

# Customer Management Report (Menlo Park) All Detection Types

01-Sep-2018 to 30-Sep-2018

Operator Id: %

	MEN-BACH-01	MEN-BAWI-01	MEN-ECRA-01	MEN-ECRA-03	MEN-ECVA-01	TOTAL
<b>Total Processed Incidents</b>	195	143	101	727	183	1349
<b>Less Uncontrollable Factors</b>						
Obstruction	6	27	2	11	8	54
Driver Obstruction/Duckers						
Motor Cycle Helmet	2	1	0	0	0	3
Plate Obstruction	6	3	5	12	2	28
Vehicle Obstruction	21	19	7	12	2	61
Police Rejects	0	0	0	2	0	2
Driver Obstruction (PD)						
Emergency Vehicle Responding	0	1	2	2	1	6
Incorrect/Incomplete DMV	11	1	2	48	6	68
Multiple vehicles in frame	1	0	0	1	0	2
On or Passed the Stop Bar (PD)	1	2	1	7	8	19
Sun Glare	0	0	0	4	0	4
Policy/Weather	20	4	1	2	3	30
Extended Vehicle						
Sun Glare	35	11	4	115	25	190
Registration Issues	1	0	0	1	1	3
Out of Country Plate						
Paper Plates	8	8	8	29	5	58
<b>Total</b>	112	77	32	246	61	528
<b>Sub Total Violations</b>	83	66	69	481	122	821
Less in Progress	0	0	0	0	0	0
<b>Available For Prosecution</b>	83	66	69	481	122	821
<b>Less Rejects</b>						
Camera Malfunction	0-00%	0-00%	0-00%	0-00%	1-01%	1-00%
Face Camera Flash						
Image Missing	0-00%	1-02%	1-01%	4-01%	1-01%	7-01%
Police Rejects	1-01%	0-00%	0-00%	1-00%	0-00%	2-00%
Driver Unidentifiable images poor						
Red-light not visible in	1-01%	0-00%	2-03%	0-00%	1-01%	4-00%
Unclear Scene Image	0-00%	0-00%	0-00%	1-00%	0-00%	1-00%
Process Issues	8-10%	7-11%	4-06%	29-06%	8-07%	56-07%
Too Old						
<b>Total</b>	10-12%	8-12%	7-10%	35-07%	11-09%	71-09%
<b>Approved Violations</b>	73-88%	58-88%	62-90%	446-93%	111-91%	750-91%
<b>Total Notices Printed</b>	73-88%	58-88%	62-90%	446-93%	111-91%	750-91%

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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# Customer Management Report (Menlo Park) All Detection Types

01-Oct-2018 to 31-Oct-2018

Operator Id: %

		MEN-BACH-01	MEN-BAWI-01	MEN-ECRA-01	MEN-ECRA-03	MEN-ECVA-01	TOTAL
<b>Total Processed Incidents</b>		262	83	85	650	194	1274
<b>Less Uncontrollable Factors</b>							
Obstruction	Driver Obstruction/Duckers	19	5	2	7	15	48
	Motor Cycle Helmet	1	0	1	5	1	8
	Plate Obstruction	6	1	5	3	2	17
	Vehicle Obstruction	23	19	4	14	4	64
Police Rejects	Driver ID - Poor Driver Image -	1	0	0	0	0	1
	Driver Obstruction (PD)	2	1	0	2	1	6
	Emergency Vehicle Responding	1	0	2	2	4	9
	Incorrect/Incomplete DMV	6	1	5	40	12	64
	Multiple vehicles in frame	2	0	0	0	0	2
	On or Passed the Stop Bar (PD)	1	0	2	7	7	17
	Sun Glare	1	1	0	5	1	8
Policy/Weather	Extended Vehicle	30	1	0	1	3	35
	Sun Glare	48	8	8	74	25	163
	Weather/Nature	1	1	0	0	0	2
Registration Issues	Out of Country Plate	0	0	0	1	0	1
	Paper Plates	14	4	4	25	10	57
	Wrong or No DMV	0	0	0	1	0	1
<b>Total</b>		156	42	33	187	85	503
<b>Sub Total Violations</b>		106	41	52	463	109	771
Less in Progress		0	0	0	0	0	0
<b>Available For Prosecution</b>		106	41	52	463	109	771
<b>Less Rejects</b>							
Camera Malfunction	Face Camera Focus Blurry	0-00%	0-00%	0-00%	2-00%	0-00%	2-00%
	Face Camera No Flash	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
	Face Not in Frame	0-00%	0-00%	0-00%	2-00%	0-00%	2-00%
	Image Missing	0-00%	0-00%	0-00%	2-00%	0-00%	2-00%
	Rear Plate Camera Blurry	0-00%	0-00%	0-00%	0-00%	1-01%	1-00%
	Rear Plate Flash Inappropriate	0-00%	0-00%	0-00%	1-00%	0-00%	1-00%
	Video does not play	0-00%	0-00%	0-00%	1-00%	0-00%	1-00%
Police Rejects	Driver Unidentifiable images poor	1-01%	0-00%	0-00%	2-00%	0-00%	3-00%
	Red-light not visible in	1-01%	0-00%	1-02%	0-00%	3-03%	5-01%
Process Issues	Too Old	3-03%	1-02%	2-04%	21-05%	6-06%	33-04%
<b>Total</b>		6-06%	1-02%	3-06%	31-07%	10-09%	51-07%
<b>Approved Violations</b>		100-94%	40-98%	49-94%	432-93%	99-91%	720-93%

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# Customer Management Report (Menlo Park) All Detection Types

01-Oct-2018 to 31-Oct-2018

Operator Id: %

	MEN-BACH-01	MEN-BAWI-01	MEN-ECRA-01	MEN-ECRA-03	MEN-ECVA-01	TOTAL
Total Notices Printed	100-94%	40-98%	49-94%	432-93%	99-91%	720-93%

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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# Customer Management Report (Menlo Park) All Detection Types

01-Nov-2018 to 30-Nov-2018

Operator Id: %

		MEN-BACH-01	MEN-BAMI-01	MEN-ECRA-01	MEN-ECRA-03	MEN-ECVA-01	TOTAL
<b>Total Processed Incidents</b>		154	86	97	582	173	1092
<b>Less Uncontrollable Factors</b>							
Obstruction	Driver Obstruction/Duckers	8	14	2	5	13	42
	Motor Cycle Helmet	1	0	0	2	0	3
	Plate Obstruction	8	1	6	11	0	26
	Vehicle Obstruction	13	13	11	10	3	50
Police Rejects	Driver ID - Poor Driver Image -	0	0	0	1	0	1
	Driver Obstruction (PD)	2	1	0	7	2	12
	Emergency Vehicle Responding	1	0	0	5	3	9
	Incorrect/Incomplete DMV	1	2	4	30	12	49
	Multiple vehicles in frame	0	0	0	1	0	1
	On or Passed the Stop Bar (PD)	1	0	2	7	14	24
	Plate Unidentifiable	0	0	0	1	0	1
	Sun Glare	0	0	1	3	0	4
	Policy/Weather	Extended Vehicle	27	3	5	1	0
	Sun Glare	35	9	4	154	22	224
	Weather/Nature	1	1	0	0	0	2
Registration Issues	Paper Plates	9	5	5	17	6	42
	Wrong or No DMV	0	0	0	1	0	1
<b>Total</b>		107	49	40	256	75	527
<b>Sub Total Violations</b>		47	37	57	326	98	565
Less in Progress		0	0	0	0	0	0
<b>Available For Prosecution</b>		47	37	57	326	98	565
<b>Less Rejects</b>							
Camera Malfunction	Face Camera Focus Blurry	0-00%	0-00%	0-00%	4-01%	0-00%	4-01%
	Image Missing	0-00%	0-00%	0-00%	2-01%	2-02%	4-01%
	Rear Plate No Flash	0-00%	0-00%	0-00%	1-00%	0-00%	1-00%
	Video Skips	1-02%	0-00%	0-00%	0-00%	0-00%	1-00%
Police Rejects	Driver Unidentifiable images poor	1-02%	0-00%	0-00%	3-01%	2-02%	6-01%
	Red-light not visible in	0-00%	0-00%	3-05%	2-01%	3-03%	8-01%
Process Issues	Too Old	4-09%	6-16%	6-11%	22-07%	7-07%	45-08%
<b>Total</b>		6-13%	6-16%	9-16%	34-10%	14-14%	69-12%
<b>Approved Violations</b>		41-87%	31-84%	48-84%	292-90%	84-86%	496-88%
<b>Total Notices Printed</b>		41-87%	31-84%	48-84%	292-90%	84-86%	496-88%

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# Customer Management Report (Menlo Park) All Detection Types

01-Nov-2018 to 30-Nov-2018

Operator Id: %

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	MEN-BACH-01	MEN-BAWI-01	MEN-ECRA-01	MEN-ECRA-03	MEN-ECVA-01	TOTAL
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Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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# Customer Management Report (Menlo Park) All Detection Types

01-Dec-2018 to 31-Dec-2018

Operator Id: %

		MEN-BACH-01	MEN-BAWI-01	MEN-ECRA-01	MEN-ECRA-03	MEN-ECVA-01	TOTAL
<b>Total Processed Incidents</b>		177	133	105	560	177	1152
<b>Less Uncontrollable Factors</b>							
Obstruction	Driver Obstruction/Duckers	12	23	3	8	10	56
	Motor Cycle Helmet	0	0	0	1	0	1
	Plate Obstruction	3	3	2	9	3	20
	Vehicle Obstruction	27	14	9	9	2	61
Police Rejects	Driver ID --Poor Driver Image -	0	0	0	1	0	1
	Driver ID - Poor Driver Image -	0	0	0	3	0	3
	Driver Obstruction (PD)	2	1	0	2	1	6
	Emergency Vehicle Responding	1	1	2	2	2	8
	Incorrect/Incomplete DMV	1	6	4	33	6	50
	Multiple vehicles in frame	1	0	0	1	0	2
	On or Passed the Stop Bar (PD).	1	0	1	5	7	14
	Sun Glare	1	0	0	0	0	1
Policy/Weather	Extended Vehicle	29	1	1	0	0	31
	Sun Glare	31	14	10	91	12	158
	Weather/Nature	1	1	0	0	0	2
	Yellow with Red Light	1	0	0	0	0	1
Registration Issues	Paper Plates	3	7	6	29	4	49
	Wrong or No DMV	0	0	1	0	0	1
<b>Total</b>		114	71	39	194	47	465
<b>Sub Total Violations</b>		63	62	66	366	130	687
Less in Progress		0	0	0	0	0	0
<b>Available For Prosecution</b>		63	62	66	366	130	687
<b>Less Rejects</b>							
Camera Malfunction	Face Camera Flash	0-00%	0-00%	0-00%	1-00%	0-00%	1-00%
	Face Camera No Flash	0-00%	0-00%	1-02%	0-00%	0-00%	1-00%
	Image Missing	0-00%	2-03%	3-05%	1-00%	0-00%	6-01%
	Rear Plate Camera Blurry	0-00%	1-02%	0-00%	0-00%	0-00%	1-00%
Police Rejects	Driver Unidentifiable images poor	1-02%	2-03%	1-02%	1-00%	1-01%	6-01%
	No Images	1-02%	0-00%	0-00%	0-00%	0-00%	1-00%
	Red-light not visible in	0-00%	0-00%	0-00%	1-00%	1-01%	2-00%
Process Issues	Too Old	10-16%	9-15%	7-11%	63-17%	20-15%	109-16%
<b>Total</b>		12-19%	14-23%	12-18%	67-18%	22-17%	127-18%
<b>Approved Violations</b>		51-81%	48-77%	54-82%	299-82%	108-83%	560-82%

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# Customer Management Report (Menlo Park) All Detection Types

01-Dec-2018 to 31-Dec-2018

Operator Id: %

	MEN-BACH-01	MEN-BAWI-01	MEN-ECRA-01	MEN-ECRA-03	MEN-ECVA-01	TOTAL
Total Notices Printed	51-81%	48-77%	54-82%	299-82%	108-83%	560-82%

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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# Customer Management Report (Menlo Park) All Detection Types

01-Jan-2019 to 31-Jan-2019

Operator Id: %

		MEN-BACH-01	MEN-BAWI-01	MEN-ECRA-01	MEN-ECRA-03	MEN-ECVA-01	TOTAL
<b>Total Processed Incidents</b>		168	174	69	587	177	1175
<b>Less Uncontrollable Factors</b>							
Obstruction	Driver Obstruction/Duckers	16	35	2	10	7	70
	Motor Cycle Helmet	1	0	0	0	0	1
	Plate Obstruction	6	1	1	13	3	24
	Vehicle Obstruction	11	14	3	15	2	45
Police Rejects	Driver ID - Poor Driver Image -	1	0	0	3	1	5
	Driver ID - Poor Driver Image -	0	0	0	6	0	6
	Driver Obstruction (PD)	0	0	0	2	3	5
	Emergency Vehicle Responding	0	3	1	5	1	10
	Incorrect/Incomplete DMV	1	1	1	35	3	41
	Multiple vehicles in frame	0	0	0	1	0	1
	On or Passed the Stop Bar (PD)	4	0	0	5	8	17
	Sun Glare	0	1	0	2	0	3
Policy/Weather	Extended Vehicle	27	2	0	0	0	29
	Sun Glare	16	5	2	34	6	63
	Weather/Nature	0	0	0	5	1	6
Registration Issues	Out of Country Plate	0	0	0	2	0	2
	Paper Plates	8	9	3	30	9	59
<b>Total</b>		91	71	13	168	44	387
<b>Sub Total Violations</b>		77	103	56	419	133	788
Less in Progress		18	32	11	86	29	176
<b>Available For Prosecution</b>		59	71	45	333	104	612
<b>Less Rejects</b>							
Camera Malfunction	Face Camera No Flash	0-00%	0-00%	0-00%	0-00%	1-01%	1-00%
	Image Missing	0-00%	1-01%	1-02%	15-05%	1-01%	18-03%
	Scene Image Flash Inappropriate	0-00%	0-00%	0-00%	1-00%	0-00%	1-00%
	Video Skips	0-00%	0-00%	0-00%	1-00%	0-00%	1-00%
Police Rejects	Driver Unidentifiable images poor	0-00%	0-00%	0-00%	4-01%	0-00%	4-01%
	Red-light not visible in	0-00%	0-00%	2-04%	0-00%	0-00%	2-00%
Process Issues	Too Old	15-25%	21-30%	13-29%	94-28%	28-27%	171-28%
<b>Total</b>		15-25%	22-31%	16-36%	115-35%	30-29%	198-32%
<b>Approved Violations</b>		44-75%	49-69%	29-64%	218-65%	74-71%	414-68%
<b>Total Notices Printed</b>		44-75%	49-69%	29-64%	218-65%	74-71%	414-68%

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# Customer Management Report (Menlo Park) All Detection Types

01-Jan-2019 to 31-Jan-2019

Operator Id: %

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	MEN-BACH-01	MEN-BAWI-01	MEN-ECRA-01	MEN-ECRA-03	MEN-ECVA-01	TOTAL
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Legend: (P) = Production (I) = Inoperative

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