

# Customer Management Report (San Mateo) All Detection Types

01-Jan-2007 to 31-Dec-2007 Operator Id: %

	SAN-4HU-01	SAN-HINO-01	SAN-HINO-03	SAN-HISA-01	SAN-SAHU-01	TOTAL
<b>Total Processed Incidents</b>	4483	862	1888	876	6105	14214

Less Uncontrollable Factors	SAN-4HU-01	SAN-HINO-01	SAN-HINO-03	SAN-HISA-01	SAN-SAHU-01	TOTAL
Obstruction Driver Obstruction/Duckers	476	50	108	53	417	1104
Motor Cycle Helmet	11	0	0	2	5	18
Plate Obstruction	97	13	80	43	451	684
Signal Obstruction	0	0	7	0	4	11
Vehicle Obstruction	47	7	33	16	262	365
Emergency Vehicle Responding	43	42	14	21	24	144
Incorrect Plate on Vehicle	8	1	2	3	5	19
Incorrect/Incomplete DMV	1	0	0	0	2	3
Invalid Offense	0	0	0	1	1	2
Multiple vehicles in frame	0	0	1	0	3	4
Plate Obstruction (PD)	1	0	0	0	0	1
Plate Unidentifiable	3	2	1	0	2	8
Safe Turn On Red	5	1	100	0	590	696
Sun Glare	6	1	1	0	2	10
Policy/Weather Extended Vehicle	14	1	6	1	6	28
Sun Glare	519	89	132	97	167	1004
Weather/Nature	34	5	12	4	48	103
Registration Issues	2	0	6	2	3	13
Gender Match	0	0	0	1	0	1
Out of Country Plate	1	0	0	1	1	3
Paper Plates	118	27	49	32	178	404
Wrong or No DMV	15	4	13	7	24	63
<b>Total</b>	<b>1401</b>	<b>243</b>	<b>566</b>	<b>284</b>	<b>2195</b>	<b>4688</b>

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	SAN-4HU-01	SAN-HINO-01	SAN-HINO-03	SAN-HISA-01	SAN-SAHI-01	TOTAL
Sub Total Violations	3082	619	1323	592	3910	9526
Less in Progress	0	0	0	0	0	0
Available For Prosecution	3082	619	1323	592	3910	9526
<b>Less Rejects</b>						
Camera Malfunction	1-00%	2-00%	0-00%	0-00%	0-00%	3-00%
Databar Unreadable/Incorrect	0-00%	0-00%	0-00%	1-00%	3-00%	4-00%
Digital Distortion	18-01%	2-00%	7-01%	8-01%	30-01%	65-01%
Face Camera Flash	35-01%	13-02%	26-02%	10-02%	18-00%	102-01%
Face Camera Focus Blurry	119-04%	10-02%	4-00%	7-01%	55-01%	195-02%
Face Camera No Flash	2-00%	21-03%	4-00%	2-00%	1-00%	30-00%
Face Not in Frame	12-00%	2-00%	3-00%	30-05%	74-02%	121-01%
Image Missing	23-01%	17-03%	5-00%	32-05%	269-07%	346-04%
Misc Camera Issue	4-00%	1-00%	3-00%	1-00%	5-00%	14-00%
Plate Burn Out	1-00%	0-00%	3-00%	0-00%	9-00%	13-00%
Plate Not in Frame	16-01%	2-00%	26-02%	18-03%	7-00%	69-01%
Rear Plate Camera Blurry	8-00%	0-00%	1-00%	2-00%	2-00%	13-00%
Rear Plate Flash Inappropriate	3-00%	0-00%	0-00%	0-00%	3-00%	6-00%
Rear Plate No Flash	2-00%	0-00%	0-00%	1-00%	4-00%	7-00%
Scene Image Flash Inappropriate	4-00%	4-01%	4-00%	0-00%	4-00%	16-00%
Scene Image No Flash	16-01%	2-00%	15-01%	5-01%	7-00%	45-00%
Driver Unidentifiable images poor	1-00%	0-00%	0-00%	0-00%	4-00%	5-00%
Incorrect Speed	1-00%	0-00%	1-00%	1-00%	0-00%	3-00%
No Images	2-00%	5-01%	0-00%	0-00%	2-00%	9-00%
No Video	0-00%	0-00%	0-00%	0-00%	2-00%	2-00%
Plate Unclear	1-00%	0-00%	2-00%	0-00%	0-00%	3-00%
Red-light not visible in	23-01%	1-00%	4-00%	1-00%	7-00%	36-00%
Unclear Scene Image						

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01-Jan-2007 to 31-Dec-2007

Operator Id: %

	SAN-4HU-01	SAN-HINO-01	SAN-HINO-03	SAN-HISA-01	SAN-SAHI-01	TOTAL
Vehicle On or Passed Stop Line	1-00%	0-00%	3-00%	2-00%	3-00%	9-00%
Too Old	49-02%	1-00%	2-00%	1-00%	5-00%	58-01%
Process Issues	342-11%	83-13%	113-09%	122-21%	514-13%	1174-12%
Total	2740-89%	536-87%	1210-91%	470-79%	3396-87%	8352-88%
Approved Violations	2740-89%	536-87%	1210-91%	470-79%	3396-87%	8352-88%
Total Notices Printed	2740-89%	536-87%	1210-91%	470-79%	3396-87%	8352-88%

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach," drop down list, the statuses reflected in this report will only indicate the current

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# Customer Management Report (San Mateo) All Detection Types

01-Dec-2014 to 31-Dec-2014

Operator Id: %

	SAN-SHU-01	SAN-HINO-01	SAN-HINO-03	SAN-HISA-01	SAN-SHU-01	TOTAL
<b>Total Processed Incidents</b>	49	70	108	70	644	941
<b>Less Uncontrollable Factors</b>						
Obstruction						
Driver Obstruction/Duckers	2	1	2	3	22	30
Plate Obstruction	4	1	0	3	39	47
Vehicle Obstruction	0	0	0	0	11	11
Police Rejects						
Emergency Vehicle Responding	2	3	0	1	2	8
Incorrect Plate on Vehicle	0	0	0	0	1	1
Incorrect/Incomplete DMV	0	0	1	0	0	1
Multiple vehicles in frame	0	0	0	0	13	13
On or Passed the Stop Bar (PD)	1	9	43	6	269	328
Plate Unidentifiable	0	2	0	0	1	3
Slow Roll - right turn	0	0	1	0	10	11
Sun Glare	0	0	0	0	1	1
Weather Conditions	0	0	0	1	0	1
Policy/Weather						
Sun Glare	1	3	0	6	1	11
Weather/Nature	0	0	0	1	3	4
Registration Issues						
Paper Plates	0	1	2	2	17	22
<b>Total</b>	<b>10</b>	<b>20</b>	<b>49</b>	<b>23</b>	<b>390</b>	<b>492</b>
<b>Sub Total Violations</b>	<b>39</b>	<b>50</b>	<b>59</b>	<b>47</b>	<b>254</b>	<b>449</b>
Less In Progress	0	0	0	0	0	0
<b>Available For Prosecution</b>	<b>39</b>	<b>50</b>	<b>59</b>	<b>47</b>	<b>254</b>	<b>449</b>
<b>Less Rejects</b>						
Camera Malfunction						
Face Not in Frame	1-03%	0-00%	0-00%	0-00%	0-00%	1-00%
Image Missing	0-00%	0-00%	1-02%	0-00%	0-00%	1-00%
Misc Camera Issue	8-15%	0-00%	8-14%	1-02%	1-00%	18-04%
Police Rejects						
Driver Unidentifiable Images poor	0-00%	1-02%	0-00%	0-00%	3-01%	4-01%
Insufficient Strobe Lighting	0-00%	0-00%	0-00%	0-00%	2-01%	2-00%
Unclear Scene Image	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
<b>Total</b>	<b>7-18%</b>	<b>1-02%</b>	<b>9-15%</b>	<b>1-02%</b>	<b>7-03%</b>	<b>25-06%</b>
<b>Approved Violations</b>	<b>32-82%</b>	<b>49-98%</b>	<b>50-85%</b>	<b>46-98%</b>	<b>247-97%</b>	<b>424-94%</b>
<b>Total Notices Printed</b>	<b>32-82%</b>	<b>49-98%</b>	<b>50-85%</b>	<b>46-98%</b>	<b>247-97%</b>	<b>424-94%</b>

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# Customer Management Report (San Mateo) All Detection Types

01-Dec-2014 to 31-Dec-2014

Operator Id: %

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	SAN-AHJU-01	SAN-HINO-01	SAN-HINO-03	SAN-HISA-01	SAN-SAHI-01	TOTAL
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# Customer Management Report (San Mateo) All Detection Types

01-Jan-2014 to 31-Dec-2014

Operator Id: %

	SAN-4HU-01	SAN-HINO-01	SAN-HINO-03	SAN-HISA-01	SAN-SAH-01	TOTAL
<b>Total Processed Incidents</b>	1190	686	1409	472	8047	11804
<b>Less Uncontrollable Factors</b>						
<b>Obstruction</b>						
Driver Obstruction/Duckers	47	11	28	8	131	225
Motor Cycle Helmet	10	1	0	2	9	22
Plate Obstruction	41	20	22	6	106	195
Vehicle Obstruction	29	8	50	8	619	714
<b>Police Rejects</b>						
Emergency Vehicle Responding	57	16	11	17	41	142
Funeral Procession/Police	0	4	4	2	0	10
Incorrect Plate on Vehicle	0	0	0	0	4	4
Incorrect/Incomplete DMV	2	0	1	0	1	4
Invalid Offense	0	1	0	0	0	1
Multiple vehicles in frame	0	0	4	0	153	157
On or Passed the Stop Bar (PD)	25	38	301	49	2437	2850
Plate Obstruction (PD)	0	0	0	0	1	1
Plate Unidentifiable	2	4	3	0	13	22
Safe Turn On Red	0	0	0	0	1	1
Slow Roll - right turn	0	0	21	0	347	368
Sun Glare	1	3	4	1	8	17
Weather Conditions	0	0	0	1	0	1
Yielding to an Emergency	2	0	0	0	0	2
<b>Policy/Weather</b>						
Extended Vehicle	10	2	4	0	4	20
Sun Glare	125	50	29	57	185	446
Weather/Nature	4	0	2	2	21	29
<b>Registration Issues</b>						
Out of Country Plate	0	0	1	0	0	1
Paper Plates	32	25	52	16	222	347
Wrong or No DMV	1	0	0	0	7	8
<b>Total</b>	388	183	537	169	4310	5587
<b>Sub Total Violations</b>	802	503	872	303	3737	6217
Less In Progress	0	0	0	0	0	0
<b>Available For Prosecution</b>	802	503	872	303	3737	6217
<b>Less Rejects</b>						
<b>Camera Malfunction</b>						
Digital Distortion	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Face Camera Flash	3-00%	0-00%	6-01%	7-02%	32-01%	48-01%
Face Camera Focus Blurry	2-00%	0-00%	30-03%	0-00%	7-00%	39-01%
Face Camera No Flash	0-00%	1-00%	2-00%	1-00%	0-00%	4-00%
Face Not in Frame	8-01%	0-00%	0-00%	0-00%	0-00%	8-00%
Image Missing	0-00%	0-00%	1-00%	0-00%	0-00%	1-00%

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# Customer Management Report (San Mateo) All Detection Types

01-Jan-2014 to 31-Dec-2014

Operator Id: %

	SAN-HHU-01	SAN-HINO-01	SAN-HINO-03	SAN-HISA-01	SAN-SHH-01	TOTAL
Misc Camera Issue	11-01%	0-00%	62-07%	2-01%	28-01%	103-02%
Plate Burn Out	2-00%	0-00%	0-00%	0-00%	10-00%	12-00%
Plate Not in Frame	0-00%	0-00%	1-00%	1-00%	3-00%	5-00%
Rear Plate Camera Blurry	3-00%	20-04%	2-00%	1-00%	15-00%	41-01%
Rear Plate Flash Inappropriate	0-00%	1-00%	0-00%	0-00%	4-00%	5-00%
Rear Plate No Flash	1-00%	0-00%	0-00%	0-00%	9-00%	10-00%
Scene Image No Flash	0-00%	0-00%	0-00%	0-00%	2-00%	2-00%
Police Rejects						
Driver Unidentifiable Images poor	1-00%	2-00%	3-00%	1-00%	17-00%	24-00%
Insufficient Strobe Lighting	0-00%	0-00%	0-00%	0-00%	7-00%	7-00%
Unclear Scene Image	1-00%	0-00%	0-00%	0-00%	3-00%	4-00%
Process Issues						
Too Old	11-01%	7-01%	21-02%	6-02%	128-03%	173-03%
Total	43-05%	31-06%	128-15%	19-06%	266-07%	487-08%
Approved Violations	759-95%	472-94%	744-85%	284-94%	3471-93%	5730-92%
Total Notices Printed	759-95%	472-94%	744-85%	284-94%	3471-93%	5730-92%

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