

# Customer Management Report (Daly City) All Detection Types

01-Aug-2015 to 31-Aug-2015

Operator Id: %

|                                    | DAL-HIGE-01 | DAL-IDSH-01 | DAL-JSWA-01 | DAL-SFJS-01 | TOTAL   |
|------------------------------------|-------------|-------------|-------------|-------------|---------|
| <b>Total Processed Incidents</b>   | 177         | 192         | 165         | 217         | 751     |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |         |
| Police Rejects                     |             |             |             |             |         |
| Driver Obstruction (PD)            | 13          | 3           | 2           | 15          | 33      |
| Emergency Vehicle Responding       | 6           | 5           | 7           | 8           | 26      |
| Funeral Procession/Police          | 0           | 1           | 0           | 0           | 1       |
| Invalid Offense                    | 2           | 1           | 9           | 17          | 29      |
| On or Passed the Stop Bar (PD)     | 6           | 7           | 4           | 8           | 25      |
| Paper Plates                       | 4           | 10          | 6           | 5           | 25      |
| Plate Obstruction (PD)             | 4           | 0           | 5           | 4           | 13      |
| Plate Unidentifiable               | 6           | 4           | 3           | 7           | 20      |
| Police Discretion                  | 37          | 11          | 9           | 23          | 80      |
| Sun Glare                          | 0           | 3           | 4           | 0           | 7       |
| Weather Conditions                 | 0           | 1           | 0           | 0           | 1       |
| <b>Total</b>                       | 78          | 46          | 49          | 87          | 260     |
| <b>Sub Total Violations</b>        | 99          | 146         | 116         | 130         | 491     |
| Less in Progress                   | 0           | 0           | 0           | 0           | 0       |
| <b>Available For Prosecution</b>   | 99          | 146         | 116         | 130         | 491     |
| <b>Less Rejects</b>                |             |             |             |             |         |
| Police Rejects                     |             |             |             |             |         |
| Driver Unidentifiable images poor  | 20-20%      | 15-10%      | 7-06%       | 15-12%      | 57-12%  |
| No Images                          | 0-00%       | 2-01%       | 2-02%       | 0-00%       | 4-01%   |
| Red-light not visible in           | 0-00%       | 1-01%       | 0-00%       | 0-00%       | 1-00%   |
| Process Issues                     |             |             |             |             |         |
| Too Old                            | 0-00%       | 1-01%       | 6-05%       | 0-00%       | 7-01%   |
| <b>Total</b>                       | 20-20%      | 19-13%      | 15-13%      | 15-12%      | 69-14%  |
| <b>Approved Violations</b>         | 79-80%      | 127-87%     | 101-87%     | 115-88%     | 422-86% |
| <b>Total Notices Printed</b>       | 79-80%      | 127-87%     | 101-87%     | 115-88%     | 422-86% |

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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# Customer Management Report (Daly City) All Detection Types

01-Sep-2015 to 30-Sep-2015

Operator Id: %

|                                    | DAL-HIGE-01 | DAL-JDSH-01 | DAL-JSWA-01 | DAL-SPJS-01 | TOTAL   |
|------------------------------------|-------------|-------------|-------------|-------------|---------|
| <b>Total Processed Incidents</b>   | 145         | 199         | 152         | 181         | 677     |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |         |
| Police Rejects                     |             |             |             |             |         |
| Driver Obstruction (PD)            | 7           | 5           | 1           | 7           | 20      |
| Emergency Vehicle Responding       | 3           | 3           | 6           | 3           | 15      |
| Funeral Procession/Police          | 6           | 24          | 0           | 0           | 30      |
| Invalid Offense                    | 0           | 1           | 2           | 15          | 18      |
| On or Passed the Stop Bar (PD)     | 6           | 4           | 9           | 4           | 23      |
| Paper Plates                       | 1           | 6           | 5           | 4           | 16      |
| Plate Obstruction (PD)             | 1           | 3           | 2           | 6           | 12      |
| Plate Unidentifiable               | 2           | 4           | 6           | 4           | 16      |
| Police Discretion                  | 22          | 6           | 8           | 14          | 50      |
| Sun Glare                          | 8           | 1           | 3           | 0           | 12      |
| Weather Conditions                 | 1           | 3           | 1           | 0           | 5       |
| <b>Total</b>                       | 57          | 60          | 43          | 57          | 217     |
| <b>Sub Total Violations</b>        | 88          | 139         | 109         | 124         | 460     |
| Less in Progress                   | 0           | 0           | 0           | 0           | 0       |
| <b>Available For Prosecution</b>   | 88          | 139         | 109         | 124         | 460     |
| <b>Less Rejects</b>                |             |             |             |             |         |
| Police Rejects                     |             |             |             |             |         |
| Driver Unidentifiable images poor  | 13-15%      | 4-03%       | 6-06%       | 8-06%       | 31-07%  |
| No Images                          | 1-01%       | 0-00%       | 1-01%       | 3-02%       | 5-01%   |
| No Video                           | 0-00%       | 0-00%       | 0-00%       | 6-05%       | 6-01%   |
| <b>Total</b>                       | 14-16%      | 4-03%       | 7-06%       | 17-14%      | 42-09%  |
| <b>Approved Violations</b>         | 74-84%      | 135-97%     | 102-94%     | 107-86%     | 418-91% |
| <b>Total Notices Printed</b>       | 74-84%      | 135-97%     | 102-94%     | 107-86%     | 418-91% |

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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# Customer Management Report (Daly City) All Detection Types

01-Oct-2015 to 31-Oct-2015

Operator Id: %

|                                    | DAL-HIGE-01 | DAL-JDSH-01 | DAL-JSWA-01 | DAL-SPJS-01 | TOTAL   |
|------------------------------------|-------------|-------------|-------------|-------------|---------|
| Total Processed Incidents          | 173         | 179         | 151         | 229         | 732     |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |         |
| Police Rejects                     |             |             |             |             |         |
| Driver Obstruction (PD)            | 1           | 1           | 6           | 10          | 18      |
| Emergency Vehicle Responding       | 3           | 8           | 3           | 7           | 21      |
| Invalid Offense                    | 1           | 2           | 4           | 20          | 27      |
| On or Passed the Stop Bar (PD)     | 5           | 2           | 10          | 7           | 24      |
| Paper Plates                       | 2           | 5           | 3           | 8           | 18      |
| Plate Obstruction (PD)             | 6           | 0           | 4           | 4           | 14      |
| Plate Unidentifiable               | 8           | 5           | 5           | 3           | 21      |
| Police Discretion                  | 7           | 8           | 9           | 12          | 36      |
| Sun Glare                          | 10          | 3           | 3           | 2           | 18      |
| Weather Conditions                 | 3           | 0           | 3           | 1           | 7       |
| Total                              | 46          | 34          | 50          | 74          | 204     |
| Sub Total Violations               | 127         | 145         | 101         | 155         | 528     |
| Less in Progress                   | 0           | 0           | 0           | 0           | 0       |
| Available For Prosecution          | 127         | 145         | 101         | 155         | 528     |
| <b>Less Rejects</b>                |             |             |             |             |         |
| Police Rejects                     |             |             |             |             |         |
| Driver Unidentifiable images poor  | 8-06%       | 5-03%       | 14-14%      | 5-03%       | 32-06%  |
| No Images                          | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 1-00%   |
| Process Issues                     |             |             |             |             |         |
| Too Old                            | 7-06%       | 3-02%       | 7-07%       | 5-03%       | 22-04%  |
| Total                              | 15-12%      | 8-06%       | 22-22%      | 10-06%      | 55-10%  |
| Approved Violations                | 112-88%     | 137-94%     | 79-78%      | 145-94%     | 473-90% |
| Total Notices Printed              | 112-88%     | 137-94%     | 79-78%      | 145-94%     | 473-90% |

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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# Customer Management Report (Daly City) All Detection Types

01-Nov-2015 to 30-Nov-2015

Operator Id: %

|                                    | DAL-HIGE-01 | DAL-IDSH-01 | DAL-ISWA-01 | DAL-SFJS-01 | TOTAL   |
|------------------------------------|-------------|-------------|-------------|-------------|---------|
| Total Processed Incidents          | 145         | 104         | 136         | 143         | 528     |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |         |
| Police Rejects                     |             |             |             |             |         |
| Driver Obstruction (PD)            | 5           | 0           | 5           | 8           | 18      |
| Emergency Vehicle Responding       | 2           | 3           | 4           | 4           | 13      |
| Invalid Offense                    | 1           | 0           | 22          | 16          | 39      |
| On or Passed the Stop Bar (PD).    | 9           | 2           | 6           | 7           | 24      |
| Paper Plates                       | 5           | 0           | 6           | 6           | 17      |
| Plate Obstruction (PD)             | 4           | 0           | 5           | 3           | 12      |
| Plate Unidentifiable               | 3           | 4           | 1           | 0           | 8       |
| Police Discretion                  | 3           | 28          | 6           | 6           | 43      |
| Sun Glare                          | 3           | 0           | 2           | 0           | 5       |
| Weather Conditions                 | 0           | 0           | 0           | 1           | 1       |
| Total                              | 35          | 37          | 57          | 51          | 180     |
| Sub Total Violations               | 110         | 67          | 79          | 92          | 348     |
| Less in Progress                   | 0           | 0           | 0           | 0           | 0       |
| Available For Prosecution          | 110         | 67          | 79          | 92          | 348     |
| <b>Less Rejects</b>                |             |             |             |             |         |
| Police Rejects                     |             |             |             |             |         |
| Driver Unidentifiable Images poor  | 5-05%       | 1-01%       | 4-05%       | 5-05%       | 15-04%  |
| No Images                          | 0-00%       | 0-00%       | 3-04%       | 0-00%       | 3-01%   |
| Process Issues                     |             |             |             |             |         |
| Too Old                            | 0-00%       | 8-12%       | 0-00%       | 0-00%       | 8-02%   |
| Total                              | 5-05%       | 9-13%       | 7-09%       | 5-05%       | 26-07%  |
| Approved Violations                | 105-95%     | 58-87%      | 72-91%      | 87-95%      | 322-93% |
| Total Notices Printed              | 105-95%     | 58-87%      | 72-91%      | 87-95%      | 322-93% |

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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# Customer Management Report (Daly City) All Detection Types

01-Dec-2015 to 31-Dec-2015

Operator Id: %

|                                    | DAL-HIGE-01 | DAL-JDSH-01 | DAL-ISWA-01 | DAL-SFJS-01 | TOTAL   |
|------------------------------------|-------------|-------------|-------------|-------------|---------|
| Total Processed Incidents          | 132         | 71          | 153         | 184         | 540     |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |         |
| Police Rejects                     |             |             |             |             |         |
| Driver Obstruction (PD)            | 1           | 1           | 3           | 5           | 10      |
| Emergency Vehicle Responding       | 4           | 11          | 4           | 8           | 27      |
| Funeral Procession/Police          | 3           | 0           | 0           | 0           | 3       |
| Invalid Offense                    | 0           | 1           | 10          | 20          | 31      |
| On or Passed the Stop Bar (PD)     | 4           | 2           | 4           | 5           | 15      |
| Paper Plates                       | 6           | 4           | 3           | 9           | 22      |
| Plate Obstruction (PD)             | 0           | 0           | 7           | 2           | 9       |
| Plate Unidentifiable               | 3           | 8           | 2           | 2           | 15      |
| Police Discretion                  | 4           | 1           | 7           | 4           | 16      |
| Weather Conditions                 | 0           | 0           | 2           | 0           | 2       |
| Registration Issues                |             |             |             |             |         |
| Paper Plates                       | 0           | 0           | 0           | 1           | 1       |
| Total                              | 25          | 28          | 42          | 56          | 151     |
| Sub Total Violations               | 107         | 43          | 111         | 128         | 389     |
| Less in Progress                   | 0           | 0           | 0           | 0           | 0       |
| Available For Prosecution          | 107         | 43          | 111         | 128         | 389     |
| <b>Less Rejects</b>                |             |             |             |             |         |
| Police Rejects                     |             |             |             |             |         |
| Driver Unidentifiable images poor  | 5-05%       | 3-07%       | 9-08%       | 1-01%       | 18-05%  |
| No Images                          | 0-00%       | 0-00%       | 2-02%       | 0-00%       | 2-01%   |
| Process Issues                     |             |             |             |             |         |
| Too Old                            | 12-11%      | 2-05%       | 3-03%       | 11-09%      | 28-07%  |
| Total                              | 17-16%      | 5-12%       | 14-13%      | 12-09%      | 48-12%  |
| Approved Violations                | 90-84%      | 38-88%      | 97-87%      | 116-91%     | 341-88% |
| Total Notices Printed              | 90-84%      | 38-88%      | 97-87%      | 116-91%     | 341-88% |

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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