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CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Napa) Redlight Incidents
01-Feb-2010 to 28-Feb-2010



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	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
NPA-1212-01	80	25	0	55	36	19	19	35%
NPA-BRTR-01	36	9	0	27	0	27	27	100%
NPA-JEFI-01	142	15	0	127	4	123	123	97%
NPA-SOIM-01	218	30	0	188	9	179	179	95%
TOTAL	476	79	0	397	49	348	348	88%

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CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Napa) Redlight Incidents

01-Mar-2010 to 31-Mar-2010

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
NPA-1212-01	1831	865	0	966	50	916	916	95%
NPA-BRTR-01	51	17	0	34	1	33	33	97%
NPA-JEFI-01	184	25	0	159	3	156	156	98%
NPA-SOIM-01	289	53	0	236	13	223	223	94%
TOTAL	2355	960	0	1395	67	1328	1328	95%

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CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Napa) Redlight Incidents
01-Apr-2010 to 30-Apr-2010

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
NPA-1212-01	1243	660	0	583	104	479	479	82%
NPA-BRTR-01	43	12	0	31	1	30	30	97%
NPA-JEFI-01	179	36	0	143	3	140	140	98%
NPA-SOIM-01	237	49	0	188	4	184	184	98%
TOTAL	1702	757	0	945	112	833	833	88%

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CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Napa) Redlight Incidents
01-May-2010 to 31-May-2010

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
NPA-1212-01	1441	419	0	1022	47	975	975	95%
NPA-BRTR-01	63	25	0	38	3	35	35	92%
NPA-JEFI-01	185	27	0	158	25	133	133	84%
NPA-SOIM-01	278	79	0	199	4	195	195	98%
TOTAL	1967	550	0	1417	79	1338	1338	94%

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CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Napa) Redlight Incidents
01-Jun-2010 to 30-Jun-2010

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
NPA-1212-01	1104	633	0	471	45	426	426	90%
NPA-BRTR-01	50	22	0	28	0	28	28	100%
NPA-JEFI-01	163	26	0	137	2	135	135	99%
NPA-SOIM-01	248	67	0	181	2	179	179	99%
TOTAL	1565	748	0	817	49	768	768	94%

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Customer Management Report (Napa) Redlight Incidents

01-Jul-2010 to 31-Jul-2010

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
NPA-1212-01	971	528	0	443	35	408	408	92%
NPA-BRTR-01	61	19	0	42	1	41	41	98%
NPA-JEFI-01	145	31	0	114	2	112	112	98%
NPA-SOIM-01	226	53	0	173	21	152	152	88%
TOTAL	1403	631	0	772	59	713	713	92%

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Customer Management Report (Napa) Redlight Incidents
01-Aug-2010 to 31-Aug-2010

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
NPA-1212-01	750	381	0	369	70	299	299	81%
NPA-BRTR-01	66	21	0	45	1	44	44	98%
NPA-JEFI-01	179	33	0	146	3	143	143	98%
NPA-SOIM-01	269	81	0	188	9	179	179	95%
TOTAL	1264	516	0	748	83	665	665	89%

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CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Napa) Redlight Incidents
01-Sep-2010 to 30-Sep-2010

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
NPA-1212-01	637	404	0	233	19	214	214	92%
NPA-BRTR-01	71	25	0	46	0	46	46	100%
NPA-JEFI-01	164	29	0	135	2	133	133	99%
NPA-SOIM-01	119	40	0	79	0	79	79	100%
TOTAL	991	498	0	493	21	472	472	96%

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CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Napa) Redlight Incidents
01-Oct-2010 to 31-Oct-2010

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
NPA-1212-01	615	369	0	246	29	217	217	88%
NPA-BRTR-01	59	17	0	42	0	42	42	100%
NPA-JEFI-01	145	23	0	122	4	118	118	97%
NPA-SOIM-01	41	5	0	36	1	35	35	97%
TOTAL	860	414	0	446	34	412	412	92%

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CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Napa) Redlight Incidents
01-Nov-2010 to 30-Nov-2010

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
NPA-1212-01	794	491	0	303	6	297	297	98%
NPA-BRTR-01	42	10	0	32	0	32	32	100%
NPA-JEFI-01	157	27	0	130	0	130	130	100%
NPA-SOIM-01	175	46	0	129	2	127	127	98%
TOTAL	1168	574	0	594	8	586	586	99%

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CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Napa) Redlight Incidents

01-Dec-2010 to 31-Dec-2010

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
NPA-1212-01	673	425	0	248	11	237	237	96%
NPA-BRTR-01	43	18	0	25	0	25	25	100%
NPA-JEFI-01	151	17	0	134	1	133	133	99%
NPA-SOIM-01	198	36	0	162	0	162	162	100%
TOTAL	1065	496	0	569	12	557	557	98%

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CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Napa) Redlight Incidents
01-Jan-2011 to 31-Jan-2011

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
NPA-1212-01	616	439	0	177	3	174	174	98%
NPA-BRTR-01	46	19	0	27	0	27	27	100%
NPA-JEFI-01	104	17	0	87	0	87	87	100%
NPA-SOIM-01	133	26	0	107	0	107	107	100%
TOTAL	899	501	0	398	3	395	395	99%

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CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Napa) Redlight Incidents

01-Feb-2011 to 28-Feb-2011

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
NPA-1212-01	574	427	0	147	4	143	143	97%
NPA-BRTR-01	31	7	0	24	1	23	23	96%
NPA-JEFI-01	91	21	0	70	2	68	68	97%
NPA-SOIM-01	155	36	0	119	2	117	117	98%
TOTAL	851	491	0	360	9	351	351	98%

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CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Napa) Redlight Incidents
01-Mar-2011 to 31-Mar-2011

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
NPA-1212-01	578	416	0	162	5	157	157	97%
NPA-BRTR-01	43	6	0	37	0	37	37	100%
NPA-JEFI-01	113	13	0	100	3	97	97	97%
NPA-SOIM-01	137	30	0	107	0	107	107	100%
TOTAL	871	465	0	406	8	398	398	98%

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CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Napa) Redlight Incidents
01-Apr-2011 to 30-Apr-2011

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
NPA-1212-01	622	454	0	168	8	160	160	95%
NPA-BRTR-01	46	18	0	28	1	27	27	96%
NPA-JEFI-01	113	18	0	95	11	84	84	88%
NPA-SOIM-01	175	43	0	132	5	127	127	96%
TOTAL	956	533	0	423	25	398	398	94%

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CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Napa) Redlight Incidents
01-May-2011 to 31-May-2011

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN-PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
NPA-1212-01	677	473	0	204	32	172	172	84%
NPA-BRTR-01	65	27	0	38	4	34	34	89%
NPA-JEFI-01	115	36	0	79	2	77	77	97%
NPA-SOIM-01	202	61	0	141	8	133	133	94%
TOTAL	1059	597	0	462	46	416	416	90%

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CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Napa) Redlight Incidents

01-Jun-2011 to 30-Jun-2011

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
NPA-1212-01	612	320	0	292	292	0	0	0%
NPA-BRTR-01	51	16	0	35	35	0	0	0%
NPA-JEFH-01	135	24	0	111	111	0	0	0%
NPA-SOIM-01	221	61	0	160	160	0	0	0%
TOTAL	1019	421	0	598	598	0	0	0%

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CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Napa) Redlight Incidents
01-Jul-2011 to 31-Jul-2011

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
NPA-1212-01	64	21	0	43	43	0	0	0%
NPA-BRTR-01	62	19	0	43	43	0	0	0%
NPA-JEFI-01	134	19	0	115	115	0	0	0%
NPA-SOIM-01	278	91	0	187	187	0	0	0%
TOTAL	538	150	0	388	388	0	0	0%

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CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Napa) Redlight Incidents
01-Aug-2011 to 31-Aug-2011

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
NPA-1212-01	44	22	0	22	8	14	14	64%
NPA-BRTR-01	49	27	0	22	0	22	22	100%
NPA-JEFI-01	117	25	0	92	1	91	91	99%
NPA-SOIM-01	379	121	0	258	2	256	256	99%
TOTAL	589	195	0	394	11	383	383	97%

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Customer Management Report (Napa) Redlight Incidents
01-Sep-2011 to 30-Sep-2011

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
NPA-1212-01	74	40	0	34	5	29	29	85%
NPA-BRTR-01	55	19	0	36	0	36	36	100%
NPA-JEFI-01	120	22	0	98	14	84	84	86%
NPA-SOIM-01	357	78	0	279	5	274	274	98%
TOTAL	606	159	0	447	24	423	423	95%

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CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Napa) Redlight Incidents
01-Oct-2011 to 27-Oct-2011

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
NPA-1212-01	59	13	11	35	1	34	34	97%
NPA-BRTR-01	40	17	3	20	0	20	20	100%
NPA-JEFI-01	91	14	17	60	8	52	52	87%
NPA-SOIM-01	317	63	55	199	4	195	195	98%
TOTAL	507	107	86	314	13	301	301	96%

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