

# Customer Management Report (Santa Ana) Redlight Incidents

01-May-2013 to 08-Sep-2013 Operator Id: %

	682	505	1206	0	605	803	889	756	1303	1725	286	312	0	543	468	552	342	214	1968	516	887	156	TOTAL
<b>Total Processed Incidents</b>	9	20	18	0	4	15	20	17	10	32	8	18	0	12	7	40	4	14	49	15	23	0	14718
<b>Less Uncontrollable Factors</b>	0	0	4	0	4	4	5	0	4	0	0	11	0	0	0	3	2	0	1	2	2	0	335
Obstruction	0	0	4	0	4	4	5	0	4	0	0	11	0	0	0	3	2	0	1	2	2	0	47
Driver Obstruction/Duckers	1	10	12	0	16	9	7	6	13	45	5	4	0	5	3	8	1	0	12	9	3	2	171
Motor Cycle Helmet	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	2	5
Plate Obstruction	8	6	21	0	7	33	5	7	7	48	3	1	0	11	12	12	0	0	2	4	5	6	198
Signal Obstruction	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Vehicle Obstruction	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Citation issued manually	13	17	3	0	7	12	12	10	18	2	4	11	0	6	2	5	1	3	6	11	6	12	161
Emergency Vehicle Responding	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	1
Gender Mismatch	1	0	2	0	0	1	1	2	0	4	0	0	0	1	1	0	0	0	1	0	0	0	15
Incorrect/Incomplete DMV	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Invalid Offense	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Multiple vehicles in frame	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
On or Passed the Stop Bar (PD)	30	22	11	0	19	17	5	1	23	8	32	8	0	11	15	4	11	7	63	16	21	1	325
Plate Unidentifiable	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Police Discretion	58	44	79	0	31	66	46	38	50	59	32	23	0	64	31	22	28	26	279	73	34	13	1086
Safe Turn On Red	5	3	47	0	2	16	11	4	8	4	8	2	0	42	3	0	10	0	143	38	16	0	361
Sun Glare	2	9	13	0	2	9	5	2	1	18	1	1	0	4	5	5	0	0	17	1	6	4	105
Yielding to an Emergency	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Policy/Weather	0	0	1	0	0	0	3	1	2	13	2	1	0	1	1	1	0	0	4	0	0	1	31
Extended Vehicle	31	67	103	0	111	81	71	43	12	163	13	8	0	48	35	47	5	25	232	9	182	13	1297
Sun Glare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Weather/Nature	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Yellow with Red Light	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Registration Out of Country Plate Issues	1	1	3	0	0	1	0	0	0	1	0	0	0	0	0	1	1	0	2	1	0	0	12
Paper Plates	24	15	39	0	12	27	28	23	43	64	11	9	0	12	12	21	14	7	59	9	33	9	472

# Customer Management Report (Santa Ana) Redlight Incidents

01-May-2013 to 08-Sep-2013  
Operator Id: %

	SA-01EU-01(P)	SA-01FA-01(P)	SA-01GR-01(P)	SA-17BO-01(I)	SA-17BI-01(P)	SA-17BO-01(P)	SA-17TU-01(P)	SA-BRED-01(P)	SA-BRSE-01(P)	SA-DYPU-01(P)	SA-EU01-01(P)	SA-FA01-01(P)	SA-FAED-01(I)	SA-HAMF-01(P)	SA-HAWA-01(P)	SA-HAWE-01(P)	SA-NEHA-01(P)	SA-SAMA-01(P)	SA-SERA-01(P)	SA-TU17-01(P)	SA-WAHA-01(P)	SA-WEHA-01(P)	TOTAL
Total	185	217	358	0	215	294	223	152	202	467	120	100	0	226	127	172	77	83	882	189	333	0	16
Sub Total Violations	487	288	848	0	390	509	666	604	1101	1258	166	212	0	317	341	380	265	131	1086	327	554	93	10033
Less in Progress	44	23	68	0	18	49	57	41	45	53	17	11	0	23	30	30	15	12	35	26	48	3	640
Available For Prosecution	453	265	779	0	372	460	609	563	1056	1205	149	201	0	294	311	359	250	119	1051	301	506	90	9393
Less Rejects																							
Camera	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	2-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%
Multifunction	0-00%	0-00%	0-00%	0-00%	2-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%
Face Camera Focus Blurry	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%
Face Camera No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%
Face Not in Frame	1-00%	3-01%	1-00%	0-00%	0-00%	1-00%	2-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	11-04%	1-00%	3-03%	28-00%
Image Missing	6-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	9-03%	0-00%	0-00%	15-00%
Misc Camera Issue	1-00%	0-00%	0-00%	0-00%	20-05%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	15-07%	0-00%	0-00%	0-00%	1-00%	2-01%	2-02%	18-02%	11-04%	0-00%	0-00%	73-01%
Plate Burn Out	0-00%	0-00%	0-00%	0-00%	3-01%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	4-01%	0-00%	0-00%	11-00%
Plate Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%	0-00%	11-01%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	22-00%
Rear Plate Camera Blurry	1-00%	1-00%	1-00%	0-00%	0-00%	0-00%	2-00%	8-01%	0-00%	1-00%	1-01%	0-00%	0-00%	1-00%	2-01%	0-00%	0-00%	0-00%	0-00%	5-02%	1-00%	0-00%	0-00%
Rear Plate Flash Inappropriate	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%	1-01%	1-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	2-01%	0-00%	0-00%	14-00%
Rear Plate No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	6-00%
Scene Image Flash Inappropriate	0-00%	0-00%	2-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	12-08%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	15-00%
Scene Image No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-01%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	3-00%
Business Rules	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	3-00%	0-00%	1-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-02%	1-00%	0-00%	0-00%	0-00%	10-00%
Driver Unidentifiable Images poor	17-04%	32-12%	38-05%	0-00%	31-08%	18-04%	38-06%	12-02%	10-01%	19-02%	1-01%	12-06%	0-00%	21-07%	10-03%	17-05%	8-03%	9-08%	67-06%	18-05%	53-10%	2-02%	431-05%
Incorrect Speed	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Red-light not visible in	4-01%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	13-00%
Unclear Scene Image	0-00%	0-00%	0-00%	0-00%	1-00%	5-01%	0-00%	2-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	10-00%
Too Old	0-00%	0-00%	1-00%	0-00%	1-00%	2-00%	1-00%	0-00%	0-00%	3-00%	1-01%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	11-00%
Process Issues																							

# Customer Management Report (Santa Ana) Redlight Incidents

01-May-2013 to 08-Sep-2013

Operator Id: %

	33-37%	37-44%	44-58%	58-76%	76-91%	91-100%	TOTAL
Total	420-83%	228-86%	228-86%	420-83%	228-86%	228-86%	719-08%
Approved Violations	420-83%	228-86%	228-86%	420-83%	228-86%	228-86%	8674-92%
Total Notices Printed	420-83%	228-86%	228-86%	420-83%	228-86%	228-86%	8674-92%
SA-01EU-01(P)	33-37%	37-44%	44-58%	58-76%	76-91%	91-100%	719-08%
SA-01FA-01(P)	37-44%	44-58%	58-76%	76-91%	91-100%		13-14%
SA-01GR-01(P)	44-58%	58-76%	76-91%	91-100%			77-86%
SA-17B0-01(I)	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	77-86%
SA-17B0-01(P)	58-76%	76-91%	91-100%				77-86%
SA-17BI-01(P)	58-76%	76-91%	91-100%				77-86%
SA-17BO-01(P)	29-36%	36-44%	44-58%	58-76%	76-91%	91-100%	430-65%
SA-17TU-01(P)	46-58%	58-76%	76-91%	91-100%			430-65%
SA-BRED-01(P)	30-36%	36-44%	44-58%	58-76%	76-91%	91-100%	430-65%
SA-BRSE-01(P)	11-11%	11-11%	11-11%	11-11%	11-11%	11-11%	245-81%
SA-DYPU-01(P)	38-38%	38-38%	38-38%	38-38%	38-38%	38-38%	245-81%
SA-EU01-01(P)	18-18%	18-18%	18-18%	18-18%	18-18%	18-18%	245-81%
SA-FA01-01(P)	32-32%	32-32%	32-32%	32-32%	32-32%	32-32%	245-81%
SA-FAED-01(I)	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	245-81%
SA-HAMF-01(P)	23-23%	23-23%	23-23%	23-23%	23-23%	23-23%	245-81%
SA-HAWA-01(P)	13-13%	13-13%	13-13%	13-13%	13-13%	13-13%	245-81%
SA-HAWE-01(P)	36-36%	36-36%	36-36%	36-36%	36-36%	36-36%	245-81%
SA-NEHA-01(P)	19-19%	19-19%	19-19%	19-19%	19-19%	19-19%	245-81%
SA-SAMA-01(P)	14-14%	14-14%	14-14%	14-14%	14-14%	14-14%	245-81%
SA-SERA-01(P)	91-91%	91-91%	91-91%	91-91%	91-91%	91-91%	245-81%
SA-TU17-01(P)	58-58%	58-58%	58-58%	58-58%	58-58%	58-58%	245-81%
SA-WAHA-01(P)	76-76%	76-76%	76-76%	76-76%	76-76%	76-76%	245-81%
SA-WEHA-01(P)	13-13%	13-13%	13-13%	13-13%	13-13%	13-13%	245-81%