

# Customer Management Report (Solana Beach) All Detection Types

01-May-2013 to 31-May-2013

Operator Id: %

|  | SOL-101L-01(I) | SOL-10SH-01(P) | SOL-SHLO-01(P) | TOTAL   |
|--|----------------|----------------|----------------|---------|
| <b>Total Processed Incidents</b>                 | 0              | 97             | 161            | 258     |
| <b>Less Uncontrollable Factors</b>               |                |                |                |         |
| Obstruction Driver Obstruction/Duckers           | 0              | 3              | 2              | 5       |
| Plate Obstruction                                | 0              | 3              | 4              | 7       |
| Police Rejects Emergency Vehicle Responding      | 0              | 3              | 0              | 3       |
| Invalid Offense                                  | 0              | 0              | 1              | 1       |
| Police Discretion                                | 0              | 1              | 2              | 3       |
| Safe Turn On Red                                 | 0              | 0              | 14             | 14      |
| Policy/Weather Sun Glare                         | 0              | 9              | 13             | 22      |
| Registration Out of Country Plate                | 0              | 0              | 1              | 1       |
| Paper Plates                                     | 0              | 0              | 3              | 3       |
| <b>Total</b>                                     | 0              | 19             | 40             | 59      |
| <b>Sub Total Violations</b>                      | 0              | 78             | 121            | 199     |
| Less in Progress                                 | 0              | 0              | 0              | 0       |
| <b>Available For Prosecution</b>                 | 0              | 78             | 121            | 199     |
| <b>Less Rejects</b>                              |                |                |                |         |
| Camera Malfunction Face Not in Frame             | 0-00%          | 0-00%          | 2-02%          | 2-01%   |
| Plate Not in Frame                               | 0-00%          | 1-01%          | 0-00%          | 1-01%   |
| Police Rejects Driver Unidentifiable images poor | 0-00%          | 6-08%          | 11-09%         | 17-09%  |
| <b>Total</b>                                     | 0-00%          | 7-09%          | 13-11%         | 20-10%  |
| <b>Approved Violations</b>                       | 0-00%          | 71-91%         | 108-89%        | 179-90% |
| <b>Total Notices Printed</b>                     | 0-00%          | 71-91%         | 108-89%        | 179-90% |

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# Customer Management Report (Solana Beach) All Detection Types

Operator Id: %

|                                    | SOL-101L-01 | SOL-LOSH-01 | SOL-SHLO-01 | TOTAL   |
|------------------------------------|-------------|-------------|-------------|---------|
| <b>Total Processed Incidents</b>   | 0           | 110         | 145         | 255     |
| <b>Less Uncontrollable Factors</b> |             |             |             |         |
| Obstruction                        | 0           | 4           | 2           | 6       |
| Driver Obstruction/Duckers         | 0           | 1           | 2           | 3       |
| Plate Obstruction                  | 0           | 2           | 2           | 4       |
| Vehicle Obstruction                | 0           | 1           | 0           | 1       |
| Face Obstruction                   | 0           | 0           | 1           | 1       |
| Incorrect/Incomplete DMV           | 0           | 0           | 10          | 10      |
| Safe Turn On Red                   | 0           | 1           | 4           | 5       |
| Policy/Weath                       | 0           | 5           | 14          | 19      |
| Extended Vehicle                   | 0           | 0           | 0           | 0       |
| Sun Glare                          | 0           | 0           | 0           | 0       |
| Registration                       | 0           | 0           | 1           | 1       |
| Out of Country Plate               | 0           | 1           | 4           | 5       |
| Issues                             | 0           | 15          | 40          | 55      |
| Paper Plates                       | 0           | 95          | 105         | 200     |
| <b>Total</b>                       | 0           | 95          | 105         | 200     |
| <b>Sub Total Violations</b>        | 0           | 95          | 105         | 200     |
| Less in Progress                   | 0           | 0           | 0           | 0       |
| <b>Available For Prosecution</b>   | 0           | 95          | 105         | 200     |
| <b>Less Rejects</b>                |             |             |             |         |
| Camera                             | 0-00%       | 1-01%       | 0-00%       | 1-00%   |
| Rear Plate Camera Blurry           | 0-00%       | 3-03%       | 5-05%       | 8-04%   |
| Malfunction                        | 0-00%       | 0-00%       | 1-01%       | 1-00%   |
| Police                             | 0-00%       | 4-04%       | 6-06%       | 10-05%  |
| Driver Unidentifiable images poor  | 0-00%       | 91-96%      | 90-94%      | 190-95% |
| Rejects                            | 0-00%       | 91-96%      | 90-94%      | 190-95% |
| Too Old                            | 0-00%       | 0-00%       | 0-00%       | 0-00%   |
| Process Issues                     | 0-00%       | 0-00%       | 0-00%       | 0-00%   |
| <b>Total</b>                       | 0-00%       | 4-04%       | 6-06%       | 10-05%  |
| <b>Approved Violations</b>         | 0-00%       | 91-96%      | 90-94%      | 190-95% |
| <b>Total Notices Printed</b>       | 0-00%       | 91-96%      | 90-94%      | 190-95% |

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# Customer Management Report (Solana Beach) All Detection Types

01-Jun-2013 to 30-Jun-2013

Operator Id: %

|             |  |
|-------------|--|
| TOTAL       |  |
| SOL-SHLO-01 |  |
| SOL-LOSH-01 |  |
| SOL-101L-01 |  |

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach" drop down list, the statuses reflected in this report will only indicate the current

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# Customer Management Report (Solana Beach) All Detection Types

01-Jul-2013 to 31-Jul-2013

Operator Id: %

|  | SOL-101L-01(I) | SOL-LOSH-01(P) | SOL-SHLO-01(P) | TOTAL   |
|--|----------------|----------------|----------------|---------|
| <b>Total Processed Incidents</b>                 | 0              | 117            | 101            | 218     |
| <b>Less Uncontrollable Factors</b>               |                |                |                |         |
| Obstruction                                      | 0              | 6              | 3              | 9       |
| Driver Obstruction/Duckers                       | 0              | 3              | 0              | 3       |
| Plate Obstruction                                | 0              | 1              | 0              | 1       |
| Vehicle Obstruction                              | 0              | 1              | 0              | 1       |
| Police Rejects                                   | 0              | 1              | 1              | 2       |
| Emergency Vehicle Responding                     | 0              | 1              | 0              | 1       |
| Face Obstruction                                 | 0              | 0              | 1              | 1       |
| Invalid Offense                                  | 0              | 1              | 2              | 3       |
| Police Discretion                                | 0              | 0              | 5              | 5       |
| Safe Turn On Red                                 | 0              | 0              | 1              | 1       |
| Policy/Weather                                   | 0              | 12             | 12             | 24      |
| Extended Vehicle                                 | 0              | 0              | 0              | 0       |
| Sun Glare  | 0              | 0              | 0              | 0       |
| Registration Out of Country Plate                | 0              | 2              | 1              | 3       |
| Issues Paper Plates                              | 0              | 27             | 27             | 54      |
| <b>Total</b>                                     | 0              | 90             | 74             | 164     |
| <b>Sub Total Violations</b>                      | 0              | 90             | 74             | 164     |
| Less in Progress                                 | 0              | 0              | 0              | 0       |
| <b>Available For Prosecution</b>                 | 0              | 90             | 74             | 164     |
| <b>Less Rejects</b>                              |                |                |                |         |
| Camera Face Not in Frame                         | 0-00%          | 0-00%          | 1-01%          | 1-01%   |
| Malfunction Rear Plate Camera Blurry             | 0-00%          | 1-01%          | 0-00%          | 1-01%   |
| Police Rejects Driver Unidentifiable images poor | 0-00%          | 4-04%          | 7-09%          | 11-07%  |
| <b>Total</b>                                     | 0-00%          | 5-06%          | 8-11%          | 13-08%  |
| <b>Approved Violations</b>                       |                |                |                |         |
| <b>Generated By: JBURNETTE</b>                   | 0-00%          | 85-94%         | 66-89%         | 151-92% |
| <b>Generated On: 8/13/2013 4:55:33 PM</b>        |                |                |                |         |

# Customer Management Report (Solana Beach) All Detection Types

01-Jul-2013 to 31-Jul-2013

Operator Id: %

|                |         |
|----------------|---------|
| SOL-101L-01(I) | 0-00%   |
| SOL-LOSH-01(P) | 85-04%  |
| SOL-SHLO-01(P) | 55-89%  |
| TOTAL          | 151-92% |

Total Notices Printed

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# Customer Management Report (Solana Beach) All Detection Types

01-Aug-2013 to 31-Aug-2013

Operator Id: %

|                                  | SOL-101L-01 | SOL-LOSH-01 | SOL-SHLO-01 | TOTAL |
|----------------------------------|-------------|-------------|-------------|-------|
| <b>Total Processed Incidents</b> | 12          | 177         | 176         | 305   |

| Less Uncontrollable Factors      |                              |   |    |     |     |
|----------------------------------|------------------------------|---|----|-----|-----|
| Obstruction                      | Driver Obstruction/Duckers   | 0 | 3  | 2   | 5   |
|                                  | Plate Obstruction            | 0 | 2  | 3   | 5   |
|                                  | Vehicle Obstruction          | 0 | 0  | 1   | 1   |
| Police Rejects                   | Emergency Vehicle Responding | 1 | 3  | 1   | 5   |
|                                  | Face Obstruction             | 0 | 1  | 0   | 1   |
|                                  | Invalid Offense              | 0 | 0  | 1   | 1   |
|                                  | Police Discretion            | 1 | 0  | 0   | 1   |
|                                  | Safe Turn On Red             | 0 | 1  | 6   | 7   |
| Policy/Weather                   | Extended Vehicle             | 0 | 1  | 0   | 1   |
|                                  | Sun Glare                    | 0 | 11 | 29  | 40  |
| Registration Issues              | Out of Country Plate         | 0 | 0  | 1   | 1   |
|                                  | Paper Plates                 | 1 | 0  | 9   | 10  |
| <b>Total</b>                     |                              | 3 | 22 | 53  | 78  |
| <b>Sub Total Violations</b>      |                              | 9 | 95 | 123 | 227 |
| Less in Progress                 |                              | 0 | 0  | 0   | 0   |
| <b>Available For Prosecution</b> |                              | 9 | 95 | 123 | 227 |

| Less Rejects       |                                   |       |       |       |        |
|--------------------|-----------------------------------|-------|-------|-------|--------|
| Camera Malfunction | Face Camera Flash                 | 0-00% | 0-00% | 1-01% | 1-00%  |
|                    | Face Not in Frame                 | 0-00% | 1-01% | 1-01% | 2-01%  |
|                    | Rear Plate Camera Blurry          | 0-00% | 1-01% | 0-00% | 1-00%  |
| Police Rejects     | Driver Unidentifiable images poor | 1-11% | 1-01% | 4-03% | 6-03%  |
|                    | Unclear Scene Image               | 1-11% | 0-00% | 0-00% | 1-00%  |
| <b>Total</b>       |                                   | 2-22% | 3-03% | 6-05% | 11-05% |

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# Customer Management Report (Solana Beach) All Detection Types

01-Aug-2013 to 31-Aug-2013

Operator Id: %

| Category              | SOL-101L-01 | SOL-LOSH-01 | SOL-SHLO-01 | TOTAL   |
|-----------------------|-------------|-------------|-------------|---------|
| Approved Violations   | 7.78%       | 92.97%      | 117.95%     | 216.95% |
| Total Notices Printed | 7.78%       | 92.97%      | 117.95%     | 216.95% |

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Generated On: 9/24/2013 7:46:16 AM

# Customer Management Report (Solana Beach) All Detection Types

01-Sep-2013 to 30-Sep-2013 Operator Id: %

|                                    | SOL-101L-01 | SOL-LOSH-01 | SOL-SHLO-01 | TOTAL      |
|------------------------------------|-------------|-------------|-------------|------------|
| <b>Total Processed Incidents</b>   | 25          | 114         | 175         | 314        |
| <b>Less Uncontrollable Factors</b> |             |             |             |            |
| Obstruction                        | 1           | 6           | 3           | 10         |
| Motor Cycle Helmet                 | 0           | 0           | 1           | 1          |
| Plate Obstruction                  | 0           | 2           | 0           | 2          |
| Police Rejects                     |             |             |             |            |
| Emergency Vehicle Responding       | 0           | 1           | 0           | 1          |
| Police Discretion                  | 0           | 1           | 0           | 1          |
| Safe Turn On Red                   | 1           | 0           | 7           | 8          |
| Policy/Weather                     |             |             |             |            |
| Extended Vehicle                   | 0           | 0           | 5           | 5          |
| Sun Glare                          | 0           | 0           | 41          | 41         |
| Registration Issues                |             |             |             |            |
| Out of Country Plate               | 0           | 0           | 2           | 2          |
| Paper Plates                       | 1           | 2           | 4           | 7          |
| Wrong or No DMV                    | 0           | 1           | 0           | 1          |
| <b>Total</b>                       | <b>3</b>    | <b>13</b>   | <b>63</b>   | <b>79</b>  |
| <b>Sub Total Violations</b>        | <b>22</b>   | <b>101</b>  | <b>112</b>  | <b>235</b> |
| Less in Progress                   | 0           | 0           | 0           | 0          |
| <b>Available For Prosecution</b>   | <b>22</b>   | <b>101</b>  | <b>112</b>  | <b>235</b> |
| <b>Less Rejects</b>                |             |             |             |            |
| Camera Malfunction                 | 0-00%       | 0-00%       | 1-01%       | 1-00%      |
| Face Camera Flash                  | 0-00%       | 0-00%       | 1-01%       | 1-00%      |
| Face Not in Frame                  | 2-09%       | 0-00%       | 0-00%       | 2-01%      |
| Misc Camera Issue                  | 1-05%       | 0-00%       | 0-00%       | 1-00%      |
| Plate Not in Frame                 | 0-00%       | 1-01%       | 0-00%       | 1-00%      |
| Rear Plate Camera Blurry           | 0-00%       | 0-00%       | 1-01%       | 1-00%      |
| Rear Plate Flash Inappropriate     | 0-00%       | 0-00%       | 1-01%       | 1-00%      |

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# Customer Management Report (Solana Beach) All Detection Types

01-Sep-2013 to 30-Sep-2013 Operator Id: %

|                       | SOL-101L-01 | SOL-LOSH-01 | SOL-SHLO-01 | TOTAL   |
|-----------------------|-------------|-------------|-------------|---------|
| Police Rejects        | 0-00%       | 0-00%       | 2-02%       | 2-01%   |
| Process Issues        | 2-03%       | 0-00%       | 0-00%       | 2-01%   |
| Too Old               | 0-00%       | 1-01%       | 0-00%       | 1-00%   |
| Total                 | 5-23%       | 2-02%       | 5-04%       | 12-05%  |
| Approved Violations   | 17-77%      | 99-98%      | 107-96%     | 223-95% |
| Total Notices Printed | 17-77%      | 99-98%      | 107-96%     | 223-95% |

Legend: (P) = Production (I) = Inoperative  
 Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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# Customer Management Report (Solana Beach) All Detection Types

01-Oct-2013 to 31-Oct-2013 Operator Id: %

|                                    | SOL-101L-01 | SOL-LOSH-01 | SOL-SHLO-01 | TOTAL |
|------------------------------------|-------------|-------------|-------------|-------|
| <b>Total Processed Incidents</b>   | 28          | 115         | 198         | 341   |
| <b>Less Uncontrollable Factors</b> |             |             |             |       |
| Obstruction                        | 2           | 5           | 1           | 8     |
| Plate Obstruction                  | 1           | 3           | 0           | 4     |
| Signal Obstruction                 | 1           | 0           | 0           | 1     |
| Vehicle Obstruction                | 0           | 1           | 0           | 1     |
| Police Rejects                     | 0           | 1           | 0           | 1     |
| Emergency Vehicle Responding       | 0           | 2           | 0           | 2     |
| Face Obstruction                   | 1           | 0           | 0           | 1     |
| On or Passed the Stop Bar (PD)     | 2           | 1           | 1           | 4     |
| Police Discretion                  | 3           | 1           | 11          | 15    |
| Safe Turn On Red                   | 0           | 1           | 2           | 3     |
| Policy/Weath                       | 0           | 0           | 47          | 47    |
| Extended Vehicle                   |             |             |             |       |
| er                                 |             |             |             |       |
| Sun Glare                          | 0           | 3           | 5           | 8     |
| Paper Plates                       |             |             |             |       |
| Issues                             |             |             |             |       |
| <b>Total</b>                       | 10          | 18          | 67          | 95    |
| <b>Sub Total Violations</b>        | 18          | 97          | 131         | 246   |
| Less in Progress                   | 0           | 0           | 0           | 0     |
| <b>Available For Prosecution</b>   | 18          | 97          | 131         | 246   |
| <b>Less Rejects</b>                |             |             |             |       |
| Camera                             | 0-00%       | 0-00%       | 1-01%       | 1-00% |
| Face Not in Frame                  |             |             |             |       |
| Malfunction                        |             |             |             |       |
| Police                             | 0-00%       | 0-00%       | 6-05%       | 6-02% |
| Driver Unidentifiable images poor  |             |             |             |       |
| Rejects                            |             |             |             |       |
| Process                            | 0-00%       | 1-01%       | 0-00%       | 1-00% |
| Issues                             |             |             |             |       |
| Too Old                            |             |             |             |       |
| <b>Total</b>                       | 0-00%       | 1-01%       | 7-05%       | 8-03% |

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# Customer Management Report (Solana Beach) All Detection Types

01-Oct-2013 to 31-Oct-2013

Operator Id: %

| Operator Id | Approved Violations | Total Notices Printed |
|-------------|---------------------|-----------------------|
| SOL-101L-01 | 18-100%             | 18-100%               |
| SOL-LOSH-01 | 96-99%              | 96-99%                |
| SOL-SHLO-01 | 124-96%             | 124-95%               |
| TOTAL       | 238-97%             | 238-97%               |

Legend: (P) = Production (I) = Inoperative  
 Note: If you selected "All" from the "Approach" drop down list, the statuses reflected in this report will only indicate the current

# Customer Management Report (Solana Beach) All Detection Types

01-Nov-2013 to 30-Nov-2013

Operator Id: %

|                                    | SOL-101L-01              | SOL-LOSH-01 | SOL-SHLO-01 | TOTAL |
|------------------------------------|--------------------------|-------------|-------------|-------|
| <b>Total Processed Incidents</b>   | 27                       | 75          | 165         | 267   |
| <b>Less Uncontrollable Factors</b> |                          |             |             |       |
| Obstruction                        | 0                        | 4           | 1           | 5     |
| Driver Obstruction/Duckers         | 0                        | 0           | 1           | 1     |
| Motor Cycle Helmet                 | 2                        | 0           | 1           | 3     |
| Plate Obstruction                  | 1                        | 0           | 3           | 4     |
| Vehicle Obstruction                | 0                        | 2           | 0           | 2     |
| Emergency Vehicle Responding       | 0                        | 2           | 0           | 2     |
| Face Obstruction                   | 0                        | 1           | 1           | 2     |
| Police Discretion                  | 2                        | 1           | 11          | 14    |
| Safe Turn On Red                   | 0                        | 0           | 37          | 37    |
| Policy/Weath                       | 0                        | 0           | 1           | 1     |
| Sun Glare                          | 0                        | 1           | 4           | 5     |
| Registration                       | 5                        | 11          | 60          | 76    |
| Out of Country Plate               | 22                       | 64          | 105         | 191   |
| Paper Plates                       | 0                        | 0           | 0           | 0     |
| <b>Total</b>                       | 22                       | 64          | 105         | 191   |
| <b>Sub Total Violations</b>        | 22                       | 64          | 105         | 191   |
| Less in Progress                   | 0                        | 0           | 0           | 0     |
| <b>Available For Prosecution</b>   | 22                       | 64          | 105         | 191   |
| <b>Less Rejects</b>                |                          |             |             |       |
| Camera                             | 1-05%                    | 0-00%       | 0-00%       | 1-01% |
| Face Camera Focus Blurry           | 0-00%                    | 0-00%       | 1-01%       | 1-01% |
| Mafunction                         | 0-00%                    | 0-00%       | 1-01%       | 1-01% |
| Misc Camera Issue                  | 0-00%                    | 0-00%       | 1-01%       | 1-01% |
| Plate Not in Frame                 | 1-05%                    | 1-02%       | 3-03%       | 5-03% |
| Driver Unidentifiable images poor  | 1-05%                    | 0-00%       | 0-00%       | 1-01% |
| Rejects                            | Red-light not visible in |             |             |       |

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# Customer Management Report (Solana Beach) All Detection Types

01-Nov-2013 to 30-Nov-2013

Operator Id: %

| Process Issues        | Too Old | SOL-101L-01 | SOL-LOSH-01 | SOL-SHLO-01 | TOTAL   |
|-----------------------|---------|-------------|-------------|-------------|---------|
| Total                 | 1-05%   | 4-18%       | 0-00%       | 2-02%       | 3-02%   |
| Approved Violations   | 18-82%  | 18-82%      | 63-98%      | 98-93%      | 179-94% |
| Total Notices Printed | 18-82%  | 18-82%      | 63-98%      | 98-93%      | 179-94% |

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach," drop down list, the statuses reflected in this report will only indicate the current

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# Customer Management Report (Solana Beach) All Detection Types

01-Dec-2013 to 31-Dec-2013

Operator Id: %

|                                    | SOL-101L-01 | SOL-LOSH-01 | SOL-SHLO-01 | TOTAL  |
|------------------------------------|-------------|-------------|-------------|--------|
| <b>Total Processed Incidents</b>   | 24          | 92          | 142         | 258    |
| <b>Less Uncontrollable Factors</b> |             |             |             |        |
| Obstruction                        | 0           | 0           | 2           | 2      |
| Plate Obstruction                  | 0           | 0           | 1           | 1      |
| Signal Obstruction                 | 1           | 0           | 0           | 1      |
| Vehicle Obstruction                | 0           | 1           | 2           | 3      |
| Police Rejects                     |             |             |             |        |
| Emergency Vehicle Responding       | 0           | 1           | 0           | 1      |
| Face Obstruction                   | 1           | 0           | 0           | 1      |
| Incorrect/Incomplete DMV           | 1           | 1           | 0           | 2      |
| On or Passed the Stop Bar (PD)     | 1           | 4           | 7           | 12     |
| Police Discretion                  | 8           | 0           | 1           | 9      |
| Safe Turn On Red                   | 3           | 1           | 12          | 16     |
| Policy/Weather                     | 0           | 2           | 0           | 2      |
| Extended Vehicle                   | 0           | 0           | 26          | 26     |
| Sun Glare                          | 0           | 0           | 0           | 0      |
| Out of Country Plate               | 0           | 0           | 1           | 1      |
| Paper Plates                       | 1           | 2           | 9           | 12     |
| <b>Total</b>                       | 16          | 12          | 61          | 89     |
| <b>Sub Total Violations</b>        | 8           | 80          | 81          | 169    |
| Less in Progress                   | 0           | 0           | 0           | 0      |
| <b>Available For Prosecution</b>   | 8           | 80          | 81          | 169    |
| <b>Less Rejects</b>                |             |             |             |        |
| Camera                             | 0-00%       | 1-01%       | 1-01%       | 2-01%  |
| Malfunction                        | 0-00%       | 0-00%       | 1-01%       | 1-01%  |
| Police Rejects                     | 1-12%       | 0-00%       | 9-11%       | 10-06% |
| Driver Unidentifiable images poor  | 0-00%       | 0-00%       | 1-01%       | 1-01%  |
| Unclear Scene Image                |             |             |             |        |

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# Customer Management Report (Solana Beach) All Detection Types

01-Dec-2013 to 31-Dec-2013

Operator Id: %

| Process Issues        | Too Old | SOL-101L-01 | SOL-LOSH-01 | SOL-SHLO-01 | TOTAL |
|-----------------------|---------|-------------|-------------|-------------|-------|
| Total                 | 0-00%   | 0-00%       | 0-00%       | 1-01%       | 1-01% |
| Approved Violations   | 1-12%   | 1-01%       | 13-16%      | 15-09%      |       |
| Total Notices Printed | 7-88%   | 79-99%      | 68-84%      | 154-91%     |       |
|                       | 7-88%   | 79-99%      | 68-84%      | 154-91%     |       |

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach." drop down list, the statuses reflected in this report will only indicate the current

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# Customer Management Report (Solana Beach) All Detection Types

01-Jan-2014 to 31-Jan-2014

Operator Id: %

|                                    |                                   | SOL-101L-01 | SOL-10SH-01 | SOL-SHLO-01 | TOTAL   |
|------------------------------------|-----------------------------------|-------------|-------------|-------------|---------|
| <b>Total Processed Incidents</b>   |                                   | 37          | 81          | 141         | 259     |
| <b>Less Uncontrollable Factors</b> |                                   |             |             |             |         |
| Obstruction                        | Driver Obstruction/Duckers        | 0           | 2           | 0           | 2       |
|                                    | Plate Obstruction                 | 0           | 2           | 6           | 8       |
|                                    | Vehicle Obstruction               | 1           | 1           | 1           | 3       |
| Police Rejects                     | Emergency Vehicle Responding      | 0           | 2           | 0           | 2       |
|                                    | Face Obstruction                  | 2           | 2           | 1           | 5       |
|                                    | On or Passed the Stop Bar (PD).   | 4           | 6           | 6           | 16      |
|                                    | Police Discretion                 | 3           | 1           | 1           | 5       |
|                                    | Safe Turn On Red                  | 3           | 0           | 20          | 23      |
| Policy/Weather                     | Extended Vehicle                  | 0           | 0           | 1           | 1       |
|                                    | Sun Glare                         | 1           | 0           | 25          | 26      |
| Registration Issues                | Out of Country Plate              | 0           | 0           | 1           | 1       |
|                                    | Paper Plates                      | 1           | 1           | 5           | 7       |
| <b>Total</b>                       |                                   | 15          | 17          | 67          | 99      |
| <b>Sub Total Violations</b>        |                                   | 22          | 64          | 74          | 160     |
| Less in Progress                   |                                   | 0           | 0           | 0           | 0       |
| <b>Available For Prosecution</b>   |                                   | 22          | 64          | 74          | 160     |
| <b>Less Rejects</b>                |                                   |             |             |             |         |
| Camera Malfunction                 | Face Not in Frame                 | 0-00%       | 1-02%       | 2-03%       | 3-02%   |
|                                    | Plate Burn Out                    | 0-00%       | 0-00%       | 1-01%       | 1-01%   |
|                                    | Plate Not in Frame                | 0-00%       | 0-00%       | 2-03%       | 2-01%   |
|                                    | Rear Plate Camera Blurry          | 1-05%       | 0-00%       | 0-00%       | 1-01%   |
| Police Rejects                     | Driver Unidentifiable images poor | 5-23%       | 0-00%       | 18-24%      | 23-14%  |
|                                    | Red-light not visible in          | 1-05%       | 0-00%       | 0-00%       | 1-01%   |
| Process Issues                     | Too Old                           | 1-05%       | 0-00%       | 1-01%       | 2-01%   |
| <b>Total</b>                       |                                   | 8-36%       | 1-02%       | 24-32%      | 33-21%  |
| <b>Approved Violations</b>         |                                   | 14-64%      | 63-98%      | 50-68%      | 127-79% |
| <b>Total Notices Printed</b>       |                                   | 14-64%      | 63-98%      | 50-68%      | 127-79% |

Registration - Out of Country Plate  
 License - Paper Plate  
 Violation -

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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# Customer Management Report (Solana Beach) All Detection Types

01-Feb-2014 to 28-Feb-2014

Operator Id: %

|                                    |                                   | SOL-101L-01 | SOL-10SH-01 | SOL-SHLO-01 | TOTAL  |
|------------------------------------|-----------------------------------|-------------|-------------|-------------|--------|
| <b>Total Processed Incidents</b>   |                                   | 27          | 83          | 123         | 233    |
| <b>Less Uncontrollable Factors</b> |                                   |             |             |             |        |
| Obstruction                        | Driver Obstruction/Duckers        | 0           | 4           | 0           | 4      |
|                                    | Plate Obstruction                 | 1           | 2           | 0           | 3      |
|                                    | Vehicle Obstruction               | 0           | 1           | 1           | 2      |
| Police Rejects                     | Emergency Vehicle Responding      | 2           | 2           | 0           | 4      |
|                                    | Face Obstruction                  | 0           | 4           | 1           | 5      |
|                                    | On or Passed the Stop Bar (PD).   | 1           | 3           | 11          | 15     |
|                                    | Police Discretion                 | 1           | 0           | 0           | 1      |
| Policy/Weather                     | Safe Turn On Red                  | 2           | 1           | 5           | 8      |
|                                    | Extended Vehicle                  | 0           | 1           | 1           | 2      |
|                                    | Sun Glare                         | 0           | 1           | 30          | 31     |
| Registration Issues                | Weather/Nature                    | 1           | 0           | 2           | 3      |
|                                    | Paper Plates                      | 0           | 3           | 2           | 5      |
| Total                              | Wrong or No DMV                   | 1           | 0           | 0           | 1      |
|                                    |                                   | 9           | 22          | 53          | 84     |
| <b>Sub Total Violations</b>        |                                   | 18          | 61          | 70          | 149    |
| Less in Progress                   |                                   | 0           | 0           | 0           | 0      |
| <b>Available For Prosecution</b>   |                                   | 18          | 61          | 70          | 149    |
| <b>Less Rejects</b>                |                                   |             |             |             |        |
| Camera Malfunction                 | Face Not in Frame                 | 0-00%       | 0-00%       | 1-01%       | 1-01%  |
|                                    | Image Missing                     | 0-00%       | 1-02%       | 0-00%       | 1-01%  |
|                                    | Misc Camera Issue                 | 0-00%       | 1-02%       | 1-01%       | 2-01%  |
|                                    | Plate Not in Frame                | 0-00%       | 0-00%       | 1-01%       | 1-01%  |
| Police Rejects Process Issues      | Driver Unidentifiable images poor | 5-28%       | 7-11%       | 33-47%      | 45-30% |
|                                    | Too Old                           | 2-11%       | 0-00%       | 1-01%       | 3-02%  |
| <b>Total</b>                       |                                   | 7-39%       | 9-15%       | 37-53%      | 53-36% |
| <b>Approved Violations</b>         |                                   | 11-61%      | 52-85%      | 33-47%      | 96-64% |
| <b>Total Notices Printed</b>       |                                   | 11-61%      | 52-85%      | 33-47%      | 96-64% |

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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# Customer Management Report (Solana Beach) All Detection Types

01-Mar-2014 to 31-Mar-2014

Operator Id: %

TOTAL

|             |    |     |     |     |
|-------------|----|-----|-----|-----|
| SOL-101L-01 | 34 | 101 | 179 | 314 |
| SOL-LOSH-01 |    |     |     |     |
| SOL-SHLO-01 |    |     |     |     |

**Total Processed Incidents** 34 101 179 314

## Less Uncontrollable Factors

|                |                                |   |   |    |    |
|----------------|--------------------------------|---|---|----|----|
| Obstruction    | Driver Obstruction/Duckers     | 3 | 3 | 3  | 9  |
|                | Plate Obstruction              | 1 | 2 | 2  | 5  |
|                | Vehicle Obstruction            | 1 | 2 | 1  | 4  |
| Police Rejects | Face Obstruction               | 1 | 0 | 1  | 2  |
|                | Incorrect/Incomplete DMV       | 0 | 1 | 0  | 1  |
|                | Invalid Offense                | 1 | 0 | 0  | 1  |
|                | On or Passed the Stop Bar (PD) | 2 | 1 | 5  | 8  |
|                | Police Discretion              | 2 | 2 | 0  | 4  |
|                | Safe Turn On Red               | 3 | 2 | 15 | 20 |

|                |                  |   |   |    |    |
|----------------|------------------|---|---|----|----|
| Policy/Weather | Extended Vehicle | 0 | 0 | 2  | 2  |
|                | Sun Glare        | 1 | 0 | 41 | 42 |

|                     |                      |    |    |    |     |
|---------------------|----------------------|----|----|----|-----|
| Registration Issues | Out of Country Plate | 1  | 0  | 0  | 1   |
|                     | Paper Plates         | 0  | 2  | 5  | 7   |
| <b>Total</b>        |                      | 16 | 15 | 75 | 106 |

|                                  |  |    |    |     |     |
|----------------------------------|--|----|----|-----|-----|
| <b>Sub Total Violations</b>      |  | 18 | 86 | 104 | 208 |
| Less in Progress                 |  | 0  | 0  | 0   | 0   |
| <b>Available For Prosecution</b> |  | 18 | 86 | 104 | 208 |

## Less Rejects

|                    |                   |       |       |       |       |
|--------------------|-------------------|-------|-------|-------|-------|
| Camera Malfunction | Face Camera Flash | 1-06% | 0-00% | 0-00% | 1-00% |
|                    | Face Not in Frame | 0-00% | 0-00% | 3-03% | 3-01% |
|                    | Misc Camera Issue | 0-00% | 2-02% | 0-00% | 2-01% |

|                |                                   |        |       |        |        |
|----------------|-----------------------------------|--------|-------|--------|--------|
| Police Rejects | Driver Unidentifiable images poor | 11-61% | 7-08% | 42-40% | 60-29% |
|                | Red-light not visible in          | 0-00%  | 1-01% | 0-00%  | 1-00%  |

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# Customer Management Report (Solana Beach) All Detection Types

01-Mar-2014 to 31-Mar-2014

Operator Id: %

|                       | SOL-101L-01 | SOL-LOSH-01 | SOL-SHLO-01 | TOTAL   |
|-----------------------|-------------|-------------|-------------|---------|
| Total                 | 12-67%      | 10-12%      | 45-43%      | 67-32%  |
| Approved Violations   | 6-33%       | 76-88%      | 59-57%      | 141-68% |
| Total Notices Printed | 6-33%       | 76-88%      | 59-57%      | 141-68% |

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach" drop down list, the statuses reflected in this report will only indicate the current

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