



**REDFLEX**  
TRAFFIC SYSTEMS

## CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Del Mar) Redlight Incidents

01-Apr-2010 to 30-Apr-2010

	<u>PROCESSED</u> <u>INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR</u> <u>PROSECUTION</u>	<u>REJECTED</u> <u>VIOLATIONS</u>	<u>APPROVED</u> <u>VIOLATIONS</u>	<u>TOTAL NOTICES</u> <u>PRINTED</u>	<u>ISSUANCE</u> <u>RATE</u>
DLM-CAHE-01	75	30	0	45	0	45	45	100%
DLM-CAVV-01	71	14	0	57	0	57	57	100%
DLM-CAVV-03	9	5	0	4	0	4	4	100%
TOTAL	155	49	0	106	0	106	106	100%

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## CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Del Mar) Redlight Incidents

01-Oct-2010 to 31-Oct-2010

	<u>PROCESSED</u> <u>INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR</u> <u>PROSECUTION</u>	<u>REJECTED</u> <u>VIOLATIONS</u>	<u>APPROVED</u> <u>VIOLATIONS</u>	<u>TOTAL NOTICES</u> <u>PRINTED</u>	<u>ISSUANCE</u> <u>RATE</u>
DLM-CAHE-01	52	17	0	35	2	33	33	94%
DLM-CAVV-01	61	11	0	50	7	43	43	86%
DLM-CAVV-03	4	2	0	2	0	2	2	100%
TOTAL	117	30	0	87	9	78	78	90%

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## CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Del Mar) Redlight Incidents

01-Jan-2011 to 31-Jan-2011

	<u>PROCESSED</u> <u>INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR</u> <u>PROSECUTION</u>	<u>REJECTED</u> <u>VIOLATIONS</u>	<u>APPROVED</u> <u>VIOLATIONS</u>	<u>TOTAL NOTICES</u> <u>PRINTED</u>	<u>ISSUANCE</u> <u>RATE</u>
DLM-CAHE-01	74	28	0	46	3	43	43	93%
DLM-CAVV-01	73	14	0	59	2	57	57	97%
DLM-CAVV-03	3	2	0	1	0	1	1	100%
TOTAL	150	44	0	106	5	101	101	95%

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## CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Del Mar) Redlight Incidents

01-Apr-2011 to 30-Apr-2011

	<u>PROCESSED</u> <u>INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR</u> <u>PROSECUTION</u>	<u>REJECTED</u> <u>VIOLATIONS</u>	<u>APPROVED</u> <u>VIOLATIONS</u>	<u>TOTAL NOTICES</u> <u>PRINTED</u>	<u>ISSUANCE</u> <u>RATE</u>
DLM-CAHE-01	73	32	0	41	0	41	41	100%
DLM-CAVV-01	58	16	0	42	1	41	41	98%
DLM-CAVV-03	7	4	0	3	0	3	3	100%
TOTAL	138	52	0	86	1	85	85	99%

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## CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Del Mar) Redlight Incidents

01-Jul-2011 to 31-Jul-2011

	<u>PROCESSED</u> <u>INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR</u> <u>PROSECUTION</u>	<u>REJECTED</u> <u>VIOLATIONS</u>	<u>APPROVED</u> <u>VIOLATIONS</u>	<u>TOTAL NOTICES</u> <u>PRINTED</u>	<u>ISSUANCE</u> <u>RATE</u>
DLM-CAHE-01	84	47	0	37	2	35	35	95%
DLM-CAVV-01	87	30	0	57	0	57	57	100%
DLM-CAVV-03	5	1	0	4	0	4	4	100%
TOTAL	176	78	0	98	2	96	96	98%

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## CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Del Mar) Redlight Incidents

01-Oct-2011 to 31-Oct-2011

	<u>PROCESSED</u> <u>INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR</u> <u>PROSECUTION</u>	<u>REJECTED</u> <u>VIOLATIONS</u>	<u>APPROVED</u> <u>VIOLATIONS</u>	<u>TOTAL NOTICES</u> <u>PRINTED</u>	<u>ISSUANCE</u> <u>RATE</u>
DLM-CAHE-01	48	14	0	34	0	34	34	100%
DLM-CAVV-01	73	15	0	58	2	56	56	97%
DLM-CAVV-03	4	2	0	2	1	1	1	50%
TOTAL	125	31	0	94	3	91	91	97%

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## CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Del Mar) Redlight Incidents

01-Jan-2012 to 31-Jan-2012

	<u>PROCESSED</u> <u>INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR</u> <u>PROSECUTION</u>	<u>REJECTED</u> <u>VIOLATIONS</u>	<u>APPROVED</u> <u>VIOLATIONS</u>	<u>TOTAL NOTICES</u> <u>PRINTED</u>	<u>ISSUANCE</u> <u>RATE</u>
DLM-CAHE-01	80	32	0	48	0	48	48	100%
DLM-CAVV-01	71	6	0	65	0	65	65	100%
DLM-CAVV-03	3	1	0	2	0	2	2	100%
TOTAL	154	39	0	115	0	115	115	100%

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## CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Del Mar) Redlight Incidents

01-Feb-2012 to 29-Feb-2012

	<u>PROCESSED</u> <u>INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR</u> <u>PROSECUTION</u>	<u>REJECTED</u> <u>VIOLATIONS</u>	<u>APPROVED</u> <u>VIOLATIONS</u>	<u>TOTAL NOTICES</u> <u>PRINTED</u>	<u>ISSUANCE</u> <u>RATE</u>
DLM-CAHE-01	20	8	0	12	0	12	12	100%
DLM-CAVV-01	65	10	0	55	0	55	55	100%
DLM-CAVV-03	8	4	0	4	0	4	4	100%
TOTAL	93	22	0	71	0	71	71	100%

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## CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Del Mar) Redlight Incidents

01-Mar-2012 to 31-Mar-2012

	<u>PROCESSED</u> <u>INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR</u> <u>PROSECUTION</u>	<u>REJECTED</u> <u>VIOLATIONS</u>	<u>APPROVED</u> <u>VIOLATIONS</u>	<u>TOTAL NOTICES</u> <u>PRINTED</u>	<u>ISSUANCE</u> <u>RATE</u>
DLM-CAHE-01	28	15	0	13	0	13	13	100%
DLM-CAVV-01	78	13	0	65	1	64	64	98%
DLM-CAVV-03	5	1	0	4	0	4	4	100%
TOTAL	111	29	0	82	1	81	81	99%

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## CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Del Mar) Redlight Incidents

01-Apr-2012 to 30-Apr-2012

	<u>PROCESSED</u> <u>INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR</u> <u>PROSECUTION</u>	<u>REJECTED</u> <u>VIOLATIONS</u>	<u>APPROVED</u> <u>VIOLATIONS</u>	<u>TOTAL NOTICES</u> <u>PRINTED</u>	<u>ISSUANCE</u> <u>RATE</u>
DLM-CAHE-01	39	19	0	20	0	20	20	100%
DLM-CAVV-01	63	9	0	54	0	54	54	100%
DLM-CAVV-03	5	2	0	3	1	2	2	67%
TOTAL	107	30	0	77	1	76	76	99%

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## CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Del Mar) Redlight Incidents

01-May-2012 to 31-May-2012

	<u>PROCESSED</u> <u>INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR</u> <u>PROSECUTION</u>	<u>REJECTED</u> <u>VIOLATIONS</u>	<u>APPROVED</u> <u>VIOLATIONS</u>	<u>TOTAL NOTICES</u> <u>PRINTED</u>	<u>ISSUANCE</u> <u>RATE</u>
DLM-CAHE-01	20	8	0	12	0	12	12	100%
DLM-CAVV-01	72	11	0	61	5	56	56	92%
DLM-CAVV-03	3	1	0	2	0	2	2	100%
TOTAL	95	20	0	75	5	70	70	93%

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## CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Del Mar) Redlight Incidents

01-Jun-2012 to 30-Jun-2012

	<u>PROCESSED</u> <u>INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR</u> <u>PROSECUTION</u>	<u>REJECTED</u> <u>VIOLATIONS</u>	<u>APPROVED</u> <u>VIOLATIONS</u>	<u>TOTAL NOTICES</u> <u>PRINTED</u>	<u>ISSUANCE</u> <u>RATE</u>
DLM-CAHE-01	68	25	0	43	1	42	42	98%
DLM-CAVV-01	76	10	0	66	0	66	66	100%
DLM-CAVV-03	6	3	0	3	0	3	3	100%
TOTAL	150	38	0	112	1	111	111	99%

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## CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Del Mar) Redlight Incidents

01-Jul-2012 to 31-Jul-2012

	<u>PROCESSED</u> <u>INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR</u> <u>PROSECUTION</u>	<u>REJECTED</u> <u>VIOLATIONS</u>	<u>APPROVED</u> <u>VIOLATIONS</u>	<u>TOTAL NOTICES</u> <u>PRINTED</u>	<u>ISSUANCE</u> <u>RATE</u>
DLM-CAHE-01	65	21	0	44	1	43	43	98%
DLM-CAVV-01	101	21	0	80	0	80	80	100%
DLM-CAVV-03	7	4	0	3	0	3	3	100%
TOTAL	173	46	0	127	1	126	126	99%

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## CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Del Mar) Redlight Incidents

01-Aug-2012 to 31-Aug-2012

	<u>PROCESSED</u> <u>INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR</u> <u>PROSECUTION</u>	<u>REJECTED</u> <u>VIOLATIONS</u>	<u>APPROVED</u> <u>VIOLATIONS</u>	<u>TOTAL NOTICES</u> <u>PRINTED</u>	<u>ISSUANCE</u> <u>RATE</u>
DLM-CAHE-01	38	17	0	21	0	21	21	100%
DLM-CAVV-01	84	20	0	64	0	64	64	100%
DLM-CAVV-03	6	5	0	1	0	1	1	100%
TOTAL	128	42	0	86	0	86	86	100%

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## CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Del Mar) Redlight Incidents

01-Sep-2012 to 30-Sep-2012

	<u>PROCESSED</u> <u>INCIDENTS</u>	<u>REJECTED</u> <u>INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR</u> <u>PROSECUTION</u>	<u>REJECTED</u> <u>VIOLATIONS</u>	<u>APPROVED</u> <u>VIOLATIONS</u>	<u>TOTAL NOTICES</u> <u>PRINTED</u>	<u>ISSUANCE</u> <u>RATE</u>
DLM-CAHE-01	45	17	0	28	3	25	25	89%
DLM-CAVV-01	48	7	0	41	2	39	39	95%
DLM-CAVV-03	0	0	0	0	0	0	0	100%
TOTAL	93	24	0	69	5	64	64	93%

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## CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Del Mar) Redlight Incidents

01-Oct-2012 to 31-Oct-2012

	<u>PROCESSED</u> <u>INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR</u> <u>PROSECUTION</u>	<u>REJECTED</u> <u>VIOLATIONS</u>	<u>APPROVED</u> <u>VIOLATIONS</u>	<u>TOTAL NOTICES</u> <u>PRINTED</u>	<u>ISSUANCE</u> <u>RATE</u>
DLM-CAHE-01	26	8	0	18	0	18	18	100%
DLM-CAVV-01	42	7	0	35	0	35	35	100%
DLM-CAVV-03	2	0	0	2	0	2	2	100%
TOTAL	70	15	0	55	0	55	55	100%

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## CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Del Mar) Redlight Incidents

01-Nov-2012 to 30-Nov-2012

	<u>PROCESSED</u> <u>INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR</u> <u>PROSECUTION</u>	<u>REJECTED</u> <u>VIOLATIONS</u>	<u>APPROVED</u> <u>VIOLATIONS</u>	<u>TOTAL NOTICES</u> <u>PRINTED</u>	<u>ISSUANCE</u> <u>RATE</u>
DLM-CAHE-01	24	10	0	14	0	14	14	100%
DLM-CAVV-01	61	13	0	48	0	48	48	100%
DLM-CAVV-03	7	2	0	5	1	4	4	80%
TOTAL	92	25	0	67	1	66	66	99%

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