

Customer Management Report (Rancho Cordova, CA) All Detection Types

01-May-2013 to 30-May-2013

Operator Id: %

		RCO-ZIOL-01	RCO-ZIWR-01	TOTAL
Total Processed Incidents		136	664	800
Less Uncontrollable Factors				
Obstruction	Driver Obstruction/Duckers	5	19	24
	Motor Cycle Helmet	1	1	2
	Plate Obstruction	2	11	13
	Vehicle Obstruction	2	10	12
Police Rejects	Emergency Vehicle Responding	2	1	3
	Gender Mismatch	0	3	3
	Incorrect/Incomplete DMV	1	1	2
	On or Passed the Stop Bar (PD).	1	96	97
	Police Discretion	15	18	33
	Safe Turn On Red	0	55	55
	Sun Glare	1	0	1
Policy/Weather	Extended Vehicle	1	3	4
	Sun Glare	18	38	56
	Weather/Nature	0	1	1
Registration Issues	Paper Plates	3	24	27
	Wrong or No DMV	1	0	1
Total		53	281	334
Sub Total Violations		83	383	466
Less in Progress		0	0	0
Available For Prosecution		83	383	466
Less Rejects				
Camera Malfunction	Face Camera Focus Blurry	1-01%	1-00%	2-00%
	Face Not in Frame	1-01%	1-00%	2-00%
	Misc Camera Issue	0-00%	5-01%	5-01%
	Plate Not in Frame	0-00%	1-00%	1-00%
Police Rejects Process Issues	Driver Unidentifiable images poor	1-01%	2-01%	3-01%
	Too Old	4-05%	75-20%	79-17%
Total		7-08%	85-22%	92-20%
Approved Violations		76-92%	298-78%	374-80%
Total Notices Printed		76-92%	298-78%	374-80%

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Customer Management Report (Rancho Cordova, CA) All Detection Types

01-May-2013 to 30-May-2013

Operator Id: %

	RCO-ZIOL-01	RCO-ZIWR-01	TOTAL
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Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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Customer Management Report (Rancho Cordova, CA) All Detection Types

01-Jun-2013 to 30-Jun-2013

Operator Id: %

		RCO-ZIOL-01	RCO-ZIWR-01	TOTAL
Total Processed Incidents		248	736	984
Less Uncontrollable Factors				
Obstruction	Driver Obstruction/Duckers	6	27	33
	Motor Cycle Helmet	1	4	5
	Plate Obstruction	9	7	16
	Vehicle Obstruction	0	4	4
Police Rejects	Emergency Vehicle Responding	4	6	10
	Incorrect/Incomplete DMV	3	1	4
	Invalid Offense	2	0	2
	On or Passed the Stop Bar (PD).	0	132	132
	Police Discretion	0	41	41
	Safe Turn On Red	0	35	35
	Sun Glare	1	0	1
	Policy/Weather	Extended Vehicle	2	7
	Sun Glare	28	70	98
	Weather/Nature	1	0	1
Registration Issues	Paper Plates	2	16	18
	Wrong or No DMV	0	2	2
Total		59	352	411
Sub Total Violations		189	384	573
Less in Progress		0	0	0
Available For Prosecution		189	384	573
Less Rejects				
Camera Malfunction	Face Camera Flash	0-00%	1-00%	1-00%
	Face Camera No Flash	1-01%	0-00%	1-00%
	Face Not in Frame	9-05%	4-01%	13-02%
	Image Missing	0-00%	1-00%	1-00%
	Misc Camera Issue	0-00%	11-03%	11-02%
	Plate Not in Frame	1-01%	0-00%	1-00%
	Scene Image Flash Inappropriate	0-00%	3-01%	3-01%
Police Rejects	Driver Unidentifiable images poor	0-00%	3-01%	3-01%
	No Video	0-00%	2-01%	2-00%
	Unclear Scene Image	1-01%	1-00%	2-00%
Process Issues	Too Old	1-01%	3-01%	4-01%
Total		13-07%	29-08%	42-07%

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Customer Management Report (Rancho Cordova, CA) All Detection Types

01-Jun-2013 to 30-Jun-2013

Operator Id: %

	RCO-ZIOL-01	RCO-ZIWR-01	TOTAL
Approved Violations	176-93%	355-92%	531-93%
Total Notices Printed	176-93%	355-92%	531-93%

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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Customer Management Report (Rancho Cordova, CA) All Detection Types

01-Jul-2013 to 31-Jul-2013

Operator Id: %

		RCO-ZIOL-01	RCO-ZIWR-01	TOTAL
Total Processed Incidents		234	470	704
Less Uncontrollable Factors				
Obstruction	Driver Obstruction/Duckers	6	13	19
	Plate Obstruction	5	8	13
	Vehicle Obstruction	3	8	11
Police Rejects	Emergency Vehicle Responding	4	1	5
	Gender Mismatch	2	1	3
	Incorrect/Incomplete DMV	1	4	5
	On or Passed the Stop Bar (PD).	0	29	29
	Police Discretion	3	5	8
	Safe Stop on Red	0	3	3
	Safe Turn On Red	1	77	78
	Sun Glare	0	1	1
	Policy/Weather	Extended Vehicle	3	8
	Sun Glare	38	37	75
Registration Issues	Out of Country Plate	1	0	1
	Paper Plates	6	11	17
	Wrong or No DMV	0	2	2
Total		73	208	281
Sub Total Violations		161	262	423
Less in Progress		0	0	0
Available For Prosecution		161	262	423
Less Rejects				
Camera Malfunction	Face Camera Flash	0-00%	5-02%	5-01%
	Face Camera Focus Blurry	0-00%	2-01%	2-00%
	Face Camera No Flash	0-00%	1-00%	1-00%
	Face Not in Frame	5-03%	5-02%	10-02%
	Misc Camera Issue	0-00%	4-02%	4-01%
	Plate Not in Frame	1-01%	0-00%	1-00%
	Rear Plate Camera Blurry	1-01%	0-00%	1-00%
	Scene Image Flash Inappropriate	0-00%	1-00%	1-00%
Police Rejects	Driver Unidentifiable images poor	0-00%	2-01%	2-00%
	Unclear Scene Image	1-01%	0-00%	1-00%
Process Issues	Too Old	6-04%	0-00%	6-01%
Total		14-09%	20-08%	34-08%

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Customer Management Report (Rancho Cordova, CA) All Detection Types

01-Jul-2013 to 31-Jul-2013

Operator Id: %

	RCO-ZIOL-01	RCO-ZIWR-01	TOTAL
Approved Violations	147-91%	242-92%	389-92%
Total Notices Printed	147-91%	242-92%	389-92%

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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Customer Management Report (Rancho Cordova, CA) All Detection Types

01-Aug-2013 to 31-Aug-2013

Operator Id: %

		RCO-ZIOL-01	RCO-ZIWR-01	TOTAL
Total Processed Incidents		147	950	1097
Less Uncontrollable Factors				
Obstruction	Driver Obstruction/Duckers	4	55	59
	Motor Cycle Helmet	0	5	5
	Plate Obstruction	3	19	22
	Vehicle Obstruction	1	17	18
Police Rejects	Emergency Vehicle Responding	8	1	9
	Gender Mismatch	0	3	3
	Incorrect/Incomplete DMV	0	7	7
	Invalid Offense	0	3	3
	Multiple vehicles in frame	0	2	2
	On or Passed the Stop Bar (PD).	0	204	204
	Police Discretion	0	39	39
	Safe Stop on Red	0	23	23
	Safe Turn On Red	0	47	47
	Sun Glare	0	1	1
Policy/Weather	Extended Vehicle	0	3	3
	Sun Glare	16	35	51
Registration Issues	Paper Plates	6	31	37
	Wrong or No DMV	0	2	2
Total		38	497	535
Sub Total Violations		109	453	562
Less in Progress		0	0	0
Available For Prosecution		109	453	562

Less Rejects				
Camera Malfunction	Face Camera Flash	0-00%	17-04%	17-03%
	Face Camera Focus Blurry	0-00%	4-01%	4-01%
	Face Not in Frame	2-02%	2-00%	4-01%
	Image Missing	0-00%	1-00%	1-00%
	Misc Camera Issue	3-03%	20-04%	23-04%
	Plate Burn Out	0-00%	1-00%	1-00%
	Plate Not in Frame	0-00%	1-00%	1-00%
	Scene Image Flash Inappropriate	0-00%	4-01%	4-01%
Police Rejects Process Issues	Driver Unidentifiable images poor	1-01%	1-00%	2-00%
	Too Old	0-00%	2-00%	2-00%

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Customer Management Report (Rancho Cordova, CA) All Detection Types

01-Aug-2013 to 31-Aug-2013

Operator Id: %

	RCO-ZIOL-01	RCO-ZIWR-01	TOTAL
Total	6-06%	53-12%	59-10%
Approved Violations	103-94%	400-88%	503-90%
Total Notices Printed	103-94%	400-88%	503-90%

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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Customer Management Report (Rancho Cordova, CA) All Detection Types

01-Sep-2013 to 30-Sep-2013

Operator Id: %

		RCO-ZIOL-01	RCO-ZIWR-01	TOTAL
Total Processed Incidents		143	1291	1434
Less Uncontrollable Factors				
Obstruction	Driver Obstruction/Duckers	4	34	38
	Motor Cycle Helmet	0	1	1
	Plate Obstruction	6	15	21
	Vehicle Obstruction	0	16	16
Police Rejects	Citation Issued manually	0	1	1
	Emergency Vehicle Responding	6	4	10
	Gender Mismatch	1	3	4
	Incorrect/Incomplete DMV	2	20	22
	Invalid Offense	0	5	5
	Multiple vehicles in frame	1	3	4
	On or Passed the Stop Bar (PD).	0	353	353
	Police Discretion	1	30	31
	Safe Stop on Red	0	7	7
	Safe Turn On Red	0	43	43
	Sun Glare	0	2	2
	Policy/Weather	Extended Vehicle	1	3
Sun Glare		22	41	63
Weather/Nature		0	1	1
Yellow with Red Light		1	1	2
Registration Issues	Can Not Identify State	0	1	1
	Paper Plates	3	40	43
	Wrong or No DMV	0	1	1
Total	48	625	673	
Sub Total Violations		95	666	761
Less in Progress		0	0	0
Available For Prosecution		95	666	761
Less Rejects				
Camera Malfunction	Face Camera Flash	0-00%	2-00%	2-00%
	Face Camera Focus Blurry	0-00%	2-00%	2-00%
	Face Not in Frame	5-05%	4-01%	9-01%
	Image Missing	1-01%	4-01%	5-01%
	Misc Camera Issue	10-11%	54-08%	64-08%
	Plate Burn Out	0-00%	1-00%	1-00%
	Plate Not in Frame	0-00%	3-00%	3-00%

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Customer Management Report (Rancho Cordova, CA) All Detection Types

01-Sep-2013 to 30-Sep-2013

Operator Id: %

	RCO-ZIOL-01	RCO-ZIWR-01	TOTAL
Rear Plate Camera Blurry	0-00%	1-00%	1-00%
Rear Plate Flash Inappropriate	0-00%	1-00%	1-00%
Scene Image Flash Inappropriate	0-00%	14-02%	14-02%
Police Rejects			
Driver Unidentifiable images poor	0-00%	4-01%	4-01%
Insufficient Strobe Lighting	0-00%	1-00%	1-00%
No Video	0-00%	5-01%	5-01%
Video Malfunction	0-00%	8-01%	8-01%
Process Issues			
Too Old	3-03%	4-01%	7-01%
Total	19-20%	108-16%	127-17%
Approved Violations	76-80%	558-84%	634-83%
Total Notices Printed	76-80%	558-84%	634-83%

Legend: (P) = Production (I) = Inoperative

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Customer Management Report (Rancho Cordova, CA) All Detection Types

01-Oct-2013 to 31-Oct-2013

Operator Id: %

		RCO-ZIOL-01	RCO-ZIWR-01	TOTAL
Total Processed Incidents		122	1106	1228
Less Uncontrollable Factors				
Obstruction	Driver Obstruction/Duckers	3	20	23
	Motor Cycle Helmet	0	2	2
	Plate Obstruction	2	12	14
	Vehicle Obstruction	1	28	29
Police Rejects	Emergency Vehicle Responding	3	2	5
	Gender Mismatch	0	5	5
	Incorrect/Incomplete DMV	6	25	31
	Invalid Offense	0	1	1
	Multiple vehicles in frame	1	3	4
	On or Passed the Stop Bar (PD).	0	282	282
	Police Discretion	1	32	33
	Safe Stop on Red	0	1	1
	Safe Turn On Red	0	39	39
	Policy/Weather	Extended Vehicle	0	6
Sun Glare		14	18	32
Registration Issues	Paper Plates	3	25	28
Total		34	501	535
Sub Total Violations		88	605	693
Less in Progress		0	0	0
Available For Prosecution		88	605	693
Less Rejects				
Camera Malfunction	Face Camera Flash	0-00%	2-00%	2-00%
	Face Camera Focus Blurry	0-00%	3-00%	3-00%
	Face Not in Frame	4-05%	8-01%	12-02%
	Image Missing	0-00%	5-01%	5-01%
	Misc Camera Issue	8-09%	113-19%	121-17%
	Plate Burn Out	0-00%	1-00%	1-00%
	Plate Not in Frame	0-00%	1-00%	1-00%
	Rear Plate Camera Blurry	1-01%	0-00%	1-00%
	Rear Plate Flash Inappropriate	0-00%	2-00%	2-00%
Police Rejects	Driver Unidentifiable images poor	0-00%	3-00%	3-00%
	Incorrect Speed	0-00%	1-00%	1-00%
	Video Malfunction	0-00%	4-01%	4-01%

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Customer Management Report (Rancho Cordova, CA) All Detection Types

01-Oct-2013 to 31-Oct-2013

Operator Id: %

		RCO-ZIOL-01	RCO-ZIWR-01	TOTAL
Process	Too Old	1-01%	3-00%	4-01%
Issues				
Total		14-16%	146-24%	160-23%
Approved Violations		74-84%	459-76%	533-77%
Total Notices Printed		74-84%	459-76%	533-77%

Legend: (P) = Production (I) = Inoperative

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Customer Management Report (Rancho Cordova, CA) All Detection Types

01-Nov-2013 to 30-Nov-2013

Operator Id: %

		RCO-ZIOL-01	RCO-ZIWR-01	TOTAL
Total Processed Incidents		122	752	874
Less Uncontrollable Factors				
Obstruction	Driver Obstruction/Duckers	3	19	22
	Motor Cycle Helmet	0	1	1
	Plate Obstruction	2	5	7
	Signal Obstruction	0	3	3
	Vehicle Obstruction	3	17	20
Police Rejects	Emergency Vehicle Responding	3	2	5
	Gender Mismatch	0	7	7
	Incorrect/Incomplete DMV	2	18	20
	Invalid Offense	0	1	1
	Multiple vehicles in frame	6	1	7
	On or Passed the Stop Bar (PD).	0	164	164
	Police Discretion	1	16	17
	Safe Turn On Red	0	31	31
Policy/Weather	Extended Vehicle	1	5	6
	Sun Glare	12	13	25
Registration Issues	Paper Plates	4	5	9
	Wrong or No DMV	1	1	2
Total		38	309	347
Sub Total Violations		84	443	527
Less in Progress		0	0	0
Available For Prosecution		84	443	527
Less Rejects				
Camera Malfunction	Face Camera Focus Blurry	0-00%	1-00%	1-00%
	Face Not in Frame	7-08%	4-01%	11-02%
	Image Missing	0-00%	13-03%	13-02%
	Misc Camera Issue	6-07%	95-21%	101-19%
	Plate Not in Frame	0-00%	5-01%	5-01%
Police Rejects	Driver Unidentifiable images poor	1-01%	3-01%	4-01%
	Red-light not visible in	1-01%	0-00%	1-00%
	Video Malfunction	1-01%	3-01%	4-01%
Process Issues	Too Old	0-00%	1-00%	1-00%
Total		16-19%	125-28%	141-27%

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Customer Management Report (Rancho Cordova, CA) All Detection Types

01-Nov-2013 to 30-Nov-2013

Operator Id: %

	RCO-ZIOL-01	RCO-ZIWR-01	TOTAL
Approved Violations	68-81%	318-72%	386-73%
Total Notices Printed	68-81%	318-72%	386-73%

Legend: (P) = Production (I) = Inoperative

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Customer Management Report (Rancho Cordova, CA) All Detection Types

01-Dec-2013 to 31-Dec-2013

Operator Id: %

		RCO-ZIOL-01	RCO-ZIWR-01	TOTAL
Total Processed Incidents		132	589	721
Less Uncontrollable Factors				
Obstruction	Driver Obstruction/Duckers	6	19	25
	Motor Cycle Helmet	0	2	2
	Plate Obstruction	0	5	5
	Vehicle Obstruction	5	16	21
Police Rejects	Emergency Vehicle Responding	4	3	7
	Gender Mismatch	0	4	4
	Incorrect/Incomplete DMV	0	7	7
	Invalid Offense	0	4	4
	On or Passed the Stop Bar (PD).	1	98	99
	Police Discretion	0	7	7
	Safe Stop on Red	0	1	1
	Safe Turn On Red	0	19	19
Policy/Weather	Extended Vehicle	1	3	4
	Sun Glare	19	13	32
Registration Issues	Paper Plates	6	10	16
Total		42	211	253
Sub Total Violations		90	378	468
Less in Progress		0	0	0
Available For Prosecution		90	378	468
Less Rejects				
Camera Malfunction	Face Camera Flash	1-01%	2-01%	3-01%
	Face Camera Focus Blurry	0-00%	1-00%	1-00%
	Face Camera No Flash	0-00%	1-00%	1-00%
	Face Not in Frame	0-00%	2-01%	2-00%
	Image Missing	1-01%	21-06%	22-05%
	Misc Camera Issue	20-22%	48-13%	68-15%
	Plate Not in Frame	0-00%	2-01%	2-00%
	Scene Image No Flash	0-00%	2-01%	2-00%
Police Rejects	Driver Unidentifiable images poor	0-00%	3-01%	3-01%
	Red-light not visible in	0-00%	1-00%	1-00%
	Video Malfunction	0-00%	5-01%	5-01%
Process Issues	Too Old	2-02%	4-01%	6-01%

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Customer Management Report (Rancho Cordova, CA) All Detection Types

01-Dec-2013 to 31-Dec-2013

Operator Id: %

	RCO-ZIOL-01	RCO-ZIWR-01	TOTAL
Total	24-27%	92-24%	116-25%
Approved Violations	66-73%	286-76%	352-75%
Total Notices Printed	66-73%	286-76%	352-75%

Legend: (P) = Production (I) = Inoperative

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Customer Management Report (Rancho Cordova, CA) All Detection Types

01-Jan-2014 to 31-Jan-2014

Operator Id: %

		RCO-ZIOL-01	RCO-ZIWR-01	TOTAL
Total Processed Incidents		72	249	321
Less Uncontrollable Factors				
Obstruction	Driver Obstruction/Duckers	8	17	25
	Motor Cycle Helmet	0	1	1
	Plate Obstruction	0	4	4
	Vehicle Obstruction	1	10	11
Police Rejects	Emergency Vehicle Responding	1	4	5
	Gender Mismatch	5	9	14
	Incorrect/Incomplete DMV	2	8	10
	On or Passed the Stop Bar (PD).	1	2	3
	Police Discretion	5	9	14
	Safe Stop on Red	0	3	3
	Safe Turn On Red	1	1	2
	Sun Glare	1	0	1
	Policy/Weather	Extended Vehicle	0	5
Sun Glare		5	9	14
Registration Issues	Paper Plates	1	11	12
Total		31	93	124
Sub Total Violations		41	156	197
Less in Progress		0	0	0
Available For Prosecution		41	156	197
Less Rejects				
Camera Malfunction	Face Camera Focus Blurry	0-00%	2-01%	2-01%
	Face Not in Frame	0-00%	5-03%	5-03%
	Image Missing	2-05%	2-01%	4-02%
	Misc Camera Issue	8-20%	23-15%	31-16%
	Scene Image Flash Inappropriate	0-00%	2-01%	2-01%
Police Rejects Process Issues	Driver Unidentifiable images poor	2-05%	5-03%	7-04%
	Too Old	0-00%	10-06%	10-05%
Total		12-29%	49-31%	61-31%
Approved Violations		29-71%	107-69%	136-69%
Total Notices Printed		29-71%	107-69%	136-69%

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Customer Management Report (Rancho Cordova, CA) All Detection Types

01-Jan-2014 to 31-Jan-2014

Operator Id: %

	RCO-ZIOL-01	RCO-ZIWR-01	TOTAL
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Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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Customer Management Report (Rancho Cordova, CA) All Detection Types

01-Feb-2014 to 28-Feb-2014

Operator Id: %

		RCO-ZIOL-01	RCO-ZIWR-01	TOTAL
Total Processed Incidents		159	445	604
Less Uncontrollable Factors				
Obstruction	Driver Obstruction/Duckers	13	36	49
	Motor Cycle Helmet	0	2	2
	Plate Obstruction	3	4	7
	Vehicle Obstruction	0	14	14
Police Rejects	Emergency Vehicle Responding	5	1	6
	Gender Mismatch	2	5	7
	Incorrect Plate on Vehicle	0	1	1
	Incorrect/Incomplete DMV	0	10	10
	Invalid Offense	0	1	1
	On or Passed the Stop Bar (PD).	1	27	28
	Police Discretion	1	19	20
	Safe Stop on Red	0	8	8
	Safe Turn On Red	0	7	7
	Policy/Weather	Extended Vehicle	1	0
Sun Glare		18	23	41
Weather/Nature		4	21	25
Registration Issues	Paper Plates	2	23	25
Total		50	202	252
Sub Total Violations		109	243	352
Less in Progress		0	0	0
Available For Prosecution		109	243	352
Less Rejects				
Camera Malfunction	Face Camera Focus Blurry	0-00%	1-00%	1-00%
	Face Not in Frame	2-02%	6-02%	8-02%
	Image Missing	3-03%	4-02%	7-02%
	Misc Camera Issue	24-22%	36-15%	60-17%
	Rear Plate Camera Blurry	1-01%	0-00%	1-00%
Police Rejects	Driver Unidentifiable images poor	2-02%	7-03%	9-03%
Total		32-29%	54-22%	86-24%
Approved Violations		77-71%	189-78%	266-76%
Total Notices Printed		77-71%	189-78%	266-76%

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Customer Management Report (Rancho Cordova, CA) All Detection Types

01-Feb-2014 to 28-Feb-2014

Operator Id: %

	RCO-ZIOL-01	RCO-ZIWR-01	TOTAL
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Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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