

# Customer Management Report (Daly City) All Detection Types

01-Jan-2016 to 31-Jan-2016

Operator Id: %

|                                    | DAL-HIGE-01 | DAL-IDSH-01 | DAL-JSWA-01 | DAL-SFJS-01 | TOTAL   |
|------------------------------------|-------------|-------------|-------------|-------------|---------|
| Total Processed Incidents          | 122         | 86          | 134         | 178         | 520     |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |         |
| Police Rejects                     |             |             |             |             |         |
| Driver Obstruction (PD)            | 1           | 0           | 1           | 6           | 8       |
| Emergency Vehicle Responding       | 1           | 11          | 7           | 10          | 29      |
| Funeral Procession/Police          | 20          | 0           | 0           | 0           | 20      |
| Invalid Offense                    | 0           | 0           | 11          | 23          | 34      |
| On or Passed the Stop Bar (PD)     | 11          | 2           | 7           | 7           | 27      |
| Paper Plates                       | 4           | 3           | 2           | 3           | 12      |
| Plate Obstruction (PD)             | 2           | 1           | 3           | 1           | 7       |
| Plate Unidentifiable               | 1           | 6           | 3           | 3           | 13      |
| Police Discretion                  | 4           | 2           | 4           | 4           | 14      |
| Sun Glare                          | 0           | 0           | 0           | 1           | 1       |
| Weather Conditions                 | 3           | 0           | 0           | 2           | 5       |
| Total                              | 47          | 25          | 38          | 60          | 170     |
| Sub Total Violations               | 75          | 61          | 96          | 118         | 350     |
| Less in Progress                   | 0           | 0           | 0           | 0           | 0       |
| Available For Prosecution          | 75          | 61          | 96          | 118         | 350     |
| <b>Less Rejects</b>                |             |             |             |             |         |
| Police Rejects                     |             |             |             |             |         |
| Driver Unidentifiable images poor  | 8-11%       | 4-07%       | 5-05%       | 2-02%       | 19-05%  |
| No Images                          | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 1-00%   |
| Plate Unclear                      | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 1-00%   |
| Process Issues                     |             |             |             |             |         |
| Too Old                            | 0-00%       | 1-02%       | 2-02%       | 5-04%       | 8-02%   |
| Total                              | 8-11%       | 5-08%       | 7-07%       | 9-08%       | 29-08%  |
| Approved Violations                | 67-89%      | 56-92%      | 89-93%      | 109-92%     | 321-92% |
| Total Notices Printed              | 67-89%      | 56-92%      | 89-93%      | 109-92%     | 321-92% |

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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# Customer Management Report (Daly City) All Detection Types

01-Feb-2016 to 29-Feb-2016

Operator Id: %

|                                    | DAL-HIGE-01 | DAL-JDSH-01 | DAL-JSWA-01 | DAL-SPJS-01 | TOTAL   |
|------------------------------------|-------------|-------------|-------------|-------------|---------|
| <b>Total Processed Incidents</b>   | 158         | 96          | 193         | 193         | 640     |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |         |
| Police Rejects                     |             |             |             |             |         |
| Driver Obstruction (PD)            | 3           | 0           | 7           | 2           | 12      |
| Emergency Vehicle Responding       | 1           | 6           | 8           | 2           | 17      |
| Funeral Procession/Police          | 10          | 0           | 0           | 0           | 10      |
| Invalid Offense                    | 3           | 1           | 8           | 28          | 40      |
| On or Passed the Stop Bar (PD)     | 7           | 4           | 5           | 7           | 23      |
| Paper Plates                       | 12          | 2           | 7           | 6           | 27      |
| Plate Obstruction (PD)             | 1           | 1           | 6           | 2           | 10      |
| Plate Unidentifiable               | 4           | 1           | 7           | 2           | 14      |
| Police Discretion                  | 4           | 22          | 9           | 4           | 39      |
| Sun Glare                          | 3           | 0           | 1           | 0           | 4       |
| Weather Conditions                 | 0           | 0           | 1           | 0           | 1       |
| <b>Total</b>                       | 48          | 37          | 59          | 53          | 197     |
| <b>Sub Total Violations</b>        | 110         | 59          | 134         | 140         | 443     |
| Less in Progress                   | 0           | 0           | 0           | 0           | 0       |
| <b>Available For Prosecution</b>   | 110         | 59          | 134         | 140         | 443     |
| <b>Less Rejects</b>                |             |             |             |             |         |
| Police Rejects                     |             |             |             |             |         |
| Driver Unidentifiable images poor  | 5-05%       | 2-03%       | 5-04%       | 0-00%       | 12-03%  |
| Process Issues                     |             |             |             |             |         |
| Too Old                            | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 1-00%   |
| <b>Total</b>                       | 5-05%       | 2-03%       | 5-04%       | 1-01%       | 13-03%  |
| <b>Approved Violations</b>         | 105-95%     | 57-97%      | 129-96%     | 139-99%     | 430-97% |
| <b>Total Notices Printed</b>       | 105-95%     | 57-97%      | 129-96%     | 139-99%     | 430-97% |

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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