

recd 12-7-11 by email

### Customer Management Report (Hayward) Redlight Incidents

01-Oct-2009 to 31-Oct-2009

Operator Id: %

	HAY-A880-01	HAY-A880-03	HAY-B2ND-01	HAY-HEAS-01	HAY-INHU-01	HAY-INWH-01	HAY-MIIN-01	HAY-SCJA-01	HAY-MIHE-01	HAY-MIHE-03	TOTAL	
<b>Total Violations</b>	0	0	138	521	504	0	0	0	524	316	2003	
<b>Less Uncontrollable Factors</b>												
Obstruction	Driver Obstruction/Duckers	0	0	4	36	26	0	0	0	22	29	117
	Motor Cycle Helmet	0	0	1	2	3	0	0	0	0	0	6
	Plate Obstruction	0	0	2	4	24	0	0	0	46	25	101
	Vehicle Obstruction	0	0	0	6	17	0	0	0	52	51	126
Police Rejects	Emergency Vehicle Responding	0	0	0	4	3	0	0	0	4	3	14
	Invalid Offense	0	0	0	0	1	0	0	0	1	0	2
	Plate Unidentifiable	0	0	0	0	1	0	0	0	1	0	2
	Police Discretion	0	0	1	0	0	0	0	0	1	0	2
	Safe Turn On Red	0	0	0	10	42	0	0	0	4	0	56
Policy/Weather	Extended Vehicle	0	0	2	3	186	0	0	0	116	7	314
	Sun Glare	0	0	5	61	19	0	0	0	10	18	113
	Weather/Nature	0	0	3	1	1	0	0	0	1	0	6
	Yellow with Red Light	0	0	0	1	0	0	0	0	0	0	1
Registration Issues	Can Not Identify State	0	0	0	0	0	0	0	0	1	0	1
	Out of Country Plate	0	0	0	0	1	0	0	0	0	0	1
	Paper Plates	0	0	4	9	5	0	0	0	1	4	23
	Wrong or No DMV	0	0	0	2	1	0	0	0	1	0	4
<b>Total</b>		0	0	22	139	330	0	0	0	261	137	899
<b>Sub Total Violations</b>		0	0	116	382	174	0	0	0	263	179	1114
Less in Progress		0	0	0	0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>		0	0	116	382	174	0	0	0	263	179	1114
<b>Less Rejects</b>												
Camera Malfunction	Face Camera Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	1-00%
	Face Camera No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	1-00%

	Face Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	6-03%	7-01%
	Plate Burn Out	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	10-04%	0-00%	10-01%
	Rear Plate Camera Blurry	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	1-00%	1-01%	3-00%
	Scene Image Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
	Scene Image No Flash	0-00%	0-00%	0-00%	0-00%	3-02%	0-00%	0-00%	0-00%	0-00%	0-00%	3-00%
Police	Driver Unidentifiable images poor	0-00%	0-00%	0-00%	6-02%	2-01%	0-00%	0-00%	0-00%	1-00%	1-01%	10-01%
Rejects	Limit line obstructed	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	10-04%	11-06%	21-02%
	Red-light not visible in	0-00%	0-00%	0-00%	13-03%	1-01%	0-00%	0-00%	0-00%	18-07%	7-04%	39-04%
Process	Too Old	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	1-00%	0-00%	2-00%
Issues												
Total		0-00%	0-00%	0-00%	19-05%	9-05%	0-00%	0-00%	0-00%	42-16%	28-16%	98-09%
Notices Printed		0-00%	0-00%	116-100%	363-95%	165-95%	0-00%	0-00%	0-00%	221-84%	151-84%	1016-91%

Recd 12-7-11 by email

### Customer Management Report (Hayward) Redlight Incidents

01-Nov-2009 to 30-Nov-2009

Operator Id: %

	HAY-AB80-01	HAY-AB80-03	HAY-EB2ND-01	HAY-HEAS-01	HAY-INHU-01	HAY-INWH-01	HAY-MIIN-01	HAY-SCJA-01	HAY-WIHE-01	HAY-WIHE-03	TOTAL	
<b>Total Violations</b>	0	0	139	465	561	0	0	0	485	169	1819	
<b>Less Uncontrollable Factors</b>												
Obstruction	Driver Obstruction/Duckers	0	0	2	37	20	0	0	0	27	15	101
	Motor Cycle Helmet	0	0	0	4	0	0	0	0	4	0	8
	Plate Obstruction	0	0	3	8	25	0	0	0	39	13	88
	Signal Obstruction	0	0	0	0	0	0	0	0	1	0	1
	Vehicle Obstruction	0	0	2	1	25	0	0	0	47	21	96
Police Rejects	Emergency Vehicle Responding	0	0	0	5	3	0	0	0	2	0	10
	Invalid Offense	0	0	0	0	1	0	0	0	1	0	2
	Plate Unidentifiable	0	0	0	1	1	0	0	0	0	0	2
	Safe Turn On Red	0	0	2	6	23	0	0	0	3	0	34
Policy/Weather	Extended Vehicle	0	0	2	10	272	0	0	0	117	1	402
	Sun Glare	0	0	4	28	14	0	0	0	4	19	69
	Yellow with Red Light	0	0	1	4	0	0	0	0	0	0	5
Registration Issues	Can Not Identify State	0	0	0	0	1	0	0	0	0	0	1
	Out of Country Plate	0	0	0	0	0	0	0	0	1	0	1
	Paper Plates	0	0	5	9	7	0	0	0	6	0	27
	Wrong or No DMV	0	0	0	3	2	0	0	0	0	0	5
<b>Total</b>		0	0	21	116	394	0	0	0	252	69	852
<b>Sub Total Violations</b>		0	0	118	349	167	0	0	0	233	100	967
Less in Progress		0	0	0	0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>		0	0	118	349	167	0	0	0	233	100	967
<b>Less Rejects</b>												
Camera Malfunction	Face Camera Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	1-00%
	Face Camera No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-02%	2-00%
	Face Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-01%	2-02%	4-00%

	Misc Camera Issue	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
	Plate Burn Out	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	4-02%	0-00%	4-00%
	Plate Not in Frame	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	1-00%	0-00%	2-00%
	Rear Plate Camera Blurry	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	1-00%
	Rear Plate No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	1-00%
	Scene Image Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	1-00%
	Scene Image No Flash	0-00%	0-00%	0-00%	0-00%	2-01%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%
Police Rejects	Driver Unidentifiable images poor	0-00%	0-00%	0-00%	4-01%	1-01%	0-00%	0-00%	0-00%	3-01%	1-01%	9-01%
	Limit line obstructed	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	8-03%	1-01%	9-01%
	Red-light not visible in	0-00%	0-00%	0-00%	7-02%	0-00%	0-00%	0-00%	0-00%	3-01%	0-00%	10-01%
Process Issues	Too Old	0-00%	0-00%	0-00%	3-01%	5-03%	0-00%	0-00%	0-00%	1-00%	0-00%	9-01%
Total		0-00%	0-00%	0-00%	15-04%	9-05%	0-00%	0-00%	0-00%	24-10%	8-08%	56-06%
Notices Printed		0-00%	0-00%	118-100%	334-96%	158-95%	0-00%	0-00%	0-00%	209-90%	92-92%	911-94%

# Customer Management Report (Hayward) Redlight Incidents

01-Aug-2010 to 31-Aug-2010

Operator Id: %

	HAY-A880-01	HAY-A880-03	HAY-B2ND-01	HAY-HEAS-01	HAY-INHL-01	HAY-NMWH-01	HAY-MIIN-01	HAY-SCJA-01	HAY-WIHE-01	HAY-WIHE-03	TOTAL	
Total Violations	1034	914	137	342	378	934	98	222	559	340	4958	
Less Uncontrollable Factors												
Obstruction	Driver Obstruction/Duckers	51	16	5	11	8	266	7	24	18	26	432
	Motor Cycle Helmet	6	0	3	0	0	1	0	2	2	1	15
	Plate Obstruction	59	20	0	7	7	26	4	5	70	55	253
	Signal Obstruction	0	0	0	0	0	1	0	1	0	1	3
	Vehicle Obstruction	3	2	0	4	19	25	1	12	68	38	172
Police Rejects	Driver Face Obstructed	8	4	0	1	0	36	0	0	1	0	50
	Emergency Vehicle Responding	14	31	3	4	3	4	3	3	2	1	68
	Funeral Procession/Police	0	0	0	0	0	0	1	0	0	0	1
	Invalid Offense	15	14	1	7	3	24	3	2	1	0	70
	On or Passed the Stop Bar (PD).	14	22	1	1	3	14	0	4	0	0	59
	Plate Unidentifiable	4	6	0	0	0	1	0	0	1	1	13
	Safe Turn On Red	107	104	2	7	41	73	0	23	0	0	357
	Weather Conditions	38	34	4	2	0	12	1	2	5	1	99
	Yielding to an Emergency	1	1	0	0	0	0	0	0	0	0	2
Policy/Weather	Extended Vehicle	6	6	0	2	179	80	2	2	113	4	394
	Sun Glare	63	114	21	74	32	87	10	47	48	75	571
	Weather/Nature	0	0	0	0	0	0	0	0	1	0	1
	Yellow with Red Light	0	0	0	7	0	0	0	0	0	0	7
Registration Issues	Can Not Identify State	1	0	0	0	0	0	1	0	0	1	3
	Paper Plates	36	30	2	10	5	14	5	6	9	6	123
	Wrong or No DMV	2	1	0	0	1	1	0	0	0	3	8
Total		428	405	42	137	301	665	38	133	339	213	2701
Sub Total Violations		606	509	95	205	77	269	60	89	220	127	2257
Less in Progress		0	0	0	0	0	0	0	0	0	0	0

Available For Prosecution		606	509	95	205	77	269	60	89	220	127	2257
Less Rejects												
Camera Malfunction	Face Camera Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-02%	0-00%	3-01%	0-00%	4-00%
	Face Camera Focus Blurry	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	3-03%	2-01%	3-02%	9-00%
	Face Not in Frame	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	5-04%	7-00%
	Misc Camera Issue	0-00%	1-00%	0-00%	0-00%	1-01%	1-00%	0-00%	0-00%	30-14%	0-00%	33-01%
	Plate Burn Out	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	5-02%	0-00%	5-00%
	Plate Not in Frame	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
	Rear Plate Camera Blurry	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
	Rear Plate Flash Inappropriate	3-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	3-00%
	Rear Plate No Flash	8-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	8-00%
	Scene Image No Flash	10-02%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	11-00%
Police Rejects	Driver Unidentifiable images poor	25-04%	31-06%	8-08%	53-26%	3-04%	14-05%	9-15%	34-38%	28-13%	48-38%	253-11%
	Incorrect Speed	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
	Limit line obstructed	26-04%	11-02%	2-02%	8-04%	1-01%	3-01%	3-05%	0-00%	23-10%	9-07%	86-04%
	Red-light not visible in	0-00%	1-00%	0-00%	2-01%	1-01%	0-00%	2-03%	3-03%	0-00%	0-00%	9-00%
Process Issues	Too Old	8-01%	9-02%	0-00%	0-00%	3-04%	0-00%	2-03%	0-00%	1-00%	1-01%	24-01%
Total		83-14%	54-11%	10-11%	64-31%	10-13%	18-07%	17-28%	41-46%	92-42%	66-52%	455-20%
Notices Printed		523-86%	455-89%	85-89%	141-69%	67-87%	251-93%	43-72%	48-54%	128-58%	61-48%	1802-80%

## Customer Management Report (Hayward) Redlight Incidents

01-Sep-2010 to 30-Sep-2010

Operator Id: %

	HAY-A880-01	HAY-A880-03	HAY-B2ND-01	HAY-HEAS-01	HAY-INHU-01	HAY-INWH-01	HAY-MIIN-01	HAY-SCJA-01	HAY-WIHE-01	HAY-WIHE-03	TOTAL	
Total Violations	1042	931	62	385	483	686	96	255	505	333	4778	
<b>Less Uncontrollable Factors</b>												
Obstruction	Driver Obstruction/Duckers	59	23	1	15	6	216	7	17	12	17	373
	Motor Cycle Helmet	1	1	1	3	2	2	0	0	0	2	12
	Plate Obstruction	87	23	0	7	21	17	2	9	40	57	263
	Vehicle Obstruction	7	3	1	3	19	9	0	13	64	41	160
Police Rejects	Driver Face Obstructed	4	0	0	1	1	18	1	1	0	3	29
	Emergency Vehicle Responding	14	36	2	9	20	3	5	0	4	1	94
	Funeral Procession/Police	0	0	0	0	0	0	1	0	0	0	1
	Invalid Offense	23	17	0	15	15	20	3	13	10	2	118
	On or Passed the Stop Bar (PD)	26	38	1	5	13	16	0	21	2	0	122
	Plate Unidentifiable	3	2	1	1	0	1	0	2	1	2	13
	Safe Turn On Red	58	64	3	6	32	31	0	27	0	0	221
	Weather Conditions	13	3	0	2	0	1	0	1	1	1	22
	Yielding to an Emergency	0	1	0	0	0	0	0	0	0	0	1
Policy/Weather	Extended Vehicle	8	10	3	9	233	45	2	3	102	1	416
	Sun Glare	85	87	4	54	22	55	11	47	61	101	527
	Weather/Nature	0	0	0	0	0	0	0	0	3	0	3
	Yellow with Red Light	0	0	0	2	0	0	0	0	0	0	2
Registration Issues	Out of Country Plate	0	1	0	0	1	0	0	0	0	0	2
	Paper Plates	31	33	2	6	11	19	3	9	7	8	129
	Wrong or No DMV	0	0	0	0	2	0	0	0	0	0	2
Total		419	342	19	138	398	453	35	163	307	236	2510
<b>Sub Total Violations</b>		<b>623</b>	<b>589</b>	<b>43</b>	<b>247</b>	<b>85</b>	<b>233</b>	<b>61</b>	<b>92</b>	<b>198</b>	<b>97</b>	<b>2268</b>
Less in Progress		0	0	0	0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>		<b>623</b>	<b>589</b>	<b>43</b>	<b>247</b>	<b>85</b>	<b>233</b>	<b>61</b>	<b>92</b>	<b>198</b>	<b>97</b>	<b>2268</b>

Less Rejects

Camera	Face Camera Flash	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	2-02%	3-00%
Malfunction	Face Camera Focus Blurry	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	9-15%	1-01%	1-01%	0-00%	11-00%
	Face Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-02%	2-02%	0-00%	0-00%	3-00%
	Misc Camera Issue	0-00%	0-00%	0-00%	0-00%	1-01%	1-00%	1-02%	0-00%	35-18%	0-00%	38-02%
	Plate Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	1-01%	2-00%
	Rear Plate Camera Blurry	0-00%	0-00%	0-00%	0-00%	1-01%	1-00%	0-00%	0-00%	0-00%	0-00%	2-00%
	Scene Image No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	1-00%
Police	Driver Unidentifiable images poor	48-08%	39-07%	5-12%	27-11%	2-02%	14-06%	2-03%	19-21%	21-11%	22-23%	199-09%
Rejects	Limit line obstructed	20-03%	6-01%	0-00%	5-02%	3-04%	0-00%	2-03%	3-03%	27-14%	9-09%	75-03%
	No Video	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	1-00%
	Plate Unclear	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
	Red-light not visible in	3-00%	4-01%	0-00%	9-04%	3-04%	1-00%	0-00%	2-02%	6-03%	1-01%	29-01%
Process	Too Old	28-04%	32-05%	0-00%	8-03%	0-00%	0-00%	4-07%	4-04%	2-01%	1-01%	79-03%
Issues												
Total		99-16%	82-14%	5-12%	49-20%	10-12%	18-08%	19-31%	32-35%	94-47%	36-37%	444-20%
Notices Printed		524-84%	507-86%	38-88%	198-80%	75-88%	215-92%	42-69%	60-65%	104-53%	61-63%	1824-80%



## Customer Management Report (Hayward) Redlight Incidents

01-Nov-2010 to 30-Nov-2010

Operator Id: %

	HAY-A880-01	HAY-A880-03	HAY-B2ND-01	HAY-HEAS-01	HAY-INHL-01	HAY-INWH-01	HAY-MIIN-01	HAY-SCJA-01	HAY-WIHE-01	HAY-WIHE-03	TOTAL	
Total Violations	803	584	97	340	325	746	117	200	425	150	3787	
Less Uncontrollable Factors												
Obstruction	Driver Obstruction/Duckers	21	8	6	16	4	210	6	15	14	10	310
	Motor Cycle Helmet	1	1	0	0	1	0	0	1	0	0	4
	Plate Obstruction	51	17	0	13	11	23	1	3	55	15	189
	Signal Obstruction	0	0	0	0	0	1	0	0	3	0	4
	Vehicle Obstruction	4	3	3	4	26	10	1	2	70	21	144
Police Rejects	Driver Face Obstructed	3	3	0	3	0	10	1	0	0	1	21
	Emergency Vehicle Responding	17	29	1	8	10	5	1	2	0	0	73
	Invalid Offense	17	18	2	10	9	100	5	11	3	1	176
	On or Passed the Stop Bar (PD)	6	8	2	2	9	25	0	7	0	0	59
	Plate Unidentifiable	3	3	2	1	1	3	0	0	2	2	17
	Safe Turn On Red	78	78	2	11	18	19	0	31	2	0	239
	Weather Conditions	20	1	1	1	0	4	0	0	1	1	29
	Yielding to an Emergency	0	0	0	0	1	0	0	0	0	0	1
Policy/Weather	Extended Vehicle	4	5	1	2	122	37	0	2	72	3	248
	Sun Glare	10	3	3	41	19	41	12	11	5	12	157
	Weather/Nature	0	0	0	3	0	0	0	1	1	0	5
	Yellow with Red Light	0	0	0	4	0	0	0	0	0	0	4
Registration Issues	Can Not Identify State	0	0	0	0	0	0	0	0	1	0	1
	Out of Country Plate	0	1	0	0	0	0	0	0	0	0	1
	Paper Plates	29	18	7	3	3	18	4	5	3	2	92
	Wrong or No DMV	0	2	1	2	0	1	0	1	0	0	7
Total		264	198	31	124	234	507	31	92	232	68	1781
Sub Total Violations		539	386	66	216	91	239	86	108	193	82	2006
Less in Progress		0	0	0	0	0	0	0	0	0	0	0

Available For Prosecution		539	386	66	216	91	239	86	108	193	82	2006
Less Rejects												
Camera Malfunction	Databar Unreadable/Incorrect	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	1-01%	1-01%	0-00%	3-00%
	Face Camera Flash	0-00%	0-00%	0-00%	1-00%	3-03%	0-00%	0-00%	0-00%	0-00%	0-00%	4-00%
	Face Camera Focus Blurry	0-00%	0-00%	0-00%	2-01%	0-00%	1-00%	7-08%	2-02%	0-00%	2-02%	14-01%
	Face Camera No Flash	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	6-07%	7-00%
	Face Not in Frame	2-00%	0-00%	3-05%	0-00%	0-00%	11-05%	2-02%	5-05%	2-01%	3-04%	28-01%
	Misc Camera Issue	17-03%	0-00%	0-00%	0-00%	1-01%	1-00%	0-00%	0-00%	0-00%	6-07%	25-01%
	Plate Bum Out	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
	Plate Not in Frame	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	2-00%
	Rear Plate Camera Blurry	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	1-01%	0-00%	2-00%
	Rear Plate Flash Inappropriate	1-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	2-00%
	Scene Image Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Police Rejects	Driver Unidentifiable images poor	13-02%	11-03%	0-00%	39-18%	4-04%	14-06%	3-03%	15-14%	2-01%	10-12%	111-06%
	Limit line obstructed	35-06%	6-02%	2-03%	7-03%	5-05%	7-03%	5-06%	0-00%	21-11%	4-05%	92-05%
	Red-light not visible in	5-01%	0-00%	1-02%	8-04%	3-03%	0-00%	0-00%	0-00%	9-05%	5-06%	31-02%
Total		74-14%	17-04%	6-09%	57-26%	19-21%	37-15%	17-20%	23-21%	36-19%	37-45%	323-16%
Notices Printed		465-86%	369-96%	60-91%	159-74%	72-79%	202-85%	69-80%	85-79%	157-81%	45-55%	1683-84%

# Customer Management Report (Hayward) Redlight Incidents

01-Dec-2010 to 31-Dec-2010

Operator Id: %

	HAY-ABBD-01	HAY-ABBD-03	HAY-BZND-01	HAY-HIEM-01	HAY-INHI-01	HAY-INWH-01	HAY-MIIN-01	HAY-SCJA-01	HAY-WIHE-01	HAY-WIHE-03	TOTAL
<b>Total Processed Incidents</b>	684	596	107	323	335	552	100	178	399	108	3382
<b>Less Uncontrollable Factors</b>											
Obstruction	15	13	0	14	5	168	3	4	24	4	250
Driver Obstruction/Duckers											
Motor Cycle Helmet	0	0	1	0	0	0	0	0	0	0	1
Plate Obstruction	53	11	3	13	16	19	8	2	56	19	200
Vehicle Obstruction	2	1	0	4	16	12	1	4	48	14	102
Police Rejects	3	4	0	2	1	13	0	0	0	0	23
Driver Face Obstructed											
Emergency Vehicle Responding	13	27	6	5	14	0	5	2	0	2	74
Funeral Procession/Police	0	0	0	0	3	0	0	0	0	0	3
Invalid Offense	10	6	1	4	15	12	6	6	3	0	63
On or Passed the Stop Bar (PD)	71	73	2	9	21	32	1	37	7	1	254
Plate Unidentifiable	4	4	3	0	3	3	1	1	3	1	23
Safe Turn On Red	3	13	0	2	6	8	1	3	1	0	37
Vehicle Obstruction (PD)	2	0	0	0	1	0	0	0	3	0	6
Weather Conditions	6	7	0	2	0	6	0	0	7	0	28
Yielding to an Emergency	0	0	1	0	0	0	0	0	0	0	1
Policy/Weather	6	3	0	2	136	38	2	6	78	3	274
Extended Vehicle											
Sun Glare	7	2	0	38	4	30	4	8	0	1	94
Weather/Nature	1	0	2	2	0	0	0	1	0	0	6
Registration Issues	2	0	0	0	0	0	0	0	0	0	2
Out of Country Plate											
Paper Plates	17	18	3	12	5	18	3	7	3	4	90
Wrong or No DMV	4	0	0	1	1	0	0	0	0	0	6
<b>Total</b>	<b>219</b>	<b>182</b>	<b>22</b>	<b>110</b>	<b>247</b>	<b>359</b>	<b>35</b>	<b>81</b>	<b>233</b>	<b>49</b>	<b>1537</b>
<b>Sub Total Violations</b>	<b>465</b>	<b>414</b>	<b>85</b>	<b>213</b>	<b>88</b>	<b>193</b>	<b>65</b>	<b>97</b>	<b>166</b>	<b>59</b>	<b>1845</b>
Less in Progress	0	0	0	0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>	<b>465</b>	<b>414</b>	<b>85</b>	<b>213</b>	<b>88</b>	<b>193</b>	<b>65</b>	<b>97</b>	<b>166</b>	<b>59</b>	<b>1845</b>
<b>Less Rejects</b>											
Camera Malfunction	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Face Camera Flash											
Face Camera Focus Blurry	0-00%	0-00%	1-01%	1-00%	0-00%	0-00%	0-00%	2-02%	0-00%	0-00%	4-00%
Face Camera No Flash	0-00%	0-00%	0-00%	0-00%	2-02%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%
Face Not in Frame	0-00%	0-00%	0-00%	0-00%	1-01%	4-02%	1-02%	5-05%	1-01%	4-07%	16-01%
Misc Camera Issue	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Plate Not in Frame	3-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	3-00%
Rear Plate Camera Blurry	1-00%	2-00%	0-00%	0-00%	1-01%	1-01%	0-00%	0-00%	1-01%	0-00%	6-00%
Rear Plate Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	1-00%
Scene Image Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Police Rejects	3-01%	1-00%	2-02%	50-23%	1-01%	6-03%	2-03%	15-15%	2-01%	21-36%	103-06%
Driver Unidentifiable images poor											
Limit line obstructed	4-01%	2-00%	1-01%	3-01%	1-01%	3-02%	0-00%	0-00%	7-04%	0-00%	21-01%

# Customer Management Report (Hayward) Redlight Incidents

01-Dec-2010 to 31-Dec-2010

Operator Id: %

	HAY-AB80-01	HAY-AB80-03	HAY-B2ND-01	HAY-HEAS-01	HAY-INHU-01	HAY-INWH-01	HAY-MIIN-01	HAY-SCJA-01	HAY-WIHE-01	HAY-WIHE-03	TOTAL
No Images	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Red-light not visible in	0-00%	0-00%	0-00%	11-05%	1-01%	2-01%	1-02%	1-01%	1-01%	1-02%	18-01%
Process Issues											
Too Old	15-03%	7-02%	2-02%	9-04%	7-08%	5-03%	1-02%	3-03%	4-02%	2-03%	55-03%
Total	27-06%	12-03%	6-07%	74-35%	15-17%	23-12%	5-08%	26-27%	17-10%	28-47%	233-13%
Approved Violations	438-94%	402-97%	79-93%	139-65%	73-83%	170-88%	60-92%	71-73%	149-90%	31-53%	1612-87%

# Customer Management Report (Hayward) Redlight Incidents

01-Feb-2011 to 28-Feb-2011

Operator Id: %

	HAY-AB80-01	HAY-AB80-03	HAY-B2ND-01	HAY-HI-EAS-01	HAY-INHI-U-01	HAY-INWH-01	HAY-MIIN-01	HAY-SCJA-01	HAY-WIHE-01	HAY-WIHE-03	TOTAL
<b>Total Processed Incidents</b>	492	574	117	265	372	359	103	162	342	102	2888
<b>Less Uncontrollable Factors</b>											
Obstruction	27	26	2	7	7	113	12	8	14	13	229
Driver Obstruction/Duckers											
Motor Cycle Helmet	1	0	1	1	0	0	1	0	1	0	5
Plate Obstruction	24	17	1	13	15	11	3	1	33	13	131
Signal Obstruction	0	0	0	0	0	0	0	0	3	1	4
Vehicle Obstruction	1	2	1	3	13	11	0	6	42	17	96
Police Rejects	1	0	0	2	0	2	0	0	0	0	5
Driver Face Obstructed											
Emergency Vehicle Responding	8	24	2	3	15	2	3	2	4	0	63
Invalid Offense	1	5	1	0	4	8	5	5	0	0	29
On or Passed the Stop Bar (PD)	34	84	3	6	24	19	0	39	1	0	210
Plate Unidentifiable	0	5	1	1	1	1	1	0	3	0	13
Safe Turn On Red	10	1	1	1	2	1	1	2	0	0	19
Vehicle Obstruction (PD)	2	1	0	0	4	1	0	1	14	5	28
Weather Conditions	10	2	0	1	1	0	3	0	1	1	19
Policy/Weather	8	5	2	3	190	22	2	4	77	2	315
Extended Vehicle											
Sun Glare	15	17	2	18	19	15	4	18	2	7	117
Weather/Nature	1	2	0	1	1	0	1	2	2	1	11
Yellow with Red Light	0	0	0	1	0	0	0	0	0	0	1
Registration Issues	0	0	0	0	1	0	0	0	0	0	1
Out of Country Plate											
Paper Plates	12	16	11	10	6	5	2	5	4	4	75
Wrong or No DMV	1	1	0	0	1	0	0	0	0	0	3
<b>Total</b>	156	208	28	71	304	211	38	93	201	64	1374
<b>Sub Total Violations</b>	336	366	89	194	68	148	65	69	141	38	1514
Less in Progress	0	0	0	0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>	336	366	89	194	68	148	65	69	141	38	1514
<b>Less Rejects</b>											
Camera Malfunction	0-00%	1-00%	0-00%	0-00%	0-00%	1-01%	0-00%	1-01%	0-00%	0-00%	3-00%
Face Camera Flash											
Face Camera Focus Blurry	1-00%	1-00%	0-00%	0-00%	0-00%	0-00%	1-02%	0-00%	0-00%	0-00%	3-00%
Face Not in Frame	0-00%	10-03%	0-00%	0-00%	0-00%	1-01%	0-00%	4-06%	0-00%	2-05%	17-01%
Plate Not in Frame	2-01%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	3-00%
Rear Plate Camera Blurry	1-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	3-00%
Rear Plate Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	1-00%
Rear Plate No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Scene Image Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Scene Image No Flash	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	1-02%	0-00%	0-00%	0-00%	2-00%
Police Rejects	1-00%	1-00%	0-00%	3-02%	0-00%	0-00%	10-15%	5-07%	1-01%	6-16%	27-02%
Driver Unidentifiable images poor											
No Video	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-03%	1-00%

# Customer Management Report (Hayward) Redlight Incidents

01-Feb-2011 to 28-Feb-2011

Operator Id: %

	HAY-AB80-01	HAY-AB80-03	HAY-B2ND-01	HAY-HEAS-01	HAY-INHU-01	HAY-INWH-01	HAY-MINI-01	HAY-SCLA-01	HAY-WIIE-01	HAY-WIIE-03	TOTAL
Red-light not visible in	0-00%	0-00%	0-00%	20-10%	0-00%	0-00%	0-00%	0-00%	11-08%	4-11%	35-02%
Process Issues											
Too Old	71-21%	63-17%	10-11%	33-17%	15-22%	23-16%	8-12%	13-19%	19-13%	4-11%	259-17%
Total	76-23%	78-21%	10-11%	57-29%	16-24%	26-18%	20-31%	23-33%	33-23%	17-45%	356-24%
Approved Violations	260-77%	288-79%	79-89%	137-71%	52-76%	122-82%	45-69%	46-67%	108-77%	21-55%	1158-76%

# Customer Management Report (Hayward) Redlight Incidents

01-Mar-2011 to 31-Mar-2011

Operator Id: %

	HAY-AB80-01	HAY-AB80-03	HAY-B2ND-01	HAY-HEAS-01	HAY-INHU-01	HAY-INWH-01	HAY-MIIN-01	HAY-SCJA-01	HAY-WIHE-01	HAY-WIHE-03	TOTAL
<b>Total Processed Incidents</b>	545	584	138	320	522	331	124	201	416	136	3317
<b>Less Uncontrollable Factors</b>											
Obstruction	19	24	3	9	11	100	8	18	22	12	226
Driver Obstruction/Duckers	19	24	3	9	11	100	8	18	22	12	226
Motor Cycle Helmet	1	0	1	0	0	0	0	0	2	0	4
Plate Obstruction	33	9	1	4	12	6	4	6	27	19	121
Signal Obstruction	1	0	0	0	0	0	0	0	0	0	1
Vehicle Obstruction	3	1	0	2	18	3	1	5	54	17	104
Police Rejects	0	1	0	1	0	1	1	0	0	1	5
Driver Face Obstructed	0	1	0	1	0	1	1	0	0	1	5
Emergency Vehicle Responding	9	32	3	2	13	0	4	2	2	1	68
Invalid Offense	2	5	0	0	7	0	8	2	1	0	25
On or Passed the Stop Bar (PD)	29	55	8	8	20	22	2	16	2	0	162
Plate Unidentifiable	0	1	2	4	0	1	0	0	3	0	11
Safe Turn On Red	17	12	2	5	8	0	0	10	1	0	55
Vehicle Obstruction (PD)	3	0	0	3	0	1	2	3	16	4	32
Weather Conditions	16	11	1	3	3	7	0	2	6	1	50
Policy/Weather	4	4	2	4	326	17	3	5	109	3	477
Extended Vehicle	4	4	2	4	326	17	3	5	109	3	477
Sun Glare	33	35	3	32	19	30	11	20	8	9	200
Weather/Nature	3	3	1	2	0	1	0	9	0	0	19
Registration Issues	0	0	0	0	1	0	0	0	0	0	1
Can Not Identify State	0	0	0	0	1	0	0	0	0	0	1
Paper Plates	20	16	7	5	2	9	7	6	3	8	83
Wrong or No DMV	0	2	0	1	0	1	0	0	0	0	4
<b>Total</b>	193	211	34	85	440	199	51	104	256	75	1648
<b>Sub Total Violations</b>	352	373	104	235	82	132	73	97	160	61	1669
Less in Progress	0	0	0	0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>	352	373	104	235	82	132	73	97	160	61	1669
<b>Less Rejects</b>											
Camera Malfunction	0-00%	0-00%	1-01%	1-00%	2-02%	0-00%	0-00%	2-02%	0-00%	1-02%	7-00%
Face Camera Flash	0-00%	0-00%	1-01%	1-00%	2-02%	0-00%	0-00%	2-02%	0-00%	1-02%	7-00%
Face Camera Focus Blurry	1-00%	8-02%	0-00%	2-01%	0-00%	1-01%	2-03%	3-03%	0-00%	2-03%	19-01%
Face Not in Frame	2-01%	5-01%	0-00%	0-00%	0-00%	5-04%	3-04%	16-16%	4-02%	7-11%	42-03%
Image Missing	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Misc Camera Issue	0-00%	5-01%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	6-00%
Plate Burn Out	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	1-00%
Plate Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-03%	2-00%
Rear Plate Camera Blurry	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	4-02%	0-00%	5-00%
Rear Plate Flash Inappropriate	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Rear Plate No Flash	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Scene Image No Flash	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%

# Customer Management Report (Hayward) Redlight Incidents

01-Mar-2011 to 31-Mar-2011

Operator Id: %

		HAY-A880-01	HAY-A880-03	HAY-B2ND-01	HAY-HI8S-01	HAY-INHU-01	HAY-INWH-01	HAY-MIIN-01	HAY-SCJA-01	HAY-WIHE-01	HAY-WIHE-03	TOTAL
Police	Driver Unidentifiable images poor	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	1-01%	2-02%	1-01%	2-03%	7-00%
Rejects	Red-light not visible in	0-00%	0-00%	0-00%	21-09%	1-01%	0-00%	0-00%	0-00%	2-01%	1-02%	25-01%
Process	Too Old	86-24%	62-17%	8-08%	38-16%	13-16%	20-15%	5-07%	22-23%	30-19%	10-16%	294-18%
Issues												
	Total	89-25%	82-22%	9-09%	64-27%	18-22%	27-20%	11-15%	45-46%	42-26%	25-41%	412-25%
	Approved Violations	263-75%	291-78%	95-91%	171-73%	64-78%	105-80%	62-85%	52-54%	118-74%	36-59%	1257-75%
	Total Notices Printed	262-74%	287-77%	93-89%	171-73%	64-78%	105-80%	62-85%	51-53%	118-74%	35-57%	1248-75%



## Customer Management Report (Hayward) Redlight Incidents

01-Oct-2011 to 31-Oct-2011

Operator Id: %

	HAY-AS80-01	HAY-AB80-03	HAY-B2ND-01	HAY-HEAS-01	HAY-INHU-01	HAY-INWH-01	HAY-MINI-01	HAY-SCJA-01	HAY-WIHE-01	HAY-WIHE-03	TOTAL	
Total Processed Incidents	637	571	83	229	486	237	127	114	502	112	3098	
<b>Less Uncontrollable Factors</b>												
Obstruction	Driver Obstruction/Duckers	16	9	2	11	27	67	7	3	17	7	166
	Motor Cycle Helmet	1	2	0	1	0	0	0	0	1	0	5
	Plate Obstruction	60	12	1	7	18	6	9	5	27	20	165
	Signal Obstruction	1	0	0	0	0	0	0	0	0	0	1
	Vehicle Obstruction	0	0	0	0	5	2	2	0	33	5	47
Police Rejects	Driver Face Obstructed	0	0	0	0	0	0	0	0	1	0	1
	Emergency Vehicle Responding	10	8	4	0	14	0	2	2	2	0	42
	Invalid Offense	4	1	0	0	0	0	0	0	0	0	5
	On or Passed the Stop Bar (PD)	45	57	4	6	19	15	0	12	8	0	166
	Plate Unidentifiable	1	0	0	0	1	0	0	0	0	0	2
	Police Discretion	1	1	1	2	0	1	2	0	4	1	13
	Safe Turn On Red	1	0	0	0	0	1	0	2	1	0	5
	Vehicle Obstruction (PD)	0	0	0	1	0	0	0	1	1	0	3
	Weather Conditions	14	1	0	0	0	0	0	2	2	0	19
Policy/Weather	Extended Vehicle	7	8	1	4	238	16	4	0	119	1	398
	Sun Glare	18	26	2	20	53	19	1	12	2	22	175
	Weather/Nature	0	1	0	0	0	0	0	0	1	1	3
	Yellow with Red Light	0	1	0	1	0	0	0	0	0	0	2
Registration Issues	Can Not Identify State	0	0	0	0	0	0	0	0	2	0	2
	Paper Plates	12	18	3	7	7	3	7	4	4	1	66
	Wrong or No DMV	0	2	0	0	0	0	0	0	0	0	2
Total		191	147	18	60	382	130	34	43	225	58	1288
<b>Sub Total Violations</b>		<b>446</b>	<b>424</b>	<b>65</b>	<b>169</b>	<b>104</b>	<b>107</b>	<b>93</b>	<b>71</b>	<b>277</b>	<b>54</b>	<b>1810</b>

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# Customer Management Report (Hayward) Redlight Incidents

01-Oct-2011 to 31-Oct-2011

Operator Id: %

	HAY-AR80-01	HAY-AR80-03	HAY-B2ND-01	HAY-HEAS-01	HAY-INHU-01	HAY-INWH-01	HAY-MINI-01	HAY-SCJA-01	HAY-WIHE-01	HAY-WIHE-03	TOTAL
Less in Progress	0	0	0	0	0	0	0	0	0	0	0
Available For Prosecution	446	424	65	169	104	107	93	71	277	54	1810
<b>Less Rejects</b>											
Camera Malfunction											
Face Camera Flash	0-00%	1-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%
Face Camera Focus Blurry	1-00%	2-00%	1-02%	0-00%	0-00%	0-00%	0-00%	3-04%	0-00%	1-02%	8-00%
Face Camera No Flash	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	5-07%	0-00%	0-00%	6-00%
Face Not in Frame	1-00%	0-00%	0-00%	0-00%	1-01%	1-01%	9-10%	5-07%	8-03%	6-11%	31-02%
Image Missing	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Misc Camera Issue	0-00%	0-00%	0-00%	0-00%	0-00%	26-24%	0-00%	10-14%	0-00%	0-00%	36-02%
Plate Burn Out	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Plate Not in Frame	2-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%
Rear Plate Camera Blurry	2-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	3-00%
Scene Image No Flash	0-00%	0-00%	0-00%	1-01%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%
Police Rejects											
Driver Unidentifiable images poor	2-00%	1-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	4-00%
Process Issues											
Too Old	111-25%	111-26%	24-37%	38-22%	35-34%	26-24%	22-24%	8-11%	66-24%	19-35%	460-25%
<b>Total</b>	<b>121-27%</b>	<b>115-27%</b>	<b>25-38%</b>	<b>42-25%</b>	<b>37-36%</b>	<b>54-50%</b>	<b>31-33%</b>	<b>31-44%</b>	<b>74-27%</b>	<b>26-48%</b>	<b>556-31%</b>
<b>Approved Violations</b>	<b>325-73%</b>	<b>309-73%</b>	<b>40-62%</b>	<b>127-75%</b>	<b>67-64%</b>	<b>53-50%</b>	<b>62-67%</b>	<b>40-56%</b>	<b>203-73%</b>	<b>28-52%</b>	<b>1254-69%</b>
<b>Total Notices Printed</b>	<b>289-65%</b>	<b>300-71%</b>	<b>40-62%</b>	<b>115-68%</b>	<b>61-59%</b>	<b>46-43%</b>	<b>61-66%</b>	<b>36-51%</b>	<b>187-68%</b>	<b>28-52%</b>	<b>1163-64%</b>

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