



# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Vista) All Detection Types

01-Mar-2005 to 31-Mar-2005

|             | <u>PROCESSED INCIDENTS</u> | <u>REJECTED INCIDENTS</u> | <u>IN PROGRESS</u> | <u>AVAILABLE FOR PROSECUTION</u> | <u>REJECTED VIOLATIONS</u> | <u>APPROVED VIOLATIONS</u> | <u>TOTAL NOTICES PRINTED</u> | <u>ISSUANCE RATE</u> |
|-------------|----------------------------|---------------------------|--------------------|----------------------------------|----------------------------|----------------------------|------------------------------|----------------------|
| VST-SAVI-01 | 251                        | 132                       | 0                  | 119                              | 24                         | 95                         | 95                           | 80%                  |
| VST-CCSA-01 | 0                          | 0                         | 0                  | 0                                | 0                          | 0                          | 0                            | 100%                 |
| VST-SACC-01 | 0                          | 0                         | 0                  | 0                                | 0                          | 0                          | 0                            | 100%                 |
| VST-MEHA-01 | 238                        | 104                       | 0                  | 134                              | 20                         | 114                        | 114                          | 85%                  |
| VST-VISA-01 | 493                        | 193                       | 0                  | 300                              | 43                         | 257                        | 257                          | 86%                  |
| VST-EMVW-01 | 276                        | 69                        | 0                  | 207                              | 17                         | 190                        | 190                          | 92%                  |
| VST-HAME-01 | 147                        | 73                        | 0                  | 74                               | 13                         | 61                         | 61                           | 82%                  |
| VST-VWEM-01 | 68                         | 17                        | 0                  | 51                               | 8                          | 43                         | 43                           | 84%                  |
| VST-SYSH-01 | 0                          | 0                         | 0                  | 0                                | 0                          | 0                          | 0                            | 100%                 |
| VST-SAES-01 | 279                        | 106                       | 0                  | 173                              | 23                         | 150                        | 150                          | 87%                  |
| VST-ESSA-01 | 79                         | 26                        | 0                  | 53                               | 9                          | 44                         | 44                           | 83%                  |
| TOTAL       | 1831                       | 720                       | 0                  | 1111                             | 157                        | 954                        | 954                          | 86%                  |

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Vista) All Detection Types

01-Sep-2005 to 30-Sep-2005

|             | <u>PROCESSED INCIDENTS</u> | <u>REJECTED INCIDENTS</u> | <u>IN PROGRESS</u> | <u>AVAILABLE FOR PROSECUTION</u> | <u>REJECTED VIOLATIONS</u> | <u>APPROVED VIOLATIONS</u> | <u>TOTAL NOTICES PRINTED</u> | <u>ISSUANCE RATE</u> |
|-------------|----------------------------|---------------------------|--------------------|----------------------------------|----------------------------|----------------------------|------------------------------|----------------------|
| VST-SAVI-01 | 210                        | 117                       | 0                  | 93                               | 57                         | 36                         | 36                           | 39%                  |
| VST-CCSA-01 | 0                          | 0                         | 0                  | 0                                | 0                          | 0                          | 0                            | 100%                 |
| VST-SACC-01 | 0                          | 0                         | 0                  | 0                                | 0                          | 0                          | 0                            | 100%                 |
| VST-MEHA-01 | 117                        | 44                        | 0                  | 73                               | 35                         | 38                         | 38                           | 52%                  |
| VST-VISA-01 | 521                        | 202                       | 0                  | 319                              | 97                         | 222                        | 222                          | 70%                  |
| VST-EMVW-01 | 294                        | 102                       | 0                  | 192                              | 49                         | 143                        | 143                          | 74%                  |
| VST-HAME-01 | 74                         | 35                        | 0                  | 39                               | 29                         | 10                         | 10                           | 26%                  |
| VST-VWEM-01 | 28                         | 14                        | 0                  | 14                               | 4                          | 10                         | 10                           | 71%                  |
| VST-SYSH-01 | 0                          | 0                         | 0                  | 0                                | 0                          | 0                          | 0                            | 100%                 |
| VST-SAES-01 | 314                        | 122                       | 0                  | 192                              | 50                         | 142                        | 142                          | 74%                  |
| VST-ESSA-01 | 87                         | 44                        | 0                  | 43                               | 8                          | 35                         | 35                           | 81%                  |
| TOTAL       | 1645                       | 680                       | 0                  | 965                              | 329                        | 636                        | 636                          | 66%                  |

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Vista) All Detection Types  
01-Mar-2007 to 31-Mar-2007

|             | <u>PROCESSED INCIDENTS</u> | <u>REJECTED INCIDENTS</u> | <u>IN PROGRESS</u> | <u>AVAILABLE FOR PROSECUTION</u> | <u>REJECTED VIOLATIONS</u> | <u>APPROVED VIOLATIONS</u> | <u>TOTAL NOTICES PRINTED</u> | <u>ISSUANCE RATE</u> |
|-------------|----------------------------|---------------------------|--------------------|----------------------------------|----------------------------|----------------------------|------------------------------|----------------------|
| VST-SAVI-01 | 94                         | 31                        | 0                  | 63                               | 2                          | 61                         | 61                           | 97%                  |
| VST-CCSA-01 | 0                          | 0                         | 0                  | 0                                | 0                          | 0                          | 0                            | 100%                 |
| VST-SACC-01 | 0                          | 0                         | 0                  | 0                                | 0                          | 0                          | 0                            | 100%                 |
| VST-MEHA-01 | 101                        | 46                        | 0                  | 55                               | 6                          | 49                         | 49                           | 89%                  |
| VST-VISA-01 | 473                        | 242                       | 0                  | 231                              | 21                         | 210                        | 210                          | 91%                  |
| VST-EMVW-01 | 187                        | 30                        | 0                  | 157                              | 2                          | 155                        | 155                          | 99%                  |
| VST-HAME-01 | 149                        | 62                        | 0                  | 87                               | 26                         | 61                         | 61                           | 70%                  |
| VST-VWEM-01 | 87                         | 29                        | 0                  | 58                               | 13                         | 45                         | 45                           | 78%                  |
| VST-SYSH-01 | 168                        | 41                        | 0                  | 127                              | 4                          | 123                        | 123                          | 97%                  |
| VST-SAES-01 | 298                        | 103                       | 0                  | 195                              | 12                         | 183                        | 183                          | 94%                  |
| VST-ESSA-01 | 42                         | 14                        | 0                  | 28                               | 0                          | 28                         | 28                           | 100%                 |
| TOTAL       | 1599                       | 598                       | 0                  | 1001                             | 86                         | 915                        | 915                          | 91%                  |

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## CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Vista) All Detection Types

01-Sep-2007 to 30-Sep-2007

|             | <u>PROCESSED INCIDENTS</u> | <u>REJECTED INCIDENTS</u> | <u>IN PROGRESS</u> | <u>AVAILABLE FOR PROSECUTION</u> | <u>REJECTED VIOLATIONS</u> | <u>APPROVED VIOLATIONS</u> | <u>TOTAL NOTICES PRINTED</u> | <u>ISSUANCE RATE</u> |
|-------------|----------------------------|---------------------------|--------------------|----------------------------------|----------------------------|----------------------------|------------------------------|----------------------|
| VST-SAVI-01 | 45                         | 16                        | 0                  | 29                               | 0                          | 29                         | 29                           | 100%                 |
| VST-CCSA-01 | 0                          | 0                         | 0                  | 0                                | 0                          | 0                          | 0                            | 100%                 |
| VST-SACC-01 | 0                          | 0                         | 0                  | 0                                | 0                          | 0                          | 0                            | 100%                 |
| VST-MEHA-01 | 124                        | 58                        | 0                  | 66                               | 5                          | 61                         | 61                           | 92%                  |
| VST-VWEM-01 | 96                         | 45                        | 0                  | 51                               | 2                          | 49                         | 49                           | 96%                  |
| VST-EMVW-01 | 175                        | 31                        | 0                  | 144                              | 17                         | 127                        | 127                          | 88%                  |
| VST-HAME-01 | 95                         | 62                        | 0                  | 33                               | 5                          | 28                         | 28                           | 85%                  |
| VST-SYSH-01 | 17                         | 1                         | 0                  | 16                               | 16                         | 0                          | 0                            | 0%                   |
| VST-VISA-01 | 302                        | 173                       | 0                  | 129                              | 7                          | 122                        | 122                          | 95%                  |
| TOTAL       | 854                        | 386                       | 0                  | 468                              | 52                         | 416                        | 416                          | 89%                  |

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## CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Vista) All Detection Types

01-Mar-2008 to 31-Mar-2008

|             | <u>PROCESSED INCIDENTS</u> | <u>REJECTED INCIDENTS</u> | <u>IN PROGRESS</u> | <u>AVAILABLE FOR PROSECUTION</u> | <u>REJECTED VIOLATIONS</u> | <u>APPROVED VIOLATIONS</u> | <u>TOTAL NOTICES PRINTED</u> | <u>ISSUANCE RATE</u> |
|-------------|----------------------------|---------------------------|--------------------|----------------------------------|----------------------------|----------------------------|------------------------------|----------------------|
| VST-SAVI-01 | 31                         | 14                        | 0                  | 17                               | 0                          | 17                         | 17                           | 100%                 |
| VST-CCSA-01 | 0                          | 0                         | 0                  | 0                                | 0                          | 0                          | 0                            | 100%                 |
| VST-SACC-01 | 0                          | 0                         | 0                  | 0                                | 0                          | 0                          | 0                            | 100%                 |
| VST-MEHA-01 | 81                         | 40                        | 0                  | 41                               | 6                          | 35                         | 35                           | 85%                  |
| VST-VWEM-01 | 65                         | 26                        | 0                  | 39                               | 2                          | 37                         | 37                           | 95%                  |
| VST-EMVW-01 | 102                        | 21                        | 0                  | 81                               | 2                          | 79                         | 79                           | 98%                  |
| VST-HAME-01 | 153                        | 92                        | 0                  | 61                               | 9                          | 52                         | 52                           | 85%                  |
| VST-SYSH-01 | 176                        | 64                        | 0                  | 112                              | 10                         | 102                        | 102                          | 91%                  |
| VST-VISA-01 | 55                         | 24                        | 0                  | 31                               | 9                          | 22                         | 22                           | 71%                  |
| TOTAL       | 663                        | 281                       | 0                  | 382                              | 38                         | 344                        | 344                          | 90%                  |

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## CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Vista) All Detection Types

01-Sep-2008 to 30-Sep-2008

|             | <u>PROCESSED</u><br><u>INCIDENTS</u> | <u>REJECTED</u><br><u>INCIDENTS</u> | <u>IN PROGRESS</u> | <u>AVAILABLE FOR</u><br><u>PROSECUTION</u> | <u>REJECTED</u><br><u>VIOLATIONS</u> | <u>APPROVED</u><br><u>VIOLATIONS</u> | <u>TOTAL NOTICES</u><br><u>PRINTED</u> | <u>ISSUANCE</u><br><u>RATE</u> |
|-------------|--------------------------------------|-------------------------------------|--------------------|--|--------------------------------------|--------------------------------------|--|--------------------------------|
| VST-SAVI-01 | 27                                   | 8                                   | 0                  | 19   | 0                                    | 19                                   | 19                                     | 100%                           |
| VST-CCSA-01 | 0                                    | 0                                   | 0                  | 0  | 0                                    | 0                                    | 0                                      | 100%                           |
| VST-SACC-01 | 0                                    | 0                                   | 0                  | 0  | 0                                    | 0                                    | 0                                      | 100%                           |
| VST-MEHA-01 | 44                                   | 17                                  | 0                  | 27   | 0                                    | 27                                   | 27                                     | 100%                           |
| VST-VWEM-01 | 258                                  | 171                                 | 0                  | 87   | 9                                    | 78                                   | 78                                     | 90%                            |
| VST-EMVW-01 | 141                                  | 31                                  | 0                  | 110  | 3                                    | 107                                  | 107                                    | 97%                            |
| VST-HAME-01 | 132                                  | 55                                  | 0                  | 77   | 19                                   | 58                                   | 58                                     | 75%                            |
| VST-SYSH-01 | 295                                  | 94                                  | 0                  | 201  | 4                                    | 197                                  | 197                                    | 98%                            |
| VST-VISA-01 | 70                                   | 22                                  | 0                  | 48   | 0                                    | 48                                   | 48                                     | 100%                           |
| TOTAL       | 967                                  | 398                                 | 0                  | 569  | 35                                   | 534                                  | 534                                    | 94%                            |

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## CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Vista) All Detection Types

01-Mar-2009 to 31-Mar-2009

|             | <u>PROCESSED INCIDENTS</u> | <u>REJECTED INCIDENTS</u> | <u>IN PROGRESS</u> | <u>AVAILABLE FOR PROSECUTION</u> | <u>REJECTED VIOLATIONS</u> | <u>APPROVED VIOLATIONS</u> | <u>TOTAL NOTICES PRINTED</u> | <u>ISSUANCE RATE</u> |
|-------------|----------------------------|---------------------------|--------------------|----------------------------------|----------------------------|----------------------------|------------------------------|----------------------|
| VST-SAVI-01 | 23                         | 14                        | 0                  | 9                                | 0                          | 9                          | 9                            | 100%                 |
| VST-CCSA-01 | 0                          | 0                         | 0                  | 0                                | 0                          | 0                          | 0                            | 100%                 |
| VST-SACC-01 | 0                          | 0                         | 0                  | 0                                | 0                          | 0                          | 0                            | 100%                 |
| VST-MEHA-01 | 70                         | 34                        | 0                  | 36                               | 1                          | 35                         | 35                           | 97%                  |
| VST-VISA-01 | 69                         | 19                        | 0                  | 50                               | 5                          | 45                         | 45                           | 90%                  |
| VST-EMVW-01 | 118                        | 27                        | 0                  | 91                               | 2                          | 89                         | 89                           | 98%                  |
| VST-HAME-01 | 172                        | 113                       | 0                  | 59                               | 4                          | 55                         | 55                           | 93%                  |
| VST-VWEM-01 | 265                        | 204                       | 0                  | 61                               | 9                          | 52                         | 52                           | 85%                  |
| VST-SYSH-01 | 291                        | 93                        | 0                  | 198                              | 0                          | 198                        | 198                          | 100%                 |
| VST-SAES-01 | 100                        | 47                        | 0                  | 53                               | 13                         | 40                         | 40                           | 75%                  |
| VST-ESSA-01 | 22                         | 6                         | 0                  | 16                               | 2                          | 14                         | 14                           | 88%                  |
| TOTAL       | 1130                       | 557                       | 0                  | 573                              | 36                         | 537                        | 537                          | 94%                  |

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## CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Vista) All Detection Types

01-Sep-2009 to 30-Sep-2009

|             | <u>PROCESSED INCIDENTS</u> | <u>REJECTED INCIDENTS</u> | <u>IN PROGRESS</u> | <u>AVAILABLE FOR PROSECUTION</u> | <u>REJECTED VIOLATIONS</u> | <u>APPROVED VIOLATIONS</u> | <u>TOTAL NOTICES PRINTED</u> | <u>ISSUANCE RATE</u> |
|-------------|----------------------------|---------------------------|--------------------|----------------------------------|----------------------------|----------------------------|------------------------------|----------------------|
| VST-SAVI-01 | 22                         | 9                         | 0                  | 13                               | 3                          | 10                         | 10                           | 77%                  |
| VST-CCSA-01 | 0                          | 0                         | 0                  | 0                                | 0                          | 0                          | 0                            | 100%                 |
| VST-SACC-01 | 0                          | 0                         | 0                  | 0                                | 0                          | 0                          | 0                            | 100%                 |
| VST-MEHA-01 | 51                         | 19                        | 0                  | 32                               | 1                          | 31                         | 31                           | 97%                  |
| VST-VISA-01 | 56                         | 18                        | 0                  | 38                               | 1                          | 37                         | 37                           | 97%                  |
| VST-EMVW-01 | 148                        | 29                        | 0                  | 119                              | 2                          | 117                        | 117                          | 98%                  |
| VST-HAME-01 | 144                        | 60                        | 0                  | 84                               | 1                          | 83                         | 83                           | 99%                  |
| VST-VWEM-01 | 251                        | 166                       | 0                  | 85                               | 2                          | 83                         | 83                           | 98%                  |
| VST-SYSH-01 | 366                        | 87                        | 0                  | 279                              | 1                          | 278                        | 278                          | 100%                 |
| VST-SAES-01 | 84                         | 37                        | 0                  | 47                               | 0                          | 47                         | 47                           | 100%                 |
| VST-ESSA-01 | 18                         | 8                         | 0                  | 10                               | 1                          | 9                          | 9                            | 90%                  |
| TOTAL       | 1140                       | 433                       | 0                  | 707                              | 12                         | 695                        | 695                          | 98%                  |

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## CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Vista) All Detection Types

01-Mar-2010 to 31-Mar-2010

|             | <u>PROCESSED INCIDENTS</u> | <u>REJECTED INCIDENTS</u> | <u>IN PROGRESS</u> | <u>AVAILABLE FOR PROSECUTION</u> | <u>REJECTED VIOLATIONS</u> | <u>APPROVED VIOLATIONS</u> | <u>TOTAL NOTICES PRINTED</u> | <u>ISSUANCE RATE</u> |
|-------------|----------------------------|---------------------------|--------------------|----------------------------------|----------------------------|----------------------------|------------------------------|----------------------|
| VST-SAVI-01 | 25                         | 10                        | 0                  | 15                               | 0                          | 15                         | 15                           | 100%                 |
| VST-CCSA-01 | 0                          | 0                         | 0                  | 0                                | 0                          | 0                          | 0                            | 100%                 |
| VST-SACC-01 | 0                          | 0                         | 0                  | 0                                | 0                          | 0                          | 0                            | 100%                 |
| VST-MEHA-01 | 63                         | 31                        | 0                  | 32                               | 6                          | 26                         | 26                           | 81%                  |
| VST-VISA-01 | 64                         | 19                        | 0                  | 45                               | 1                          | 44                         | 44                           | 98%                  |
| VST-EMVW-01 | 152                        | 58                        | 0                  | 94                               | 1                          | 93                         | 93                           | 99%                  |
| VST-HAME-01 | 146                        | 64                        | 0                  | 82                               | 1                          | 81                         | 81                           | 99%                  |
| VST-VWEM-01 | 96                         | 73                        | 0                  | 23                               | 0                          | 23                         | 23                           | 100%                 |
| VST-SYSH-01 | 245                        | 66                        | 0                  | 179                              | 8                          | 171                        | 171                          | 96%                  |
| VST-SAES-01 | 80                         | 36                        | 0                  | 44                               | 1                          | 43                         | 43                           | 98%                  |
| VST-ESSA-01 | 16                         | 4                         | 0                  | 12                               | 0                          | 12                         | 12                           | 100%                 |
| TOTAL       | 887                        | 361                       | 0                  | 526                              | 18                         | 508                        | 508                          | 97%                  |

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TRAFFIC SYSTEMS

## CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Vista) All Detection Types

01-Apr-2014 to 30-Apr-2014

|             | <u>PROCESSED INCIDENTS</u> | <u>REJECTED INCIDENTS</u> | <u>IN PROGRESS</u> | <u>AVAILABLE FOR PROSECUTION</u> | <u>REJECTED VIOLATIONS</u> | <u>APPROVED VIOLATIONS</u> | <u>TOTAL NOTICES PRINTED</u> | <u>ISSUANCE RATE</u> |
|-------------|----------------------------|---------------------------|--------------------|----------------------------------|----------------------------|----------------------------|------------------------------|----------------------|
| VST-SAVI-01 | 32                         | 19                        | 0                  | 13                               | 0                          | 13                         | 13                           | 100%                 |
| VST-CCSA-01 | 15                         | 5                         | 0                  | 10                               | 0                          | 10                         | 10                           | 100%                 |
| VST-SACC-01 | 87                         | 43                        | 0                  | 44                               | 0                          | 44                         | 44                           | 100%                 |
| VST-MEHA-01 | 76                         | 33                        | 0                  | 43                               | 2                          | 41                         | 41                           | 95%                  |
| VST-VISA-01 | 91                         | 25                        | 0                  | 66                               | 2                          | 64                         | 64                           | 97%                  |
| VST-EMVW-01 | 180                        | 34                        | 0                  | 146                              | 3                          | 143                        | 143                          | 98%                  |
| VST-HAME-01 | 153                        | 86                        | 0                  | 67                               | 3                          | 64                         | 64                           | 96%                  |
| VST-VWEM-01 | 49                         | 33                        | 0                  | 16                               | 1                          | 15                         | 15                           | 94%                  |
| VST-SYSH-01 | 360                        | 95                        | 0                  | 265                              | 8                          | 257                        | 257                          | 97%                  |
| VST-SAES-01 | 0                          | 0                         | 0                  | 0                                | 0                          | 0                          | 0                            | 100%                 |
| VST-ESSA-01 | 0                          | 0                         | 0                  | 0                                | 0                          | 0                          | 0                            | 100%                 |
| TOTAL       | 1043                       | 373                       | 0                  | 670                              | 19                         | 651                        | 651                          | 97%                  |

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## CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Vista) All Detection Types

01-May-2014 to 31-May-2014

|             | <u>PROCESSED INCIDENTS</u> | <u>REJECTED INCIDENTS</u> | <u>IN PROGRESS</u> | <u>AVAILABLE FOR PROSECUTION</u> | <u>REJECTED VIOLATIONS</u> | <u>APPROVED VIOLATIONS</u> | <u>TOTAL NOTICES PRINTED</u> | <u>ISSUANCE RATE</u> |
|-------------|----------------------------|---------------------------|--------------------|----------------------------------|----------------------------|----------------------------|------------------------------|----------------------|
| VST-SAVI-01 | 40                         | 13                        | 0                  | 27                               | 2                          | 25                         | 25                           | 93%                  |
| VST-CCSA-01 | 21                         | 8                         | 0                  | 13                               | 0                          | 13                         | 13                           | 100%                 |
| VST-SACC-01 | 152                        | 62                        | 0                  | 90                               | 3                          | 87                         | 87                           | 97%                  |
| VST-MEHA-01 | 75                         | 25                        | 0                  | 50                               | 3                          | 47                         | 47                           | 94%                  |
| VST-VISA-01 | 72                         | 30                        | 0                  | 42                               | 2                          | 40                         | 40                           | 95%                  |
| VST-EMVW-01 | 150                        | 27                        | 0                  | 123                              | 7                          | 116                        | 116                          | 94%                  |
| VST-HAME-01 | 203                        | 101                       | 0                  | 102                              | 4                          | 98                         | 98                           | 96%                  |
| VST-VWEM-01 | 58                         | 28                        | 0                  | 30                               | 2                          | 28                         | 28                           | 93%                  |
| VST-SYSH-01 | 407                        | 102                       | 0                  | 305                              | 40                         | 265                        | 265                          | 87%                  |
| VST-SAES-01 | 0                          | 0                         | 0                  | 0                                | 0                          | 0                          | 0                            | 100%                 |
| VST-ESSA-01 | 0                          | 0                         | 0                  | 0                                | 0                          | 0                          | 0                            | 100%                 |
| TOTAL       | 1178                       | 396                       | 0                  | 782                              | 63                         | 719                        | 719                          | 92%                  |

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## CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Vista) All Detection Types

01-Jun-2014 to 30-Jun-2014

|             | <u>PROCESSED INCIDENTS</u> | <u>REJECTED INCIDENTS</u> | <u>IN PROGRESS</u> | <u>AVAILABLE FOR PROSECUTION</u> | <u>REJECTED VIOLATIONS</u> | <u>APPROVED VIOLATIONS</u> | <u>TOTAL NOTICES PRINTED</u> | <u>ISSUANCE RATE</u> |
|-------------|----------------------------|---------------------------|--------------------|----------------------------------|----------------------------|----------------------------|------------------------------|----------------------|
| VST-SAVI-01 | 27                         | 5                         | 0                  | 22                               | 2                          | 20                         | 20                           | 91%                  |
| VST-CCSA-01 | 13                         | 2                         | 0                  | 11                               | 1                          | 10                         | 10                           | 91%                  |
| VST-SACC-01 | 191                        | 100                       | 0                  | 91                               | 7                          | 84                         | 84                           | 92%                  |
| VST-MEHA-01 | 89                         | 30                        | 0                  | 59                               | 1                          | 58                         | 58                           | 98%                  |
| VST-VISA-01 | 71                         | 20                        | 0                  | 51                               | 6                          | 45                         | 45                           | 88%                  |
| VST-EMVW-01 | 133                        | 40                        | 0                  | 93                               | 3                          | 90                         | 90                           | 97%                  |
| VST-HAME-01 | 147                        | 92                        | 0                  | 55                               | 4                          | 51                         | 51                           | 93%                  |
| VST-VWEM-01 | 51                         | 25                        | 0                  | 26                               | 4                          | 22                         | 22                           | 85%                  |
| VST-SYSH-01 | 548                        | 163                       | 0                  | 385                              | 7                          | 378                        | 378                          | 98%                  |
| VST-SAES-01 | 0                          | 0                         | 0                  | 0                                | 0                          | 0                          | 0                            | 100%                 |
| VST-ESSA-01 | 0                          | 0                         | 0                  | 0                                | 0                          | 0                          | 0                            | 100%                 |
| TOTAL       | 1270                       | 477                       | 0                  | 793                              | 35                         | 758                        | 758                          | 96%                  |

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Vista) All Detection Types

01-Jul-2014 to 31-Jul-2014

|             | <u>PROCESSED INCIDENTS</u> | <u>REJECTED INCIDENTS</u> | <u>IN PROGRESS</u> | <u>AVAILABLE FOR PROSECUTION</u> | <u>REJECTED VIOLATIONS</u> | <u>APPROVED VIOLATIONS</u> | <u>TOTAL NOTICES PRINTED</u> | <u>ISSUANCE RATE</u> |
|-------------|----------------------------|---------------------------|--------------------|----------------------------------|----------------------------|----------------------------|------------------------------|----------------------|
| VST-SAVI-01 | 25                         | 10                        | 0                  | 15                               | 0                          | 15                         | 15                           | 100%                 |
| VST-CCSA-01 | 9                          | 2                         | 0                  | 7                                | 0                          | 7                          | 7                            | 100%                 |
| VST-SACC-01 | 132                        | 67                        | 0                  | 65                               | 5                          | 60                         | 60                           | 92%                  |
| VST-MEHA-01 | 140                        | 57                        | 0                  | 83                               | 0                          | 83                         | 83                           | 100%                 |
| VST-VISA-01 | 71                         | 25                        | 0                  | 46                               | 5                          | 41                         | 41                           | 89%                  |
| VST-EMVW-01 | 104                        | 23                        | 0                  | 81                               | 5                          | 76                         | 76                           | 94%                  |
| VST-HAME-01 | 157                        | 92                        | 0                  | 65                               | 2                          | 63                         | 63                           | 97%                  |
| VST-VWEM-01 | 72                         | 39                        | 0                  | 33                               | 5                          | 28                         | 28                           | 85%                  |
| VST-SYSH-01 | 404                        | 119                       | 0                  | 285                              | 8                          | 277                        | 277                          | 97%                  |
| VST-SAES-01 | 0                          | 0                         | 0                  | 0                                | 0                          | 0                          | 0                            | 100%                 |
| VST-ESSA-01 | 0                          | 0                         | 0                  | 0                                | 0                          | 0                          | 0                            | 100%                 |
| TOTAL       | 1114                       | 434                       | 0                  | 680                              | 30                         | 650                        | 650                          | 96%                  |

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Vista) All Detection Types

01-Aug-2014 to 31-Aug-2014

|             | <u>PROCESSED INCIDENTS</u> | <u>REJECTED INCIDENTS</u> | <u>IN PROGRESS</u> | <u>AVAILABLE FOR PROSECUTION</u> | <u>REJECTED VIOLATIONS</u> | <u>APPROVED VIOLATIONS</u> | <u>TOTAL NOTICES PRINTED</u> | <u>ISSUANCE RATE</u> |
|-------------|----------------------------|---------------------------|--------------------|----------------------------------|----------------------------|----------------------------|------------------------------|----------------------|
| VST-SAVI-01 | 23                         | 6                         | 0                  | 17                               | 0                          | 17                         | 17                           | 100%                 |
| VST-CCSA-01 | 15                         | 6                         | 0                  | 9                                | 0                          | 9                          | 9                            | 100%                 |
| VST-SACC-01 | 167                        | 75                        | 0                  | 92                               | 3                          | 89                         | 89                           | 97%                  |
| VST-MEHA-01 | 252                        | 138                       | 0                  | 114                              | 9                          | 105                        | 105                          | 92%                  |
| VST-VISA-01 | 68                         | 23                        | 0                  | 45                               | 2                          | 43                         | 43                           | 96%                  |
| VST-EMVW-01 | 150                        | 49                        | 0                  | 101                              | 1                          | 100                        | 100                          | 99%                  |
| VST-HAME-01 | 179                        | 108                       | 0                  | 71                               | 4                          | 67                         | 67                           | 94%                  |
| VST-VWEM-01 | 56                         | 29                        | 0                  | 27                               | 5                          | 22                         | 22                           | 81%                  |
| VST-SYSH-01 | 392                        | 107                       | 0                  | 285                              | 10                         | 275                        | 275                          | 96%                  |
| VST-SAES-01 | 0                          | 0                         | 0                  | 0                                | 0                          | 0                          | 0                            | 100%                 |
| VST-ESSA-01 | 0                          | 0                         | 0                  | 0                                | 0                          | 0                          | 0                            | 100%                 |
| TOTAL       | 1302                       | 541                       | 0                  | 761                              | 34                         | 727                        | 727                          | 96%                  |

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**REDFLEX**  
TRAFFIC SYSTEMS

## CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Vista) All Detection Types

01-Sep-2014 to 30-Sep-2014

|             | <u>PROCESSED INCIDENTS</u> | <u>REJECTED INCIDENTS</u> | <u>IN PROGRESS</u> | <u>AVAILABLE FOR PROSECUTION</u> | <u>REJECTED VIOLATIONS</u> | <u>APPROVED VIOLATIONS</u> | <u>TOTAL NOTICES PRINTED</u> | <u>ISSUANCE RATE</u> |
|-------------|----------------------------|---------------------------|--------------------|----------------------------------|----------------------------|----------------------------|------------------------------|----------------------|
| VST-SAVI-01 | 31                         | 13                        | 0                  | 18                               | 1                          | 17                         | 17                           | 94%                  |
| VST-CCSA-01 | 22                         | 5                         | 0                  | 17                               | 1                          | 16                         | 16                           | 94%                  |
| VST-SACC-01 | 149                        | 68                        | 0                  | 81                               | 1                          | 80                         | 80                           | 99%                  |
| VST-MEHA-01 | 280                        | 141                       | 0                  | 139                              | 9                          | 130                        | 130                          | 94%                  |
| VST-VISA-01 | 57                         | 28                        | 0                  | 29                               | 4                          | 25                         | 25                           | 86%                  |
| VST-EMVW-01 | 131                        | 36                        | 0                  | 95                               | 0                          | 95                         | 95                           | 100%                 |
| VST-HAME-01 | 203                        | 133                       | 0                  | 70                               | 2                          | 68                         | 68                           | 97%                  |
| VST-VWEM-01 | 67                         | 32                        | 0                  | 35                               | 5                          | 30                         | 30                           | 86%                  |
| VST-SYSH-01 | 344                        | 93                        | 0                  | 251                              | 5                          | 246                        | 246                          | 98%                  |
| VST-SAES-01 | 0                          | 0                         | 0                  | 0                                | 0                          | 0                          | 0                            | 100%                 |
| VST-ESSA-01 | 0                          | 0                         | 0                  | 0                                | 0                          | 0                          | 0                            | 100%                 |
| TOTAL       | 1284                       | 549                       | 0                  | 735                              | 28                         | 707                        | 707                          | 96%                  |

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Vista) All Detection Types

01-Oct-2014 to 31-Oct-2014

|             | <u>PROCESSED INCIDENTS</u> | <u>REJECTED INCIDENTS</u> | <u>IN PROGRESS</u> | <u>AVAILABLE FOR PROSECUTION</u> | <u>REJECTED VIOLATIONS</u> | <u>APPROVED VIOLATIONS</u> | <u>TOTAL NOTICES PRINTED</u> | <u>ISSUANCE RATE</u> |
|-------------|----------------------------|---------------------------|--------------------|----------------------------------|----------------------------|----------------------------|------------------------------|----------------------|
| VST-SAVI-01 | 37                         | 10                        | 0                  | 27                               | 1                          | 26                         | 26                           | 96%                  |
| VST-CCSA-01 | 27                         | 5                         | 0                  | 22                               | 5                          | 17                         | 17                           | 77%                  |
| VST-SACC-01 | 143                        | 53                        | 0                  | 90                               | 6                          | 84                         | 84                           | 93%                  |
| VST-MEHA-01 | 256                        | 133                       | 0                  | 123                              | 9                          | 114                        | 114                          | 93%                  |
| VST-VISA-01 | 116                        | 30                        | 0                  | 86                               | 6                          | 80                         | 80                           | 93%                  |
| VST-EMVW-01 | 196                        | 37                        | 0                  | 159                              | 4                          | 155                        | 155                          | 97%                  |
| VST-HAME-01 | 158                        | 83                        | 0                  | 75                               | 10                         | 65                         | 65                           | 87%                  |
| VST-VWEM-01 | 73                         | 33                        | 0                  | 40                               | 3                          | 37                         | 37                           | 92%                  |
| VST-SYSH-01 | 503                        | 118                       | 0                  | 385                              | 8                          | 377                        | 377                          | 98%                  |
| VST-SAES-01 | 0                          | 0                         | 0                  | 0                                | 0                          | 0                          | 0                            | 100%                 |
| VST-ESSA-01 | 0                          | 0                         | 0                  | 0                                | 0                          | 0                          | 0                            | 100%                 |
| TOTAL       | 1509                       | 502                       | 0                  | 1007                             | 52                         | 955                        | 955                          | 95%                  |

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Vista) All Detection Types

01-Nov-2014 to 30-Nov-2014

|             | <u>PROCESSED INCIDENTS</u> | <u>REJECTED INCIDENTS</u> | <u>IN PROGRESS</u> | <u>AVAILABLE FOR PROSECUTION</u> | <u>REJECTED VIOLATIONS</u> | <u>APPROVED VIOLATIONS</u> | <u>TOTAL NOTICES PRINTED</u> | <u>ISSUANCE RATE</u> |
|-------------|----------------------------|---------------------------|--------------------|----------------------------------|----------------------------|----------------------------|------------------------------|----------------------|
| VST-SAVI-01 | 28                         | 6                         | 0                  | 22                               | 3                          | 19                         | 19                           | 86%                  |
| VST-CCSA-01 | 20                         | 7                         | 0                  | 13                               | 4                          | 9                          | 9                            | 69%                  |
| VST-SACC-01 | 150                        | 62                        | 0                  | 88                               | 14                         | 74                         | 74                           | 84%                  |
| VST-MEHA-01 | 224                        | 101                       | 0                  | 123                              | 27                         | 96                         | 96                           | 78%                  |
| VST-VISA-01 | 87                         | 27                        | 0                  | 60                               | 3                          | 57                         | 57                           | 95%                  |
| VST-EMVW-01 | 143                        | 22                        | 0                  | 121                              | 19                         | 102                        | 102                          | 84%                  |
| VST-HAME-01 | 141                        | 52                        | 0                  | 89                               | 58                         | 31                         | 31                           | 35%                  |
| VST-VWEM-01 | 48                         | 22                        | 0                  | 26                               | 5                          | 21                         | 21                           | 81%                  |
| VST-SYSH-01 | 462                        | 134                       | 0                  | 328                              | 25                         | 303                        | 303                          | 92%                  |
| VST-SAES-01 | 0                          | 0                         | 0                  | 0                                | 0                          | 0                          | 0                            | 100%                 |
| VST-ESSA-01 | 0                          | 0                         | 0                  | 0                                | 0                          | 0                          | 0                            | 100%                 |
| TOTAL       | 1303                       | 433                       | 0                  | 870                              | 158                        | 712                        | 712                          | 82%                  |

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Vista) All Detection Types

01-Dec-2014 to 31-Dec-2014

|             | <u>PROCESSED INCIDENTS</u> | <u>REJECTED INCIDENTS</u> | <u>IN PROGRESS</u> | <u>AVAILABLE FOR PROSECUTION</u> | <u>REJECTED VIOLATIONS</u> | <u>APPROVED VIOLATIONS</u> | <u>TOTAL NOTICES PRINTED</u> | <u>ISSUANCE RATE</u> |
|-------------|----------------------------|---------------------------|--------------------|----------------------------------|----------------------------|----------------------------|------------------------------|----------------------|
| VST-SAVI-01 | 28                         | 13                        | 0                  | 15                               | 3                          | 12                         | 12                           | 80%                  |
| VST-CCSA-01 | 21                         | 5                         | 0                  | 16                               | 5                          | 11                         | 11                           | 69%                  |
| VST-SACC-01 | 125                        | 45                        | 0                  | 80                               | 17                         | 63                         | 63                           | 79%                  |
| VST-MEHA-01 | 221                        | 92                        | 0                  | 129                              | 32                         | 97                         | 97                           | 75%                  |
| VST-VISA-01 | 79                         | 22                        | 0                  | 57                               | 4                          | 53                         | 53                           | 93%                  |
| VST-EMVW-01 | 154                        | 28                        | 0                  | 126                              | 15                         | 111                        | 111                          | 88%                  |
| VST-HAME-01 | 163                        | 69                        | 0                  | 94                               | 23                         | 71                         | 71                           | 76%                  |
| VST-VWEM-01 | 46                         | 16                        | 0                  | 30                               | 11                         | 19                         | 19                           | 63%                  |
| VST-SYSH-01 | 434                        | 84                        | 0                  | 350                              | 82                         | 268                        | 268                          | 77%                  |
| VST-SAES-01 | 0                          | 0                         | 0                  | 0                                | 0                          | 0                          | 0                            | 100%                 |
| VST-ESSA-01 | 0                          | 0                         | 0                  | 0                                | 0                          | 0                          | 0                            | 100%                 |
| TOTAL       | 1271                       | 374                       | 0                  | 897                              | 192                        | 705                        | 705                          | 79%                  |

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Vista) All Detection Types

01-Jan-2015 to 31-Jan-2015

|             | <u>PROCESSED INCIDENTS</u> | <u>REJECTED INCIDENTS</u> | <u>IN PROGRESS</u> | <u>AVAILABLE FOR PROSECUTION</u> | <u>REJECTED VIOLATIONS</u> | <u>APPROVED VIOLATIONS</u> | <u>TOTAL NOTICES PRINTED</u> | <u>ISSUANCE RATE</u> |
|-------------|----------------------------|---------------------------|--------------------|----------------------------------|----------------------------|----------------------------|------------------------------|----------------------|
| VST-SAVI-01 | 38                         | 9                         | 0                  | 29                               | 1                          | 28                         | 28                           | 97%                  |
| VST-CCSA-01 | 26                         | 8                         | 0                  | 18                               | 0                          | 18                         | 18                           | 100%                 |
| VST-SACC-01 | 112                        | 43                        | 0                  | 69                               | 3                          | 66                         | 66                           | 96%                  |
| VST-MEHA-01 | 222                        | 113                       | 0                  | 109                              | 3                          | 106                        | 106                          | 97%                  |
| VST-VISA-01 | 72                         | 22                        | 0                  | 50                               | 3                          | 47                         | 47                           | 94%                  |
| VST-EMVW-01 | 144                        | 32                        | 1                  | 111                              | 7                          | 104                        | 104                          | 94%                  |
| VST-HAME-01 | 133                        | 57                        | 0                  | 76                               | 1                          | 75                         | 75                           | 99%                  |
| VST-VWEM-01 | 61                         | 29                        | 0                  | 32                               | 1                          | 31                         | 31                           | 97%                  |
| VST-SYSH-01 | 291                        | 87                        | 0                  | 204                              | 2                          | 202                        | 202                          | 99%                  |
| VST-SAES-01 | 0                          | 0                         | 0                  | 0                                | 0                          | 0                          | 0                            | 100%                 |
| VST-ESSA-01 | 0                          | 0                         | 0                  | 0                                | 0                          | 0                          | 0                            | 100%                 |
| TOTAL       | 1099                       | 400                       | 1                  | 698                              | 21                         | 677                        | 677                          | 97%                  |

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