

# Customer Management Report (Bakersfield) Redlight Incidents

01-Jan-2011 to 31-Jan-2011

Operator Id: %

	BA-CAOA-01	BA-CAST-01	BA-CHBR-01	BA-COTR-01	BA-COTR-03	BA-MI99-01	BA-MIRE-01	BA-OACA-01	BA-OSBE-01	BA-STCA-01	BA-WHWI-01	BA-WIWH-01	TOTAL
<b>Total Processed Incidents</b>	25	78	29	22	23	29	155	57	78	132	95	71	794
<b>Less Uncontrollable Factors</b>													
Obstruction	6	5	3	2	0	2	5	3	6	7	1	1	41
Driver Obstruction/Duckers													
Plate Obstruction	5	14	1	0	4	0	8	2	3	25	2	0	64
Signal Obstruction	0	0	0	0	0	0	0	0	0	1	0	0	1
Vehicle Obstruction	0	1	0	0	0	1	0	0	0	3	2	1	8
Emergency Vehicle Responding	0	0	0	0	0	0	0	0	0	1	0	0	1
Police Rejects	0	1	0	0	0	0	0	0	0	0	0	1	2
Incorrect/Incomplete DMV	0	0	0	0	0	0	1	0	0	0	0	0	1
Invalid Offense	0	0	0	0	0	0	0	0	0	0	0	0	1
Police Discretion	0	0	0	0	0	0	0	0	0	0	1	0	1
Policy/Weath	0	0	0	0	0	0	0	1	1	0	0	0	2
Extended Vehicle													
er	5	1	1	0	0	0	2	5	8	1	0	0	23
Sun Glare	0	0	1	1	1	5	2	1	1	10	4	3	29
Weather/Nature	2	1	4	1	0	4	4	3	2	3	2	2	28
Paper Plates	0	0	0	0	1	1	1	1	2	0	1	0	7
Registration Issues	18	23	10	4	6	13	23	16	23	51	13	8	208
Wrong or No DMV	7	55	19	18	17	16	132	41	55	81	82	63	586
<b>Sub Total Violations</b>													
Less in Progress	0	0	0	0	0	0	0	0	0	0	0	0	0
Available For Prosecution	7	55	19	18	17	16	132	41	55	81	82	63	586
<b>Less Rejects</b>													
Camera Malfunction	0-00%	0-00%	0-00%	1-06%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Face Camera Flash	0-00%	0-00%	2-11%	0-00%	0-00%	0-00%	0-00%	1-02%	7-13%	0-00%	0-00%	0-00%	10-02%
Face Camera Focus Blurry	1-14%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-05%	3-05%	0-00%	0-00%	0-00%	6-01%
Face Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	1-01%	0-00%	0-00%	2-00%
Image Missing	0-00%	9-16%	6-32%	0-00%	0-00%	0-00%	0-00%	1-02%	0-00%	2-02%	0-00%	0-00%	18-03%
Misc Camera Issue	0-00%	0-00%	0-00%	0-00%	1-06%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Plate Burn Out													

# Customer Management Report (Bakersfield) Redlight Incidents

01-Jan-2011 to 31-Jan-2011

Operator Id: %

	BA-CAOA-01	BA-CAST-01	BA-CHBR-01	BA-COTR-01	BA-COTR-03	BA-MI99-01	BA-MIRE-01	BA-OACA-01	BA-OSBE-01	BA-STCA-01	BA-WHW-01	BA-WIWH-01	TOTAL
Plate Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-02%	0-00%	0-00%	0-00%	0-00%	1-00%
Rear Plate Camera Blurry	0-00%	1-02%	0-00%	0-00%	1-06%	0-00%	2-02%	0-00%	0-00%	0-00%	0-00%	0-00%	4-01%
Rear Plate Flash Inappropriate	0-00%	0-00%	0-00%	1-06%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	2-00%
Rear Plate No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	3-04%	0-00%	0-00%	3-01%
Scene Image Flash Inappropriate	0-00%	0-00%	0-00%	5-28%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	5-01%
Scene Image No Flash	0-00%	0-00%	0-00%	1-06%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Driver Unidentifiable Images poor	2-29%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	2-05%	2-04%	0-00%	0-00%	0-00%	7-01%
Sun Glare	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	2-04%	0-00%	0-00%	0-00%	3-01%
Too Old	1-14%	1-02%	0-00%	0-00%	0-00%	1-06%	2-02%	2-05%	0-00%	0-00%	2-02%	1-02%	10-02%
Total	4-57%	11-20%	8-42%	8-44%	2-12%	1-06%	7-05%	9-22%	14-25%	7-09%	2-02%	1-02%	74-13%
Approved Violations	3-43%	44-80%	11-58%	10-56%	15-88%	15-84%	125-95%	32-78%	41-75%	74-91%	80-98%	62-88%	512-87%

# Customer Management Report (Bakersfield) Redlight Incidents

01-Apr-2011 to 30-Apr-2011 Operator Id: %

	BA-CAOA-01	BA-CAST-01	BA-CHBR-01	BA-COTR-01	BA-COTR-03	BA-MI99-01	BA-MIRE-01	BA-OACA-01	BA-OSBE-01	BA-STCA-01	BA-WHWH-01	TOTAL	
<b>Total Processed Incidents</b>	27	80	19	26	32	26	176	51	125	117	184	72	935
<b>Less Uncontrollable Factors</b>													
Obstruction	5	3	3	1	0	2	10	1	2	5	5	1	38
Motor Cycle Helmet	0	0	1	1	0	0	0	0	0	0	0	0	2
Plate Obstruction	5	13	1	2	6	3	20	6	5	13	5	3	81
Signal Obstruction	0	0	0	0	0	0	1	0	0	0	1	0	2
Vehicle Obstruction	1	3	0	0	1	0	0	1	0	2	3	0	11
Police Discretion	0	0	0	0	1	0	0	0	1	0	0	0	2
Safe Turn On Red	0	0	1	0	0	0	14	0	10	0	51	0	76
Policy/Weather	0	0	0	1	0	0	0	0	1	0	1	0	3
Extended Vehicle	0	1	4	1	2	0	5	9	17	9	10	0	58
Sun Glare	0	0	0	0	0	0	1	0	0	0	0	0	1
Can Not Identify State	1	3	0	0	1	1	8	4	8	2	8	4	40
Paper Plates	0	1	1	0	1	0	5	0	3	2	4	1	18
Wrong or No DMV	12	24	11	6	12	6	64	20	47	33	88	9	332
<b>Sub Total Violations</b>	15	56	8	20	20	20	112	31	78	84	96	63	603
Less in Progress	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>	15	56	8	20	20	20	112	31	78	84	96	63	603
<b>Less Rejects</b>													
Camera Malfunction	0-00%	0-00%	0-00%	0-00%	1-05%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Digital Distortion	0-00%	2-04%	0-00%	1-05%	0-00%	0-00%	0-00%	1-03%	0-00%	1-01%	1-01%	0-00%	6-01%
Face Camera Flash	3-20%	0-00%	0-00%	0-00%	1-05%	0-00%	0-00%	3-10%	0-00%	0-00%	0-00%	0-00%	7-01%
Face Camera Focus Blurry	0-00%	0-00%	0-00%	1-05%	0-00%	1-05%	0-00%	3-10%	0-00%	0-00%	0-00%	0-00%	5-01%
Face Not in Frame	0-00%	1-02%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	2-00%
Image Missing	0-00%	1-02%	0-00%	1-05%	0-00%	0-00%	1-01%	0-00%	0-00%	1-01%	0-00%	0-00%	4-01%
Misc Camera Issue	0-00%	0-00%	0-00%	0-00%	1-05%	0-00%	0-00%	0-00%	0-00%	3-04%	0-00%	0-00%	4-01%
Plate Burn Out													

# Customer Management Report (Bakersfield) Redlight Incidents

01-Apr-2011 to 30-Apr-2011

Operator Id: %

	BA-CAOA-01	BA-CAST-01	BA-CHBR-01	BA-COTR-01	BA-COTR-03	BA-MI99-01	BA-MIRE-01	BA-OACA-01	BA-OSBE-01	BA-STCA-01	BA-WHWI-01	BA-WIWH-01	TOTAL
Plate Not in Frame	1-07%	4-07%	0-00%	0-00%	0-00%	0-00%	0-00%	1-03%	0-00%	0-00%	0-00%	0-00%	6-01%
Rear Plate Camera Blurry	0-00%	1-02%	0-00%	0-00%	0-00%	0-00%	2-02%	0-00%	1-01%	0-00%	0-00%	0-00%	5-01%
Rear Plate Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	3-15%	0-00%	0-00%	1-03%	0-00%	2-02%	0-00%	0-00%	6-01%
Rear Plate No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	1-05%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Scene Image Flash Inappropriate	0-00%	0-00%	0-00%	1-05%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Scene Image No Flash	0-00%	0-00%	0-00%	1-05%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Driver Unidentifiable images poor	1-07%	0-00%	2-25%	1-05%	0-00%	2-10%	4-04%	7-23%	6-08%	5-06%	5-05%	3-05%	36-06%
Police Rejects	2-13%	0-00%	0-00%	0-00%	0-00%	1-05%	2-02%	6-19%	5-06%	2-02%	2-02%	0-00%	20-03%
Sun Glare	7-47%	9-16%	2-25%	6-30%	6-30%	5-25%	9-08%	22-71%	12-15%	15-18%	9-09%	3-05%	105-17%
Approved Violations	8-53%	47-84%	6-75%	14-70%	14-70%	15-75%	103-92%	9-29%	66-85%	69-82%	87-91%	60-95%	498-83%
Total Notices Printed	8-53%	48-82%	8-75%	14-70%	13-65%	15-75%	101-90%	9-29%	64-82%	69-82%	85-89%	59-84%	489-81%

# Customer Management Report (Bakersfield) Redlight Incidents

Operator Id: %

01-Jul-2011 to 31-Jul-2011

	BA-CAOA-01	BA-CAST-01	BA-CHBR-01	BA-COTR-01	BA-COTR-03	BA-MI99-01	BA-MIRE-01	BA-OACA-01	BA-OSBE-01	BA-STCA-01	BA-WHWI-01	BA-WWH-01	TOTAL
<b>Total Processed Incidents</b>	32	76	25	23	23	22	193	66	120	126	157	101	964
<b>Less Uncontrollable Factors</b>													
Obstruction	3	6	5	2	0	1	6	6	5	8	1	4	47
Driver Obstruction/Duckers	0	0	0	0	0	0	2	0	0	0	0	0	2
Motor Cycle Helmet	2	10	1	2	6	1	19	6	4	21	4	2	78
Plate Obstruction	0	0	0	0	0	1	0	0	0	0	0	0	1
Signal Obstruction	2	2	0	0	1	2	3	1	0	2	4	1	18
Vehicle Obstruction	0	0	0	0	0	0	0	0	0	0	0	0	0
Funeral Procession/Police	1	1	0	0	0	0	1	0	1	1	0	0	5
Incorrect/Incomplete DMV	0	0	0	0	0	0	2	0	0	0	0	0	2
Invalid Offense	0	0	0	0	0	0	6	0	7	0	31	0	44
Sale Turn On Red	0	0	0	0	0	0	1	1	0	0	0	1	3
Extended Vehicle	1	2	0	2	3	4	8	7	3	3	9	1	43
Sun Glare	0	1	2	1	0	1	5	4	3	8	8	3	36
Paper Plates	2	0	0	0	1	0	6	3	3	7	2	1	26
Registration Issues	11	22	9	7	11	10	59	28	26	50	60	13	306
Wrong or No DMV													
<b>Sub Total Violations</b>	21	54	16	16	12	12	134	38	94	76	97	88	658
Less in Progress	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>	21	54	16	16	12	12	134	38	94	76	97	88	658
<b>Less Rejects</b>													
Camera Malfunction	0-00%	0-00%	0-00%	0-00%	3-25%	1-08%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	4-01%
Face Camera Flash	5-24%	0-00%	1-06%	0-00%	0-00%	0-00%	0-00%	4-11%	0-00%	0-00%	0-00%	0-00%	10-02%
Face Camera Focus Blurry	0-00%	0-00%	0-00%	0-00%	1-08%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Face Camera No Flash	1-05%	0-00%	0-00%	1-06%	0-00%	0-00%	0-00%	9-24%	0-00%	0-00%	0-00%	0-00%	11-02%
Face Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	3-03%	0-00%	3-00%
Image Missing	0-00%	1-02%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-03%	0-00%	0-00%	3-00%
Misc Camera Issue	1-05%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	3-00%
Plate Burn Out	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Plate Not in Frame	0-00%	0-00%	0-00%	1-06%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%
Rear Plate Camera Blurry	0-00%	2-04%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%
Scene Image Flash Inappropriate	0-00%	0-00%	0-00%	2-12%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%
Driver Unidentifiable images poor	5-24%	3-06%	4-25%	1-06%	0-00%	3-25%	11-08%	4-11%	8-08%	7-09%	10-10%	12-14%	68-10%
Sun Glare	2-10%	0-00%	1-06%	0-00%	0-00%	1-08%	2-01%	2-05%	2-02%	1-01%	1-01%	0-00%	12-02%
Too Old	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
<b>Total</b>	14-67%	6-11%	6-38%	5-31%	4-33%	5-42%	15-11%	19-50%	10-11%	10-13%	14-14%	12-14%	120-18%
<b>Approved Violations</b>	7-33%	48-89%	10-62%	11-69%	8-67%	7-58%	119-89%	19-50%	84-89%	66-87%	83-86%	76-86%	538-82%

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# Customer Management Report (Bakersfield) Redlight Incidents

01-Jul-2011 to 31-Jul-2011

Operator Id: %

Operator Id	Incidents	Percentage
TOTAL	538	62%
BA-WIWH-01	76	36%
BA-WHWI-01	83	63%
BA-STCA-01	66	87%
BA-OSBE-01	84	59%
BA-OACA-01	13	50%
BA-MIRE-01	119	69%
BA-MI99-01	7	58%
BA-COTR-03	8	67%
BA-COTR-01	11	69%
BA-CHBR-01	10	62%
BA-CAST-01	45	69%
BA-CAOA-01	7	33%

Total Notices Printed

# Customer Management Report (Bakersfield) Redlight Incidents

01-Oct-2011 to 31-Oct-2011 Operator Id: %

	BA-CAOA-01	BA-CAST-01	BA-CHBR-01	BA-COTR-01	BA-COTR-03	BA-MI99-01	BA-MIRE-01	BA-OACA-01	BA-OSBE-01	BA-STCA-01	BA-WHW-01	BA-WIWH-01	TOTAL
<b>Total Processed Incidents</b>	34	113	38	33	13	0	146	55	135	106	178	111	962
<b>Less Uncontrollable Factors</b>													
Obstruction	1	12	3	5	0	0	7	2	5	4	11	2	62
Driver Obstruction/Duckers	0	0	0	0	0	0	1	0	0	0	0	0	1
Motor Cycle Helmet	4	9	4	1	3	0	23	5	4	10	4	0	67
Plate Obstruction	0	0	0	0	0	0	0	0	0	3	2	3	8
Vehicle Obstruction	0	0	0	0	0	0	0	0	0	0	0	0	0
Police	0	0	0	0	0	0	0	0	1	0	2	0	3
Rejects	0	0	0	0	0	0	0	0	0	0	0	1	1
Invalid Offense	0	0	1	0	0	0	4	0	7	0	28	0	38
Safe Turn On Red	0	0	0	0	0	0	0	0	0	0	0	0	0
Policy/Weath	0	0	0	1	0	0	1	0	0	0	2	0	4
Extended Vehicle	2	0	2	0	0	0	1	7	3	2	0	0	17
Sun Glare	0	0	0	0	0	0	0	0	0	0	2	0	2
Weather/Nature	1	6	3	0	0	0	6	2	3	2	11	3	37
Registration	0	1	1	0	0	0	3	0	1	3	2	1	12
Paper Plates	8	28	14	7	3	0	46	16	24	24	62	10	242
Issues													
Wrong or No DMV	26	85	24	26	10	0	100	39	111	82	116	101	720
Total	0	4	0	0	0	0	1	4	4	1	2	4	17
Sub Total Violations	26	81	24	26	10	0	99	38	107	81	114	97	703
Less in Progress													
Available For Prosecution													
Less Rejects													
Camera	1-04%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	7-07%	0-00%	0-00%	0-00%	8-01%
Face Camera Flash	0-00%	0-00%	2-08%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	3-00%
Malfunction	7-27%	5-06%	2-08%	0-00%	0-00%	0-00%	0-00%	0-00%	2-02%	0-00%	0-00%	0-00%	16-02%
Face Camera Focus Blurry	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Face Not in Frame	2-08%	1-01%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	1-01%	0-00%	0-00%	5-01%
Image Missing	0-00%	4-05%	0-00%	0-00%	0-00%	0-00%	0-00%	5-13%	0-00%	0-00%	0-00%	0-00%	9-01%
Misc Camera Issue													
Plate Burn Out													

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Generated On: 11/8/2011 4:27:37 PM

# Customer Management Report (Bakersfield) Redlight Incidents

01-Oct-2011 to 31-Oct-2011 Operator Id: %

	BA-CAOA-01	BA-CAST-01	BA-CHBR-01	BA-COTR-01	BA-COTR-03	BA-MI99-01	BA-MIRE-01	BA-OACA-01	BA-OSBE-01	BA-STCA-01	BA-WHVI-01	BA-WIWH-01	TOTAL
Rear Plate Camera Blurry	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	4-11%	1-01%	0-00%	0-00%	0-00%	5-01%
Rear Plate Flash Inappropriate	0-00%	1-01%	0-00%	0-00%	1-10%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	3-00%
Rear Plate No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-02%	0-00%	1-01%	0-00%	0-00%	0-00%	3-00%
Scene Image Flash Inappropriate	0-00%	0-00%	0-00%	1-04%	0-00%	0-00%	8-08%	0-00%	0-00%	0-00%	0-00%	0-00%	9-01%
Scene Image No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-03%	0-00%	0-00%	0-00%	0-00%	1-00%
Driver Unidentifiable images poor	4-15%	9-11%	6-25%	3-12%	1-10%	0-00%	7-07%	7-18%	27-25%	10-12%	7-06%	2-02%	83-12%
Red-light not visible in	0-00%	0-00%	0-00%	0-00%	1-10%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Sun Glare	2-08%	0-00%	1-04%	0-00%	0-00%	0-00%	2-02%	1-03%	6-06%	2-02%	1-01%	0-00%	15-02%
Total	16-62%	21-26%	11-46%	4-15%	3-30%	0-00%	21-21%	18-47%	44-41%	14-17%	8-07%	2-02%	162-23%
Approved Violations	10-38%	60-74%	13-54%	22-85%	7-70%	0-00%	78-79%	20-53%	63-59%	67-83%	106-93%	95-98%	541-77%
Total Notices Printed	10-38%	60-74%	13-54%	22-85%	7-70%	0-00%	78-79%	20-53%	63-59%	67-83%	106-93%	95-98%	541-77%