

# Customer Management Report (Santa Clarita) All Detection Types

01-Jan-2009 to 31-Jan-2009

Operator Id: %

|                                    | SCL-BCNR-01 | SCL-BCSC-01 | SCL-MMMB-01 | SCL-NRBC-01 | SCL-NRMB-01 | SCL-OVLY-01 | SCL-VAMB-01 | SCL-VAMB-03 | SCL-WCSC-01 | SCL-WCSC-03 | TOTAL |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------|
| Total Violations                   | 141         | 63          | 45          | 32          | 64          | 42          | 309         | 0           | 44          | 44          | 784   |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |             |             |             |             |             |             |       |
| Obstruction                        | 5           | 2           | 5           | 7           | 8           | 1           | 8           | 0           | 5           | 1           | 42    |
| Driver Obstruction/Duckers         | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 1     |
| Motor Cycle Helmet                 | 8           | 2           | 1           | 0           | 0           | 1           | 4           | 0           | 1           | 2           | 19    |
| Plate Obstruction                  | 9           | 0           | 4           | 0           | 0           | 0           | 13          | 0           | 1           | 3           | 30    |
| Vehicle Obstruction                | 9           | 21          | 1           | 6           | 0           | 6           | 3           | 0           | 3           | 8           | 57    |
| Emergency Vehicle Responding       | 1           | 0           | 2           | 1           | 2           | 0           | 6           | 0           | 0           | 2           | 14    |
| Incorrect/Incomplete DMV           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0     |
| Invalid Offense                    | 9           | 0           | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 10    |
| Multiple vehicles in frame         | 2           | 0           | 0           | 0           | 0           | 0           | 3           | 0           | 0           | 0           | 5     |
| Police Discretion                  | 2           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 2     |
| Emergency Vehicle Responding       | 20          | 13          | 6           | 1           | 8           | 2           | 6           | 0           | 1           | 8           | 65    |
| Extended Vehicle                   | 2           | 1           | 0           | 0           | 0           | 0           | 1           | 0           | 1           | 0           | 5     |
| Weather/Nature                     | 4           | 5           | 3           | 2           | 3           | 2           | 11          | 0           | 0           | 3           | 33    |
| Paper Plates                       | 71          | 44          | 22          | 18          | 21          | 12          | 55          | 0           | 12          | 28          | 283   |
| Registration Issues                | 70          | 19          | 23          | 14          | 43          | 30          | 254         | 0           | 32          | 16          | 501   |
| Sub Total Violations               | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0     |
| Less in Progress                   | 70          | 19          | 23          | 14          | 43          | 30          | 254         | 0           | 32          | 16          | 501   |
| Available For Prosecution          |             |             |             |             |             |             |             |             |             |             |       |
| <b>Less Rejects</b>                |             |             |             |             |             |             |             |             |             |             |       |
| Camera Malfunction                 | 0-00%       | 1-05%       | 0-00%       | 0-00%       | 2-05%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 3-01% |
| Face Camera Focus Blurry           | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-02%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00% |
| Face Not in Frame                  | 0-00%       | 1-05%       | 0-00%       | 0-00%       | 0-00%       | 3-10%       | 0-00%       | 0-00%       | 0-00%       | 3-19%       | 7-01% |
| Misc Camera Issue                  | 0-00%       | 1-05%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 0-00%       | 0-00%       | 2-00% |
| Rear Plate Camera Blurry           | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-03%       | 0-00%       | 1-00% |
| Rear Plate Flash Inappropriate     |             |             |             |             |             |             |             |             |             |             |       |



# Customer Management Report (Santa Clarita) All Detection Types

01-Feb-2009 to 28-Feb-2009 Operator Id: %

|  | SCL-BCNR-01 | SCL-BCSC-01 | SCL-MMMB-01 | SCL-NRBC-01 | SCL-NRMB-01 | SCL-OVLY-01 | SCL-VAMB-01 | SCL-VAMB-03 | SCL-WCSC-01 | SCL-WCSC-03 | TOTAL  |
|--|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------|
| <b>Total Violations</b>                | 107         | 54          | 36          | 26          | 50          | 48          | 268         | 14          | 69          | 38          | 710    |
| <b>Less Uncontrollable Factors</b>     |             |             |             |             |             |             |             |             |             |             |        |
| Obstruction Driver Obstruction/Duckers | 5           | 2           | 7           | 3           | 6           | 4           | 9           | 0           | 6           | 2           | 44     |
| Plate Obstruction                      | 10          | 0           | 0           | 1           | 2           | 0           | 6           | 0           | 1           | 1           | 21     |
| Vehicle Obstruction                    | 4           | 1           | 3           | 1           | 4           | 1           | 10          | 1           | 1           | 1           | 27     |
| Police Rejects                         | 11          | 19          | 1           | 3           | 0           | 5           | 3           | 5           | 6           | 7           | 60     |
| Emergency Vehicle Responding           | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 1      |
| Gender Mismatch                        | 2           | 2           | 0           | 1           | 1           | 1           | 6           | 0           | 3           | 0           | 16     |
| Incorrect/Incomplete DMV               | 4           | 0           | 0           | 0           | 0           | 0           | 2           | 0           | 0           | 0           | 6      |
| Multiple vehicles in frame             | 1           | 0           | 1           | 0           | 1           | 0           | 5           | 0           | 1           | 0           | 9      |
| Police Discretion                      | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1      |
| Policy/Weather                         | 17          | 12          | 5           | 2           | 7           | 1           | 9           | 0           | 4           | 9           | 66     |
| Extended Vehicle                       | 5           | 1           | 2           | 0           | 1           | 2           | 1           | 0           | 0           | 1           | 13     |
| Sun Glare                              | 0           | 0           | 0           | 0           | 0           | 0           | 2           | 0           | 0           | 0           | 2      |
| Weather/Nature                         | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0      |
| Can Not Identify State                 | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0      |
| Out of Country Plate                   | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 1      |
| Paper Plates                           | 3           | 2           | 1           | 2           | 4           | 1           | 8           | 0           | 5           | 4           | 30     |
|  | 63          | 39          | 20          | 13          | 26          | 15          | 62          | 6           | 27          | 26          | 297    |
| <b>Sub Total Violations</b>            | 44          | 15          | 16          | 13          | 24          | 33          | 206         | 8           | 42          | 12          | 413    |
| Less in Progress                       | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0      |
| <b>Available For Prosecution</b>       | 44          | 15          | 16          | 13          | 24          | 33          | 206         | 8           | 42          | 12          | 413    |
| <b>Less Rejects</b>                    |             |             |             |             |             |             |             |             |             |             |        |
| Camera Malfunction                     | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-08%       | 1-00%  |
| Face Camera Flash                      | 1-02%       | 0-00%       | 0-00%       | 0-00%       | 2-08%       | 1-03%       | 1-00%       | 0-00%       | 0-00%       | 0-00%       | 5-01%  |
| Face Camera Focus Blurry               | 0-00%       | 0-00%       | 2-12%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-05%       | 0-00%       | 4-01%  |
| Face Not in Frame                      | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 6-03%       | 0-00%       | 4-10%       | 2-17%       | 12-03% |
| Misc Camera Issue                      | 0-00%       | 1-07%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%  |
| Plate Burn Out                         |             |             |             |             |             |             |             |             |             |             |        |



# Customer Management Report (Santa Clarita) All Detection Types

01-Mar-2009 to 31-Mar-2009

Operator Id: %

|                                    | SCL-BCNR-01 | SCL-BCSC-01 | SCL-MMMB-01 | SCL-NRBC-01 | SCL-NRMB-01 | SCL-OVLY-01 | SCL-VAMB-01 | SCL-VAMB-03 | SCL-WCSC-01 | SCL-WCSC-03 | TOTAL  |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------|
| <b>Total Violations</b>            | 136         | 59          | 65          | 41          | 41          | 41          | 346         | 118         | 79          | 41          | 967    |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |             |             |             |             |             |             |        |
| Obstruction                        | 1           | 1           | 12          | 5           | 7           | 0           | 5           | 2           | 11          | 4           | 48     |
| Plate Obstruction                  | 6           | 3           | 0           | 0           | 0           | 1           | 3           | 6           | 1           | 0           | 20     |
| Vehicle Obstruction                | 3           | 0           | 3           | 1           | 0           | 2           | 12          | 2           | 2           | 2           | 27     |
| Emergency Vehicle Responding       | 14          | 19          | 0           | 6           | 9           | 7           | 8           | 45          | 4           | 9           | 121    |
| Incorrect/Incomplete DMV           | 0           | 1           | 1           | 0           | 0           | 0           | 3           | 1           | 0           | 0           | 6      |
| Multiple vehicles in frame         | 8           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 8      |
| Police Discretion                  | 0           | 0           | 0           | 1           | 0           | 1           | 5           | 0           | 1           | 0           | 8      |
| Policy/Weather                     | 2           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 2      |
| Extended Vehicle                   | 27          | 9           | 16          | 5           | 8           | 8           | 23          | 6           | 4           | 14          | 120    |
| Sun Glare                          | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1      |
| Weather/Nature                     | 5           | 4           | 2           | 0           | 1           | 2           | 12          | 1           | 3           | 1           | 31     |
| Paper Plates                       | 0           | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1      |
| Wrong or No DMV                    | 66          | 38          | 35          | 18          | 25          | 21          | 71          | 63          | 26          | 30          | 393    |
| <b>Sub Total Violations</b>        | 70          | 21          | 30          | 23          | 16          | 20          | 275         | 55          | 53          | 11          | 574    |
| Less in Progress                   | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0      |
| <b>Available For Prosecution</b>   | 70          | 21          | 30          | 23          | 16          | 20          | 275         | 55          | 53          | 11          | 574    |
| <b>Less Rejects</b>                |             |             |             |             |             |             |             |             |             |             |        |
| Camera Malfunction                 | 0-00%       | 2-10%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-02%       | 0-00%       | 1-09%       | 4-01%  |
| Face Camera Focus Blurry           | 2-03%       | 0-00%       | 2-07%       | 0-00%       | 0-00%       | 3-15%       | 1-00%       | 1-02%       | 2-04%       | 0-00%       | 11-02% |
| Face Not in Frame                  | 1-01%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%  |
| Image Missing                      | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-02%       | 0-00%       | 1-00%  |
| Misc Camera Issue                  | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%  |
| Plate Not in Frame                 | 1-01%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-09%       | 1-00%  |
| Rear Plate Camera Blurry           | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 0-00%       | 0-00%       | 2-00%  |
| Rear Plate Flash Inappropriate     | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%  |



# Customer Management Report (Santa Clarita) All Detection Types

01-Apr-2009 to 30-Apr-2009 Operator Id: %

|                                    | SCL-BCNR-01 | SCL-BCSC-01 | SCL-MMMB-01 | SCL-NRBC-01 | SCL-NRMB-01 | SCL-OVLY-01 | SCL-VAMB-01 | SCL-VAMB-03 | SCL-WCSC-01 | SCL-WCSC-03 | TOTAL |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------|
| <b>Total Violations</b>            | 165         | 58          | 47          | 37          | 73          | 46          | 362         | 99          | 66          | 34          | 987   |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |             |             |             |             |             |             |       |
| Obstruction                        | 4           | 1           | 9           | 2           | 10          | 4           | 9           | 4           | 3           | 1           | 47    |
| Driver Obstruction/Duckers         | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 1     |
| Motor Cycle Helmet                 | 14          | 1           | 2           | 2           | 0           | 1           | 4           | 3           | 0           | 0           | 27    |
| Plate Obstruction                  | 6           | 0           | 3           | 1           | 2           | 1           | 8           | 2           | 2           | 5           | 30    |
| Vehicle Obstruction                | 20          | 14          | 0           | 9           | 1           | 8           | 1           | 28          | 3           | 3           | 87    |
| Emergency Vehicle Responding       | 2           | 2           | 1           | 0           | 3           | 0           | 7           | 1           | 1           | 1           | 18    |
| Incorrect/Incomplete DMV           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0     |
| Invalid Offense                    | 6           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 7     |
| Multiple vehicles in frame         | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1     |
| Plate Unidentifiable               | 0           | 0           | 0           | 0           | 0           | 1           | 11          | 0           | 0           | 0           | 12    |
| Police Discretion                  | 2           | 0           | 0           | 1           | 0           | 0           | 1           | 0           | 0           | 0           | 4     |
| Policy/Weather                     | 44          | 17          | 13          | 8           | 22          | 13          | 70          | 21          | 11          | 12          | 231   |
| Extended Vehicle                   | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 1     |
| Sun Glare                          | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0     |
| Can Not Identify State             | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 0           | 1     |
| Out of Country Plate               | 4           | 4           | 0           | 2           | 2           | 1           | 13          | 5           | 2           | 1           | 34    |
| Paper Plates                       | 1           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 2     |
| Wrong or No DMV                    | 104         | 39          | 28          | 25          | 40          | 30          | 127         | 65          | 22          | 24          | 504   |
| <b>Sub Total Violations</b>        | 61          | 19          | 19          | 12          | 33          | 16          | 235         | 34          | 44          | 10          | 483   |
| Less in Progress                   | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0     |
| <b>Available For Prosecution</b>   | 61          | 19          | 19          | 12          | 33          | 16          | 235         | 34          | 44          | 10          | 483   |
| <b>Less Rejects</b>                |             |             |             |             |             |             |             |             |             |             |       |
| Camera                             | 0-00%       | 2-11%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-00% |
| Digital Distortion                 | 0-00%       | 0-00%       | 1-05%       | 1-08%       | 1-03%       | 2-12%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 5-01% |
| Face Camera Focus Blurry           | 1-02%       | 0-00%       | 1-05%       | 0-00%       | 2-06%       | 1-06%       | 2-01%       | 2-06%       | 0-00%       | 0-00%       | 9-02% |
| Face Not in Frame                  |             |             |             |             |             |             |             |             |             |             |       |



# Customer Management Report (Santa Clarita) All Detection Types

01-May-2009 to 31-May-2009 Operator Id: %

|                                    | SCL-BCNR-01 | SCL-BCSC-01 | SCL-MMMB-01 | SCL-NRBC-01 | SCL-NRMB-01 | SCL-OVLY-01 | SCL-VAMB-01 | SCL-VAMB-03 | SCL-WCSC-01 | SCL-WCSC-03 | TOTAL  |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------|
| <b>Total Violations</b>            | 145         | 70          | 67          | 43          | 75          | 60          | 357         | 119         | 84          | 55          | 1075   |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |             |             |             |             |             |             |        |
| Obstruction                        | 0           | 4           | 7           | 1           | 3           | 2           | 10          | 0           | 10          | 1           | 38     |
| Plate Obstruction                  | 14          | 3           | 3           | 0           | 0           | 2           | 6           | 3           | 2           | 1           | 34     |
| Vehicle Obstruction                | 10          | 0           | 6           | 4           | 1           | 0           | 16          | 0           | 0           | 7           | 44     |
| Police Rejects                     |             |             |             |             |             |             |             |             |             |             |        |
| Emergency Vehicle Responding       | 11          | 16          | 2           | 2           | 2           | 7           | 0           | 44          | 5           | 3           | 92     |
| Incorrect/Incomplete DMV           | 1           | 1           | 3           | 2           | 2           | 5           | 6           | 1           | 0           | 0           | 21     |
| Multiple vehicles in frame         | 7           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 7      |
| Plate Unidentifiable               | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1      |
| Police Discretion                  | 0           | 0           | 1           | 0           | 1           | 0           | 0           | 1           | 0           | 0           | 3      |
| Policy/Weather                     | 2           | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 2           | 5      |
| Sun Glare                          | 26          | 16          | 5           | 11          | 18          | 5           | 29          | 14          | 7           | 10          | 141    |
| Paper Plates                       | 4           | 2           | 4           | 0           | 3           | 1           | 7           | 0           | 3           | 2           | 26     |
| Wrong or No DMV                    | 0           | 0           | 1           | 0           | 0           | 0           | 2           | 0           | 0           | 0           | 3      |
| <b>Total</b>                       | 75          | 44          | 32          | 20          | 30          | 22          | 76          | 63          | 27          | 26          | 415    |
| <b>Sub Total Violations</b>        | 70          | 26          | 35          | 23          | 45          | 38          | 281         | 56          | 57          | 29          | 660    |
| Less in Progress                   | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0      |
| <b>Available For Prosecution</b>   | 70          | 26          | 35          | 23          | 45          | 38          | 281         | 56          | 57          | 29          | 660    |
| <b>Less Rejects</b>                |             |             |             |             |             |             |             |             |             |             |        |
| Camera Malfunction                 | 0-00%       | 0-00%       | 1-03%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-02%       | 0-00%       | 2-00%  |
| Digital Distortion                 | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-02%       | 0-00%       | 1-00%  |
| Face Camera Focus Blurry           | 1-01%       | 0-00%       | 2-06%       | 1-04%       | 1-02%       | 6-16%       | 1-00%       | 3-05%       | 1-02%       | 1-03%       | 17-03% |
| Face Not in Frame                  | 5-07%       | 0-00%       | 0-00%       | 0-00%       | 1-02%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 6-01%  |
| Image Missing                      | 3-04%       | 0-00%       | 0-00%       | 0-00%       | 1-02%       | 0-00%       | 4-01%       | 0-00%       | 3-05%       | 2-07%       | 13-02% |
| Misc Camera Issue                  | 1-01%       | 1-04%       | 0-00%       | 0-00%       | 1-02%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 3-00%  |
| Plate Not in Frame                 | 1-01%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%  |
| Rear Plate Flash Inappropriate     |             |             |             |             |             |             |             |             |             |             |        |

|                                   |               |               |               |               |               |               |                |               |               |               |                |
|-----------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|----------------|---------------|---------------|---------------|----------------|
| Police Rejects                    | 1-01%         | 0-00%         | 1-03%         | 1-04%         | 2-04%         | 1-03%         | 7-02%          | 1-02%         | 0-00%         | 3-10%         | 17-03%         |
| Driver Unidentifiable images poor | 0-00%         | 0-00%         | 0-00%         | 1-04%         | 0-00%         | 0-00%         | 0-00%          | 0-00%         | 0-00%         | 0-00%         | 1-00%          |
| Plate Unclear                     | 1-01%         | 0-00%         | 1-03%         | 1-04%         | 0-00%         | 0-00%         | 5-02%          | 3-05%         | 0-00%         | 0-00%         | 11-02%         |
| Red-light not visible in          | 2-03%         | 1-04%         | 0-00%         | 0-00%         | 6-00%         | 0-00%         | 0-00%          | 0-00%         | 0-00%         | 0-00%         | 3-00%          |
| Unclear Scene Image               | 1-01%         | 0-00%         | 0-00%         | 0-00%         | 0-00%         | 0-00%         | 1-00%          | 0-00%         | 0-00%         | 0-00%         | 2-00%          |
| Vehicle On or Passed Stop Line    | 16-23%        | 2-08%         | 5-14%         | 4-17%         | 6-13%         | 7-18%         | 18-06%         | 7-12%         | 6-11%         | 6-21%         | 77-12%         |
| <b>Total</b>                      | <b>54-77%</b> | <b>24-92%</b> | <b>30-86%</b> | <b>19-83%</b> | <b>39-87%</b> | <b>31-82%</b> | <b>263-94%</b> | <b>49-88%</b> | <b>51-89%</b> | <b>23-79%</b> | <b>583-88%</b> |
| <b>Notices Printed</b>            |               |               |               |               |               |               |                |               |               |               |                |

# Customer Management Report (Santa Clarita) All Detection Types

01-Jun-2009 to 30-Jun-2009 Operator Id: %

|                                    | SCL-BCNR-01 | SCL-BCSC-01 | SCL-MMMB-01 | SCL-NRBC-01 | SCL-NRMB-01 | SCL-OVLY-01 | SCL-VAMB-01 | SCL-VAMB-03 | SCL-WCSC-01 | SCL-WCSC-03 | TOTAL |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------|
| <b>Total Violations</b>            | 140         | 70          | 28          | 34          | 75          | 30          | 552         | 122         | 54          | 42          | 1147  |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |             |             |             |             |             |             |       |
| Obstruction                        | 8           | 4           | 3           | 5           | 14          | 2           | 27          | 2           | 3           | 4           | 72    |
| Driver Obstruction/Duckers         | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 1     |
| Motor Cycle Helmet                 | 10          | 3           | 0           | 1           | 0           | 1           | 2           | 5           | 2           | 3           | 27    |
| Plate Obstruction                  | 6           | 0           | 0           | 1           | 1           | 1           | 17          | 0           | 2           | 2           | 30    |
| Vehicle Obstruction                | 9           | 28          | 0           | 2           | 2           | 4           | 8           | 45          | 3           | 0           | 101   |
| Emergency Vehicle Responding       | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 1     |
| Gender Mismatch                    | 4           | 1           | 2           | 1           | 4           | 1           | 22          | 4           | 2           | 0           | 41    |
| Incorrect/Incomplete DMV           | 2           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 2     |
| Multiple vehicles in frame         | 1           | 0           | 0           | 0           | 1           | 1           | 10          | 1           | 0           | 0           | 14    |
| Police Discretion                  | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 0           | 1           | 2     |
| Extended Vehicle                   | 21          | 8           | 3           | 3           | 8           | 11          | 61          | 17          | 8           | 10          | 150   |
| Sun Glare                          | 0           | 0           | 0           | 0           | 0           | 0           | 2           | 0           | 0           | 0           | 2     |
| Weather/Nature                     | 4           | 2           | 1           | 4           | 2           | 0           | 20          | 5           | 2           | 1           | 41    |
| Paper Plates                       | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 1           | 0           | 3     |
| Wrong or No DMV                    | 66          | 46          | 9           | 17          | 32          | 21          | 172         | 80          | 23          | 21          | 487   |
| <b>Sub Total Violations</b>        | 74          | 24          | 19          | 17          | 43          | 9           | 380         | 42          | 31          | 21          | 660   |
| Less in Progress                   | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0     |
| <b>Available For Prosecution</b>   | 74          | 24          | 19          | 17          | 43          | 9           | 380         | 42          | 31          | 21          | 660   |
| <b>Less Rejects</b>                |             |             |             |             |             |             |             |             |             |             |       |
| Camera Malfunction                 | 1-01%       | 1-04%       | 0-00%       | 0-00%       | 1-02%       | 0-00%       | 1-00%       | 0-00%       | 1-03%       | 0-00%       | 5-01% |
| Face Camera Focus Blurry           | 0-00%       | 0-00%       | 2-11%       | 0-00%       | 1-02%       | 0-00%       | 0-00%       | 1-02%       | 2-06%       | 0-00%       | 6-01% |
| Face Not in Frame                  | 0-00%       | 1-04%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-01%       | 0-00%       | 0-00%       | 1-05%       | 4-01% |
| Misc Camera Issue                  | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-02%       | 1-11%       | 0-00%       | 0-00%       | 0-00%       | 1-05%       | 3-00% |
| Plate Not in Frame                 | 0-00%       | 4-17%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 4-01% |
| Rear Plate Camera Blurry           |             |             |             |             |             |             |             |             |             |             |       |



# Customer Management Report (Santa Clarita) Redlight Incidents

01-Jul-2009 to 31-Jul-2009 Operator Id: %

|                                    | SCL-BCNR-01 | SCL-BCSC-01 | SCL-MMMB-01 | SCL-NRBC-01 | SCL-NRMB-01 | SCL-OVLY-01 | SCL-VAMB-01 | SCL-VAMB-03 | SCL-WCSC-01 | SCL-WCSC-03 | TOTAL  |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------|
| <b>Total Violations</b>            | 156         | 64          | 76          | 44          | 40          | 45          | 311         | 158         | 70          | 38          | 1002   |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |             |             |             |             |             |             |        |
| Obstruction                        | 13          | 2           | 19          | 6           | 9           | 4           | 11          | 9           | 22          | 1           | 96     |
| Driver Obstruction/Duckers         |             |             |             |             |             |             |             |             |             |             |        |
| Motor Cycle Helmet                 | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1      |
| Plate Obstruction                  | 13          | 6           | 1           | 0           | 0           | 0           | 1           | 9           | 2           | 1           | 33     |
| Vehicle Obstruction                | 5           | 1           | 1           | 0           | 0           | 0           | 9           | 1           | 1           | 2           | 20     |
| Police                             | 10          | 20          | 2           | 7           | 3           | 8           | 3           | 55          | 4           | 4           | 116    |
| Emergency Vehicle Responding       |             |             |             |             |             |             |             |             |             |             |        |
| Rejects                            | 1           | 0           | 3           | 1           | 0           | 1           | 8           | 2           | 2           | 1           | 19     |
| Incorrect/Incomplete DMV           |             |             |             |             |             |             |             |             |             |             |        |
| Police Discretion                  | 0           | 0           | 0           | 0           | 1           | 0           | 7           | 1           | 0           | 0           | 9      |
| Yielding to an Emergency           |             |             |             |             |             |             |             |             |             |             |        |
| Policy/Weather                     | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 0           | 1      |
| Extended Vehicle                   |             |             |             |             |             |             |             |             |             |             |        |
| er                                 | 1           | 1           | 0           | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 3      |
| Sun Glare                          | 29          | 14          | 13          | 5           | 9           | 5           | 37          | 30          | 3           | 10          | 155    |
| Registration                       | 0           | 0           | 0           | 1           | 0           | 0           | 1           | 0           | 0           | 0           | 2      |
| Can Not Identify State             |             |             |             |             |             |             |             |             |             |             |        |
| Issues                             | 6           | 1           | 1           | 1           | 1           | 0           | 5           | 6           | 2           | 1           | 24     |
| Paper Plates                       |             |             |             |             |             |             |             |             |             |             |        |
| Wrong or No DMV                    | 2           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 2      |
| <b>Total</b>                       | 81          | 45          | 40          | 21          | 23          | 18          | 83          | 114         | 36          | 20          | 481    |
| <b>Sub Total Violations</b>        | 75          | 19          | 36          | 23          | 17          | 27          | 228         | 44          | 34          | 18          | 521    |
| Less in Progress                   | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0      |
| <b>Available For Prosecution</b>   | 75          | 19          | 36          | 23          | 17          | 27          | 228         | 44          | 34          | 18          | 521    |
| <b>Less Rejects</b>                |             |             |             |             |             |             |             |             |             |             |        |
| Camera                             | 0-00%       | 0-00%       | 0-00%       | 1-04%       | 1-06%       | 0-00%       | 0-00%       | 1-02%       | 0-00%       | 0-00%       | 3-01%  |
| Face Camera Flash                  |             |             |             |             |             |             |             |             |             |             |        |
| Malfunction                        | 1-01%       | 1-05%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-03%       | 0-00%       | 3-01%  |
| Face Camera Focus Blurry           |             |             |             |             |             |             |             |             |             |             |        |
| Face Not in Frame                  | 2-03%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-04%       | 1-00%       | 0-00%       | 12-35%      | 0-00%       | 16-03% |
| Misc Camera Issue                  | 0-00%       | 2-11%       | 0-00%       | 0-00%       | 0-00%       | 1-04%       | 30-13%      | 0-00%       | 3-09%       | 0-00%       | 36-07% |
| Plate Not in Frame                 | 1-01%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%  |
| Rear Plate Flash Inappropriate     | 0-00%       | 1-05%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-06%       | 2-00%  |

|                                   |        |        |        |        |        |        |         |        |        |        |         |        |
|-----------------------------------|--------|--------|--------|--------|--------|--------|---------|--------|--------|--------|---------|--------|
| Police Rejects                    | 0-00%  | 2-11%  | 1-03%  | 0-00%  | 0-00%  | 0-00%  | 0-00%   | 1-00%  | 1-02%  | 0-00%  | 0-00%   | 5-01%  |
| Driver Unidentifiable images poor | 0-00%  | 0-00%  | 0-00%  | 1-04%  | 0-00%  | 0-00%  | 0-00%   | 1-00%  | 1-02%  | 0-00%  | 0-00%   | 3-01%  |
| Sun Glare                         | 4-05%  | 6-32%  | 1-03%  | 2-09%  | 1-06%  | 2-07%  | 33-14%  | 3-07%  | 3-07%  | 16-47% | 1-06%   | 69-13% |
| Total                             | 71-95% | 13-58% | 35-97% | 21-91% | 16-94% | 25-93% | 195-86% | 41-93% | 18-53% | 17-94% | 452-87% |        |

Notices Printed

*Just*

# Customer Management Report (Santa Clarita) All Detection Types

Operator Id: %

01-Aug-2009 to 31-Aug-2009

|                                    | SCL-BCNR-01 | SCL-BCSC-01 | SCL-MMMB-01 | SCL-NRBC-01 | SCL-NRMB-01 | SCL-OVLY-01 | SCL-VAMB-01 | SCL-VAMB-03 | SCL-WCSC-01 | SCL-WCSC-03 | TOTAL  |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------|
| <b>Total Violations</b>            | 111         | 78          | 107         | 36          | 82          | 33          | 275         | 117         | 82          | 43          | 964    |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |             |             |             |             |             |             |        |
| Obstruction                        | 8           | 2           | 16          | 3           | 15          | 6           | 12          | 5           | 4           | 6           | 77     |
| Motor Cycle Helmet                 | 0           | 1           | 0           | 0           | 0           | 0           | 1           | 0           | 1           | 0           | 3      |
| Plate Obstruction                  | 15          | 1           | 1           | 3           | 0           | 0           | 4           | 3           | 4           | 0           | 31     |
| Vehicle Obstruction                | 3           | 1           | 4           | 2           | 0           | 0           | 8           | 1           | 0           | 3           | 22     |
| Police Rejects                     | 5           | 27          | 0           | 1           | 4           | 2           | 4           | 50          | 6           | 7           | 106    |
| Emergency Vehicle Responding       | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 0           | 1      |
| Funeral Procession/Police          | 0           | 1           | 1           | 1           | 1           | 1           | 6           | 1           | 2           | 1           | 15     |
| Incorrect/Incomplete DMV           | 0           | 0           | 1           | 0           | 0           | 1           | 0           | 1           | 0           | 0           | 3      |
| Police Discretion                  | 3           | 1           | 4           | 2           | 0           | 0           | 8           | 1           | 0           | 3           | 22     |
| <b>VEHICLE OBSTRUCTION</b>         |             |             |             |             |             |             |             |             |             |             |        |
| Policy/Weather                     | 0           | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1      |
| Extended Vehicle                   | 20          | 13          | 22          | 5           | 15          | 1           | 30          | 14          | 1           | 8           | 129    |
| Sun Glare                          | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 1      |
| Can Not Identify State             | 0           | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1      |
| Issues                             | 0           | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1      |
| Out of Country Plate               | 4           | 2           | 6           | 2           | 3           | 0           | 12          | 2           | 2           | 0           | 33     |
| Paper Plates                       | 58          | 49          | 57          | 20          | 38          | 11          | 85          | 79          | 20          | 28          | 445    |
| <b>Sub Total Violations</b>        | 53          | 29          | 50          | 16          | 44          | 22          | 190         | 38          | 62          | 15          | 519    |
| Less in Progress                   | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0      |
| <b>Available For Prosecution</b>   | 53          | 29          | 50          | 16          | 44          | 22          | 190         | 38          | 62          | 15          | 519    |
| <b>Less Rejects</b>                |             |             |             |             |             |             |             |             |             |             |        |
| Camera Malfunction                 | 0-00%       | 0-00%       | 1-02%       | 0-00%       | 4-09%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 5-01%  |
| Face Camera Flash                  | 0-00%       | 1-03%       | 1-02%       | 0-00%       | 1-02%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-07%       | 4-01%  |
| Face Camera Focus Blurry           | 1-02%       | 0-00%       | 4-08%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 3-08%       | 8-13%       | 3-20%       | 19-04% |
| Face Not in Frame                  | 0-00%       | 0-00%       | 1-02%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%  |
| Image Missing                      | 1-02%       | 0-00%       | 2-04%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 3-01%  |
| Misc Camera Issue                  |             |             |             |             |             |             |             |             |             |             |        |



# Customer Management Report (Santa Clarita) All Detection Types

01-Sep-2009 to 30-Sep-2009 Operator Id: %

|                                    | SCL-BCNR-01 | SCL-BCSC-01 | SCL-MMMB-01 | SCL-NRBC-01 | SCL-NRMB-01 | SCL-OVLY-01 | SCL-VAMB-01 | SCL-VAMB-03 | SCL-WCSC-01 | SCL-WCSC-03 | TOTAL  |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------|
| <b>Total Violations</b>            | 199         | 70          | 74          | 46          | 92          | 55          | 0           | 115         | 86          | 36          | 773    |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |             |             |             |             |             |             |        |
| Obstruction                        | 10          | 1           | 7           | 5           | 7           | 3           | 0           | 4           | 7           | 4           | 48     |
| Plate Obstruction                  | 18          | 0           | 1           | 1           | 1           | 0           | 0           | 2           | 1           | 0           | 24     |
| Vehicle Obstruction                | 5           | 0           | 3           | 0           | 1           | 0           | 0           | 3           | 1           | 1           | 14     |
| Police                             | 11          | 23          | 1           | 5           | 2           | 19          | 0           | 39          | 3           | 6           | 109    |
| Rejects                            | 4           | 0           | 4           | 1           | 5           | 2           | 0           | 1           | 1           | 1           | 19     |
| Emergency Vehicle Responding       | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 0           | 2      |
| Incorrect/Incomplete DMV           | 5           | 0           | 3           | 0           | 1           | 0           | 0           | 3           | 1           | 1           | 14     |
| Police Discretion                  | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0      |
| <b>VEHICLE OBSTRUCTION</b>         |             |             |             |             |             |             |             |             |             |             |        |
| Extended Vehicle                   | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 0           | 1      |
| Sun Glare                          | 52          | 11          | 4           | 3           | 8           | 1           | 0           | 13          | 3           | 4           | 99     |
| Yellow with Red Light              | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 0           | 1           | 0           | 2      |
| Can Not Identify State             | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1      |
| Paper Plates                       | 4           | 2           | 2           | 1           | 1           | 1           | 0           | 1           | 3           | 2           | 17     |
| Wrong or No DMV                    | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1      |
| <b>Total</b>                       | 111         | 38          | 25          | 17          | 26          | 27          | 0           | 67          | 21          | 19          | 351    |
| <b>Sub Total Violations</b>        | 88          | 32          | 49          | 29          | 66          | 28          | 0           | 48          | 65          | 17          | 422    |
| Less in Progress                   | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0      |
| <b>Available For Prosecution</b>   | 88          | 32          | 49          | 29          | 66          | 28          | 0           | 48          | 65          | 17          | 422    |
| <b>Less Rejects</b>                |             |             |             |             |             |             |             |             |             |             |        |
| Camera Malfunction                 | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-04%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%  |
| Digital Distortion                 | 2-02%       | 1-03%       | 0-00%       | 0-00%       | 1-02%       | 0-00%       | 0-00%       | 2-04%       | 0-00%       | 0-00%       | 6-01%  |
| Face Camera Flash                  | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-02%       | 0-00%       | 0-00%       | 1-00%  |
| Face Camera Focus Blurry           | 0-00%       | 1-03%       | 3-06%       | 1-03%       | 2-03%       | 1-04%       | 0-00%       | 0-00%       | 6-09%       | 3-18%       | 17-04% |
| Face Not in Frame                  | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-03%       | 1-04%       | 0-00%       | 0-00%       | 2-03%       | 0-00%       | 5-01%  |
| Misc Camera Issue                  | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-02%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%  |
| Plate Not in Frame                 | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-02%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%  |



# Customer Management Report (Santa Clarita) All Detection Types

01-Oct-2009 to 31-Oct-2009 Operator Id: %

|                                    | SCL-BCNR-01 | SCL-BCSC-01 | SCL-MMMB-01 | SCL-NRBC-01 | SCL-NRMB-01 | SCL-OVLY-01 | SCL-VAMB-01 | SCL-VAMB-03 | SCL-WCSC-01 | SCL-WCSC-03 | TOTAL  |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------|
| <b>Total Violations</b>            | 186         | 68          | 75          | 56          | 84          | 40          | 184         | 145         | 81          | 35          | 954    |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |             |             |             |             |             |             |        |
| Obstruction                        | 10          | 3           | 11          | 6           | 22          | 3           | 6           | 4           | 12          | 5           | 82     |
| Motor Cycle Helmet                 | 2           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 2      |
| Plate Obstruction                  | 8           | 2           | 1           | 1           | 1           | 2           | 4           | 9           | 0           | 1           | 29     |
| Vehicle Obstruction                | 11          | 0           | 9           | 3           | 1           | 0           | 10          | 6           | 3           | 2           | 45     |
| Police Rejects                     | 12          | 12          | 0           | 6           | 0           | 1           | 1           | 56          | 2           | 2           | 92     |
| Incorrect/Incomplete DMV           | 3           | 1           | 0           | 1           | 3           | 2           | 0           | 3           | 2           | 0           | 15     |
| Plate Unidentifiable               | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 1      |
| Police Discretion                  | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 0           | 1      |
| <b>VEHICLE OBSTRUCTION</b>         | 11          | 0           | 9           | 3           | 1           | 0           | 10          | 6           | 3           | 2           | 45     |
| Policy/Weather                     | 0           | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1      |
| Extended Vehicle                   | 36          | 13          | 20          | 2           | 10          | 3           | 2           | 6           | 2           | 10          | 104    |
| Sun Glare                          | 3           | 1           | 0           | 0           | 2           | 3           | 1           | 0           | 0           | 0           | 10     |
| Weather/Nature                     | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0      |
| Yellow with Red Light              | 5           | 4           | 4           | 2           | 3           | 0           | 6           | 2           | 1           | 1           | 28     |
| Registration Issues                | 101         | 36          | 55          | 24          | 43          | 14          | 41          | 93          | 26          | 23          | 456    |
| Paper Plates                       | 85          | 32          | 20          | 32          | 41          | 26          | 143         | 52          | 55          | 12          | 498    |
| <b>Sub Total Violations</b>        | 85          | 32          | 20          | 32          | 41          | 26          | 143         | 52          | 55          | 12          | 498    |
| Less in Progress                   | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0      |
| <b>Available For Prosecution</b>   | 85          | 32          | 20          | 32          | 41          | 26          | 143         | 52          | 55          | 12          | 498    |
| <b>Less Rejects</b>                |             |             |             |             |             |             |             |             |             |             |        |
| Camera Malfunction                 | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-05%       | 1-04%       | 0-00%       | 0-00%       | 0-00%       | 1-08%       | 4-01%  |
| Face Camera Flash                  | 0-00%       | 3-09%       | 5-25%       | 0-00%       | 11-27%      | 0-00%       | 0-00%       | 0-00%       | 1-02%       | 1-08%       | 21-04% |
| Face Camera Focus Blurry           | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 4-10%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 4-01%  |
| Face Camera No Flash               | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-04%       | 0-00%       | 0-00%       | 1-02%       | 0-00%       | 2-00%  |
| Face Not in Frame                  |             |             |             |             |             |             |             |             |             |             |        |

|                                   |        |        |        |        |        |        |         |        |        |       |         |       |       |
|-----------------------------------|--------|--------|--------|--------|--------|--------|---------|--------|--------|-------|---------|-------|-------|
| Image Missing                     | 0-00%  | 0-00%  | 0-00%  | 0-00%  | 0-00%  | 1-04%  | 0-00%   | 0-00%  | 0-00%  | 0-00% | 0-00%   | 1-08% | 2-00% |
| Misc Camera Issue                 | 0-00%  | 1-03%  | 0-00%  | 0-00%  | 1-02%  | 1-04%  | 0-00%   | 0-00%  | 0-00%  | 2-04% | 0-00%   | 0-00% | 5-01% |
| Rear Plate Camera Blurry          | 1-01%  | 1-03%  | 0-00%  | 2-06%  | 0-00%  | 0-00%  | 1-01%   | 0-00%  | 0-00%  | 0-00% | 0-00%   | 0-00% | 5-01% |
| Rear Plate Flash Inappropriate    | 1-01%  | 2-06%  | 0-00%  | 0-00%  | 0-00%  | 0-00%  | 1-01%   | 0-00%  | 0-00%  | 0-00% | 0-00%   | 0-00% | 4-01% |
| Rear Plate No Flash               | 1-01%  | 2-06%  | 0-00%  | 0-00%  | 0-00%  | 0-00%  | 0-00%   | 0-00%  | 0-00%  | 0-00% | 0-00%   | 0-00% | 3-01% |
| Scene Image Flash Inappropriate   | 0-00%  | 0-00%  | 1-05%  | 0-00%  | 0-00%  | 0-00%  | 0-00%   | 0-00%  | 0-00%  | 0-00% | 0-00%   | 0-00% | 1-00% |
| Driver Unidentifiable images poor | 0-00%  | 0-00%  | 0-00%  | 0-00%  | 0-00%  | 0-00%  | 0-00%   | 1-02%  | 0-00%  | 0-00% | 0-00%   | 0-00% | 1-00% |
| Red-light not visible in          | 1-01%  | 0-00%  | 1-05%  | 0-00%  | 0-00%  | 0-00%  | 1-01%   | 0-00%  | 0-00%  | 0-00% | 0-00%   | 0-00% | 3-01% |
| Total                             | 4-05%  | 9-28%  | 7-35%  | 2-06%  | 18-44% | 4-15%  | 3-02%   | 1-02%  | 4-07%  | 3-25% | 55-11%  |       |       |
| Notices Printed                   | 81-95% | 23-72% | 13-65% | 30-94% | 23-56% | 22-85% | 140-98% | 51-98% | 51-93% | 9-75% | 443-88% |       |       |

*GA*

# Customer Management Report (Santa Clarita) All Detection Types

01-Nov-2009 to 30-Nov-2009 Operator Id: %

|                                    | SCL-BCNR-01 | SCL-BCSC-01 | SCL-MMMB-01 | SCL-NRBC-01 | SCL-NRMB-01 | SCL-OVLY-01 | SCL-VAMB-01 | SCL-VAMB-03 | SCL-WCSC-01 | SCL-WCSC-03 | TOTAL |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------|
| <b>Total Violations</b>            | 191         | 66          | 39          | 39          | 26          | 40          | 319         | 117         | 61          | 41          | 939   |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |             |             |             |             |             |             |       |
| Obstruction                        | 10          | 2           | 5           | 9           | 6           | 4           | 10          | 5           | 5           | 6           | 62    |
| Plate Obstruction                  | 21          | 2           | 0           | 1           | 0           | 1           | 1           | 8           | 3           | 2           | 39    |
| Vehicle Obstruction                | 2           | 0           | 0           | 1           | 2           | 1           | 9           | 1           | 2           | 2           | 20    |
| Police                             | 14          | 22          | 0           | 1           | 0           | 3           | 1           | 48          | 3           | 2           | 94    |
| Rejects                            | 6           | 0           | 0           | 0           | 2           | 1           | 8           | 2           | 2           | 0           | 21    |
| Incorrect/Incomplete DMV           | 1           | 0           | 0           | 0           | 0           | 0           | 5           | 0           | 0           | 0           | 6     |
| Police Discretion                  | 2           | 0           | 0           | 1           | 2           | 1           | 9           | 1           | 2           | 2           | 20    |
| VEHICLE OBSTRUCTION                | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1     |
| Yielding to an Emergency           | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1     |
| Policy/Weather                     | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1     |
| Extended Vehicle                   | 22          | 10          | 4           | 2           | 1           | 0           | 2           | 3           | 0           | 15          | 59    |
| Sun Glare                          | 3           | 2           | 1           | 2           | 2           | 1           | 8           | 0           | 1           | 0           | 20    |
| Registration                       |             |             |             |             |             |             |             |             |             |             |       |
| Paper Plates                       | 81          | 40          | 10          | 17          | 15          | 12          | 53          | 68          | 18          | 29          | 343   |
| Issues                             | 110         | 26          | 29          | 22          | 11          | 28          | 266         | 49          | 43          | 12          | 596   |
| Total                              | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0     |
| <b>Sub Total Violations</b>        | 110         | 26          | 29          | 22          | 11          | 28          | 266         | 49          | 43          | 12          | 596   |
| Less In Progress                   | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0     |
| Available For Prosecution          | 110         | 26          | 29          | 22          | 11          | 28          | 266         | 49          | 43          | 12          | 596   |
| <b>Less Rejects</b>                |             |             |             |             |             |             |             |             |             |             |       |
| Camera                             | 0-00%       | 1-04%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00% |
| Digital Distortion                 | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-08%       | 1-00% |
| Camera Malfunction                 | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 3-01% |
| Face Camera Flash                  | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-18%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00% |
| Face Camera Focus Blurry           | 0-00%       | 0-00%       | 1-03%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00% |
| Face Not in Frame                  | 0-00%       | 1-04%       | 1-03%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-00% |
| Image Missing                      | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-02%       | 0-00%       | 1-00% |
| Misc Camera Issue                  | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00% |
| Rear Plate Camera Blurry           | 0-00%       | 1-04%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-02%       | 0-00%       | 0-00%       | 2-00% |

|                                   |                |               |               |               |              |                |                 |               |               |               |                |       |       |       |
|-----------------------------------|----------------|---------------|---------------|---------------|--------------|----------------|-----------------|---------------|---------------|---------------|----------------|-------|-------|-------|
| Rear Plate Flash Inappropriate    | 0-00%          | 3-12%         | 0-00%         | 1-05%         | 0-00%        | 0-00%          | 0-00%           | 0-00%         | 0-00%         | 0-00%         | 0-00%          | 0-00% | 0-00% | 4-01% |
| Rear Plate No Flash               | 0-00%          | 2-08%         | 0-00%         | 0-00%         | 0-00%        | 0-00%          | 0-00%           | 0-00%         | 0-00%         | 0-00%         | 0-00%          | 0-00% | 0-00% | 2-00% |
| Scene Image Flash Inappropriate   | 0-00%          | 0-00%         | 1-03%         | 0-00%         | 0-00%        | 0-00%          | 0-00%           | 0-00%         | 0-00%         | 0-00%         | 0-00%          | 0-00% | 0-00% | 1-00% |
| Driver Unidentifiable images poor | 0-00%          | 0-00%         | 0-00%         | 0-00%         | 1-09%        | 0-00%          | 0-00%           | 0-00%         | 0-00%         | 0-00%         | 0-00%          | 0-00% | 0-00% | 1-00% |
| Limit line obstructed             | 0-00%          | 0-00%         | 0-00%         | 0-00%         | 2-18%        | 0-00%          | 0-00%           | 0-00%         | 0-00%         | 0-00%         | 0-00%          | 0-00% | 0-00% | 2-00% |
| Plate Unclear                     | 1-01%          | 0-00%         | 0-00%         | 0-00%         | 0-00%        | 0-00%          | 0-00%           | 0-00%         | 0-00%         | 0-00%         | 0-00%          | 0-00% | 0-00% | 1-00% |
| Red-light not visible in          | 0-00%          | 0-00%         | 0-00%         | 0-00%         | 1-09%        | 0-00%          | 0-00%           | 0-00%         | 0-00%         | 0-00%         | 0-00%          | 0-00% | 0-00% | 1-00% |
|                                   | 1-01%          | 8-31%         | 3-10%         | 1-05%         | 6-55%        | 2-04%          | 1-02%           | 1-08%         | 23-04%        |               |                |       |       |       |
| <b>Total</b>                      | <b>109-99%</b> | <b>18-69%</b> | <b>26-90%</b> | <b>21-95%</b> | <b>5-45%</b> | <b>28-100%</b> | <b>266-100%</b> | <b>47-96%</b> | <b>42-98%</b> | <b>11-92%</b> | <b>573-96%</b> |       |       |       |

Notices Printed

*Not*

# Customer Management Report (Santa Clarita) All Detection Types

01-Dec-2009 to 31-Dec-2009

Operator Id: %

|                                    | SCL-BCNR-01 | SCL-BCSC-01 | SCL-MMMB-01 | SCL-NRBC-01 | SCL-NRMB-01 | SCL-OVLY-01 | SCL-VAMB-01 | SCL-VAMB-03 | SCL-WCSC-01 | SCL-WCSC-03 | TOTAL  |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------|
| <b>Total Violations</b>            | 144         | 63          | 37          | 56          | 93          | 33          | 339         | 120         | 66          | 31          | 982    |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |             |             |             |             |             |             |        |
| Obstruction                        | 9           | 3           | 5           | 5           | 12          | 4           | 10          | 6           | 11          | 2           | 67     |
| Plate Obstruction                  | 10          | 7           | 1           | 1           | 1           | 0           | 6           | 7           | 2           | 1           | 36     |
| Vehicle Obstruction                | 2           | 0           | 2           | 6           | 2           | 1           | 8           | 2           | 2           | 2           | 27     |
| Police                             | 11          | 15          | 0           | 3           | 4           | 4           | 0           | 35          | 1           | 1           | 74     |
| Reflects                           | 1           | 0           | 1           | 1           | 3           | 1           | 6           | 3           | 1           | 0           | 17     |
| Emergency Vehicle Responding       | 1           | 0           | 0           | 0           | 0           | 0           | 2           | 0           | 1           | 0           | 4      |
| Incorrect/Incomplete DMV           | 2           | 0           | 2           | 6           | 2           | 1           | 8           | 2           | 2           | 2           | 27     |
| Police Discretion                  | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 1      |
| VEHICLE OBSTRUCTION                | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1      |
| Yielding to an Emergency           | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 1      |
| Policy/Weather                     | 1           | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 2      |
| Extended Vehicle                   | 14          | 11          | 0           | 2           | 2           | 2           | 3           | 5           | 2           | 12          | 53     |
| Sun Glare                          | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 2           | 0           | 0           | 3      |
| Weather/Nature                     | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 1      |
| Can Not Identify State             | 0           | 1           | 0           | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 2      |
| Out of Country Plate               | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 0           | 1      |
| Paper Plates                       | 4           | 2           | 2           | 1           | 3           | 0           | 14          | 3           | 0           | 3           | 32     |
| Wrong or No DMV                    | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 1      |
| <b>Total</b>                       | 55          | 39          | 14          | 26          | 29          | 13          | 60          | 66          | 22          | 23          | 347    |
| <b>Sub Total Violations</b>        | 89          | 24          | 23          | 30          | 64          | 20          | 279         | 54          | 44          | 8           | 635    |
| Less in Progress                   | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0      |
| <b>Available For Prosecution</b>   | 89          | 24          | 23          | 30          | 64          | 20          | 279         | 54          | 44          | 8           | 635    |
| <b>Less Rejects</b>                |             |             |             |             |             |             |             |             |             |             |        |
| Camera                             | 0-00%       | 0-00%       | 1-04%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 3-06%       | 0-00%       | 1-12%       | 5-01%  |
| Face Camera Flash                  | 0-00%       | 3-12%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-01%       | 0-00%       | 0-00%       | 5-62%       | 10-02% |
| Face Camera Focus Blurry           | 0-00%       | 0-00%       | 1-04%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%  |
| Face Not in Frame                  | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-05%       | 0-00%       | 0-00%       | 2-05%       | 0-00%       | 3-00%  |
| Misc Camera Issue                  |             |             |             |             |             |             |             |             |             |             |        |

|                                |        |        |        |        |         |        |         |        |        |       |         |        |       |         |
|--------------------------------|--------|--------|--------|--------|---------|--------|---------|--------|--------|-------|---------|--------|-------|---------|
| Plate Burn Out                 | 0-00%  | 1-04%  | 0-00%  | 0-00%  | 0-00%   | 0-00%  | 0-00%   | 0-00%  | 0-00%  | 0-00% | 0-00%   | 2-05%  | 0-00% | 3-00%   |
| Plate Not in Frame             | 0-00%  | 0-00%  | 0-00%  | 0-00%  | 0-00%   | 0-00%  | 1-00%   | 0-00%  | 0-00%  | 0-00% | 0-00%   | 0-00%  | 0-00% | 1-00%   |
| Rear Plate Camera Blurry       | 1-01%  | 1-04%  | 0-00%  | 1-03%  | 0-00%   | 0-00%  | 1-00%   | 0-00%  | 0-00%  | 0-00% | 0-00%   | 1-02%  | 0-00% | 5-01%   |
| Rear Plate Flash Inappropriate | 0-00%  | 1-04%  | 0-00%  | 1-03%  | 0-00%   | 0-00%  | 0-00%   | 0-00%  | 0-00%  | 0-00% | 0-00%   | 1-02%  | 0-00% | 3-00%   |
| Rear Plate No Flash            | 0-00%  | 4-17%  | 0-00%  | 0-00%  | 0-00%   | 0-00%  | 0-00%   | 0-00%  | 0-00%  | 0-00% | 0-00%   | 0-00%  | 0-00% | 4-01%   |
| Limit line obstructed          | 0-00%  | 0-00%  | 0-00%  | 0-00%  | 0-00%   | 0-00%  | 1-00%   | 0-00%  | 0-00%  | 0-00% | 0-00%   | 0-00%  | 0-00% | 1-00%   |
| Plate Unclear                  | 2-02%  | 1-04%  | 0-00%  | 0-00%  | 0-00%   | 0-00%  | 0-00%   | 0-00%  | 0-00%  | 0-00% | 0-00%   | 0-00%  | 0-00% | 3-00%   |
| Red-light not visible in       | 1-01%  | 0-00%  | 1-04%  | 2-07%  | 0-00%   | 0-00%  | 0-00%   | 0-00%  | 0-00%  | 0-00% | 0-00%   | 0-00%  | 0-00% | 4-01%   |
| Sun Glare                      | 0-00%  | 0-00%  | 1-04%  | 0-00%  | 0-00%   | 0-00%  | 0-00%   | 0-00%  | 0-00%  | 0-00% | 0-00%   | 0-00%  | 0-00% | 1-00%   |
| Unclear Scene Image            | 0-00%  | 0-00%  | 0-00%  | 0-00%  | 0-00%   | 0-00%  | 0-00%   | 0-00%  | 0-00%  | 0-00% | 0-00%   | 0-00%  | 1-12% | 1-00%   |
| Vehicle On or Passed Stop Line | 0-00%  | 0-00%  | 0-00%  | 0-00%  | 0-00%   | 0-00%  | 1-00%   | 0-00%  | 0-00%  | 0-00% | 0-00%   | 0-00%  | 0-00% | 1-00%   |
|                                | 4-04%  | 11-46% | 4-17%  | 4-13%  | 0-00%   | 0-00%  | 6-02%   | 3-06%  | 6-14%  | 7-88% | 38-86%  | 51-94% | 1-12% | 589-98% |
| Total                          | 85-96% | 13-54% | 19-83% | 26-87% | 64-100% | 19-95% | 273-98% | 51-94% | 38-86% | 1-12% | 589-98% |        |       |         |
| Notices Printed                |        |        |        |        |         |        |         |        |        |       |         |        |       |         |

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