

rec'd 9-18-14

Customer Management Report (San Mateo) Redlight Incidents

01-May-2013 to 30-May-2013

Operator Id: %

	SAN-4HU-01	SAN-HINO-01	SAN-HINO-03	SAN-HISA-01	SAN-SAH-01	TOTAL
Total Processed Incidents	272	33	111	22	689	1127
Less Uncontrollable Factors						
Obstruction						
Driver Obstruction/Duckers	8	0	3	1	22	34
Plate Obstruction	16	1	2	0	81	100
Vehicle Obstruction	6	0	1	0	39	46
Police Rejects						
Emergency Vehicle Responding	0	0	0	0	6	6
Multiple vehicles in frame	0	0	0	0	1	1
On or Passed the Stop Bar (PD)	0	0	3	0	106	109
Plate Obstruction (PD)	0	0	0	0	1	1
Plate Unidentifiable	0	0	1	0	0	1
Slow Roll - right turn	0	0	0	0	9	9
Policy/Weather						
Extended Vehicle	1	0	0	0	0	1
Sun Glare	36	4	0	0	16	60
Registration Issues						
Paper Plates	9	2	6	0	17	34
Wrong or No DMV	0	0	1	1	0	2
Total	76	7	21	2	298	404
Sub Total Violations	196	26	90	20	391	723
Less in Progress	0	0	0	0	0	0
Available For Prosecution	196	26	90	20	391	723
Less Rejects						
Camera Malfunction						
Face Camera No Flash	0-00%	0-00%	0-00%	1-05%	0-00%	1-00%
Face Not in Frame	1-01%	0-00%	0-00%	1-05%	0-00%	2-00%
Image Missing	3-02%	0-00%	0-00%	4-20%	0-00%	7-01%
Misc Camera Issue	2-01%	0-00%	7-08%	0-00%	1-00%	10-01%
Plate Burn Out	2-01%	0-00%	0-00%	0-00%	1-00%	3-00%
Plate Not in Frame	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Rear Plate Camera Blurry	14-07%	2-08%	0-00%	0-00%	1-00%	17-02%
Rear Plate Flash Inappropriate	1-01%	0-00%	0-00%	1-05%	1-00%	3-00%
Police Rejects Process Issues						
Driver Unidentifiable images poor	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Too Old	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Total	24-12%	2-08%	7-08%	7-35%	6-02%	46-06%
Approved Violations	172-88%	24-92%	83-92%	13-65%	385-98%	677-94%
Total Notices Printed	172-88%	24-92%	83-92%	13-65%	385-98%	677-94%

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Customer Management Report (San Mateo) Redlight Incidents

01-Jun-2013 to 30-Jun-2013

Operator Id: %

	SAN-4HU-01	SAN-HINO-01	SAN-HINO-03	SAN-HISA-01	SAN-SAH-01	TOTAL
Total Processed Incidents	282	51	127	17	573	1050
Less Uncontrollable Factors						
Obstruction						
Driver Obstruction/Duckers	19	1	3	0	6	29
Motor Cycle Helmet	0	0	0	1	0	1
Plate Obstruction	9	1	3	0	69	82
Vehicle Obstruction	4	1	1	0	61	67
Police Rejects						
Emergency Vehicle Responding	1	0	0	0	1	2
Multiple vehicles in frame	0	0	0	0	6	6
On or Passed the Stop Bar (PD).	0	0	14	0	89	103
Plate Unidentifiable	0	0	0	0	1	1
Slow Roll - right turn	0	0	0	0	11	13
Policy/Weather						
Extended Vehicle	2	0	0	0	0	2
Sun Glare	25	5	0	2	5	38
Weather/Nature	1	0	0	0	0	1
Registration Issues						
Out of Country Plate	0	0	0	0	0	1
Paper Plates	7	2	3	2	10	24
Total	68	11	27	5	259	370
Sub Total Violations	214	40	100	12	314	680
Less in Progress	0	0	0	0	0	0
Available For Prosecution	214	40	100	12	314	680
Less Rejects						
Camera Malfunction						
Face Camera No Flash	0-00%	2-05%	0-00%	0-00%	0-00%	2-00%
Face Not in Frame	1-00%	1-02%	0-00%	0-00%	0-00%	2-00%
Image Missing	7-03%	0-00%	0-00%	2-17%	0-00%	9-01%
Misc Camera Issue	1-00%	2-05%	0-00%	0-00%	0-00%	3-00%
Rear Plate Camera Blurry	3-01%	0-00%	1-01%	0-00%	1-00%	5-01%
Rear Plate Flash Inappropriate	1-00%	0-00%	0-00%	0-00%	1-00%	2-00%
Police Rejects						
Driver Unidentifiable images poor	0-00%	0-00%	0-00%	0-00%	4-01%	4-01%
Total	13-06%	5-12%	1-01%	2-17%	6-02%	27-04%
Approved Violations	201-94%	35-88%	99-99%	10-83%	308-98%	653-96%
Total Notices Printed	201-94%	35-88%	99-99%	10-83%	308-98%	653-96%

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Customer Management Report (San Mateo) Redlight Incidents

01-Jul-2013 to 30-Jul-2013

Operator Id: %

	SAN-4HL-01	SAN-HINO-01	SAN-HINO-03	SAN-HISA-01	SAN-SAH-01	TOTAL
Total Processed Incidents	130	41	90	27	558	846
Less Uncontrollable Factors						
Obstruction						
Driver Obstruction/Duckers	4	0	0	0	7	11
Plate Obstruction	7	0	1	0	46	54
Vehicle Obstruction	2	0	0	0	43	45
Police Rejects						
Emergency Vehicle Responding	2	1	0	0	5	8
Multiple vehicles in frame	0	0	0	0	4	4
On or Passed the Stop Bar (PD)	3	0	6	0	77	86
Plate Unidentifiable	0	0	1	0	1	2
Slow Roll - right turn	0	0	1	0	10	11
Sun Glare	1	0	0	0	0	1
Policy/Weather						
Extended Vehicle	3	0	0	0	0	3
Sun Glare	12	4	0	5	19	40
Registration Issues						
Paper Plates	3	0	1	0	16	20
Total	37	4	10	5	228	285
Sub Total Violations	93	36	80	22	330	561
Less in Progress	0	0	0	0	0	0
Available For Prosecution	93	36	80	22	330	561
Less Rejects						
Camera Malfunction						
Face Camera No Flash	0-00%	1-03%	0-00%	0-00%	0-00%	1-00%
Image Missing	0-00%	0-00%	0-00%	2-09%	0-00%	2-00%
Misc Camera Issue	3-03%	1-03%	1-01%	2-09%	1-00%	8-01%
Rear Plate Camera Blurry	5-05%	1-03%	0-00%	0-00%	0-00%	6-01%
Rear Plate Flash Inappropriate	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Scene Image Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Scene Image No Flash	0-00%	0-00%	0-00%	0-00%	4-01%	4-01%
Police Rejects						
Driver Unidentifiable images poor	0-00%	0-00%	0-00%	0-00%	9-03%	9-02%
Insufficient Strobe Lighting	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Total	9-10%	3-08%	1-01%	4-18%	16-05%	33-06%
Approved Violations	84-90%	33-92%	79-99%	18-82%	314-95%	528-94%
Total Notices Printed	84-90%	33-92%	79-99%	18-82%	314-95%	528-94%

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Customer Management Report (San Mateo) Redlight Incidents

01-Aug-2013 to 30-Aug-2013

Operator Id: %

	SAN-4HU-01	SAN-HINO-01	SAN-HINO-03	SAN-HISA-01	SAN-SAH-01	TOTAL
Total Processed Incidents	144	41	118	34	677	1014
Less Uncontrollable Factors						
Obstruction						
Driver Obstruction/Duckers	5	1	1	0	6	13
Plate Obstruction	7	1	1	1	62	72
Vehicle Obstruction	1	1	2	1	32	37
Police Rejects						
Emergency Vehicle Responding	6	1	0	1	3	11
Multiple vehicles in frame	0	0	2	0	4	6
On or Passed the Stop Bar (PD)	2	2	6	0	136	146
Slow Roll - right turn	0	0	0		17	17
Policy/Weather						
Sun Glare	15	2	2	1	46	66
Registration Issues						
Out of Country Plate	0	0			1	1
Paper Plates	3	1	2	5	20	31
Wrong or No DMV	0			0	2	2
Total	39	4	16	9	329	402
Sub Total Violations	105	32	102	25	348	612
Less in Progress	0		0	0	0	0
Available For Prosecution	105	32	102	25	348	612
Less Rejects						
Camera Malfunction						
Face Camera Flash	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Face Camera Focus Blurry	11-10%	0-00%	0-00%	0-00%	0-00%	11-02%
Face Camera No Flash	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Image Missing	5-05%	0-00%	0-00%	0-00%	0-00%	5-01%
Plate Burn Out	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Plate Not in Frame	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Rear Plate Camera Blurry	4-04%	2-06%	1-01%	0-00%	0-00%	7-01%
Police Process Issues						
Driver Unidentifiable images poor	0-00%	1-03%	0-00%	0-00%	1-00%	2-00%
Too Old	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Total	21-20%	3-09%	1-01%	0-00%	5-01%	30-05%
Approved Violations	84-80%	29-91%	101-99%	25-100%	343-99%	582-95%
Total Notices Printed	84-80%	29-91%	101-99%	25-100%	343-99%	582-95%

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Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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Customer Management Report (San Mateo) All Detection Types

01-Sep-2013 to 30-Sep-2013

Operator Id: %

	SAN-4HU-01	SAN-HINO-01	SAN-HINO-03	SAN-HISA-01	SAN-SAH-01	TOTAL
Total Processed Incidents	146	39	116	25	701	1027
Less Uncontrollable Factors						
Obstruction						
Driver Obstruction/Duckers	2	0	1	0	17	20
Plate Obstruction	7	0	0	0	44	51
Vehicle Obstruction	10	2	4	1	76	93
Police Rejects						
Emergency Vehicle Responding	9	0	2	0	3	14
Invalid Offense	0	2	0	0	0	2
Multiple vehicles in frame	0	0	0	0	9	9
On or Passed the Stop Bar (PD)	0	0	10	0	145	155
Plate Unidentifiable	1	0	0	0	0	1
Slow Roll - right turn	0	0	0	0	23	24
Policy/Weather						
Extended Vehicle	1	0	0	0	0	1
Sun Glare	5	0	0	6	33	48
Yellow with Red Light	0	0	0	0	1	1
Registration Issues						
Out of Country Plate	0	0	0	0	1	1
Paper Plates	3	2	7	1	16	29
Wrong or No DMV	0	0	0	0	2	2
Total	38	9	26	8	370	451
Sub Total Violations	108	30	90	17	331	576
Less in Progress	0	0	0	0	0	0
Available For Prosecution	108	30	90	17	331	576
Less Rejects						
Camera Malfunction						
Face Not in Frame	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Image Missing	5-05%	0-00%	0-00%	0-00%	0-00%	5-01%
Plate Burn Out	0-00%	0-00%	0-00%	0-00%	3-01%	3-01%
Plate Not in Frame	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Rear Plate Camera Blurry	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Rear Plate Flash Inappropriate	1-01%	2-07%	1-01%	1-06%	0-00%	5-01%
Process Issues						
Too Old	0-00%	0-00%	0-00%	0-00%	3-01%	3-01%
Total	9-08%	2-07%	1-01%	1-06%	6-02%	19-03%
Approved Violations	99-92%	28-93%	89-99%	16-94%	325-98%	557-97%
Total Notices Printed	99-92%	28-93%	89-99%	16-94%	325-98%	557-97%

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Customer Management Report (San Mateo) All Detection Types

01-Oct-2013 to 31-Oct-2013

Operator Id: %

	SAN-HU-01	SAN-HNO-01	SAN-HNO-03	SAN-HISA-01	SAN-SAH-01	TOTAL
Total Processed Incidents	160	54	91	38	646	989
Less Uncontrollable Factors						
Obstruction						
Driver Obstruction/Duckers	9	0	1	0	7	17
Motor Cycle Helmet	1	0	0	0	1	2
Plate Obstruction	4	1	0	2	26	33
Vehicle Obstruction	2	1	0	0	75	78
Police Rejects						
Emergency Vehicle Responding	4	1	0	0	5	10
Multiple vehicles in frame	0	0	0	0	2	2
On or Passed the Stop Bar (PD)	0	0	9		114	123
Plate Unidentifiable	0	0	0	0	1	1
Slow Roll - right turn	0	0	1		27	28
Sun Glare	0	0	0	0	0	3
Policy/Weather						
Extended Vehicle	2	0	0	0	0	3
Sun Glare	6	0	0	3	6	18
Registration Issues						
Paper Plates	0	0	1	1	22	26
Wrong or No DMV	1	0	0	0	1	2
Total	29	8	16	6	287	346
Sub Total Violations	131	46	75	32	359	643
Less in Progress	0	0	0	0	0	0
Available For Prosecution	131	46	75	32	359	643
Less Rejects						
Camera Malfunction						
Face Camera No Flash	0-00%	1-02%	0-00%	0-00%	0-00%	1-00%
Image Missing	8-06%	0-00%	0-00%	0-00%	0-00%	8-01%
Misc Camera Issue	0-00%	1-02%	0-00%	0-00%	0-00%	1-00%
Plate Not in Frame	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Rear Plate Camera Blurry	1-01%	6-13%	0-00%	0-00%	1-00%	8-01%
Scene Image Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Scene Image No Flash	0-00%	0-00%	0-00%	0-00%	2-01%	2-00%
Police Rejects Process Issues						
Red-light not visible in	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%
Too Old	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Total	9-07%	8-17%	1-01%	0-00%	6-02%	24-04%
Approved Violations	122-93%	38-83%	74-99%	32-100%	353-98%	619-96%
Total Notices Printed	122-93%	38-83%	74-99%	32-100%	353-98%	619-96%

CONTROL DOCUMENT
DO NOT DUPLICATE

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Customer Management Report (San Mateo) All Detection Types

01-Nov-2013 to 30-Nov-2013

Operator Id: %

	SAN-4HU-01	SAN-HINO-01	SAN-HINO-03	SAN-HISA-01	SAN-SAH-01	TOTAL
Total Processed Incidents	182	43	107	32	634	998
Less Uncontrollable Factors						
Obstruction						
Driver Obstruction/Duckers	7	0	1	2	7	17
Plate Obstruction	5	4	0	0	17	26
Vehicle Obstruction	6	0	1	1	69	77
Police Rejects						
Emergency Vehicle Responding	4	0	0	0	8	12
Incorrect Plate on Vehicle	0	0	0	0	1	1
Multiple vehicles in frame	0	0	0	0	2	2
On or Passed the Stop Bar (PD)	0	0	10	0	99	109
Plate Obstruction (PD)	1	0	0	0	0	1
Plate Unidentifiable	0	0	0	0	1	1
Safe Turn On Red	1	0	0	0	1	2
Slow Roll - right turn	0	0	0	0	39	40
Sun Glare	1	0	0	0	0	2
Policy/Weather						
Extended Vehicle	4	0	0	0	1	5
Sun Glare	3	2	0	4	18	27
Weather/Nature	0	0	0	0	2	2
Registration Issues						
Paper Plates	6	1	3	0	14	24
Wrong or No DMV	0	0	1	0	0	1
Total	38	7	18	7	279	349
Sub Total Violations	144	36	89	25	355	649
Less in Progress	0	0	0	0	0	0
Available For Prosecution	144	36	89	25	355	649
Less Rejects						
Camera Malfunction						
Face Camera Flash	0-00%	0-00%	1-01%	0-00%	2-01%	3-00%
Plate Burn Out	0-00%	0-00%	0-00%	0-00%	2-01%	2-00%
Rear Plate Camera Blurry	1-01%	10-28%	0-00%	0-00%	3-01%	14-02%
Rear Plate Flash Inappropriate	2-01%	2-06%	0-00%	0-00%	2-01%	6-01%
Scene Image Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	2-01%	2-00%
Scene Image No Flash	0-00%	0-00%	0-00%	0-00%	3-01%	3-00%
Police Rejects						
Driver Unidentifiable images poor	0-00%	1-03%	0-00%	0-00%	1-00%	2-00%
Total	3-02%	13-36%	1-01%	0-00%	15-04%	32-05%
Approved Violations	141-98%	23-64%	88-99%	25-100%	340-96%	617-95%
Total Notices Printed	141-98%	23-64%	88-99%	25-100%	340-96%	617-95%

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Customer Management Report (San Mateo) All Detection Types

03-Dec-2013 to 30-Dec-2013

Operator Id: %

	SAN-HU-01	SAN-HNO-01	SAN-HNO-03	SAN-HISA-01	SAN-SAH-01	TOTAL
Total Processed Incidents	158	49	81	30	485	803
Less Uncontrollable Factors						
Obstruction						
Driver Obstruction/Duckers	11	0	0	2	20	33
Plate Obstruction	2	2	0	1	11	16
Vehicle Obstruction	5	3	2	0	32	42
Police Rejects						
Emergency Vehicle Responding	5	1	1	0	2	9
Multiple vehicles in frame	0	0	0	1	5	6
On or Passed the Stop Bar (PD)	0	0	6	0	75	81
Slow Roll - right turn	0	0	2	0	37	39
Sun Glare	1	1	1	0	0	3
Policy/Weather						
Extended Vehicle	1	0	0	0	0	1
Sun Glare	9	8	0	4	11	32
Registration Issues						
Paper Plates	6	0	0	0	6	16
Total	40	16	15	8	199	278
Sub Total Violations	118	33	66	22	286	525
Less in Progress	0	0	0	0	0	0
Available For Prosecution	118	33	66	22	286	525
Less Rejects						
Camera Malfunction						
Face Camera Flash	0-00%	0-00%	0-00%	0-00%	2-01%	2-00%
Face Camera Focus Blurry	0-00%	0-00%	0-00%	1-05%	0-00%	1-00%
Face Not in Frame	2-02%	0-00%	0-00%	0-00%	1-00%	3-01%
Image Missing	0-00%	0-00%	0-00%	0-00%	2-01%	2-00%
Misc Camera Issue	0-00%	0-00%	0-00%	0-00%	35-12%	35-07%
Plate Burn Out	0-00%	0-00%	0-00%	0-00%	27-09%	27-05%
Plate Not in Frame	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Rear Plate Camera Blurry	0-00%	7-21%	0-00%	0-00%	0-00%	7-01%
Rear Plate Flash Inappropriate	0-00%	3-09%	0-00%	0-00%	4-01%	7-01%
Scene Image Flash Inappropriate	0-00%	1-03%	0-00%	0-00%	0-00%	1-00%
Police Rejects Process Issues						
Driver Unidentifiable images poor	0-00%	0-00%	0-00%	0-00%	5-02%	5-01%
Too Old	1-01%	0-00%	0-00%	0-00%	5-02%	6-01%
Total	3-03%	11-33%	0-00%	1-05%	82-29%	97-18%
Approved Violations	115-97%	22-67%	66-100%	21-95%	204-71%	428-82%
Total Notices Printed	115-97%	22-67%	66-100%	21-95%	204-71%	428-82%

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Customer Management Report (San Mateo) All Detection Types

01-Jan-2014 to 31-Jan-2014

Operator Id: %

	SAN-4HU-01	SAN-HINO-01	SAN-HINO-03	SAN-HISA-01	SAN-SAH-01	TOTAL
Total Processed Incidents	115	34	81	34	527	791
Less Uncontrollable Factors						
Obstruction						
Driver Obstruction/Duckers	7	0	0	0	14	21
Motor Cycle Helmet	0	0	0	0	1	1
Plate Obstruction	7	1	1	0	6	15
Vehicle Obstruction	2	0	2	0	43	47
Police Rejects						
Emergency Vehicle Responding	11	1	0	3	2	17
Multiple vehicles in frame	0	0	1	0	10	11
On or Passed the Stop Bar (PD)	1	0	12	0	96	109
Plate Unidentifiable	0	0	1	0	1	2
Slow Roll - right turn	0	0	0	0	20	20
Sun Glare	0	0	0	0	2	2
Policy/Weather						
Extended Vehicle	0	0	0	0	0	1
Sun Glare	10	2	2	4	8	25
Registration Issues						
Paper Plates	6	0	3	0	14	25
Total	44	5	23	7	217	296
Sub Total Violations	71	29	58	27	310	495
Less in Progress	0	0	0	0	0	0
Available For Prosecution	71	29	58	27	310	495
Less Rejects						
Camera Malfunction						
Face Camera Flash	0-00%	0-00%	1-02%	0-00%	0-00%	1-00%
Face Camera Focus Blurry	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Face Camera No Flash	0-00%	1-03%	0-00%	0-00%	0-00%	1-00%
Misc Camera Issue	0-00%	0-00%	0-00%	1-04%	1-00%	2-00%
Plate Burn Out	0-00%	0-00%	0-00%	0-00%	8-03%	8-02%
Rear Plate Camera Blurry	1-01%	6-21%	0-00%	1-04%	8-03%	16-03%
Rear Plate Flash Inappropriate	0-00%	1-03%	0-00%	0-00%	4-01%	5-01%
Scene Image No Flash	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Police Rejects						
Driver Unidentifiable images poor	0-00%	0-00%	0-00%	0-00%	2-01%	2-00%
Insufficient Strobe Lighting	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Process Issues						
Too Old	0-00%	0-00%	2-03%	0-00%	3-01%	5-01%
Total	1-01%	8-28%	3-05%	2-07%	29-09%	43-09%
Approved Violations	70-99%	21-72%	55-95%	25-93%	281-91%	452-91%
Total Notices Printed	70-99%	21-72%	55-95%	25-93%	281-91%	452-91%

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Customer Management Report (San Mateo) All Detection Types

02-Feb-2014 to 28-Feb-2014

Operator Id: %

	SAN-4HU-01	SAN-HINO-01	SAN-HINO-03	SAN-HISA-01	SAN-SAH-01	TOTAL
Total Processed Incidents	110	46	72	19	432	679
Less Uncontrollable Factors						
Obstruction						
Driver Obstruction/Duckers	5	0	0	0	5	10
Plate Obstruction	2	4	2	0	1	9
Vehicle Obstruction	4	1	4	0	37	46
Police Rejects						
Emergency Vehicle Responding	6	1	0	3	4	14
Multiple vehicles in frame	0	0	0	0	5	5
On or Passed the Stop Bar (PD)	1	0	6	0	78	85
Plate Obstruction (PD)	0	0	0	0	1	1
Plate Unidentifiable	0	0	0	0	1	1
Slow Roll - right turn	0	0	1	0	20	21
Policy/Weather						
Sun Glare	5	0	1	1	2	9
Weather/Nature	1	0	0	0	1	2
Registration Issues						
Paper Plates	3	1	6	1	16	27
Total	27	1	20	5	171	230
Sub Total Violations	83	39	52	14	261	449
Less in Progress	0	0	0	0	0	0
Available For Prosecution	83	39	52	14	261	449
Less Rejects						
Camera Malfunction						
Face Not in Frame	2-02%	0-00%	0-00%	0-00%	0-00%	2-00%
Misc Camera Issue	0-00%	0-00%	0-00%	0-00%	21-08%	21-05%
Rear Plate Camera Blurry	0-00%	9-23%	0-00%	0-00%	0-00%	9-02%
Process Issues						
Too Old	0-00%	0-00%	0-00%	0-00%	2-01%	2-00%
Total	2-02%	9-23%	0-00%	0-00%	23-09%	34-08%
Approved Violations	81-98%	30-77%	52-100%	14-100%	238-91%	415-92%
Total Notices Printed	81-98%	30-77%	52-100%	14-100%	238-91%	415-92%

CONTROL DOCUMENT
DO NOT DUPLICATE

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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Customer Management Report (San Mateo) All Detection Types

01-Mar-2014 to 30-Mar-2014

Operator Id: %

	SAN-4HU-01	SAN-HINO-01	SAN-HINO-03	SAN-HISA-01	SAN-SAH-01	TOTAL
Total Processed Incidents	117	45	75	29	599	865
Less Uncontrollable Factors						
Obstruction						
Driver Obstruction/Duckers	4	3	1	2	7	17
Motor Cycle Helmet	0	0	0	0	1	1
Plate Obstruction	5	7	0	0	6	18
Vehicle Obstruction	4	0	1	0	72	77
Police Rejects						
Emergency Vehicle Responding	15	0	0	1	4	20
Multiple vehicles in frame	0	0	0	0	9	9
On or Passed the Stop Bar (PD)	1	0	6	0	129	136
Plate Unidentifiable	0	0	1	0	0	1
Safe Turn On Red	0	0	0	0	1	1
Slow Roll - right turn	0	0	0	0	23	24
Sun Glare	1	1	1	0	0	3
Policy/Weather						
Extended Vehicle	1	1	1	0	2	4
Sun Glare	8	3	0	3	8	22
Weather/Nature	2	0	0	0	1	3
Registration Issues						
Paper Plates	2	1	5	0	21	29
Total	43	15	17	6	284	365
Sub Total Violations	74	30	58	23	315	500
Less in Progress	0	0	0	0	0	0
Available For Prosecution	74	30	58	23	315	500
Less Rejects						
Camera Malfunction						
Face Not in Frame	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Plate Burn Out	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Rear Plate Camera Blurry	0-00%	2-07%	0-00%	0-00%	1-00%	3-01%
Police Rejects Process Issues						
Driver Unidentifiable images poor	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Too Old	0-00%	0-00%	0-00%	0-00%	2-01%	2-00%
Total	2-03%	2-07%	0-00%	0-00%	4-01%	8-02%
Approved Violations	72-97%	28-93%	58-100%	23-100%	311-99%	492-98%
Total Notices Printed	72-97%	28-93%	58-100%	23-100%	311-99%	492-98%

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DO NOT DUPLICATE

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Customer Management Report (San Mateo) All Detection Types

01-Apr-2014 to 30-Apr-2014

Operator Id: %

	SAN-4HU-01	SAN-HINO-01	SAN-HINO-03	SAN-HISA-01	SAN-SAH-01	TOTAL
Total Processed Incidents	113	45	80	24	646	908
Less Uncontrollable Factors						
Obstruction						
Driver Obstruction/Duckers	5	0	0	0	9	14
Motor Cycle Helmet	1	0	0	0	1	2
Plate Obstruction	4	2	2	1	9	18
Vehicle Obstruction	5	1	1	2	81	90
Police Rejects						
Emergency Vehicle Responding	10	2	3	0	8	23
Multiple vehicles in frame	0	0	0	0	3	3
On or Passed the Stop Bar (PD)	0	0	5	0	100	105
Plate Unidentifiable	1	0	0	0	4	5
Slow Roll - right turn	0	0	0	0	36	37
Sun Glare	0	0	0	0	1	2
Policy/Weather						
Extended Vehicle	1	0	0	0	0	1
Sun Glare	9	0	0	5	20	37
Weather/Nature	1	0	0	0	10	11
Registration Issues						
Paper Plates	0	3	4	1	11	19
Total	37	11	17	9	293	367
Sub Total Violations	76	34	63	15	353	541
Less in Progress	0	0	0	0	0	0
Available For Prosecution	76	34	63	15	353	541
Less Rejects						
Camera Malfunction						
Face Camera Flash	0-00%	0-00%	0-00%	0-00%	9-03%	9-02%
Misc Camera Issue	0-00%	0-00%	10-16%	0-00%	0-00%	10-02%
Plate Not in Frame	0-00%	0-00%	0-00%	0-00%	2-01%	2-00%
Rear Plate Camera Blurry	0-00%	2-06%	0-00%	0-00%	2-01%	4-01%
Rear Plate No Flash	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Police Rejects						
Unclear Scene Image	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Total	1-01%	2-06%	10-16%	0-00%	14-04%	27-05%
Approved Violations	75-99%	32-94%	53-84%	15-100%	339-96%	514-95%
Total Notices Printed	75-99%	32-94%	53-84%	15-100%	339-96%	514-95%

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Customer Management Report (San Mateo) All Detection Types

01-May-2014 to 30-May-2014

Operator Id: %

	SAN-4HU-01	SAN-HINO-01	SAN-HINO-03	SAN-HISA-01	SAN-SAH-01	TOTAL
Total Processed Incidents	114	81	120	43	647	1005
Less Uncontrollable Factors						
Obstruction						
Driver Obstruction/Duckers	4	0	2	0	4	10
Motor Cycle Helmet	5	0	0	0	0	5
Plate Obstruction	5	0	0	0	0	5
Vehicle Obstruction	2	1	5	0	44	52
Police Rejects						
Emergency Vehicle Responding	1	0	1	0	3	5
Multiple vehicles in frame	0	0	0	0	18	18
On or Passed the Stop Bar (PD).	2	5	17	7	229	260
Plate Unidentifiable	0	0	1	0	1	2
Slow Roll - right turn	0	0	0	0	41	42
Sun Glare	0	0	0	1	2	3
Policy/Weather						
Extended Vehicle	1	0	0	0	0	1
Sun Glare	12	0	3	1	2	28
Registration Issues						
Paper Plates	5	0	5	2	21	35
Wrong or No DMV	0	0	0	0	3	3
Total	37	18	35	11	368	469
Sub Total Violations	77	63	85	32	279	536
Less in Progress	0	0	0	0	0	0
Available For Prosecution	77	63	85	32	279	536
Less Rejects						
Camera Malfunction						
Face Camera Flash	3-04%	0-00%	3-04%	5-16%	1-00%	12-02%
Face Camera Focus Blurry	1-01%	0-00%	30-35%	0-00%	0-00%	31-06%
Face Camera No Flash	0-00%	0-00%	2-02%	1-03%	0-00%	3-01%
Misc Camera Issue	0-00%	0-00%	0-00%	0-00%	2-01%	2-00%
Plate Not in Frame	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Rear Plate Camera Blurry	2-03%	1-02%	0-00%	0-00%	1-00%	4-01%
Police Rejects Process Issues						
Driver Unidentifiable images poor	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%
Too Old	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Total	6-08%	1-02%	36-42%	6-19%	6-02%	55-10%
Approved Violations	71-92%	62-98%	49-58%	26-81%	273-98%	481-90%
Total Notices Printed	71-92%	62-98%	49-58%	26-81%	273-98%	481-90%

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Customer Management Report (San Mateo) All Detection Types

01-Jun-2014 to 30-Jun-2014

Operator Id: %

	SAN-HHU-01	SAN-HHO-01	SAN-HHO-03	SAN-HISA-01	SAN-SAH-01	TOTAL
Total Processed Incidents	105	74	152	40	422	793
Less Uncontrollable Factors						
Obstruction						
Driver Obstruction/Duckers	5	2	3	0	10	20
Motor Cycle Helmet	1	0	0	0	1	2
Plate Obstruction	2	2	6	0	3	13
Vehicle Obstruction	3	2	7	1	34	47
Police Rejects						
Emergency Vehicle Responding	4	0	1	0	1	6
Invalid Offense	0	1	0	0	0	1
Multiple vehicles in frame	0	0	0	0	7	7
On or Passed the Stop Bar (PD)	0	6	35	6	120	167
Plate Unidentifiable	1	0	0	0	1	2
Slow Roll - right turn	0	0	0	0	22	26
Sun Glare	0	1	0	0	1	2
Policy/Weather						
Extended Vehicle	1	0	0	0	0	3
Sun Glare	8	7	4	9	20	48
Registration Issues						
Paper Plates	3	0	2	0	12	17
Total	28	23	62	16	232	361
Sub Total Violations	77	51	90	24	190	432
Less in Progress	0	0	0	0	0	0
Available For Prosecution	77	51	90	24	190	432
Less Rejects						
Camera Malfunction						
Digital Distortion	0-00%	0-00%	0-00%	0-00%	1-01%	1-00%
Face Camera Flash	0-00%	0-00%	0-00%	1-04%	20-11%	21-05%
Face Camera Focus Blurry	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Misc Camera Issue	0-00%	0-00%	1-01%	0-00%	2-01%	3-01%
Plate Not in Frame	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%
Police Rejects Process Issues						
Driver Unidentifiable images poor	0-00%	0-00%	0-00%	0-00%	1-01%	1-00%
Too Old	5-06%	2-04%	5-06%	3-12%	15-08%	30-07%
Total	6-08%	2-04%	7-08%	4-17%	39-21%	58-13%
Approved Violations	71-92%	49-96%	83-92%	20-83%	151-79%	374-87%
Total Notices Printed	71-92%	49-96%	83-92%	20-83%	151-79%	374-87%

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Customer Management Report (San Mateo) All Detection Types

01-Jul-2014 to 30-Jul-2014

Operator Id: %

	SAN-4HU-01	SAN-HINO-01	SAN-HINO-03	SAN-HISA-01	SAN-SAH-01	TOTAL
Total Processed Incidents	68	66	109	40	861	1144
Less Uncontrollable Factors						
Obstruction						
Driver Obstruction/Duckers	2	2	1	0	14	19
Motor Cycle Helmet	1	0	0	1	1	3
Plate Obstruction	1	1	1	0	4	7
Vehicle Obstruction	1	0	2	0	68	71
Police Rejects						
Emergency Vehicle Responding	0	5	1	0	4	10
Multiple vehicles in frame	0	0	0	0	14	14
On or Passed the Stop Bar (PD)	2	4	22	6	176	210
Plate Unidentifiable	0	2	0	0	1	3
Slow Roll - right turn	0	0	1	0	49	51
Policy/Weather						
Extended Vehicle	1	0	0	0	1	2
Sun Glare	7	5	0	7	60	81
Registration Issues						
Paper Plates	2	4	2	2	17	27
Wrong or No DMV	0	0	0	0	2	2
Total	17	23	33	16	411	500
Sub Total Violations	51	43	76	24	450	644
Less in Progress	17	8	18	9	177	229
Available For Prosecution	34	35	58	15	273	415
Less Rejects						
Camera Malfunction						
Face Camera Focus Blurry	0-00%	0-00%	0-00%	0-00%	2-01%	2-00%
Plate Burn Out	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Rear Plate Camera Blurry	0-00%	0-00%	0-00%	0-00%	2-01%	2-00%
Police Rejects						
Driver Unidentifiable images poor	0-00%	0-00%	1-02%	0-00%	0-00%	1-00%
Total	0-00%	0-00%	1-02%	0-00%	5-02%	6-01%
Approved Violations	34-100%	35-100%	57-98%	15-100%	268-98%	409-99%
Total Notices Printed	34-100%	35-100%	57-98%	15-100%	268-98%	409-99%

CONTROL DOCUMENT
DO NOT DUPLICATE

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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Generated On: **7/29/2014 9:47:38 AM**