

# Customer Management Report (Menlo Park) Redlight Incidents

01-Oct-2012 to 31-Oct-2012

Operator Id: %

		MEN-BAWI-01	MEN-ECRA-01	MEN-ECRA-03	MEN-ECVA-01	TOTAL
<b>Total Processed Incidents</b>		92	163	117	298	670
<b>Less Uncontrollable Factors</b>						
Obstruction	Driver Obstruction/Duckers	3	4	3	21	31
	Motor Cycle Helmet	0	1	0	0	1
	Plate Obstruction	2	1	4	3	10
	Vehicle Obstruction	12	8	12	6	38
Police Rejects	Emergency Vehicle Responding	0	4	2	6	12
	Invalid Offense	0	1	2	1	4
	Multiple vehicles in frame	0	1	0	0	1
	On or Passed the Stop Bar (PD)	0	0	2	0	2
	Plate Unidentifiable	0	2	0	1	3
	Safe Turn On Red	0	11	0	50	61
	Sun Glare	0	1	0	0	1
Policy/Weather	Extended Vehicle	0	4	3	5	12
	Sun Glare	1	0	7	20	28
Registration Issues	Out of Country Plate	1	0	0	0	1
	Paper Plates	2	6	0	8	16
<b>Total</b>		21	44	35	121	221
<b>Sub Total Violations</b>		71	119	82	177	449
Less in Progress		0	0	0	0	0
<b>Available For Prosecution</b>		71	119	82	177	449
<b>Less Rejects</b>						
Camera Malfunction	Databar Unreadable/Incorrect	1-01%	0-00%	0-00%	0-00%	1-00%
	Face Camera Flash	1-01%	0-00%	0-00%	0-00%	1-00%
	Face Camera Focus Blurry	0-00%	0-00%	0-00%	1-01%	1-00%
	Face Not in Frame	4-06%	2-02%	0-00%	2-01%	8-02%
	Image Missing	0-00%	0-00%	0-00%	2-01%	2-00%
	Plate Burn Out	0-00%	0-00%	1-01%	0-00%	1-00%
	Rear Plate Camera Blurry	0-00%	0-00%	1-01%	0-00%	1-00%
	Rear Plate No Flash	0-00%	0-00%	0-00%	1-01%	1-00%
Police Rejects	Driver Unidentifiable images poor	0-00%	2-02%	0-00%	4-02%	6-01%
	Unclear Scene Image	2-03%	0-00%	0-00%	0-00%	2-00%
<b>Total</b>		8-11%	4-03%	2-02%	10-06%	24-05%
<b>Approved Violations</b>		63-89%	115-97%	80-98%	167-94%	425-95%
<b>Total Notices Printed</b>		63-89%	115-97%	80-98%	167-94%	425-95%

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# Customer Management Report (Menlo Park) Redlight Incidents

01-Oct-2012 to 31-Oct-2012

Operator Id: %

TOTAL	MEN-ECVA-01	MEN-ECRA-03	MEN-ECRA-01	MEN-BAWI-01
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# Customer Management Report (Menlo Park) Redlight Incidents

01-Mar-2013 to 31-Mar-2013

Operator Id: %

	MEN-BAWI-01	MEN-ECRA-01	MEN-ECRA-03	MEN-ECVA-01	TOTAL
<b>Total Processed Incidents</b>	128	164	161	299	752
<b>Less Uncontrollable Factors</b>					
Obstruction					
Driver Obstruction/Duckers	10	0	1	8	19
Motor Cycle Helmet	1	0	0	0	1
Plate Obstruction	4	5	3	7	19
Vehicle Obstruction	10	5	5	3	23
Police Rejects					
Emergency Vehicle Responding	0	1	0	3	4
Incorrect/Incomplete DMV	1	0	1	0	2
Invalid Offense	0	0	1	0	1
Multiple vehicles in frame	0	0	1	0	1
On or Passed the Stop Bar (PD)	0	4	14	2	20
Safe Turn On Red	0	9	0	18	27
Sun Glare	0	1	0	1	2
Policy/Weather					
Extended Vehicle	1	3	3	5	12
Sun Glare	7	4	14	28	53
Weather/Nature	2	0	0	0	2
Registration Issues					
Out of Country Plate	1	0	0	0	1
Paper Plates	5	7	1	7	20
<b>Total</b>	<b>42</b>	<b>39</b>	<b>44</b>	<b>82</b>	<b>207</b>
<b>Sub Total Violations</b>	<b>86</b>	<b>125</b>	<b>117</b>	<b>217</b>	<b>545</b>
Less in Progress	0	0	0	0	0
<b>Available For Prosecution</b>	<b>86</b>	<b>125</b>	<b>117</b>	<b>217</b>	<b>545</b>
<b>Less Rejects</b>					
Camera Malfunction					
Face Camera Focus Blurry	3-03%	1-01%	0-00%	1-00%	5-01%
Face Not in Frame	1-01%	1-01%	1-01%	0-00%	3-01%
Image Missing	0-00%	0-00%	0-00%	2-01%	2-00%
Misc Camera Issue	0-00%	0-00%	0-00%	1-00%	1-00%
Plate Not in Frame	0-00%	1-01%	0-00%	0-00%	1-00%
Rear Plate Camera Blurry	0-00%	0-00%	0-00%	2-01%	2-00%
Police Rejects					
Driver Unidentifiable images poor	6-07%	10-08%	1-01%	13-06%	30-06%
Insufficient Strobe Lighting	0-00%	0-00%	1-01%	0-00%	1-00%
Red-light not visible in	3-03%	0-00%	0-00%	0-00%	3-01%
Process Issues					
Too Old	3-03%	8-06%	0-00%	9-04%	20-04%
<b>Total</b>	<b>16-19%</b>	<b>21-17%</b>	<b>3-03%</b>	<b>28-13%</b>	<b>68-12%</b>
<b>Approved Violations</b>	<b>70-81%</b>	<b>104-83%</b>	<b>114-97%</b>	<b>189-87%</b>	<b>477-88%</b>

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# Customer Management Report (Menlo Park) Redlight Incidents

01-Mar-2013 to 31-Mar-2013

Operator Id: %

	MEN-BAWI-01	MEN-ECRA-01	MEN-ECRA-03	MEN-ECVA-01	TOTAL
Total Notices Printed	70-81%	104-83%	114-97%	189-87%	477-88%

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# Customer Management Report (Menlo Park) Redlight Incidents

01-Apr-2013 to 30-Apr-2013

Operator Id: %

		MEN-BAWI-01	MEN-ECRA-01	MEN-ECRA-03	MEN-ECVA-01	TOTAL
<b>Total Processed Incidents</b>		123	132	100	264	619
<b>Less Uncontrollable Factors</b>						
Obstruction	Driver Obstruction/Duckers	14	3	3	11	31
	Motor Cycle Helmet	0	0	0	1	1
	Plate Obstruction	2	2	4	9	17
	Vehicle Obstruction	17	5	4	4	30
Police Rejects	Emergency Vehicle Responding	1	6	0	5	12
	Incorrect/Incomplete DMV	0	1	0	0	1
	Invalid Offense	0	2	4	1	7
	On or Passed the Stop Bar (PD)	1	3	3	2	9
	Plate Obstruction (PD)	0	0	0	1	1
	Police Discretion	0	0	0	1	1
	Safe Turn On Red	0	11	0	26	37
	Sun Glare	0	1	1	1	3
Policy/Weather	Extended Vehicle	0	5	2	1	8
	Sun Glare	8	2	8	17	35
	Weather/Nature	3	0	0	0	3
Registration Issues	Out of Country Plate	0	0	0	1	1
	Paper Plates	3	4	3	6	16
<b>Total</b>		49	45	32	87	213
<b>Sub Total Violations</b>		74	87	68	177	406
Less in Progress		0	0	0	0	0
<b>Available For Prosecution</b>		74	87	68	177	406
<b>Less Rejects</b>						
Camera Malfunction	Face Camera Focus Blurry	4-05%	1-01%	0-00%	1-01%	6-01%
	Face Camera No Flash	0-00%	0-00%	0-00%	1-01%	1-00%
	Face Not in Frame	1-01%	0-00%	1-01%	0-00%	2-00%
	Image Missing	0-00%	0-00%	0-00%	3-02%	3-01%
	Misc Camera Issue	0-00%	0-00%	0-00%	1-01%	1-00%
	Plate Burn Out	0-00%	0-00%	0-00%	1-01%	1-00%
	Plate Not in Frame	0-00%	1-01%	0-00%	0-00%	1-00%
	Rear Plate Camera Blurry	1-01%	1-01%	2-03%	1-01%	5-01%
Police Rejects	Driver Unidentifiable images poor	12-16%	5-06%	3-04%	18-10%	38-09%
	Plate Unclear	0-00%	1-01%	0-00%	0-00%	1-00%
	Red-light not visible in	3-04%	0-00%	0-00%	0-00%	3-01%
Process Issues	Too Old	2-03%	0-00%	4-06%	4-02%	10-02%

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# Customer Management Report (Menlo Park) Redlight Incidents

01-Apr-2013 to 30-Apr-2013

Operator Id: %

	MEN-BAWI-01	MEN-ECRA-01	MEN-ECRA-03	MEN-ECVA-01	TOTAL
Total	23-31%	9-10%	10-15%	30-17%	72-18%
Approved Violations	51-69%	78-90%	58-85%	147-83%	334-82%
Total Notices Printed	51-69%	78-90%	58-85%	147-83%	334-82%

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# Customer Management Report (Menlo Park) Redlight Incidents

01-May-2013 to 31-May-2013

Operator Id: %

	MEN-BAWI-01	MEN-ECRA-01	MEN-ECRA-03	MEN-ECVA-01	TOTAL
<b>Total Processed Incidents</b>	50	69	62	110	291
<b>Less Uncontrollable Factors</b>					
Obstruction					
Driver Obstruction/Duckers	1	1	0	4	6
Plate Obstruction	0	0	1	2	3
Vehicle Obstruction	1	1	1	0	3
Police Rejects					
Emergency Vehicle Responding	0	0	2	0	2
Invalid Offense	0	0	0	2	2
On or Passed the Stop Bar (PD)	0	0	0	3	3
Safe Turn On Red	0	3	0	5	8
Sun Glare	0	0	0	1	1
Policy/Weather					
Extended Vehicle	0	3	0	1	4
Sun Glare	3	3	10	16	32
Registration Issues					
Paper Plates	0	3	1	1	5
<b>Total</b>	5	14	15	35	69
<b>Sub Total Violations</b>	45	55	47	75	222
<b>Less in Progress</b>	25	33	23	38	119
<b>Available For Prosecution</b>	20	22	24	37	103
<b>Less Rejects</b>					
Camera Malfunction					
Face Camera Flash	1-05%	0-00%	0-00%	0-00%	1-01%
Face Not in Frame	3-15%	0-00%	1-04%	0-00%	4-04%
Image Missing	0-00%	0-00%	0-00%	2-05%	2-02%
Plate Burn Out	0-00%	0-00%	1-04%	0-00%	1-01%
Rear Plate Camera Blurry	0-00%	1-05%	0-00%	0-00%	1-01%
Police Rejects					
Driver Unidentifiable images poor	2-10%	1-05%	1-04%	1-03%	5-05%
Red-light not visible in	0-00%	0-00%	0-00%	1-03%	1-01%
<b>Total</b>	6-30%	2-09%	3-12%	4-11%	15-15%
<b>Approved Violations</b>	14-70%	20-91%	21-88%	33-89%	88-85%
<b>Total Notices Printed</b>	12-60%	9-41%	18-75%	27-73%	66-64%

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