*reed 9-19-14*

# Customer Management Report (Rancho Cordova, CA) All Detection Types

## 01-Mar-2014 to 31-Jul-2014

## Operator Id: %

| | | RCO-ZIOL-01 | RCO-ZIWR-01 | TOTAL |
|---|---|---|---|---|
| **Total Processed Incidents** | | 1330 | 2633 | 3963 |
| **Less Uncontrollable Factors** | | | | |
| Obstruction | Driver Obstruction/Duckers | 29 | 46 | 75 |
| | Motor Cycle Helmet | 4 | 8 | 12 |
| | Plate Obstruction | 13 | 16 | 29 |
| | Signal Obstruction | 0 | 1 | 1 |
| | Vehicle Obstruction | 20 | 67 | 87 |
| Police Rejects | Emergency Vehicle Responding | 19 | 18 | 37 |
| | Gender Mismatch | 1 | 12 | 13 |
| | Incorrect/Incomplete DMV | 18 | 24 | 42 |
| | Invalid Offense | 2 | 4 | 6 |
| | On or Passed the Stop Bar (PD). | 17 | 547 | 564 |
| | Plate Unidentifiable | 1 | 1 | 2 |
| | Police Discretion | 13 | 76 | 89 |
| | Safe Stop on Red | 4 | 37 | 41 |
| | Safe Turn On Red | 9 | 96 | 105 |
| | Sun Glare | 1 | 2 | 3 |
| Policy/Weather | Extended Vehicle | 8 | 19 | 27 |
| | Sun Glare | 275 | 223 | 498 |
| | Weather/Nature | 2 | 23 | 25 |
| Registration Issues | Paper Plates | 31 | 99 | 130 |
| | Wrong or No DMV | 0 | 1 | 1 |
| Total | | 467 | 1320 | 1787 |
| **Sub Total Violations** | | 863 | 1313 | 2176 |
| Less in Progress | | 0 | 0 | 0 |
| **Available For Prosecution** | | 863 | 1313 | 2176 |
| **Less Rejects** | | | | |
| Camera Malfunction | Face Camera Flash | 14-02% | 15-01% | 29-01% |
| | Face Camera Focus Blurry | 4-00% | 6-00% | 10-00% |
| | Face Not in Frame | 6-01% | 6-00% | 12-01% |
| | Image Missing | 37-04% | 7-01% | 44-02% |
| | Misc Camera Issue | 15-02% | 103-08% | 118-05% |
| | Plate Not in Frame | 1-00% | 3-00% | 4-00% |
| | Rear Plate Camera Blurry | 2-00% | 1-00% | 3-00% |
| | Rear Plate No Flash | 0-00% | 1-00% | 1-00% |
| | Scene Image Blurry | 0-00% | 2-00% | 2-00% |

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# Customer Management Report (Rancho Cordova, CA) All Detection Types

## 01-Mar-2014 to 31-Jul-2014      Operator Id: %

| | | RCO-ZIOL-01 | RCO-ZIWR-01 | TOTAL |
|---|---|---|---|---|
| | Scene Image Flash Inappropriate | 1-00% | 0-00% | 1-00% |
| Police Rejects | Driver Unidentifiable images poor | 12-01% | 25-02% | 37-02% |
| | Incorrect Speed | 0-00% | 1-00% | 1-00% |
| Process Issues | Too Old | 1-00% | 3-00% | 4-00% |
| Total | | 93-11% | 173-13% | 266-12% |
| Approved Violations | | 770-89% | 1140-87% | 1910-88% |
| Total Notices Printed | | 770-89% | 1140-87% | 1910-88% |

Legend: (P) = Production (I) = Inoperative
Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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