

# Customer Management Report (Walnut) All Detection Types

01-Jan-2013 to 31-Jan-2013

Operator Id: %

*rec'd 8.15.13 by USFS*

|  | WAL-AMGR-01 | WAL-GRAM-01 | TOTAL |
|--|-------------|-------------|-------|
| <b>Total Processed Incidents</b>       | 364         | 476         | 840   |
| <b>Less Uncontrollable Factors</b>     |             |             |       |
| Obstruction Driver Obstruction/Duckers | 5           | 4           | 9     |
| Motor Cycle Helmet                     | 1           | 2           | 3     |
| Plate Obstruction                      | 13          | 9           | 22    |
| Vehicle Obstruction                    | 10          | 2           | 12    |
| Police Rejects                         |             |             |       |
| Emergency Vehicle Responding           | 5           | 5           | 10    |
| Incorrect/Incomplete DMV               | 0           | 2           | 2     |
| Invalid Offense                        | 1           | 5           | 6     |
| Police Discretion                      | 107         | 96          | 203   |
| Sun Glare                              | 0           | 2           | 2     |
| Policy/Weather                         |             |             |       |
| Extended Vehicle                       | 3           | 0           | 3     |
| Sun Glare                              | 6           | 1           | 7     |
| Weather/Nature                         | 1           | 0           | 1     |
| Registration Issues                    |             |             |       |
| Paper Plates                           | 11          | 28          | 39    |
| Wrong or No DMV                        | 0           | 1           | 1     |
| <b>Total</b>                           | 163         | 157         | 320   |
| <b>Sub Total Violations</b>            | 201         | 319         | 520   |
| Less in Progress                       | 0           | 0           | 0     |
| <b>Available For Prosecution</b>       | 201         | 319         | 520   |
| <b>Less Rejects</b>                    |             |             |       |
| Camera Malfunction                     | 1-00%       | 1-00%       | 2-00% |
| Image Missing                          | 1-00%       | 0-00%       | 1-00% |
| Plate Not in Frame                     | 1-00%       | 0-00%       | 1-00% |
| Rear Plate Camera Blurry               | 2-01%       | 2-01%       | 4-01% |

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|-----------------------------------|-------------|-------------|---------|
| Police Rejects                    | 5-02%       | 0-00%       | 5-01%   |
| Driver Unidentifiable images poor | 25-12%      | 0-00%       | 25-05%  |
| Unclear Scene Image               | 13-06%      | 20-06%      | 33-06%  |
| Process Issues                    | 48-24%      | 23-07%      | 71-14%  |
| Total                             | 153-76%     | 296-93%     | 449-86% |
| Approved Violations               | 153-76%     | 296-93%     | 449-86% |
| Total Notices Printed             | 153-76%     | 296-93%     | 449-86% |