

Customer Management Report (Garden Grove) Redlight Incidents

01-Nov-2015 to 30-Nov-2015

Operator Id: %

	GG-BR0H-01	GG-BR0R-01	GG-BRWE-01	GG-BRWE-03	GG-CHBR-01	GG-HATR-01	GG-MATR-01	GG-TRBR-01	GG-TRBR-03	GG-TRHA-01	GG-TRMA-01	GG-VACH-01	GG-VACH-03	GG-VVLA-01	TOTAL	
Total Processed Incidents	18	40	0	0	7	89	59	5	4	391	27	22	10	67	739	
Less Uncontrollable Factors																
Obstruction	Driver Obstruction/Duckers	0	0	0	0	11	1	0	1	5	1	0	0	0	19	
	Motor Cycle Helmet	0	1	0	0	0	0	0	0	0	0	0	0	0	1	
	Plate Obstruction	1	0	0	0	1	2	0	0	0	2	1	0	0	7	
	Vehicle Obstruction	0	0	0	0	0	3	2	0	0	2	0	2	0	9	
Police Rejects	Driver Obstruction (PD)	3	2	0	0	0	10	2	0	0	11	4	1	0	2	35
	Driver Unidentifiable	1	1	0	0	0	4	1	0	0	22	2	0	0	5	36
	Emergency Vehicle Responding	0	0	0	0	0	2	0	0	0	1	3	4	1	6	17
	Incorrect/Incomplete DMV	0	0	0	0	0	0	0	0	0	2	0	0	0	0	2
	Multiple vehicles in frame	0	0	0	0	0	2	0	0	0	2	0	0	0	1	5
	Safe Turn On Red	0	0	0	0	0	0	0	0	0	10	0	0	0	3	13
	Sun Glare	0	0	0	0	0	1	0	0	0	0	0	0	0	0	1
	screeching stop	0	0	0	0	0	0	0	0	0	9	0	0	0	1	10
Policy/Weather	Extended Vehicle	0	0	0	0	0	0	0	1	1	4	0	0	0	1	7
	Sun Glare	0	4	0	0	1	2	20	0	0	8	0	1	0	0	36
	Weather/Nature	0	1	0	0	0	0	3	0	0	1	0	0	0	0	5
Registration Issues	Paper Plates	2	2	0	0	0	6	2	1	0	19	0	1	3	1	37
Total		7	11	0	0	2	43	31	2	2	98	11	9	4	20	240
Sub Total Violations		11	29	0	0	5	46	28	3	2	293	16	13	6	47	499
Less In Progress		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Available For Prosecution		11	29	0	0	5	46	28	3	2	293	16	13	6	47	499
Less Rejects																
Camera Malfunction	Face Camera Flash	0-0%	1-0%	0-0%	0-0%	0-0%	0-0%	2-0%	0-0%	0-0%	9-0%	0-0%	0-0%	0-0%	0-0%	12-0%
	Face Camera Focus Blurry	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	1-0%	0-0%	1-5%	5-0%	0-0%	0-0%	0-0%	0-0%	7-0%
	Misc Camera Issue	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	1-3%	0-0%	3-0%	0-0%	0-0%	0-0%	0-0%	4-0%
	Video Skips	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	1-0%	0-0%	0-0%	0-0%	0-0%	1-0%
Police Rejects	Incorrect Speed	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	1-0%	0-0%	0-0%	0-0%	0-0%	1-0%
	No Video	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	77-26%	0-0%	0-0%	0-0%	0-0%	77-15%
	Poor Photo Quality	0-0%	6-21%	0-0%	0-0%	1-20%	3-07%	5-18%	0-0%	1-50%	4-01%	0-0%	0-0%	0-0%	4-0%	24-05%
	Unclear Scene Image	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	1-00%	0-0%	0-0%	0-0%	0-0%	1-0%
Process Issues	Too Old	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	15-05%	0-0%	0-0%	0-0%	1-02%	16-03%
Total		0-0%	7-24%	0-0%	0-0%	1-20%	3-07%	8-29%	1-33%	2-100%	116-40%	0-0%	0-0%	5-11%	143-29%	
Approved Violations		11-100%	22-76%	0-0%	0-0%	4-80%	43-93%	20-71%	2-67%	0-0%	177-60%	16-100%	13-100%	6-100%	42-89%	356-71%
Total Notices Printed		11-100%	22-76%	0-0%	0-0%	4-80%	43-93%	20-71%	2-67%	0-0%	177-60%	16-100%	13-100%	6-100%	42-89%	356-71%
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Customer Management Report (Garden Grove) Redlight Incidents

01-Nov-2015 to 30-Nov-2015

Operator Id: %

TOTAL

GG-WVLA-01

GG-VACQH-03

GG-VACQH-01

GG-TRMA-01

GG-TRHA-01

GG-TRBR-03

GG-TRBR-01

GG-MATTR-01

GG-HATTR-01

GG-CHHR-01

GG-BRWHE-03

GG-BRWHE-01

GG-BRWHE-03

GG-BROR-01

GG-BROR-01

GG-BROR-01

GG-BROR-01

Legend: (P) = Production (I) = Inoperative

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Customer Management Report (Garden Grove) Redlight Incidents

01-Dec-2015 to 31-Dec-2015

Operator Id: %

	GG-BR0H-01	GG-BR0R-01	GG-BRWE-01	GG-BRWE-03	GG-CHHR-01	GG-HATR-01	GG-MATR-01	GG-TRBR-01	GG-TRBR-03	GG-TRHA-01	GG-TRMA-01	GG-VACH-01	GG-VACH-03	GG-WLA-J1	TOTAL	
Total Processed Incidents	10	48	0	0	13	93	86	6	5	438	36	23	24	65	847	
Less Uncontrollable Factors																
Obstruction	Driver Obstruction/Duckers	0	2	0	0	0	10	1	2	0	6	1	0	0	1	23
	Plate Obstruction	0	0	0	0	1	1	0	0	0	2	0	0	0	1	5
	Vehicle Obstruction	2	0	0	0	0	4	0	0	1	10	1	1	0	1	20
Police Rejects	Driver Obstruction (PD)	1	0	0	0	1	10	1	0	0	17	1	0	2	2	35
	Driver Unidentifiable	0	6	0	0	0	3	0	0	1	24	1	2	1	0	38
	Emergency Vehicle Responding	0	0	0	0	0	4	0	0	0	1	2	2	1	6	16
	Gender Mismatch	0	0	0	0	0	0	0	0	0	1	0	0	0	1	2
	Incorrect/Incomplete DMV	0	0	0	0	0	1	0	0	0	1	0	0	0	0	2
	Invalid Offense	0	0	0	0	0	1	0	0	0	0	0	0	0	0	1
	Multiple vehicles in frame	0	0	0	0	0	0	0	0	0	3	0	0	0	0	3
	On or Passed the Stop Bar (PD).	0	0	0	0	0	0	0	0	0	0	1	0	0	0	1
	Safe Turn On Red	0	0	0	0	0	0	0	0	0	21	0	0	0	1	22
	Sun Glare	0	0	0	0	0	1	0	0	0	0	0	0	0	0	1
	Weather Conditions	0	0	0	0	0	1	0	0	0	0	0	0	0	0	1
	screeching stop	0	1	0	0	0	0	0	0	0	35	4	2	1	4	47
Policy/Weather	Extended Vehicle	0	0	0	0	0	1	2	0	0	6	0	0	0	0	9
	Sun Glare	0	2	0	0	1	1	25	1	0	16	1	3	0	0	50
	Weather/Nature	0	1	0	0	0	0	5	1	1	10	1	2	0	0	21
Registration Issues	Paper Plates	1	3	0	0	0	6	4	0	0	13	3	2	2	3	37
Total		4	15	0	0	3	44	38	4	3	166	16	14	7	20	334
Sub Total Violations		6	33	0	0	10	49	48	2	2	272	20	9	17	45	513
Less in Progress		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Available For Prosecution		6	33	0	0	10	49	48	2	2	272	20	9	17	45	513
Less Rejects																
Camera Malfunction	Face Camera Flash	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	3-0%	0-0%	0-0%	8-0%	0-0%	0-0%	0-0%	0-0%	11-0%
	Face Camera Focus Blurry	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	4-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	4-0%
	Plate Burn Out	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	1-0%	0-0%	0-0%	0-0%	0-0%	1-0%
	Test Pattern	0-0%	0-0%	0-0%	0-0%	3-30%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	3-0%
Police Rejects Process Issues	Poor Photo Quality	0-0%	3-0%	0-0%	0-0%	0-0%	4-0%	5-10%	0-0%	0-0%	12-04%	4-20%	0-0%	1-06%	4-09%	33-0%
	Too Old	1-17%	8-24%	0-0%	0-0%	0-0%	9-18%	9-19%	0-0%	1-50%	48-18%	2-10%	1-11%	3-18%	7-16%	89-17%
Total		1-17%	11-33%	0-0%	0-0%	3-30%	13-27%	21-44%	0-0%	1-50%	69-25%	6-30%	1-11%	4-24%	11-24%	141-27%
Approved Violations		5-83%	22-67%	0-0%	0-0%	7-70%	36-73%	27-56%	2-100%	1-50%	203-75%	14-70%	8-89%	13-76%	34-76%	372-73%
Total Notices Printed		5-83%	22-67%	0-0%	0-0%	7-70%	36-73%	27-56%	2-100%	1-50%	203-75%	14-70%	8-89%	13-76%	34-76%	372-73%

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Customer Management Report (Garden Grove) Redlight Incidents

01-Dec-2015 to 31-Dec-2015

Operator Id: %

TOTAL

GG-WVLA-01
GG-VACQH-03

GG-VACQH-01

GG-TRMA-01
GG-TRHA-01

GG-TRBR-03

GG-TRBR-01

GG-MATTR-01

GG-HATTR-01

GG-CHHR-01

GG-BRWWE-03

GG-BRWWE-01

GG-BRCCR-01

GG-BRCH-01

Legend: (P) = Production (I) = Inoperative

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Customer Management Report (Garden Grove) Redlight Incidents

01-Jan-2016 to 31-Jan-2016

Operator Id: %

	GG-BR0H-01	GG-BR0R-01	GG-BRWE-01	GG-BRWE-03	GG-CHBR-01	GG-HATR-01	GG-MATR-01	GG-TRBR-01	GG-TRBR-03	GG-TRHA-01	GG-TRMA-01	GG-VACH-01	GG-VACH-03	GG-VVLA-01	TOTAL	
Total Processed Incidents	14	42	70	29	11	100	53	11	6	327	47	13	20	85	828	
Less Uncontrollable Factors																
Obstruction	Driver Obstruction/Duckers	0	1	0	0	0	6	0	1	0	1	5	0	0	3	17
	Motor Cycle Helmet	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1
	Plate Obstruction	0	2	0	0	1	3	0	0	0	2	1	0	0	0	9
	Vehicle Obstruction	0	0	1	1	0	4	1	0	1	7	2	0	1	0	18
Police Rejects	Driver Obstruction (PD)	0	1	2	1	0	8	1	0	1	10	0	0	3	5	32
	Driver Unidentifiable	0	2	6	3	1	3	3	0	0	24	3	2	0	5	52
	Emergency Vehicle Responding	0	0	0	1	1	3	0	0	1	4	3	1	1	7	22
	Gender Mismatch	0	0	0	0	0	0	0	0	0	1	0	0	0	0	1
	Incorrect/Incomplete DMV	0	0	0	0	0	0	1	0	0	3	0	0	0	0	4
	Invalid Offense	0	0	0	0	0	1	2	1	0	3	5	0	0	2	14
	Multiple vehicles in frame	0	0	2	1	0	1	0	0	0	2	0	0	0	0	6
	On or Passed the Stop Bar (PD.)	0	0	0	0	0	0	0	0	0	1	0	0	0	0	1
	Safe Turn On Red	0	0	0	0	0	0	0	0	0	20	0	0	0	1	21
	Sun Glare	0	0	1	0	0	0	0	0	0	0	0	0	0	0	1
	Weather Conditions	0	0	0	0	0	1	0	0	0	1	0	0	0	0	2
	screeching stop	1	0	0	0	0	2	2	3	0	24	9	0	0	2	43
Policy/Weather	Extended Vehicle	0	0	0	0	0	2	0	0	0	3	0	0	0	0	5
	Sun Glare	0	5	1	0	0	2	8	0	0	6	0	1	0	1	24
	Weather/Nature	0	1	2	0	0	4	5	0	0	6	3	1	0	1	23
Registration Issues	Paper Plates	0	2	2	4	0	2	2	1	1	16	3	0	2	3	38
Total		1	14	17	11	3	42	25	7	4	134	34	5	7	30	334
Sub Total Violations		13	28	53	18	8	58	28	4	2	193	13	8	13	55	494
Less in Progress		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Available For Prosecution		13	28	53	18	8	58	28	4	2	193	13	8	13	55	494
Less Rejects																
Camera Malfunction	Face Camera Flash	0-0%	0-0%	0-0%	0-0%	0-0%	1-0%	1-0%	0-0%	0-0%	5-0%	0-0%	0-0%	0-0%	0-0%	7-0%
	Face Camera Focus Blurry	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	1-0%	0-0%	0-0%	2-0%	0-0%	0-0%	0-0%	0-0%	3-0%
	Face Camera No Flash	0-0%	0-0%	0-0%	1-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	1-0%
	Misc Camera Issue	0-0%	0-0%	0-0%	1-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	1-0%
Police Rejects	No Images	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	1-0%	0-0%	0-0%	0-0%	0-0%	1-0%
	No Video	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	1-0%	0-0%	0-0%	0-0%	1-0%
	Poor Photo Quality	1-0%	4-14%	2-0%	0-0%	0-0%	2-0%	5-18%	2-50%	1-50%	8-0%	4-31%	1-12%	1-0%	3-0%	7%
	Red-light not visible in	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	1-0%	1-0%

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Operator Id: %

																TOTAL
Process Issues	Too Old	1-08%	5-18%	9-17%	2-11%	2-25%	7-12%	8-29%	0-00%	0-00%	28-15%	2-15%	0-00%	2-15%	5-09%	71-14%
Total		2-15%	9-32%	11-21%	4-22%	2-25%	10-17%	15-54%	2-50%	1-50%	44-23%	7-54%	1-12%	3-23%	9-16%	120-24%
Approved Violations		11-85%	19-68%	42-79%	14-78%	6-75%	48-83%	13-46%	2-50%	1-50%	149-77%	6-46%	7-88%	10-77%	46-84%	374-76%
Total Notices Printed		11-85%	19-68%	42-79%	14-78%	6-75%	48-83%	13-46%	2-50%	1-50%	149-77%	6-46%	7-88%	10-77%	46-84%	374-76%

Legend: (P) = Production (I) = Inoperative

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