

Customer Management Report (Laguna Woods) All Detection Types

01-Dec-2011 to 31-Dec-2011

Operator Id: %

		LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Processed Incidents		73	59	203	8	111	454
Less Uncontrollable Factors							
Obstruction	Driver Obstruction/Duckers	14	17	12	0	4	47
	Plate Obstruction	7	3	0	0	6	16
	Vehicle Obstruction	3	0	6	0	0	9
Police Rejects	Emergency Vehicle Responding	0	0	0	1	4	5
	Incorrect/Incomplete DMV	0	0	1	0	1	2
	Safe Turn On Red	7	0	74	1	0	82
Policy/Weather	Sun Glare	1	9	7	0	1	18
	Weather/Nature	2	0	0	0	0	2
Registration Issues	Paper Plates	3	1	5	0	2	11
Total		37	30	105	2	18	192
Sub Total Violations		36	29	98	6	93	262
Less in Progress		0	0	0	0	0	0
Available For Prosecution		36	29	98	6	93	262
Less Rejects							
Camera Malfunction	Face Camera Flash	0-00%	2-07%	1-01%	0-00%	0-00%	3-01%
	Face Camera Focus Blurry	1-03%	3-10%	0-00%	0-00%	0-00%	4-02%
	Face Not in Frame	0-00%	0-00%	0-00%	0-00%	1-01%	1-00%
	Misc Camera Issue	0-00%	10-34%	0-00%	0-00%	0-00%	10-04%
	Plate Not in Frame	0-00%	0-00%	0-00%	0-00%	1-01%	1-00%
Process Issues	Too Old	0-00%	0-00%	5-05%	0-00%	1-01%	6-02%
Total		1-03%	15-52%	6-06%	0-00%	3-03%	25-10%
Approved Violations		35-97%	14-48%	92-94%	6-100%	90-97%	237-90%
Total Notices Printed		35-97%	14-48%	92-94%	6-100%	90-97%	237-90%

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Customer Management Report (Laguna Woods) All Detection Types

01-Jan-2012 to 31-Jan-2012

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL	
Total Processed Incidents	61	66	210	17	115	469	
Less Uncontrollable Factors							
Obstruction	Driver Obstruction/Duckers	12	23	10	0	2	47
	Plate Obstruction	5	2	2	0	5	14
	Vehicle Obstruction	0	1	7	0	1	9
Police Rejects	Emergency Vehicle Responding	0	0	0	6	1	7
	Incorrect/Incomplete DMV	0	0	1	0	1	2
	Invalid Offense	0	0	0	0	2	2
	Safe Turn On Red	13	3	73	0	0	89
Policy/Weather	Extended Vehicle	0	0	0	0	1	1
	Sun Glare	1	10	3	0	3	17
	Weather/Nature	1	1	2	0	0	4
Registration Issues	Paper Plates	1	1	14	0	3	19
Total		33	41	112	6	19	211
Sub Total Violations		28	25	98	11	96	258
Less in Progress		0	0	0	0	0	0
Available For Prosecution		28	25	98	11	96	258
Less Rejects							
Camera Malfunction	Face Camera Flash	0-00%	2-08%	1-01%	0-00%	0-00%	3-01%
	Face Camera Focus Blurry	0-00%	1-04%	1-01%	0-00%	0-00%	2-01%
	Misc Camera Issue	0-00%	0-00%	6-06%	0-00%	0-00%	6-02%
	Rear Plate Camera Blurry	0-00%	1-04%	0-00%	0-00%	0-00%	1-00%
Police Rejects	Driver Unidentifiable images poor	0-00%	2-08%	0-00%	0-00%	0-00%	2-01%
	Unclear Scene Image	0-00%	0-00%	0-00%	0-00%	1-01%	1-00%
Total		0-00%	6-24%	8-08%	0-00%	1-01%	15-06%
Approved Violations		28-100%	19-76%	90-92%	11-100%	95-99%	243-94%
Total Notices Printed		28-100%	19-76%	90-92%	11-100%	95-99%	243-94%

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Customer Management Report (Laguna Woods) All Detection Types

01-Feb-2012 to 29-Feb-2012

Operator Id: %

		LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Processed Incidents		74	61	186	11	82	414
Less Uncontrollable Factors							
Obstruction	Driver Obstruction/Duckers	20	13	9	1	5	48
	Plate Obstruction	4	6	2	0	6	18
	Signal Obstruction	1	0	0	0	0	1
	Vehicle Obstruction	0	2	7	0	0	9
Police Rejects	Emergency Vehicle Responding	1	1	1	2	1	6
	Incorrect/Incomplete DMV	0	0	1	0	0	1
	Police Discretion	0	0	2	1	4	7
	Safe Turn On Red	5	1	53	1	0	60
Policy/Weather	Sun Glare	2	16	7	0	4	29
	Weather/Nature	0	0	1	0	0	1
Registration Issues	Paper Plates	0	1	7	0	2	10
Total		33	40	90	5	22	190
Sub Total Violations		41	21	96	6	60	224
Less in Progress		0	0	0	0	0	0
Available For Prosecution		41	21	96	6	60	224
Less Rejects							
Camera Malfunction	Face Camera Focus Blurry	3-07%	7-33%	0-00%	0-00%	0-00%	10-04%
	Face Not in Frame	2-05%	0-00%	0-00%	0-00%	0-00%	2-01%
	Misc Camera Issue	0-00%	0-00%	27-28%	0-00%	0-00%	27-12%
Police Rejects	Driver Unidentifiable images poor	1-02%	0-00%	0-00%	0-00%	0-00%	1-00%
	Sun Glare	1-02%	0-00%	1-01%	0-00%	0-00%	2-01%
Process Issues	Too Old	3-07%	2-10%	6-06%	1-17%	4-07%	16-07%
Total		10-24%	9-43%	34-35%	1-17%	4-07%	58-26%
Approved Violations		31-76%	12-57%	62-65%	5-83%	56-93%	166-74%
Total Notices Printed		31-76%	12-57%	62-65%	5-83%	56-93%	166-74%

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Customer Management Report (Laguna Woods) All Detection Types

01-Mar-2012 to 31-Mar-2012

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Processed Incidents	93	88	238	15	49	483
Less Uncontrollable Factors						
Obstruction						
Driver Obstruction/Duckers	14	24	13	0	0	51
Plate Obstruction	9	9	3	0	3	24
Vehicle Obstruction	2	1	3	0	0	6
Police Rejects						
Face Obstruction	1	0	1	0	0	2
Gender Mismatch	0	0	0	1	0	1
Incorrect/Incomplete DMV	1	1	16	1	0	19
On or Passed the Stop Bar (PD)	0	0	0	1	0	1
Police Discretion	0	0	0	0	1	1
Safe Turn On Red	7	1	47	0	0	55
Policy/Weather						
Sun Glare	3	22	12	0	3	40
Weather/Nature	0	4	3	0	0	7
Registration Issues						
Paper Plates	1	2	11	1	2	17
Total	38	64	109	4	9	224
Sub Total Violations	55	24	129	11	40	259
Less in Progress	0	0	0	0	0	0
Available For Prosecution	55	24	129	11	40	259
Less Rejects						
Camera Malfunction						
Face Camera Flash	0-00%	2-08%	0-00%	0-00%	0-00%	2-01%
Face Camera Focus Blurry	1-02%	8-33%	1-01%	0-00%	0-00%	10-04%
Face Not in Frame	2-04%	0-00%	0-00%	0-00%	0-00%	2-01%
Misc Camera Issue	0-00%	0-00%	0-00%	0-00%	1-02%	1-00%
Police Rejects						
Driver Unidentifiable images poor	7-13%	2-08%	4-03%	0-00%	0-00%	13-05%
Red-light not visible in	1-02%	0-00%	0-00%	0-00%	0-00%	1-00%
Sun Glare	1-02%	0-00%	0-00%	0-00%	1-02%	2-01%
Unclear Scene Image	0-00%	0-00%	0-00%	0-00%	9-22%	9-03%
Process Issues						
Too Old	15-27%	7-29%	42-33%	4-36%	7-18%	75-29%
Total	27-49%	19-79%	47-36%	4-36%	18-45%	115-44%
Approved Violations	28-51%	5-21%	82-64%	7-64%	22-55%	144-56%
Total Notices Printed	28-51%	5-21%	82-64%	7-64%	22-55%	144-56%

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Customer Management Report (Laguna Woods) All Detection Types

01-Apr-2012 to 30-Apr-2012

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Processed Incidents	72	85	246	13	73	489
Less Uncontrollable Factors						
Obstruction						
Driver Obstruction/Duckers	22	18	22	0	1	63
Motor Cycle Helmet	0	0	1	0	0	1
Plate Obstruction	3	3	1	1	6	14
Vehicle Obstruction	0	2	4	0	0	6
Police Rejects						
Emergency Vehicle Responding	1	0	0	0	1	2
Gender Mismatch	2	1	3	0	1	7
Incorrect/Incomplete DMV	2	6	10	0	0	18
Invalid Offense	0	0	2	0	0	2
Safe Turn On Red	2	3	75	0	2	82
Policy/Weather						
Extended Vehicle	1	0	0	1	0	2
Sun Glare	2	14	9	1	4	30
Weather/Nature	0	1	2	0	0	3
Registration Issues						
Paper Plates	2	3	7	2	0	14
Total	37	51	136	5	15	244
Sub Total Violations	35	34	110	8	58	245
Less in Progress	0	0	0	0	0	0
Available For Prosecution	35	34	110	8	58	245
Less Rejects						
Camera Malfunction						
Face Camera Flash	0-00%	1-03%	0-00%	0-00%	0-00%	1-00%
Face Camera Focus Blurry	0-00%	1-03%	1-01%	0-00%	0-00%	2-01%
Face Not in Frame	2-06%	1-03%	0-00%	0-00%	0-00%	3-01%
Image Missing	0-00%	1-03%	0-00%	0-00%	0-00%	1-00%
Misc Camera Issue	0-00%	0-00%	0-00%	0-00%	9-16%	9-04%
Plate Not in Frame	0-00%	0-00%	0-00%	1-12%	0-00%	1-00%
Police Rejects						
Driver Unidentifiable images poor	2-06%	6-18%	0-00%	0-00%	0-00%	8-03%
Unclear Scene Image	0-00%	0-00%	0-00%	0-00%	16-28%	16-07%
Total	4-11%	10-29%	1-01%	1-12%	25-43%	41-17%
Approved Violations	31-89%	24-71%	109-99%	7-88%	33-57%	204-83%
Total Notices Printed	31-89%	24-71%	109-99%	7-88%	33-57%	204-83%

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Customer Management Report (Laguna Woods) All Detection Types

01-May-2012 to 31-May-2012

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Processed Incidents	90	92	215	18	98	513
Less Uncontrollable Factors						
Obstruction						
Driver Obstruction/Duckers	21	21	6	0	3	51
Plate Obstruction	8	2	0	1	7	18
Vehicle Obstruction	4	5	16	0	0	25
Police Rejects						
Emergency Vehicle Responding	0	0	2	2	3	7
Incorrect/Incomplete DMV	1	1	0	0	1	3
Safe Turn On Red	12	3	69	2	0	86
Policy/Weather						
Extended Vehicle	1	0	0	0	1	2
Sun Glare	4	15	7	1	6	33
Registration Issues						
Paper Plates	2	1	10	1	2	16
Total	53	48	110	7	23	241
Sub Total Violations	37	44	105	11	75	272
Less in Progress	0	0	0	0	0	0
Available For Prosecution	37	44	105	11	75	272
Less Rejects						
Camera Malfunction						
Face Not in Frame	4-11%	0-00%	1-01%	0-00%	1-01%	6-02%
Rear Plate Camera Blurry	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%
Police Rejects Process Issues						
Driver Unidentifiable images poor	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%
Too Old	0-00%	0-00%	0-00%	1-09%	0-00%	1-00%
Total	4-11%	0-00%	3-03%	1-09%	1-01%	9-03%
Approved Violations	33-89%	44-100%	102-97%	10-91%	74-99%	263-97%
Total Notices Printed	33-89%	44-100%	102-97%	10-91%	74-99%	263-97%

Generated By: CMACON

Generated On: 10/19/2012 7:05:04 AM

Customer Management Report (Laguna Woods) All Detection Types

01-Jun-2012 to 30-Jun-2012

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL	
Total Processed Incidents	92	91	220	19	88	510	
Less Uncontrollable Factors							
Obstruction	Driver Obstruction/Duckers	21	21	3	3	5	53
	Motor Cycle Helmet	0	0	1	0	0	1
	Plate Obstruction	12	5	1	0	0	18
	Vehicle Obstruction	4	6	9	0	0	19
Police Rejects	Emergency Vehicle Responding	3	0	0	3	1	7
	Incorrect/Incomplete DMV	0	1	1	0	0	2
	Invalid Offense	0	0	0	0	1	1
	Police Discretion	0	0	0	0	3	3
	Safe Turn On Red	5	4	105	1	1	116
Policy/Weather	Sun Glare	5	7	8	0	4	24
Registration Issues	Paper Plates	0	0	11	0	4	15
Total		50	44	139	7	19	259
Sub Total Violations		42	47	81	12	69	251
Less in Progress		0	0	0	0	0	0
Available For Prosecution		42	47	81	12	69	251
Less Rejects							
Camera Malfunction	Face Not in Frame	0-00%	1-02%	0-00%	0-00%	1-01%	2-01%
	Image Missing	0-00%	3-06%	0-00%	0-00%	0-00%	3-01%
	Misc Camera Issue	0-00%	2-04%	0-00%	0-00%	0-00%	2-01%
	Plate Not in Frame	2-05%	0-00%	0-00%	1-08%	0-00%	3-01%
Police Rejects	Driver Unidentifiable images poor	0-00%	2-04%	1-01%	0-00%	0-00%	3-01%
	Sun Glare	0-00%	0-00%	0-00%	0-00%	1-01%	1-00%
Process Issues	Too Old	0-00%	1-02%	0-00%	0-00%	0-00%	1-00%
Total		2-05%	9-19%	1-01%	1-08%	2-03%	15-06%
Approved Violations		40-95%	38-81%	80-99%	11-92%	67-97%	236-94%
Total Notices Printed		40-95%	38-81%	80-99%	11-92%	67-97%	236-94%

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Customer Management Report (Laguna Woods) All Detection Types

01-Jul-2012 to 31-Jul-2012

Operator Id: %

		LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Processed Incidents		87	68	215	14	66	450
Less Uncontrollable Factors							
Obstruction	Driver Obstruction/Duckers	20	15	15	0	2	52
	Motor Cycle Helmet	0	0	1	0	0	1
	Plate Obstruction	2	3	3	0	6	14
	Vehicle Obstruction	1	1	5	0	0	7
Police Rejects	Emergency Vehicle Responding	1	0	2	1	2	6
	Invalid Offense	0	0	1	0	0	1
	Police Discretion	0	1	0	0	1	2
	Safe Turn On Red	9	5	77	0	1	92
Policy/Weather Registration Issues	Sun Glare	7	9	12	0	4	32
	Out of Country Plate Paper Plates	0	0	0	0	1	1
Total		44	37	122	2	18	223
Sub Total Violations		43	31	93	12	48	227
Less in Progress		0	0	0	0	0	0
Available For Prosecution		43	31	93	12	48	227
Less Rejects							
Camera Malfunction	Face Not in Frame	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%
	Rear Plate Camera Blurry	0-00%	1-03%	0-00%	0-00%	0-00%	1-00%
Police Rejects	Driver Unidentifiable images poor	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%
	Sun Glare	1-02%	0-00%	0-00%	0-00%	0-00%	1-00%
Total		1-02%	1-03%	2-02%	0-00%	0-00%	4-02%
Approved Violations		42-98%	30-97%	91-98%	12-100%	48-100%	223-98%
Total Notices Printed		42-98%	30-97%	91-98%	12-100%	48-100%	223-98%

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Customer Management Report (Laguna Woods) All Detection Types

01-Aug-2012 to 31-Aug-2012

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Processed Incidents	97	91	216	20	62	486
Less Uncontrollable Factors						
Obstruction						
Driver Obstruction/Duckers	41	21	14	0	4	80
Plate Obstruction	1	5	3	0	2	11
Vehicle Obstruction	7	3	9	0	0	19
Police Rejects						
Emergency Vehicle Responding	1	0	3	1	1	6
Incorrect/Incomplete DMV	1	1	2	0	0	4
Safe Turn On Red	10	3	64	1	0	78
Policy/Weather						
Sun Glare	5	18	9	0	12	44
Registration Issues						
Out of Country Plate	0	0	1	0	0	1
Paper Plates	0	1	7	0	0	8
Total	66	52	112	2	19	251
Sub Total Violations	31	39	104	18	43	235
Less in Progress	0	0	0	0	0	0
Available For Prosecution	31	39	104	18	43	235
Less Rejects						
Camera Malfunction						
Image Missing	0-00%	1-03%	0-00%	0-00%	0-00%	1-00%
Rear Plate Camera Blurry	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%
Rear Plate Flash Inappropriate	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%
Police Rejects						
Driver Unidentifiable images poor	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%
Sun Glare	1-03%	0-00%	0-00%	0-00%	0-00%	1-00%
Process Issues						
Too Old	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%
Total	1-03%	1-03%	4-04%	0-00%	0-00%	6-03%
Approved Violations	30-97%	38-97%	100-96%	18-100%	43-100%	229-97%
Total Notices Printed	30-97%	38-97%	100-96%	18-100%	43-100%	229-97%

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Generated On: 10/19/2012 7:06:07 AM

Customer Management Report (Laguna Woods) All Detection Types

01-Sep-2012 to 30-Sep-2012

Operator Id: %

		LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Processed Incidents		90	78	190	19	85	462
Less Uncontrollable Factors							
Obstruction	Driver Obstruction/Duckers	20	18	4	1	3	46
	Motor Cycle Helmet	0	0	0	0	1	1
	Plate Obstruction	6	4	2	0	8	20
	Vehicle Obstruction	6	3	8	0	0	17
Police Rejects	Emergency Vehicle Responding	1	1	1	2	2	7
	Face Obstruction	2	0	1	0	0	3
	Incorrect/Incomplete DMV	0	0	4	0	1	5
	Police Discretion	0	0	0	0	1	1
	Safe Turn On Red	7	5	64	0	2	78
Policy/Weather Registration Issues	Sun Glare	1	14	4	0	2	21
	Paper Plates	1	2	8	1	0	12
Total		44	47	96	4	20	211
Sub Total Violations		46	31	94	15	65	251
Less in Progress		0	0	0	0	0	0
Available For Prosecution		46	31	94	15	65	251
Less Rejects							
Camera Malfunction	Face Camera Flash	0-00%	1-03%	0-00%	0-00%	0-00%	1-00%
	Face Not in Frame	2-04%	1-03%	1-01%	0-00%	1-02%	5-02%
	Rear Plate Camera Blurry	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%
Process Issues	Too Old	3-07%	2-06%	12-13%	4-27%	1-02%	22-09%
Total		5-11%	4-13%	14-15%	4-27%	2-03%	29-12%
Approved Violations		41-89%	27-87%	80-85%	11-73%	63-97%	222-88%
Total Notices Printed		41-89%	27-87%	80-85%	11-73%	63-97%	222-88%

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