Customer Management Report (Daly City) Redlight Incidents

01-Mar-2019 to 31-Mar-2019   **Operator Id: %**

		DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
Total Processed Incidents		137	163	367	279	946
Less Uncontrollable Factors						
Police Rejects	Driver Obstruction (PD)	7	1	16	11	35
	Emergency Vehicle Responding	5	9	12	7	33
	On or Passed the Stop Bar (PD).	4	4	4	8	20
	Paper Plates	6	5	17	5	33
	Plate Obstruction (PD)	0	0	7	4	11
	Plate Unidentifiable	1	0	4	3	8
	Police Discretion	8	17	23	37	85
	Sun Glare	9	5	4	1	19
	Weather Conditions	0	0	0	2	2
Total		40	41	87	78	246
Sub Total Violations		97	122	280	201	700
Less In Progress		0	0	0	0	0
Available For Prosecution		97	122	280	201	700
Less Rejects						
Police Rejects	Driver ID - Weather	3-03%	5-04%	11-04%	7-03%	26-04%
	Driver Unidentifiable images poor	1-01%	5-04%	11-04%	16-08%	33-05%
	No Images	1-01%	0-00%	0-00%	0-00%	1-00%
	No Video	0-00%	0-00%	0-00%	1-00%	1-00%
	Plate Unclear	1-01%	0-00%	2-01%	0-00%	3-00%
Process Issues	Too Old	22-23%	56-46%	83-30%	79-39%	240-34%
Total		28-29%	66-54%	107-38%	103-51%	304-43%
Approved Violations		69-71%	56-46%	173-62%	98-49%	396-57%
Total Notices Printed		69-71%	56-46%	173-62%	98-49%	396-57%

Legend: (P) = Production (I) = Inoperative
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Customer Management Report (Daly City) Redlight Incidents
01-Apr-2019 to 30-Apr-2019   Operator Id: %

		DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
Total Processed Incidents		233	150	321	367	1071
Less Uncontrollable Factors						
Police Rejects	Driver Obstruction (PD)	13	5	8	25	51
	Emergency Vehicle Responding	5	7	9	10	31
	Funeral Procession/Police	5	0	0	0	5
	Invalid Offense	3	1	4	10	18
	On or Passed the Stop Bar (PD).	10	2	9	7	28
	Paper Plates	8	3	14	12	37
	Plate Obstruction (PD)	0	1	2	3	6
	Plate Unidentifiable	5	3	6	6	20
	Police Discretion	15	5	28	38	86
	Sun Glare	25	9	11	9	54
	Weather Conditions	0	0	0	1	1
Total		89	36	91	121	337
Sub Total Violations		144	114	230	246	734
Less in Progress		0	0	0	0	0
Available For Prosecution		144	114	230	246	734
Less Rejects						
Police Rejects	Driver ID - Weather	12-08%	14-12%	15-07%	22-09%	63-09%
	Driver Unidentifiable images poor	6-04%	6-05%	17-07%	13-05%	42-06%
	No Images	1-01%	0-00%	2-01%	2-01%	5-01%
	Plate Unclear	6-04%	3-03%	2-01%	0-00%	11-01%
	Red-light not visible in	1-01%	1-01%	0-00%	1-00%	3-00%
Process Issues	Too Old	2-01%	3-03%	12-05%	3-01%	20-03%
Total		28-19%	27-24%	48-21%	41-17%	144-20%
Approved Violations		116-81%	87-76%	182-79%	205-83%	590-80%
Total Notices Printed		116-81%	87-76%	182-79%	205-83%	590-80%

Legend: (P) = Production (I) = Inoperative
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Customer Management Report (Daly City) Redlight Incidents

01-May-2019 to 31-May-2019   **Operator Id: %**

		DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
Total Processed Incidents		490	163	355	411	1419
Less Uncontrollable Factors						
Police Rejects	Driver Obstruction (PD)	22	3	18	28	71
	Emergency Vehicle Responding	6	9	7	8	30
	Invalid Offense	3	5	18	32	58
	On or Passed the Stop Bar (PD).	11	1	11	10	33
	Paper Plates	2	2	8	5	17
	Plate Obstruction (PD)	3	0	8	10	21
	Plate Unidentifiable	11	12	5	5	33
	Police Discretion	5	2	4	7	18
	Sun Glare	6	1	4	1	12
	Weather Conditions	1	0	1	1	3
Total		70	35	84	107	296
Sub Total Violations		420	128	271	304	1123
Less in Progress		0	0	0	0	0
Available For Prosecution		420	128	271	304	1123
Less Rejects						
Camera Malfunction	Video Not In Sync	4-01%	0-00%	0-00%	0-00%	4-00%
Police Rejects	Driver ID - Weather	24-06%	21-16%	43-16%	35-12%	123-11%
	Driver Unidentifiable images poor	3-01%	1-01%	5-02%	3-01%	12-01%
	No Images	0-00%	0-00%	2-01%	1-00%	3-00%
	No Video	33-08%	0-00%	0-00%	0-00%	33-03%
	Plate Unclear	4-01%	2-02%	2-01%	0-00%	8-01%
	Red-light not visible in	4-01%	0-00%	0-00%	0-00%	4-00%
Process Issues	Too Old	4-01%	0-00%	6-02%	2-01%	12-01%
Total		76-18%	24-19%	58-21%	41-13%	199-18%
Approved Violations		344-82%	104-81%	213-79%	263-87%	924-82%
Total Notices Printed		344-82%	104-81%	213-79%	263-87%	924-82%

Legend: (P) = Production (I) = Inoperative
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Customer Management Report (Daly City) Redlight Incidents

01-Jun-2019 to 30-Jun-2019　　　**Operator Id: %**

		DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
Total Processed Incidents		436	149	339	367	1291
Less Uncontrollable Factors						
Obstruction	Driver Obstruction/Duckers	1	1	0	0	2
	Plate Obstruction	0	1	1	2	4
	Vehicle Obstruction	0	1	0	6	7
Police Rejects	Driver Obstruction (PD)	13	2	15	25	55
	Emergency Vehicle Responding	3	12	12	2	29
	Invalid Offense	2	9	17	23	51
	On or Passed the Stop Bar (PD).	14	1	8	8	31
	Paper Plates	1	0	2	1	4
	Plate Obstruction (PD)	0	0	3	8	11
	Plate Unidentifiable	10	4	9	6	29
	Police Discretion	2	0	0	0	2
	Sun Glare	2	3	0	2	7
Policy/Weather	Extended Vehicle	1	2	0	0	3
	Sun Glare	3	3	5	4	15
Registration Issues	Can Not Identify State	0	0	1	0	1
	Paper Plates	0	0	2	0	2
Total		52	39	75	87	253
Sub Total Violations		384	110	264	280	1038
Less in Progress		0	0	0	0	0
Available For Prosecution		384	110	264	280	1038
Less Rejects						
Camera Malfunction	Face Not in Frame	0-00%	0-00%	2-01%	3-01%	5-00%
	Rear Plate Camera Blurry	0-00%	0-00%	0-00%	1-00%	1-00%
Police Rejects	Driver ID - Weather	17-04%	14-13%	31-12%	36-13%	98-09%
	Driver Unidentifiable images poor	4-01%	0-00%	0-00%	0-00%	4-00%
	No Images	2-01%	0-00%	3-01%	2-01%	7-01%
	No Video	87-23%	0-00%	4-02%	0-00%	91-09%
	Plate Unclear	4-01%	0-00%	4-02%	0-00%	8-01%
	Red-light not visible in	1-00%	0-00%	0-00%	0-00%	1-00%
Process Issues	Too Old	9-02%	3-03%	7-03%	10-04%	29-03%
Total		124-32%	17-15%	51-19%	52-19%	244-24%
Approved Violations		260-68%	93-85%	213-81%	228-81%	794-76%
Total Notices Printed		260-68%	93-85%	213-81%	228-81%	794-76%

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Customer Management Report (Daly City) Redlight Incidents

01-Jun-2019 to 30-Jun-2019 **Operator Id: %**

	DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

Customer Management Report (Daly City) Redlight Incidents
01-Jul-2019 to 31-Jul-2019   Operator Id: %

		DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
Total Processed Incidents		395	171	390	423	1379
Less Uncontrollable Factors						
Police Rejects	Driver Obstruction (PD)	18	5	15	25	63
	Emergency Vehicle Responding	3	10	13	10	36
	Funeral Procession/Police	7	33	0	0	40
	Invalid Offense	2	6	27	86	121
	On or Passed the Stop Bar (PD).	7	3	18	22	50
	Paper Plates	3	1	2	1	7
	Plate Obstruction (PD)	1	1	7	3	12
	Plate Unidentifiable	9	2	15	5	31
	Sun Glare	0	6	0	0	6
Registration Issues	Out of Country Plate	1	0	0	0	1
Total		51	67	97	152	367
Sub Total Violations		344	104	293	271	1012
Less in Progress		0	0	0	0	0
Available For Prosecution		344	104	293	271	1012
Less Rejects						
Police Rejects	Driver ID - Weather	30-09%	22-21%	50-17%	44-16%	146-14%
	Driver Unidentifiable images poor	0-00%	0-00%	1-00%	0-00%	1-00%
	No Images	0-00%	0-00%	1-00%	0-00%	1-00%
	Plate Unclear	4-01%	1-01%	3-01%	0-00%	8-01%
	Red-light not visible in	1-00%	0-00%	0-00%	0-00%	1-00%
Process Issues	Too Old	38-11%	6-06%	37-13%	33-12%	114-11%
Total		73-21%	29-28%	92-31%	77-28%	271-27%
Approved Violations		271-79%	75-72%	201-69%	194-72%	741-73%
Total Notices Printed		271-79%	75-72%	201-69%	194-72%	741-73%

Legend: (P) = Production (I) = Inoperative
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Customer Management Report (Daly City) Redlight Incidents

01-Aug-2019 to 31-Aug-2019   Operator Id: %

		DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
Total Processed Incidents		410	176	395	353	1334
Less Uncontrollable Factors						
Obstruction	Plate Obstruction	0	0	1	0	1
Police Rejects	Driver Obstruction (PD)	19	5	18	16	58
	Emergency Vehicle Responding	4	15	8	5	32
	Funeral Procession/Police	4	0	0	0	4
	Invalid Offense	3	3	40	24	70
	On or Passed the Stop Bar (PD).	21	4	7	8	40
	Paper Plates	1	1	0	2	4
	Plate Obstruction (PD)	3	4	10	5	22
	Plate Unidentifiable	8	4	11	9	32
	Police Discretion	4	1	2	2	9
	Sun Glare	5	2	0	0	7
Total		72	39	97	71	279
Sub Total Violations		338	137	298	282	1055
Less in Progress		0	0	0	0	0
Available For Prosecution		338	137	298	282	1055
Less Rejects						
Camera Malfunction	Video Not In Sync	0-00%	0-00%	1-00%	0-00%	1-00%
Police Rejects	Driver ID - Weather	12-04%	23-17%	44-15%	19-07%	98-09%
	No Images	0-00%	0-00%	2-01%	1-00%	3-00%
	No Video	0-00%	0-00%	0-00%	1-00%	1-00%
	Plate Unclear	9-03%	3-02%	8-03%	3-01%	23-02%
	Red-light not visible in	1-00%	0-00%	0-00%	0-00%	1-00%
Process Issues	Too Old	0-00%	0-00%	1-00%	0-00%	1-00%
Total		22-07%	26-19%	56-19%	24-09%	128-12%
Approved Violations		316-93%	111-81%	242-81%	258-91%	927-88%
Total Notices Printed		316-93%	111-81%	242-81%	258-91%	927-88%

Legend: (P) = Production (I) = Inoperative
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Customer Management Report (Daly City) Redlight Incidents

01-Sep-2019 to 30-Sep-2019   Operator Id: %

		DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
Total Processed Incidents		355	164	411	356	1286

Less Uncontrollable Factors

Police Rejects	Driver Obstruction (PD)	12	2	16	22	52
	Emergency Vehicle Responding	3	11	10	4	28
	Funeral Procession/Police	5	0	0	0	5
	Invalid Offense	3	5	38	36	82
	On or Passed the Stop Bar (PD).	19	3	21	13	56
	Paper Plates	0	1	5	1	7
	Plate Obstruction (PD)	0	2	12	12	26
	Plate Unidentifiable	8	2	7	7	24
	Police Discretion	1	3	3	3	10
	Sun Glare	8	0	0	0	8
Total		59	29	112	98	298
Sub Total Violations		296	135	299	258	988
Less in Progress		0	0	0	0	0
Available For Prosecution		296	135	299	258	988

Less Rejects

Police Rejects	Driver ID - Weather	4-01%	11-08%	41-14%	10-04%	66-07%
	No Images	0-00%	0-00%	3-01%	0-00%	3-00%
	Plate Unclear	7-02%	3-02%	2-01%	0-00%	12-01%
	Red-light not visible in	3-01%	0-00%	0-00%	0-00%	3-00%
Process Issues	Too Old	0-00%	0-00%	1-00%	0-00%	1-00%
Total		14-05%	14-10%	47-16%	10-04%	85-09%
Approved Violations		282-95%	121-90%	252-84%	248-96%	903-91%
Total Notices Printed		282-95%	121-90%	252-84%	248-96%	903-91%

Legend: (P) = Production (I) = Inoperative
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Customer Management Report (Daly City) Redlight Incidents
01-Oct-2019 to 31-Oct-2019   Operator Id: %

		DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
Total Processed Incidents		288	161	414	331	1194
Less Uncontrollable Factors						
Police Rejects	Driver Obstruction (PD)	13	5	12	27	57
	Emergency Vehicle Responding	2	12	10	3	27
	Funeral Procession/Police	12	2	0	0	14
	Invalid Offense	7	3	52	24	86
	On or Passed the Stop Bar (PD).	9	3	24	3	39
	Paper Plates	1	1	1	0	3
	Plate Obstruction (PD)	1	3	5	11	20
	Plate Unidentifiable	3	0	6	7	16
	Police Discretion	12	6	20	14	52
	Sun Glare	12	0	0	3	15
Policy/Weather	Sun Glare	0	0	1	1	2
Total		72	35	131	93	331
Sub Total Violations		216	126	283	238	863
Less in Progress		0	0	0	0	0
Available For Prosecution		216	126	283	238	863
Less Rejects						
Camera Malfunction	Face Camera No Flash	0-00%	0-00%	5-02%	1-00%	6-01%
	Face Not in Frame	0-00%	0-00%	0-00%	1-00%	1-00%
Police Rejects	Driver ID - Weather	5-02%	15-12%	32-11%	14-06%	66-08%
	Driver Unidentifiable images poor	2-01%	2-02%	21-07%	0-00%	25-03%
	No Images	0-00%	0-00%	2-01%	1-00%	3-00%
	No Video	0-00%	0-00%	0-00%	1-00%	1-00%
	Plate Unclear	9-04%	1-01%	3-01%	1-00%	14-02%
	Red-light not visible in	0-00%	0-00%	1-00%	2-01%	3-00%
Process Issues	Too Old	3-01%	2-02%	4-01%	2-01%	11-01%
Total		19-09%	20-16%	68-24%	23-10%	130-15%
Approved Violations		197-91%	106-84%	215-76%	215-90%	733-85%
Total Notices Printed		197-91%	106-84%	215-76%	215-90%	733-85%

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