

# Customer Management Report (Commerce) Redlight Incidents

01-Feb-2013 to 28-Feb-2013

Operator Id: %

	COM-ATTG-03L	COM-ATTG-03R	COM-EASL-01	COM-SLEA-01	COM-SLGA-01	COM-SLGA-03	COM-TEGA-01	COM-TEGA-03	COM-TGAT-01	TOTAL	
<b>Total Processed Incidents</b>	253	320	207	267	286	79	71	512	104	2099	
<b>Less Uncontrollable Factors</b>											
Obstruction	Driver Obstruction/Duckers	34	6	2	1	7	2	0	27	0	79
	Motor Cycle Helmet	0	0	1	0	0	0	0	0	0	1
	Plate Obstruction	18	15	6	14	20	5	1	42	4	125
	Vehicle Obstruction	13	18	11	15	19	3	5	59	0	143
Police Rejects	Emergency Vehicle Responding	12	20	16	10	10	3	11	7	14	103
	Face Obstruction	17	1	2	1	4	2	0	8	0	35
	Incorrect/Incomplete DMV	1	1	3	2	2	1	1	1	3	15
	On or Passed the Stop Bar (PD).	0	0	1	2	1	0	0	0	0	4
	Police Discretion	1	2	3	0	1	0	0	1	0	8
	Sun Glare	0	0	0	0	2	0	0	0	0	2
Policy/Weather	Extended Vehicle	2	4	0	1	6	0	0	11	1	25
	Sun Glare	1	2	3	16	18	4	0	35	9	88
	Weather/Nature	0	2	0	1	1	0	0	1	0	5
Registration Issues	Out of Country Plate	0	0	1	2	0	1	0	1	0	5
	Paper Plates	35	28	15	29	27	9	7	35	9	194
	Wrong or No DMV	0	0	0	1	1	0	0	0	0	2
<b>Total</b>		134	99	64	95	119	30	25	228	40	834
<b>Sub Total Violations</b>		119	221	143	172	167	49	46	284	64	1265
Less in Progress		0	0	0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>		119	221	143	172	167	49	46	284	64	1265
<b>Less Rejects</b>											
Camera Malfunction	Face Camera Flash	0-00%	3-01%	0-00%	0-00%	2-01%	0-00%	0-00%	2-01%	0-00%	7-01%
	Face Camera Focus Blurry	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-02%	1-00%
	Face Not in Frame	1-01%	2-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	3-00%
	Image Missing	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	1-00%
	Misc Camera Issue	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
	Plate Burn Out	2-02%	2-01%	1-01%	0-00%	6-04%	0-00%	0-00%	2-01%	0-00%	13-01%
	Plate Not in Frame	0-00%	5-02%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	6-00%
	Rear Plate Camera Blurry	5-04%	1-00%	1-01%	0-00%	0-00%	0-00%	0-00%	2-01%	0-00%	9-01%
	Rear Plate Flash Inappropriate	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	2-01%	1-02%	4-00%
	Rear Plate No Flash	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
	Scene Image Flash Inappropriate	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
	Scene Image No Flash	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Police Rejects	Driver Unidentifiable images poor	1-01%	4-02%	3-02%	7-04%	4-02%	4-08%	2-04%	6-02%	4-06%	35-03%
	Plate Unclear	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	1-00%

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# Customer Management Report (Commerce) Redlight Incidents

01-Feb-2013 to 28-Feb-2013

Operator Id: %

	COM-ATTG-03L	COM-ATTG-03R	COM-EASL-01	COM-SLEA-01	COM-SLGA-01	COM-SLGA-03	COM-TEGA-01	COM-TEGA-03	COM-TGAT-01	TOTAL
Red-light not visible in	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Total	10-08%	20-09%	5-03%	9-05%	12-07%	4-08%	2-04%	17-06%	6-09%	85-07%
Approved Violations	109-92%	201-91%	138-97%	163-95%	155-93%	45-92%	44-96%	267-94%	58-91%	1180-93%
Total Notices Printed	109-92%	201-91%	138-97%	163-95%	155-93%	45-92%	44-96%	267-94%	58-91%	1180-93%

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# Customer Management Report (Commerce) Redlight Incidents

01-Mar-2013 to 31-Mar-2013

Operator Id: %

	COM-ATTG-03L	COM-ATTG-03R	COM-EASL-01	COM-SLEA-01	COM-SLGA-01	COM-SLGA-03	COM-TEGA-01	COM-TEGA-03	COM-TGAT-01	TOTAL	
<b>Total Processed Incidents</b>	386	393	230	312	326	83	119	648	182	2679	
<b>Less Uncontrollable Factors</b>											
Obstruction	Driver Obstruction/Duckers	16	2	2	1	4	0	0	30	1	56
	Motor Cycle Helmet	0	0	1	0	2	0	0	0	0	3
	Plate Obstruction	18	12	7	11	8	1	4	29	6	96
	Vehicle Obstruction	21	23	10	18	19	8	20	87	0	206
Police Rejects	Emergency Vehicle Responding	18	32	21	4	2	1	12	10	21	121
	Face Obstruction	32	0	0	1	3	1	1	6	4	48
	Incorrect/Incomplete DMV	3	3	1	2	0	1	0	4	0	14
	Invalid Offense	1	0	0	0	0	0	0	0	0	1
	Multiple vehicles in frame	0	0	0	0	0	0	0	1	0	1
	On or Passed the Stop Bar (PD).	0	1	0	0	1	0	1	0	0	3
	Police Discretion	2	1	1	0	1	0	2	2	3	12
	Safe Turn On Red	0	0	1	0	2	0	0	2	0	5
	Sun Glare	1	0	0	0	2	0	0	0	0	3
	Yielding to an Emergency	0	0	0	0	0	0	0	0	1	1
Policy/Weather	Extended Vehicle	0	1	1	2	3	0	0	7	0	14
	Sun Glare	19	6	5	56	50	9	8	54	24	231
	Weather/Nature	0	0	1	1	0	0	0	0	0	2
Registration Issues	Out of Country Plate	1	1	2	0	2	0	0	0	0	6
	Paper Plates	48	33	23	35	38	8	19	42	24	270
	Wrong or No DMV	0	0	0	0	0	0	1	0	0	1
<b>Total</b>		180	115	76	131	137	29	67	275	84	1094
<b>Sub Total Violations</b>		206	278	154	181	189	54	52	373	98	1585
Less in Progress		0	0	0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>		206	278	154	181	189	54	52	373	98	1585
<b>Less Rejects</b>											
Camera Malfunction	Face Camera Flash	0-00%	6-02%	0-00%	0-00%	0-00%	0-00%	0-00%	3-01%	0-00%	9-01%
	Face Camera Focus Blurry	1-00%	1-00%	0-00%	0-00%	0-00%	0-00%	1-02%	1-00%	0-00%	4-00%
	Face Camera No Flash	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	1-00%	0-00%	2-00%
	Face Not in Frame	0-00%	4-01%	0-00%	0-00%	0-00%	0-00%	0-00%	2-01%	1-01%	7-00%
	Misc Camera Issue	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
	Plate Burn Out	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%	1-01%	3-00%
	Plate Not in Frame	0-00%	2-01%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-01%	4-00%
	Rear Plate Camera Blurry	1-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	2-00%
	Rear Plate Flash Inappropriate	0-00%	0-00%	2-01%	0-00%	1-01%	0-00%	1-02%	3-01%	0-00%	7-00%
	Rear Plate No Flash	0-00%	0-00%	0-00%	0-00%	2-01%	0-00%	0-00%	0-00%	0-00%	2-00%

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# Customer Management Report (Commerce) Redlight Incidents

01-Mar-2013 to 31-Mar-2013

Operator Id: %

		COM-ATTG-03L	COM-ATTG-03R	COM-EASL-01	COM-SLEA-01	COM-SLGA-01	COM-SLGA-03	COM-TEGA-01	COM-TEGA-03	COM-TGAT-01	TOTAL
Police Rejects	Driver Unidentifiable images poor	11-05%	4-01%	0-00%	9-05%	4-02%	1-02%	1-02%	5-01%	1-01%	36-02%
	Red-light not visible in	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	1-00%
Process Issues	Too Old	17-08%	19-07%	12-08%	18-10%	22-12%	2-04%	9-17%	27-07%	9-09%	135-09%
Total		30-15%	36-13%	14-09%	28-15%	32-17%	3-06%	12-23%	45-12%	13-13%	213-13%
Approved Violations		176-85%	242-87%	140-91%	153-85%	157-83%	51-94%	40-77%	328-88%	85-87%	1372-87%
Total Notices Printed		176-85%	242-87%	140-91%	153-85%	157-83%	51-94%	40-77%	328-88%	85-87%	1372-87%

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# Customer Management Report (Commerce) Redlight Incidents

01-Apr-2013 to 30-Apr-2013

Operator Id: %

	COM-ATTG-03L	COM-ATTG-03R	COM-EASL-01	COM-SLEA-01	COM-SLGA-01	COM-SLGA-03	COM-TEGA-01	COM-TEGA-03	COM-TGAT-01	TOTAL	
<b>Total Processed Incidents</b>	285	415	201	254	332	103	116	593	140	2439	
<b>Less Uncontrollable Factors</b>											
Obstruction	Driver Obstruction/Duckers	51	6	4	6	3	5	4	34	2	115
	Plate Obstruction	8	14	4	10	12	3	4	26	6	87
	Signal Obstruction	0	0	0	0	1	0	0	0	0	1
	Vehicle Obstruction	3	17	6	13	14	10	13	60	0	136
Police Rejects	Emergency Vehicle Responding	5	29	14	9	5	1	12	5	11	91
	Face Obstruction	20	0	2	1	1	3	0	11	2	40
	Incorrect/Incomplete DMV	2	5	3	2	1	1	2	2	1	19
	Invalid Offense	1	0	0	0	0	1	0	0	1	3
	Multiple vehicles in frame	0	0	0	0	2	1	0	0	0	3
	On or Passed the Stop Bar (PD).	0	0	2	1	1	0	0	0	0	4
	Police Discretion	0	0	1	0	0	0	0	1	0	2
	Safe Turn On Red	0	0	0	1	2	1	0	0	0	4
	Sun Glare	0	0	2	2	2	0	0	3	1	10
Policy/Weather	Extended Vehicle	0	2	1	0	2	0	0	12	0	17
	Sun Glare	36	21	14	72	62	18	13	110	23	369
	Weather/Nature	0	0	1	1	0	0	0	2	0	4
Registration Issues	Authorized Vehicles	0	0	0	0	0	0	0	1	0	1
	Out of Country Plate	0	1	2	0	0	0	0	2	1	6
	Paper Plates	26	30	24	14	29	9	13	57	16	218
	Wrong or No DMV	0	3	0	0	1	0	0	0	0	4
<b>Total</b>		152	128	80	132	138	53	61	326	64	1134
<b>Sub Total Violations</b>		133	287	121	122	194	50	55	267	76	1305
Less in Progress		0	0	0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>		133	287	121	122	194	50	55	267	76	1305
<b>Less Rejects</b>											
Camera Malfunction	Face Camera Flash	0-00%	5-02%	0-00%	1-01%	2-01%	1-02%	0-00%	4-01%	0-00%	13-01%
	Face Camera Focus Blurry	0-00%	2-01%	0-00%	1-01%	1-01%	0-00%	0-00%	4-01%	1-01%	9-01%
	Face Not in Frame	0-00%	5-02%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	5-00%
	Misc Camera Issue	0-00%	0-00%	0-00%	0-00%	18-09%	0-00%	0-00%	0-00%	0-00%	18-01%
	Plate Burn Out	0-00%	0-00%	0-00%	0-00%	2-01%	0-00%	0-00%	6-02%	0-00%	8-01%
	Plate Not in Frame	4-03%	1-00%	0-00%	0-00%	1-01%	0-00%	0-00%	10-04%	0-00%	16-01%
	Rear Plate Camera Blurry	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	1-02%	1-00%	0-00%	3-00%
	Rear Plate Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	1-00%
	Rear Plate No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-02%	1-00%	0-00%	2-00%
	Scene Image Flash Inappropriate	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%

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# Customer Management Report (Commerce) Redlight Incidents

01-Apr-2013 to 30-Apr-2013

Operator Id: %

	COM-ATTG-03L	COM-ATTG-03R	COM-EASL-01	COM-SLEA-01	COM-SLGA-01	COM-SLGA-03	COM-TEGA-01	COM-TEGA-03	COM-TGAT-01	TOTAL
Scene Image No Flash	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Police Rejects										
Driver Unidentifiable images poor	8-06%	8-03%	2-02%	4-03%	2-01%	6-12%	0-00%	6-02%	3-04%	39-03%
Unclear Scene Image	0-00%	0-00%	0-00%	0-00%	1-01%	1-02%	0-00%	0-00%	0-00%	2-00%
Process Issues										
Too Old	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Total	14-11%	22-08%	3-02%	6-05%	27-14%	8-16%	2-04%	33-12%	4-05%	119-09%
Approved Violations	119-89%	265-92%	118-98%	116-95%	167-86%	42-84%	53-96%	234-88%	72-95%	1186-91%
Total Notices Printed	119-89%	265-92%	118-98%	116-95%	167-86%	42-84%	53-96%	234-88%	72-95%	1186-91%

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