

# Customer Management Report (Hawthorne) All Detection Types

01-Jun-2014 to 30-Jun-2014

Operator Id: %

		HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-RQHI-01	TOTAL
<b>Total Processed Incidents</b>		164	138	350	19	383	128	950	2132
<b>Less Uncontrollable Factors</b>									
<b>Obstruction</b>	Driver Obstruction/Duckers	4	4	15	0	1	2	47	73
	Motor Cycle Helmet	0	0	0	0	5	2	0	7
	Plate Obstruction	0	1	12	0	1	1	5	20
	Vehicle Obstruction	0	1	1	0	6	0	31	39
<b>Police Rejects</b>	Driver Obstructed	5	2	12	0	11	3	93	126
	Incorrect/Incomplete DMV	1	3	4	0	10	0	19	37
	Invalid Offense	0	0	0	0	0	0	1	1
	Multiple vehicles in frame	0	1	0	0	1	0	4	6
	On or Passed the Stop Bar (PD)	7	3	66	3	24	1	2	106
	Police Discretion	0	0	0	0	0	1	0	1
	Safe Turn On Red	0	0	0	0	7	0	0	7
	Sun Glare	1	0	1	0	2	0	2	6
<b>Policy/Weather</b>	Extended Vehicle	1	0	0	0	0	1	2	4
	Sun Glare	22	27	27	1	100	41	18	236
<b>Registration Issues</b>	Out of Country Plate	0	0	0	0	0	0	2	2
	Paper Plates	9	4	16	1	11	6	35	82
<b>Total</b>		50	46	154	5	179	58	261	753
<b>Sub Total Violations</b>		114	92	196	14	204	70	689	1379
<b>Less in Progress</b>		0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>		114	92	196	14	204	70	689	1379
<b>Less Rejects</b>									
<b>Camera Malfunction</b>	Face Camera Flash	1-01%	0-00%	3-02%	0-00%	4-02%	0-00%	0-00%	8-01%
	Image Missing	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%

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# Customer Management Report (Hawthorne) All Detection Types

01-Jun-2014 to 30-Jun-2014

Operator Id: %

	HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL
Misc Camera Issue	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Rear Plate Flash Inappropriate	0-00%	0-00%	21-11%	0-00%	0-00%	0-00%	0-00%	21-02%
Rear Plate No Flash	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Police Rejects								
Digital Distortion	2-02%	3-03%	8-04%	0-00%	26-13%	3-04%	0-00%	42-03%
Driver Unidentifiable Images poor	6-05%	1-01%	4-02%	1-07%	12-06%	6-09%	5-01%	35-03%
Red-light not visible in	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	3-00%	4-00%
Process Issues								
Too Old	0-00%	1-01%	2-01%	0-00%	0-00%	1-01%	3-00%	7-01%
Total	9-08%	7-08%	40-20%	1-07%	42-21%	10-14%	11-02%	120-09%
Approved Violations	105-92%	85-92%	156-80%	13-93%	162-79%	60-86%	678-98%	1259-91%
Total Notices Printed	105-92%	85-92%	156-80%	13-93%	162-79%	60-86%	678-98%	1259-91%

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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## Customer Management Report (Hawthorne) Redlight Incidents

01-Nov-2016 to 30-Nov-2016

Operator Id: %

	HAHAES-01	HAHAES-03	HAHAIK-01	HAHAIK-03	HAHRO-01	HAHFR-01	HAHRI-01	TOTAL
<b>Total Processed Incidents</b>	22	78	129	52	413	150	1117	1961
<b>Less Uncontrollable Factors</b>								
<b>Obstruction</b>								
Driver Obstruction/Duckers	0	16	7	2	2	2	66	95
Motor Cycle Helmet	0	0	0	0	1	0	0	1
Plate Obstruction	1	0	11	0	5	0	23	40
Signal Obstruction	0	0	0	0	0	0	1	1
Vehicle Obstruction	0	0	2	0	8	1	53	64
<b>Police Rejects</b>								
Driver Obstructed	0	0	3	0	1	0	52	56
Incorrect/Incomplete DMV	0	1	1	1	3	1	6	13
On or Passed the Stop Bar (PD)	1	1	3	0	17	1	1	24
Sun Glare	0	0	0	0	0	0	9	9
<b>Policy/Weather or</b>								
Extended Vehicle	0	0	0	0	1	0	1	2
Sun Glare	0	16	15	8	129	3	21	192
Weather/Nature	0	2	5	3	8	6	3	27
<b>Registration Issues</b>								
Paper Plates	2	3	18	5	45	12	59	144
<b>Total</b>	4	39	65	19	220	26	295	668
<b>Sub Total Violations</b>	18	39	64	33	193	124	822	1293
<b>Less In Progress</b>	2	5	7	9	18	16	72	129
<b>Available For Prosecution</b>	16	34	57	24	175	108	750	1164
<b>Less Rejects</b>								
<b>Camera Malfunction</b>								
Face Camera Flash	0-00%	0-00%	2-04%	0-00%	0-00%	0-00%	0-00%	2-00%
Face Camera Focus Blurry	0-00%	0-00%	1-02%	0-00%	0-00%	1-01%	0-00%	2-00%
Plate Burn Out	0-00%	1-03%	1-02%	0-00%	0-00%	1-01%	0-00%	3-00%
Rear Plate Camera Blurry	1-06%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%

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## Customer Management Report (Hawthorne) Redlight Incidents

01-Nov-2016 to 30-Nov-2016

Operator Id: %

	HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-HIRI-01	HA-ROH-01	TOTAL
Scene Image Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Scene Image No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Police Rejects								
Process Issues								
Driver Unidentifiable Images poor	0-00%	4-12%	9-16%	5-21%	11-06%	10-09%	7-01%	46-04%
Too Old	4-25%	5-15%	16-28%	4-17%	35-20%	10-09%	132-18%	206-18%
Total	5-31%	10-28%	28-51%	9-38%	46-26%	22-20%	141-19%	262-23%
Approved Violations	11-69%	24-71%	28-49%	15-62%	129-74%	88-80%	609-81%	902-77%
Total Notices Printed	11-69%	24-71%	28-49%	15-62%	129-74%	88-80%	609-81%	902-77%

Legend: (P) = Production (I) = Inoperative

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# Customer Management Report (Hawthorne) Redlight Incidents

01-May-2017 to 31-May-2017

Operator Id: %

	HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL
<b>Total Processed Incidents</b>	27	58	228	46	318	146	878	1701
<b>Less Uncontrollable Factors</b>								
<b>Obstruction</b>								
Driver Obstruction/Duckers	0	5	21	1	5	3	64	99
Motor Cycle Helmet	0	0	0	0	1	0	1	2
Plate Obstruction	0	2	4	0	0	0	7	13
Vehicle Obstruction	0	0	2	0	7	2	26	37
<b>Police Rejects</b>								
Driver Obstructed	0	2	1	0	0	0	28	31
Incorrect/Incomplete DMV	0	0	2	0	1	0	7	10
Invalid Offense	0	0	1	1	0	0	0	2
Multiple vehicles in frame	2	0	1	1	0	0	5	9
On or Passed the Stop Bar (PD)	2	1	5	0	13	3	0	24
Safe Turn On Red	0	0	0	0	1	0	0	1
Sun Glare	0	0	0	0	4	1	0	5
<b>Policy/Weather</b>								
Extended Vehicle	0	0	0	1	0	0	4	5
Sun Glare	0	5	24	2	59	49	9	148
Weather/Nature	0	1	4	0	12	3	1	21
<b>Registration Issues</b>								
Out of Country Plate	0	0	0	0	0	0	1	1
Paper Plates	3	3	13	1	29	3	26	80
<b>Total</b>	7	19	78	7	132	64	181	488
<b>Sub Total Violations</b>	20	39	150	39	186	82	697	1213
<b>Less In Progress</b>	7	16	59	28	86	32	186	414
<b>Available For Prosecution</b>	13	23	91	11	100	50	511	799
<b>Less Rejects</b>								
<b>Camera Malfunction</b>								
Face Camera Flash	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	1-00%	2-00%
Face Camera No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Video Not In Sync	0-00%	0-00%	2-02%	0-00%	0-00%	2-04%	0-00%	4-01%
<b>Police Rejects</b>								
Digital Distortion	0-00%	1-04%	9-10%	2-18%	2-02%	1-02%	4-01%	19-02%
Driver Unidentifiable images poor	0-00%	3-13%	24-26%	3-27%	23-23%	15-30%	22-04%	90-11%
<b>Total</b>	0-00%	4-17%	36-40%	5-45%	25-25%	18-36%	28-05%	116-15%
<b>Approved Violations</b>	13-100%	19-83%	55-60%	6-55%	75-75%	32-64%	483-95%	683-85%
<b>Total Notices Printed</b>	13-100%	19-83%	54-59%	6-55%	75-75%	31-62%	479-94%	677-85%

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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# Customer Management Report (Hawthorne) Redlight Incidents

01-Jun-2017 to 30-Jun-2017

Operator Id: %

	HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-HMFR-01	HA-RQHI-01	TOTAL
<b>Total Processed Incidents</b>	30	59	218	48	406	213	1076	2050
<b>Less Uncontrollable Factors</b>								
<b>Obstruction</b>								
Driver Obstruction/Duckers	2	5	38	3	18	10	70	144
Motor Cycle Helmet	0	0	0	0	3	0	1	4
Plate Obstruction	2	2	4	0	2	2	15	27
Signal Obstruction	0	0	0	0	0	0	2	2
Vehicle Obstruction	0	2	8	0	4	2	49	63
<b>Police Rejects</b>								
Driver Obstructed	0	1	5	0	2	2	28	36
Incorrect Plate on Vehicle	0	0	0	0	0	0	1	1
Incorrect/Incomplete DMV	0	0	3	1	0	3	16	23
Invalid Offense	0	0	0	1	0	0	0	1
Multiple vehicles in frame	0	0	0	0	1	0	9	10
On or Passed the Stop Bar (PD)	1	0	5	1	42	7	1	57
Safe Turn On Red	0	0	0	0	1	0	0	1
Sun Glare	0	0	1	0	2	0	0	3
<b>Policy/Weather</b>								
Sun Glare	2	7	16	8	86	78	22	219
Weather/Nature	0	1	3	1	4	3	0	12
<b>Registration Issues</b>								
Out of Country Plate	0	0	0	0	0	0	1	1
Paper Plates	1	2	12	7	48	20	55	145
<b>Total</b>	8	20	93	22	211	127	268	749
<b>Sub Total Violations</b>	22	39	125	26	195	86	808	1301
Less in Progress	0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>	22	39	125	26	195	86	808	1301
<b>Less Rejects</b>								
<b>Camera Malfunction</b>								
Face Camera Flash	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	1-00%
Misc Camera Issue	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	3-00%	3-00%
Rear Plate Camera Blurry	1-05%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
<b>Police Rejects</b>								
Digital Distortion	0-00%	3-08%	6-05%	1-04%	3-02%	4-05%	2-00%	19-01%
Driver Unidentifiable images poor	1-05%	1-03%	16-13%	2-08%	26-13%	11-13%	10-01%	67-05%
Scene Image Blurry	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
<b>Total</b>	2-09%	4-10%	23-18%	3-12%	29-15%	16-19%	15-02%	92-07%
<b>Approved Violations</b>	20-91%	35-90%	102-82%	23-88%	166-85%	70-81%	793-98%	1209-93%
<b>Total Notices Printed</b>	20-91%	35-90%	102-82%	23-88%	166-85%	70-81%	793-98%	1209-93%

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# Customer Management Report (Hawthorne) Redlight Incidents

01-Jun-2017 to 30-Jun-2017

Operator Id: %

HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL
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Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

# Customer Management Report (Hawthorne) Redlight Incidents

01-Jul-2017 to 31-Jul-2017

Operator Id: %

	HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-MFR-01	HA-ROHI-01	TOTAL
<b>Total Processed Incidents</b>	31	85	272	56	393	220	1102	2159
<b>Less Uncontrollable Factors</b>								
<b>Obstruction</b>								
Driver Obstruction/Duckers	1	10	65	1	8	4	81	170
Motor Cycle Helmet	0	0	0	0	4	0	1	5
Plate Obstruction	1	0	5	0	3	2	11	22
Vehicle Obstruction	2	3	2	3	5	1	51	67
<b>Police Rejects</b>								
Driver Obstructed	0	4	3	0	0	2	45	54
Emergency Vehicle Responding	0	1	0	0	0	0	1	2
Incorrect Plate on Vehicle	0	0	0	0	0	0	1	1
Incorrect/Incomplete DMV	0	0	1	0	1	2	10	14
Invalid Offense	0	1	1	1	0	0	1	4
Multiple vehicles in frame	1	0	0	0	0	0	4	5
On or Passed the Stop Bar (PD)	1	0	12	1	25	3	1	43
Police Discretion	0	1	0	0	0	0	0	1
Sun Glare	0	0	0	0	1	0	0	1
<b>Policy/Weather</b>								
Extended Vehicle	0	0	0	1	0	0	2	3
Sun Glare	1	25	50	6	125	108	24	339
Weather/Nature	0	1	0	0	2	2	0	5
<b>Registration Issues</b>								
Paper Plates	3	4	9	6	27	12	60	121
<b>Total</b>	10	50	148	19	201	136	293	857
<b>Sub Total Violations</b>	21	35	124	37	192	84	809	1302
Less In Progress	0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>	21	35	124	37	192	84	809	1302
<b>Less Rejects</b>								
<b>Camera Malfunction</b>								
Face Camera Flash	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Face Camera Focus Blurry	0-00%	2-08%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%
Face Camera No Flash	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Plate Burn Out	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Video Skips	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
<b>Police Rejects</b>								
Digital Distortion	0-00%	1-03%	8-08%	2-05%	8-04%	0-00%	6-01%	25-02%
Driver Unidentifiable images poor	0-00%	2-08%	21-17%	7-19%	40-21%	25-30%	9-01%	104-08%
<b>Total</b>	0-00%	5-14%	31-25%	9-24%	48-25%	25-30%	17-02%	135-10%
<b>Approved Violations</b>	21-100%	30-88%	93-75%	28-78%	144-75%	59-70%	792-98%	1167-90%
<b>Total Notices Printed</b>	21-100%	30-88%	93-75%	28-78%	144-75%	59-70%	792-98%	1167-90%

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# Customer Management Report (Hawthorne) Redlight Incidents

01-Jul-2017 to 31-Jul-2017

Operator Id: %

HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL
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Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

# Customer Management Report (Hawthorne) Redlight Incidents

01-Aug-2017 to 31-Aug-2017

Operator Id: %

		HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMER-01	HA-ROH-01	TOTAL
<b>Total Processed Incidents</b>		39	62	180	63	347	169	1147	2007
<b>Less Uncontrollable Factors</b>									
Obstruction	Driver Obstruction/Duckers	0	5	27	1	2	4	88	107
	Motor Cycle Helmet	0	0	0	1	3	0	0	4
	Plate Obstruction	0	0	2	0	1	3	12	18
	Vehicle Obstruction	2	0	2	0	5	1	26	36
Police Rejects	Driver Obstructed	2	1	2	3	2	1	59	70
	Incorrect/Incomplete DMV	0	0	1	0	3	2	17	23
	Invalid Offense	0	2	0	2	0	0	0	4
	Multiple vehicles in frame	1	0	0	0	1	0	7	9
	On or Passed the Stop Bar (PD)	1	0	9	0	21	4	2	37
	Sun Glare	0	0	1	0	2	0	0	3
Policy/Weather	Extended Vehicle	0	0	0	0	1	0	2	3
	Sun Glare	5	13	18	13	103	60	11	223
Registration Issues	Out of Country Plate	0	0	0	0	0	0	1	1
	Paper Plates	5	6	13	6	42	15	65	152
<b>Total</b>		16	27	75	26	186	90	270	690
<b>Sub Total Violations</b>		23	35	105	37	161	79	877	1317
Less in Progress		0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>		23	35	105	37	161	79	877	1317
<b>Less Rejects</b>									
Camera Malfunction	Face Camera Flash	0-00%	0-00%	1-01%	0-00%	1-01%	0-00%	1-00%	3-00%
	Face Camera Focus Blurry	0-00%	0-00%	1-01%	0-00%	1-01%	1-01%	0-00%	3-00%
	Face Camera No Flash	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
	Face Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	4-00%	4-00%
	Plate Bum Out	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
	Rear Plate No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
	Test Pattern	0-00%	0-00%	1-01%	0-00%	1-01%	0-00%	0-00%	2-00%
Police Rejects	Digital Distortion	1-04%	7-20%	15-14%	13-35%	6-04%	9-11%	13-01%	64-05%
	Driver Unidentifiable images poor	0-00%	6-17%	27-26%	3-08%	34-21%	11-14%	14-02%	95-07%
	Red-light not visible in	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Process Issues	Too Old	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%	2-00%
<b>Total</b>		1-04%	13-37%	46-44%	16-43%	43-27%	21-27%	37-04%	177-13%
<b>Approved Violations</b>		22-98%	22-63%	59-56%	21-57%	118-73%	58-73%	840-96%	1140-87%
<b>Total Notices Printed</b>		22-98%	22-63%	59-56%	21-57%	118-73%	58-73%	840-96%	1140-87%

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# Customer Management Report (Hawthorne) Redlight Incidents

01-Aug-2017 to 31-Aug-2017

Operator Id: %

	HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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# Customer Management Report (Hawthorne) Redlight Incidents

01-Sep-2017 to 30-Sep-2017

Operator Id: %

		HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-RCHI-01	TOTAL
<b>Total Processed Incidents</b>		51	65	267	59	380	166	1055	2043
<b>Less Uncontrollable Factors</b>									
<b>Obstruction</b>	Driver Obstruction/Duckers	0	3	62	1	3	6	88	163
	Motor Cycle Helmet	0	1	0	0	2	0	0	3
	Plate Obstruction	3	3	1	1	0	1	9	18
	Vehicle Obstruction	4	0	1	2	11	2	55	75
<b>Police Rejects</b>	Driver Obstructed	0	2	5	0	3	3	77	90
	Incorrect Plate on Vehicle	0	0	0	0	1	0	2	3
	Incorrect/Incomplete DMV	0	0	1	0	4	1	14	20
	Multiple vehicles in frame	0	0	1	1	3	0	4	9
	On or Passed the Stop Bar (PD).	0	1	5	3	21	4	1	35
	Safe Turn On Red	0	0	0	0	3	1	0	4
	Sun Glare	0	0	1	0	5	0	1	7
	<b>Policy/Weather</b>	Extended Vehicle	0	0	0	0	1	1	3
Sun Glare	0	18	49	9	125	43	19	263	
Weather/Nature	0	1	3	2	0	2	0	8	
<b>Registration Issues</b>	Out of Country Plate	0	0	0	1	0	0	1	2
	Paper Plates	5	9	21	9	35	15	65	159
<b>Total</b>		12	38	150	29	217	79	339	864
<b>Sub Total Violations</b>		39	27	117	30	163	87	716	1179
<b>Less in Progress</b>		0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>		39	27	117	30	163	87	716	1179
<b>Less Rejects</b>									
<b>Camera Malfunction</b>	Face Camera Flash	0-00%	1-04%	5-04%	0-00%	1-01%	0-00%	0-00%	7-01%
	Face Camera Focus Blurry	0-00%	0-00%	3-03%	0-00%	0-00%	0-00%	0-00%	3-00%
	Face Not In Frame	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	1-00%	2-00%
	Image Missing	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
	Rear Plate Flash Inappropriate	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
	Rear Plate No Flash	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	1-00%	2-00%
	Scene Image No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
	Test Pattern	0-00%	0-00%	0-00%	3-10%	0-00%	0-00%	0-00%	3-00%
<b>Police Rejects</b>	Digital Distortion	0-00%	2-07%	12-10%	2-07%	32-20%	3-03%	9-01%	60-05%
	Driver Unidentifiable Images poor	2-05%	8-30%	11-09%	3-10%	46-28%	22-25%	14-02%	106-09%
	Scene Image Blurry	0-00%	1-04%	1-01%	4-13%	1-01%	0-00%	0-00%	7-01%
<b>Total</b>		2-05%	12-44%	36-31%	12-40%	80-49%	25-29%	26-04%	193-16%
<b>Approved Violations</b>		37-95%	15-56%	81-69%	18-60%	83-51%	62-71%	690-96%	986-84%
<b>Total Notices Printed</b>		37-95%	15-56%	81-69%	18-60%	83-51%	62-71%	690-96%	986-84%

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# Customer Management Report (Hawthorne) Redlight Incidents

01-Sep-2017 to 30-Sep-2017

Operator Id: %

HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL
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Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

# Customer Management Report (Hawthorne) Redlight Incidents

01-Oct-2017 to 31-Oct-2017

Operator Id: %

	HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL
<b>Total Processed Incidents</b>	36	74	305	49	406	178	1117	2165
<b>Less Uncontrollable Factors</b>								
<b>Obstruction</b>								
Driver Obstruction/Duckers	1	1	31	0	6	4	97	140
Motor Cycle Helmet	0	1	0	0	4	0	2	7
Plate Obstruction	1	3	6	0	2	2	14	28
Vehicle Obstruction	2	3	6	0	6	1	72	90
<b>Police Rejects</b>								
Driver Obstructed	0	0	2	1	4	4	37	48
Incorrect Plate on Vehicle	0	0	0	0	0	0	1	1
Incorrect/Incomplete DMV	0	2	4	0	2	0	20	28
Invalid Offense	0	5	1	1	1	0	0	8
Multiple vehicles in frame	0	0	0	0	0	0	6	6
On or Passed the Stop Bar (PD)	0	0	6	0	23	5	0	34
Police Discretion	0	0	0	0	0	0	1	1
Safe Turn On Red	0	0	0	0	1	1	0	2
Sun Glare	0	0	0	0	0	0	1	1
<b>Policy/Weather</b>								
Extended Vehicle	0	0	1	0	0	0	9	10
Sun Glare	0	20	71	13	137	23	11	275
Weather/Nature	0	0	0	0	21	0	0	21
<b>Registration Issues</b>								
Out of Country Plate	0	0	0	0	0	0	2	2
Paper Plates	1	3	31	6	27	16	63	147
<b>Total</b>	5	38	159	21	234	56	336	849
<b>Sub Total Violations</b>	31	36	146	28	172	122	781	1316
Less in Progress	0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>	31	36	146	28	172	122	781	1316
<b>Less Rejects</b>								
<b>Camera Malfunction</b>								
Rear Plate No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Scene Image Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Test Pattern	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Video Not In Sync	0-00%	0-00%	2-01%	0-00%	0-00%	0-00%	0-00%	2-00%
Video Skips	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
<b>Police Rejects</b>								
Digital Distortion	0-00%	0-00%	1-01%	1-04%	1-01%	0-00%	0-00%	3-00%
Driver Unidentifiable images poor	0-00%	5-14%	18-12%	5-18%	29-17%	20-16%	6-01%	83-06%
Red-light not visible in	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%	2-00%
Scene Image Blurry	0-00%	0-00%	3-02%	4-14%	0-00%	0-00%	0-00%	7-01%
<b>Total</b>	0-00%	5-14%	25-17%	10-36%	30-17%	20-16%	11-01%	101-08%
<b>Approved Violations</b>	31-100%	31-88%	121-83%	18-64%	142-83%	102-84%	770-99%	1215-92%
<b>Total Notices Printed</b>	31-100%	31-88%	121-83%	18-64%	142-83%	102-84%	770-99%	1215-92%

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# Customer Management Report (Hawthorne) Redlight Incidents

01-Oct-2017 to 31-Oct-2017

Operator Id: %

HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

# Customer Management Report (Hawthorne) Redlight Incidents

01-Nov-2017 to 30-Nov-2017

Operator Id: %

	HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL
<b>Total Processed Incidents</b>	37	36	215	44	369	160	1050	1911
<b>Less Uncontrollable Factors</b>								
<b>Obstruction</b>								
Driver Obstruction/Duckers	1	1	15	2	7	3	82	111
Motor Cycle Helmet	1	1	0	0	1	0	2	5
Plate Obstruction	0	0	5	0	3	1	7	16
Vehicle Obstruction	2	2	3	1	12	1	57	78
<b>Police Rejects</b>								
Driver Obstructed	0	1	4	0	4	3	22	34
Funeral Procession/Police	0	0	0	1	0	0	0	1
Incorrect Plate on Vehicle	0	0	0	0	0	0	6	6
Incorrect/Incomplete DMV	0	1	1	0	2	2	7	13
Invalid Offense	0	0	0	3	0	0	0	3
Multiple vehicles in frame	1	0	0	0	0	1	10	12
On or Passed the Stop Bar (PD)	1	1	7	0	14	4	1	28
Plate Obstruction (PD)	0	0	0	0	0	0	1	1
Police Discretion	0	0	0	0	0	1	0	1
Safe Turn On Red	0	0	0	0	2	0	0	2
Sun Glare	0	0	0	0	3	1	35	39
Weather Conditions	0	0	0	0	0	0	1	1
<b>Policy/Weather</b>								
Extended Vehicle	0	1	1	0	0	0	8	10
Sun Glare	1	8	56	8	134	24	13	244
Weather/Nature	0	0	2	0	0	0	0	2
<b>Registration Issues</b>								
Paper Plates	4	2	18	5	38	14	60	137
<b>Total</b>	11	18	110	20	218	55	312	744
<b>Sub Total Violations</b>	26	18	105	24	151	105	738	1167
Less in Progress	0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>	26	18	105	24	151	105	738	1167
<b>Less Rejects</b>								
<b>Camera Malfunction</b>								
Face Camera Flash	0-00%	0-00%	0-00%	0-00%	5-03%	0-00%	0-00%	5-00%
Face Camera Focus Blurry	0-00%	0-00%	3-03%	0-00%	0-00%	0-00%	0-00%	3-00%
Face Camera No Flash	0-00%	0-00%	0-00%	0-00%	8-05%	0-00%	0-00%	8-01%
Face Not in Frame	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%
Plate Burn Out	0-00%	0-00%	4-04%	0-00%	0-00%	0-00%	1-00%	5-00%
Scene Image Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Test Pattern	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Video Not In Sync	0-00%	0-00%	0-00%	3-12%	0-00%	0-00%	0-00%	3-00%

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# Customer Management Report (Hawthorne) Redlight Incidents

01-Nov-2017 to 30-Nov-2017

Operator Id: %

	HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL
Police Rejects								
Digital Distortion	0-00%	4-22%	4-04%	0-00%	0-00%	2-02%	0-00%	10-01%
Driver Unidentifiable images poor	0-00%	3-17%	10-10%	1-04%	24-16%	9-09%	6-01%	53-05%
Scene Image Blurry	0-00%	0-00%	2-02%	2-08%	0-00%	0-00%	0-00%	4-00%
<b>Total</b>	<b>0-00%</b>	<b>7-39%</b>	<b>24-23%</b>	<b>6-25%</b>	<b>38-25%</b>	<b>11-10%</b>	<b>8-01%</b>	<b>94-08%</b>
Approved Violations	26-100%	11-61%	81-77%	18-75%	113-75%	94-90%	730-99%	1073-92%
Total Notices Printed	26-100%	11-61%	81-77%	18-75%	113-75%	94-90%	730-98%	1073-92%

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

# Customer Management Report (Hawthorne) Redlight Incidents

01-Dec-2017 to 31-Dec-2017

Operator Id: %

	HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL
<b>Total Processed Incidents</b>	24	71	261	44	450	182	1013	2045
<b>Less Uncontrollable Factors</b>								
<b>Obstruction</b>								
Driver Obstruction/Duckers	0	7	59	2	18	6	78	170
Motor Cycle Helmet	0	2	0	0	2	0	1	5
Plate Obstruction	0	2	4	1	1	0	19	27
Vehicle Obstruction	0	0	4	0	11	2	51	68
<b>Police Rejects</b>								
Driver Obstructed	1	0	10	0	5	2	25	43
Incorrect Plate on Vehicle	0	0	0	0	0	0	1	1
Incorrect/Incomplete DMV	0	0	1	0	2	4	10	17
Invalid Offense	0	1	0	3	0	0	0	4
Multiple vehicles in frame	0	1	0	0	0	0	5	6
On or Passed the Stop Bar (PD)	1	1	7	2	23	0	1	35
Police Discretion	0	1	0	0	1	0	1	3
Safe Turn On Red	0	0	0	0	0	1	0	1
Sun Glare	0	0	0	0	0	0	22	22
Weather Conditions	0	0	0	0	0	0	1	1
<b>Policy/Weather</b>								
Extended Vehicle	0	0	1	1	0	0	1	3
Sun Glare	0	16	15	10	176	14	17	248
Weather/Nature	0	0	0	1	0	1	2	4
<b>Registration Issues</b>								
Paper Plates	4	2	24	2	41	20	70	163
<b>Total</b>	6	33	125	22	280	50	305	821
<b>Sub Total Violations</b>	18	38	136	22	170	132	708	1224
<b>Less in Progress</b>	0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>	18	38	136	22	170	132	708	1224
<b>Less Rejects</b>								
<b>Camera Malfunction</b>								
Face Camera Flash	0-00%	0-00%	1-01%	0-00%	0-00%	1-01%	0-00%	2-00%
Face Camera Focus Blurry	0-00%	0-00%	0-00%	1-05%	0-00%	1-01%	0-00%	2-00%
Face Not in Frame	0-00%	0-00%	0-00%	1-05%	0-00%	0-00%	2-00%	3-00%
Plate Burn Out	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Rear Plate Flash Inappropriate	0-00%	0-00%	1-01%	1-05%	0-00%	0-00%	1-00%	3-00%
Scene Image Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	3-00%	3-00%
<b>Police Rejects</b>								
Digital Distortion	0-00%	2-05%	5-04%	0-00%	4-02%	6-05%	1-00%	18-01%
Driver Unidentifiable images poor	0-00%	13-34%	23-17%	5-23%	44-26%	21-16%	21-03%	127-10%
No Video	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%
Scene Image Blurry	0-00%	0-00%	3-02%	0-00%	0-00%	0-00%	0-00%	3-00%
Unclear Scene Image	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%

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# Customer Management Report (Hawthorne) Redlight Incidents

01-Dec-2017 to 31-Dec-2017

Operator Id: %

	HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL
Process Issues	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Too Old								
Total	0-00%	15-39%	34-25%	8-36%	49-29%	29-22%	30-04%	165-13%
Approved Violations	18-100%	23-61%	102-75%	14-64%	121-71%	103-78%	678-96%	1059-87%
Total Notices Printed	18-100%	23-61%	102-75%	14-64%	121-71%	103-78%	678-96%	1059-87%

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

# Customer Management Report (Hawthorne) Redlight Incidents

01-Jan-2018 to 31-Jan-2018

Operator Id: %

	HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL
<b>Total Processed Incidents</b>	34	71	266	50	383	170	935	1909
<b>Less Uncontrollable Factors</b>								
<b>Obstruction</b>								
Driver Obstruction/Duckers	1	5	42	1	8	6	88	151
Motor Cycle Helmet	0	0	1	0	1	0	1	3
Plate Obstruction	1	0	6	0	1	1	10	19
Vehicle Obstruction	0	0	4	1	12	1	47	65
<b>Police Rejects</b>								
Driver Obstructed	0	1	12	0	4	0	46	63
Incorrect Plate on Vehicle	0	0	0	0	1	0	6	7
Incorrect/Incomplete DMV	0	0	1	1	4	2	10	18
Invalid Offense	0	5	1	3	1	0	0	10
Multiple vehicles in frame	1	1	0	0	0	0	6	8
On or Passed the Stop Bar (PD)	3	0	13	0	24	4	0	44
Safe Turn On Red	0	0	0	0	1	0	0	1
Sun Glare	0	0	0	0	3	0	8	11
<b>Policy/Weather</b>								
Extended Vehicle	0	1	0	0	1	0	4	6
Sun Glare	0	10	30	10	117	17	7	191
Weather/Nature	0	2	5	2	3	0	1	13
<b>Registration Issues</b>								
Paper Plates	2	7	23	2	37	15	54	140
Wrong or No DMV	0	0	0	0	0	1	0	1
<b>Total</b>	8	32	138	20	218	47	288	751
<b>Sub Total Violations</b>	26	39	128	30	165	123	647	1158
Less in Progress	0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>	26	39	128	30	165	123	647	1158
<b>Less Rejects</b>								
<b>Camera Malfunction</b>								
Plate Not in Frame	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
<b>Police Rejects</b>								
Digital Distortion	0-00%	2-05%	1-01%	0-00%	2-01%	0-00%	0-00%	5-00%
Driver Unidentifiable images poor	0-00%	7-18%	33-28%	7-23%	53-32%	16-13%	4-01%	120-10%
Red-light not visible in	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%	2-00%
Scene Image Blurry	0-00%	0-00%	1-01%	2-07%	0-00%	0-00%	0-00%	3-00%
<b>Process Issues</b>								
Too Old	0-00%	0-00%	1-01%	0-00%	0-00%	1-01%	1-00%	3-00%
<b>Total</b>	0-00%	9-23%	37-29%	9-30%	55-33%	17-14%	7-01%	134-12%
<b>Approved Violations</b>	26-100%	30-77%	91-71%	21-70%	110-67%	108-88%	640-99%	1024-88%
<b>Total Notices Printed</b>	26-100%	30-77%	91-71%	21-70%	110-67%	108-88%	640-99%	1024-88%

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# Customer Management Report (Hawthorne) Redlight Incidents

01-Jan-2018 to 31-Jan-2018

Operator Id: %

HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

# Customer Management Report (Hawthorne) All Detection Types

01-Feb-2018 to 28-Feb-2018

Operator Id: %

	HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL
<b>Total Processed Incidents</b>	35	50	208	44	367	163	912	1779
<b>Less Uncontrollable Factors</b>								
<b>Obstruction</b>								
Driver Obstruction/Duckers	0	8	45	0	14	0	89	156
Motor Cycle Helmet	0	0	0	1	2	0	0	3
Plate Obstruction	1	1	4	0	1	1	8	16
Vehicle Obstruction	0	0	2	0	16	0	53	71
<b>Police Rejects</b>								
Driver Obstructed	2	0	4	2	9	3	43	63
Incorrect Plate on Vehicle	0	0	0	1	0	0	0	1
Incorrect/Incomplete DMV	1	0	5	1	4	0	3	14
Invalid Offense	0	6	1	3	1	0	0	11
Multiple vehicles in frame	1	0	0	0	0	0	9	10
On or Passed the Stop Bar (PD).	1	1	9	1	26	4	0	42
Safe Turn On Red	0	0	0	0	1	0	0	1
Sun Glare	0	0	0	0	5	1	3	9
<b>Policy/Weather</b>								
Extended Vehicle	0	0	0	0	1	0	5	6
Sun Glare	0	5	20	5	75	11	7	123
Weather/Nature	0	0	1	2	0	0	1	4
<b>Registration Issues</b>								
Out of Country Plate	0	0	0	0	0	0	1	1
Paper Plates	3	4	12	3	24	22	56	124
<b>Total</b>	9	25	103	19	179	42	278	655
<b>Sub Total Violations</b>	26	25	105	25	188	121	634	1124
<b>Less in Progress</b>	0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>	26	25	105	25	188	121	634	1124
<b>Less Rejects</b>								
<b>Camera Malfunction</b>								
Face Camera Flash	0-00%	0-00%	0-00%	1-04%	0-00%	0-00%	0-00%	1-00%
<b>Police Rejects</b>								
Digital Distortion	0-00%	0-00%	1-01%	1-04%	0-00%	0-00%	2-00%	4-00%
Driver Unidentifiable images poor	1-04%	5-20%	23-22%	3-12%	26-14%	19-16%	9-01%	86-08%
Red-light not visible in	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Scene Image Blurry	0-00%	0-00%	2-02%	3-12%	0-00%	0-00%	1-00%	6-01%
<b>Process Issues</b>								
Too Old	1-04%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	2-00%
<b>Total</b>	2-08%	5-20%	26-25%	8-32%	26-14%	19-16%	14-02%	100-09%
<b>Approved Violations</b>	24-92%	20-80%	79-75%	17-68%	162-86%	102-84%	620-98%	1024-91%
<b>Total Notices Printed</b>	24-92%	20-80%	79-75%	17-68%	162-86%	102-84%	620-98%	1024-91%

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# Customer Management Report (Hawthorne) All Detection Types

01-Feb-2018 to 28-Feb-2018

Operator Id: %

	HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

# Customer Management Report (Hawthorne) All Detection Types

01-Mar-2018 to 31-Mar-2018

Operator Id: %

	HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL
<b>Total Processed Incidents</b>	35	80	287	56	407	188	1031	2084
<b>Less Uncontrollable Factors</b>								
<b>Obstruction</b>								
Driver Obstruction/Duckers	0	4	55	2	15	9	76	161
Motor Cycle Helmet	0	0	0	0	1	0	0	1
Plate Obstruction	1	1	7	2	3	0	6	20
Vehicle Obstruction	1	1	4	0	11	0	48	65
<b>Police Rejects</b>								
Driver Obstructed	0	3	8	1	10	3	48	73
Incorrect Plate on Vehicle	0	0	0	0	0	0	1	1
Incorrect/Incomplete DMV	0	1	2	2	5	1	15	26
Invalid Offense	0	0	0	1	0	0	0	1
Multiple vehicles in frame	0	0	0	0	0	0	7	7
On or Passed the Stop Bar (PD)	1	0	10	0	38	3	0	50
Sun Glare	0	0	0	0	1	1	0	2
<b>Policy/Weather</b>								
Extended Vehicle	1	0	1	2	0	0	6	10
Sun Glare	0	14	25	12	72	31	9	163
Weather/Nature	0	1	8	1	4	9	0	23
<b>Registration Issues</b>								
Out of Country Plate	0	1	0	0	0	0	0	1
Paper Plates	7	4	19	3	39	15	56	143
Wrong or No DMV	0	0	0	0	0	0	1	1
<b>Total</b>	11	30	139	26	197	72	273	748
<b>Sub Total Violations</b>	24	50	148	30	210	116	758	1336
Less in Progress	0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>	24	50	148	30	210	116	758	1336
<b>Less Rejects</b>								
<b>Camera Malfunction</b>								
Face Camera Flash	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
<b>Police Rejects</b>								
Digital Distortion	0-00%	1-02%	3-02%	0-00%	1-00%	1-01%	0-00%	6-00%
Driver Unidentifiable images poor	1-04%	9-18%	28-19%	8-27%	33-16%	27-23%	18-02%	124-09%
Insufficient Strobe Lighting	0-00%	1-02%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Red-light not visible in	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	3-00%	4-00%
Scene Image Blurry	0-00%	0-00%	2-01%	2-07%	0-00%	0-00%	0-00%	4-00%
<b>Process Issues</b>								
Too Old	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	1-00%	2-00%
<b>Total</b>	1-04%	11-22%	35-24%	10-33%	34-16%	28-25%	22-03%	142-11%
<b>Approved Violations</b>	23-98%	39-78%	113-76%	20-67%	176-84%	87-75%	736-97%	1194-89%
<b>Total Notices Printed</b>	23-98%	39-78%	113-76%	20-67%	176-84%	87-75%	736-97%	1194-89%



# Customer Management Report (Hawthorne) All Detection Types

01-Mar-2018 to 31-Mar-2018

Operator Id: %

	HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-HIR-01	HA-ROHI-01	TOTAL
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Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

# Customer Management Report (Hawthorne) All Detection Types

01-Apr-2018 to 19-Apr-2018

Operator Id: %

	HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL
<b>Total Processed Incidents</b>	14	49	156	39	239	147	587	1231
<b>Less Uncontrollable Factors</b>								
<b>Obstruction</b>	Driver Obstruction/Duckers	1	0	16	2	4	4	75
	Motor Cycle Helmet	0	0	0	0	3	0	3
	Plate Obstruction	0	0	2	0	1	0	5
	Vehicle Obstruction	2	0	0	0	2	1	18
<b>Police Rejects</b>	Driver Obstructed	0	0	2	0	3	3	26
	Incorrect/Incomplete DMV	0	0	2	1	4	0	12
	Invalid Offense	0	1	0	1	0	0	2
	Multiple vehicles in frame	0	0	1	0	0	0	4
	On or Passed the Stop Bar (PD).	1	0	2	1	7	1	12
	Safe Turn On Red	0	0	0	0	1	0	1
	Sun Glare	0	0	0	0	2	0	2
<b>Policy/Weather</b>	Sun Glare	0	4	6	2	38	14	65
	Weather/Nature	0	0	2	0	1	2	7
<b>Registration Issues</b>	Paper Plates	2	1	8	0	16	13	57
<b>Total</b>	6	6	41	7	82	38	109	289
<b>Sub Total Violations</b>	8	43	115	32	157	109	478	942
<b>Less in Progress</b>	7	25	66	20	83	56	206	463
<b>Available For Prosecution</b>	1	18	49	12	74	53	272	479
<b>Less Rejects</b>								
<b>Camera Malfunction</b>	Face Camera Flash	0-00%	0-00%	1-02%	0-00%	0-00%	0-00%	1-00%
	Plate Not in Frame	0-00%	0-00%	1-02%	0-00%	0-00%	0-00%	1-00%
<b>Police Rejects</b>	Driver Unidentifiable Images poor	0-00%	2-11%	14-29%	0-00%	10-14%	18-34%	49-10%
	Red-light not visible in	0-00%	0-00%	1-02%	0-00%	0-00%	0-00%	1-00%
	Scene Image Blurry	0-00%	0-00%	1-02%	0-00%	0-00%	0-00%	1-00%
<b>Process Issues</b>	Too Old	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
<b>Total</b>	0-00%	2-11%	18-37%	0-00%	10-14%	18-34%	6-02%	54-11%
<b>Approved Violations</b>	1-100%	16-89%	31-83%	12-100%	64-86%	35-66%	266-98%	425-89%
<b>Total Notices Printed</b>	1-100%	15-83%	27-55%	10-83%	59-80%	33-62%	242-89%	387-81%

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# Customer Management Report (Hawthorne) All Detection Types

01-Apr-2018 to 19-Apr-2018

Operator Id: %

HA-HAES-01	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-JMFR-01	HA-ROHI-01	TOTAL
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Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current