

recd 1-23-12

Customer Management Report (Laguna Woods) All Detection Types

01-Oct-2010 to 31-Oct-2010

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Processed Incidents	88	87	0	36	106	317
Less Uncontrollable Factors						
Obstruction						
Driver Obstruction/Duckers	7	21	0	8	3	39
Plate Obstruction	2	1	0	0	5	8
Vehicle Obstruction	4	3	0	0	0	7
Police Rejects						
Emergency Vehicle Responding	3	0	0	2	2	7
Incorrect/Incomplete DMV	1	0	0	1	1	3
Safe Turn On Red	10	9	0	5	1	25
Weather Conditions	0	2	0	0	0	2
Policy/Weather						
Sun Glare	2	22	0	0	4	28
Weather/Nature	0	1	0	0	0	1
Registration Issues						
Paper Plates	0	3	0	1	4	8
Total	29	62	0	17	20	128
Sub Total Violations	59	25	0	19	86	189
Less in Progress	0	0	0	0	0	0
Available For Prosecution	59	25	0	19	86	189
Less Rejects						
Camera Malfunction						
Plate Burn Out	1-02%	0-00%	0-00%	0-00%	0-00%	1-01%
Police Rejects						
Unclear Scene Image	1-02%	1-04%	0-00%	0-00%	0-00%	2-01%
Total	2-03%	1-04%	0-00%	0-00%	0-00%	3-02%
Approved Violations	57-97%	24-96%	0-00%	19-100%	86-100%	186-98%
Total Notices Printed	57-97%	24-96%	0-00%	19-100%	86-100%	186-98%

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Customer Management Report (Laguna Woods) All Detection Types

01-Jan-2011 to 31-Jan-2011

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Processed Incidents	162	113	253	12	133	673
Less Uncontrollable Factors						
Obstruction						
Driver Obstruction/Duckers	26	24	10	0	5	65
Motor Cycle Helmet	0	1	0	0	0	1
Plate Obstruction	9	2	6	0	5	22
Vehicle Obstruction	2	2	14	0	0	18
Police Rejects						
Emergency Vehicle Responding	5	0	1	2	1	9
Face Obstruction	1	0	0	0	0	1
Incorrect/Incomplete DMV	0	0	2	0	1	3
Multiple vehicles in frame	3	1	0	0	2	6
On or Passed the Stop Bar (PD)	0	1	0	0	1	2
Police Discretion	0	2	0	0	0	2
Safe Turn On Red	2	6	63	0	0	71
Policy/Weather						
Extended Vehicle	2	1	0	0	1	4
Sun Glare	6	18	1	0	5	30
Registration Issues						
Out of Country Plate	0	0	1	0	0	1
Paper Plates	5	0	10	1	3	19
Total	61	58	108	3	24	254
Sub Total Violations	101	55	145	9	109	419
Less in Progress	0	0	0	0	0	0
Available For Prosecution	101	55	145	9	109	419
Less Rejects						
Camera Malfunction						
Face Camera Flash	0-00%	1-02%	0-00%	0-00%	0-00%	1-00%
Face Not in Frame	0-00%	2-04%	0-00%	1-11%	0-00%	3-01%
Misc Camera Issue	0-00%	0-00%	0-00%	0-00%	1-01%	1-00%
Rear Plate Camera Blurry	2-02%	1-02%	0-00%	0-00%	0-00%	3-01%
Rear Plate Flash Inappropriate	0-00%	0-00%	4-03%	0-00%	0-00%	4-01%
Police Rejects Process Issues						
Sun Glare	0-00%	0-00%	5-03%	0-00%	0-00%	5-01%
Too Old	32-32%	14-25%	58-40%	3-33%	23-21%	130-31%
Total	34-34%	18-33%	67-46%	4-44%	24-22%	147-35%
Approved Violations	67-66%	37-67%	78-54%	5-56%	85-78%	272-65%
Total Notices Printed	67-66%	37-67%	78-54%	5-56%	85-78%	272-65%

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Customer Management Report (Laguna Woods) All Detection Types

01-Jan-2011 to 31-Jan-2011

Operator Id: %

LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL

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Customer Management Report (Laguna Woods) All Detection Types

01-Apr-2011 to 30-Apr-2011

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Processed Incidents	12	0	0	16	93	121
Less Uncontrollable Factors						
Obstruction						
Driver Obstruction/Duckers	0	0	0	0	2	2
Motor Cycle Helmet	0	0	0	0	1	1
Plate Obstruction	7	0	0	0	2	9
Police Rejects						
Emergency Vehicle Responding	2	0	0	1	0	3
Gender Mismatch	0	0	0	0	4	4
Incorrect/Incomplete DMV	0	0	0	0	9	9
On or Passed the Stop Bar (PD)	0	0	0	0	1	1
Police Discretion	0	0	0	0	1	1
Safe Turn On Red	1	0	0	0	1	2
Policy/Weather						
Extended Vehicle	1	0	0	0	0	1
Sun Glare	0	0	0	0	9	9
Registration Issues						
Paper Plates	0	0	0	0	4	4
Total	11	0	0	1	34	46
Sub Total Violations	1	0	0	15	59	75
Less in Progress	0	0	0	0	0	0
Available For Prosecution	1	0	0	15	59	75
Less Rejects						
Camera Malfunction						
Face Not in Frame	0-00%	0-00%	0-00%	0-00%	2-03%	2-03%
Process Issues						
Too Old	1-100%	0-00%	0-00%	12-80%	20-34%	33-44%
Total	1-100%	0-00%	0-00%	12-80%	22-37%	35-47%
Approved Violations	0-00%	0-00%	0-00%	3-20%	37-63%	40-53%
Total Notices Printed	0-00%	0-00%	0-00%	3-20%	37-63%	40-53%

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Customer Management Report (Laguna Woods) All Detection Types

01-Jun-2011 to 30-Jun-2011

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Processed Incidents	14	38	123	24	65	264
Less Uncontrollable Factors						
Obstruction						
Driver Obstruction/Duckers	2	8	10	0	2	22
Plate Obstruction	2	9	1	1	1	14
Vehicle Obstruction	0	1	5	0	0	6
Police Rejects						
Emergency Vehicle Responding	0	2	0	0	0	2
Incorrect/Incomplete DMV	0	0	11	0	0	11
Invalid Offense	0	0	3	0	0	3
Multiple vehicles in frame	0	1	0	0	0	1
Police Discretion	0	0	13	0	1	14
Safe Turn On Red	0	2	23	0	0	25
Policy/Weather						
Sun Glare	3	4	9	2	9	27
Registration Issues						
Paper Plates	1	1	3	3	2	10
Wrong or No DMV	0	0	0	0	1	1
Total	8	28	78	6	16	136
Sub Total Violations	6	10	45	18	49	128
Less in Progress	0	0	0	0	0	0
Available For Prosecution	6	10	45	18	49	128
Less Rejects						
Camera Malfunction						
Face Camera Flash	0-00%	0-00%	1-02%	0-00%	0-00%	1-01%
Face Not in Frame	0-00%	0-00%	0-00%	1-06%	0-00%	1-01%
Image Missing	1-17%	0-00%	0-00%	0-00%	0-00%	1-01%
Misc Camera Issue	0-00%	0-00%	0-00%	6-33%	0-00%	6-05%
Process Issues						
Too Old	2-33%	0-00%	4-09%	1-06%	1-02%	8-06%
Total	3-50%	0-00%	5-11%	8-44%	1-02%	17-13%
Approved Violations	3-50%	10-100%	40-89%	10-56%	48-98%	111-87%
Total Notices Printed	3-50%	10-100%	40-89%	10-56%	48-98%	111-87%

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Customer Management Report (Laguna Woods) All Detection Types

01-Jul-2011 to 31-Jul-2011

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Processed Incidents	80	291	16	14	94	495
Less Uncontrollable Factors						
Obstruction						
Driver Obstruction/Duckers	14	66	0	0	2	82
Motor Cycle Helmet	1	0	0	0	0	1
Plate Obstruction	4	35	1	1	6	47
Vehicle Obstruction	3	7	0	0	0	10
Police Rejects						
Emergency Vehicle Responding	0	0	1	0	0	1
Incorrect/Incomplete DMV	0	3	2	0	1	6
Safe Turn On Red	14	44	7	3	0	68
Policy/Weather						
Sun Glare	10	63	2	0	12	87
Registration Issues						
Paper Plates	2	2	0	1	3	8
Total	48	220	13	5	24	310
Sub Total Violations	32	71	3	9	70	185
Less in Progress	0	0	0	0	0	0
Available For Prosecution	32	71	3	9	70	185
Less Rejects						
Camera Malfunction						
Face Camera Flash	0-00%	8-11%	0-00%	0-00%	0-00%	8-04%
Face Camera Focus Blurry	0-00%	4-06%	0-00%	0-00%	0-00%	4-02%
Face Camera No Flash	0-00%	2-03%	0-00%	0-00%	0-00%	2-01%
Scene Image No Flash	2-06%	0-00%	0-00%	0-00%	0-00%	2-01%
Process Issues						
Too Old	3-09%	10-14%	0-00%	0-00%	4-06%	17-09%
Total	5-16%	24-34%	0-00%	0-00%	4-06%	33-18%
Approved Violations	27-84%	47-66%	3-100%	9-100%	66-94%	152-82%
Total Notices Printed	27-84%	47-66%	3-100%	9-100%	66-94%	152-82%

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Customer Management Report (Laguna Woods) All Detection Types

01-Aug-2011 to 31-Aug-2011

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Processed Incidents	80	284	34	17	86	501
Less Uncontrollable Factors						
Obstruction						
Driver Obstruction/Duckers	21	58	0	1	3	83
Motor Cycle Helmet	1	0	0	0	0	1
Plate Obstruction	4	43	2	1	6	56
Vehicle Obstruction	4	9	0	0	0	13
Police Rejects						
Emergency Vehicle Responding	1	1	0	1	0	3
Incorrect/Incomplete DMV	0	1	0	0	0	1
Invalid Offense	0	0	0	0	1	1
Police Discretion	0	1	0	0	2	3
Safe Turn On Red	7	26	12	1	2	48
Policy/Weather						
Sun Glare	19	106	0	1	15	141
Registration Issues						
Paper Plates	1	3	1	1	2	8
Total	58	248	15	6	31	358
Sub Total Violations	22	36	19	11	55	143
Less in Progress	0	0	0	0	0	0
Available For Prosecution	22	36	19	11	55	143
Less Rejects						
Camera Malfunction						
Face Camera Focus Blurry	0-00%	2-06%	0-00%	0-00%	0-00%	2-01%
Face Not in Frame	0-00%	1-03%	0-00%	0-00%	0-00%	1-01%
Plate Burn Out	0-00%	5-14%	0-00%	0-00%	0-00%	5-03%
Rear Plate Flash Inappropriate	0-00%	1-03%	0-00%	0-00%	0-00%	1-01%
Scene Image No Flash	1-05%	0-00%	0-00%	0-00%	0-00%	1-01%
Total	1-05%	9-25%	0-00%	0-00%	0-00%	10-07%
Approved Violations	21-95%	27-75%	19-100%	11-100%	55-100%	133-93%
Total Notices Printed	21-95%	27-75%	19-100%	11-100%	55-100%	133-93%

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Customer Management Report (Laguna Woods) All Detection Types

01-Sep-2011 to 30-Sep-2011

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Processed Incidents	100	244	94	11	78	527
Less Uncontrollable Factors						
Obstruction						
Driver Obstruction/Duckers	22	50	6	0	3	81
Plate Obstruction	12	47	2	0	3	64
Vehicle Obstruction	3	5	3	0	0	11
Police Rejects						
Emergency Vehicle Responding	0	1	3	2	1	7
Invalid Offense	0	0	1	0	0	1
Police Discretion	0	1	0	1	2	4
Safe Turn On Red	13	31	36	0	2	82
Policy/Weather						
Extended Vehicle	0	1	0	0	0	1
Sun Glare	10	53	6	0	7	76
Registration Issues						
Paper Plates	6	3	4	0	1	14
Total	66	192	61	3	19	341
Sub Total Violations	34	52	33	8	59	186
Less in Progress	0	0	0	0	0	0
Available For Prosecution	34	52	33	8	59	186
Less Rejects						
Camera Malfunction						
Face Camera Flash	0-00%	1-02%	0-00%	0-00%	0-00%	1-01%
Face Camera Focus Blurry	0-00%	1-02%	1-03%	0-00%	0-00%	2-01%
Face Not in Frame	1-03%	1-02%	0-00%	0-00%	0-00%	2-01%
Image Missing	0-00%	1-02%	0-00%	0-00%	0-00%	1-01%
Rear Plate Camera Blurry	0-00%	1-02%	0-00%	0-00%	0-00%	1-01%
Police Rejects						
Sun Glare	3-09%	0-00%	0-00%	0-00%	0-00%	3-02%
Total	4-12%	5-10%	1-03%	0-00%	0-00%	10-05%
Approved Violations	30-88%	47-90%	32-97%	8-100%	59-100%	176-95%
Total Notices Printed	30-88%	47-90%	32-97%	8-100%	59-100%	176-95%

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Customer Management Report (Laguna Woods) All Detection Types

01-Oct-2011 to 31-Oct-2011

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Processed Incidents	91	230	205	11	86	623
Less Uncontrollable Factors						
Obstruction						
Driver Obstruction/Duckers	25	65	8	0	5	103
Plate Obstruction	5	22	3	0	11	41
Signal Obstruction	1	0	0	0	0	1
Vehicle Obstruction	2	5	6	0	0	13
Police Rejects						
Emergency Vehicle Responding	1	1	4	2	0	8
Incorrect/Incomplete DMV	0	0	1	0	0	1
Police Discretion	1	0	0	0	0	1
Safe Turn On Red	13	35	73	0	1	122
Weather Conditions	1	0	0	0	0	1
Policy/Weather						
Extended Vehicle	1	1	0	0	0	2
Sun Glare	1	45	6	0	1	53
Weather/Nature	1	4	5	0	0	10
Registration Issues						
Can Not Identify State	0	0	1	0	0	1
Paper Plates	0	3	8	0	3	14
Total	52	181	115	2	21	371
Sub Total Violations	39	49	90	9	65	252
Less in Progress	0	0	0	0	0	0
Available For Prosecution	39	49	90	9	65	252
Less Rejects						
Camera Malfunction						
Face Camera Flash	0-00%	1-02%	0-00%	0-00%	0-00%	1-00%
Face Camera Focus Blurry	0-00%	3-06%	0-00%	0-00%	0-00%	3-01%
Image Missing	1-03%	0-00%	0-00%	0-00%	0-00%	1-00%
Rear Plate Camera Blurry	0-00%	2-04%	1-01%	0-00%	0-00%	3-01%
Police Rejects						
Sun Glare	0-00%	3-06%	0-00%	0-00%	0-00%	3-01%
Unclear Scene Image	0-00%	3-06%	0-00%	0-00%	0-00%	3-01%
Total	1-03%	12-24%	1-01%	0-00%	0-00%	14-06%
Approved Violations	38-97%	37-76%	89-99%	9-100%	65-100%	238-94%
Total Notices Printed	38-97%	37-76%	89-99%	9-100%	65-100%	238-94%

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Customer Management Report (Laguna Woods) All Detection Types

01-Nov-2011 to 30-Nov-2011

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Processed Incidents	79	73	173	17	73	415
Less Uncontrollable Factors						
Obstruction						
Driver Obstruction/Duckers	19	20	10	1	3	53
Motor Cycle Helmet	1	0	1	0	2	4
Plate Obstruction	7	5	3	1	6	22
Vehicle Obstruction	2	0	6	0	0	8
Police Rejects						
Emergency Vehicle Responding	1	1	0	0	1	3
Incorrect/Incomplete DMV	0	1	1	0	0	2
Police Discretion	0	0	0	1	0	1
Safe Turn On Red	9	4	46	0	0	59
Policy/Weather						
Sun Glare	5	11	6	0	6	28
Weather/Nature	0	1	1	0	0	2
Registration Issues						
Can Not Identify State	0	0	1	0	0	1
Paper Plates	2	2	6	1	2	13
Total	46	45	81	4	20	196
Sub Total Violations	33	28	92	13	53	219
Less in Progress	0	0	0	0	0	0
Available For Prosecution	33	28	92	13	53	219
Less Rejects						
Camera Malfunction						
Face Camera Flash	0-00%	7-25%	0-00%	0-00%	0-00%	7-03%
Face Camera Focus Blurry	3-09%	4-14%	0-00%	0-00%	0-00%	7-03%
Face Not in Frame	0-00%	0-00%	2-02%	0-00%	0-00%	2-01%
Image Missing	0-00%	0-00%	0-00%	0-00%	1-02%	1-00%
Misc Camera Issue	0-00%	0-00%	6-07%	0-00%	0-00%	6-03%
Plate Not in Frame	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%
Total	3-09%	11-39%	9-10%	0-00%	1-02%	24-11%
Approved Violations	30-91%	17-61%	83-90%	13-100%	52-98%	195-89%
Total Notices Printed	30-91%	17-61%	83-90%	13-100%	52-98%	195-89%

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Customer Management Report (Laguna Woods) All Detection Types

01-Dec-2011 to 31-Dec-2011

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Processed Incidents	73	59	203	8	111	454
Less Uncontrollable Factors						
Obstruction						
Driver Obstruction/Duckers	14	17	12	0	4	47
Plate Obstruction	7	3	0	0	6	16
Vehicle Obstruction	3	0	6	0	0	9
Police Rejects						
Emergency Vehicle Responding	0	0	0	1	4	5
Incorrect/Incomplete DMV	0	0	1	0	1	2
Safe Turn On Red	7	0	74	1	0	82
Policy/Weather						
Sun Glare	1	9	7	0	1	18
Weather/Nature	2	0	0	0	0	2
Registration Issues						
Paper Plates	3	1	5	0	2	11
Total	37	30	105	2	18	192
Sub Total Violations	36	29	98	6	93	262
Less in Progress	0	0	0	0	0	0
Available For Prosecution	36	29	98	6	93	262
Less Rejects						
Camera Malfunction						
Face Camera Flash	0-00%	2-07%	1-01%	0-00%	0-00%	3-01%
Face Camera Focus Blurry	1-03%	3-10%	0-00%	0-00%	0-00%	4-02%
Face Not in Frame	0-00%	0-00%	0-00%	0-00%	1-01%	1-00%
Misc Camera Issue	0-00%	10-34%	0-00%	0-00%	0-00%	10-04%
Plate Not in Frame	0-00%	0-00%	0-00%	0-00%	1-01%	1-00%
Process Issues						
Too Old	0-00%	0-00%	5-05%	0-00%	1-01%	6-02%
Total	1-03%	15-52%	6-06%	0-00%	3-03%	25-10%
Approved Violations	35-97%	14-48%	92-94%	6-100%	90-97%	237-90%
Total Notices Printed	35-97%	14-48%	92-94%	6-100%	90-97%	237-90%

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