

12-10-10

# Customer Management Report (San Mateo) All Detection Types

01-Apr-2010 to 30-Apr-2010 Operator Id: %

|                                    | SAN-4HU-01 | SAN-HINO-01 | SAN-HINO-03 | SAN-HISA-01 | SAN-SAHI-01 | TOTAL |
|------------------------------------|------------|-------------|-------------|-------------|-------------|-------|
| <b>Total Processed Incidents</b>   | 185        | 37          | 51          | 17          | 773         | 1063  |
| <b>Less Uncontrollable Factors</b> |            |             |             |             |             |       |
| Obstruction                        | 8          | 1           | 4           | 1           | 14          | 28    |
| Driver Obstruction/Duckers         | 4          | 2           | 2           | 1           | 91          | 100   |
| Plate Obstruction                  | 2          | 0           | 0           | 1           | 37          | 40    |
| Vehicle Obstruction                | 1          | 5           | 1           | 2           | 8           | 17    |
| Emergency Vehicle Responding       | 0          | 0           | 0           | 0           | 1           | 1     |
| Incorrect/Incomplete DMV           | 0          | 0           | 0           | 0           | 1           | 1     |
| Invalid Offense                    | 0          | 0           | 0           | 0           | 1           | 1     |
| Multiple vehicles in frame         | 0          | 0           | 0           | 0           | 3           | 3     |
| On or Passed the Stop Bar (PD)     | 1          | 0           | 7           | 0           | 68          | 76    |
| Plate Unidentifiable               | 0          | 0           | 0           | 0           | 1           | 1     |
| Safe Turn On Red                   | 0          | 0           | 4           | 0           | 198         | 202   |
| Policy/Weather                     | 14         | 5           | 0           | 6           | 2           | 27    |
| Sun Glare                          | 0          | 0           | 0           | 0           | 1           | 1     |
| Weather/Nature                     | 0          | 0           | 0           | 0           | 1           | 1     |
| Registration                       | 0          | 0           | 0           | 0           | 1           | 1     |
| Out of Country Plate               | 4          | 0           | 1           | 1           | 20          | 26    |
| Issues                             | 34         | 13          | 19          | 12          | 446         | 524   |
| Paper Plates                       | 151        | 24          | 32          | 5           | 327         | 539   |
| <b>Sub Total Violations</b>        | 0          | 0           | 0           | 0           | 0           | 0     |
| Less in Progress                   | 151        | 24          | 32          | 5           | 327         | 539   |
| <b>Available For Prosecution</b>   |            |             |             |             |             |       |
| <b>Less Rejects</b>                |            |             |             |             |             |       |
| Camera                             | 0-00%      | 1-04%       | 0-00%       | 1-20%       | 0-00%       | 2-00% |
| Face Camera Flash                  | 1-01%      | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 2-00% |
| Malfunction                        | 0-00%      | 0-00%       | 0-00%       | 2-40%       | 0-00%       | 2-00% |
| Face Camera Focus Blurry           | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 3-01%       | 3-01% |
| Misc Camera Issue                  | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00% |
| Plate Not in Frame                 |            |             |             |             |             |       |

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# Customer Management Report (San Mateo) All Detection Types

01-Apr-2010 to 30-Apr-2010

Operator Id: %

|                       | SAN-4HU-01 | SAN-HINO-01 | SAN-HINO-03 | SAN-HISA-01 | SAN-SAHI-01 | TOTAL   |
|-----------------------|------------|-------------|-------------|-------------|-------------|---------|
| Police Rejects        | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 2-01%       | 2-00%   |
| Total                 | 1-01%      | 1-04%       | 0-00%       | 3-60%       | 6-02%       | 11-02%  |
| Approved Violations   | 150-99%    | 23-96%      | 32-100%     | 2-40%       | 321-98%     | 528-98% |
| Total Notices Printed | 150-99%    | 23-96%      | 32-100%     | 2-40%       | 321-98%     | 528-98% |

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# Customer Management Report (San Mateo) All Detection Types

01-Jul-2010 to 30-Jul-2010 ✓ Operator Id: %

|  | SAN-4HU-01 | SAN-HINO-01 | SAN-HINO-03 | SAN-HISA-01 | SAN-SAHI-01 | TOTAL |
|--|------------|-------------|-------------|-------------|-------------|-------|
| <b>Total Processed Incidents</b>       | 210        | 31          | 81          | 29          | 769         | 1120  |
| <b>Less Uncontrollable Factors</b>     |            |             |             |             |             |       |
| Obstruction Driver Obstruction/Duckers | 22         | 0           | 4           | 0           | 46          | 72    |
| Motor Cycle Helmet                     | 1          | 0           | 0           | 0           | 0           | 1     |
| Plate Obstruction                      | 11         | 3           | 0           | 0           | 137         | 151   |
| Vehicle Obstruction                    | 3          | 1           | 0           | 0           | 36          | 40    |
| Police Rejects                         | 5          | 1           | 0           | 2           | 2           | 10    |
| Emergency Vehicle Responding           | 0          | 0           | 0           | 0           | 1           | 1     |
| Funeral Procession/Police              | 0          | 0           | 0           | 0           | 1           | 1     |
| Invalid Offense                        | 0          | 0           | 0           | 0           | 1           | 1     |
| Multiple vehicles in frame             | 0          | 0           | 0           | 0           | 4           | 4     |
| On or Passed the Stop Bar (PD).        | 0          | 0           | 6           | 0           | 73          | 79    |
| Plate Unidentifiable                   | 0          | 0           | 0           | 0           | 1           | 1     |
| Safe Turn On Red                       | 0          | 0           | 5           | 0           | 174         | 179   |
| Policy/Weather                         | 0          | 0           | 1           | 0           | 1           | 2     |
| Extended Vehicle                       | 13         | 4           | 8           | 6           | 7           | 38    |
| Sun Glare                              | 3          | 2           | 0           | 0           | 9           | 14    |
| Registration Paper Plates              | 0          | 0           | 0           | 0           | 4           | 4     |
| Issues Wrong or No DMV                 | 58         | 11          | 24          | 8           | 496         | 597   |
| <b>Sub Total Violations</b>            | 152        | 20          | 57          | 21          | 273         | 523   |
| Less in Progress                       | 0          | 0           | 0           | 0           | 0           | 0     |
| <b>Available For Prosecution</b>       | 152        | 20          | 57          | 21          | 273         | 523   |
| <b>Less Rejects</b>                    |            |             |             |             |             |       |
| Camera Face Camera Flash               | 0-00%      | 0-00%       | 0-00%       | 2-10%       | 0-00%       | 2-00% |
| Malfunction Face Camera No Flash       | 0-00%      | 0-00%       | 0-00%       | 2-10%       | 0-00%       | 2-00% |
| Face Not in Frame                      | 1-01%      | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00% |

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# Customer Management Report (San Mateo) All Detection Types

Operator Id: %

|                                   | SAN-4HU-01 | SAN-HINO-01 | SAN-HINO-03 | SAN-HISA-01 | SAN-SAHI-01 | TOTAL   |
|-----------------------------------|------------|-------------|-------------|-------------|-------------|---------|
| Image Missing                     | 0-00%      | 0-00%       | 1-02%       | 0-00%       | 0-00%       | 1-00%   |
| Misc Camera Issue                 | 0-00%      | 0-00%       | 3-05%       | 0-00%       | 0-00%       | 3-01%   |
| Rear Plate Camera Blurry          | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 1-00%   |
| Police Rejects                    |            |             |             |             |             |         |
| Driver Unidentifiable Images poor | 2-01%      | 0-00%       | 1-02%       | 0-00%       | 0-00%       | 3-01%   |
| Red-light not visible in          | 0-00%      | 1-05%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Unclear Scene Image               | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 3-01%       | 3-01%   |
| Total                             | 3-02%      | 1-05%       | 5-09%       | 4-19%       | 4-01%       | 17-03%  |
| Approved Violations               | 149-98%    | 19-95%      | 52-91%      | 17-81%      | 269-99%     | 506-97% |
| Total Notices Printed             | 149-98%    | 19-95%      | 52-91%      | 17-81%      | 269-99%     | 506-97% |

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# Customer Management Report (San Mateo) All Detection Types

01-Jan-2011 to 31-Jan-2011 ✓ Operator Id: %

|                                    | SAN-4HU-01 | SAN-HINO-01 | SAN-HINO-03 | SAN-HISA-01 | SAN-SAHI-01 | TOTAL      |
|------------------------------------|------------|-------------|-------------|-------------|-------------|------------|
| <b>Total Processed Incidents</b>   | 183        | 24          | 75          | 21          | 582         | 885        |
| <b>Less Uncontrollable Factors</b> |            |             |             |             |             |            |
| Obstruction                        | 12         | 1           | 2           | 0           | 30          | 45         |
| Driver Obstruction/Duckers         |            |             |             |             |             |            |
| Motor Cycle Helmet                 | 0          | 0           | 0           | 0           | 2           | 2          |
| Plate Obstruction                  | 4          | 1           | 1           | 1           | 111         | 118        |
| Vehicle Obstruction                | 0          | 0           | 0           | 0           | 19          | 19         |
| Police Rejects                     |            |             |             |             |             |            |
| Emergency Vehicle Responding       | 1          | 0           | 0           | 2           | 1           | 4          |
| On or Passed the Stop Bar (PD)     | 0          | 0           | 5           | 1           | 97          | 103        |
| Plate Unidentifiable               | 0          | 0           | 0           | 0           | 3           | 3          |
| Safe Turn On Red                   | 0          | 0           | 5           | 0           | 71          | 76         |
| Slow Roll - right turn             | 0          | 0           | 0           | 0           | 29          | 29         |
| Policy/Weather                     |            |             |             |             |             |            |
| Extended Vehicle                   | 1          | 0           | 0           | 0           | 1           | 2          |
| Sun Glare                          | 5          | 3           | 1           | 2           | 1           | 12         |
| Weather/Nature                     | 1          | 1           | 0           | 0           | 2           | 4          |
| Registration Issues                |            |             |             |             |             |            |
| Paper Plates                       | 3          | 0           | 1           | 1           | 12          | 17         |
| Wrong or No DMV                    | 1          | 0           | 0           | 0           | 0           | 1          |
| <b>Total</b>                       | <b>28</b>  | <b>6</b>    | <b>15</b>   | <b>7</b>    | <b>379</b>  | <b>435</b> |
| <b>Sub Total Violations</b>        | <b>155</b> | <b>18</b>   | <b>60</b>   | <b>14</b>   | <b>203</b>  | <b>450</b> |
| Less in Progress                   | 0          | 0           | 0           | 0           | 0           | 0          |
| <b>Available For Prosecution</b>   | <b>155</b> | <b>18</b>   | <b>60</b>   | <b>14</b>   | <b>203</b>  | <b>450</b> |
| <b>Less Rejects</b>                |            |             |             |             |             |            |
| Camera Malfunction                 | 1-01%      | 1-06%       | 1-02%       | 1-07%       | 1-00%       | 5-01%      |
| Face Camera Flash                  | 0-00%      | 6-33%       | 0-00%       | 1-07%       | 1-00%       | 8-02%      |
| Face Camera Focus Blurry           | 1-01%      | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%      |
| Face Not in Frame                  | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 1-00%      |
| Misc Camera Issue                  |            |             |             |             |             |            |

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# Customer Management Report (San Mateo) All Detection Types

01-Jan-2011 to 31-Jan-2011

Operator Id: %

|                                   | SAN-4HU-01 | SAN-HINO-01 | SAN-HINO-03 | SAN-HISA-01 | SAN-SAHI-01 | TOTAL   |
|-----------------------------------|------------|-------------|-------------|-------------|-------------|---------|
| Plate Not in Frame                | 0-00%      | 0-00%       | 1-02%       | 0-00%       | 0-00%       | 1-00%   |
| Rear Plate Camera Blurry          | 1-01%      | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Rear Plate No Flash               | 1-01%      | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Driver Unidentifiable Images poor | 0-00%      | 1-06%       | 0-00%       | 1-07%       | 2-01%       | 4-01%   |
| No Video                          | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 1-00%   |
| Red-light not visible in          | 0-00%      | 0-00%       | 1-02%       | 0-00%       | 0-00%       | 1-00%   |
|                                   | 4-03%      | 8-44%       | 3-05%       | 3-21%       | 6-03%       | 24-05%  |
| Approved Violations               | 151-97%    | 10-56%      | 57-95%      | 11-79%      | 197-97%     | 426-95% |
| Total Notices Printed             | 151-97%    | 10-56%      | 57-95%      | 11-79%      | 197-97%     | 426-95% |

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# Customer Management Report (San Mateo) All Detection Types

01-Apr-2011 to 30-Apr-2011 ✓ Operator Id: %

|                                    | SAN-4HU-01 | SAN-HINO-01 | SAN-HINO-03 | SAN-HISA-01 | SAN-SAHI-01 | TOTAL |
|------------------------------------|------------|-------------|-------------|-------------|-------------|-------|
| <b>Total Processed Incidents</b>   | 178        | 27          | 84          | 26          | 594         | 909   |
| <b>Less Uncontrollable Factors</b> |            |             |             |             |             |       |
| Obstruction                        | 15         | 0           | 1           | 2           | 11          | 29    |
| Driver Obstruction/Duckers         | 7          | 0           | 2           | 3           | 85          | 97    |
| Plate Obstruction                  | 1          | 0           | 1           | 2           | 28          | 32    |
| Vehicle Obstruction                | 4          | 2           | 1           | 1           | 2           | 10    |
| Emergency Vehicle Responding       | 0          | 0           | 0           | 0           | 1           | 1     |
| Multiple vehicles in frame         | 0          | 1           | 7           | 0           | 77          | 85    |
| On or Passed the Stop Bar (PD)     | 1          | 0           | 0           | 0           | 0           | 1     |
| Plate Unidentifiable               | 0          | 0           | 5           | 0           | 48          | 53    |
| Safe Turn On Red                   | 0          | 0           | 1           | 0           | 36          | 37    |
| Slow Roll - right turn             | 0          | 0           | 0           | 0           | 0           | 0     |
| Extended Vehicle                   | 13         | 5           | 2           | 4           | 11          | 35    |
| Weather/Nature                     | 0          | 0           | 0           | 0           | 1           | 1     |
| Can Not Identify State             | 2          | 0           | 1           | 0           | 0           | 3     |
| Paper Plates                       | 4          | 0           | 1           | 1           | 13          | 19    |
| Wrong or No DMV                    | 0          | 0           | 1           | 0           | 0           | 1     |
| <b>Total</b>                       | 47         | 8           | 23          | 14          | 313         | 405   |
| <b>Sub Total Violations</b>        | 131        | 19          | 61          | 12          | 281         | 504   |
| Less in Progress                   | 0          | 0           | 0           | 0           | 0           | 0     |
| <b>Available For Prosecution</b>   | 131        | 19          | 61          | 12          | 281         | 504   |
| <b>Less Rejects</b>                |            |             |             |             |             |       |
| Camera                             | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 2-01%       | 2-00% |
| Face Camera Flash                  | 1-01%      | 0-00%       | 0-00%       | 1-08%       | 1-00%       | 3-01% |
| Face Camera Focus Blurry           | 0-00%      | 1-05%       | 0-00%       | 0-00%       | 1-00%       | 2-00% |
| Misc Camera Issue                  |            |             |             |             |             |       |

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# Customer Management Report (San Mateo) All Detection Types

01-Apr-2011 to 30-Apr-2011

Operator Id: %

|                                   | SAN-4HU-01     | SAN-HINO-01   | SAN-HINO-03   | SAN-HISA-01  | SAN-SAHI-01    | TOTAL          |
|-----------------------------------|----------------|---------------|---------------|--------------|----------------|----------------|
| Plate Burn Out                    | 2-02%          | 0-00%         | 0-00%         | 0-00%        | 0-00%          | 2-00%          |
| Plate Not in Frame                | 0-00%          | 1-05%         | 1-02%         | 0-00%        | 1-00%          | 3-01%          |
| Rear Plate Camera Blurry          | 1-01%          | 1-05%         | 1-02%         | 0-00%        | 3-01%          | 6-01%          |
| Rear Plate No Flash               | 0-00%          | 0-00%         | 1-02%         | 0-00%        | 0-00%          | 1-00%          |
| Driver Unidentifiable images poor | 0-00%          | 1-05%         | 0-00%         | 2-17%        | 2-01%          | 5-01%          |
| Insufficient Strobe Lighting      | 0-00%          | 0-00%         | 0-00%         | 0-00%        | 1-00%          | 1-00%          |
| Too Old                           | 2-02%          | 0-00%         | 0-00%         | 0-00%        | 10-04%         | 12-02%         |
| Process Issues                    | 6-05%          | 4-21%         | 3-05%         | 3-25%        | 21-07%         | 37-07%         |
| <b>Approved Violations</b>        | <b>125-95%</b> | <b>15-79%</b> | <b>58-95%</b> | <b>9-75%</b> | <b>260-93%</b> | <b>467-93%</b> |
| <b>Total Notices Printed</b>      | <b>125-95%</b> | <b>15-79%</b> | <b>58-95%</b> | <b>9-75%</b> | <b>260-93%</b> | <b>467-93%</b> |

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# Customer Management Report (San Mateo) All Detection Types

01-Jul-2011 to 31-Jul-2011

Operator Id: %

|                                    | SAN-4HU-01 | SAN-HINO-01 | SAN-HINO-03 | SAN-HISA-01 | SAN-SAHI-01 | TOTAL |
|------------------------------------|------------|-------------|-------------|-------------|-------------|-------|
| <b>Total Processed Incidents</b>   | 221        | 28          | 91          | 17          | 683         | 1040  |
| <b>Less Uncontrollable Factors</b> |            |             |             |             |             |       |
| Obstruction                        | 22         | 1           | 2           | 0           | 13          | 38    |
| Driver Obstruction/Duckers         | 14         | 2           | 2           | 0           | 109         | 127   |
| Plate Obstruction                  | 0          | 0           | 0           | 0           | 1           | 1     |
| Signal Obstruction                 | 2          | 0           | 2           | 0           | 13          | 17    |
| Vehicle Obstruction                | 8          | 0           | 0           | 0           | 0           | 8     |
| Emergency Vehicle Responding       | 0          | 0           | 0           | 0           | 5           | 5     |
| Multiple vehicles in frame         | 0          | 0           | 7           | 0           | 101         | 108   |
| On or Passed the Stop Bar (PD);    | 0          | 0           | 0           | 0           | 1           | 1     |
| Plate Obstruction (PD)             | 1          | 0           | 0           | 0           | 0           | 1     |
| Plate Unidentifiable               | 0          | 0           | 5           | 0           | 73          | 78    |
| Safe Turn On Red                   | 0          | 0           | 4           | 0           | 44          | 48    |
| Slow Roll - right turn             | 1          | 0           | 0           | 0           | 1           | 2     |
| Policy/Weather                     | 30         | 8           | 1           | 2           | 15          | 56    |
| Extended Vehicle                   | 4          | 1           | 3           | 1           | 18          | 27    |
| Sun Glare                          | 82         | 12          | 26          | 3           | 394         | 517   |
| Registration                       | 139        | 16          | 65          | 14          | 289         | 523   |
| Paper Plates                       | 0          | 0           | 0           | 0           | 0           | 0     |
| Issues                             | 139        | 16          | 65          | 14          | 289         | 523   |
| <b>Total</b>                       |            |             |             |             |             |       |
| <b>Sub Total Violations</b>        |            |             |             |             |             |       |
| Less in Progress                   | 0          | 0           | 0           | 0           | 0           | 0     |
| <b>Available For Prosecution</b>   |            |             |             |             |             |       |
| Less Rejects                       |            |             |             |             |             |       |
| Camera                             | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 1-00% |
| Digital Distortion                 | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 2-01%       | 2-00% |
| Malfunction                        | 0-00%      | 0-00%       | 2-03%       | 1-07%       | 1-00%       | 4-01% |
| Face Camera Flash                  |            |             |             |             |             |       |
| Face Camera Focus Blurry           |            |             |             |             |             |       |

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# Customer Management Report (San Mateo) All Detection Types

01-Jul-2011 to 31-Jul-2011

Operator Id: %

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|                          | SAN-4HU-01 | SAN-HINO-01 | SAN-HINO-03 | SAN-HISA-01 | SAN-SAHI-01 | TOTAL   |
|--------------------------|------------|-------------|-------------|-------------|-------------|---------|
| Face Not in Frame        | 3-02%      | 2-12%       | 0-00%       | 0-00%       | 1-00%       | 6-01%   |
| Image Missing            | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 11-04%      | 11-02%  |
| Misc Camera Issue        | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 25-09%      | 25-05%  |
| Rear Plate Camera Blurry | 6-04%      | 1-06%       | 1-02%       | 0-00%       | 1-00%       | 9-02%   |
| Police Rejects           | 0-00%      | 0-00%       | 1-02%       | 0-00%       | 0-00%       | 1-00%   |
| Unclear Scene Image      | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 1-00%   |
| Total                    | 9-06%      | 3-19%       | 4-06%       | 1-07%       | 43-15%      | 60-11%  |
| Approved Violations      | 130-94%    | 13-81%      | 61-94%      | 13-93%      | 246-85%     | 463-89% |
| Total Notices Printed    | 130-94%    | 13-81%      | 61-94%      | 13-93%      | 246-85%     | 463-89% |

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# Customer Management Report (San Mateo) All Detection Types

01-Oct-2011 to 31-Oct-2011 Operator Id: %

|                                    | SAN-4HU-01 | SAN-HINO-01 | SAN-HINO-03 | SAN-HISA-01 | SAN-SAHI-01 | TOTAL      |
|------------------------------------|------------|-------------|-------------|-------------|-------------|------------|
| <b>Total Processed Incidents</b>   | 224        | 35          | 97          | 33          | 667         | 1056       |
| <b>Less Uncontrollable Factors</b> |            |             |             |             |             |            |
| Obstruction                        | 18         | 2           | 3           | 0           | 14          | 37         |
| Driver Obstruction/Duckers         | 0          | 0           | 0           | 0           | 1           | 1          |
| Motor Cycle Helmet                 | 26         | 1           | 4           | 5           | 108         | 144        |
| Plate Obstruction                  | 0          | 0           | 1           | 0           | 0           | 1          |
| Signal Obstruction                 | 1          | 1           | 1           | 1           | 24          | 28         |
| Vehicle Obstruction                | 3          | 1           | 0           | 0           | 6           | 10         |
| Emergency Vehicle Responding       | 0          | 0           | 0           | 0           | 1           | 1          |
| Incorrect Plate on Vehicle         | 2          | 0           | 0           | 0           | 4           | 6          |
| Multiple vehicles in frame         | 0          | 0           | 7           | 0           | 74          | 81         |
| On or Passed the Stop Bar (PD)     | 1          | 0           | 1           | 0           | 2           | 4          |
| Plate Unidentifiable               | 0          | 0           | 7           | 0           | 116         | 123        |
| Safe Turn On Red                   | 0          | 0           | 2           | 0           | 42          | 44         |
| Slow Roll - right turn             | 10         | 8           | 0           | 2           | 5           | 25         |
| Policy/Weather                     | 0          | 0           | 0           | 0           | 2           | 2          |
| Sun Glare                          | 6          | 0           | 1           | 2           | 16          | 25         |
| Registration                       | 0          | 0           | 0           | 0           | 1           | 1          |
| Out of Country Plate               | 0          | 0           | 0           | 0           | 1           | 1          |
| Issues                             | 67         | 13          | 27          | 10          | 416         | 533        |
| Paper Plates                       | 157        | 22          | 70          | 23          | 251         | 523        |
| Wrong or No DMV                    | 0          | 0           | 0           | 0           | 0           | 0          |
| <b>Total</b>                       | <b>157</b> | <b>22</b>   | <b>70</b>   | <b>23</b>   | <b>251</b>  | <b>523</b> |
| <b>Sub Total Violations</b>        |            |             |             |             |             |            |
| Less in Progress                   | 0          | 0           | 0           | 0           | 0           | 0          |
| Available For Prosecution          | 157        | 22          | 70          | 23          | 251         | 523        |
| <b>Less Rejects</b>                |            |             |             |             |             |            |
| Camera                             | 0-00%      | 0-00%       | 0-00%       | 3-13%       | 0-00%       | 3-01%      |
| Face Camera Flash                  | 1-01%      | 2-09%       | 0-00%       | 1-04%       | 2-01%       | 6-01%      |
| Camera Malfunction                 |            |             |             |             |             |            |
| Face Camera Focus Blurry           |            |             |             |             |             |            |

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12

# Customer Management Report (San Mateo) All Detection Types

01-Oct-2011 to 31-Oct-2011

Operator Id: %

|                                   | SAN-4HU-01 | SAN-HINO-01 | SAN-HINO-03 | SAN-HISA-01 | SAN-SAHI-01 | TOTAL   |
|-----------------------------------|------------|-------------|-------------|-------------|-------------|---------|
| Face Not in Frame                 | 0-00%      | 1-05%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Image Missing                     | 0-00%      | 0-00%       | 0-00%       | 1-04%       | 1-00%       | 2-00%   |
| Plate Burn Out                    | 9-06%      | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 9-02%   |
| Plate Not in Frame                | 0-00%      | 0-00%       | 0-00%       | 1-04%       | 2-01%       | 3-01%   |
| Rear Plate Camera Blurry          | 16-10%     | 1-05%       | 0-00%       | 0-00%       | 0-00%       | 17-03%  |
| Scene Image Flash Inappropriate   | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 4-02%       | 4-01%   |
| Scene Image No Flash              | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 10-04%      | 10-02%  |
| Driver Unidentifiable images poor | 0-00%      | 0-00%       | 1-01%       | 1-04%       | 0-00%       | 2-00%   |
| Incorrect Speed                   | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 1-00%   |
| Sun Glare                         | 0-00%      | 0-00%       | 2-03%       | 0-00%       | 0-00%       | 2-00%   |
| Too Old                           | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 2-01%       | 2-00%   |
| Total                             | 26-17%     | 4-18%       | 3-04%       | 7-30%       | 22-09%      | 62-12%  |
| Approved Violations               | 131-83%    | 18-82%      | 67-96%      | 16-70%      | 229-91%     | 461-88% |
| Total Notices Printed             | 131-83%    | 18-82%      | 67-96%      | 16-70%      | 229-91%     | 461-88% |

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# Customer Management Report (San Mateo) All Detection Types

01-Jan-2012 to 31-Jan-2012

Operator Id: %

|                                    | SAN-4HU-01 | SAN-HINO-01 | SAN-HINO-03 | SAN-HISA-01 | SAN-SAHI-01 | TOTAL |
|------------------------------------|------------|-------------|-------------|-------------|-------------|-------|
| <b>Total Processed Incidents</b>   | 202        | 43          | 88          | 21          | 601         | 955   |
| <b>Less Uncontrollable Factors</b> |            |             |             |             |             |       |
| Obstruction                        | 15         | 5           | 4           | 0           | 38          | 62    |
| Driver Obstruction/Duckers         | 7          | 2           | 1           | 0           | 107         | 117   |
| Plate Obstruction                  | 0          | 0           | 3           | 0           | 16          | 19    |
| Vehicle Obstruction                | 1          | 0           | 0           | 0           | 5           | 6     |
| Emergency Vehicle Responding       | 0          | 0           | 0           | 0           | 3           | 3     |
| Multiple vehicles in frame         | 0          | 0           | 2           | 0           | 80          | 82    |
| On or Passed the Stop Bar (PD)     | 1          | 0           | 0           | 0           | 0           | 1     |
| Plate Unidentifiable               | 1          | 0           | 9           | 0           | 75          | 85    |
| Safe Turn On Red                   | 0          | 0           | 2           | 0           | 64          | 66    |
| Slow Roll - right turn             | 5          | 0           | 0           | 0           | 1           | 6     |
| Extended Vehicle                   | 15         | 16          | 0           | 6           | 8           | 45    |
| Weather/Nature                     | 0          | 1           | 1           | 0           | 0           | 2     |
| Paper Plates                       | 4          | 0           | 3           | 0           | 11          | 18    |
| Wrong or No DMV                    | 0          | 0           | 1           | 1           | 2           | 4     |
| <b>Total</b>                       | 49         | 24          | 26          | 7           | 410         | 516   |
| <b>Sub Total Violations</b>        | 153        | 19          | 62          | 14          | 191         | 439   |
| Less in Progress                   | 0          | 0           | 0           | 0           | 0           | 0     |
| <b>Available For Prosecution</b>   | 153        | 19          | 62          | 14          | 191         | 439   |
| <b>Less Rejects</b>                |            |             |             |             |             |       |
| Camera Face Camera Flash           | 0-00%      | 4-21%       | 0-00%       | 0-00%       | 0-00%       | 4-01% |
| Camera Malfunction                 | 2-01%      | 1-05%       | 0-00%       | 0-00%       | 3-02%       | 6-01% |
| Face Camera Focus Blurry           | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 1-00% |
| Misc Camera Issue                  | 3-02%      | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 3-01% |
| Plate Burn Out                     |            |             |             |             |             |       |

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# Customer Management Report (San Mateo) All Detection Types

01-Jan-2012 to 31-Jan-2012

Operator Id: %

14

|                                   | SAN-4HU-01 | SAN-HINO-01 | SAN-HINO-03 | SAN-HISA-01 | SAN-SAHI-01 | TOTAL   |
|-----------------------------------|------------|-------------|-------------|-------------|-------------|---------|
| Plate Not in Frame                | 1-01%      | 0-00%       | 0-00%       | 0-00%       | 2-01%       | 3-01%   |
| Rear Plate Camera Blurry          | 4-03%      | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 4-01%   |
| Rear Plate Flash Inappropriate    | 2-01%      | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-00%   |
| Driver Unidentifiable images poor | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 1-00%   |
| No Images                         | 0-00%      | 0-00%       | 1-02%       | 0-00%       | 0-00%       | 1-00%   |
| No Video                          | 0-00%      | 0-00%       | 0-00%       | 1-07%       | 0-00%       | 1-00%   |
| Red-light not visible in          | 0-00%      | 0-00%       | 1-02%       | 0-00%       | 0-00%       | 1-00%   |
| Total                             | 12-08%     | 5-26%       | 2-03%       | 1-07%       | 7-04%       | 27-06%  |
| Approved Violations               | 141-92%    | 14-74%      | 60-97%      | 13-93%      | 184-96%     | 412-94% |
| Total Notices Printed             | 141-92%    | 14-74%      | 60-97%      | 13-93%      | 184-96%     | 412-94% |

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# Customer Management Report (San Mateo) All Detection Types

01-Feb-2012 to 29-Feb-2012

Operator Id: %

15

|                                    | SAN-4HU-01 | SAN-HINO-01 | SAN-HINO-03 | SAN-HISA-01 | SAN-SAHI-01 | TOTAL      |
|------------------------------------|------------|-------------|-------------|-------------|-------------|------------|
| <b>Total Processed Incidents</b>   | 194        | 33          | 83          | 5           | 484         | 799        |
| <b>Less Uncontrollable Factors</b> |            |             |             |             |             |            |
| Obstruction                        | 17         | 2           | 2           | 0           | 9           | 30         |
| Plate Obstruction                  | 12         | 3           | 2           | 0           | 95          | 112        |
| Vehicle Obstruction                | 0          | 0           | 0           | 0           | 11          | 11         |
| Police Rejects                     | 2          | 0           | 1           | 0           | 3           | 6          |
| Emergency Vehicle Responding       | 1          | 0           | 1           | 0           | 0           | 2          |
| Invalid Offense                    | 0          | 0           | 1           | 0           | 5           | 6          |
| Multiple vehicles in frame         | 0          | 0           | 2           | 0           | 92          | 94         |
| On or Passed the Stop Bar (PD).    | 0          | 0           | 1           | 0           | 17          | 18         |
| Safe Turn On Red                   | 0          | 0           | 8           | 0           | 52          | 60         |
| Slow Roll - right turn             | 13         | 8           | 0           | 0           | 5           | 26         |
| Policy/Weath                       | 0          | 0           | 0           | 0           | 1           | 1          |
| er                                 |            |             |             |             |             |            |
| Registration                       | 5          | 0           | 2           | 0           | 6           | 13         |
| Out of Country Plate               | 50         | 13          | 20          | 0           | 296         | 379        |
| Issues                             |            |             |             |             |             |            |
| Paper Plates                       |            |             |             |             |             |            |
| <b>Total</b>                       | <b>144</b> | <b>20</b>   | <b>63</b>   | <b>5</b>    | <b>188</b>  | <b>420</b> |
| <b>Sub Total Violations</b>        | <b>0</b>   | <b>0</b>    | <b>0</b>    | <b>0</b>    | <b>0</b>    | <b>0</b>   |
| <b>Less in Progress</b>            | <b>144</b> | <b>20</b>   | <b>63</b>   | <b>5</b>    | <b>188</b>  | <b>420</b> |
| <b>Available For Prosecution</b>   |            |             |             |             |             |            |
| <b>Less Rejects</b>                |            |             |             |             |             |            |
| Camera                             | 0-00%      | 3-15%       | 0-00%       | 0-00%       | 1-01%       | 4-01%      |
| Malfunction                        | 4-03%      | 1-05%       | 0-00%       | 0-00%       | 4-02%       | 9-02%      |
| Face Camera Flash                  | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 2-01%       | 2-00%      |
| Face Camera Focus Blurry           | 1-01%      | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%      |
| Misc Camera Issue                  | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 2-01%       | 2-00%      |
| Plate Burn Out                     | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%      |
| Plate Not in Frame                 | 2-01%      | 2-10%       | 0-00%       | 0-00%       | 2-01%       | 2-00%      |
| Rear Plate Camera Blurry           | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 4-01%      |

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# Customer Management Report (San Mateo) All Detection Types

01-Feb-2012 to 29-Feb-2012

Operator Id: %

16

|                                 | SAN-4HU-01 | SAN-HINO-01 | SAN-HINO-03 | SAN-HISA-01 | SAN-SAHI-01 | TOTAL   |
|---------------------------------|------------|-------------|-------------|-------------|-------------|---------|
| Rear Plate Flash Inappropriate  | 1-01%      | 0-00%       | 0-00%       | 2-40%       | 0-00%       | 3-01%   |
| Scene Image Flash Inappropriate | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 1-00%   |
| Scene Image No Flash            | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 1-00%   |
| No Video                        | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 1-00%   |
| Sun Glare                       | 0-00%      | 0-00%       | 1-02%       | 0-00%       | 0-00%       | 1-00%   |
| Unclear Scene Image             | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 1-00%   |
|                                 | 8-06%      | 6-30%       | 1-02%       | 2-40%       | 13-07%      | 30-07%  |
| Approved Violations             | 136-94%    | 14-70%      | 62-98%      | 3-60%       | 175-93%     | 390-93% |
| Total Notices Printed           | 136-94%    | 14-70%      | 62-98%      | 3-60%       | 175-93%     | 390-93% |

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# Customer Management Report (San Mateo) All Detection Types

01-Mar-2012 to 30-Mar-2012

Operator Id: %

|                                    | SAN-4HU-01 | SAN-HINO-01 | SAN-HINO-03 | SAN-HISA-01 | SAN-SAHI-01 | TOTAL |
|------------------------------------|------------|-------------|-------------|-------------|-------------|-------|
| <b>Total Processed Incidents</b>   | 191        | 42          | 81          | 13          | 574         | 901   |
| <b>Less Uncontrollable Factors</b> |            |             |             |             |             |       |
| Obstruction                        | 16         | 8           | 1           | 1           | 14          | 40    |
| Driver Obstruction/Duckers         |            |             |             |             |             |       |
| Motor Cycle Helmet                 | 1          | 0           | 0           | 0           | 0           | 1     |
| Plate Obstruction                  | 8          | 1           | 0           | 0           | 120         | 129   |
| Vehicle Obstruction                | 1          | 0           | 1           | 0           | 18          | 20    |
| <b>Police Rejects</b>              |            |             |             |             |             |       |
| Emergency Vehicle Responding       | 1          | 1           | 4           | 1           | 4           | 11    |
| Multiple vehicles in frame         | 1          | 0           | 0           | 0           | 6           | 7     |
| On or Passed the Stop Bar (PD);    | 0          | 0           | 2           | 0           | 89          | 91    |
| Slow Roll - right turn             | 0          | 0           | 9           | 0           | 69          | 78    |
| Weather Conditions                 | 0          | 0           | 0           | 0           | 1           | 1     |
| <b>Policy/Weather</b>              |            |             |             |             |             |       |
| Extended Vehicle                   | 1          | 0           | 0           | 0           | 0           | 1     |
| Sun Glare                          | 16         | 6           | 0           | 2           | 9           | 33    |
| Weather/Nature                     | 1          | 1           | 0           | 1           | 4           | 7     |
| <b>Registration Issues</b>         |            |             |             |             |             |       |
| Paper Plates                       | 4          | 1           | 5           | 0           | 11          | 21    |
| Wrong or No DMV                    | 0          | 0           | 1           | 0           | 0           | 1     |
| <b>Total</b>                       | 50         | 18          | 23          | 5           | 345         | 441   |
| <b>Sub Total Violations</b>        | 141        | 24          | 58          | 8           | 229         | 460   |
| Less in Progress                   | 0          | 0           | 0           | 0           | 0           | 0     |
| <b>Available For Prosecution</b>   | 141        | 24          | 58          | 8           | 229         | 460   |
| <b>Less Rejects</b>                |            |             |             |             |             |       |
| Camera                             | 1-01%      | 3-12%       | 0-00%       | 0-00%       | 0-00%       | 4-01% |
| Face Camera Flash                  |            |             |             |             |             |       |
| Malfunction                        | 1-01%      | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 2-00% |
| Face Camera Focus Blurry           |            |             |             |             |             |       |
| Face Camera No Flash               | 0-00%      | 2-08%       | 0-00%       | 1-12%       | 0-00%       | 3-01% |
| Face Not in Frame                  | 0-00%      | 1-04%       | 0-00%       | 0-00%       | 0-00%       | 1-00% |

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# Customer Management Report (San Mateo) All Detection Types

01-Mar-2012 to 30-Mar-2012 Operator Id: %

18

|                                   | SAN-4HU-01 | SAN-HINO-01 | SAN-HINO-03 | SAN-HISA-01 | SAN-SAHI-01 | TOTAL   |
|-----------------------------------|------------|-------------|-------------|-------------|-------------|---------|
| Plate Burn Out                    | 4-03%      | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 4-01%   |
| Plate Not in Frame                | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 4-02%       | 4-01%   |
| Rear Plate Camera Blurry          | 8-06%      | 3-12%       | 0-00%       | 0-00%       | 2-01%       | 13-03%  |
| Driver Unidentifiable images poor | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 1-00%   |
| Red-light not visible in          | 0-00%      | 0-00%       | 1-02%       | 0-00%       | 0-00%       | 1-00%   |
| Unclear Scene Image               | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 4-02%       | 4-01%   |
| Total                             | 14-10%     | 9-38%       | 1-02%       | 1-12%       | 12-05%      | 37-08%  |
| Approved Violations               | 127-90%    | 15-62%      | 57-98%      | 7-88%       | 217-95%     | 423-92% |
| Total Notices Printed             | 127-90%    | 15-62%      | 57-98%      | 7-88%       | 217-95%     | 423-92% |

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# Customer Management Report (San Mateo) All Detection Types

01-Apr-2012 to 30-Apr-2012

Operator Id: %

19

|                                    | SAN-4HU-01 | SAN-HINO-01 | SAN-HINO-03 | SAN-HISA-01 | SAN-SAHI-01 | TOTAL |
|------------------------------------|------------|-------------|-------------|-------------|-------------|-------|
| <b>Total Processed Incidents</b>   | 209        | 35          | 79          | 24          | 665         | 1012  |
| <b>Less Uncontrollable Factors</b> |            |             |             |             |             |       |
| Obstruction                        | 23         | 0           | 3           | 0           | 13          | 39    |
| Driver Obstruction/Duckers         |            |             |             |             |             |       |
| Motor Cycle Helmet                 | 0          | 0           | 0           | 0           | 2           | 2     |
| Plate Obstruction                  | 7          | 1           | 1           | 0           | 102         | 111   |
| Vehicle Obstruction                | 2          | 0           | 1           | 1           | 36          | 40    |
| Police Rejects                     |            |             |             |             |             |       |
| Emergency Vehicle Responding       | 2          | 1           | 1           | 0           | 2           | 6     |
| Incorrect/Incomplete DMV           | 2          | 0           | 0           | 0           | 3           | 5     |
| Multiple vehicles in frame         | 0          | 1           | 4           | 0           | 13          | 18    |
| On or Passed the Stop Bar (PD).    | 1          | 1           | 8           | 0           | 108         | 118   |
| Plate Obstruction (PD)             | 0          | 0           | 0           | 0           | 1           | 1     |
| Plate Unidentifiable               | 0          | 0           | 0           | 0           | 2           | 2     |
| Safe Turn On Red                   | 0          | 0           | 2           | 0           | 21          | 23    |
| Slow Roll - right turn             | 0          | 0           | 1           | 0           | 53          | 54    |
| Weather Conditions                 | 2          | 0           | 0           | 0           | 2           | 4     |
| Yielding to an Emergency           | 1          | 0           | 0           | 0           | 0           | 1     |
| Policy/Weather                     |            |             |             |             |             |       |
| Extended Vehicle                   | 2          | 0           | 0           | 0           | 0           | 2     |
| Sun Glare                          | 22         | 9           | 0           | 4           | 10          | 45    |
| Weather/Nature                     | 1          | 0           | 0           | 1           | 1           | 3     |
| Registration Paper Plates          | 7          | 1           | 0           | 1           | 12          | 21    |
| Issues                             |            |             |             |             |             |       |
| <b>Total</b>                       | 72         | 14          | 21          | 7           | 381         | 495   |
| <b>Sub Total Violations</b>        | 137        | 21          | 58          | 17          | 284         | 517   |
| Less in Progress                   | 0          | 0           | 0           | 0           | 0           | 0     |
| <b>Available For Prosecution</b>   | 137        | 21          | 58          | 17          | 284         | 517   |

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# Customer Management Report (San Mateo) All Detection Types

01-Apr-2012 to 30-Apr-2012

Operator Id: %

20

|                                   | SAN-4HU-01 | SAN-HINO-01 | SAN-HINO-03 | SAN-HISA-01 | SAN-SAHI-01 | TOTAL   |
|-----------------------------------|------------|-------------|-------------|-------------|-------------|---------|
| <b>Less Rejects</b>               |            |             |             |             |             |         |
| Camera Malfunction                | 1-01%      | 1-05%       | 0-00%       | 0-00%       | 1-00%       | 3-01%   |
| Face Camera Flash                 | 0-00%      | 0-00%       | 0-00%       | 4-24%       | 0-00%       | 4-01%   |
| Face Camera Focus Blurry          | 0-00%      | 1-05%       | 0-00%       | 0-00%       | 2-01%       | 3-01%   |
| Face Camera No Flash              | 1-01%      | 0-00%       | 2-03%       | 0-00%       | 0-00%       | 3-01%   |
| Face Not in Frame                 | 2-01%      | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-00%   |
| Plate Burn Out                    | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 3-01%       | 3-01%   |
| Plate Not in Frame                | 4-03%      | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 5-01%   |
| Rear Plate Camera Blurry          | 1-01%      | 1-05%       | 1-02%       | 2-12%       | 6-02%       | 11-02%  |
| Driver Unidentifiable images poor | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 1-00%   |
| Plate Unclear                     | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 2-01%       | 2-00%   |
| Red-light not visible in          | 4-03%      | 1-05%       | 2-03%       | 2-12%       | 11-04%      | 20-04%  |
| Sun Glare                         | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 2-01%       | 2-00%   |
| Too Old                           | 13-09%     | 4-19%       | 5-09%       | 8-47%       | 29-10%      | 59-11%  |
| Process Issues                    | 124-91%    | 17-81%      | 53-91%      | 9-53%       | 255-90%     | 458-89% |
| Total                             | 124-91%    | 17-81%      | 53-91%      | 9-53%       | 255-90%     | 458-89% |
| Approved Violations               |            |             |             |             |             |         |
| Total Notices Printed             |            |             |             |             |             |         |

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# Customer Management Report (San Mateo) All Detection Types

01-May-2012 to 31-May-2012

Operator Id: %

21

|                                    | SAN-4HU-01 | SAN-HINO-01 | SAN-HINO-03 | SAN-HISA-01 | SAN-SAHI-01 | TOTAL |
|------------------------------------|------------|-------------|-------------|-------------|-------------|-------|
| <b>Total Processed Incidents</b>   | 285        | 48          | 81          | 58          | 736         | 1208  |
| <b>Less Uncontrollable Factors</b> |            |             |             |             |             |       |
| Obstruction                        | 34         | 1           | 2           | 2           | 13          | 52    |
| Driver Obstruction/Duckers         |            |             |             |             |             |       |
| Plate Obstruction                  | 16         | 2           | 0           | 2           | 88          | 108   |
| Vehicle Obstruction                | 3          | 0           | 1           | 1           | 23          | 28    |
| Police Rejects                     | 3          | 1           | 0           | 1           | 4           | 9     |
| Emergency Vehicle Responding       |            |             |             |             |             |       |
| Multiple vehicles in frame         | 0          | 0           | 0           | 0           | 6           | 6     |
| On or Passed the Stop Bar (PD).    | 0          | 1           | 5           | 0           | 161         | 167   |
| Plate Unidentifiable               | 0          | 0           | 0           | 0           | 3           | 3     |
| Slow Roll - right turn             | 0          | 0           | 1           | 0           | 14          | 15    |
| Weather Conditions                 | 0          | 1           | 0           | 0           | 0           | 1     |
| Policy/Weather                     | 3          | 0           | 2           | 0           | 0           | 5     |
| Extended Vehicle                   |            |             |             |             |             |       |
| Sun Glare                          | 25         | 13          | 1           | 8           | 16          | 63    |
| Registration Issues                | 7          | 1           | 2           | 0           | 18          | 28    |
| Paper Plates                       |            |             |             |             |             |       |
| <b>Total</b>                       | 91         | 20          | 14          | 14          | 346         | 485   |
| <b>Sub Total Violations</b>        | 194        | 28          | 67          | 44          | 390         | 723   |
| Less in Progress                   | 0          | 0           | 0           | 0           | 0           | 0     |
| <b>Available For Prosecution</b>   | 194        | 28          | 67          | 44          | 390         | 723   |
| <b>Less Rejects</b>                |            |             |             |             |             |       |
| Camera Malfunction                 | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 1-00% |
| Face Camera Flash                  |            |             |             |             |             |       |
| Face Camera Focus Blurry           | 2-01%      | 0-00%       | 0-00%       | 2-05%       | 4-01%       | 8-01% |
| Face Not in Frame                  | 1-01%      | 4-14%       | 2-03%       | 0-00%       | 1-00%       | 8-01% |
| Image Missing                      | 0-00%      | 0-00%       | 0-00%       | 3-07%       | 2-01%       | 5-01% |
| Plate Burn Out                     | 3-02%      | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 4-01% |

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# Customer Management Report (San Mateo) All Detection Types

01-May-2012 to 31-May-2012

Operator Id: %

22

|                                | SAN-4HU-01 | SAN-HINO-01 | SAN-HINO-03 | SAN-HISA-01 | SAN-SAHI-01 | TOTAL   |
|--------------------------------|------------|-------------|-------------|-------------|-------------|---------|
| Plate Not in Frame             | 1-01%      | 0-00%       | 0-00%       | 0-00%       | 3-01%       | 4-01%   |
| Rear Plate Camera Blurry       | 31-16%     | 1-04%       | 0-00%       | 0-00%       | 2-01%       | 34-05%  |
| Rear Plate Flash Inappropriate | 2-01%      | 1-04%       | 0-00%       | 0-00%       | 0-00%       | 3-00%   |
| Police Rejects                 | 1-01%      | 0-00%       | 0-00%       | 0-00%       | 2-01%       | 3-00%   |
| Process Issues                 | 0-00%      | 1-04%       | 0-00%       | 0-00%       | 1-00%       | 2-00%   |
| Too Old                        | 1-01%      | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 2-00%   |
| Total                          | 42-22%     | 7-25%       | 2-03%       | 5-11%       | 18-05%      | 74-10%  |
| Approved Violations            | 152-78%    | 21-75%      | 65-97%      | 39-89%      | 372-95%     | 649-90% |
| Total Notices Printed          | 152-78%    | 21-75%      | 65-97%      | 39-89%      | 372-95%     | 649-90% |

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# Customer Management Report (San Mateo) Redlight Incidents

01-Jun-2012 to 30-Jun-2012

Operator Id: %

23

|                                    | SAN-4HU-01 | SAN-HINO-01 | SAN-HINO-03 | SAN-HISA-01 | SAN-SAHI-01 | TOTAL  |
|------------------------------------|------------|-------------|-------------|-------------|-------------|--------|
| <b>Total Processed Incidents</b>   | 256        | 46          | 101         | 53          | 641         | 1097   |
| <b>Less Uncontrollable Factors</b> |            |             |             |             |             |        |
| Obstruction                        | 19         | 3           | 3           | 5           | 3           | 33     |
| Plate Obstruction                  | 15         | 0           | 2           | 0           | 62          | 79     |
| Vehicle Obstruction                | 0          | 0           | 0           | 0           | 21          | 21     |
| Police Rejects                     | 2          | 0           | 0           | 0           | 6           | 8      |
| Emergency Vehicle Responding       | 0          | 0           | 0           | 0           | 5           | 5      |
| Multiple vehicles in frame         | 0          | 0           | 5           | 2           | 71          | 78     |
| On or Passed the Stop Bar (PD)     | 0          | 1           | 0           | 0           | 3           | 4      |
| Plate Unidentifiable               | 0          | 0           | 0           | 0           | 10          | 10     |
| Slow Roll - right turn             | 1          | 0           | 1           | 0           | 0           | 2      |
| Policy/Weather Extended Vehicle    | 21         | 13          | 3           | 7           | 28          | 72     |
| Sun Glare                          | 0          | 0           | 0           | 0           | 1           | 1      |
| Weather/Nature                     | 0          | 0           | 1           | 0           | 0           | 1      |
| Can Not Identify State             | 0          | 0           | 3           | 1           | 10          | 23     |
| Paper Plates                       | 0          | 0           | 1           | 0           | 0           | 1      |
| Wrong or No DMV                    | 67         | 17          | 19          | 15          | 220         | 338    |
| <b>Sub Total Violations</b>        | 189        | 29          | 82          | 38          | 421         | 759    |
| Less in Progress                   | 0          | 0           | 0           | 0           | 0           | 0      |
| <b>Available For Prosecution</b>   | 189        | 29          | 82          | 38          | 421         | 759    |
| <b>Less Rejects</b>                |            |             |             |             |             |        |
| Camera Face Camera Flash           | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 1-00%  |
| Camera Malfunction                 | 0-00%      | 1-03%       | 0-00%       | 1-03%       | 0-00%       | 2-00%  |
| Face Camera No Flash               | 1-01%      | 1-03%       | 2-02%       | 0-00%       | 1-00%       | 5-01%  |
| Face Not in Frame                  | 0-00%      | 0-00%       | 0-00%       | 2-05%       | 70-17%      | 72-09% |
| Image Missing                      |            |             |             |             |             |        |

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# Customer Management Report (San Mateo) Redlight Incidents

01-Jun-2012 to 30-Jun-2012

Operator Id: %

24

|                                | SAN-4HU-01 | SAN-HINO-01 | SAN-HINO-03 | SAN-HISA-01 | SAN-SAHI-01 | TOTAL   |
|--------------------------------|------------|-------------|-------------|-------------|-------------|---------|
| Misc Camera Issue              | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 62-15%      | 62-08%  |
| Plate Burn Out                 | 1-01%      | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Plate Not in Frame             | 1-01%      | 0-00%       | 0-00%       | 0-00%       | 2-00%       | 3-00%   |
| Rear Plate Camera Blurry       | 13-07%     | 2-07%       | 1-01%       | 0-00%       | 0-00%       | 16-02%  |
| Rear Plate Flash Inappropriate | 2-01%      | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-00%   |
| Too Old                        | 1-01%      | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Process Issues                 |            |             |             |             |             |         |
| Total                          | 19-10%     | 4-14%       | 3-04%       | 3-08%       | 136-32%     | 165-22% |
| Approved Violations            | 170-90%    | 25-86%      | 79-96%      | 35-92%      | 285-68%     | 594-78% |
| Total Notices Printed          | 170-90%    | 25-86%      | 79-96%      | 35-92%      | 285-68%     | 594-78% |

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# Customer Management Report (San Mateo) All Detection Types

01-Jul-2012 to 30-Jul-2012

Operator Id: %

|                                    | SAN-4HU-01 | SAN-HINO-01 | SAN-HINO-03 | SAN-HISA-01 | SAN-SAHI-01 | TOTAL |
|------------------------------------|------------|-------------|-------------|-------------|-------------|-------|
| <b>Total Processed Incidents</b>   | 220        | 34          | 114         | 46          | 773         | 1187  |
| <b>Less Uncontrollable Factors</b> |            |             |             |             |             |       |
| Obstruction                        | 10         | 1           | 2           | 0           | 5           | 18    |
| Driver Obstruction/Duckers         | 0          | 0           | 0           | 0           | 3           | 3     |
| Motor Cycle Helmet                 | 11         | 0           | 2           | 0           | 107         | 120   |
| Plate Obstruction                  | 1          | 0           | 4           | 1           | 25          | 31    |
| Vehicle Obstruction                | 3          | 1           | 1           | 0           | 5           | 10    |
| Emergency Vehicle Responding       | 0          | 0           | 0           | 0           | 5           | 5     |
| Multiple vehicles in frame         | 0          | 0           | 8           | 0           | 155         | 163   |
| On or Passed the Stop Bar (PD)     | 0          | 0           | 0           | 0           | 3           | 3     |
| Plate Unidentifiable               | 0          | 0           | 1           | 0           | 17          | 18    |
| Slow Roll - right turn             | 0          | 0           | 0           | 0           | 1           | 1     |
| Weather Conditions                 | 2          | 0           | 0           | 0           | 0           | 2     |
| Policy/Weather                     | 21         | 8           | 1           | 4           | 31          | 65    |
| Extended Vehicle                   | 9          | 0           | 1           | 0           | 24          | 34    |
| Sun Glare                          | 0          | 0           | 0           | 0           | 1           | 1     |
| Registration                       | 57         | 10          | 20          | 5           | 382         | 474   |
| Paper Plates                       | 163        | 24          | 94          | 41          | 391         | 713   |
| Issues                             | 0          | 0           | 0           | 0           | 0           | 0     |
| Wrong or No DMV                    | 163        | 24          | 94          | 41          | 391         | 713   |
| <b>Total</b>                       |            |             |             |             |             |       |
| <b>Sub Total Violations</b>        | 163        | 24          | 94          | 41          | 391         | 713   |
| Less in Progress                   | 0          | 0           | 0           | 0           | 0           | 0     |
| <b>Available For Prosecution</b>   | 163        | 24          | 94          | 41          | 391         | 713   |
| <b>Less Rejects</b>                |            |             |             |             |             |       |
| Camera                             | 0-00%      | 1-04%       | 0-00%       | 0-00%       | 0-00%       | 1-00% |
| Face Camera Flash                  | 0-00%      | 0-00%       | 0-00%       | 1-02%       | 0-00%       | 1-00% |
| Image Missing                      | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 3-01%       | 3-00% |
| Misc Camera Issue                  | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 5-01%       | 5-01% |
| Plate Not in Frame                 |            |             |             |             |             |       |

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# Customer Management Report (San Mateo) All Detection Types

01-Jul-2012 to 30-Jul-2012

Operator Id: %

|                                   | SAN-4HU-01     | SAN-HINO-01   | SAN-HINO-03   | SAN-HISA-01   | SAN-SAHI-01    | TOTAL          |
|-----------------------------------|----------------|---------------|---------------|---------------|----------------|----------------|
| Rear Plate Camera Blurry          | 2-01%          | 1-04%         | 0-00%         | 0-00%         | 1-00%          | 4-01%          |
| Rear Plate Flash Inappropriate    | 0-00%          | 1-04%         | 0-00%         | 0-00%         | 0-00%          | 1-00%          |
| Scene Image No Flash              | 0-00%          | 0-00%         | 0-00%         | 0-00%         | 2-01%          | 2-00%          |
| Driver Unidentifiable images poor | 0-00%          | 0-00%         | 0-00%         | 0-00%         | 1-00%          | 1-00%          |
| Plate Unclear                     | 0-00%          | 0-00%         | 1-01%         | 0-00%         | 0-00%          | 1-00%          |
| Red-light not visible in          | 0-00%          | 0-00%         | 0-00%         | 0-00%         | 1-00%          | 1-00%          |
| Sun Glare                         | 4-02%          | 0-00%         | 0-00%         | 0-00%         | 0-00%          | 4-01%          |
| Unclear Scene Image               | 0-00%          | 0-00%         | 0-00%         | 0-00%         | 1-00%          | 1-00%          |
| <b>Total</b>                      | <b>6-04%</b>   | <b>3-12%</b>  | <b>1-01%</b>  | <b>1-02%</b>  | <b>14-04%</b>  | <b>25-04%</b>  |
| <b>Approved Violations</b>        | <b>157-96%</b> | <b>21-88%</b> | <b>93-99%</b> | <b>40-98%</b> | <b>377-96%</b> | <b>688-96%</b> |
| <b>Total Notices Printed</b>      | <b>157-96%</b> | <b>21-88%</b> | <b>93-99%</b> | <b>40-98%</b> | <b>377-96%</b> | <b>688-96%</b> |

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# Customer Management Report (San Mateo) All Detection Types

01-Aug-2012 to 15-Aug-2012

Operator Id: %

2-7

|  | SAN-4HU-01 | SAN-HINO-01 | SAN-HINO-03 | SAN-HISA-01 | SAN-SAHI-01 | TOTAL |
|--|------------|-------------|-------------|-------------|-------------|-------|
| <b>Total Processed Incidents</b>             | 115        | 14          | 46          | 16          | 305         | 496   |
| <b>Less Uncontrollable Factors</b>           |            |             |             |             |             |       |
| Obstruction                                  | 3          | 0           | 1           | 1           | 4           | 9     |
| Driver Obstruction/Duckers                   |            |             |             |             |             |       |
| Plate Obstruction                            | 6          | 0           | 2           | 0           | 43          | 51    |
| Vehicle Obstruction                          | 1          | 0           | 2           | 0           | 18          | 21    |
| On or Passed the Stop Bar (PD).<br>Rejects   | 0          | 0           | 2           | 0           | 60          | 62    |
| Slow Roll - right turn                       | 0          | 0           | 1           | 0           | 6           | 7     |
| Policy/Weather<br>Rejects                    | 1          | 0           | 0           | 0           | 0           | 1     |
| Extended Vehicle<br>er                       | 13         | 4           | 1           | 4           | 12          | 34    |
| Sun Glare                                    | 0          | 0           | 0           | 0           | 1           | 1     |
| Weather/Nature                               | 1          | 0           | 0           | 1           | 8           | 10    |
| Registration<br>Issues                       | 25         | 4           | 9           | 6           | 152         | 196   |
| Paper Plates                                 |            |             |             |             |             |       |
| <b>Total</b>                                 | 90         | 10          | 37          | 10          | 153         | 300   |
| <b>Sub Total Violations</b>                  | 0          | 0           | 0           | 0           | 0           | 0     |
| Less in Progress                             | 90         | 10          | 37          | 10          | 153         | 300   |
| <b>Available For Prosecution</b>             |            |             |             |             |             |       |
| <b>Less Rejects</b>                          |            |             |             |             |             |       |
| Camera<br>Malfunction                        | 0-00%      | 2-20%       | 0-00%       | 0-00%       | 0-00%       | 2-01% |
| Face Camera Flash                            | 0-00%      | 0-00%       | 0-00%       | 2-20%       | 0-00%       | 2-01% |
| Face Camera Focus Blurry                     | 0-00%      | 0-00%       | 0-00%       | 1-10%       | 0-00%       | 1-00% |
| Misc Camera Issue                            | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 1-00% |
| Plate Not in Frame                           | 1-01%      | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00% |
| Rear Plate Flash Inappropriate               | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 5-03%       | 5-02% |
| Scene Image Flash Inappropriate              | 0-00%      | 0-00%       | 0-00%       | 0-00%       | 2-01%       | 2-01% |
| Driver Unidentifiable images poor<br>Rejects |            |             |             |             |             |       |

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# Customer Management Report (San Mateo) All Detection Types

01-Aug-2012 to 15-Aug-2012 Operator Id: %

28

|                              | 1-01%  | 2-20% | 0-00%   | 3-30% | 8-05%   | 14-05%  |
|------------------------------|--------|-------|---------|-------|---------|---------|
| TOTAL                        |        |       |         |       |         |         |
| SAN-SAHI-01                  |        |       |         |       |         |         |
| SAN-HISA-01                  |        |       |         |       |         |         |
| SAN-HINO-03                  |        |       |         |       |         |         |
| SAN-HINO-01                  |        |       |         |       |         |         |
| SAN-4HU-01                   |        |       |         |       |         |         |
| <b>Total</b>                 | 1-01%  | 2-20% | 0-00%   | 3-30% | 8-05%   | 14-05%  |
| <b>Approved Violations</b>   | 89-99% | 8-80% | 37-100% | 7-70% | 145-95% | 286-95% |
| <b>Total Notices Printed</b> | 81-90% | 6-60% | 36-97%  | 7-70% | 135-88% | 265-88% |

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