

# Customer Management Report (Napa) Redlight Incidents

01-Apr-2010 to 30-Apr-2010

Operator Id: %

	NPA-1212-01	NPA-BRTR-01	NPA-JEFI-01	NPA-SOIM-01	TOTAL
<b>Total Violations</b>	1243	43	179	237	1702
<b>Less Uncontrollable Factors</b>					
Obstruction	487	4	2	15	508
Motor Cycle Helmet	1	0	0	0	1
Plate Obstruction	27	1	5	6	39
Vehicle Obstruction	2	0	0	2	4
Police Rejects					
Driver ID - Poor Driver Image -	5	0	0	0	5
Emergency Vehicle Responding	4	3	0	0	7
Invalid Offense	2	0	0	0	2
Non Violation - Green Light	2	0	0	0	2
Non Violation - Vehicle Behind	2	0	0	0	2
Plate Unidentifiable	2	0	0	0	2
Police Discretion	14	0	12	2	28
Safe Turn On Red	7	0	4	0	11
Weather Conditions	1	0	0	0	1
Policy/Weather					
Extended Vehicle	17	2	3	9	31
Sun Glare	61	2	7	13	83
Weather/Nature	12	0	0	1	13
Registration Issues					
Paper Plates	14	0	3	1	18
<b>Total</b>	660	12	36	49	757
<b>Sub Total Violations</b>	583	31	143	188	945
Less in Progress	0	0	0	0	0
<b>Available For Prosecution</b>	583	31	143	188	945
<b>Less Rejects</b>					
Camera Malfunction	43-07%	0-00%	0-00%	0-00%	43-05%
Face Camera Focus Blurry					

INFORMATION

Face Not in Frame	5-01%	0-00%	0-00%	1-01%	6-01%
Misc Camera Issue	0-00%	0-00%	1-01%	0-00%	1-00%
Plate Burn Out	1-00%	0-00%	1-01%	0-00%	2-00%
Rear Plate Camera Blurry	3-01%	0-00%	0-00%	1-01%	4-00%
Scene Image Flash Inappropriate	0-00%	0-00%	1-01%	0-00%	1-00%
Police Rejects	46-08%	0-00%	0-00%	0-00%	46-05%
Driver Unidentifiable images poor	1-00%	0-00%	0-00%	0-00%	1-00%
Plate Unclear	0-00%	1-03%	0-00%	0-00%	1-00%
Red-light not visible in	5-01%	0-00%	0-00%	2-01%	7-01%
Too Old	104-18%	1-03%	3-02%	4-02%	112-12%
Process Issues	479-82%	30-97%	140-98%	184-98%	833-88%
Total					
Notices Printed					

# Customer Management Report (Napa) Redlight Incidents

01-May-2010 to 31-May-2010

Operator Id: %

	NPA-1212-01	NPA-BRTR-01	NPA-JEFI-01	NPA-SOIM-01	TOTAL
<b>Total Violations</b>	1441	63	185	278	1967
<b>Less Uncontrollable Factors</b>					
Obstruction	32	1	6	28	67
Motor Cycle Helmet	4	0	0	0	4
Plate Obstruction	33	3	4	7	47
Vehicle Obstruction	10	0	0	3	13
<b>Police Rejects</b>					
Driver ID - Poor Driver Image -	1	1	1	1	4
Driver ID - Poor Driver Image -	0	1	0	0	1
Emergency Vehicle Responding	2	10	0	2	14
Invalid Offense	1	1	0	1	3
Non Violation - Green Light	1	0	0	0	1
Non Violation -Vehicle Behind	8	0	0	3	11
Police Discretion	116	1	2	5	124
Safe Turn On Red	85	0	4	0	89
<b>Policy/Weather</b>					
Extended Vehicle	14	3	3	9	29
Sun Glare	72	4	3	14	93
Weather/Nature	3	0	1	0	4
<b>Registration Issues</b>					
Out of Country Plate	5	0	0	0	5
Paper Plates	32	0	3	6	41
<b>Total</b>	419	25	27	79	550
<b>Sub Total Violations</b>	1022	38	158	199	1417
Less in Progress	0	0	0	0	0
<b>Available For Prosecution</b>	1022	38	158	199	1417
<b>Less Rejects</b>					
Camera Malfunction	1-00%	0-00%	0-00%	0-00%	1-00%
Face Camera Flash	3-00%	0-00%	0-00%	0-00%	3-00%
Face Camera Focus Blurry					

Face Not in Frame	5-00%	0-00%	1-01%	3-02%	9-01%
Image Missing	0-00%	0-00%	12-08%	0-00%	12-01%
Misc Camera Issue	21-02%	0-00%	7-04%	0-00%	28-02%
Plate Burn Out	5-00%	1-03%	3-02%	0-00%	9-01%
Rear Plate Camera Blurry	3-00%	0-00%	0-00%	0-00%	3-00%
Driver Unidentifiable images poor	9-01%	2-05%	1-01%	0-00%	12-01%
Police Rejects	0-00%	0-00%	1-01%	1-01%	2-00%
Process Issues	47-05%	3-08%	25-16%	4-02%	79-06%
<b>Total</b>	<b>975-95%</b>	<b>35-92%</b>	<b>133-84%</b>	<b>195-98%</b>	<b>1338-94%</b>

**Notices Printed**

# Customer Management Report (Napa) Redlight Incidents

01-Jun-2010 to 30-Jun-2010 Operator Id: %

	NPA-1212-01	NPA-BRTR-01	NPA-JEFI-01	NPA-SOIM-01	TOTAL
<b>Total Violations</b>	1104	50	163	248	1565
<b>Less Uncontrollable Factors</b>					
Obstruction Driver Obstruction/Duckers	20	1	3	20	44
Motor Cycle Helmet	2	0	0	1	3
Plate Obstruction	43	2	0	7	52
Vehicle Obstruction	6	1	0	3	10
Police Rejects					
Driver ID - Poor Driver Image -	1	0	0	0	1
Emergency Vehicle Responding	3	4	2	1	10
Invalid Offense	0	0	1	1	2
Non Violation - Vehicle Behind	7	0	0	5	12
Plate Unidentifiable	0	0	1	0	1
Police Discretion	232	3	2	4	241
Safe Turn On Red	250	0	5	0	255
Policy/Weather					
Extended Vehicle	16	2	2	8	28
Sun Glare	24	7	6	12	49
Registration Issues					
Out of Country Plate	2	0	0	0	2
Paper Plates	27	2	4	5	38
<b>Total</b>	<b>633</b>	<b>22</b>	<b>26</b>	<b>67</b>	<b>748</b>
<b>Sub Total Violations</b>	<b>471</b>	<b>28</b>	<b>137</b>	<b>181</b>	<b>817</b>
Less in Progress	0	0	0	0	0
<b>Available For Prosecution</b>	<b>471</b>	<b>28</b>	<b>137</b>	<b>181</b>	<b>817</b>
<b>Less Rejects</b>					
Camera Malfunction	32-07%	0-00%	0-00%	0-00%	32-04%
Face Camera Focus Blurry	1-00%	0-00%	0-00%	0-00%	1-00%
Face Camera No Flash	2-00%	0-00%	0-00%	1-01%	3-00%
Face Not in Frame	2-00%	0-00%	0-00%	0-00%	2-00%
Misc Camera Issue					

Plate Burn Out	0-00%	0-00%	2-01%	0-00%	0-00%	2-00%
Rear Plate Camera Blurry	2-00%	0-00%	0-00%	0-00%	2-00%	2-00%
Rear Plate Flash Inappropriate	1-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Scene Image No Flash	1-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Driver Unidentifiable images poor	1-00%	0-00%	0-00%	0-00%	1-00%	1-00%
No Images	0-00%	0-00%	0-00%	1-01%	1-00%	1-00%
Too Old	3-01%	0-00%	0-00%	0-00%	3-00%	3-00%
<b>Total</b>	<b>45-10%</b>	<b>0-00%</b>	<b>2-01%</b>	<b>2-01%</b>	<b>49-06%</b>	
<b>Notices Printed</b>	<b>426-90%</b>	<b>28-100%</b>	<b>135-99%</b>	<b>179-99%</b>	<b>768-94%</b>	