

Customer Management Report (Los Alamitos) Redlight Incidents

01-May-2013 to 31-May-2013

Operator Id: %

	LAL-KAAL-01	LAL-KAAL-03	LAL-KABL-01	TOTAL
Total Processed Incidents	255	205	255	715
Less Uncontrollable Factors				
Obstruction				
Driver Obstruction/Duckers	5	5	3	13
Motor Cycle Helmet	0	1	2	3
Plate Obstruction	1	2	4	7
Vehicle Obstruction	5	3	0	8
Police Rejects				
Emergency Vehicle Responding	5	2	2	9
Incorrect/Incomplete DMV	6	5	6	17
On or Passed the Stop Bar (PD)	15	5	0	20
Police Discretion	0	1	2	3
Sun Glare	0	1	0	1
Policy/Weather				
Extended Vehicle	2	0	4	6
Sun Glare	38	34	14	86
Registration Issues				
Out of Country Plate	0	1	0	1
Paper Plates	6	9	11	26
Total	83	69	48	200
Sub Total Violations	172	136	207	515
Less in Progress	0	0	0	0
Available For Prosecution	172	136	207	515
Less Rejects				
Camera Malfunction				
Face Camera Focus Blurry	1-01%	2-01%	0-00%	3-01%
Face Not in Frame	6-03%	0-00%	0-00%	6-01%
Police Rejects				
Driver Unidentifiable images poor	11-06%	15-11%	10-05%	36-07%
Unclear Scene Image	0-00%	2-01%	1-00%	3-01%
Process Issues				
Too Old	5-03%	1-01%	2-01%	8-02%
Total	23-13%	20-15%	13-06%	56-11%
Approved Violations	149-87%	116-85%	194-94%	459-89%
Total Notices Printed	149-87%	116-85%	194-94%	459-89%

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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Customer Management Report (Los Alamitos) Redlight Incidents

01-Jun-2013 to 30-Jun-2013

Operator Id: %

		LAL-KAAL-01	LAL-KAAL-03	LAL-KABL-01	TOTAL
Total Processed Incidents		218	225	271	714
Less Uncontrollable Factors					
Obstruction	Driver Obstruction/Duckers	7	7	3	17
	Motor Cycle Helmet	0	4	0	4
	Plate Obstruction	3	3	5	11
	Signal Obstruction	0	0	1	1
	Vehicle Obstruction	3	7	1	11
Police Rejects	Emergency Vehicle Responding	3	4	9	16
	Gender Mismatch	1	0	0	1
	Incorrect/Incomplete DMV	1	1	8	10
	Invalid Offense	0	0	1	1
	On or Passed the Stop Bar (PD).	11	6	4	21
	Police Discretion	2	1	0	3
	Sun Glare	1	3	2	6
Policy/Weather	Extended Vehicle	0	0	2	2
	Sun Glare	38	39	9	86
Registration Issues	Paper Plates	3	2	10	15
Total		73	77	55	205
Sub Total Violations		145	148	216	509
Less in Progress		0	0	0	0
Available For Prosecution		145	148	216	509
Less Rejects					
Camera Malfunction	Face Camera Focus Blurry	1-01%	0-00%	1-00%	2-00%
	Face Not in Frame	1-01%	0-00%	0-00%	1-00%
	Plate Burn Out	0-00%	5-03%	0-00%	5-01%
	Rear Plate Camera Blurry	1-01%	0-00%	1-00%	2-00%
	Rear Plate Flash Inappropriate	0-00%	1-01%	0-00%	1-00%
Police Rejects	Driver Unidentifiable images poor	25-17%	24-16%	12-06%	61-12%
	Red-light not visible in	1-01%	0-00%	3-01%	4-01%
	Unclear Scene Image	0-00%	1-01%	0-00%	1-00%
Total		29-20%	31-21%	17-08%	77-15%
Approved Violations		116-80%	117-79%	199-92%	432-85%
Total Notices Printed		116-80%	117-79%	199-92%	432-85%

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Customer Management Report (Los Alamitos) Redlight Incidents

01-Jul-2013 to 31-Jul-2013

Operator Id: %

		LAL-KAAL-01	LAL-KAAL-03	LAL-KABL-01	TOTAL
Total Processed Incidents		164	203	282	649
Less Uncontrollable Factors					
Obstruction	Driver Obstruction/Duckers	0	7	3	10
	Motor Cycle Helmet	0	4	0	4
	Plate Obstruction	2	4	4	10
	Vehicle Obstruction	1	2	0	3
Police Rejects	Emergency Vehicle Responding	0	2	5	7
	Funeral Procession/Police	1	0	0	1
	Incorrect/Incomplete DMV	1	2	3	6
	On or Passed the Stop Bar (PD).	2	1	1	4
	Police Discretion	4	3	2	9
	Sun Glare	2	3	0	5
Policy/Weather	Extended Vehicle	1	0	4	5
	Sun Glare	49	29	23	101
Registration Issues	Out of Country Plate	0	0	1	1
	Paper Plates	5	5	9	19
Total		68	62	55	185
Sub Total Violations		96	141	227	464
Less in Progress		0	0	0	0
Available For Prosecution		96	141	227	464
Less Rejects					
Camera Malfunction	Face Camera Flash	0-00%	1-01%	0-00%	1-00%
	Face Not in Frame	1-01%	0-00%	0-00%	1-00%
	Misc Camera Issue	1-01%	0-00%	0-00%	1-00%
	Plate Burn Out	0-00%	1-01%	0-00%	1-00%
Police Rejects	Driver Unidentifiable images poor	10-10%	18-13%	5-02%	33-07%
	Red-light not visible in	0-00%	0-00%	1-00%	1-00%
Process Issues	Too Old	3-03%	6-04%	5-02%	14-03%
Total		15-16%	26-18%	11-05%	52-11%
Approved Violations		81-84%	115-82%	216-95%	412-89%
Total Notices Printed		81-84%	115-82%	216-95%	412-89%

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Customer Management Report (Los Alamitos) Redlight Incidents

01-Aug-2013 to 31-Aug-2013

Operator Id: %

		LAL-KAAL-01	LAL-KAAL-03	LAL-KABL-01	TOTAL
Total Processed Incidents		197	211	265	673
Less Uncontrollable Factors					
Obstruction	Driver Obstruction/Duckers	6	7	5	18
	Motor Cycle Helmet	0	1	1	2
	Plate Obstruction	1	4	2	7
	Signal Obstruction	0	0	2	2
	Vehicle Obstruction	5	4	2	11
Police Rejects	Emergency Vehicle Responding	5	3	8	16
	Funeral Procession/Police	0	3	0	3
	Incorrect/Incomplete DMV	3	3	3	9
	Invalid Offense	1	0	0	1
	On or Passed the Stop Bar (PD).	10	7	1	18
	Police Discretion	0	2	1	3
	Sun Glare	2	5	1	8
Policy/Weather	Extended Vehicle	1	0	1	2
	Sun Glare	31	38	24	93
Registration Issues	Paper Plates	4	6	11	21
Total		69	83	62	214
Sub Total Violations		128	128	203	459
Less in Progress		0	0	0	0
Available For Prosecution		128	128	203	459
Less Rejects					
Camera Malfunction	Face Camera Flash	0-00%	4-03%	0-00%	4-01%
	Face Camera Focus Blurry	0-00%	4-03%	3-01%	7-02%
	Face Not in Frame	0-00%	1-01%	0-00%	1-00%
	Plate Burn Out	0-00%	1-01%	1-00%	2-00%
	Rear Plate Camera Blurry	0-00%	0-00%	2-01%	2-00%
	Rear Plate Flash Inappropriate	0-00%	1-01%	0-00%	1-00%
Police Rejects	Driver Unidentifiable images poor	21-16%	18-14%	14-07%	53-12%
	Red-light not visible in	0-00%	1-01%	0-00%	1-00%
Process Issues	Too Old	2-02%	0-00%	0-00%	2-00%
Total		23-18%	30-23%	20-10%	73-16%
Approved Violations		105-82%	98-77%	183-90%	386-84%
Total Notices Printed		105-82%	98-77%	183-90%	386-84%

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Customer Management Report (Los Alamitos) Redlight Incidents

01-Sep-2013 to 30-Sep-2013

Operator Id: %

		LAL-KAAL-01	LAL-KAAL-03	LAL-KABL-01	TOTAL
Total Processed Incidents		224	220	286	730
Less Uncontrollable Factors					
Obstruction	Driver Obstruction/Duckers	3	3	3	9
	Motor Cycle Helmet	0	1	0	1
	Plate Obstruction	3	2	2	7
	Vehicle Obstruction	4	9	4	17
Police Rejects	Citation Issued manually	0	0	1	1
	Emergency Vehicle Responding	1	3	3	7
	Incorrect/Incomplete DMV	3	3	1	7
	On or Passed the Stop Bar (PD).	12	4	0	16
	Police Discretion	2	1	5	8
	Sun Glare	1	0	0	1
Policy/Weather	Extended Vehicle	1	0	1	2
	Sun Glare	15	23	17	55
Registration Issues	Paper Plates	7	6	9	22
Total		52	55	46	153
Sub Total Violations		172	165	240	577
Less in Progress		0	0	0	0
Available For Prosecution		172	165	240	577
Less Rejects					
Camera Malfunction	Face Camera Flash	1-01%	0-00%	0-00%	1-00%
	Face Camera Focus Blurry	1-01%	1-01%	0-00%	2-00%
	Face Not in Frame	0-00%	0-00%	3-01%	3-01%
	Plate Not in Frame	0-00%	1-01%	0-00%	1-00%
	Rear Plate Flash Inappropriate	1-01%	0-00%	0-00%	1-00%
Police Rejects	Driver Unidentifiable images poor	12-07%	16-10%	15-06%	43-07%
	No Video	0-00%	0-00%	1-00%	1-00%
	Red-light not visible in	1-01%	1-01%	3-01%	5-01%
	Unclear Scene Image	1-01%	1-01%	1-00%	3-01%
Process Issues	Too Old	16-09%	18-11%	13-05%	47-08%
Total		33-19%	38-23%	36-15%	107-19%
Approved Violations		139-81%	127-77%	204-85%	470-81%
Total Notices Printed		139-81%	127-77%	204-85%	470-81%

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Customer Management Report (Los Alamitos) Redlight Incidents

01-Oct-2013 to 31-Oct-2013

Operator Id: %

		LAL-KAAL-01	LAL-KAAL-03	LAL-KABL-01	TOTAL
Total Processed Incidents		284	180	226	690
Less Uncontrollable Factors					
Obstruction	Driver Obstruction/Duckers	1	3	3	7
	Motor Cycle Helmet	0	4	1	5
	Plate Obstruction	5	5	5	15
	Vehicle Obstruction	11	7	1	19
Police Rejects	Emergency Vehicle Responding	2	4	3	9
	Incorrect/Incomplete DMV	6	0	1	7
	Invalid Offense	0	0	1	1
	On or Passed the Stop Bar (PD).	12	3	4	19
	Plate Obstruction (PD)	0	0	1	1
	Police Discretion	4	4	6	14
Policy/Weather	Extended Vehicle	0	3	0	3
	Sun Glare	11	9	8	28
Registration Issues	Paper Plates	4	4	3	11
Total		56	46	37	139
Sub Total Violations		228	134	189	551
Less in Progress		0	0	0	0
Available For Prosecution		228	134	189	551
Less Rejects					
Camera Malfunction	Face Camera Flash	2-01%	2-01%	0-00%	4-01%
	Face Camera Focus Blurry	3-01%	3-02%	0-00%	6-01%
	Rear Plate Camera Blurry	0-00%	0-00%	1-01%	1-00%
	Rear Plate Flash Inappropriate	0-00%	1-01%	1-01%	2-00%
Police Rejects	Driver Unidentifiable images poor	16-07%	12-09%	10-05%	38-07%
	Unclear Scene Image	0-00%	0-00%	2-01%	2-00%
Process Issues	Too Old	3-01%	3-02%	7-04%	13-02%
Total		24-11%	21-16%	21-11%	66-12%
Approved Violations		204-89%	113-84%	168-89%	485-88%
Total Notices Printed		204-89%	113-84%	168-89%	485-88%

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Customer Management Report (Los Alamitos) Redlight Incidents

01-Nov-2013 to 30-Nov-2013

Operator Id: %

		LAL-KAAL-01	LAL-KAAL-03	LAL-KABL-01	TOTAL
Total Processed Incidents		243	138	226	607
Less Uncontrollable Factors					
Obstruction	Driver Obstruction/Duckers	2	1	3	6
	Plate Obstruction	1	3	4	8
	Vehicle Obstruction	6	6	2	14
Police Rejects	Emergency Vehicle Responding	4	3	3	10
	Gender Mismatch	1	0	0	1
	Incorrect/Incomplete DMV	3	2	3	8
	On or Passed the Stop Bar (PD)	4	5	4	13
	Police Discretion	4	3	2	9
Policy/Weather	Extended Vehicle	0	1	0	1
	Sun Glare	9	5	5	19
Registration Issues	Paper Plates	4	2	9	15
Total		38	31	35	104
Sub Total Violations		205	107	191	503
Less in Progress		0	0	0	0
Available For Prosecution		205	107	191	503
Less Rejects					
Camera Malfunction	Face Camera Focus Blurry	0-00%	4-04%	1-01%	5-01%
	Face Not in Frame	0-00%	0-00%	1-01%	1-00%
	Misc Camera Issue	0-00%	16-15%	0-00%	16-03%
	Plate Burn Out	0-00%	2-02%	0-00%	2-00%
	Rear Plate Flash Inappropriate	0-00%	0-00%	1-01%	1-00%
	Rear Plate No Flash	0-00%	0-00%	1-01%	1-00%
Police Rejects	Driver Unidentifiable images poor	10-05%	6-06%	9-05%	25-05%
	Unclear Scene Image	0-00%	1-01%	1-01%	2-00%
Process Issues	Too Old	3-01%	0-00%	1-01%	4-01%
Total		13-06%	29-27%	15-08%	57-11%
Approved Violations		192-94%	78-73%	176-92%	446-89%
Total Notices Printed		192-94%	78-73%	176-92%	446-89%

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Customer Management Report (Los Alamitos) Redlight Incidents

01-Dec-2013 to 31-Dec-2013

Operator Id: %

		LAL-KAAL-01	LAL-KAAL-03	LAL-KABL-01	TOTAL
Total Processed Incidents		281	160	188	629
Less Uncontrollable Factors					
Obstruction	Driver Obstruction/Duckers	4	2	2	8
	Plate Obstruction	1	4	3	8
	Vehicle Obstruction	9	3	0	12
Police Rejects	Emergency Vehicle Responding	10	9	4	23
	Incorrect/Incomplete DMV	4	3	2	9
	On or Passed the Stop Bar (PD)	18	4	2	24
	Police Discretion	0	0	1	1
Policy/Weather	Extended Vehicle	1	0	1	2
	Sun Glare	5	9	2	16
	Weather/Nature	2	2	0	4
Registration Issues	Paper Plates	8	5	8	21
Total		62	41	25	128
Sub Total Violations		219	119	163	501
Less in Progress		0	0	0	0
Available For Prosecution		219	119	163	501
Less Rejects					
Camera Malfunction	Face Camera Flash	0-00%	1-01%	0-00%	1-00%
	Face Camera Focus Blurry	2-01%	3-03%	1-01%	6-01%
	Face Not in Frame	0-00%	0-00%	1-01%	1-00%
	Misc Camera Issue	1-00%	12-10%	0-00%	13-03%
	Plate Burn Out	0-00%	1-01%	0-00%	1-00%
	Rear Plate Camera Blurry	0-00%	5-04%	1-01%	6-01%
	Rear Plate Flash Inappropriate	0-00%	1-01%	0-00%	1-00%
Police Rejects Process Issues	Driver Unidentifiable images poor	7-03%	6-05%	1-01%	14-03%
	Too Old	50-23%	21-18%	46-28%	117-23%
Total		60-27%	50-42%	50-31%	160-32%
Approved Violations		159-73%	69-58%	113-69%	341-68%
Total Notices Printed		159-73%	69-58%	113-69%	341-68%

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Customer Management Report (Los Alamitos) Redlight Incidents

01-Jan-2014 to 31-Jan-2014

Operator Id: %

		LAL-KAAL-01	LAL-KAAL-03	LAL-KABL-01	TOTAL
Total Processed Incidents		316	148	183	647
Less Uncontrollable Factors					
Obstruction	Driver Obstruction/Duckers	5	6	3	14
	Motor Cycle Helmet	0	2	0	2
	Plate Obstruction	3	3	6	12
	Vehicle Obstruction	9	8	1	18
Police Rejects	Emergency Vehicle Responding	4	2	4	10
	Funeral Procession/Police	0	1	0	1
	Incorrect/Incomplete DMV	4	3	6	13
	Invalid Offense	1	0	0	1
	On or Passed the Stop Bar (PD).	19	8	1	28
	Police Discretion	2	0	2	4
	Sun Glare	2	0	0	2
Policy/Weather	Extended Vehicle	1	0	0	1
	Sun Glare	8	5	6	19
	Weather/Nature	1	2	1	4
Registration Issues	Paper Plates	13	5	5	23
Total		72	45	35	152
Sub Total Violations		244	103	148	495
Less in Progress		0	0	0	0
Available For Prosecution		244	103	148	495
Less Rejects					
Camera Malfunction	Face Camera Focus Blurry	1-00%	0-00%	0-00%	1-00%
	Face Not in Frame	0-00%	1-01%	0-00%	1-00%
	Misc Camera Issue	0-00%	3-03%	0-00%	3-01%
	Plate Burn Out	0-00%	2-02%	0-00%	2-00%
	Rear Plate Camera Blurry	0-00%	1-01%	0-00%	1-00%
	Rear Plate Flash Inappropriate	0-00%	1-01%	0-00%	1-00%
Police Rejects	Driver Unidentifiable images poor	13-05%	8-08%	8-05%	29-06%
	Unclear Scene Image	2-01%	0-00%	0-00%	2-00%
Process Issues	Too Old	1-00%	0-00%	2-01%	3-01%
Total		17-07%	16-16%	10-07%	43-09%
Approved Violations		227-93%	87-84%	138-93%	452-91%
Total Notices Printed		227-93%	87-84%	138-93%	452-91%

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Customer Management Report (Los Alamitos) Redlight Incidents

01-Feb-2014 to 28-Feb-2014

Operator Id: %

		LAL-KAAL-01	LAL-KAAL-03	LAL-KABL-01	TOTAL
Total Processed Incidents		295	215	184	694
Less Uncontrollable Factors					
Obstruction	Driver Obstruction/Duckers	1	1	1	3
	Motor Cycle Helmet	0	1	0	1
	Plate Obstruction	8	6	3	17
	Vehicle Obstruction	10	13	4	27
Police Rejects	Emergency Vehicle Responding	2	6	1	9
	Incorrect/Incomplete DMV	5	0	4	9
	On or Passed the Stop Bar (PD).	13	8	2	23
	Police Discretion	1	0	2	3
Policy/Weather	Extended Vehicle	0	1	0	1
	Sun Glare	10	18	7	35
	Weather/Nature	1	3	0	4
Registration Issues	Paper Plates	5	8	9	22
Total		56	65	33	154
Sub Total Violations		239	150	151	540
Less in Progress		0	0	0	0
Available For Prosecution		239	150	151	540
Less Rejects					
Camera Malfunction	Face Camera Flash	2-01%	0-00%	0-00%	2-00%
	Face Camera Focus Blurry	1-00%	1-01%	0-00%	2-00%
	Rear Plate Flash Inappropriate	2-01%	2-01%	0-00%	4-01%
	Rear Plate No Flash	0-00%	1-01%	0-00%	1-00%
Police Rejects	Driver Unidentifiable images poor	13-05%	16-11%	8-05%	37-07%
	Unclear Scene Image	0-00%	0-00%	1-01%	1-00%
Process Issues	Too Old	20-08%	8-05%	9-06%	37-07%
Total		38-16%	28-19%	18-12%	84-16%
Approved Violations		201-84%	122-81%	133-88%	456-84%
Total Notices Printed		201-84%	122-81%	133-88%	456-84%

Legend: (P) = Production (I) = Inoperative

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Customer Management Report (Los Alamitos) Redlight Incidents

01-Mar-2014 to 31-Mar-2014

Operator Id: %

		LAL-KAAL-01	LAL-KAAL-03	LAL-KABL-01	TOTAL
Total Processed Incidents		351	259	212	822
Less Uncontrollable Factors					
Obstruction	Driver Obstruction/Duckers	1	1	2	4
	Plate Obstruction	7	4	1	12
	Vehicle Obstruction	9	6	4	19
Police Rejects	Emergency Vehicle Responding	2	3	2	7
	Funeral Procession/Police	0	1	0	1
	Incorrect/Incomplete DMV	6	3	4	13
	On or Passed the Stop Bar (PD).	15	10	3	28
	Police Discretion	2	3	3	8
Policy/Weather	Extended Vehicle	2	2	2	6
	Sun Glare	29	28	8	65
Registration Issues	Out of Country Plate	0	0	1	1
	Paper Plates	7	13	12	32
Total		80	74	42	196
Sub Total Violations		271	185	170	626
Less in Progress		0	0	0	0
Available For Prosecution		271	185	170	626
Less Rejects					
Police Rejects	Driver Unidentifiable images poor	24-09%	12-06%	13-08%	49-08%
	Red-light not visible in	2-01%	1-01%	2-01%	5-01%
Total		26-10%	13-07%	15-09%	54-09%
Approved Violations		245-90%	172-93%	155-91%	572-91%
Total Notices Printed		245-90%	172-93%	155-91%	572-91%

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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