

# Customer Management Report (Hawthorne) All Detection Types

01-Mar-2020 to 31-Mar-2020

Operator Id: %

		HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL
<b>Total Processed Incidents</b>		21	51	172	29	401	180	849	1703
<b>Less Uncontrollable Factors</b>									
Obstruction	Driver Obstruction/Duckers	1	5	45	3	15	8	84	161
	Motor Cycle Helmet	0	0	0	0	0	0	2	2
	Plate Obstruction	0	4	3	0	3	3	5	18
	Vehicle Obstruction	0	2	3	0	7	0	29	41
Police Rejects	Driver Obstructed	1	4	18	0	27	10	48	108
	Incorrect Plate on Vehicle	1	0	0	0	0	0	1	2
	Incorrect/Incomplete DMV	0	0	1	0	0	1	0	2
	On or Passed the Stop Bar (PD)	0	1	8	1	5	0	0	15
	Plate Unidentifiable	0	1	0	0	0	0	0	1
	Sun Glare	0	1	0	1	0	2	0	4
	Weather Conditions	0	0	0	0	0	0	1	1
Policy/Weather	Sun Glare	2	4	37	7	224	20	41	335
	Weather/Nature	0	0	2	0	0	3	1	6
Registration Issues	Out of Country Plate	0	0	0	0	0	0	1	1
	Paper Plates	1	0	4	1	8	2	6	22
<b>Total</b>		6	22	121	13	289	49	219	719
<b>Sub Total Violations</b>		15	29	51	16	112	131	630	984
Less in Progress		0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>		15	29	51	16	112	131	630	984
<b>Less Rejects</b>									
Camera Malfunction	Face Camera Flash	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	1-00%
	Face Not in Frame	0-00%	0-00%	0-00%	1-06%	0-00%	0-00%	3-00%	4-00%
	Rear Plate No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Police Rejects Process Issues	Driver Unidentifiable images poor	0-00%	0-00%	1-02%	0-00%	0-00%	1-01%	0-00%	2-00%
	Too Old	5-33%	14-48%	32-63%	7-44%	60-54%	55-42%	174-28%	347-35%
<b>Total</b>		5-33%	14-48%	33-65%	8-50%	60-54%	57-44%	178-28%	355-36%
<b>Approved Violations</b>		10-67%	15-52%	18-35%	8-50%	52-46%	74-56%	452-72%	629-64%
<b>Total Notices Printed</b>		10-67%	15-52%	18-35%	8-50%	52-46%	74-56%	452-72%	629-64%

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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# Customer Management Report (Hawthorne) All Detection Types

01-Apr-2020 to 30-Apr-2020

Operator Id: %

	HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL	
<b>Total Processed Incidents</b>	14	90	167	24	303	205	299	1102	
<b>Less Uncontrollable Factors</b>									
Obstruction	Driver Obstruction/Duckers	1	15	59	2	42	36	47	202
	Motor Cycle Helmet	0	1	0	0	0	0	0	1
	Plate Obstruction	0	3	7	1	2	1	1	15
	Vehicle Obstruction	0	0	0	1	4	1	3	9
Policy/Weather	Extended Vehicle	0	0	1	0	0	0	2	3
	Sun Glare	0	6	10	2	100	14	7	139
	Weather/Nature	0	4	1	0	1	0	0	6
Registration Issues	Paper Plates	1	1	6	1	10	7	4	30
	<b>Total</b>	2	30	84	7	159	59	64	405
<b>Sub Total Violations</b>		12	60	83	17	144	146	235	697
Less in Progress		0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>		12	60	83	17	144	146	235	697
<b>Less Rejects</b>									
Camera Malfunction	Video Not In Sync	0-00%	1-02%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Process Issues	Too Old	12-100%	59-98%	83-100%	17-100%	144-100%	146-100%	235-100%	696-100%
	<b>Total</b>	12-100%	60-100%	83-100%	17-100%	144-100%	146-100%	235-100%	697-100%
<b>Approved Violations</b>		0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%
<b>Total Notices Printed</b>		0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%

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# Customer Management Report (Hawthorne) All Detection Types

01-May-2020 to 30-May-2020

Operator Id: %

	HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMER-01	HA-ROH-01	TOTAL	
<b>Total Processed Incidents</b>	24	53	180	19	321	199	498	1294	
<b>Less Uncontrollable Factors</b>									
Obstruction	Driver Obstruction/Duckers	2	6	48	6	28	21	77	188
	Motor Cycle Helmet	0	0	0	0	1	0	0	1
	Plate Obstruction	1	4	1	0	2	5	2	15
	Vehicle Obstruction	0	0	1	0	3	0	13	17
Police Rejects	Driver Obstructed	1	0	27	1	21	8	22	80
	Incorrect Plate on Vehicle	0	0	0	0	0	1	0	1
	Incorrect/Incomplete DMV	0	0	0	0	0	0	1	1
	On or Passed the Stop Bar (PD).	0	1	2	0	3	4	0	10
Policy/Weather	Extended Vehicle	0	1	0	0	0	0	0	1
	Sun Glare	4	10	49	1	155	31	17	267
	Weather/Nature	1	0	0	0	0	0	16	17
Registration Issues	Paper Plates	0	0	4	0	9	2	7	22
<b>Total</b>		9	22	132	8	222	72	155	620
<b>Sub Total Violations</b>		15	31	48	11	99	127	343	674
Less in Progress		0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>		15	31	48	11	99	127	343	674
<b>Less Rejects</b>									
Camera Malfunction	Face Not in Frame	1-07%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
	Test Pattern	0-00%	0-00%	0-00%	2-18%	0-00%	0-00%	0-00%	2-00%
Police Rejects	Driver Unidentifiable images poor	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	1-00%
Process Issues	Too Old	3-20%	11-35%	19-40%	0-00%	33-33%	41-32%	81-24%	188-28%
<b>Total</b>		4-27%	11-35%	19-40%	2-18%	33-33%	42-33%	81-24%	192-28%
<b>Approved Violations</b>		11-73%	20-65%	29-60%	9-82%	66-67%	85-67%	262-76%	482-72%
<b>Total Notices Printed</b>		11-73%	20-65%	29-60%	9-82%	66-67%	85-67%	262-76%	482-72%

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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# Customer Management Report (Hawthorne) All Detection Types

01-Jun-2020 to 30-Jun-2020

Operator Id: %

	HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-HIMR-01	HA-HOHI-01	TOTAL	
<b>Total Processed Incidents</b>	20	65	228	28	427	248	963	1979	
<b>Less Uncontrollable Factors</b>									
Obstruction	Driver Obstruction/Duckers	1	8	51	2	30	27	146	265
	Motor Cycle Helmet	0	0	1	0	2	1	0	4
	Plate Obstruction	0	2	7	0	1	3	4	17
	Vehicle Obstruction	0	1	0	0	4	2	35	42
Police Rejects	Driver Obstructed	0	5	20	1	25	9	26	86
	Incorrect/Incomplete DMV	0	0	1	0	0	0	0	1
	On or Passed the Stop Bar (PD)	1	3	10	0	6	4	0	24
Policy/Weather	Extended Vehicle	0	0	1	0	0	0	2	3
	Sun Glare	5	6	77	6	256	78	105	533
	Weather/Nature	3	0	0	0	0	0	7	10
Registration Issues	Paper Plates	0	1	7	3	9	9	11	40
<b>Total</b>		10	26	175	12	333	133	336	1025
<b>Sub Total Violations</b>		10	39	53	16	94	115	627	954
Less in Progress		0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>		10	39	53	16	94	115	627	954
<b>Less Rejects</b>									
Camera Malfunction	Video Not In Sync	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%
Police Rejects	Driver Unidentifiable images poor	0-00%	0-00%	1-02%	0-00%	1-01%	0-00%	0-00%	2-00%
Process Issues	Too Old	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	5-01%	6-01%
<b>Total</b>		0-00%	0-00%	1-02%	0-00%	3-03%	0-00%	5-01%	9-01%
<b>Approved Violations</b>		10-100%	39-100%	52-98%	16-100%	91-97%	115-100%	622-99%	945-99%
<b>Total Notices Printed</b>		10-100%	39-100%	52-98%	16-100%	91-97%	115-100%	622-99%	945-99%

Legend: (P) = Production (I) = Inoperative

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# Customer Management Report (Hawthorne) All Detection Types

01-Jul-2020 to 31-Jul-2020

Operator Id: %

	HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-HMER-01	HA-ROHI-01	TOTAL	
<b>Total Processed Incidents</b>	39	89	224	38	540	306	1083	2319	
<b>Less Uncontrollable Factors</b>									
Obstruction	Driver Obstruction/Duckers	5	11	70	5	45	33	171	340
	Motor Cycle Helmet	0	0	1	0	4	0	0	5
	Plate Obstruction	3	6	9	0	5	4	8	35
	Vehicle Obstruction	2	0	3	0	4	0	43	52
Police Rejects	Driver Obstructed	0	5	16	1	40	9	26	97
	Incorrect Plate on Vehicle	0	0	0	0	1	0	2	3
	Incorrect/Incomplete DMV	0	0	0	0	0	0	2	2
	On or Passed the Stop Bar (PD)	0	2	7	0	3	7	0	19
Policy/Weather	Extended Vehicle	0	0	0	0	0	1	1	2
	Sun Glare	3	22	62	12	291	100	56	546
	Weather/Nature	0	0	0	0	0	0	14	14
Registration Issues	Paper Plates	1	2	5	0	6	9	3	26
<b>Total</b>		14	48	173	18	399	163	326	1141
<b>Sub Total Violations</b>		25	41	51	20	141	143	757	1178
Less in Progress		0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>		25	41	51	20	141	143	757	1178
<b>Less Rejects</b>									
Camera Malfunction	Face Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
	Rear Plate Flash Inappropriate	0-00%	1-02%	1-02%	0-00%	0-00%	0-00%	0-00%	2-00%
Police Rejects	Driver Unidentifiable images poor	0-00%	0-00%	2-04%	0-00%	0-00%	0-00%	0-00%	2-00%
Process Issues	Too Old	3-12%	1-02%	4-08%	0-00%	1-01%	0-00%	10-01%	19-02%
<b>Total</b>		3-12%	2-05%	7-14%	0-00%	1-01%	0-00%	11-01%	24-02%
<b>Approved Violations</b>		22-88%	39-95%	44-86%	20-100%	140-99%	143-100%	746-99%	1154-98%
<b>Total Notices Printed</b>		22-88%	39-95%	44-86%	20-100%	140-99%	143-100%	746-99%	1154-98%

Legend: (P) = Production (I) = Inoperative

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# Customer Management Report (Hawthorne) All Detection Types

01-Aug-2020 to 31-Aug-2020

Operator Id: %

	HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL	
<b>Total Processed Incidents</b>	34	92	237	38	493	333	1210	2437	
<b>Less Uncontrollable Factors</b>									
Obstruction	Driver Obstruction/Duckers	4	14	73	2	35	39	171	338
	Motor Cycle Helmet	0	0	0	0	5	0	0	5
	Plate Obstruction	0	4	9	0	5	9	9	36
	Vehicle Obstruction	0	0	6	0	6	0	51	63
Police Rejects	Driver Obstructed	2	11	50	10	82	30	93	278
	Incorrect Plate on Vehicle	1	0	0	0	0	1	2	4
	Incorrect/Incomplete DMV	0	0	0	0	0	0	2	2
	On or Passed the Stop Bar (PD)	1	6	4	2	4	2	1	20
	Sun Glare	0	0	0	0	0	0	1	1
Policy/Weather	Extended Vehicle	1	0	0	0	1	0	5	7
	Sun Glare	6	22	60	9	230	79	73	479
	Weather/Nature	0	0	1	0	1	0	0	2
Registration Issues	Paper Plates	1	1	8	1	4	13	10	38
<b>Total</b>		16	58	211	24	373	173	418	1273
<b>Sub Total Violations</b>		18	34	26	14	120	160	792	1164
Less in Progress		0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>		18	34	26	14	120	160	792	1164
<b>Less Rejects</b>									
Camera Malfunction	Image Missing	0-00%	1-03%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
	Scene Image Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
	Video Not In Sync	0-00%	0-00%	0-00%	0-00%	0-00%	14-09%	0-00%	14-01%
Police Rejects	Digital Distortion	0-00%	0-00%	1-04%	0-00%	0-00%	0-00%	0-00%	1-00%
	Driver Unidentifiable images poor	0-00%	0-00%	2-08%	0-00%	4-03%	0-00%	0-00%	6-01%
	No Video	0-00%	0-00%	0-00%	0-00%	0-00%	4-02%	0-00%	4-00%
	Plate Unclear	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	1-00%
Process Issues	Too Old	0-00%	0-00%	1-04%	0-00%	1-01%	1-01%	2-00%	5-00%
<b>Total</b>		0-00%	1-03%	4-15%	0-00%	5-04%	20-12%	3-00%	33-03%
<b>Approved Violations</b>		18-100%	33-97%	22-85%	14-100%	115-96%	140-88%	789-100%	1131-97%
<b>Total Notices Printed</b>		18-100%	33-97%	22-85%	14-100%	115-96%	140-88%	789-100%	1131-97%

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# Customer Management Report (Hawthorne) All Detection Types

01-Sep-2020 to 30-Sep-2020

Operator Id: %

	HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL	
<b>Total Processed Incidents</b>	33	115	238	42	503	322	1174	2427	
<b>Less Uncontrollable Factors</b>									
Obstruction	Driver Obstruction/Duckers	2	22	92	8	50	49	209	432
	Motor Cycle Helmet	0	0	0	0	3	0	2	5
	Plate Obstruction	0	0	13	2	5	7	13	40
	Vehicle Obstruction	0	1	2	0	5	1	40	49
Police Rejects	Driver Obstructed	3	7	35	5	60	18	75	203
	Funeral Procession/Police	0	0	0	2	0	0	0	2
	Incorrect Plate on Vehicle	0	0	0	0	0	0	1	1
	Incorrect/Incomplete DMV	1	0	0	0	0	1	1	3
	On or Passed the Stop Bar (PD)	1	31	12	2	2	5	0	53
	Police Discretion	0	0	0	0	0	0	1	1
Policy/Weather	Extended Vehicle	0	0	0	0	1	2	4	7
	Sun Glare	2	25	51	8	252	52	53	443
Registration Issues	Out of Country Plate	0	0	0	0	0	1	1	2
	Paper Plates	0	5	9	2	8	9	11	44
<b>Total</b>		9	91	214	29	386	145	411	1285
<b>Sub Total Violations</b>		24	24	24	13	117	177	763	1142
Less in Progress		0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>		24	24	24	13	117	177	763	1142
<b>Less Rejects</b>									
Camera Malfunction	Face Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%	2-00%
	Test Pattern	1-04%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Police Rejects	Digital Distortion	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%
	Driver Unidentifiable images poor	0-00%	0-00%	0-00%	0-00%	3-03%	0-00%	0-00%	3-00%
	Plate Unclear	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
	Red-light not visible in	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	3-00%	3-00%
Process Issues	Too Old	1-04%	1-04%	1-04%	0-00%	2-02%	1-01%	9-01%	15-01%
<b>Total</b>		2-08%	1-04%	1-04%	0-00%	6-05%	1-01%	15-02%	26-02%
<b>Approved Violations</b>		22-92%	23-96%	23-96%	13-100%	111-95%	176-99%	748-98%	1116-98%
<b>Total Notices Printed</b>		22-92%	23-96%	23-96%	13-100%	111-95%	176-99%	748-98%	1116-98%

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