



REDFLEX
TRAFFIC SYSTEMS

CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Beverly Hills) Redlight Incidents
01-Feb-2012 to 29-Feb-2012

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
BEH-OLSP-01	74	23	0	51	26	25	25	49%
BEH-OLDO-01	94	48	0	46	16	30	30	65%
BEH-WIWH-03	549	158	0	391	129	262	262	67%
BEH-OLRO-01	194	85	0	109	65	44	44	40%
BEH-OLDO-03	107	45	0	62	33	29	29	47%
BEH-SUHI-01	314	108	0	206	80	126	126	61%
BEH-SUHI-03	165	82	0	83	39	44	44	53%
BEH-WIWH-01	492	159	0	333	88	245	245	74%
BEH-BEWI-01	1010	394	0	616	267	349	349	57%
TOTAL	2999	1102	0	1897	743	1154	1154	61%

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REDFLEX
TRAFFIC SYSTEMS

CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Beverly Hills) Redlight Incidents
01-Mar-2012 to 31-Mar-2012

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
BEH-OLSP-01	104	29	24	51	34	17	17	33%
BEH-OLDO-01	101	42	18	41	22	19	18	46%
BEH-WIWH-03	638	163	112	363	142	221	219	61%
BEH-OLRO-01	231	112	36	83	35	48	47	58%
BEH-OLDO-03	126	55	9	62	26	36	36	58%
BEH-SUHI-01	297	109	52	136	65	71	67	52%
BEH-SUHI-03	126	47	14	65	39	26	26	40%
BEH-WIWH-01	516	159	85	272	53	219	216	81%
BEH-BEWI-01	223	81	26	116	51	65	65	56%
TOTAL	2362	797	376	1189	467	722	711	61%

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Customer Management Report (Beverly Hills) Redlight Incidents

01-Apr-2012 to 30-Apr-2012

Operator Id: %

	BEH-BEWI-01	BEH-OLDO-01	BEH-OLDO-03	BEH-OLRO-01	BEH-OLSP-01	BEH-SUHI-01	BEH-SUHI-03	BEH-MWHI-01	BEH-MWHI-03	TOTAL
Total Processed Incidents	150	119	147	232	127	289	180	564	674	2482
Less Uncontrollable Factors										
Obstruction	8	14	12	10	7	9	5	24	25	114
Driver Obstruction/Duckers	8	14	12	10	7	9	5	24	25	114
Motor Cycle Helmet	0	0	0	0	1	0	0	0	0	1
Plate Obstruction	0	0	1	2	1	7	4	5	2	22
Signal Obstruction	0	0	0	0	0	0	0	0	1	1
Vehicle Obstruction	0	3	1	1	1	4	8	7	17	42
Police Rejects	7	10	7	19	7	19	7	41	28	145
Driver Obstruction (PD)	7	10	7	19	7	19	7	41	28	145
Emergency Vehicle Responding	0	1	1	1	0	1	2	4	0	10
Incorrect/Incomplete DMV	1	0	1	2	1	4	1	11	13	34
Plate Unidentifiable	0	0	0	0	0	0	1	0	0	1
Safe Turn On Red	1	2	9	2	1	0	0	3	10	28
Policy/Weather	0	0	0	1	0	4	1	1	0	7
Extended Vehicle	0	0	0	1	0	4	1	1	0	7
Sun Glare	33	20	23	69	9	62	55	63	56	390
Weather/Nature	0	0	0	0	0	0	0	0	1	1
Registration Issues	0	0	0	0	0	0	0	1	2	3
Out of Country Plate	0	0	0	0	0	0	0	1	2	3
Paper Plates	9	12	14	18	7	21	15	45	42	183
Wrong or No DMV	0	0	0	0	1	0	0	0	0	1
Total	59	62	69	125	36	131	99	205	197	983
Sub Total Violations	91	57	78	107	91	158	81	359	477	1499
Less in Progress	0	0	0	0	0	0	0	0	0	0
Available For Prosecution	91	57	78	107	91	158	81	359	477	1499
Less Rejects										
Camera Malfunction	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Face Camera Focus Blurry	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Face Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	2-01%	0-00%	3-00%
Misc Camera Issue	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	6-01%	6-00%
Plate Not in Frame	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Rear Plate Flash Inappropriate	0-00%	0-00%	0-00%	1-01%	0-00%	2-01%	0-00%	0-00%	0-00%	3-00%
Police Rejects	19-21%	16-28%	15-19%	24-22%	15-16%	44-28%	18-22%	13-04%	77-16%	241-16%
Driver Unidentifiable images poor	19-21%	16-28%	15-19%	24-22%	15-16%	44-28%	18-22%	13-04%	77-16%	241-16%
Sun Glare	22-24%	11-19%	15-19%	32-30%	21-23%	30-19%	19-23%	24-07%	75-16%	249-17%
Unclear Scene Image	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Process Issues	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-02%	0-00%	1-00%	3-00%
Too Old	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-02%	0-00%	1-00%	3-00%
Total	41-45%	27-47%	30-38%	57-53%	37-41%	76-48%	40-49%	39-11%	161-34%	508-34%
Approved Violations	50-55%	30-53%	48-62%	50-47%	54-59%	82-52%	41-51%	320-89%	316-66%	991-66%
Total Notices Printed	50-55%	30-53%	48-62%	50-47%	54-59%	82-52%	41-51%	320-89%	316-66%	991-66%

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Customer Management Report (Beverly Hills) Redlight Incidents

01-May-2012 to 31-May-2012

Operator Id: %

	BEH-BEWI-01	BEH-OLDO-01	BEH-OLDO-03	BEH-OLRO-01	BEH-OLSP-01	BEH-SUHI-01	BEH-SUHI-03	BEH-MWHI-01	BEH-MWHI-03	TOTAL
Total Processed Incidents	167	151	164	252	119	370	192	565	627	2607
Less Uncontrollable Factors										
Obstruction	9	6	5	15	4	15	6	24	12	96
Driver Obstruction/Duckers	0	1	0	0	0	1	0	0	0	2
Motor Cycle Helmet	0	1	4	2	0	9	2	5	11	34
Plate Obstruction	0	3	4	2	1	5	5	8	8	36
Vehicle Obstruction	10	13	16	19	3	18	5	72	33	189
Police Rejects	1	2	1	0	5	1	5	6	2	23
Driver Obstruction (PD)	0	1	3	1	1	1	3	18	9	37
Emergency Vehicle Responding	5	5	5	1	2	0	0	4	4	26
Incorrect/Incomplete DMV	0	0	1	0	3	5	0	2	2	13
Safe Turn On Red	32	30	25	70	19	71	55	38	50	390
Policy/Weather	0	1	0	0	0	0	0	0	0	1
Extended Vehicle	0	0	0	0	0	0	0	0	0	0
Sun Glare	18	12	11	16	11	24	12	43	39	186
Registration Issues	0	0	0	0	0	0	1	1	1	3
Can Not Identify State	0	0	0	0	0	0	0	2	1	4
Out of Country Plate	18	12	11	16	11	24	12	43	39	186
Paper Plates	0	0	0	0	1	0	0	2	1	4
Wrong or No DMV	75	75	75	126	50	150	94	223	172	1040
Total	75	75	75	126	50	150	94	223	172	1040
Sub Total Violations	92	76	89	126	69	220	98	342	455	1567
Less in Progress	0	0	0	0	0	0	0	0	0	0
Available For Prosecution	92	76	89	126	69	220	98	342	455	1567
Less Rejects										
Camera Malfunction	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Face Camera Flash	0-00%	1-01%	1-01%	1-01%	1-01%	1-00%	0-00%	0-00%	2-00%	7-00%
Face Camera Focus Blurry	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	5-01%	5-00%
Face Camera No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	3-03%	1-00%	0-00%	4-00%
Face Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	1-00%
Image Missing	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	12-03%	13-01%
Misc Camera Issue	0-00%	0-00%	0-00%	0-00%	0-00%	4-02%	0-00%	0-00%	0-00%	4-00%
Plate Burn Out	0-00%	0-00%	0-00%	2-02%	0-00%	0-00%	1-01%	1-00%	0-00%	4-00%
Rear Plate Camera Blurry	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	1-00%
Rear Plate Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	1-01%	1-00%	0-00%	0-00%	0-00%	2-00%
Rear Plate No Flash	23-25%	18-24%	14-16%	39-31%	27-39%	59-27%	22-22%	12-04%	48-11%	262-17%
Police Rejects	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Driver Unidentifiable images poor	0-00%	4-05%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	4-00%
Incorrect Speed	28-30%	12-16%	21-24%	33-26%	13-19%	69-31%	31-32%	36-11%	90-20%	333-21%
Red-light not visible in	3-03%	2-03%	2-02%	0-00%	0-00%	2-01%	1-01%	3-01%	1-00%	14-01%
Sun Glare	3-03%	2-03%	2-02%	0-00%	0-00%	2-01%	1-01%	3-01%	1-00%	14-01%
Process Issues	3-03%	2-03%	2-02%	0-00%	0-00%	2-01%	1-01%	3-01%	1-00%	14-01%

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Customer Management Report (Beverly Hills) Redlight Incidents

01-May-2012 to 31-May-2012

Operator Id: %

	BEH-BEWL-01	BEH-OLDO-01	BEH-OLDO-03	BEH-OLRO-01	BEH-OLSP-01	BEH-SUHI-01	BEH-SUHI-03	BEH-WWH-01	BEH-WWH-03	TOTAL
Total	54-59%	39-51%	38-43%	75-60%	43-62%	138-63%	58-59%	53-15%	158-35%	656-42%
Approved Violations	38-41%	37-49%	51-57%	51-40%	26-38%	82-37%	40-41%	289-85%	297-65%	911-58%
Total Notices Printed	38-41%	37-49%	51-57%	51-40%	26-38%	82-37%	40-41%	289-85%	297-65%	911-58%

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Customer Management Report (Beverly Hills) Redlight Incidents

01-Jun-2012 to 30-Jun-2012

Operator Id: %

	BEH-BEWI-01	BEH-OLDO-01	BEH-OLDO-03	BEH-OLRO-01	BEH-OLSP-01	BEH-SUHI-01	BEH-SUHI-03	BEH-MWMH-01	BEH-MWMH-03	TOTAL
Total Processed Incidents	185	121	132	225	105	400	218	673	681	2740
Less Uncontrollable Factors										
Obstruction	6	4	12	11	4	21	13	64	17	152
Driver Obstruction/Duckers										
Motor Cycle Helmet	0	0	1	0	0	1	2	0	0	4
Plate Obstruction	0	0	1	1	1	3	6	6	3	21
Vehicle Obstruction	1	2	5	3	4	4	1	13	18	51
Police Rejects	15	9	9	7	3	16	1	63	37	160
Driver Obstruction (PD)										
Emergency Vehicle Responding	0	3	3	2	2	1	4	6	2	23
Funeral Procession/Police	0	0	0	0	0	0	0	1	0	1
Incorrect/Incomplete DMV	3	3	2	1	0	3	1	9	16	38
Safe Turn On Red	2	8	7	2	1	0	0	4	13	37
Policy/Weather	0	0	1	0	1	7	1	4	2	16
Extended Vehicle Sun Glare										
Sun Glare	28	13	16	70	33	118	93	35	54	460
Registration Issues	15	9	1	14	7	24	13	33	40	156
Paper Plates										
Wrong or No DMV	0	0	0	1	0	2	2	1	1	7
Total	70	51	58	112	56	200	137	239	203	1126
Sub Total Violations	115	70	74	113	49	200	81	434	478	1614
Less in Progress	0	0	0	0	0	0	0	0	0	0
Available For Prosecution	115	70	74	113	49	200	81	434	478	1614
Less Rejects										
Camera Malfunction	0-00%	0-00%	4-05%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	4-00%
Digital Distortion										
Face Camera Flash	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Face Camera Focus Blurry	0-00%	0-00%	6-08%	0-00%	0-00%	9-04%	0-00%	0-00%	21-04%	36-02%
Face Not in Frame	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	2-02%	0-00%	0-00%	3-00%
Image Missing	0-00%	0-00%	0-00%	0-00%	1-02%	1-00%	0-00%	0-00%	0-00%	2-00%
Misc Camera Issue	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Plate Burn Out	0-00%	0-00%	0-00%	0-00%	0-00%	9-04%	0-00%	1-00%	3-01%	13-01%
Plate Not in Frame	0-00%	0-00%	2-03%	0-00%	0-00%	1-00%	1-01%	0-00%	1-00%	5-00%
Rear Plate Camera Blurry	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%	2-00%
Rear Plate Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	1-00%
Rear Plate No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	1-00%
Police Rejects	35-30%	6-09%	6-08%	28-25%	18-37%	50-25%	31-38%	17-04%	21-04%	212-13%
Driver Unidentifiable images poor										
Red-light not visible in	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%	3-00%
Sun Glare	29-25%	13-19%	12-16%	37-33%	14-29%	45-22%	25-31%	39-09%	56-12%	270-17%
Process Issues	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	2-00%
Too Old										
Total	64-56%	20-29%	32-43%	67-59%	33-67%	116-58%	59-73%	59-14%	106-22%	556-34%

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Customer Management Report (Beverly Hills) Redlight Incidents

01-Jun-2012 to 30-Jun-2012

Operator Id: %

	BEH-BEWI-01	BEH-OLDO-01	BEH-OLDO-03	BEH-OLRO-01	BEH-OLSP-01	BEH-SUHI-01	BEH-SUHI-03	BEH-WMWH-01	BEH-WMWH-03	TOTAL
Approved Violations	51-44%	50-71%	42-57%	46-41%	16-33%	84-42%	22-27%	375-86%	372-78%	1058-66%
Total Notices Printed	51-44%	50-71%	42-57%	46-41%	16-33%	84-42%	22-27%	375-86%	372-78%	1058-66%

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Customer Management Report (Beverly Hills) Redlight Incidents

01-Jul-2012 to 31-Jul-2012

Operator Id: %

	BEH-BEWH-01	BEH-OLDO-01	BEH-OLDO-03	BEH-OLRO-01	BEH-OLSP-01	BEH-SUHI-01	BEH-SUHI-03	BEH-MWH-01	BEH-MWH-03	TOTAL
Total Processed Incidents	339	130	172	267	103	380	205	551	735	2882
Less Uncontrollable Factors										
Obstruction	13	10	18	27	10	23	8	45	27	181
Driver Obstruction/Duckers	13	10	18	27	10	23	8	45	27	181
Motor Cycle Helmet	1	1	0	1	0	1	0	0	0	4
Plate Obstruction	4	1	4	3	1	4	1	7	10	35
Vehicle Obstruction	5	1	3	4	1	5	6	11	15	51
Police Rejects	23	10	12	6	3	19	11	58	28	170
Driver Obstruction (PD)	23	10	12	6	3	19	11	58	28	170
Emergency Vehicle Responding	1	9	4	2	2	1	1	4	2	26
Incorrect/Incomplete DMV	8	4	5	1	0	4	3	16	23	64
Multiple vehicles in frame	0	0	0	0	0	0	1	0	0	1
Safe Turn On Red	9	3	4	0	0	4	2	2	15	39
Policy/Weather	0	0	1	2	1	3	1	0	2	10
Extended Vehicle	0	0	1	2	1	3	1	0	2	10
Sun Glare	35	11	14	99	21	54	51	52	41	378
Registration Issues	1	0	0	0	0	1	0	0	0	2
Can Not Identify State	1	0	0	0	0	1	0	0	0	2
Out of Country Plate	0	0	0	0	0	0	0	1	1	2
Paper Plates	34	12	17	15	9	25	19	34	50	215
Wrong or No DMV	0	0	2	1	0	0	3	2	0	8
Total	134	62	84	161	48	144	107	232	214	1186
Sub Total Violations	205	68	88	106	55	236	98	319	521	1696
Less in Progress	0	0	0	0	0	0	0	0	0	0
Available For Prosecution	205	68	88	106	55	236	98	319	521	1696
Less Rejects										
Camera Malfunction	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	2-02%	0-00%	0-00%	3-00%
Face Camera Flash	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	2-02%	0-00%	0-00%	3-00%
Face Camera Focus Blurry	0-00%	0-00%	10-11%	0-00%	6-11%	4-02%	0-00%	0-00%	0-00%	20-01%
Face Camera No Flash	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Face Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	11-11%	2-01%	0-00%	13-01%
Image Missing	0-00%	0-00%	1-01%	1-01%	0-00%	1-00%	0-00%	0-00%	0-00%	3-00%
Misc Camera Issue	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	2-00%
Plate Bum Out	0-00%	0-00%	0-00%	0-00%	0-00%	21-09%	0-00%	0-00%	1-00%	22-01%
Plate Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	1-00%
Rear Plate Camera Blurry	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Rear Plate Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	4-02%	0-00%	0-00%	1-00%	5-00%
Scene Image No Flash	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	2-00%
Police Rejects	7-03%	4-06%	15-17%	30-28%	19-35%	32-14%	17-17%	10-03%	20-04%	154-09%
Driver Unidentifiable images poor	7-03%	4-06%	15-17%	30-28%	19-35%	32-14%	17-17%	10-03%	20-04%	154-09%
Red-light not visible in	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Sun Glare	40-20%	16-24%	20-23%	26-25%	21-38%	60-25%	19-19%	24-08%	78-15%	304-18%

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Customer Management Report (Beverly Hills) Redlight Incidents

01-Jul-2012 to 31-Jul-2012

Operator Id: %

	BEH-BEWI-01	BEH-OLDO-01	BEH-OLDO-03	BEH-OLRO-01	BEH-OLSP-01	BEH-SUHI-01	BEH-SUHI-03	BEH-WIWI-01	BEH-WIWI-03	TOTAL
Process	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	1-00%	2-00%
Too Old										
Issues										
Total	48-23%	21-31%	48-55%	58-55%	46-84%	123-52%	50-51%	36-11%	104-20%	534-31%
Approved Violations	157-77%	47-69%	40-45%	48-45%	9-16%	113-48%	48-49%	283-89%	417-80%	1162-69%
Total Notices Printed	157-77%	47-69%	40-45%	48-45%	9-16%	113-48%	48-49%	283-89%	417-80%	1162-69%

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Customer Management Report (Beverly Hills) Redlight Incidents

01-Aug-2012 to 31-Aug-2012

Operator Id: %

	BEH-BEWH-01	BEH-OLDDO-01	BEH-OLDDO-03	BEH-OLRO-01	BEH-OLSP-01	BEH-SUHI-01	BEH-SUHI-03	BEH-WMWH-01	BEH-WMWH-03	TOTAL
Total Processed Incidents	374	155	190	323	127	356	123	604	757	3009
Less Uncontrollable Factors										
Obstruction	7	12	12	30	5	16	3	35	27	147
Driver Obstruction/Duckers	7	12	12	30	5	16	3	35	27	147
Motor Cycle Helmet	0	0	1	8	0	3	1	0	0	13
Plate Obstruction	3	2	3	1	0	5	3	13	13	43
Vehicle Obstruction	11	3	1	8	0	3	3	22	20	71
Police Rejects	22	18	21	13	16	26	7	85	35	243
Driver Obstruction (PD)	22	18	21	13	16	26	7	85	35	243
Emergency Vehicle Responding	0	2	3	1	1	4	0	4	6	21
Incorrect/Incomplete DMV	10	4	6	3	0	2	1	9	21	56
Invalid Offense	0	0	0	1	0	0	0	0	0	1
Multiple vehicles in frame	1	0	0	0	0	0	0	0	0	1
Police Discretion	0	0	0	0	0	0	0	1	0	1
Safe Turn On Red	8	5	7	1	2	2	0	0	6	31
Policy/Weather	0	0	1	1	0	3	0	1	2	8
Extended Vehicle	0	0	1	1	0	3	0	1	2	8
Sun Glare	47	8	23	126	10	49	18	68	34	383
Registration Issues	1	0	0	0	0	0	0	0	0	1
Out of Country Plate	1	0	0	0	0	0	0	0	0	1
Paper Plates	29	10	10	18	9	22	6	27	51	182
Wrong or No DMV	0	0	0	1	1	0	0	1	3	6
Total	139	64	88	212	44	135	42	266	218	1208
Sub Total Violations	235	91	102	111	83	221	81	338	539	1801
Less in Progress	0	0	0	0	0	0	0	0	0	0
Available For Prosecution	235	91	102	111	83	221	81	338	539	1801
Less Rejects										
Camera Malfunction	0-00%	0-00%	0-00%	2-02%	1-01%	0-00%	0-00%	0-00%	0-00%	3-00%
Face Camera Flash	0-00%	0-00%	0-00%	2-02%	1-01%	0-00%	0-00%	0-00%	0-00%	3-00%
Face Camera Focus Blurry	0-00%	0-00%	0-00%	0-00%	2-02%	0-00%	0-00%	0-00%	1-00%	3-00%
Face Camera No Flash	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Face Not in Frame	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	7-09%	0-00%	1-00%	9-00%
Image Missing	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	1-00%
Misc Camera Issue	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-01%	0-00%	2-00%
Plate Burn Out	0-00%	0-00%	0-00%	0-00%	0-00%	4-02%	0-00%	0-00%	3-01%	7-00%
Rear Plate Camera Blurry	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Rear Plate Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Police Rejects	0-00%	2-02%	4-04%	28-25%	17-20%	26-12%	2-02%	24-07%	18-03%	121-07%
Driver Unidentifiable images poor	0-00%	2-02%	4-04%	28-25%	17-20%	26-12%	2-02%	24-07%	18-03%	121-07%
Incorrect Speed	1-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%
Red-light not visible in	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Sun Glare	28-12%	15-16%	18-18%	28-25%	15-18%	38-17%	25-31%	39-12%	56-10%	262-15%
Unclear Scene Image	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-01%	0-00%	2-00%

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Customer Management Report (Beverly Hills) Redlight Incidents

01-Aug-2012 to 31-Aug-2012

Operator Id: %

	BEH-BEWL-01	BEH-OLDO-01	BEH-OLDO-03	BEH-OLRO-01	BEH-OLSP-01	BEH-SUHL-01	BEH-SUHL-03	BEH-WMWH-01	BEH-WMWH-03	TOTAL
Process	4-02%	0-00%	0-00%	1-01%	0-00%	5-02%	0-00%	2-01%	8-01%	20-01%
Too Old Issues										
Total	34-14%	20-22%	23-23%	59-53%	35-42%	74-33%	34-42%	69-20%	88-16%	436-24%
Approved Violations	201-86%	71-78%	79-77%	52-47%	48-58%	147-67%	47-58%	269-80%	451-84%	1365-76%
Total Notices Printed	201-86%	71-78%	79-77%	52-47%	48-58%	147-67%	47-58%	269-80%	451-84%	1365-76%

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Customer Management Report (Beverly Hills) Redlight Incidents

01-Sep-2012 to 30-Sep-2012

Operator Id: %

	BEH-BEWI-01	BEH-OLDO-01	BEH-OLDO-03	BEH-OLRO-01	BEH-OLSP-01	BEH-SUHI-01	BEH-SUHI-03	BEH-WIWH-01	BEH-WIWH-03	TOTAL
Total Processed Incidents	387	141	211	277	125	349	208	745	632	3075
Less Uncontrollable Factors										
Obstruction	8	9	15	20	5	17	13	56	26	169
Driver Obstruction/Duckers	8	9	15	20	5	17	13	56	26	169
Motor Cycle Helmet	5	0	0	3	2	3	1	0	0	14
Plate Obstruction	1	3	0	3	1	3	5	16	7	39
Vehicle Obstruction	8	2	4	5	0	3	6	11	12	51
Police Rejects	25	17	18	11	8	30	12	79	38	238
Driver Obstruction (PD)	25	17	18	11	8	30	12	79	38	238
Emergency Vehicle Responding	2	6	3	3	4	2	5	5	2	32
Incorrect/Incomplete DMV	7	0	7	0	7	9	7	16	10	63
Invalid Offense	1	0	0	0	0	0	0	0	0	1
Multiple vehicles in frame	0	1	0	0	0	0	0	1	0	2
Safe Turn On Red	11	7	9	1	3	0	1	5	8	45
Policy/Weather	0	0	1	0	1	0	1	2	2	7
Extended Vehicle	0	0	1	0	1	0	1	2	2	7
Sun Glare	46	6	25	106	6	47	25	84	27	372
Weather/Nature	0	0	0	0	0	0	0	1	0	1
Registration Issues	28	11	18	20	5	26	24	60	52	244
Paper Plates	28	11	18	20	5	26	24	60	52	244
Wrong or No DMV	1	0	0	0	0	2	0	2	1	6
Total	143	62	100	172	42	142	100	338	185	1284
Sub Total Violations	244	79	111	105	83	207	108	407	447	1791
Less in Progress	0	0	0	0	0	0	0	0	0	0
Available For Prosecution	244	79	111	105	83	207	108	407	447	1791
Less Rejects										
Camera Malfunction	0-00%	0-00%	0-00%	4-04%	0-00%	1-00%	1-01%	0-00%	2-00%	8-00%
Face Camera Flash	0-00%	0-00%	0-00%	4-04%	0-00%	1-00%	1-01%	0-00%	2-00%	8-00%
Face Not in Frame	0-00%	0-00%	0-00%	1-01%	0-00%	1-00%	1-01%	0-00%	0-00%	3-00%
Image Missing	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Misc Camera Issue	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%
Plate Burn Out	0-00%	0-00%	0-00%	0-00%	0-00%	3-01%	0-00%	0-00%	0-00%	3-00%
Plate Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	7-02%	7-00%
Rear Plate Camera Blurry	0-00%	0-00%	0-00%	0-00%	0-00%	3-01%	1-01%	0-00%	0-00%	4-00%
Scene Image Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Police Rejects	3-01%	1-01%	1-01%	30-29%	4-05%	21-10%	5-05%	16-04%	7-02%	88-05%
Driver Unidentifiable images poor	3-01%	1-01%	1-01%	30-29%	4-05%	21-10%	5-05%	16-04%	7-02%	88-05%
Incorrect Speed	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Red-light not visible in	0-00%	3-04%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	3-00%
Sun Glare	23-09%	10-13%	17-15%	23-22%	3-04%	37-18%	22-20%	60-15%	45-10%	240-13%
Unclear Scene Image	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	2-00%	0-00%	3-00%
Process Issues	15-06%	7-09%	7-06%	3-03%	7-08%	4-02%	4-04%	15-04%	5-01%	67-04%
Too Old	15-06%	7-09%	7-06%	3-03%	7-08%	4-02%	4-04%	15-04%	5-01%	67-04%

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Customer Management Report (Beverly Hills) Redlight Incidents

01-Sep-2012 to 30-Sep-2012

Operator Id: %

	BEH-BEWI-01	BEH-OLDO-01	BEH-OLDO-03	BEH-OLRO-01	BEH-OLSP-01	BEH-SUHI-01	BEH-SUHI-03	BEH-WMWH-01	BEH-WMWH-03	TOTAL
Total	42-17%	21-27%	26-23%	61-58%	15-18%	70-34%	35-32%	93-23%	67-15%	430-24%
Approved Violations	202-83%	58-73%	85-77%	44-42%	68-82%	137-66%	73-68%	314-77%	380-85%	1361-76%
Total Notices Printed	202-83%	58-73%	85-77%	44-42%	68-82%	137-66%	73-68%	314-77%	380-85%	1361-76%

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