

# Customer Management Report (Hayward) All Detection Types

01-Sep-2012 to 30-Sep-2012

Operator Id: %

	HAY-A890-01	HAY-A890-03	HAY-B2ND-01	HAY-HEAS-01	HAY-INHU-01	HAY-INWH-01	HAY-MINI-01	HAY-SCJA-01	HAY-WIHE-01	HAY-WIHE-03	TOTAL	
Total Processed Incidents	560	481	111	211	293	295	116	69	361	181	2678	
Less Uncontrollable Factors												
Obstruction	Driver Obstruction/Duckers	34	10	4	6	12	94	7	7	20	13	207
	Motor Cycle Helmet	2	2	2	0	1	0	0	0	2	1	10
	Plate Obstruction	27	5	2	5	15	5	4	0	19	15	97
	Signal Obstruction	1	0	0	0	0	1	0	0	0	0	2
	Vehicle Obstruction	2	1	2	2	9	7	0	5	63	44	135
Police Rejects	Driver Face Obstructed	2	1	0	0	0	3	0	0	2	1	9
	Emergency Vehicle Responding	3	5	1	3	3	1	2	2	3	2	25
	Invalid Offense	6	5	1	1	1	3	0	3	2	2	23
	On or Passed the Stop Bar (PD)	40	42	3	4	12	20	0	6	7	0	134
	Plate Obstruction (PD)	0	0	0	0	0	1	0	0	0	0	1
	Plate Unidentifiable	5	4	1	1	0	1	1	0	5	2	20
	Safe Turn On Red	4	0	0	0	0	0	0	0	1	0	5
	Vehicle Obstruction (PD)	0	0	0	0	0	0	0	0	0	2	2
	Weather Conditions	21	2	0	1	3	1	0	2	0	1	31
Policy/Weather	Extended Vehicle	6	5	1	3	101	21	5	3	32	2	179
	Sun Glare	31	41	2	32	41	41	10	10	6	9	223
Registration Issues	Paper Plates	18	16	2	6	4	4	6	3	9	3	71
Total		202	139	21	64	202	201	38	38	172	97	1174
Sub Total Violations		358	342	90	147	91	94	78	31	189	84	1504
Less in Progress		0	0	0	0	0	0	0	0	0	0	0
Available For Prosecution		358	342	90	147	91	94	78	31	189	84	1504
Less Rejects												
Camera Malfunction	Digital Distortion	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	1-00%
	Face Not in Frame	1-00%	1-00%	0-00%	0-00%	0-00%	0-00%	6-08%	2-06%	1-01%	7-08%	18-01%
	Image Missing	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	2-00%
	Plate Burn Out	1-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	3-00%
	Plate Not in Frame	9-03%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-03%	1-01%	1-01%	12-01%
	Rear Plate Camera Blurry	0-00%	0-00%	0-00%	1-01%	2-02%	0-00%	0-00%	0-00%	0-00%	1-01%	4-00%
	Rear Plate No Flash	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Police Rejects	Driver Unidentifiable images poor	8-02%	8-02%	2-02%	5-03%	8-09%	7-07%	1-01%	1-03%	3-02%	4-05%	47-03%
	Limit line obstructed	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	1-00%
	Red-light not visible in	0-00%	0-00%	0-00%	3-02%	1-01%	1-01%	0-00%	0-00%	15-08%	6-07%	26-02%
Process Issues	Too Old	22-06%	28-08%	3-03%	12-08%	2-02%	4-04%	1-01%	0-00%	3-02%	2-02%	77-05%

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# Customer Management Report (Hayward) All Detection Types

01-Sep-2012 to 30-Sep-2012

Operator Id: %

	HAY-AB80-01	HAY-AB80-03	HAY-B2ND-01	HAY-HEAS-01	HAY-INHU-01	HAY-INWH-01	HAY-MIIN-01	HAY-SCJA-01	HAY-WIHE-01	HAY-WIHE-03	TOTAL
Total	41-11%	38-11%	6-07%	22-15%	13-14%	12-13%	8-10%	4-13%	26-14%	22-26%	192-13%
Approved Violations	317-89%	304-89%	84-93%	125-85%	78-86%	82-87%	70-90%	27-87%	163-86%	62-74%	1312-87%
Total Notices Printed	317-89%	304-89%	84-93%	125-85%	78-86%	82-87%	70-90%	27-87%	163-86%	62-74%	1312-87%

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# Customer Management Report (Hayward) All Detection Types

01-Oct-2012 to 31-Oct-2012

Operator Id: %

	HAY-AB80-01	HAY-AB80-03	HAY-EB2ND-01	HAY-HEAS-01	HAY-INHU-01	HAY-INWH-01	HAY-MINI-01	HAY-SCJA-01	HAY-WIHE-01	HAY-WIHE-03	TOTAL	
<b>Total Processed Incidents</b>	820	563	56	275	320	301	115	192	73	116	2831	
<b>Less Uncontrollable Factors</b>												
Obstruction	Driver Obstruction/Duckers	25	8	0	4	15	106	4	10	1	14	187
	Motor Cycle Helmet	1	0	0	3	1	2	0	1	0	0	8
	Plate Obstruction	74	9	0	9	7	2	3	7	3	8	122
	Signal Obstruction	16	0	0	0	0	0	0	0	0	0	16
	Vehicle Obstruction	7	1	0	3	20	4	0	10	8	16	69
Police Rejects	Driver Face Obstructed	1	0	0	1	1	1	0	0	0	0	4
	Emergency Vehicle Responding	13	6	0	5	2	1	2	2	0	3	34
	Funeral Procession/Police	0	0	0	0	0	0	2	0	0	0	2
	Invalid Offense	1	2	0	1	2	0	1	1	0	2	10
	On or Passed the Stop Bar (PD)	33	37	3	3	11	12	0	23	0	0	122
	Plate Unidentifiable	7	4	1	1	3	2	1	1	0	1	21
	Safe Turn On Red	5	0	1	0	0	0	0	0	0	0	6
	Vehicle Obstruction (PD)	0	0	1	0	0	0	0	0	0	0	1
	Weather Conditions	23	0	0	0	1	0	0	3	1	0	28
Policy/Weather	Extended Vehicle	11	8	1	4	101	24	1	5	1	2	158
	Sun Glare	28	15	2	24	75	28	13	13	2	6	206
Registration Issues	Out of Country Plate	0	0	0	0	1	0	0	0	0	0	1
	Paper Plates	60	34	4	9	4	6	6	13	4	3	143
	Wrong or No DMV	1	1	0	1	0	0	0	0	0	0	3
<b>Total</b>		306	125	13	68	244	188	33	89	20	55	1141
<b>Sub Total Violations</b>		514	438	43	207	76	113	82	103	53	61	1690
Less in Progress		0	0	0	1	0	0	0	0	0	0	1
<b>Available For Prosecution</b>		514	438	43	206	76	113	82	103	53	61	1689
<b>Less Rejects</b>												
Camera Malfunction	Face Not in Frame	0-00%	2-00%	0-00%	0-00%	0-00%	1-01%	2-02%	1-01%	0-00%	3-05%	9-01%
	Image Missing	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
	Plate Burn Out	3-01%	0-00%	3-07%	0-00%	2-03%	0-00%	0-00%	0-00%	0-00%	1-02%	9-01%
	Plate Not in Frame	4-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	4-04%	0-00%	0-00%	8-00%
	Rear Plate Camera Blurry	4-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-02%	5-00%
	Rear Plate Flash Inappropriate	11-02%	0-00%	0-00%	2-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	13-01%
	Rear Plate No Flash	2-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%
Police Rejects	Driver Unidentifiable images poor	14-03%	3-01%	1-02%	7-03%	5-07%	7-06%	2-02%	4-04%	0-00%	0-00%	43-03%
	Red-light not visible in	5-01%	0-00%	0-00%	7-03%	1-01%	0-00%	0-00%	2-02%	1-02%	1-02%	17-01%
<b>Total</b>		44-09%	5-01%	4-09%	16-08%	8-11%	8-07%	4-05%	11-11%	1-02%	6-10%	107-06%
<b>Approved Violations</b>		470-91%	433-99%	39-91%	190-92%	68-89%	105-93%	78-95%	92-89%	52-98%	55-90%	1582-94%

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# Customer Management Report (Hayward) All Detection Types

01-Oct-2012 to 31-Oct-2012

Operator Id: %

	HAY-A880-01	HAY-A880-03	HAY-B2ND-01	HAY-HEAS-01	HAY-INHU-01	HAY-INWH-01	HAY-MINI-01	HAY-SCJA-01	HAY-WHE-01	HAY-WHE-03	TOTAL
Total Notices Printed	470-91%	433-99%	39-91%	190-92%	68-89%	105-93%	78-95%	92-89%	52-98%	55-90%	1582-94%

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# Customer Management Report (Hayward) All Detection Types

01-Nov-2012 to 30-Nov-2012

Operator Id: %

	HAY-AB80-01	HAY-AB80-03	HAY-AB2ND-01	HAY-HEAS-01	HAY-INHU-01	HAY-INWH-01	HAY-MINI-01	HAY-SCJA-01	HAY-WHIE-01	HAY-WHIE-03	TOTAL	
<b>Total Processed Incidents</b>	825	610	112	265	249	274	48	165	56	143	2747	
<b>Less Uncontrollable Factors</b>												
Obstruction	Driver Obstruction/Duckers	14	10	5	9	15	85	3	2	2	21	166
	Motor Cycle Helmet	2	4	0	0	0	0	0	0	0	1	7
	Plate Obstruction	67	5	1	7	10	3	1	2	0	19	115
	Signal Obstruction	3	0	0	0	0	0	0	0	0	0	3
	Vehicle Obstruction	9	5	2	6	17	7	1	7	7	23	77
Police Rejects	Driver Face Obstructed	6	3	0	2	0	2	0	1	0	1	15
	Emergency Vehicle Responding	6	9	1	6	3	0	0	0	0	3	28
	Invalid Offense	4	2	0	2	0	0	0	0	0	1	9
	On or Passed the Stop Bar (PD)	30	37	1	5	5	18	0	19	0	0	115
	Plate Unidentifiable	14	8	0	3	3	1	0	1	0	1	31
	Safe Turn On Red	4	1	0	0	0	0	0	1	0	0	6
	Weather Conditions	28	0	0	1	0	0	1	1	0	0	31
Policy/Weather	Extended Vehicle	10	10	1	11	68	18	0	2	0	4	124
	Sun Glare	13	7	5	11	43	20	2	10	1	3	115
	Weather/Nature	1	1	1	0	4	1	2	6	0	0	16
Registration Issues	Can Not Identify State	1	0	0	0	0	0	0	0	0	0	1
	Out of Country Plate	1	0	0	0	1	0	0	0	0	0	2
	Paper Plates	37	16	10	7	6	7	2	4	2	2	93
	Wrong or No DMV	0	0	1	0	0	0	1	0	0	0	2
<b>Total</b>		250	118	28	70	175	162	12	50	12	79	956
<b>Sub Total Violations</b>		575	492	84	195	74	112	36	115	44	64	1791
Less in Progress		0	0	0	0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>		575	492	84	195	74	112	36	115	44	64	1791
<b>Less Rejects</b>												
Camera Malfunction	Face Camera Flash	0-00%	0-00%	0-00%	0-00%	3-04%	1-01%	1-03%	1-01%	0-00%	0-00%	6-00%
	Face Not in Frame	0-00%	0-00%	1-01%	0-00%	0-00%	4-04%	1-03%	1-01%	0-00%	1-02%	8-00%
	Image Missing	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%
	Plate Burn Out	0-00%	0-00%	9-11%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	10-01%
	Plate Not in Frame	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	1-03%	0-00%	0-00%	1-02%	3-00%
	Rear Plate Camera Blurry	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
	Rear Plate Flash Inappropriate	15-03%	1-00%	2-02%	0-00%	2-03%	0-00%	0-00%	0-00%	0-00%	0-00%	20-01%
	Rear Plate No Flash	6-01%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	7-00%
	Scene Image Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	8-07%	0-00%	0-00%	8-00%
	Scene Image No Flash	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%

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Operator Id: %

		HAY-A880-01	HAY-A880-03	HAY-B2ND-01	HAY-HEAS-01	HAY-INHU-01	HAY-INWH-01	HAY-MIIN-01	HAY-SCJA-01	HAY-WIHE-01	HAY-WIHE-03	TOTAL
Police	Driver Unidentifiable Images poor	9-02%	3-01%	0-00%	6-03%	9-12%	5-04%	1-03%	5-04%	0-00%	0-00%	38-02%
Rejects	Limit line obstructed	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-02%	0-00%	2-00%
	Red-light not visible in	0-00%	0-00%	0-00%	5-03%	0-00%	0-00%	0-00%	0-00%	0-00%	1-02%	6-00%
Total		31-05%	4-01%	15-18%	11-06%	15-20%	11-10%	4-11%	16-14%	1-02%	3-05%	111-06%
<b>Approved Violations</b>		544-95%	488-99%	69-82%	184-94%	59-80%	101-90%	32-89%	99-86%	43-98%	61-95%	1680-94%
<b>Total Notices Printed</b>		544-95%	488-99%	69-82%	184-94%	59-80%	101-90%	32-89%	99-86%	43-98%	61-95%	1680-94%

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# Customer Management Report (Hayward) All Detection Types

01-Dec-2012 to 31-Dec-2012

Operator Id: %

	HAY-A880-01	HAY-A880-03	HAY-B2ND-01	HAY-HEAS-01	HAY-INHU-01	HAY-INMH-01	HAY-MINI-01	HAY-SCJA-01	HAY-WIHE-01	HAY-WIHE-03	TOTAL	
<b>Total Processed Incidents</b>	677	298	116	236	94	274	126	120	138	109	2188	
<b>Less Uncontrollable Factors</b>												
Obstruction	Driver Obstruction/Duckers	14	4	3	10	1	108	7	1	4	20	172
	Motor Cycle Helmet	1	1	0	0	0	0	0	0	0	1	3
	Plate Obstruction	11	0	2	4	12	4	3	2	6	9	53
	Signal Obstruction	3	0	0	0	0	0	0	0	0	0	3
	Vehicle Obstruction	10	1	1	8	17	8	2	4	16	14	81
Police Rejects	Driver Face Obstructed	3	2	0	4	0	2	0	0	1	3	15
	Emergency Vehicle Responding	3	8	7	2	2	2	1	0	0	3	28
	Invalid Offense	4	2	0	5	0	0	0	0	3	1	15
	On or Passed the Stop Bar (PD)	40	25	1	8	0	16	0	13	0	0	103
	Plate Unidentifiable	6	3	2	2	0	1	0	2	4	1	21
	Safe Turn On Red	9	3	0	0	2	1	0	1	1	0	17
	Weather Conditions	7	1	1	4	1	2	1	2	1	1	21
Policy/Weather	Extended Vehicle	4	3	0	3	9	17	2	1	2	7	48
	Sun Glare	6	3	0	7	13	5	13	10	1	1	59
	Weather/Nature	3	0	0	0	0	2	2	2	0	0	9
Registration Issues	Paper Plates	26	8	3	8	3	7	2	4	2	3	66
	Wrong or No DMV	2	1	0	1	0	0	1	0	0	0	5
<b>Total</b>		152	65	20	66	60	175	34	42	41	64	719
<b>Sub Total Violations</b>		525	233	96	170	34	99	92	78	97	45	1469
Less in Progress		0	0	0	0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>		525	233	96	170	34	99	92	78	97	45	1469
<b>Less Rejects</b>												
Camera Malfunction	Face Camera Flash	0-00%	0-00%	0-00%	0-00%	1-03%	1-01%	7-08%	7-09%	0-00%	0-00%	16-01%
	Face Camera No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-02%	3-04%	0-00%	0-00%	5-00%
	Face Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	2-02%	6-07%	1-01%	0-00%	2-04%	11-01%
	Image Missing	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%
	Misc Camera Issue	0-00%	0-00%	0-00%	0-00%	1-03%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
	Plate Burn Out	3-01%	0-00%	4-04%	0-00%	5-15%	0-00%	0-00%	0-00%	2-02%	2-04%	16-01%
	Plate Not in Frame	5-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	5-00%
	Rear Plate Camera Blurry	1-00%	0-00%	0-00%	0-00%	2-06%	0-00%	0-00%	0-00%	0-00%	0-00%	3-00%
	Rear Plate Flash Inappropriate	3-01%	0-00%	0-00%	0-00%	1-03%	0-00%	0-00%	0-00%	0-00%	0-00%	4-00%
Police Rejects	Driver Unidentifiable images poor	3-01%	3-01%	0-00%	2-01%	0-00%	4-04%	6-07%	1-01%	1-01%	0-00%	20-01%
	Limit line obstructed	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	1-00%
	No Video	0-00%	0-00%	2-02%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%
	Red-light not visible in	0-00%	0-00%	0-00%	4-02%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	4-00%

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	HAY-A880-01	HAY-A880-03	HAY-B2ND-01	HAY-HEAS-01	HAY-INHU-01	HAY-INWH-01	HAY-MINI-01	HAY-SCJA-01	HAY-WIHE-01	HAY-WIHE-03	TOTAL
Process Issues	40-08%	21-09%	9-09%	17-10%	0-00%	14-14%	16-17%	13-17%	11-11%	7-16%	148-10%
Too Old											
Total	55-10%	24-10%	15-16%	23-14%	10-29%	21-21%	37-40%	26-33%	15-15%	11-24%	237-16%
Approved Violations	470-90%	209-90%	81-84%	147-86%	24-71%	78-79%	55-60%	52-67%	82-85%	34-76%	1232-84%
Total Notices Printed	470-90%	209-90%	81-84%	147-86%	24-71%	78-79%	55-60%	52-67%	82-85%	34-76%	1232-84%

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