

Rec'd 8-4-09 via email

Customer Management Report (Daly City) Redlight Incidents

09-Mar-2008 to 28-Jul-2009 Operator Id: %

	DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
Total Violations	124	271	130	3130	3655
Less Uncontrollable Factors					
Obstruction Driver Obstruction/Duckers	0	0	0	31	31
Plate Obstruction	0	0	0	33	33
Vehicle Obstruction	0	0	0	91	91
Police Rejects					
Emergency Vehicle Responding	4	13	6	277	300
Funeral Procession/Police	8	1	0	0	9
Gender Mismatch	0	0	1	1	2
Invalid Offense	2	4	2	117	125
Plate Obstruction (PD)	0	0	0	5	5
Plate Unidentifiable	3	4	4	30	41
Police Discretion	0	5	0	5	10
Safe Turn On Red	0	1	0	0	1
Policy/Weather					
Extended Vehicle	0	1	0	1	2
Sun Glare	1	2	0	223	226
Weather/Nature	0	0	0	71	71
Yellow with Red Light	0	0	0	11	11
Registration Issues					
Can Not Identify State	0	0	0	4	4
Paper Plates	0	0	0	42	42
Wrong or No DMV	0	0	0	9	9
Total	18	31	13	951	1013
Sub Total Violations	106	240	117	2179	2642
Less in Progress	6	38	10	11	65
Available For Prosecution	100	202	107	2168	2577
Less Rejects					
Camera Malfunction	0-00%	0-00%	0-00%	1-00%	1-00%
Digital Distortion					

MAR 08 - JUL 09

Police	0-00%	0-00%	0-00%	0-00%	0-00%	4-00%
Rejects	0-00%	0-00%	0-00%	0-00%	0-00%	10-00%
Process	0-00%	0-00%	0-00%	0-00%	13-01%	13-01%
Issues	0-00%	0-00%	0-00%	0-00%	16-01%	16-01%
Total	0-00%	0-00%	2-02%	20-01%	22-01%	22-01%
Notices Printed	0-00%	0-00%	0-00%	1-00%	1-00%	1-00%
Face Camera Flash	0-00%	0-00%	0-00%	1-00%	1-00%	1-00%
Face Camera Focus Blurry	0-00%	0-00%	0-00%	1-00%	1-00%	1-00%
Face Not in Frame	0-00%	0-00%	0-00%	1-00%	1-00%	1-00%
Image Missing	0-00%	0-00%	0-00%	1-00%	1-00%	1-00%
Misc Camera Issue	0-00%	0-00%	0-00%	1-00%	1-00%	1-00%
Plate Burn Out	0-00%	0-00%	0-00%	1-00%	1-00%	1-00%
Plate Not in Frame	0-00%	0-00%	0-00%	1-00%	1-00%	1-00%
Rear Plate Camera Blurry	0-00%	0-00%	0-00%	1-00%	1-00%	1-00%
Rear Plate No Flash	0-00%	0-00%	0-00%	1-00%	1-00%	1-00%
Scene Image Flash Inappropriate	0-00%	0-00%	0-00%	5-00%	5-00%	5-00%
Scene Image No Flash	0-00%	0-00%	0-00%	3-00%	3-00%	3-00%
Driver Unidentifiable images poor	0-00%	7-03%	8-07%	94-04%	109-04%	109-04%
Plate Unclear	2-02%	12-06%	10-09%	24-01%	48-02%	48-02%
Too Old	0-00%	0-00%	0-00%	3-00%	3-00%	3-00%
Total	2-02%	19-09%	20-19%	197-09%	238-09%	238-09%
Police	98-98%	183-91%	87-81%	1971-91%	2339-91%	2339-91%
Rejects						
Process						
Issues						
Total						

Customer Management Report (Daily City) Redlight Incidents

rec'd 9-16-09

01-May-2008 to 31-May-2008

Operator Id: %

	TOTAL
DAL-SPJS-01	

Total Violations	290	290
Less Uncontrollable Factors		
Obstruction Driver Obstruction/Duckers	6	6
Plate Obstruction	3	3
Vehicle Obstruction	10	10
Police Emergency Vehicle (PD)	17	17
Rejects Policy/Weather	35	35
er Weather/Nature	11	11
Registration Paper Plates	4	4
Issues Wrong or No DMV	1	1
Total	87	87

Sub Total Violations	203	203
Less in Progress	24	24
Available For Prosecution	179	179

Less Rejects		
Camera Face Camera Flash	2	001%
Malfunction Image Missing	16	009%
Misc Camera Issue	19	011%
Scene Image Flash Inappropriate	3	002%
Scene Image No Flash	3	002%
Total	43	024%

Notices Printed	136	076%
	136	076%

Customer Management Report (Daly City) Redlight Incidents

01-Jun-2008 to 30-Jun-2008

Operator Id: %

	DAL-SPJS-01	TOTAL
Total Violations	257	257
Less Uncontrollable Factors		
Obstruction	2	2
Vehicle Obstruction	14	14
Police	11	11
Rejects		
Emergency Vehicle (PD)	1	1
Policy/Weather	57	57
Extended Vehicle		
Sun Glare	16	16
Weather/Nature		
Registration	3	3
Paper Plates		
Issues	2	2
Wrong or No DMV		
Total	106	106
Sub Total Violations	151	151
Less in Progress	0	0
Available For Prosecution	151	151
Less Rejects		
Camera	1	1
Face Camera Focus Blurry	1	1
Malfunction	3	3
Face Not in Frame	3	3
Misc Camera Issue	1	1
Scene Image Flash Inappropriate	2	2
Process	1	1
Issues	1	1
Too Old	1	1
Total	8	8
Notices Printed	143	143
	085%	095%

Customer Management Report (Daly City) Redlight Incidents

01-Jul-2008 to 31-Jul-2008

Operator Id: %

	DAL-SPJS-01	TOTAL
Total Violations	230	230
Less Uncontrollable Factors		
Obstruction Driver Obstruction/Duckers	5	5
Plate Obstruction	4	4
Vehicle Obstruction	10	10
Police Rejects	8	8
Emergency Vehicle (PD) Police Discretion	2	2
Policy/Weather	63	63
Sun Glare	11	11
Weather/Nature		
Registration Paper Plates Issues	5	5
Total	108	108
Sub Total Violations	122	122
Less in Progress	2	2
Available For Prosecution	120	120
Less Rejects		
Camera Face Camera Focus Blurry	2	2
Malfunction Plate Burn Out	1	1
Total	3	3
Notices Printed	117	117
	098%	098%

Customer Management Report (Daly City) Redlight Incidents

01-Aug-2008 to 31-Aug-2008

Operator Id: %

TOTAL

DAL-SPJS-01

Total Violations	157	157
Less Uncontrollable Factors		
Obstruction Driver Obstruction/Duckers	2	2
Plate Obstruction	2	2
Vehicle Obstruction	9	9
Police Emergency Vehicle (PD)	10	10
Rejects Police Discretion	1	1
Policy/Weather Sun Glare	33	33
er Weather/Nature	28	28
Registration Paper Plates	4	4
Issues		
Total	89	89
Sub Total Violations	68	68
Less In Progress	0	0
Available For Prosecution	68	68
Less Rejects		
Camera Face Camera Focus Blurry	1-01%	1-01%
Malfunction		
Total	1-01%	1-01%
Notices Printed	67-99%	67-99%

Customer Management Report (Daly City) Redlight Incidents

01-Sep-2008 to 30-Sep-2008

Operator Id: %

	DAL-SPJS-01	TOTAL
Total Violations	253	253
Less Uncontrollable Factors		
Obstruction Driver Obstruction/Duckers	6	6
Plate Obstruction	6	6
Vehicle Obstruction	9	9
Police Emergency Vehicle (PD)	12	12
Police Discretion	1	1
Policy/Weather Sun Glare	13	13
Weather/Nature	1	1
Registration Can Not Identify State	1	1
Issues Paper Plates	6	6
Wrong or No DMV	1	1
Total	56	56
Sub Total Violations	197	197
Less in Progress	0	0
Available For Prosecution	197	197
Less Rejects		
Camera Face Camera Focus Blurry	4-02%	4-02%
Malfunction		
Police Driver Unidentifiable images poor	1-01%	1-01%
Rejects		
Total	5-03%	5-03%
Notices Printed	182-97%	182-97%

Customer Management Report (Daly City) Redlight Incidents

01-Oct-2008 to 31-Oct-2008

Operator Id: %

TOTAL

DAL-SPJS-01

Total Violations	275	275
Less Uncontrollable Factors		
Obstruction Driver Obstruction/Duckers	2	2
Plate Obstruction	3	3
Vehicle Obstruction	11	11
Police Rejects	21	21
Emergency Vehicle (PD)	8	8
Invalid Offense	6	6
Plate Unidentifiable	3	3
Policy/Weather	1	1
Sun Glare	4	4
Weather/Nature	1	1
Registration Paper Plates	4	4
Issues	1	1
Wrong or No DMV	60	60
Total	215	215
Sub Total Violations	215	215
Less in Progress	7	7
Available For Prosecution	208	208
Less Rejects		
Camera Face Camera Flash	2-01%	2-01%
Malfunction	2-01%	2-01%
Face Camera Focus Blurry	5-02%	5-02%
Police Rejects	9-04%	9-04%
Driver Unidentifiable images poor	199-96%	199-96%
Total	9-04%	9-04%

Notices Printed

199-96%

199-96%

Customer Management Report (Daly City) Redlight Incidents

01-Nov-2008 to 30-Nov-2008

Operator Id: %

	DAL-SPJS-01	TOTAL
Total Violations	141	141
Less Uncontrollable Factors		
Obstruction Driver Obstruction/Duckers	1	1
Plate Obstruction	1	1
Vehicle Obstruction	1	1
Police Rejects		
Emergency Vehicle (PD)	18	18
Invalid Offense	12	12
Plate Obstruction (PD)	1	1
Plate Unidentifiable	2	2
Policy/Weath er		
Weather/Nature	2	2
Total	38	38
Sub Total Violations	103	103
Less in Progress	0	0
Available For Prosecution	103	103
Less Rejects		
Police Driver Unidentifiable images poor	7-07%	7-07%
Rejects Plate Unclear	4-04%	4-04%
Total	11-11%	11-11%
Notices Printed	92-89%	92-89%

Customer Management Report (Daly City) Redlight Incidents

01-Dec-2008 to 31-Dec-2008

Operator Id: %

	DAL-SPJS-01	TOTAL
Total Violations	171	171
Less Uncontrollable Factors		
Obstruction	1	1
Emergency Vehicle (PD)	25	25
Invalid Offense	8	8
Plate Unidentifiable	2	2
Total	36	36
Sub Total Violations	135	135
Less in Progress	0	0
Available For Prosecution	135	135
Less Rejects		
Police	12-09%	12-09%
Driver Unidentifiable Images poor	1-01%	1-01%
Plate Unclear	13-10%	13-10%
Total	122-90%	122-90%
Notices Printed		

Rec'd 11-19-10

Customer Management Report (Daly City) Redlight Incidents

01-Jan-2009 to 31-Jan-2009

Operator Id: %

	DAL-SPJS-01	TOTAL
Total Violations	155	155
Less Uncontrollable Factors		
Obstruction	2	2
Plate Obstruction	1	1
Vehicle Obstruction	1	1
Police	24	24
Rejects	9	9
Emergency Vehicle (PD)	4	4
Invalid Offense	1	1
Plate Unidentifiable	4	4
Registration	1	1
Issues	1	1
Can Not Identify State	1	1
Paper Plates	1	1
Total	42	42
Sub Total Violations	113	113
Less in Progress	0	0
Available For Prosecution	113	113
Less Rejects		
Police	7-06%	7-06%
Rejects	1-01%	1-01%
Total	8-07%	8-07%
Notices Printed	105-93%	105-93%

Customer Management Report (Daly City) Redlight Incidents

01-Feb-2009 to 28-Feb-2009

Operator Id: %

	DAL-SPJS-01	TOTAL
Total Violations	131	131
Less Uncontrollable Factors		
Obstruction	1	1
Police Rejects	19	19
Emergency Vehicle (PD)	11	11
Invalid Offense		
Plate Unidentifiable	1	1
Total	32	32
Sub Total Violations	99	99
Less in Progress	0	0
Available For Prosecution	99	99
Less Rejects		
Police	9-09%	9-09%
Driver Unidentifiable images poor	5-05%	5-05%
Plate Unclear	14-14%	14-14%
Total	85-86%	85-86%

Notices Printed

Customer Management Report (Daily City) Redlight Incidents

01-Mar-2009 to 31-Mar-2009

Operator Id: %

	DAL-SPJS-01	TOTAL
Total Violations	145	145
Less Uncontrollable Factors		
Police	22	22
Emergency Vehicle (PD)		
Rejects	7	7
Invalid Offense		
Plate Unidentifiable	3	3
Total	32	32
Sub Total Violations	113	113
Less in Progress	0	0
Available For Prosecution	113	113
Less Rejects		
Police	14-12%	14-12%
Driver Unidentifiable images poor		
Rejects	5-04%	5-04%
Plate Unclear	19-17%	19-17%
Total	94-83%	94-83%

Notices Printed

Customer Management Report (Daly City) Redlight Incidents

01-Apr-2009 to 30-Apr-2009

Operator Id: %

	DAL-SPJS-01	TOTAL
Total Violations	180	180
Less Uncontrollable Factors		
Police Emergency Vehicle (PD)	17	17
Rejects Invalid Offense	39	39
Plate Obstruction (PD)	4	4
Plate Unidentifiable	3	3
Registration Issues Can Not Identify State	1	1
Total	64	64
Sub Total Violations	116	116
Less in Progress	0	0
Available For Prosecution	116	116
Less Rejects		
Police Driver Unidentifiable Images poor	12-10%	12-10%
Rejects Plate Unclear	3-03%	3-03%
Total	15-13%	15-13%
Notices Printed	101-87%	101-87%

Customer Management Report (Daly City) Redlight Incidents

01-May-2009 to 31-May-2009

Operator Id: %

TOTAL

DAL-SPJS-01

Total Violations	112	112
Less Uncontrollable Factors		
Obstruction Plate Obstruction	1	1
Police Emergency Vehicle (PD)	15	15
Rejects Invalid Offense	5	5
Plate Unidentifiable	2	2
Registration Can Not Identify State Issues	1	1
Total	24	24
Sub Total Violations	88	88
Less in Progress	0	0
Available For Prosecution	88	88
Less Rejects		
Police Driver Unidentifiable Images poor	11-12%	11-12%
Rejects Plate Unclear	1-01%	1-01%
Total	12-14%	12-14%
Notices Printed	76-86%	76-86%

Customer Management Report (Daily City) Redlight Incidents

01-Jun-2009 to 30-Jun-2009

Operator Id: %

	DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
Total Violations	0	0	52	123	175
Less Uncontrollable Factors					
Obstruction	0	0	0	1	1
Vehicle Obstruction	0	0	0	1	1
Police	0	0	4	23	27
Rejects	0	0	0	11	11
Emergency Vehicle Responding	0	0	0	5	5
Invalid Offense	0	0	0	1	1
Plate Unidentifiable	0	0	0	1	1
Police Discretion	0	0	0	1	1
Registration	0	0	0	1	1
Paper Plates	0	0	0	1	1
Issues	0	0	4	43	47
Total	0	0	4	43	47
Sub Total Violations	0	0	48	80	128
Less in Progress	0	0	0	0	0
Available For Prosecution	0	0	48	80	128
Less Rejects					
Camera	0-00%	0-00%	0-00%	1-01%	1-01%
Rear Plate Camera Blurry	0-00%	0-00%	1-02%	9-11%	10-08%
Malfunction	0-00%	0-00%	6-12%	2-02%	8-06%
Driver Unidentifiable images poor	0-00%	0-00%	7-15%	12-15%	19-15%
Police	0-00%	0-00%	41-85%	68-85%	109-85%
Rejects	0-00%	0-00%			
Plate Unclear	0-00%	0-00%			
Total	0-00%	0-00%	41-85%	68-85%	109-85%
Notices Printed					

Customer Management Report (Daly City) Redlight Incidents

01-Jul-2009 to 31-Jul-2009

Operator Id: %

	DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
Total Violations	124	298	80	87	589
Less Uncontrollable Factors					
Police Rejects	4	17	2	6	29
Emergency Vehicle Responding	8	1	0	0	9
Funeral Procession/Police	0	0	1	0	1
Gender Mismatch	2	7	2	8	19
Invalid Offense	3	8	8	3	22
Plate Unidentifiable	0	5	0	0	5
Police Discretion	0	1	0	0	1
Safe Turn On Red	0	1	0	0	1
Policy/Weath er	0	1	0	0	1
Extended Vehicle	1	2	0	0	3
Sun Glare	18	42	13	17	90
Sub Total Violations	106	256	67	70	499
Less in Progress	0	0	1	2	3
Available For Prosecution	106	256	66	68	496
Less Rejects					
Camera Malfunction	0-00%	0-00%	2-03%	0-00%	2-00%
Misc Camera Issue	0-00%	10-04%	9-14%	9-13%	28-06%
Police Rejects	2-02%	14-05%	4-06%	2-03%	22-04%
Driver Unidentifiable images poor	2-02%	24-09%	15-23%	11-16%	52-10%
Plate Unclear	104-98%	232-91%	51-77%	57-84%	444-90%
Notices Printed	104-98%	232-91%	51-77%	57-84%	444-90%

Customer Management Report (Daily City) All Detection Types

01-Aug-2009 to 31-Aug-2009

Operator Id: %

	DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
Total Violations	214	340	167	86	807
Less Uncontrollable Factors					
Police Emergency Vehicle Responding	6	23	6	16	51
Police Funeral Procession/Police	14	0	0	0	14
Invalid Offense	20	23	4	2	49
Plate Unidentifiable	5	16	5	3	29
Police Discretion	0	0	0	1	1
Policy/Weather Sun Glare	0	1	0	0	1
Total	45	63	15	22	145
Sub Total Violations	169	277	152	64	662
Less in Progress	0	0	0	0	0
Available For Prosecution	169	277	152	64	662
Less Rejects					
Police Driver Unidentifiable images poor	10-06%	27-10%	22-14%	7-11%	66-10%
Police Plate Unclear	4-02%	6-02%	1-01%	2-03%	13-02%
Total	14-08%	33-12%	23-15%	9-14%	79-12%
Notices Printed	155-92%	244-88%	129-85%	55-86%	583-88%

Customer Management Report (Daly City) Redlight Incidents

01-Sep-2009 to 30-Sep-2009

Operator Id: %

	DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
Total Violations	168	245	258	100	771
Less Uncontrollable Factors					
Obstruction	0	1	0	0	1
Police Rejects	3	15	10	7	35
Emergency Vehicle Responding	6	1	0	0	7
Funeral Procession/Police	10	13	20	4	47
Invalid Offense	0	2	1	0	3
Plate Obstruction (PD)	2	8	10	6	26
Plate Unidentifiable	1	1	0	1	3
Police Discretion	4	5	6	1	16
Weather Conditions	0	0	1	0	1
Policy/Weather Extended Vehicle	26	46	48	19	139
Sub Total Violations	142	199	210	81	632
Less in Progress	0	0	1	0	1
Available For Prosecution	142	199	209	81	631
Less Rejects					
Camera Malfunction	0-00%	0-00%	1-00%	0-00%	1-00%
Face Camera Flash	0-00%	0-00%	1-00%	0-00%	1-00%
Face Not in Frame	5-04%	11-06%	25-12%	3-04%	44-07%
Driver Unidentifiable Images poor	0-00%	1-01%	1-00%	1-01%	3-00%
Plate Unclear	5-04%	12-06%	28-13%	4-05%	49-08%
Notices Printed	137-96%	187-94%	181-87%	77-95%	582-92%

Customer Management Report (Daly City) Redlight Incidents

01-Oct-2009 to 31-Oct-2009 Operator Id: %

	DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
Total Violations	157	157	304	136	754
Less Uncontrollable Factors					
Obstruction Driver Obstruction/Duckers	0	1	0	0	1
Plate Obstruction	0	1	1	0	2
Police Rejects					
Emergency Vehicle Responding	3	9	6	7	25
Funeral Procession/Police	25	0	0	0	25
Invalid Offense	1	17	9	5	32
Plate Obstruction (PD)	0	2	5	1	8
Plate Unidentifiable	3	8	9	2	22
Police Discretion	1	0	0	0	1
Registration Paper Plates	0	0	1	0	1
Issues					
Total	33	38	31	15	117
Sub Total Violations	124	119	273	121	637
Less in Progress	0	0	0	0	0
Available For Prosecution	124	119	273	121	637
Less Rejects					
Police Driver Unidentifiable images poor	3-02%	6-05%	21-08%	15-12%	45-07%
Plate Unclear	1-01%	2-02%	0-00%	1-01%	4-01%
Total	4-03%	8-07%	21-08%	16-13%	49-08%
Notices Printed	120-97%	111-93%	252-92%	105-87%	588-92%

Customer Management Report (Daly City) Redlight Incidents

01-Nov-2009 to 30-Nov-2009

Operator Id: %

	DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
Total Violations	147	23	304	138	612
Less Uncontrollable Factors					
Obstruction	0	0	0	1	1
Vehicle Obstruction	0	0	1	1	2
Police Rejects	1	0	12	7	20
Emergency Vehicle Responding	30	0	8	0	38
Funeral Procession/Police	8	0	23	9	40
Invalid Offense	0	0	4	2	6
Plate Obstruction (PD)	5	0	5	2	12
Plate Unidentifiable	0	1	1	1	3
Policy/Weather	1	0	0	1	2
Extended Vehicle Registration	45	1	54	24	124
Paper Plates Issues	102	22	250	114	488
Sub Total Violations	102	22	250	114	488
Less in Progress	0	0	0	0	0
Available For Prosecution	102	22	250	114	488
Less Rejects					
Camera Image Missing	0-00%	0-00%	1-00%	0-00%	1-00%
Malfunction	0-00%	7-32%	1-00%	0-00%	8-02%
Rear Plate Camera Blurry	1-01%	0-00%	13-05%	8-07%	22-05%
Driver Unidentifiable images poor	1-01%	3-14%	6-02%	1-01%	11-02%
Plate Unclear	2-02%	10-45%	21-08%	9-08%	42-09%
Total	100-98%	12-55%	229-92%	105-92%	446-91%

Notices Printed

Customer Management Report (Daly City) Redlight Incidents

01-Dec-2009 to 31-Dec-2009

Operator Id: %

	DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
Total Violations	155	200	252	148	755
Less Uncontrollable Factors					
Obstruction Vehicle Obstruction	0	0	1	0	1
Police Driver Obstruction (PD)	0	0	0	4	4
Rejects Emergency Vehicle Responding	2	8	5	9	24
Funeral Procession/Police	15	0	0	0	15
Invalid Offense	8	8	9	19	44
Plate Obstruction (PD)	0	3	4	2	9
Plate Unidentifiable	4	4	4	10	22
Policy/Weather Extended Vehicle	0	1	2	0	3
Registration Paper Plates	0	1	0	0	1
Issues					
Total	29	25	25	44	123
Sub Total Violations	126	175	227	104	632
Less in Progress	0	0	0	0	0
Available For Prosecution	126	175	227	104	632
Less Rejects					
Camera Digital Distortion	0-00%	3-02%	0-00%	0-00%	3-00%
Malfunction Face Not in Frame	0-00%	0-00%	2-01%	0-00%	2-00%
Misc Camera Issue	0-00%	0-00%	1-00%	0-00%	1-00%
Plate Not in Frame	1-01%	0-00%	0-00%	0-00%	1-00%
Scene Image No Flash	0-00%	0-00%	1-00%	0-00%	1-00%
Police Driver Unidentifiable images poor	4-03%	3-02%	24-11%	8-08%	39-06%
Rejects Plate Unclear	1-01%	17-10%	3-01%	3-03%	24-04%
Total	6-05%	23-13%	31-14%	11-11%	71-11%
Notices Printed	120-95%	152-87%	196-86%	93-89%	561-89%

Customer Management Report (Daily City) Redlight Incidents

01-Jan-2010 to 31-Jan-2010

Operator Id: %

	DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
Total Violations	88	203	226	120	637
Less Uncontrollable Factors					
Driver Obstruction (PD)	2	4	2	5	13
Emergency Vehicle Responding	2	7	8	13	30
Funeral Procession/Police	4	0	0	0	4
Invalid Offense	4	10	9	22	45
Plate Obstruction (PD)	0	1	1	1	3
Plate Unidentifiable	5	8	8	6	27
Weather Conditions	2	0	0	0	2
Registration Paper Plates	0	0	0	1	1
Issues					
Total	19	30	28	48	125
Sub Total Violations	69	173	198	72	512
Less in Progress	0	0	0	0	0
Available For Prosecution	69	173	198	72	512
Less Rejects					
Driver Unidentifiable images poor	2-03%	3-02%	17-09%	4-06%	26-05%
Plate Unclear	0-00%	26-15%	2-01%	0-00%	28-05%
Too Old	0-00%	1-01%	0-00%	0-00%	1-00%
Issues					
Total	2-03%	30-17%	19-10%	4-06%	55-11%
Notices Printed	67-97%	143-83%	179-90%	68-94%	457-89%

Customer Management Report (Daily City) Redlight Incidents

01-Feb-2010 to 28-Feb-2010

Operator Id: %

	DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
Total Violations	80	188	204	105	577
Less Uncontrollable Factors					
Obstruction	0	1	0	0	1
Plate Obstruction	0	0	5	3	8
Police	2	5	2	8	17
Rejects	3	0	0	0	3
Emergency Vehicle Responding	6	9	10	8	33
Funeral Procession/Police	0	4	1	1	6
Invalid Offense	2	5	8	0	15
Plate Obstruction (PD)	1	0	1	0	2
Plate Unidentifiable	1	0	2	0	3
Police Discretion	0	1	0	0	1
Weather Conditions	0	1	0	0	1
Policy/Weath	15	25	29	20	89
Weather/Nature	65	163	175	85	488
Sub Total Violations	0	0	0	0	0
Less in Progress	65	163	175	85	488
Available For Prosecution					
Less Rejects	61-94%	159-98%	161-92%	84-99%	465-95%
Police	4-06%	1-01%	10-06%	1-01%	16-03%
Rejects	0-00%	3-02%	2-01%	0-00%	5-01%
Plate Unclear	0-00%	0-00%	2-01%	0-00%	2-00%
Sun Glare	4-06%	4-02%	14-08%	1-01%	23-05%
Total	61-94%	159-98%	161-92%	84-99%	465-95%
Notices Printed					

Customer Management Report (Daly City) Redlight Incidents

01-Mar-2010 to 31-Mar-2010

Operator Id: %

	DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
Total Violations	110	212	240	136	698
Less Uncontrollable Factors					
Obstruction	0	0	2	0	2
Plate Obstruction					
Police	1	4	5	6	16
Rejects					
Driver Obstruction (PD)					
Emergency Vehicle Responding	1	10	3	8	22
Invalid Offense	14	18	15	11	58
Plate Obstruction (PD)	0	3	2	6	11
Plate Unidentifiable	1	12	9	5	27
Weather Conditions	0	0	2	0	2
Total	17	47	38	36	138
Sub Total Violations	93	165	202	100	560
Less in Progress	0	0	0	0	0
Available For Prosecution	93	165	202	100	560
Less Rejects					
Police	4-04%	4-02%	17-08%	6-06%	31-06%
Rejects					
Driver Unidentifiable images poor					
No Images	6-06%	0-00%	0-00%	0-00%	6-01%
Plate Unclear	1-01%	1-01%	2-01%	1-01%	5-01%
Total	11-12%	5-03%	19-09%	7-07%	42-08%
Notices Printed	82-88%	160-97%	183-91%	93-93%	518-92%

Customer Management Report (Daily City) Redlight Incidents

01-Apr-2010 to 30-Apr-2010

Operator Id: %

	DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
Total Violations	113	193	238	99	643
Less Uncontrollable Factors					
Police	0	2	7	8	17
Rejects	3	7	12	8	30
Emergency Vehicle Responding	9	12	11	2	34
Invalid Offense	1	1	0	3	5
Plate Obstruction (PD)	6	4	9	3	22
Plate Unidentifiable	1	1	1	0	3
Weather Conditions	0	0	1	0	1
Registration Can Not Identify State Issues	20	27	41	24	112
Sub Total Violations	93	166	197	75	531
Less in Progress	14	22	22	10	68
Available For Prosecution	79	144	175	65	463
Less Rejects					
Police	8-10%	6-04%	11-06%	1-02%	26-06%
Rejects	0-00%	0-00%	1-01%	0-00%	1-00%
No Images	1-01%	5-03%	2-01%	2-03%	10-02%
Plate Unclear	5-06%	3-02%	10-06%	1-02%	19-04%
Sun Glare	14-18%	14-10%	24-14%	4-06%	56-12%
Total	65-82%	130-90%	151-86%	61-94%	407-88%
Notices Printed					

Customer Management Report (Daily City) Redlight Incidents

01-May-2010 to 31-May-2010

Operator Id: %

	DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
Total Violations	127	232	250	37	646
Less Uncontrollable Factors					
Obstruction	1	0	0	0	1
Driver Obstruction/Duckers					
Police	2	2	7	1	12
Obstruction (PD)					
Rejects	1	7	5	5	18
Emergency Vehicle Responding					
Funeral Procession/Police	16	0	0	0	16
Invalid Offense	9	7	14	4	34
On or Passed the Stop Bar (PD)	1	1	1	0	3
Plate Obstruction (PD)	0	3	5	1	9
Plate Unidentifiable	3	2	11	2	18
Weather Conditions	1	0	4	0	5
Registration	0	0	1	0	1
Paper Plates					
Issues					
Total	34	22	48	13	117
Sub Total Violations	93	210	202	24	529
Less in Progress	0	0	0	0	0
Available For Prosecution	93	210	202	24	529
Less Rejects					
Police	6-06%	4-02%	3-01%	4-17%	17-03%
Driver Unidentifiable images poor					
Rejects	0-00%	0-00%	1-00%	0-00%	1-00%
No Images					
Plate Unclear	0-00%	2-01%	1-00%	0-00%	3-01%
Sun Glare	3-03%	8-04%	10-05%	0-00%	21-04%
Too Old	3-03%	9-04%	16-08%	0-00%	28-05%
Process					
Issues					
Total	12-13%	23-11%	31-15%	4-17%	70-13%
Notices Printed	81-87%	187-89%	171-85%	20-83%	459-87%

Customer Management Report (Daly City) Redlight Incidents

01-Jun-2010 to 30-Jun-2010

Operator Id: %

	DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
Total Violations	137	237	196	7	577
Less Uncontrollable Factors					
Obstruction	0	0	1	0	1
Driver Obstruction/Duckers	0	1	0	0	1
Plate Obstruction	1	4	6	0	11
Driver Obstruction (PD)	4	10	6	3	23
Emergency Vehicle Responding	5	10	11	0	26
Invalid Offense	4	2	1	1	8
On or Passed the Stop Bar (PD)	0	3	3	0	6
Plate Obstruction (PD)	4	7	3	0	14
Plate Unidentifiable	0	1	0	0	1
Police Discretion	17	3	2	0	22
Weather Conditions					
Policy/Weather	0	0	1	0	1
Extended Vehicle	1	0	0	0	1
Sun Glare	36	41	34	4	115
Total	101	196	162	3	462
Sub Total Violations					
Less in Progress	3	1	3	0	7
Available For Prosecution	98	195	159	3	455
Less Rejects					
Police	8-08%	10-05%	6-04%	0-00%	24-05%
Driver Unidentifiable images poor	0-00%	4-02%	0-00%	0-00%	4-01%
Plate Unclear	6-06%	7-04%	14-09%	0-00%	27-06%
Sun Glare	1-01%	0-00%	1-01%	0-00%	2-00%
Too Old	15-15%	21-11%	21-13%	0-00%	57-13%
Process Issues	83-85%	174-89%	138-87%	3-100%	398-87%
Total					
Notices Printed					

Customer Management Report (Daly City) Redlight Incidents

01-Jul-2010 to 31-Jul-2010

Operator Id: %

	DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
Total Violations	112	225	199	0	536
Less Uncontrollable Factors					
Obstruction	0	1	0	0	1
Vehicle Obstruction					
Police	0	5	11	0	16
Obstruction (PD)					
Rejects	1	8	8	0	17
Emergency Vehicle Responding					
Funeral Procession/Police	9	2	0	0	11
Invalid Offense	2	13	8	0	23
On or Passed the Stop Bar (PD)	1	0	0	0	1
Plate Obstruction (PD)	1	4	6	0	11
Plate Unidentifiable	6	9	10	0	25
Policy/Weather	0	1	0	0	1
Extended Vehicle					
er	0	0	1	0	1
Sun Glare	20	43	44	0	107
Sub Total Violations	92	182	155	0	429
Less in Progress	0	0	0	0	0
Available For Prosecution	92	182	155	0	429
Less Rejects					
Police	14-15%	7-04%	15-10%	0-00%	36-08%
Driver Unidentifiable images poor					
Rejects	4-04%	4-02%	2-01%	0-00%	10-02%
Plate Unclear					
Sun Glare	0-00%	8-04%	8-05%	0-00%	16-04%
Total	18-20%	19-10%	25-16%	0-00%	62-14%
Notices Printed	74-80%	163-90%	130-84%	0-00%	367-86%

Customer Management Report (Daly City) Redlight Incidents

01-Aug-2010 to 31-Aug-2010

Operator Id: %

	DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
Total Violations	99	240	186	62	587
Less Uncontrollable Factors					
Obstruction	0	0	1	0	1
Vehicle Obstruction	0	0	1	0	1
Police	0	2	5	4	11
Rejects	3	10	7	7	27
Emergency Vehicle Responding	0	3	0	6	9
Funeral Procession/Police	9	13	8	2	32
Invalid Offense	0	4	6	0	10
Plate Obstruction (PD)	3	5	2	1	11
Plate Unidentifiable	4	0	0	1	5
Weather Conditions	1	0	0	0	1
Policy/Weather	0	0	1	0	1
Sun Glare	0	0	1	0	1
Can Not Identify State	20	37	31	21	109
Issues	79	203	155	41	478
Sub Total Violations	79	203	155	41	478
Less in Progress	0	0	0	0	0
Available For Prosecution	79	203	155	41	478
Less Rejects					
Police	15-19%	4-02%	18-12%	2-05%	39-08%
Rejects	0-00%	5-02%	2-01%	0-00%	7-01%
Sun Glare	2-03%	0-00%	4-03%	0-00%	6-01%
Total	17-22%	9-04%	24-15%	2-05%	52-11%
Notices Printed	62-78%	194-96%	131-85%	39-95%	426-89%

Customer Management Report (Daly City) Redlight Incidents

01-Sep-2010 to 30-Sep-2010

Operator Id: %

	DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
Total Violations	117	277	201	171	766
Less Uncontrollable Factors					
Obstruction	1	0	0	0	1
Driver Obstruction/Duckers	0	0	1	0	1
Plate Obstruction	3	2	8	4	17
Police Rejects	4	20	10	12	46
Emergency Vehicle Responding	0	0	1	0	1
Funeral Procession/Police	4	9	7	9	29
Invalid Offense	0	2	1	2	5
On or Passed the Stop Bar (PD)	0	3	1	2	6
Plate Obstruction (PD)	6	13	8	10	37
Plate Unidentifiable	2	0	0	0	2
Weather Conditions	20	49	37	39	145
Sub Total Violations	97	228	164	132	621
Less in Progress	0	0	0	0	0
Available For Prosecution	97	228	164	132	621
Less Rejects					
Police Rejects	12-12%	14-06%	21-13%	9-07%	56-09%
Driver Unidentifiable images poor	0-00%	3-01%	0-00%	0-00%	3-00%
Plate Unclear	1-01%	0-00%	0-00%	0-00%	1-00%
Red-light not visible in	1-01%	0-00%	8-05%	1-01%	10-02%
Sun Glare	14-14%	17-07%	29-18%	10-08%	70-11%
Total	83-86%	211-93%	135-82%	122-92%	551-89%
Notices Printed					

Customer Management Report (Daily City) Redlight Incidents

01-Oct-2010 to 31-Oct-2010 Operator Id: %

	DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
Total Violations	129	245	222	167	763
Less Uncontrollable Factors					
Police Driver Obstruction (PD)	0	5	8	8	21
Emergency Vehicle Responding	2	7	6	7	22
Funeral Procession/Police	14	0	0	0	14
Invalid Offense	9	12	7	19	47
Plate Obstruction (PD)	1	7	6	3	17
Plate Unidentifiable	3	8	5	4	20
Police Discretion	0	1	1	1	3
Weather Conditions	6	0	0	1	7
Policy/Weather Extended Vehicle	1	0	0	0	1
Total	36	40	33	43	152
Sub Total Violations	93	205	189	124	611
Less in Progress	0	0	0	0	0
Available For Prosecution	93	205	189	124	611
Less Rejects					
Camera Face Not in Frame	0-00%	0-00%	0-00%	1-01%	1-00%
Image Missing	1-01%	0-00%	0-00%	0-00%	1-00%
Police Driver Unidentifiable images poor	14-15%	3-01%	19-10%	11-09%	47-08%
Plate Unclear	1-01%	1-00%	3-02%	0-00%	5-01%
Red-light not visible in	0-00%	0-00%	1-01%	0-00%	1-00%
Sun Glare	7-08%	1-00%	7-04%	1-01%	16-03%
Total	23-25%	5-02%	30-16%	13-10%	71-12%
Notices Printed	70-75%	200-98%	158-84%	111-90%	540-88%