



CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Beverly Hills) All Detection Types
 01-Feb-2008 to 28-Feb-2008

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
BEH-OLSP-01	0	0	0	0	0	0	0	100%
BEH-OLDO-01	157	53	0	104	2	102	102	98%
BEH-WWH-03	586	175	0	411	5	406	406	99%
BEH-OLRO-01	0	0	0	0	0	0	0	100%
BEH-OLDO-03	155	41	0	114	1	113	113	99%
BEH-SUHI-01	0	0	0	0	0	0	0	100%
BEH-SUHI-03	0	0	0	0	0	0	0	100%
BEH-WWH-01	652	253	0	399	11	388	388	97%
BEH-BEWI-01	0	0	0	0	0	0	0	100%
TOTAL	1550	522	0	1028	19	1009	1009	98%

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CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Beverly Hills) All Detection Types
01-Mar-0008 to 31-Mar-2008

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
BEH-OLSP-01	0	0	0	0	0	0	0	100%
BEH-OLDO-01	599	257	0	342	34	308	308	90%
BEH-WWH-03	2022	807	0	1215	127	1088	1088	90%
BEH-OLRO-01	0	0	0	0	0	0	0	100%
BEH-OLDO-03	626	293	0	333	20	313	313	94%
BEH-SUHI-01	0	0	0	0	0	0	0	100%
BEH-SUHI-03	0	0	0	0	0	0	0	100%
BEH-WWH-01	2007	808	0	1199	32	1167	1167	97%
BEH-BEWI-01	0	0	0	0	0	0	0	100%
TOTAL	5254	2165	0	3089	213	2876	2876	93%

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CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Beverly Hills) All Detection Types
 01-May-2008 to 31-May-2008

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
BEH-OLSP-01	0	0	0	0	0	0	0	100%
BEH-OLDO-01	182	66	0	96	24	72	72	75%
BEH-WIWH-03	396	119	0	277	60	217	217	78%
BEH-OLRO-01	0	0	0	0	0	0	0	100%
BEH-OLDO-03	194	75	0	119	21	98	98	82%
BEH-SUHI-01	0	0	0	0	0	0	0	100%
BEH-SUHI-03	0	0	0	0	0	0	0	100%
BEH-WIWH-01	717	164	0	553	49	504	504	91%
BEH-BEWI-01	0	0	0	0	0	0	0	100%
TOTAL	1469	424	0	1045	154	891	891	85%

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CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Beverly Hills) All Detection Types
01-Jun-2008 to 30-Jun-2008

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
BEH-OLSP-01	0	0	0	0	0	0	0	100%
BEH-OLDO-01	177	84	0	93	11	82	82	88%
BEH-WWH-03	335	89	0	246	14	232	232	94%
BEH-OLRO-01	0	0	0	0	0	0	0	100%
BEH-OLDO-03	181	92	0	89	4	85	85	96%
BEH-SUHI-01	0	0	0	0	0	0	0	100%
BEH-SUHI-03	0	0	0	0	0	0	0	100%
BEH-WWH-01	582	155	0	427	19	408	408	96%
BEH-BEWI-01	0	0	0	0	0	0	0	100%
TOTAL	1275	420	0	855	48	807	807	94%

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CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Beverly Hills) All Detection Types
01-Feb-2010 to 28-Feb-2010

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
BEH-OLSP-01	68	21	0	47	7	40	40	85%
BEH-OLDO-01	79	23	0	56	6	50	50	89%
BEH-WWH-03	355	63	0	292	7	285	285	98%
BEH-OLRO-01	86	31	0	55	10	45	45	82%
BEH-OLDO-03	102	34	0	68	11	57	57	84%
BEH-SUHI-01	221	56	0	163	38	125	125	77%
BEH-SUHI-03	127	38	0	89	4	85	85	96%
BEH-WWH-01	405	77	0	328	18	310	310	95%
BEH-BEWM-01	799	252	0	547	69	478	478	87%
TOTAL	2242	597	0	1645	170	1475	1475	90%

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CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Beverly Hills) All Detection Types
01-Mar-2010 to 31-Mar-2010

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
BEH-OLSP-01	68	17	0	51	7	44	44	86%
BEH-OLDO-01	88	27	0	61	7	54	54	89%
BEH-WWH-03	446	84	0	362	13	349	349	96%
BEH-OLRO-01	117	33	0	84	10	74	74	88%
BEH-OLDO-03	123	51	0	72	6	66	66	92%
BEH-SUHI-01	225	72	0	153	25	128	128	84%
BEH-SUHI-03	159	46	0	113	12	101	101	89%
BEH-WWH-01	410	111	0	299	16	283	283	95%
BEH-BEWI-01	772	301	0	471	125	346	346	73%
TOTAL	2408	742	0	1666	221	1445	1445	87%

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1 of 1



CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Beverly Hills) All Detection Types
01-May-2010 to 31-May-2010

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
BEH-OLSP-01	66	27	0	39	6	33	33	85%
BEH-OLDO-01	101	42	0	59	15	44	44	75%
BEH-WWH-03	419	126	0	293	14	279	279	95%
BEH-OLRO-01	164	58	0	106	10	96	96	91%
BEH-OLDO-03	114	45	0	69	5	64	64	93%
BEH-SUHI-01	218	80	0	138	16	122	122	88%
BEH-SUHI-03	141	52	0	89	8	81	81	91%
BEH-WWH-01	438	107	0	331	7	324	324	98%
BEH-BEWM-01	542	164	0	378	123	255	255	67%
TOTAL	2203	701	0	1502	204	1298	1298	86%

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CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Beverly Hills) All Detection Types

01-Jun-2010 to 30-Jun-2010

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
BEH-OLSP-01	103	46	0	57	8	49	49	86%
BEH-OLDO-01	105	54	0	51	11	40	40	78%
BEH-WWH-03	462	148	0	314	22	292	292	93%
BEH-OLRO-01	151	55	0	96	10	86	86	90%
BEH-OLDO-03	96	46	0	50	6	44	44	88%
BEH-SUHI-01	279	131	0	148	20	128	128	86%
BEH-SUHI-03	141	58	0	83	10	73	73	88%
BEH-WWH-01	457	135	0	322	8	314	314	98%
BEH-BEW-01	861	388	0	473	101	372	372	79%
TOTAL	2655	1061	0	1594	196	1398	1398	88%

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1 of 1



CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Beverly Hills) All Detection Types
01-Aug-2010 to 31-Aug-2010

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
BEH-OLSP-01	80	20	0	60	7	53	53	88%
BEH-OLDO-01	115	46	0	69	13	56	56	81%
BEH-WWH-03	537	118	0	419	14	405	405	97%
BEH-OLRO-01	163	59	0	104	11	93	93	89%
BEH-OLDO-03	106	53	0	53	2	51	51	96%
BEH-SUHI-01	332	96	0	236	16	220	220	93%
BEH-SUHI-03	175	66	0	109	5	104	104	95%
BEH-WWH-01	452	115	0	337	7	330	330	98%
BEH-BEWI-01	890	234	0	656	41	615	615	94%
TOTAL	2850	807	0	2043	116	1927	1927	94%

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CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Beverly Hills) All Detection Types
01-Sep-2010 to 30-Sep-2010

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
BEH-OLSP-01	85	18	0	67	5	62	62	93%
BEH-OLDO-01	82	28	0	54	9	45	45	83%
BEH-WWH-03	426	75	0	351	14	337	337	96%
BEH-OLRO-01	180	64	0	116	9	107	107	92%
BEH-OLDO-03	106	38	0	68	5	63	63	93%
BEH-SUHI-01	246	91	0	155	15	140	140	90%
BEH-SUHI-03	171	53	0	118	7	111	111	94%
BEH-WWH-01	410	100	0	310	9	301	301	97%
BEH-BEWM-01	647	209	0	438	21	417	417	95%
TOTAL	2353	676	0	1677	94	1583	1583	94%

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CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Beverly Hills) All Detection Types

01-Nov-2010 to 30-Nov-2010

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
BEH-OLSP-01	90	29	0	61	5	56	56	92%
BEH-OLDO-01	85	37	0	48	10	38	38	79%
BEH-WWH-03	370	66	0	304	6	298	298	98%
BEH-OLRO-01	163	41	0	122	9	113	113	93%
BEH-OLDO-03	99	39	0	60	3	57	57	95%
BEH-SUHI-01	219	56	0	163	7	156	156	96%
BEH-SUHI-03	121	27	0	94	7	87	87	93%
BEH-WWH-01	300	41	0	259	3	256	256	99%
BEH-BEWM-01	792	218	0	574	31	543	543	95%
TOTAL	2239	554	0	1685	81	1604	1604	95%

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1 of 1



CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Beverly Hills) All Detection Types
01-Dec-2010 to 31-Dec-2010

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
BEH-OLSP-01	72	19	0	53	6	47	47	89%
BEH-OLD0-01	82	37	0	45	1	44	44	98%
BEH-WWH-03	314	67	0	247	12	235	235	95%
BEH-OLRO-01	152	48	0	104	8	96	96	92%
BEH-OLD0-03	105	39	0	66	10	56	56	85%
BEH-SUHI-01	231	51	0	180	18	162	162	90%
BEH-SUHI-03	110	31	0	79	16	63	63	80%
BEH-WWH-01	336	67	0	269	9	260	260	97%
BEH-BEWM-01	719	171	0	548	32	516	516	94%
TOTAL	2121	530	0	1591	112	1479	1479	93%

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CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Beverly Hills) All Detection Types
 01-May-2013 to 31-May-2013

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
BEH-OLSP-01	133	66	0	67	1	66	66	99%
BEH-OLDO-01	122	59	0	63	13	50	50	79%
BEH-WWH-03	754	315	0	439	9	430	430	98%
BEH-OLRO-01	174	92	0	82	3	79	79	96%
BEH-OLDO-03	205	104	0	101	3	98	98	97%
BEH-SUHI-01	355	157	0	198	10	188	188	95%
BEH-SUHI-03	201	122	0	79	11	68	68	86%
BEH-WWH-01	553	260	0	293	13	280	280	96%
BEH-BEWI-01	702	442	0	260	13	247	247	95%
TOTAL	3199	1617	0	1582	76	1506	1506	95%

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CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Beverly Hills) All Detection Types
01-Jun-2013 to 30-Jun-2013

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
BEH-OLSP-01	156	66	1	89	17	72	72	81%
BEH-OLDO-01	101	64	0	37	3	34	34	92%
BEH-WIWH-03	705	337	0	368	14	354	354	96%
BEH-OLRO-01	169	100	0	69	9	60	60	87%
BEH-OLDO-03	163	100	0	63	1	62	62	98%
BEH-SUHI-01	385	205	0	180	8	172	172	96%
BEH-SUHI-03	248	137	0	111	21	90	90	81%
BEH-WIWH-01	484	194	0	290	8	282	281	97%
BEH-BEWM-01	587	325	0	262	9	253	252	97%
TOTAL	2998	1528	1	1469	90	1379	1377	94%

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