

Customer Management Report (Hawthorne) All Detection Types

01-Dec-2011 to 31-Dec-2011

Operator Id: %

	HA-HAES-01	HA-HAES-03	HA-HAM-01	HA-HAM-03	HA-HRO-01	HA-HMR-01	HA-ROI-01	TOTAL
Total Processed Incidents	83	88	182	81	826	102	771	2133
Less Uncontrollable Factors								
Obstruction	5	4	14	4	15	1	73	116
Driver Obstruction/Duckers								
Motor Cycle Helmet	0	0	0	0	2	0	0	2
Plate Obstruction	5	2	5	3	13	1	36	65
Vehicle Obstruction	1	0	0	1	0	0	3	5
Police Rejects	3	0	3	1	9	3	4	23
Incorrect/Incomplete DMV								
Invalid Offense	4	0	42	1	5	1	1	54
Multiple vehicles in frame	0	1	0	0	1	0	11	13
Police Discretion	1	1	2	1	3	0	17	25
Safe Turn On Red	0	1	1	0	48	3	0	53
Policy/Weather	0	0	0	0	1	0	0	1
Extended Vehicle								
Sun Glare	0	5	2	14	107	1	30	159
Weather/Nature	0	3	3	1	6	2	5	20
Registration Issues	0	0	0	0	1	0	0	1
Can Not Identify State								
Out of Country Plate	0	0	0	0	1	0	0	1
Paper Plates	2	3	8	1	30	1	21	66
Total	21	20	80	27	242	13	201	604
Sub Total Violations	62	68	102	54	584	89	570	1529
Less in Progress	0	0	0	0	0	0	0	0
Available For Prosecution	62	68	102	54	584	89	570	1529
Less Rejects								
Camera Malfunction	0-00%	1-01%	9-09%	2-04%	18-03%	0-00%	49-09%	79-05%
Face Camera Flash								
Face Camera Focus Blurry	1-02%	6-09%	4-04%	14-26%	6-01%	0-00%	20-04%	51-03%
Face Not in Frame	0-00%	0-00%	5-05%	0-00%	0-00%	0-00%	12-02%	17-01%
Image Missing	1-02%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	2-00%
Misc Camera Issue	1-02%	0-00%	1-01%	0-00%	1-00%	0-00%	0-00%	3-00%
Plate Burn Out	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	6-01%	6-00%
Plate Not in Frame	0-00%	0-00%	0-00%	2-04%	0-00%	0-00%	1-00%	3-00%
Rear Plate Camera Blurry	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Rear Plate Flash Inappropriate	1-02%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%	3-00%
Rear Plate No Flash	0-00%	0-00%	0-00%	3-06%	0-00%	0-00%	0-00%	3-00%
Scene Image Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Police Rejects	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Red-light not visible in								
Sun Glare	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	102-18%	103-07%
Unclear Scene Image	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Total	4-06%	8-12%	20-20%	21-39%	25-04%	1-01%	195-34%	274-18%

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Customer Management Report (Hawthorne) All Detection Types

01-Dec-2011 to 31-Dec-2011

Operator Id: %

	HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL
Approved Violations	58-94%	60-88%	82-80%	33-61%	559-96%	88-99%	375-66%	1255-82%
Total Notices Printed	58-94%	60-88%	82-80%	33-61%	559-96%	88-99%	375-66%	1255-82%

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Customer Management Report (Hawthorne) All Detection Types

01-Jan-2012 to 30-Jan-2012

Operator Id: %

	HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMR-01	HA-ROH-01	TOTAL
Total Processed Incidents	86	95	180	62	249	97	137	906
Less Uncontrollable Factors								
Obstruction								
Driver Obstruction/Duckers	1	2	16	3	6	3	15	46
Plate Obstruction	5	5	7	0	2	1	8	28
Vehicle Obstruction	0	0	0	2	2	0	2	6
Police Rejects								
Emergency Vehicle Responding	0	2	0	0	0	0	0	2
Incorrect/Incomplete DMV	2	2	1	0	6	3	1	15
Invalid Offense	3	1	51	2	1	0	1	59
Police Discretion	1	0	0	0	0	1	3	5
Safe Turn On Red	0	0	0	0	18	1	0	19
Policy/Weather								
Extended Vehicle	1	0	0	0	0	0	1	2
Sun Glare	1	12	8	12	34	0	13	80
Weather/Nature	1	0	4	0	3	1	0	9
Registration Issues								
Can Not Identify State	0	0	0	0	1	0	0	1
Out of Country Plate	0	0	0	0	0	1	0	1
Paper Plates	3	2	11	3	15	5	5	44
Wrong or No DMV	0	0	0	0	1	0	0	1
Total	18	26	98	22	89	16	49	318
Sub Total Violations	68	69	82	40	160	81	88	588
Less in Progress	0	0	0	0	0	0	0	0
Available For Prosecution	68	69	82	40	160	81	88	588
Less Rejects								
Camera Malfunction								
Face Camera Flash	0-00%	2-03%	2-02%	1-02%	1-01%	1-01%	0-00%	7-01%
Face Camera Focus Blurry	4-06%	0-00%	1-01%	8-20%	0-00%	0-00%	3-03%	16-03%
Face Not in Frame	2-03%	0-00%	1-01%	0-00%	0-00%	0-00%	4-05%	7-01%
Misc Camera Issue	1-01%	0-00%	0-00%	1-02%	0-00%	0-00%	0-00%	2-00%
Plate Burn Out	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-02%	2-00%
Plate Not in Frame	2-03%	0-00%	0-00%	1-02%	0-00%	0-00%	0-00%	3-01%
Rear Plate Flash Inappropriate	0-00%	0-00%	0-00%	1-02%	0-00%	0-00%	0-00%	1-00%
Police Rejects								
Driver Unidentifiable images poor	0-00%	0-00%	2-02%	0-00%	0-00%	0-00%	0-00%	2-00%
Sun Glare	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	19-22%	19-03%
Total	9-13%	2-03%	6-07%	12-30%	1-01%	1-01%	28-32%	59-10%
Approved Violations	59-87%	67-97%	76-93%	28-70%	159-99%	80-99%	60-68%	529-90%
Total Notices Printed	59-87%	67-97%	76-93%	28-70%	159-99%	80-99%	60-68%	529-90%

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Customer Management Report (Hawthorne) All Detection Types

01-Feb-2012 to 29-Feb-2012

Operator Id: %

	HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-HMFR-01	HA-HROI-01	TOTAL
Total Processed Incidents	85	94	220	65	0	108	0	572
Less Uncontrollable Factors								
Obstruction								
Driver Obstruction/Duckers	3	6	23	3	0	3	0	38
Plate Obstruction	5	0	5	0	0	3	0	13
Signal Obstruction	1	0	0	0	0	0	0	1
Vehicle Obstruction	0	0	0	2	0	0	0	2
Police Rejects								
Incorrect/Incomplete DMV	0	4	3	1	0	3	0	11
Invalid Offense	7	4	48	2	0	2	0	63
Multiple vehicles in frame	0	0	1	0	0	0	0	1
Police Discretion	0	0	1	0	0	0	0	1
Safe Turn On Red	0	0	1	0	0	0	0	1
Policy/Weather								
Extended Vehicle	1	1	1	0	0	0	0	3
Sun Glare	0	16	10	9	0	7	0	42
Weather/Nature	0	0	1	0	0	1	0	2
Registration Issues								
Paper Plates	1	4	14	3	0	4	0	26
Total	18	35	108	20	0	23	0	204
Sub Total Violations	67	59	112	45	0	85	0	368
Less in Progress	0	0	0	0	0	0	0	0
Available For Prosecution	67	59	112	45	0	85	0	368
Less Rejects								
Camera Malfunction								
Face Camera Flash	0-00%	0-00%	4-04%	4-09%	0-00%	0-00%	0-00%	8-02%
Face Camera Focus Blurry	0-00%	2-03%	2-02%	2-04%	0-00%	0-00%	0-00%	6-02%
Face Not in Frame	1-01%	0-00%	0-00%	1-02%	0-00%	0-00%	0-00%	2-01%
Image Missing	0-00%	1-02%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Misc Camera Issue	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Plate Not in Frame	0-00%	0-00%	0-00%	1-02%	0-00%	1-01%	0-00%	2-01%
Rear Plate Camera Blurry	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Rear Plate Flash Inappropriate	0-00%	0-00%	0-00%	2-04%	0-00%	0-00%	0-00%	2-01%
Rear Plate No Flash	0-00%	0-00%	0-00%	2-04%	0-00%	0-00%	0-00%	2-01%
Scene Image No Flash	0-00%	1-02%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Police Rejects Process Issues								
Incorrect Speed	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Too Old	1-01%	1-02%	4-04%	1-02%	0-00%	1-01%	0-00%	8-02%
Total	5-07%	5-08%	10-09%	13-29%	0-00%	2-02%	0-00%	35-10%
Approved Violations	62-93%	54-92%	102-91%	32-71%	0-00%	83-98%	0-00%	333-90%
Total Notices Printed	62-93%	54-92%	102-91%	32-71%	0-00%	83-98%	0-00%	333-90%

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Customer Management Report (Hawthorne) All Detection Types

01-Mar-2012 to 31-Mar-2012

Operator Id: %

	HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-HMFR-01	HA-HROI-01	TOTAL
Total Processed Incidents	78	97	210	74	0	170	0	629
Less Uncontrollable Factors								
Obstruction								
Driver Obstruction/Duckers	1	2	17	4	0	4	0	28
Plate Obstruction	1	1	5	2	0	1	0	10
Vehicle Obstruction	0	1	1	0	0	1	0	3
Police Rejects								
Incorrect/Incomplete DMV	1	2	3	1	0	2	0	9
Invalid Offense	5	2	35	1	0	2	0	45
Multiple vehicles in frame	0	0	1	0	0	0	0	1
Police Discretion	0	0	0	1	0	0	0	1
Safe Turn On Red	0	0	0	0	0	8	0	8
Policy/Weather								
Sun Glare	4	19	14	8	0	14	0	59
Weather/Nature	0	0	0	0	0	2	0	2
Registration Issues								
Paper Plates	4	4	18	5	0	1	0	32
Total	16	31	94	22	0	35	0	198
Sub Total Violations	62	66	116	52	0	135	0	431
Less in Progress	0	0	0	0	0	0	0	0
Available For Prosecution	62	66	116	52	0	135	0	431
Less Rejects								
Camera Malfunction								
Face Camera Flash	1-02%	0-00%	1-01%	3-06%	0-00%	0-00%	0-00%	5-01%
Face Camera Focus Blurry	0-00%	2-03%	1-01%	2-04%	0-00%	1-01%	0-00%	6-01%
Face Not in Frame	0-00%	0-00%	2-02%	0-00%	0-00%	0-00%	0-00%	2-00%
Misc Camera Issue	0-00%	1-02%	0-00%	1-02%	0-00%	0-00%	0-00%	2-00%
Plate Burn Out	1-02%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Plate Not in Frame	1-02%	0-00%	0-00%	1-02%	0-00%	1-01%	0-00%	3-01%
Rear Plate Camera Blurry	2-03%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%
Police Rejects								
Driver Unidentifiable images poor	0-00%	1-02%	0-00%	0-00%	0-00%	1-01%	0-00%	2-00%
Incorrect Speed	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	1-00%
Total	5-08%	4-06%	4-03%	7-13%	0-00%	4-03%	0-00%	24-06%
Approved Violations	57-92%	62-94%	112-97%	45-87%	0-00%	131-97%	0-00%	407-94%
Total Notices Printed	57-92%	62-94%	112-97%	45-87%	0-00%	131-97%	0-00%	407-94%

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Customer Management Report (Hawthorne) All Detection Types

01-Apr-2012 to 30-Apr-2012

Operator Id: %

	HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL
Total Processed Incidents	103	88	194	57	0	126	0	568
Less Uncontrollable Factors								
Obstruction								
Driver Obstruction/Duckers	5	3	28	0	0	5	0	41
Motor Cycle Helmet	0	1	0	0	0	1	0	2
Plate Obstruction	2	1	4	2	0	1	0	10
Vehicle Obstruction	1	0	4	0	0	0	0	5
Police Rejects								
Incorrect/Incomplete DMV	3	1	3	2	0	1	0	10
Invalid Offense	4	5	25	1	0	2	0	37
Police Discretion	0	0	1	0	0	0	0	1
Safe Turn On Red	0	0	1	0	0	3	0	4
Policy/Weather								
Extended Vehicle	0	0	1	0	0	0	0	1
Sun Glare	7	13	15	18	0	10	0	63
Weather/Nature	0	0	1	1	0	0	0	2
Registration Issues								
Paper Plates	6	3	7	0	0	14	0	30
Total	28	27	90	24	0	37	0	206
Sub Total Violations	75	61	104	33	0	89	0	362
Less in Progress	0	0	0	0	0	0	0	0
Available For Prosecution	75	61	104	33	0	89	0	362
Less Rejects								
Camera Malfunction								
Face Camera Focus Blurry	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Misc Camera Issue	1-01%	1-02%	0-00%	0-00%	0-00%	0-00%	0-00%	2-01%
Plate Not in Frame	0-00%	0-00%	0-00%	1-03%	0-00%	0-00%	0-00%	1-00%
Rear Plate Flash Inappropriate	0-00%	0-00%	0-00%	1-03%	0-00%	0-00%	0-00%	1-00%
Police Rejects Process Issues								
Incorrect Speed	0-00%	0-00%	0-00%	0-00%	0-00%	2-02%	0-00%	2-01%
Too Old	4-05%	1-02%	14-13%	0-00%	0-00%	4-04%	0-00%	23-06%
Total	6-08%	2-03%	14-13%	2-06%	0-00%	6-07%	0-00%	30-08%
Approved Violations	69-92%	59-97%	90-87%	31-94%	0-00%	83-93%	0-00%	332-92%
Total Notices Printed	69-92%	59-97%	90-87%	31-94%	0-00%	83-93%	0-00%	332-92%

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Customer Management Report (Hawthorne) All Detection Types

01-May-2012 to 31-May-2012

Operator Id: %

	HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-HIMR-01	HA-ROH-01	TOTAL
Total Processed Incidents	113	117	234	63	22	123	41	713
Less Uncontrollable Factors								
Obstruction								
Driver Obstruction/Duckers	2	6	17	2	1	0	10	38
Motor Cycle Helmet	0	0	0	0	0	1	0	1
Plate Obstruction	0	2	3	3	0	2	0	10
Vehicle Obstruction	3	1	1	0	1	1	0	7
Police Rejects								
Incorrect/Incomplete DMV	1	1	2	1	0	1	0	6
Invalid Offense	6	1	40	0	0	1	0	48
Police Discretion	1	0	1	0	0	0	2	4
Safe Turn On Red	0	0	1	0	0	0	0	1
Policy/Weather								
Extended Vehicle	1	0	1	1	0	0	0	3
Sun Glare	4	20	10	16	3	17	1	71
Registration Issues								
Paper Plates	5	5	14	2	2	10	0	38
Total	23	36	90	25	7	33	13	227
Sub Total Violations	90	81	144	38	15	90	28	486
Less in Progress	0	0	0	0	0	0	0	0
Available For Prosecution	90	81	144	38	15	90	28	486
Less Rejects								
Camera Malfunction								
Face Camera Focus Blurry	0-00%	1-01%	0-00%	1-03%	0-00%	0-00%	0-00%	2-00%
Face Not in Frame	0-00%	0-00%	2-01%	0-00%	0-00%	0-00%	1-04%	3-01%
Misc Camera Issue	0-00%	1-01%	0-00%	1-03%	0-00%	0-00%	0-00%	2-00%
Plate Not in Frame	4-04%	1-01%	0-00%	0-00%	0-00%	4-04%	0-00%	9-02%
Total	4-04%	3-04%	2-01%	2-05%	0-00%	4-04%	1-04%	16-03%
Approved Violations	86-96%	78-96%	142-99%	36-95%	15-100%	86-96%	27-96%	470-97%
Total Notices Printed	86-96%	78-96%	142-99%	36-95%	15-100%	86-96%	27-96%	470-97%

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Customer Management Report (Hawthorne) All Detection Types

01-Jun-2012 to 30-Jun-2012

Operator Id: %

	HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-HIMR-01	HA-ROH-01	TOTAL
Total Processed Incidents	111	96	219	59	358	133	845	1821
Less Uncontrollable Factors								
Obstruction	7	3	17	3	5	4	96	135
Driver Obstruction/Duckers								
Plate Obstruction	4	0	9	1	1	4	27	46
Vehicle Obstruction	1	0	3	2	6	0	14	26
Police Rejects	1	2	2	1	3	2	2	13
Incorrect/Incomplete DMV								
Invalid Offense	7	2	53	2	17	2	4	87
Multiple vehicles in frame	0	0	0	0	0	0	6	6
Police Discretion	5	1	0	0	0	1	3	10
Safe Turn On Red	0	0	1	0	4	0	0	5
Policy/Weather	1	0	0	0	0	0	2	3
Extended Vehicle								
Sun Glare	9	13	13	10	69	28	62	204
Registration Issues	7	2	11	2	21	9	30	82
Paper Plates								
Total	42	23	109	21	126	50	246	617
Sub Total Violations	69	73	110	38	232	83	599	1204
Less in Progress	0	0	0	0	0	0	0	0
Available For Prosecution	69	73	110	38	232	83	599	1204
Less Rejects								
Camera Malfunction	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Face Camera Flash								
Face Camera Focus Blurry	0-00%	0-00%	1-01%	3-08%	1-00%	0-00%	3-01%	8-01%
Face Not in Frame	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	9-02%	10-01%
Image Missing	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Misc Camera Issue	2-03%	2-03%	0-00%	0-00%	0-00%	0-00%	0-00%	4-00%
Plate Burn Out	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	1-00%
Plate Not in Frame	1-01%	1-01%	0-00%	0-00%	0-00%	1-01%	0-00%	3-00%
Rear Plate Camera Blurry	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	3-01%	4-00%
Rear Plate No Flash	0-00%	0-00%	0-00%	1-03%	0-00%	0-00%	0-00%	1-00%
Scene Image No Flash	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Police Rejects	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Driver Unidentifiable images poor								
Red-light not visible in	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Sun Glare	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Total	5-07%	5-07%	2-02%	4-11%	1-00%	2-02%	18-03%	37-03%
Approved Violations	64-93%	68-93%	108-98%	34-89%	231-100%	81-98%	581-97%	1167-97%
Total Notices Printed	64-93%	68-93%	108-98%	34-89%	231-100%	81-98%	581-97%	1167-97%

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Customer Management Report (Hawthorne) All Detection Types

01-Jul-2012 to 31-Jul-2012

Operator Id: %

	HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-HIMR-01	HA-ROH-01	TOTAL
Total Processed Incidents	81	95	297	67	347	143	900	1930
Less Uncontrollable Factors								
Obstruction								
Driver Obstruction/Duckers	0	3	24	2	3	0	79	111
Motor Cycle Helmet	0	0	0	0	2	0	0	2
Plate Obstruction	3	0	4	1	3	2	26	39
Vehicle Obstruction	0	0	3	3	4	1	9	20
Police Rejects								
Incorrect/Incomplete DMV	3	0	1	0	3	2	13	22
Invalid Offense	9	2	92	2	14	3	3	125
Multiple vehicles in frame	0	1	1	0	0	0	10	12
On or Passed the Stop Bar (PD)	0	0	1	0	0	0	0	1
Safe Turn On Red	0	0	0	0	18	6	0	24
Policy/Weather								
Extended Vehicle	0	0	0	0	0	1	1	2
Sun Glare	3	14	14	8	71	25	24	159
Registration Issues								
Out of Country Plate	0	0	1	0	0	0	0	1
Paper Plates	3	4	19	2	20	8	34	90
Total	21	24	160	18	138	48	199	608
Sub Total Violations	60	71	137	49	209	95	701	1322
Less in Progress	0	0	0	0	0	0	0	0
Available For Prosecution	60	71	137	49	209	95	701	1322
Less Rejects								
Camera Malfunction								
Digital Distortion	1-02%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Face Camera Flash	2-03%	0-00%	0-00%	1-02%	0-00%	0-00%	1-00%	4-00%
Face Camera Focus Blurry	0-00%	1-01%	0-00%	3-06%	4-02%	0-00%	11-02%	19-01%
Face Camera No Flash	0-00%	0-00%	0-00%	1-02%	0-00%	0-00%	0-00%	1-00%
Face Not in Frame	1-02%	3-04%	0-00%	0-00%	0-00%	0-00%	33-05%	37-03%
Misc Camera Issue	0-00%	1-01%	0-00%	1-02%	0-00%	0-00%	0-00%	2-00%
Plate Not in Frame	3-05%	3-04%	2-01%	0-00%	0-00%	2-02%	0-00%	10-01%
Rear Plate Camera Blurry	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	4-01%	5-00%
Rear Plate Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Rear Plate No Flash	0-00%	0-00%	0-00%	1-02%	0-00%	0-00%	0-00%	1-00%
Police Rejects								
Driver Unidentifiable images poor	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Incorrect Speed	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Red-light not visible in	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Sun Glare	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	2-00%	3-00%
Total	7-12%	9-13%	3-02%	7-14%	5-02%	3-03%	53-08%	87-07%
Approved Violations	53-88%	62-87%	134-98%	42-86%	204-98%	92-97%	648-92%	1235-93%
Total Notices Printed	53-88%	62-87%	134-98%	42-86%	204-98%	92-97%	648-92%	1235-93%

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Customer Management Report (Hawthorne) All Detection Types

01-Aug-2012 to 30-Aug-2012

Operator Id: %

	HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-HMER-01	HA-ROH-01	TOTAL
Total Processed Incidents	80	102	228	80	357	120	876	1843
Less Uncontrollable Factors								
Obstruction								
Driver Obstruction/Duckers	1	2	14	3	6	2	96	124
Motor Cycle Helmet	0	0	0	0	5	0	1	6
Plate Obstruction	1	2	3	2	1	1	30	40
Vehicle Obstruction	1	0	3	2	4	1	14	25
Police Rejects								
Incorrect/Incomplete DMV	5	2	3	1	2	0	10	23
Invalid Offense	1	3	68	1	5	1	1	80
Multiple vehicles in frame	0	0	1	0	1	0	4	6
Safe Turn On Red	0	1	1	0	8	1	0	11
Policy/Weather								
Extended Vehicle	1	0	0	0	1	0	4	6
Sun Glare	5	17	10	14	72	22	24	164
Registration Issues								
Out of Country Plate	0	0	0	0	0	0	1	1
Paper Plates	5	2	10	1	15	2	25	60
Wrong or No DMV	0	0	1	0	0	0	0	1
Total	20	29	114	24	120	30	210	547
Sub Total Violations	60	73	114	56	237	90	666	1296
Less in Progress	0	0	0	0	0	0	0	0
Available For Prosecution	60	73	114	56	237	90	666	1296
Less Rejects								
Camera Malfunction								
Face Camera Flash	0-00%	1-01%	1-01%	0-00%	0-00%	0-00%	2-00%	4-00%
Face Camera Focus Blurry	0-00%	0-00%	0-00%	1-02%	0-00%	0-00%	47-07%	48-04%
Face Not in Frame	0-00%	2-03%	1-01%	0-00%	0-00%	0-00%	7-01%	10-01%
Image Missing	1-02%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Misc Camera Issue	0-00%	1-01%	1-01%	0-00%	0-00%	0-00%	23-03%	25-02%
Plate Burn Out	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	1-00%	2-00%
Plate Not in Frame	0-00%	0-00%	0-00%	1-02%	0-00%	4-04%	0-00%	5-00%
Rear Plate Flash Inappropriate	0-00%	0-00%	0-00%	1-02%	0-00%	0-00%	0-00%	1-00%
Rear Plate No Flash	0-00%	0-00%	0-00%	1-02%	0-00%	0-00%	0-00%	1-00%
Police Rejects								
Sun Glare	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	1-00%
Total	1-02%	4-05%	4-04%	4-07%	0-00%	5-06%	80-12%	98-08%
Approved Violations	59-98%	69-95%	110-96%	52-93%	237-100%	85-94%	586-88%	1198-92%
Total Notices Printed	59-98%	69-95%	110-96%	52-93%	237-100%	85-94%	586-88%	1198-92%

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Customer Management Report (Hawthorne) All Detection Types

01-Sep-2012 to 30-Sep-2012

Operator Id: %

	HA-HAES-01	HA-HAES-03	HA-HAM-01	HA-HAM-03	HA-HRO-01	HA-IMFR-01	HA-ROH-01	TOTAL
Total Processed Incidents	118	79	220	77	329	97	829	1749
Less Uncontrollable Factors								
Obstruction	5	5	19	0	7	2	108	146
Driver Obstruction/Duckers								
Motor Cycle Helmet	0	0	0	0	3	0	0	3
Plate Obstruction	4	1	4	2	3	2	23	39
Vehicle Obstruction	3	1	2	0	2	0	18	26
Police Rejects	0	0	1	0	0	0	0	1
Authorized Emergency Vehicle								
Incorrect/Incomplete DMV	1	0	2	0	3	1	7	14
Invalid Offense	1	2	55	1	2	1	0	62
Multiple vehicles in frame	0	0	0	0	0	0	3	3
Safe Turn On Red	0	0	0	0	11	2	0	13
Policy/Weather	0	0	0	0	0	0	2	2
Extended Vehicle								
Sun Glare	6	14	13	14	84	10	40	181
Registration Issues	3	4	9	3	22	7	32	80
Paper Plates								
Total	23	27	105	20	137	25	233	570
Sub Total Violations	95	52	115	57	192	72	596	1179
Less in Progress	0	0	0	0	0	0	0	0
Available For Prosecution	95	52	115	57	192	72	596	1179
Less Rejects								
Camera Malfunction	0-00%	0-00%	1-01%	1-02%	1-01%	0-00%	1-00%	4-00%
Face Camera Flash								
Face Camera Focus Blurry	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	4-01%	5-00%
Face Not in Frame	1-01%	3-06%	0-00%	0-00%	0-00%	0-00%	42-07%	46-04%
Image Missing	1-01%	0-00%	0-00%	1-02%	0-00%	0-00%	0-00%	2-00%
Misc Camera Issue	4-04%	2-04%	0-00%	1-02%	0-00%	0-00%	0-00%	7-01%
Plate Not in Frame	1-01%	0-00%	0-00%	2-04%	1-01%	1-01%	4-01%	9-01%
Rear Plate Camera Blurry	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Rear Plate Flash Inappropriate	0-00%	0-00%	1-01%	2-04%	0-00%	0-00%	0-00%	3-00%
Rear Plate No Flash	0-00%	0-00%	0-00%	1-02%	0-00%	0-00%	0-00%	1-00%
Scene Image Flash Inappropriate	2-02%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%
Scene Image No Flash	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Police Rejects	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	1-00%	2-00%
Driver Unidentifiable images poor								
Sun Glare	0-00%	0-00%	0-00%	0-00%	1-01%	1-01%	0-00%	2-00%
Process Issues	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Too Old								
Total	13-14%	5-10%	2-02%	8-14%	3-02%	3-04%	52-09%	86-07%
Approved Violations	82-86%	47-90%	113-98%	49-86%	189-98%	69-96%	544-91%	1093-93%

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Customer Management Report (Hawthorne) All Detection Types

01-Sep-2012 to 30-Sep-2012

Operator Id: %

	HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMER-01	HA-ROH-01	TOTAL
Total Notices Printed	82-86%	47-90%	113-98%	49-86%	189-98%	69-96%	544-91%	1093-93%

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Customer Management Report (Hawthorne) All Detection Types

01-Oct-2012 to 31-Oct-2012

Operator Id: %

	HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL
Total Processed Incidents	107	127	207	67	396	87	765	1756
Less Uncontrollable Factors								
Obstruction	5	5	8	3	5	1	84	111
Driver Obstruction/Duckers								
Motor Cycle Helmet	0	0	0	0	1	0	0	1
Plate Obstruction	1	2	2	0	2	3	34	44
Vehicle Obstruction	1	1	2	3	8	0	20	35
Police Rejects	1	2	0	0	5	1	5	14
Incorrect/Incomplete DMV								
Invalid Offense	5	0	51	2	3	1	2	64
Multiple vehicles in frame	0	0	0	0	0	0	5	5
Safe Turn On Red	0	0	0	0	9	2	3	14
Policy/Weather	0	0	0	0	0	0	3	3
Extended Vehicle								
Sun Glare	2	14	8	9	88	4	43	168
Weather/Nature	0	0	3	1	1	1	0	6
Registration Issues	0	0	0	0	1	0	1	2
Out of Country Plate								
Paper Plates	3	7	6	1	26	4	19	66
Total	18	31	80	19	149	17	219	533
Sub Total Violations	89	96	127	48	247	70	546	1223
Less in Progress	0	0	0	0	0	0	0	0
Available For Prosecution	89	96	127	48	247	70	546	1223
Less Rejects								
Camera Malfunction	0-00%	0-00%	1-01%	5-10%	0-00%	0-00%	11-02%	17-01%
Face Camera Focus Blurry								
Face Camera No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Face Not in Frame	2-02%	0-00%	0-00%	0-00%	0-00%	0-00%	5-01%	7-01%
Misc Camera Issue	5-06%	1-01%	0-00%	1-02%	0-00%	0-00%	21-04%	28-02%
Plate Burn Out	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	1-00%	2-00%
Plate Not in Frame	0-00%	0-00%	0-00%	1-02%	0-00%	0-00%	0-00%	1-00%
Rear Plate Flash Inappropriate	1-01%	0-00%	0-00%	2-04%	0-00%	0-00%	0-00%	3-00%
Rear Plate No Flash	0-00%	0-00%	0-00%	1-02%	0-00%	0-00%	0-00%	1-00%
Scene Image Flash Inappropriate	5-06%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	5-00%
Police Rejects	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	8-01%	8-01%
Sun Glare								
Unclear Scene Image	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	1-00%
Total	13-15%	1-01%	1-01%	10-21%	1-00%	1-01%	47-09%	74-06%
Approved Violations	76-85%	95-99%	126-99%	38-79%	246-100%	69-99%	499-91%	1149-94%
Total Notices Printed	76-85%	95-99%	126-99%	38-79%	246-100%	69-99%	499-91%	1149-94%

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Customer Management Report (Hawthorne) All Detection Types

01-Nov-2012 to 30-Nov-2012

Operator Id: %

	HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-HMFR-01	HA-ROHI-01	TOTAL
Total Processed Incidents	112	93	195	45	293	83	793	1614
Less Uncontrollable Factors								
Obstruction	4	7	14	3	6	1	105	140
Driver Obstruction/Duckers								
Motor Cycle Helmet	0	0	1	0	0	1	1	3
Plate Obstruction	1	1	2	2	1	2	48	57
Signal Obstruction	0	0	0	0	0	0	1	1
Vehicle Obstruction	0	0	0	0	6	1	13	20
Police Rejects	0	0	0	0	0	0	1	1
Gender Mismatch								
Incorrect/Incomplete DMV	4	1	5	0	2	2	10	24
Invalid Offense	6	3	55	1	1	2	3	71
Multiple vehicles in frame	0	0	0	0	0	0	5	5
Police Discretion	1	0	0	0	0	0	0	1
Safe Turn On Red	0	0	1	0	14	0	6	21
Policy/Weather	0	0	0	0	1	1	2	4
Extended Vehicle								
Sun Glare	1	10	1	5	49	1	26	93
Two Vehicles in Beam	0	0	0	0	0	1	0	1
Weather/Nature	1	0	7	0	0	2	5	15
Registration Issues	5	6	7	2	16	5	28	69
Paper Plates								
Total	23	28	93	13	96	19	254	526
Sub Total Violations	89	65	102	32	197	64	539	1088
Less in Progress	18	11	29	7	35	15	92	207
Available For Prosecution	71	54	73	25	162	49	447	881
Less Rejects								
Camera Malfunction	0-00%	2-04%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%
Misc Camera Issue								
Plate Burn Out	0-00%	0-00%	0-00%	0-00%	0-00%	1-02%	0-00%	1-00%
Plate Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	3-06%	0-00%	3-00%
Scene Image Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Police Rejects	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%	2-00%
Red-light not visible in								
Sun Glare	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	53-12%	53-06%
Unclear Scene Image	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Total	0-00%	2-04%	0-00%	0-00%	0-00%	4-08%	57-13%	63-07%
Approved Violations	71-100%	52-96%	73-100%	25-100%	162-100%	45-92%	390-87%	818-93%
Total Notices Printed	65-92%	47-87%	68-93%	24-96%	155-96%	44-90%	365-82%	768-87%

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