

# Customer Management Report (Hawthorne) All Detection Types

01-Aug-2014 to 31-Aug-2014

Operator Id: %

	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL
<b>Total Processed Incidents</b>	275	14	380	113	929	1711
<b>Less Uncontrollable Factors</b>						
Obstruction	7	0	2	2	44	55
Driver Obstruction/Duckers	0	0	1	0	0	1
Motor Cycle Helmet	6	0	0	1	3	10
Plate Obstruction	3	0	8	1	41	53
Vehicle Obstruction						
Driver Obstructed	11	0	6	1	76	94
Incorrect/Incomplete DMV	5	0	7	1	17	30
Multiple vehicles in frame	1	0	0	0	7	8
On or Passed the Stop Bar (PD)	49	2	39	1	1	92
Police Discretion	0	0	0	0	0	0
Safe Turn On Rad	0	0	5	1	0	6
Sun Glare	0	0	7	0	1	8
Policy/Weather						
Extended Vehicle	0	0	1	0	3	4
Sun Glare	18	1	87	28	12	147
Weather/Nature	0	1	0	0	0	1
Registration Issues						
Paper Plates	17	1	25	6	38	87
<b>Total</b>	117	5	188	43	243	596
<b>Sub Total Violations</b>	158	9	192	70	686	1115
Less in Progress	0	0	0	0	0	0
<b>Available For Prosecution</b>	158	9	192	70	686	1115
<b>Less Rejects</b>						
Camera Malfunction	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%
Face Camera Focus Blurry	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%
Misc Camera Issue	0-00%	0-00%	0-00%	2-03%	0-00%	2-00%

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# Customer Management Report (Hawthorne) All Detection Types

01-Aug-2014 to 31-Aug-2014

Operator Id: %

	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL
Plate Not in Frame	0-00%	0-00%	0-00%	2-03%	0-00%	2-00%
Rear Plate Camera Blurry	29-18%	0-00%	0-00%	0-00%	0-00%	29-03%
Rear Plate No Flash	2-01%	0-00%	0-00%	0-00%	0-00%	2-00%
Police Rejects	1-01%	0-00%	4-02%	0-00%	0-00%	5-00%
Driver Unidentifiable Images poor	2-01%	0-00%	7-04%	2-03%	1-00%	12-01%
Red-light not visible in	1-01%	0-00%	0-00%	0-00%	1-00%	2-00%
Process Issues	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%
Total	35-22%	0-00%	11-06%	6-09%	2-00%	54-05%
Approved Violations:	123-76%	0-100%	18-194%	6-31%	68-100%	106-95%
Total Notices Printed	123-76%	0-100%	18-194%	6-31%	68-100%	106-95%

Legend: (P) = Production (I) = Inoperative  
 Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

# Customer Management Report (Hawthorne) All Detection Types

01-Sep-2014 to 30-Sep-2014 Operator Id: %

	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL
<b>Total Processed Incidents</b>	360	23	410	80	820	1693
<b>Less Uncontrollable Factors</b>						
Obstruction	17	1	10	2	59	89
Motor Cycle Helmet	0	0	2	0	2	4
Plate Obstruction	1	2	1	1	15	20
Vehicle Obstruction	8	0	7	0	34	49
Police Rejects	18	3	9	5	87	122
Incorrect/Incomplete DMV	9	0	3	0	9	21
Multiple vehicles in frame	0	0	0	0	3	3
On or Passed the Stop Bar (PD).	75	2	30	0	1	108
Safe Turn On Red	0	0	14	0	0	14
Sun Glare	0	0	2	0	0	2
Policy/Weather	0	0	0	1	6	7
Extended Vehicle	23	2	93	10	3	131
Sun Glare	1	0	0	0	0	1
Out of Country Plate	21	0	31	5	28	85
Paper Plates	173	10	202	24	247	656
<b>Sub Total Violations</b>	187	13	208	56	573	1037
Less in Progress	0	0	0	0	0	0
<b>Available For Prosecution</b>	187	13	208	56	573	1037
<b>Less Rejects</b>						
Camera	1-01%	0-00%	0-00%	0-00%	1-00%	2-00%
Face Camera Flash	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Face Not in Frame	0-00%	0-00%	0-00%	1-02%	0-00%	1-00%
Plate Not in Frame	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Rear Plate Camera Blurry						

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# Customer Management Report (Hawthorne) All Detection Types

01-Sep-2014 to 30-Sep-2014

Operator Id: %

	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL
Rear Plate No Flash	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Scene Image No Flash	0-00%	1-08%	0-00%	0-00%	0-00%	1-00%
Police Rejects	1-01%	0-00%	13-06%	2-04%	1-00%	17-02%
Driver Unidentifiable images poor	5-03%	0-00%	20-10%	3-05%	1-00%	29-03%
Red-light not visible in	0-00%	0-00%	0-00%	0-00%	2-00%	2-00%
Unclear Scene Image	0-00%	0-00%	3-01%	0-00%	0-00%	3-00%
Total	8-04%	1-08%	36-17%	6-11%	7-01%	58-06%
Approved Violations	179-98%	12-92%	172-83%	50-89%	566-98%	979-94%
Total Notices Printed	179-98%	12-92%	172-83%	50-89%	566-98%	979-94%

Legend: (P) = Production (I) = Inoperative  
 Note: If you selected "All" from the "Approach," drop down list, the statuses reflected in this report will only indicate the current

# Customer Management Report (Hawthorne) All Detection Types

01-Oct-2014 to 31-Oct-2014

Operator Id: %

	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL
<b>Total Processed Incidents</b>	344	20	391	113	930	1798
<b>Less Uncontrollable Factors</b>						
Obstruction	14	0	4	3	63	84
Driver Obstruction/Duckers	0	0	1	1	1	3
Motor Cycle Helmet	5	0	1	2	20	28
Plate Obstruction	0	0	0	0	1	1
Signal Obstruction	6	0	13	1	40	60
Vehicle Obstruction	24	2	11	6	96	139
Police Reflects	1	0	0	0	0	1
Driver Obstructed	7	0	5	2	22	36
Emergency Vehicle Responding	1	0	1	0	8	10
Incorrect/Incomplete DMV	58	2	35	1	3	99
Multiple vehicles in frame	0	0	5	0	0	5
On or Passed the Stop Bar (PD)	0	0	1	0	6	7
Safe Turn On Red	1	0	1	1	3	6
Sun Glare	8	2	94	11	0	115
Policy/Weather	26	0	16	9	34	85
Extended Vehicle	1	0	0	0	0	1
Sun Glare	152	6	188	37	297	680
Registration Paper Plates	192	14	203	76	633	1118
Wrong or No DMV	0	0	0	0	0	0
<b>Total</b>	192	14	203	76	633	1118
<b>Sub Total Violations</b>	192	14	203	76	633	1118
Less in Progress	0	0	0	0	0	0
<b>Available For Prosecution</b>	192	14	203	76	633	1118
<b>Less Rejects</b>						
Camera Malfunction	0-00%	0-00%	0-00%	0-00%	2-00%	2-00%
Face Camera Flash	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Face Camera Focus Blurry						

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# Customer Management Report (Hawthorne) All Detection Types

01-Oct-2014 to 31-Oct-2014

Operator Id: %

	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL
Face Not in Frame	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Plate Not in Frame	0-00%	0-00%	0-00%	2-03%	1-00%	3-00%
Rear Plate Flash Inappropriate	1-01%	2-14%	0-00%	0-00%	0-00%	3-00%
Police Rejects						
Digital Distortion	3-02%	0-00%	39-19%	2-03%	3-00%	47-04%
Driver Unidentifiable images poor	4-02%	1-07%	16-08%	8-11%	2-00%	31-03%
Insufficient Strobe Lighting	0-00%	0-00%	0-00%	0-00%	3-00%	3-00%
Red-light not visible in	0-00%	0-00%	0-00%	0-00%	18-03%	18-02%
Unclear Scene Image	0-00%	0-00%	1-00%	0-00%	0-00%	1-00%
Process Issues						
Too Old	2-01%	0-00%	0-00%	0-00%	5-01%	7-01%
<b>Total</b>	<b>11-06%</b>	<b>3-21%</b>	<b>56-28%</b>	<b>12-16%</b>	<b>35-06%</b>	<b>117-10%</b>
<b>Approved Violations</b>	<b>181-84%</b>	<b>11-79%</b>	<b>147-72%</b>	<b>84-84%</b>	<b>598-94%</b>	<b>1001-90%</b>
<b>Total Notices Printed</b>	<b>181-84%</b>	<b>11-79%</b>	<b>147-72%</b>	<b>84-84%</b>	<b>598-94%</b>	<b>1001-90%</b>

Legend: (P) = Production (!) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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# Customer Management Report (Hawthorne) All Detection Types

01-Nov-2014 to 30-Nov-2014

Operator Id: %

	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL
<b>Total Processed Incidents</b>	269	13	420	99	838	1639
<b>Less Uncontrollable Factors</b>						
Obstruction	16	0	3	1	60	80
Driver Obstruction/Duckers						
Motor Cycle Helmet	0	0	6	2	1	9
Plate Obstruction	6	0	2	2	12	22
Vehicle Obstruction	4	0	5	0	35	44
<b>Police Rejects</b>						
Driver Obstructed	20	0	11	2	48	81
Incorrect/Incomplete DMV	0	0	3	0	9	12
Multiple vehicles in frame	0	0	0	0	4	4
On or Passed the Stop Bar (PD)	32	0	22	2	0	56
Sun Glare	0	0	2	0	9	11
<b>Policy/Weather</b>						
Extended Vehicle	0	0	0	0	3	3
Sun Glare	8	1	83	0	7	99
Weather/Nature	1	0	0	0	1	2
<b>Registration Issues</b>						
Out of Country Plate	0	0	0	0	1	1
Paper Plates	17	0	19	5	33	74
<b>Total</b>	104	1	156	14	223	498
<b>Sub Total Violations</b>	165	12	264	85	615	1141
Less in Progress	0	0	0	0	0	0
<b>Available For Prosecution</b>	165	12	264	85	615	1141
<b>Less Rejects</b>						
Camera Malfunction	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Face Camera Flash	0-00%	0-00%	1-00%	0-00%	0-00%	1-00%
Face Camera Focus Blurry	0-00%	0-00%	0-00%	0-00%	3-00%	3-00%
Face Not in Frame	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Rear Plate Camera Blurry						

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# Customer Management Report (Hawthorne) All Detection Types

01-Nov-2014 to 30-Nov-2014

Operator Id: %

	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL
Rear Plate Flash Inappropriate	3-02%	0-00%	0-00%	1-01%	1-00%	5-00%
Scene Image Flash Inappropriate	0-00%	0-00%	0-00%	1-01%	13-02%	14-01%
Scene Image No Flash	0-00%	0-00%	0-00%	1-01%	1-00%	2-00%
Police Rejects	4-02%	2-17%	19-07%	2-02%	3-00%	30-03%
Driver Unidentifiable images poor	6-04%	0-00%	22-08%	0-00%	0-00%	28-02%
Insufficient Strobe Lighting	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Red-light not visible in	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Process Issues	69-42%	6-50%	143-54%	32-38%	295-48%	545-48%
Total	85-52%	8-67%	185-70%	37-44%	317-52%	632-55%
<b>Approved Violations</b>	<b>80-48%</b>	<b>4-33%</b>	<b>79-30%</b>	<b>48-56%</b>	<b>298-48%</b>	<b>509-45%</b>
<b>Total Notices Printed</b>	<b>80-48%</b>	<b>4-33%</b>	<b>79-30%</b>	<b>48-56%</b>	<b>298-48%</b>	<b>509-45%</b>

Legend: (P) = Production (I) = Inoperative  
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# Customer Management Report (Hawthorne) All Detection Types

01-Dec-2014 to 31-Dec-2014 Operator Id: %

	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL
<b>Total Processed Incidents</b>	353	29	449	87	969	1887
<b>Less Uncontrollable Factors</b>						
Obstruction	20	0	6	1	67	94
Motor Cycle Helmet	0	0	2	0	0	2
Plate Obstruction	7	2	3	2	13	27
Vehicle Obstruction	5	0	12	1	54	72
Police Rejects	20	1	17	0	41	79
Incorrect/Incomplete DMV	4	0	5	0	10	19
Multiple vehicles in frame	0	0	0	0	10	10
On or Passed the Stop Bar (PD)	47	0	38	2	0	87
Sun Glare	0	0	0	0	46	46
Policy/Weather	0	1	0	0	4	5
Extended Vehicle	5	3	74	1	6	89
Sun Glare	12	1	1	2	0	16
Weather/Nature	1	0	0	0	0	1
Out of Country Plate	18	2	32	8	17	77
Paper Plates	139	10	190	17	268	624
<b>Sub Total Violations</b>	214	19	259	70	701	1263
Less in Progress	0	0	0	0	0	0
<b>Available For Prosecution</b>	214	19	259	70	701	1263
<b>Less Rejects</b>						
Camera	0-00%	0-00%	0-00%	1-01%	0-00%	1-00%
Face Camera Focus Blurry	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Face Not in Frame	1-00%	0-00%	0-00%	1-01%	0-00%	2-00%
Rear Plate Camera Blurry	6-03%	0-00%	0-00%	0-00%	0-00%	6-00%
Rear Plate Flash Inappropriate						

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# Customer Management Report (Hawthorne) All Detection Types

01-Dec-2014 to 31-Dec-2014

Operator Id: %

	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL
Rear Plate No Flash	1-00%	0-00%	0-00%	0-00%	1-00%	2-00%
Scene Image Flash Inappropriate	0-00%	1-05%	0-00%	0-00%	1-00%	2-00%
Scene Image No Flash	0-00%	0-00%	0-00%	1-01%	0-00%	1-00%
Police Rejects	4-02%	1-05%	24-09%	1-01%	2-00%	32-03%
Driver Unidentifiable images poor	9-04%	1-05%	26-10%	1-01%	1-00%	38-03%
Scene Image Blurry	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Process Issues	84-39%	5-26%	97-37%	23-33%	228-33%	437-35%
Total	105-49%	8-42%	147-57%	28-40%	235-34%	523-41%
<b>Approved Violations</b>	<b>108-51%</b>	<b>11-58%</b>	<b>112-43%</b>	<b>42-60%</b>	<b>466-66%</b>	<b>740-59%</b>
<b>Total Notices Printed</b>	<b>108-51%</b>	<b>11-58%</b>	<b>112-43%</b>	<b>42-60%</b>	<b>466-66%</b>	<b>740-59%</b>

Legend: (P) = Production (!) = Inoperative  
 Note: If you selected "All" from the "Approach" drop down list, the statuses reflected in this report will only indicate the current

# Customer Management Report (Hawthorne) All Detection Types

01-Jan-2015 to 31-Jan-2015 Operator Id: %

	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL
<b>Total Processed Incidents</b>	373	46	433	93	569	1514
<b>Less Uncontrollable Factors</b>						
Obstruction	22	0	4	3	35	64
Driver Obstruction/Duckers	0	0	8	0	1	9
Motor Cycle Helmet	3	1	3	0	21	28
Plate Obstruction	5	1	8	2	16	32
Vehicle Obstruction	13	1	18	2	40	74
Driver Obstructed	7	0	10	1	8	26
Incorrect/Incomplete DMV	1	0	1	0	4	6
Multiple vehicles in frame	23	0	35	5	1	64
On or Passed the Stop Bar (PD)	0	0	1	0	0	1
Safe Turn On Red	0	0	0	0	26	26
Sun Glare	0	0	0	0	2	2
Policy/Weather	64	3	38	1	1	107
Extended Vehicle	14	1	10	0	0	25
Sun Glare	17	1	24	7	25	74
Weather/Nature	169	8	160	21	180	538
Paper Plates	204	38	273	72	389	976
Registration Issues	46	16	34	9	78	183
Total	158	22	239	63	311	793
<b>Sub Total Violations</b>						
Less in Progress	27-17%	0-00%	0-00%	0-00%	0-00%	27-03%
Available For Prosecution	0-00%	0-00%	0-00%	0-00%	4-01%	4-01%
Less Rejects	0-00%	0-00%	0-00%	0-00%	3-01%	3-00%
Camera Malfunction	27-17%	0-00%	0-00%	0-00%	0-00%	27-03%
Face Camera Focus Blurry	0-00%	0-00%	0-00%	0-00%	4-01%	4-01%
Face Not in Frame	0-00%	0-00%	0-00%	0-00%	3-01%	3-00%
Image Missing						

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# Customer Management Report (Hawthorne) All Detection Types

01-Jan-2015 to 31-Jan-2015

Operator Id: %

	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL
Misc Camera Issue	2-01%	0-00%	0-00%	0-00%	2-01%	4-01%
Rear Plate Camera Blurry	1-01%	0-00%	0-00%	1-02%	0-00%	2-00%
Rear Plate Flash Inappropriate	2-01%	0-00%	0-00%	1-02%	0-00%	3-00%
Rear Plate No Flash	2-01%	0-00%	0-00%	0-00%	0-00%	2-00%
Scene Image Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	2-01%	2-00%
Scene Image No Flash	11-07%	0-00%	0-00%	6-10%	1-00%	18-02%
Digital Distortion	2-01%	0-00%	15-06%	0-00%	2-01%	19-02%
Driver Unidentifiable images poor	17-11%	7-32%	65-27%	8-13%	1-00%	98-12%
Red-light not visible in	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Scene Image Blurry	14-09%	0-00%	3-01%	0-00%	1-00%	18-02%
Unclear Scene Image	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Process Issues	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Total	80-51%	7-32%	83-35%	16-25%	17-05%	203-26%
Approved Violations	78-49%	15-68%	158-65%	47-75%	294-95%	590-74%
Total Notices Printed	77-49%	13-59%	155-65%	47-75%	290-93%	582-73%

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach" drop down list, the statuses reflected in this report will only indicate the current

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