

Customer Management Report (Hayward) Redlight Incidents

01-Sep-2008 to 30-Sep-2008

Operator Id: %

	HAY-B2ND-01	HAY-INHU-01	HAY-WIHE-01	HAY-WIHE-03	TOTAL
Total Violations	391	193	532	0	1116
Less Uncontrollable Factors					
Obstruction	11	3	28	0	42
Motor Cycle Helmet	2	1	2	0	5
Plate Obstruction	8	8	19	0	35
Vehicle Obstruction	1	10	80	0	91
Police Rejects					
Emergency Vehicle (PD)	1	3	1	0	5
Plate Unidentifiable	3	0	3	0	6
Police Discretion	0	1	1	0	2
Safe Turn On Red	4	1	0	0	5
Policy/Weather					
Extended Vehicle	1	32	144	0	177
Sun Glare	13	11	96	0	120
Weather/Nature	0	0	1	0	1
Yellow with Red Light	1	1	1	0	3
Registration Issues					
Paper Plates	13	7	15	0	35
Wrong or No DMV	2	0	1	0	3
Total	60	78	392	0	530
Sub Total Violations	331	115	140	0	586
Less in Progress	0	0	0	0	0
Available For Prosecution	331	115	140	0	586
Less Rejects					
Camera Malfunction	2-01%	2-02%	1-01%	0-00%	5-01%
Face Camera Flash	0-00%	0-00%	12-09%	0-00%	12-02%
Face Camera Focus Blurry	13-04%	0-00%	0-00%	0-00%	13-02%
Face Not in Frame	0-00%	0-00%	5-04%	0-00%	5-01%
Misc Camera Issue	1-00%	0-00%	6-04%	0-00%	7-01%
Plate Burn Out					

8
8
8

Rear Plate Camera Blurry	2-01%	1-01%	5-04%	0-00%	0-00%	8-01%
Rear Plate Flash Inappropriate	6-02%	0-00%	7-05%	0-00%	0-00%	13-02%
Rear Plate No Flash	1-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Scene Image Flash Inappropriate	0-00%	0-00%	4-03%	0-00%	0-00%	4-01%
Scene Image No Flash	0-00%	1-01%	0-00%	0-00%	0-00%	1-00%
Driver Unidentifiable images poor	91-27%	31-27%	71-51%	0-00%	0-00%	193-33%
Police Rejects	3-01%	8-07%	8-06%	0-00%	0-00%	19-03%
Red-light not visible in	119-36%	43-37%	119-85%	0-00%	0-00%	281-48%
Notices Printed	212-64%	72-63%	21-15%	0-00%	0-00%	305-52%

Customer Management Report (Hayward) Redlight Incidents

01-Oct-2008 to 31-Oct-2008

Operator Id: %

	HAY-B2ND-01	HAY-INHU-01	HAY-WIHE-01	HAY-WIHE-03	TOTAL
Total Violations	337	243	790	133	1503
Less Uncontrollable Factors					
Obstruction	6	3	23	5	37
Driver Obstruction/Duckers					
Motor Cycle Helmet	1	1	1	0	3
Plate Obstruction	3	5	48	6	62
Vehicle Obstruction	3	12	66	28	109
Police Rejects	3	4	7	1	15
Emergency Vehicle (PD)					
Plate Obstruction (PD)	0	1	0	0	1
Plate Unidentifiable	0	2	0	0	2
Police Discretion	9	2	2	0	13
Safe Turn On Red	13	0	12	0	25
Policy/Weather	2	22	137	4	165
Extended Vehicle					
Sun Glare	11	24	15	24	74
Weather/Nature	1	2	9	2	14
Yellow with Red Light	15	4	5	0	24
Registration Issues	1	2	1	0	4
Can Not Identify State					
Paper Plates	11	7	12	2	32
Wrong or No DMV	2	0	2	1	5
Total	81	91	340	73	585
Sub Total Violations	256	152	450	60	918
Less in Progress	0	0	0	0	0
Available For Prosecution	256	152	450	60	918
Less Rejects					
Camera Malfunction	0-00%	1-01%	7-02%	0-00%	8-01%
Face Camera Flash					
Face Camera Focus Blurry	0-00%	0-00%	3-01%	4-07%	7-01%
Face Camera No Flash	0-00%	0-00%	8-02%	0-00%	8-01%

00008

Face Not in Frame	0-00%	0-00%	2-00%	3-05%	5-01%
Plate Burn Out	0-00%	1-01%	0-00%	0-00%	1-00%
Plate Not in Frame	0-00%	0-00%	3-01%	0-00%	3-00%
Rear Plate Camera Blurry	0-00%	1-01%	2-00%	1-02%	4-00%
Rear Plate Flash Inappropriate	0-00%	1-01%	1-00%	0-00%	2-00%
Rear Plate No Flash	0-00%	0-00%	1-00%	0-00%	1-00%
Scene Image Flash Inappropriate	0-00%	0-00%	1-00%	0-00%	1-00%
Police Rejects	56-22%	40-26%	107-24%	30-50%	233-25%
Driver Unidentifiable images poor	0-00%	0-00%	0-00%	1-02%	1-00%
Incorrect Speed	0-00%	1-01%	0-00%	0-00%	1-00%
No Video	25-10%	21-14%	31-07%	2-03%	79-09%
Red-light not visible in	1-00%	0-00%	38-08%	0-00%	39-04%
Too Old	82-32%	66-43%	204-45%	41-68%	393-43%
Process Issues	174-68%	86-57%	246-55%	19-32%	525-57%
Total					
Notices Printed					

Customer Management Report (Hayward) Redlight Incidents

01-Nov-2008 to 30-Nov-2008

Operator Id: %

	HAY-B2ND-01	HAY-INHU-01	HAY-WIHE-01	HAY-WIHE-03	TOTAL
Total Violations	297	153	641	278	1369
Less Uncontrollable Factors					
Obstruction	7	2	28	16	53
Driver Obstruction/Duckers					
Motor Cycle Helmet	2	0	0	0	2
Plate Obstruction	10	5	41	14	70
Signal Obstruction	0	0	5	0	5
Vehicle Obstruction	3	3	31	29	66
Police Rejects	1	2	4	0	7
Emergency Vehicle (PD)					
Funeral Procession/Police	0	1	0	0	1
Plate Unidentifiable	0	2	4	1	7
Police Discretion	1	0	1	1	3
Safe Turn On Red	22	2	12	0	36
Weather Conditions	0	0	4	0	4
Policy/Weather	0	20	91	4	115
Extended Vehicle					
Sun Glare	7	4	33	25	69
Weather/Nature	0	2	15	3	20
Yellow with Red Light	0	0	5	0	5
Registration Issues	0	2	3	1	6
Can Not Identify State					
Paper Plates	14	6	17	7	44
Wrong or No DMV	2	0	4	0	6
Total	69	51	298	101	519
Sub Total Violations	228	102	343	177	850
Less in Progress	0	0	0	0	0
Available For Prosecution	228	102	343	177	850
Less Rejects					
Camera Modification	0-00%	0-00%	2-01%	5-03%	7-01%
Face Camera Flash					

Nov 08

Face Camera Focus Blurry	0-00%	0-00%	2-01%	3-02%	5-01%
Face Camera No Flash	0-00%	0-00%	4-02%	4-02%	4-00%
Face Not in Frame	2-01%	1-01%	16-05%	20-11%	39-05%
Image Missing	0-00%	0-00%	1-01%	1-01%	1-00%
Misc Camera Issue	0-00%	0-00%	6-02%	0-00%	6-01%
Plate Burn Out	0-00%	0-00%	1-00%	0-00%	1-00%
Plate Not in Frame	0-00%	0-00%	4-01%	2-01%	6-01%
Rear Plate Camera Blurry	1-00%	3-03%	4-01%	0-00%	8-01%
Rear Plate Flash Inappropriate	0-00%	0-00%	3-01%	1-01%	4-00%
Rear Plate No Flash	0-00%	1-01%	2-01%	0-00%	3-00%
Scene Image Blurry	0-00%	0-00%	1-00%	0-00%	1-00%
Scene Image Flash Inappropriate	0-00%	0-00%	7-02%	1-01%	8-01%
Scene Image No Flash	0-00%	1-01%	6-02%	0-00%	7-01%
Driver Unidentifiable images poor	37-16%	10-10%	88-26%	32-18%	167-20%
Incorrect Speed	0-00%	0-00%	1-00%	0-00%	1-00%
No Images	0-00%	0-00%	0-00%	1-01%	1-00%
No Video	0-00%	0-00%	1-00%	0-00%	1-00%
Red-light not visible in	9-04%	19-19%	30-09%	14-08%	72-08%
Too Old	1-00%	0-00%	1-00%	0-00%	2-00%
Total	50-22%	35-34%	175-51%	84-47%	344-40%
Notices Printed	178-78%	67-66%	168-49%	93-53%	506-60%

Police Rejects

Process Issues

Customer Management Report (Hayward) Redlight Incidents

01-Dec-2008 to 31-Dec-2008 Operator Id: %

	HAY-B2ND-01	HAY-INHU-01	HAY-WIHE-01	HAY-WIHE-03	TOTAL
Total Violations	188	167	513	194	1062
Less Uncontrollable Factors					
Obstruction	7	5	24	8	44
Driver Obstruction/Duckers	0	0	2	0	2
Motor Cycle Helmet	6	4	51	16	77
Plate Obstruction	0	0	1	0	1
Signal Obstruction	1	9	52	37	99
Vehicle Obstruction	4	7	8	1	20
Emergency Vehicle (PD)	1	0	3	0	4
Invalid Offense	1	2	2	1	6
Plate Unidentifiable	1	0	0	0	1
Police Discretion	13	0	3	0	16
Safe Turn On Red	0	0	1	0	1
Weather Conditions	1	12	60	1	74
Policy/Weather	2	10	10	9	31
Extended Vehicle	0	1	6	2	9
Sun Glare	1	1	5	0	7
Weather/Nature	0	0	1	0	1
Yellow with Red Light	0	0	1	0	1
Registration	5	4	11	3	23
Can Not Identify State	0	0	3	0	3
Paper Plates	43	55	243	78	419
Wrong or No DMV	145	112	270	116	643
Total	145	112	270	116	643
Sub Total Violations	0	0	0	0	0
Less in Progress	145	112	270	116	643
Available For Prosecution					
Less Rejects					
Camera	0-00%	0-00%	1-00%	1-01%	2-00%
Face Camera Flash					

Dec 08

Face Camera Focus Blurry	0-00%	3-03%	1-00%	0-00%	4-01%
Face Camera No Flash	0-00%	0-00%	0-00%	1-01%	1-00%
Face Not in Frame	0-00%	0-00%	3-01%	5-04%	8-01%
Plate Not in Frame	0-00%	0-00%	0-00%	1-01%	1-00%
Rear Plate Camera Blurry	0-00%	10-09%	0-00%	0-00%	10-02%
Rear Plate Flash Inappropriate	0-00%	3-03%	3-01%	0-00%	6-01%
Rear Plate No Flash	0-00%	0-00%	1-00%	0-00%	1-00%
Scene Image Flash Inappropriate	0-00%	0-00%	5-02%	0-00%	5-01%
Scene Image No Flash	0-00%	1-01%	1-00%	0-00%	2-00%
Police Rejects	3-02%	10-09%	28-10%	10-09%	51-08%
Driver Unidentifiable images poor	0-00%	0-00%	1-00%	0-00%	1-00%
No Video	1-01%	3-03%	45-17%	14-12%	63-10%
Red-light not visible in	4-03%	30-27%	89-33%	32-28%	155-24%
Total	141-97%	82-73%	181-67%	84-72%	488-76%
Notices Printed					

Customer Management Report (Hayward) Redlight Incidents

01-Jan-2009 to 31-Jan-2009 Operator Id: %

HAY-B2ND-0 HAY-INHU-0 HAY-WIHE-0 HAY-WIHE-0 TOTAL

	HAY-B2ND-0	HAY-INHU-0	HAY-WIHE-0	HAY-WIHE-0	TOTAL
Total Violations	112	181	432	218	943
Less Uncontrollable Factors					
Obstruction Driver Obstruction/Duckers	1	2	11	9	23
Motor Cycle Helmet	0	0	1	1	2
Plate Obstruction	3	13	18	19	53
Signal Obstruction	0	0	1	1	2
Vehicle Obstruction	0	15	35	30	80
Emergency Vehicle (PD)	2	3	5	3	13
Police Rejects					
Gender Mismatch	0	1	0	0	1
Invalid Offense	0	0	1	0	1
Plate Unidentifiable	0	1	1	0	2
Safe Turn On Red	7	2	2	0	11
Policy/Weath Extended Vehicle	0	23	85	1	109
Registration Issues					
Sun Glare	0	12	11	18	41
Weather/Nature	0	1	4	1	6
Paper Plates	2	4	11	6	23
Total	15	77	186	89	367
Sub Total Violations	97	104	246	129	576
Less in Progress Available For Prosecution	0	0	0	0	0
Less Rejects	97	104	246	129	576
Camera Malfunction					
Face Camera Flash	0-00%	0-00%	0-00%	5-04%	5-01%
Face Camera Focus Blurry	0-00%	3-03%	4-02%	0-00%	7-01%
Face Not in Frame	1-01%	0-00%	1-00%	12-09%	14-02%
Image Missing	9-09%	0-00%	0-00%	0-00%	9-02%

Jan 09

Rear Plate Camera Blurry	0-00%	1-01%	1-00%	0-00%	2-00%
Scene Image Flash Inappropriate	0-00%	2-02%	1-00%	0-00%	3-01%
Scene Image No Flash	0-00%	3-03%	0-00%	1-01%	4-01%
Driver Unidentifiable images poor	2-02%	10-10%	29-12%	22-17%	63-11%
Limit line obstructed	0-00%	9-09%	10-04%	10-08%	29-05%
No Images	1-01%	0-00%	0-00%	0-00%	1-00%
Plate Unclear	0-00%	0-00%	0-00%	1-01%	1-00%
Red-light not visible in	2-02%	1-01%	46-19%	9-07%	58-10%
Too Old	1-01%	0-00%	0-00%	0-00%	1-00%
Process Issues	16-16%	29-28%	92-37%	60-47%	197-34%
Total	81-84%	75-72%	154-63%	69-53%	379-66%
Notices Printed					

Customer Management Report (Hayward) Redlight Incidents

01-Feb-2009 to 28-Feb-2009

Operator Id: %

HAY-B2ND-0 HAY-INHU-0 HAY-WIHE-0 HAY-WIHE-0 HAY-WIHE-0 TOTAL

	HAY-B2ND-0	HAY-INHU-0	HAY-WIHE-0	HAY-WIHE-0	HAY-WIHE-0	TOTAL
Total Violations	134	219	379	164	896	
Less Uncontrollable Factors						
Obstruction Driver Obstruction/Duckers	0	4	18	10	32	
Motor Cycle Helmet	0	1	1	0	2	
Plate Obstruction	2	11	17	3	33	
Vehicle Obstruction	0	11	33	22	66	
Emergency Vehicle (PD)	0	5	3	1	9	
Police Rejects						
Funeral Processions/Police	0	1	0	0	1	
Invalid Offense	0	4	0	0	4	
Safe Turn On Red	12	0	0	0	12	
Weather Conditions	0	0	1	0	1	
Policy/Weather Extended Vehicle	0	19	80	2	101	
er						
Sun Glare	2	11	16	12	41	
Weather/Nature	1	2	2	2	7	
Yellow with Red Light	0	0	1	0	1	
Registration Can Not Identify State	0	0	0	1	1	
Issues						
Gender Match	0	0	1	2	3	
Paper Plates	5	4	7	4	20	
Wrong or No DMV	1	2	1	2	6	
Total	23	75	181	61	340	
Sub Total Violations	111	144	198	103	556	
Less in Progress	0	0	0	0	0	
Available For Prosecution	111	144	198	103	556	
Less Rejects						
Camera Face Not in Frame	0-00%	0-00%	1-01%	1-01%	2-00%	
Malfunction						
Image Missing	6-05%	0-00%	0-00%	0-00%	6-01%	

Feb 09

Misc Camera Issue	17-15%	0-00%	0-00%	0-00%	0-00%	17-03%
Plate Not in Frame	0-00%	0-00%	0-00%	0-00%	1-01%	1-00%
Rear Plate Camera Blurry	0-00%	1-01%	0-00%	0-00%	0-00%	1-00%
Driver Unidentifiable images poor	15-14%	20-14%	31-16%	12-12%	78-14%	
Rejects						
Limit line obstructed	0-00%	8-06%	16-08%	12-12%	36-06%	
Red-light not visible in	0-00%	5-03%	38-19%	24-23%	67-12%	
Too Old	0-00%	2-01%	0-00%	0-00%	2-00%	
Process	38-34%	36-25%	86-43%	50-49%	210-38%	
Issues	73-66%	108-75%	112-57%	53-51%	346-62%	
Total						
Notices Printed						

Customer Management Report (Hayward) Redlight Incidents

01-Mar-2009 to 31-Mar-2009

Operator Id: %

HAY-S2ND-0 HAY-INHU-0 HAY-WIHE-0 HAY-WIHE-0 TOTAL

	HAY-S2ND-0	HAY-INHU-0	HAY-WIHE-0	HAY-WIHE-0	TOTAL
Total Violations	77	241	384	255	957
Less Uncontrollable Factors					
Obstruction Driver Obstruction/Duckers	1	9	26	26	62
Motor Cycle Helmet	0	1	0	0	1
Plate Obstruction	2	9	10	10	31
Vehicle Obstruction	0	8	19	12	39
Emergency Vehicle (PD)	2	4	3	2	11
Rejects					
Invalid Offense	0	3	0	0	3
Plate Unidentifiable	0	0	0	1	1
Safe Turn On Red	4	4	1	0	9
Policy/Weath Extended Vehicle	0	21	54	0	75
er					
Sun Glare	4	11	17	25	57
Weather/Nature	0	0	3	0	3
Registration Paper Plates	5	7	10	4	26
Issues					
Wrong or No DMV	1	1	2	1	5
Total	19	78	145	81	323
Sub Total Violations	58	163	239	174	634
Less in Progress	11	54	16	20	101
Available For Prosecution	47	109	223	154	533
Less Rejects					
Camera Malfunction	0-00%	2-02%	0-00%	0-00%	2-00%
Face Camera Flash	0-00%	0-00%	2-01%	0-00%	2-00%
Face Camera Focus Blurry	0-00%	0-00%	1-00%	0-00%	1-00%
Face Not in Frame	0-00%	0-00%	1-00%	0-00%	1-00%
Image Missing	0-00%	0-00%	0-00%	1-01%	1-00%
Plate Not in Frame	0-00%	1-01%	0-00%	0-00%	1-00%

Mar 09

Rear Plate Camera Blurry	0-00%	3-03%	2-01%	2-01%	7-01%
Scene Image Flash Inappropriate	0-00%	1-01%	0-00%	0-00%	1-00%
Scene Image No Flash	0-00%	0-00%	1-00%	0-00%	1-00%
Driver Unidentifiable images poor	0-00%	8-07%	24-11%	17-11%	49-09%
Rejects					
Incorrect Speed	1-02%	0-00%	0-00%	0-00%	1-00%
Limit line obstructed	1-02%	1-01%	16-07%	18-12%	36-07%
Plate Unclear	0-00%	0-00%	0-00%	1-01%	1-00%
Red-light not visible in	0-00%	4-04%	63-28%	77-50%	144-27%
Too Old	2-04%	1-01%	0-00%	1-01%	4-01%
Process Issues					
Total	4-09%	21-19%	110-49%	117-76%	252-47%
Notices Printed	43-91%	88-81%	113-51%	37-24%	281-53%

Customer Management Report (Hayward) Redlight Incidents

01-Apr-2009 to 30-Apr-2009

Operator Id: %

HAY-B2ND-0 HAY-INHU-0 HAY-WIHE-0 HAY-WIHE-0 TOTAL

	HAY-B2ND-0	HAY-INHU-0	HAY-WIHE-0	HAY-WIHE-0	TOTAL
Total Violations	167	782	363	252	1564
Less Uncontrollable Factors					
Obstruction Driver Obstruction/Duckers	2	29	17	12	60
Motor Cycle Helmet	1	2	0	0	3
Plate Obstruction	3	7	17	18	45
Vehicle Obstruction	0	35	19	25	79
Emergency Vehicle (PD)	1	5	5	3	14
Police Rejects					
Invalid Offense	0	1	0	0	1
Plate Unidentifiable	1	0	0	0	1
Police Discretion	0	0	1	0	1
Safe Turn On Red	8	77	2	2	89
Policy/Weather Extended Vehicle	1	182	68	1	252
Registration Issues					
Sun Glare	9	58	34	26	127
Weather/Nature	0	2	3	0	5
Can Not Identify State	0	1	0	0	1
Paper Plates	5	15	7	3	30
Wrong or No DMV	0	0	1	1	2
Total	31	414	174	91	710
Sub Total Violations	136	368	189	161	854
Less in Progress Available For Prosecution	29	78	22	22	151
Less Rejects	107	290	157	139	703
Camera Malfunction					
Face Camera Focus Blurry	0-00%	0-00%	0-00%	1-01%	1-00%
Face Not in Frame	0-00%	0-00%	1-01%	2-01%	3-00%
Plate Not in Frame	5-05%	1-00%	0-00%	0-00%	6-01%
Rear Plate Camera Slurry	0-00%	1-00%	1-01%	1-01%	3-00%

09/09

Police	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Rejects	15-14%	45-16%	56-34%	17-12%	133-19%	
Scene Image No Flash	0-00%	1-00%	0-00%	0-00%	1-00%	
Driver Unidentifiable images poor	0-00%	3-01%	3-02%	13-09%	19-03%	
Incorrect Speed	0-00%	9-03%	54-32%	74-53%	137-19%	
Limit line obstructed	21-20%	60-21%	115-69%	108-78%	304-43%	
Red-light not visible in	86-80%	230-79%	52-31%	31-22%	399-57%	
Total						

Notices Printed

Customer Management Report (Hayward) Redlight Incidents

01-May-2009 to 31-May-2009

Operator Id: %

	HAY-B2ND-0	HAY-INHU-0	HAY-WIHE-0	HAY-WIHE-0	TOTAL
Total Violations	294	596	387	216	1493
Less Uncontrollable Factors					
Obstruction	5	17	22	14	58
Driver Obstruction/Duckers					
Motor Cycle Helmet	1	1	0	0	2
Plate Obstruction	3	13	15	16	47
Signal Obstruction	0	1	0	1	2
Vehicle Obstruction	1	17	19	12	49
Emergency Vehicle (PD)	1	8	5	5	19
Police Rejects					
Invalid Offense	0	0	5	0	5
Plate Unidentifiable	0	1	1	0	2
Safe Turn On Red	6	91	2	0	99
Extended Vehicle	1	68	24	4	97
Sun Glare	11	55	35	28	129
Weather/Nature	6	7	12	6	31
Can Not Identify State	0	2	0	1	3
Registration Issues					
Out of Country Plate	0	1	0	0	1
Paper Plates	8	13	6	2	29
Wrong or No DMV	0	3	0	2	5
Total	43	298	146	91	578
Sub Total Violations	251	298	241	125	915
Less in Progress	0	0	0	0	0
Available For Prosecution	251	298	241	125	915
Less Rejects					
Camera Malfunction	0-00%	1-00%	0-00%	0-00%	1-00%
Plate Burn Out					
Rear Plate Camera Blurry	0-00%	1-00%	2-01%	2-02%	5-01%
Rear Plate No Flash	0-00%	1-00%	0-00%	0-00%	1-00%

not a

Police Rejects	32-13%	23-08%	27-11%	10-08%	92-10%
Driver Unidentifiable images poor					
Limit line obstructed	1-00%	6-02%	13-05%	17-14%	37-04%
Red-light not visible in	0-00%	5-02%	75-31%	43-34%	123-13%
Too Old	0-00%	1-00%	0-00%	1-01%	2-00%
Process Issues Total	33-13%	38-13%	117-49%	73-58%	261-29%
Notices Printed	218-87%	260-87%	124-51%	52-42%	654-71%

Customer Management Report (Hayward) Redlight Incidents

01-Jun-2009 to 30-Jun-2009

Operator Id: %

HAYHAY-HEAS-0 HAY-INHL-0 HAY-WIHE-0 HAY-WIHE-0 TOTAL

MSO CAC

	##	14	647	329	257	1497
Total Violations						
Less Uncontrollable Factors						
Obstruction Driver Obstruction/Duckers	9	0	19	25	13	66
Motor Cycle Helmet	1	0	1	0	0	2
Plate Obstruction	2	0	18	22	14	56
Vehicle Obstruction	0	0	27	24	21	72
Emergency Vehicle Responding	1	0	4	7	1	13
Police Rejects	0	0	1	0	0	1
Funeral Procession/Police	0	0	0	1	0	1
Invalid Offense	3	0	2	1	1	7
Plate Unidentifiable	7	1	55	1	0	64
Safe Turn On Red	3	0	159	63	4	229
Policy/Weath Extended Vehicle						
Sun Glare	45	5	53	40	63	206
Weather/Nature	3	0	1	3	4	11
Registration Paper Plates	8	0	14	4	5	31
Issues						
Wrong or No DMV	0	0	1	0	0	1
Total	82	6	355	191	126	760
Sub Total Violations	##	8	292	138	131	737
Less in Progress	0	0	3	0	0	3
Available For Prosecution	##	8	289	138	131	734
Less Rejects						
Camera Face Camera Flash	0-00	0-00%	1-00%	0-00%	0-00%	1-00%
Malfunction Face Camera Focus Blurry	0-00	0-00%	0-00%	0-00%	2-02%	2-00%
Face Not in Frame	0-00	0-00%	0-00%	1-01%	7-05%	8-01%
Misc Camera Issue	0-00	7-88%	7-02%	0-00%	0-00%	14-02%
Rear Plate Camera Blurry	0-00	0-00%	1-00%	0-00%	0-00%	1-00%

Jun 09

Police Rejects	0-00 28-1	0-00% 0-00%	0-00% 25-09%	0-00% 22-16%	1-01% 14-11%	1-00% 89-12%
Scene Image No Flash	0-00	0-00%	0-00%	0-00%	1-01%	1-00%
Driver Unidentifiable images poor	28-1	0-00%	25-09%	22-16%	14-11%	89-12%
Process Issues	0-00 0-00 0-00 0-00	0-00% 0-00% 0-00% 0-00%	1-00% 1-00% 2-01% 1-00%	8-06% 0-00% 42-30% 0-00%	14-11% 0-00% 34-26% 0-00%	23-03% 1-00% 78-11% 1-00%
Total	28-1	7-88%	39-13%	73-53%	72-55%	219-30%
Notices Printed	140-83%	1-12%	250-87%	65-47%	59-45%	515-70%

Customer Management Report (Hayward) Redlight Incidents

01-Jul-2009 to 31-Jul-2009

Operator Id: %

HAY-B;HAY-HEAS-0 HAY-INHU-0 HAY-WIHE-0 HAY-WIHE-0 TOTAL

	221	585	795	396	305	2302
Total Violations						
Less Uncontrollable Factors						
Obstruction Driver Obstruction/Duckers	10	20	30	30	20	110
Motor Cycle Helmet	1	2	0	1	0	4
Plate Obstruction	1	5	20	15	23	64
Vehicle Obstruction	1	3	52	24	36	115
Emergency Vehicle Responding	4	4	4	1	0	13
Police Rejects						
Invalid Offense	0	0	0	1	1	2
Plate Obstruction (PD)	1	0	0	0	0	1
Plate Unidentifiable	0	0	0	2	0	2
Safe Turn On Red	14	10	59	0	0	83
Yielding to an Emergency	0	1	0	0	1	2
Policy/Weath Extended Vehicle	8	3	328	104	6	449
er						
Sun Glare	24	123	70	51	90	358
Registration Out of Country Plate	0	0	0	0	1	1
Issues						
Paper Plates	8	13	12	6	4	43
Wrong or No DMV	1	0	3	0	2	6
Total	73	184	578	235	184	1254
Sub Total Violations	148	401	217	161	121	1048
Less in Progress	0	0	0	0	0	0
Available For Prosecution	148	401	217	161	121	1048
Less Rejects						
Camera Face Camera Flash	0-00%	1-00%	0-00%	0-00%	0-00%	1-00%
Malfunction Face Camera Focus Blurry	0-00%	0-00%	2-01%	0-00%	1-01%	3-00%
Face Camera No Flash	0-00%	2-00%	0-00%	0-00%	0-00%	2-00%
Face Not in Frame	1-01%	0-00%	0-00%	0-00%	2-02%	3-00%

Police	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	1-00%
Rejects	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-02%	3-00%
Process	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%
Issues	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Total	17-11%	54-13%	20-09%	10-06%	7-06%	11-09%	26-21%	195-19%	853-81%
Notices Printed	129-87%	330-82%	184-85%	115-71%	95-79%	40-04%	27-03%	4-00%	

Jud 09

Customer Management Report (Hayward) Redlight Incidents

01-Aug-2009 to 31-Aug-2009

Operator Id: %

	HAY-B2ND-01	HAY-HEAS-01	HAY-INHU-01	HAY-WIHE-01	HAY-WIHE-03	TOTAL
Total Violations	142	584	712	419	329	2186
Less Uncontrollable Factors						
Obstruction	2	28	32	23	23	108
Driver Obstruction/Duckers						
Motor Cycle Helmet	0	1	3	1	1	6
Plate Obstruction	3	10	15	25	26	79
Vehicle Obstruction	0	5	31	37	35	108
Police Rejects						
Emergency Vehicle Responding	0	2	7	3	2	14
Invalid Offense	0	0	1	1	0	2
Plate Unidentifiable	0	0	2	1	0	3
Police Discretion	0	0	1	0	1	2
Safe Turn On Red	7	21	57	1	0	86
Policy/Weather						
Extended Vehicle	5	3	241	88	3	340
Sun Glare	13	105	47	21	69	255
Yellow with Red Light	0	4	0	0	0	4
Registration Issues						
Can Not Identify State	1	0	1	0	0	2
Paper Plates	6	11	10	8	6	41
Total	37	190	448	209	166	1050
Sub Total Violations	105	394	264	210	163	1136
Less in Progress	10	91	82	41	35	259
Available For Prosecution	95	303	182	169	128	877
Less Rejects						
Camera Malfunction	0-00%	0-00%	0-00%	0-00%	5-04%	5-01%
Face Not in Frame						
Plate Burn Out	0-00%	0-00%	0-00%	0-00%	1-01%	1-00%
Rear Plate Camera Blurry	0-00%	0-00%	0-00%	1-01%	3-02%	4-00%
Rear Plate No Flash	0-00%	1-00%	0-00%	0-00%	0-00%	1-00%
Scene Image Flash Inappropriate	0-00%	1-00%	0-00%	0-00%	0-00%	1-00%

Police Rejects	6-06%	24-08%	7-04%	14-08%	11-09%	62-07%
Driver Unidentifiable images poor	0-00%	2-01%	2-01%	10-06%	9-07%	23-03%
Limit line obstructed	0-00%	0-00%	0-00%	0-00%	1-01%	1-00%
Plate Unclear	1-01%	8-03%	4-02%	29-17%	1-01%	43-05%
Red-light not visible in	0-00%	4-01%	1-01%	0-00%	0-00%	5-01%
Too Old	7-07%	40-13%	14-08%	54-32%	31-24%	146-17%
Process Issues	88-93%	263-87%	168-92%	115-68%	97-76%	731-83%
Total						

Notices Printed

any of

Customer Management Report (Hayward) Redlight Incidents

01-Sep-2009 to 30-Sep-2009

Operator Id: %

	HAY-B2ND-01	HAY-HEAS-01	HAY-INHU-01	HAY-WIHE-01	HAY-WIHE-03	TOTAL
Total Violations	116	658	659	471	295	2199
Less Uncontrollable Factors						
Obstruction	0	34	8	12	10	64
Motor Cycle Helmet	0	1	1	0	0	2
Plate Obstruction	1	9	15	30	17	72
Vehicle Obstruction	0	7	31	56	61	155
Police Rejects						
Emergency Vehicle Responding	4	2	2	0	0	8
Invalid Offense	1	0	1	1	0	3
Plate Unidentifiable	0	1	1	0	0	2
Police Discretion	0	1	0	0	0	1
Safe Turn On Red	6	9	37	3	0	55
Policy/Weather						
Extended Vehicle	0	8	226	110	7	351
Sun Glare	4	84	23	11	23	145
Weather/Nature	0	0	0	1	0	1
Yellow with Red Light	0	5	0	0	0	5
Registration Issues						
Out of Country Plate	0	0	3	0	0	3
Paper Plates	3	9	6	3	5	26
Total	19	170	354	227	123	893
Sub Total Violations	97	488	305	244	172	1306
Less in Progress	22	69	119	82	54	346
Available For Prosecution	75	419	186	162	118	960
Less Rejects						
Camera Malfunction	0-00%	0-00%	0-00%	1-01%	0-00%	1-00%
Face Camera Focus Blurry	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%
Face Not in Frame	0-00%	0-00%	0-00%	7-04%	0-00%	7-01%
Misc Camera Issue	0-00%	0-00%	0-00%	10-06%	0-00%	10-01%
Plate Burn Out						

SEP 09

Rear Plate Camera Blurry	0-00%	0-00%	2-01%	2-01%	1-01%	5-01%
Rear Plate Flash Inappropriate	0-00%	0-00%	2-01%	2-01%	0-00%	2-00%
Scene Image Flash Inappropriate	0-00%	0-00%	1-01%	1-01%	0-00%	1-00%
Scene Image No Flash	0-00%	0-00%	1-01%	1-01%	0-00%	2-00%
Driver Unidentifiable images poor	0-00%	22-05%	5-03%	1-01%	4-03%	32-03%
Limit line obstructed	0-00%	3-01%	1-01%	4-02%	3-03%	11-01%
Plate Unclear	0-00%	1-00%	0-00%	0-00%	0-00%	1-00%
Red-light not visible in	0-00%	11-03%	6-03%	2-01%	1-01%	20-02%
Too Old	0-00%	1-00%	0-00%	0-00%	0-00%	1-00%
Total	0-00%	38-09%	16-09%	31-19%	9-08%	94-10%
Notices Printed	75-100%	381-81%	170-81%	131-81%	109-82%	866-90%

Police
Rejects

Process
Issues

Total

Notices Printed