

rec'd 1-19-11 by [unclear]

# Customer Management Report (Highland) All Detection Types

01-Jul-2010 to 31-Jul-2010 Operator Id: %

	HIG-HIVI-01	HIG-STBA-01	TOTAL
<b>Total Processed Incidents</b>	603	146	749
<b>Less Uncontrollable Factors</b>			
Obstruction	38	5	43
Plate Obstruction	21	3	24
Vehicle Obstruction	7	4	11
Emergency Vehicle Responding	5	9	14
Incorrect/Incomplete DMV	1	0	1
Invalid Offense	2	1	3
Safe Turn On Red	37	5	42
Policy/Weather	7	2	9
Extended Vehicle	142	16	158
Sun Glare	1	0	1
Yellow with Red Light	18	5	23
Paper Plates	0	1	1
Wrong or No DMV	279	51	330
<b>Sub Total Violations</b>	324	95	419
Less in Progress	0	0	0
<b>Available For Prosecution</b>	324	95	419
<b>Less Rejects</b>			
Camera	2-01%	2-02%	4-01%
Face Not in Frame	0-00%	1-01%	1-00%
Plate Not in Frame	1-00%	1-01%	2-00%
Scene Image No Flash	2-01%	0-00%	2-00%
Police	5-02%	4-04%	9-02%
Rejects			
Total	319-98%	91-96%	410-98%

**Approved Violations**

# Customer Management Report (Highland) All Detection Types

01-Oct-2010 to 31-Oct-2010

Operator Id: %

	HIG-HIV1-01	HIG-STBA-01	TOTAL
<b>Total Violations</b>	0	204	204
<b>Less Uncontrollable Factors</b>			
Obstruction Driver Obstruction/Duckers	0	12	12
Plate Obstruction	0	10	10
Vehicle Obstruction	0	5	5
Police Rejects			
Emergency Vehicle Responding	0	12	12
Invalid Offense	0	1	1
Safe Turn On Red	0	8	8
Policy/Weather			
Extended Vehicle	0	2	2
Sun Glare	0	17	17
Weather/Nature	0	1	1
Registration Issues			
Paper Plates	0	8	8
<b>Total</b>	0	76	76
<b>Sub Total Violations</b>	0	128	128
Less in Progress	0	41	41
<b>Available For Prosecution</b>	0	87	87
<b>Less Rejects</b>			
Camera Malfunction	0-00%	1-01%	1-01%
Face Not in Frame	0-00%	1-01%	1-01%
Rear Plate Flash Inappropriate	0-00%	1-01%	1-01%
Rear Plate No Flash	0-00%	1-01%	1-01%
Scene Image No Flash	0-00%	2-02%	2-02%
Police Rejects	0-00%	1-01%	1-01%
<b>Total</b>	0-00%	6-07%	6-07%
<b>Notices Printed</b>	0-00%	81-93%	81-93%