



# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Santa Ana) All Detection Types  
01-Feb-2014 to 28-Feb-2014

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
SA-BRSE-01	185	32	0	153	15	138	138	90%
SA-01EU-01	166	30	0	136	39	97	97	71%
SA-17BO-01	99	26	0	73	14	59	59	81%
SA-WAHA-01	171	33	0	138	19	119	119	86%
SA-HAMF-01	83	26	0	57	12	45	45	79%
SA-HAWA-01	110	22	0	88	10	78	78	89%
SA-SAMA-01	46	21	0	25	1	24	24	96%
SA-17BI-01	161	26	0	135	17	118	118	87%
SA-WEHA-01	56	23	0	33	5	28	28	85%
SA-SERA-01	196	42	0	154	21	133	133	86%
SA-FA01-01	58	12	0	46	4	42	42	91%
SA-NEHA-01	48	6	0	42	4	38	38	90%
SA-EU01-01	66	11	0	55	13	42	42	76%
SA-BRED-01	193	40	0	153	23	130	130	85%
SA-TU17-01	59	15	0	44	0	44	44	100%
SA-01FA-01	96	40	0	56	13	43	43	77%
SA-DYPU-01	346	60	0	286	14	272	272	95%
TOTAL	2139	465	0	1674	224	1450	1450	87%

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Santa Ana) All Detection Types  
01-Apr-2014 to 30-Apr-2014

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
SA-BRSE-01	176	26	0	150	7	143	143	95%
SA-01EU-01	179	56	0	123	22	101	101	82%
SA-17BO-01	0	0	0	0	0	0	0	100%
SA-WAHA-01	201	70	0	131	26	105	105	80%
SA-HAMF-01	109	42	0	67	6	61	61	91%
SA-HAWA-01	124	50	0	74	19	55	55	74%
SA-SAMA-01	53	26	0	27	4	23	23	85%
SA-17BI-01	172	65	0	107	16	91	91	85%
SA-WEHA-01	65	26	0	39	19	20	20	51%
SA-SERA-01	202	56	0	146	19	127	127	87%
SA-FA01-01	53	27	0	26	8	18	18	69%
SA-NEHA-01	40	4	0	36	0	36	36	100%
SA-EU01-01	68	13	0	55	14	41	41	75%
SA-BRED-01	236	58	0	178	30	148	148	83%
SA-TU17-01	64	11	0	53	5	48	48	91%
SA-01FA-01	98	49	0	49	12	37	37	76%
SA-DYPU-01	349	87	0	262	23	239	239	91%
TOTAL	2189	666	0	1523	230	1293	1293	85%

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Santa Ana) All Detection Types  
01-Jun-2014 to 30-Jun-2014

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
SA-BRSE-01	160	22	0	138	5	133	133	96%
SA-01EU-01	169	49	0	120	22	98	98	82%
SA-17BO-01	0	0	0	0	0	0	0	100%
SA-WAHA-01	208	103	0	105	42	63	63	60%
SA-HAMF-01	121	46	0	75	12	63	63	84%
SA-HAWA-01	109	38	0	71	24	47	47	66%
SA-SAMA-01	51	14	0	37	14	23	23	62%
SA-17BI-01	184	73	0	111	20	91	91	82%
SA-WEHA-01	63	30	0	33	14	19	19	58%
SA-SERA-01	477	219	0	258	96	162	162	63%
SA-FA01-01	85	34	0	51	26	25	25	49%
SA-NEHA-01	88	19	0	69	5	64	64	93%
SA-EU01-01	54	24	0	30	7	23	23	77%
SA-BRED-01	211	51	0	160	30	130	130	81%
SA-TU17-01	75	21	0	54	13	41	41	76%
SA-01FA-01	127	71	0	56	25	31	31	55%
SA-DYPU-01	392	145	0	247	28	219	219	89%
TOTAL	2574	959	0	1615	383	1232	1232	76%

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Santa Ana) All Detection Types  
01-Aug-2014 to 31-Aug-2014

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
SA-BRSE-01	185	30	0	155	7	148	148	95%
SA-01EU-01	141	63	0	78	12	66	66	85%
SA-17BO-01	0	0	0	0	0	0	0	100%
SA-WAHA-01	227	128	0	99	35	64	64	65%
SA-HAMF-01	113	54	0	59	1	58	58	98%
SA-HAWA-01	145	83	0	62	15	47	47	76%
SA-SAMA-01	35	20	0	15	1	14	14	93%
SA-17BI-01	186	66	0	120	8	112	112	93%
SA-WEHA-01	90	59	0	31	7	24	24	77%
SA-SERA-01	254	110	0	144	14	130	130	90%
SA-FA01-01	86	48	0	38	13	25	25	66%
SA-NEHA-01	63	12	0	51	1	50	50	98%
SA-EU01-01	59	23	0	36	4	32	32	89%
SA-BRED-01	238	76	0	162	21	141	141	87%
SA-TU17-01	48	24	0	24	7	17	17	71%
SA-01FA-01	142	83	0	59	6	53	53	90%
SA-DYPU-01	361	134	0	227	17	210	210	93%
TOTAL	2373	1013	0	1360	169	1191	1191	88%

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Santa Ana) All Detection Types  
01-Oct-2014 to 31-Oct-2014

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
SA-BRSE-01	198	62	0	136	11	125	125	92%
SA-01EU-01	98	48	0	50	21	29	29	58%
SA-17BO-01	0	0	0	0	0	0	0	100%
SA-WAHA-01	243	124	0	119	84	35	35	29%
SA-HAMF-01	134	62	0	72	20	52	52	72%
SA-HAWA-01	174	88	0	86	60	26	26	30%
SA-SAMA-01	61	37	0	24	8	16	16	67%
SA-17BI-01	192	76	0	116	39	77	77	66%
SA-WEHA-01	51	26	0	25	18	7	7	28%
SA-SERA-01	236	97	0	139	35	104	104	75%
SA-FA01-01	82	37	0	45	26	19	19	42%
SA-NEHA-01	87	31	0	56	8	48	48	86%
SA-EU01-01	45	17	0	28	11	17	17	61%
SA-BRED-01	174	85	0	89	52	37	37	42%
SA-TU17-01	75	25	0	50	11	39	39	78%
SA-01FA-01	145	79	0	66	39	27	27	41%
SA-DYPU-01	345	125	0	220	80	140	140	64%
TOTAL	2340	1019	0	1321	523	798	798	60%

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Santa Ana) All Detection Types  
01-Dec-2014 to 31-Dec-2014

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
SA-BRSE-01	194	118	0	76	4	72	72	95%
SA-01EU-01	159	139	0	20	7	13	13	65%
SA-17BO-01	119	71	0	48	11	37	37	77%
SA-WAHA-01	223	193	0	30	6	24	24	80%
SA-HAMF-01	104	72	0	32	5	27	27	84%
SA-HAWA-01	146	98	0	48	5	43	43	90%
SA-SAMA-01	46	26	0	20	4	16	16	80%
SA-17BI-01	178	120	0	58	5	53	53	91%
SA-WEHA-01	56	33	0	23	4	19	18	83%
SA-SERA-01	223	148	0	75	4	71	71	95%
SA-FA01-01	51	37	0	14	3	11	11	79%
SA-NEHA-01	65	35	0	30	1	29	29	97%
SA-EU01-01	47	33	0	14	0	14	14	100%
SA-BRED-01	184	105	0	79	12	67	67	85%
SA-TU17-01	73	52	0	21	6	15	15	71%
SA-01FA-01	145	114	0	31	10	21	21	68%
SA-DYPU-01	304	166	0	138	5	133	133	96%
TOTAL	2317	1560	0	757	92	665	664	88%

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Santa Ana) All Detection Types  
01-Feb-2015 to 28-Feb-2015

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
SA-BRSE-01	122	76	0	46	11	35	35	76%
SA-01EU-01	177	115	0	62	30	32	32	52%
SA-17BO-01	154	98	0	56	23	33	33	59%
SA-WAHA-01	202	160	0	42	16	26	26	62%
SA-HAMF-01	58	46	0	12	7	5	5	42%
SA-HAWA-01	136	95	0	41	17	24	24	59%
SA-SAMA-01	39	25	0	14	7	7	7	50%
SA-17BI-01	173	104	0	69	49	20	20	29%
SA-WEHA-01	53	39	0	14	11	3	3	21%
SA-SERA-01	208	140	0	68	21	47	47	69%
SA-FA01-01	57	31	0	26	19	7	7	27%
SA-NEHA-01	69	43	0	26	4	22	22	85%
SA-EU01-01	61	32	0	29	11	18	18	62%
SA-BRED-01	195	128	0	67	28	39	39	58%
SA-TU17-01	91	58	0	33	13	20	20	61%
SA-01FA-01	131	72	0	59	50	9	9	15%
SA-DYPU-01	315	214	0	101	22	79	79	78%
TOTAL	2241	1476	0	765	339	426	426	56%

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Santa Ana) All Detection Types  
01-Apr-2015 to 30-Apr-2015

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
SA-BRSE-01	191	136	3	52	5	47	47	90%
SA-01EU-01	180	147	3	30	19	11	11	37%
SA-17BO-01	187	140	5	42	8	34	34	81%
SA-WAHA-01	239	214	3	22	16	6	6	27%
SA-HAMF-01	37	22	0	15	5	10	10	67%
SA-HAWA-01	156	124	2	30	13	17	17	57%
SA-SAMA-01	52	38	2	12	6	6	6	50%
SA-17BI-01	213	165	4	44	28	16	16	36%
SA-WEHA-01	69	58	6	5	1	4	4	80%
SA-SERA-01	265	210	5	50	10	40	40	80%
SA-FA01-01	57	41	3	13	10	3	3	23%
SA-NEHA-01	108	74	6	28	5	23	23	82%
SA-EU01-01	69	59	2	8	3	5	5	62%
SA-BRED-01	257	189	2	66	18	48	48	73%
SA-TU17-01	85	64	1	20	6	14	14	70%
SA-01FA-01	182	149	2	31	25	6	6	19%
SA-DYPU-01	374	245	6	123	23	100	100	81%
TOTAL	2721	2075	55	591	201	390	390	66%

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