

Customer Management Report (Hawthorne) Redlight Incidents

01-Jan-2015 to 31-Jan-2015

Operator Id: %

		HA-HAES-01 (I)	HA-HAES-03 (P)	HA-HAIM-01 (P)	HA-HAIM-03 (P)	HA-HIRO-01 (P)	HA-IMFR-01 (P)	HA-ROHI-01 (P)	TOTAL
Total Processed Incidents		0	0	370	43	432	92	568	1505
Less Uncontrollable Factors									
Obstruction	Driver Obstruction/Duckers	0	0	25	0	4	3	37	69
	Motor Cycle Helmet	0	0	0	0	8	0	1	9
	Plate Obstruction	0	0	3	1	3	0	22	29
	Vehicle Obstruction	0	0	5	1	8	2	17	33
Police Rejects	Driver Obstructed	0	0	13	2	18	2	53	88
	Incorrect/Incomplete DMV	0	0	7	0	11	1	9	28
	Multiple vehicles in frame	0	0	1	0	1	0	6	8
	On or Passed the Stop Bar (PD)	0	0	36	0	37	6	1	80
	Safe Turn On Red	0	0	0	0	1	0	0	1
	Sun Glare	0	0	0	0	0	0	26	26
Policy/Weather	Extended Vehicle	0	0	0	0	0	0	2	2
	Sun Glare	0	0	65	3	40	2	1	111
	Weather/Nature	0	0	14	1	10	0	0	25
Registration Issues	Paper Plates	0	0	18	1	25	7	29	80
Total		0	0	187	9	166	23	204	589
Sub Total Violations		0	0	183	34	266	69	364	916
Less in Progress		0	0	0	0	0	0	0	0
Available For Prosecution		0	0	183	34	266	69	364	916
Less Rejects									
Camera Malfunction	Face Camera Focus Blurry	0-00%	0-00%	27-15%	0-00%	0-00%	0-00%	0-00%	27-03%
	Face Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	4-01%	4-00%
	Image Missing	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	3-01%	3-00%
	Misc Camera Issue	0-00%	0-00%	2-01%	0-00%	0-00%	0-00%	2-01%	4-00%
	Rear Plate Camera Blurry	0-00%	0-00%	1-01%	0-00%	0-00%	1-01%	0-00%	2-00%
	Rear Plate Flash Inappropriate	0-00%	0-00%	2-01%	0-00%	0-00%	1-01%	0-00%	3-00%
	Rear Plate No Flash	0-00%	0-00%	2-01%	0-00%	0-00%	0-00%	0-00%	2-00%
	Scene Image Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-01%	2-00%
	Scene Image No Flash	0-00%	0-00%	11-06%	0-00%	0-00%	6-09%	1-00%	18-02%
Police Rejects	Digital Distortion	0-00%	0-00%	2-01%	0-00%	17-06%	0-00%	3-01%	22-02%
	Driver Unidentifiable images poor	0-00%	0-00%	17-09%	9-26%	73-27%	8-12%	3-01%	110-12%
	Red-light not visible in	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
	Scene Image Blurry	0-00%	0-00%	14-08%	0-00%	5-02%	0-00%	1-00%	20-02%
	Unclear Scene Image	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%

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Customer Management Report (Hawthorne) Redlight Incidents

01-Jan-2015 to 31-Jan-2015

Operator Id: %

	HA-HAES-01(I)	HA-HAES-03(P)	HA-HAIM-01(P)	HA-HAIM-03(P)	HA-HIRO-01(P)	HA-IMFR-01(P)	HA-ROHI-01(P)	TOTAL
Process Too Old Issues	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Total	0-00%	0-00%	80-44%	9-26%	95-36%	16-23%	20-05%	220-24%
Approved Violations	0-00%	0-00%	103-56%	25-74%	171-64%	53-77%	344-95%	696-76%
Total Notices Printed	0-00%	0-00%	103-56%	25-74%	171-64%	53-77%	344-95%	696-76%

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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Customer Management Report (Hawthorne) Redlight Incidents

01-Feb-2015 to 28-Feb-2015

Operator Id: %

	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL	
Total Processed Incidents	0	477	187	412	121	681	1878	
Less Uncontrollable Factors								
Obstruction	Driver Obstruction/Duckers	0	36	2	7	4	57	106
	Motor Cycle Helmet	0	0	0	2	0	0	2
	Plate Obstruction	0	8	0	0	1	17	26
	Vehicle Obstruction	0	9	7	14	0	13	43
Police Rejects	Driver Obstructed	0	44	5	6	2	71	128
	Incorrect/Incomplete DMV	0	8	4	9	7	14	42
	Multiple vehicles in frame	0	0	0	0	1	9	10
	On or Passed the Stop Bar (PD)	0	60	7	43	9	1	120
	Safe Turn On Red	0	0	0	1	0	0	1
	Sun Glare	0	0	0	0	0	23	23
	Policy/Weather	Extended Vehicle	0	1	0	0	0	2
Sun Glare	0	10	27	56	5	1	99	
Weather/Nature	0	13	6	13	2	2	36	
Registration Issues	Out of Country Plate	0	0	0	0	0	2	2
	Paper Plates	0	25	11	32	11	29	108
Total	0	214	69	183	42	241	749	
Sub Total Violations	0	263	118	229	79	440	1129	
Less in Progress	0	0	0	0	0	0	0	
Available For Prosecution	0	263	118	229	79	440	1129	
Less Rejects								
Camera Malfunction	Face Camera Flash	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	1-00%
	Face Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
	Misc Camera Issue	0-00%	2-01%	0-00%	1-00%	0-00%	0-00%	3-00%
	Rear Plate Camera Blurry	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	1-00%
	Rear Plate Flash Inappropriate	0-00%	2-01%	0-00%	0-00%	0-00%	0-00%	2-00%
	Rear Plate No Flash	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	1-00%
	Scene Image No Flash	0-00%	0-00%	1-01%	0-00%	1-01%	0-00%	2-00%
Police Rejects	Digital Distortion	0-00%	11-04%	7-06%	13-06%	1-01%	3-01%	35-03%
	Driver Unidentifiable Images poor	0-00%	20-08%	16-14%	47-21%	6-08%	8-02%	97-09%
	Insufficient Strobe Lighting	0-00%	0-00%	0-00%	0-00%	0-00%	4-01%	4-00%
	Scene Image Blurry	0-00%	0-00%	0-00%	15-07%	0-00%	0-00%	15-01%
Process Issues	Too Old	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	1-00%
Total	0-00%	37-14%	25-21%	76-33%	9-11%	16-04%	163-14%	
Approved Violations	0-00%	226-86%	93-79%	153-67%	70-89%	424-96%	966-86%	

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Customer Management Report (Hawthorne) Redlight Incidents

01-Feb-2015 to 28-Feb-2015

Operator Id: %

	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL
Total Notices Printed	0-00%	226-86%	83-79%	153-67%	70-89%	424-96%	966-86%

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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Customer Management Report (Hawthorne) Redlight Incidents

01-Mar-2015 to 31-Mar-2015

Operator Id: %

	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-HIFR-01	HA-HOHI-01	TOTAL
Total Processed Incidents	0	666	252	327	117	843	2205
Less Uncontrollable Factors							
Obstruction							
Driver Obstruction/Duckers	0	58	1	3	0	83	145
Motor Cycle Helmet	0	0	0	2	0	0	2
Plate Obstruction	0	7	2	1	0	18	28
Vehicle Obstruction	0	3	3	9	0	23	38
Police Rejects							
Driver Obstructed	0	26	3	8	5	51	93
Incorrect/Incomplete DMV	0	10	1	4	0	12	27
Multiple vehicles in frame	0	0	0	0	0	5	5
On or Passed the Stop Bar (PD)	0	80	5	23	7	0	115
Safe Turn On Red	0	0	0	0	1	0	1
Sun Glare	0	0	0	3	0	0	3
Policy/Weather							
Extended Vehicle	0	0	0	0	1	0	1
Sun Glare	0	34	55	36	10	71	206
Weather/Nature	0	20	5	5	3	2	35
Yellow with Red Light	0	0	0	0	0	1	1
Registration Issues							
Out of Country Plate	0	0	1	0	0	1	2
Paper Plates	0	32	9	33	6	42	122
Total	0	270	85	127	33	309	824
Sub Total Violations	0	396	167	200	84	534	1381
Less in Progress	0	0	0	0	0	0	0
Available For Prosecution	0	396	167	200	84	534	1381
Less Rejects							
Camera Malfunction							
Face Camera Focus Blurry	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Misc Camera Issue	0-00%	15-04%	0-00%	0-00%	0-00%	0-00%	15-01%
Rear Plate Camera Blurry	0-00%	2-01%	0-00%	0-00%	0-00%	0-00%	2-00%
Scene Image No Flash	0-00%	0-00%	1-01%	2-01%	1-01%	0-00%	4-00%
Video Not In Sync	0-00%	0-00%	0-00%	96-48%	0-00%	0-00%	96-07%
Police Rejects							
Digital Distortion	0-00%	4-01%	7-04%	1-00%	1-01%	2-00%	15-01%
Driver Unidentifiable images poor	0-00%	21-05%	21-13%	9-04%	7-08%	9-02%	67-05%
No Video	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Process Issues							
Too Old	0-00%	86-22%	16-10%	15-08%	18-21%	105-20%	240-17%
Total	0-00%	130-33%	45-27%	123-62%	27-32%	116-22%	441-32%
Approved Violations	0-00%	266-67%	122-73%	77-38%	57-68%	418-78%	940-68%
Total Notices Printed	0-00%	266-67%	122-73%	77-38%	57-68%	418-78%	940-68%

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Customer Management Report (Hawthorne) Redlight Incidents

01-Mar-2015 to 31-Mar-2015

Operator Id: %

HA-HAES-03	HA-HAM-01	HA-HAM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL
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Customer Management Report (Hawthorne) Redlight Incidents

01-Apr-2015 to 30-Apr-2015

Operator Id: %

		HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL
Total Processed Incidents		0	207	31	410	140	990	1778
Less Uncontrollable Factors								
Obstruction	Driver Obstruction/Duckers	0	14	1	7	6	112	140
	Motor Cycle Helmet	0	0	0	1	1	0	2
	Plate Obstruction	0	1	0	4	0	12	17
	Vehicle Obstruction	0	4	0	9	1	31	45
Police Rejects	Driver Obstructed	0	5	0	11	1	67	84
	Incorrect/Incomplete DMV	0	5	1	6	2	20	34
	Multiple vehicles in frame	0	1	0	0	0	8	9
	On or Passed the Stop Bar (PD)	0	37	1	66	11	4	119
	Sun Glare	0	0	1	6	0	0	7
	Weather Conditions	0	2	0	0	0	0	2
	Policy/Weather	Extended Vehicle	0	0	0	0	0	3
	Sun Glare	0	18	7	57	30	17	129
	Weather/Nature	0	4	0	15	4	2	25
Registration Issues	Out of Country Plate	0	0	0	0	0	1	1
	Paper Plates	0	10	1	21	7	47	86
Total		0	101	12	203	63	324	703
Sub Total Violations		0	106	19	207	77	666	1075
Less In Progress		0	0	0	0	0	0	0
Available For Prosecution		0	106	19	207	77	666	1075
Less Rejects								
Camera Malfunction	Face Camera No Flash	0-00%	11-10%	0-00%	0-00%	0-00%	0-00%	11-01%
	Plate Burn Out	0-00%	2-02%	0-00%	0-00%	0-00%	0-00%	2-00%
	Rear Plate No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Police Rejects	Digital Distortion	0-00%	6-06%	1-05%	1-00%	2-03%	2-00%	12-01%
	Driver Unidentifiable Images poor	0-00%	7-07%	2-11%	3-01%	4-05%	2-00%	18-02%
	Red-light not visible in	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%	2-00%
	Unclear Scene Image	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	1-00%
Process Issues	Too Old	0-00%	2-02%	0-00%	2-01%	1-01%	3-00%	8-01%
Total		0-00%	28-26%	3-16%	7-03%	7-09%	10-02%	55-05%
Approved Violations		0-00%	78-74%	16-84%	200-97%	70-91%	656-98%	1020-95%
Total Notices Printed		0-00%	78-74%	16-84%	200-97%	70-91%	656-98%	1020-95%

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Generated On: 6/10/2015 9:36:12 AM

Customer Management Report (Hawthorne) Redlight Incidents

01-Apr-2015 to 30-Apr-2015

Operator Id: %

	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL
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Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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Customer Management Report (Hawthorne) Redlight Incidents

01-May-2015 to 30-May-2015

Operator Id: %

	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL
Total Processed Incidents	0	27	9	409	140	921	1506
Less Uncontrollable Factors							
Obstruction	Driver Obstruction/Duckers						
	0	1	1	3	3	91	99
	Motor Cycle Helmet						
	0	0	0	1	2	0	3
	Plate Obstruction						
	0	2	0	1	1	0	4
	Vehicle Obstruction						
	0	0	0	8	0	34	42
Police Rejects	Driver Obstructed						
	0	2	0	4	0	31	37
	Duplicate nomination						
	0	0	0	0	0	1	1
	Incorrect/Incomplete DMV						
	0	1	0	6	2	21	30
	Multiple vehicles in frame						
	0	0	0	0	0	5	5
	On or Passed the Stop Bar (PD)						
	0	0	1	50	4	2	57
	Police Discretion						
	0	0	0	0	0	1	1
	Safe Turn On Red						
	0	0	0	1	0	0	1
	Sun Glare						
	0	0	0	7	2	1	10
Policy/Weather	Sun Glare						
	0	5	1	78	36	29	149
	Weather/Nature						
	0	2	1	19	8	10	40
Registration Issues	Paper Plates						
	0	1	1	21	1	40	64
Total	0	14	5	199	59	266	543
Sub Total Violations	0	13	4	210	81	655	963
Less in Progress	0	0	0	0	0	0	0
Available For Prosecution	0	13	4	210	81	655	963
Less Rejects							
Camera Malfunction	Face Not in Frame						
	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
	Scene Image No Flash						
	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	1-00%
Police Rejects	Digital Distortion						
	0-00%	1-08%	0-00%	0-00%	2-02%	3-00%	6-01%
	Driver Unidentifiable images poor						
	0-00%	2-15%	0-00%	0-00%	1-01%	2-00%	5-01%
	Red-light not visible in						
	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
	Scene Image Blurry						
	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	1-00%
	Unclear Scene Image						
	0-00%	0-00%	0-00%	3-01%	1-01%	2-00%	6-01%
Process Issues	Too Old						
	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Total	0-00%	3-23%	0-00%	4-02%	5-06%	10-02%	22-02%
Approved Violations	0-00%	10-77%	4-100%	206-98%	76-94%	645-98%	941-98%
Total Notices Printed	0-00%	10-77%	4-100%	206-98%	76-94%	645-98%	941-98%

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Customer Management Report (Hawthorne) Redlight Incidents

01-May-2015 to 30-May-2015

Operator Id: %

	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROH-01	TOTAL

Legend: (P) = Production (I) = Inoperative

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Customer Management Report (Hawthorne) Redlight Incidents

01-Jun-2015 to 30-Jun-2015

Operator Id: %

	HA-HAES-03	HA-HAIM-01	HA-HAIM-03	HA-HIRO-01	HA-IMFR-01	HA-ROHI-01	TOTAL
Total Processed Incidents	20	51	13	138	41	267	530
Less Uncontrollable Factors							
Obstruction	Driver Obstruction/Duckers						
	2	2	0	0	0	20	24
	Vehicle Obstruction						
	1	0	0	3	0	9	13
Police Rejects	Driver Obstructed						
	0	1	0	3	0	4	8
	Incorrect/Incomplete DMV						
	0	0	0	3	0	2	5
	Invalid Offense						
	0	0	1	0	0	0	1
	Multiple vehicles in frame						
	0	0	0	0	0	3	3
	On or Passed the Stop Bar (PD)						
	0	0	0	10	1	0	11
Policy/Weather	Sun Glare						
	1	7	1	10	10	9	38
	Weather/Nature						
	3	3	2	2	1	3	14
Registration Issues	Paper Plates						
	2	2	0	10	0	11	25
Total	9	15	4	41	12	61	142
Sub Total Violations	11	36	9	97	29	206	388
Less in Progress	8	26	4	65	24	109	236
Available For Prosecution	3	10	5	32	5	97	152
Less Rejects							
Police Rejects	Digital Distortion						
	0-00%	1-10%	0-00%	0-00%	0-00%	0-00%	1-01%
	Driver Unidentifiable images poor						
	1-33%	1-10%	0-00%	1-03%	1-20%	0-00%	4-03%
Total	1-33%	2-20%	0-00%	1-03%	1-20%	0-00%	5-03%
Approved Violations	2-67%	8-80%	5-100%	31-97%	4-80%	97-100%	147-97%
Total Notices Printed	2-67%	8-80%	5-100%	30-94%	4-80%	93-96%	142-93%

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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