

Customer Management Report (Hayward) Redlight Incidents

01-Oct-2010 to 31-Oct-2010

Operator Id: %

| | HAY-A880-01 | HAY-A880-03 | HAY-B2ND-01 | HAY-HEAS-01 | HAY-INHU-01 | HAY-INWH-01 | HAY-MIIN-01 | HAY-SCJA-01 | HAY-WIHE-01 | HAY-WIHE-03 | TOTAL |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------|
| Total Violations | 1068 | 858 | 97 | 334 | 461 | 879 | 114 | 214 | 512 | 252 | 4789 |
| Less Uncontrollable Factors | | | | | | | | | | | |
| Obstruction | 40 | 19 | 6 | 7 | 14 | 260 | 10 | 15 | 18 | 18 | 407 |
| Driver Obstruction/Duckers | | | | | | | | | | | |
| Motor Cycle Helmet | 2 | 2 | 1 | 1 | 5 | 0 | 0 | 0 | 0 | 0 | 11 |
| Plate Obstruction | 86 | 15 | 0 | 9 | 19 | 25 | 6 | 3 | 79 | 41 | 283 |
| Signal Obstruction | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 5 |
| Vehicle Obstruction | 4 | 2 | 1 | 3 | 19 | 22 | 1 | 7 | 54 | 32 | 145 |
| Police Rejects | | | | | | | | | | | |
| Driver Face Obstructed | 2 | 1 | 0 | 0 | 0 | 13 | 1 | 0 | 1 | 1 | 19 |
| Emergency Vehicle Responding | 10 | 20 | 2 | 6 | 15 | 4 | 4 | 2 | 0 | 1 | 64 |
| Invalid Offense | 28 | 35 | 3 | 11 | 27 | 47 | 14 | 14 | 8 | 1 | 188 |
| On or Passed the Stop Bar (PD) | 21 | 41 | 0 | 0 | 9 | 20 | 0 | 16 | 1 | 0 | 108 |
| Plate Unidentifiable | 6 | 6 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 15 |
| Safe Turn On Red | 73 | 48 | 3 | 5 | 14 | 16 | 0 | 11 | 3 | 0 | 173 |
| Weather Conditions | 6 | 1 | 1 | 1 | 2 | 9 | 0 | 0 | 0 | 2 | 22 |
| Policy/Weather | | | | | | | | | | | |
| Extended Vehicle | 10 | 2 | 0 | 8 | 208 | 52 | 1 | 4 | 97 | 2 | 384 |
| Sun Glare | 42 | 26 | 3 | 58 | 13 | 87 | 5 | 21 | 19 | 45 | 319 |
| Weather/Nature | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 1 | 3 |
| Registration Issues | | | | | | | | | | | |
| Out of Country Plate | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 2 |
| Paper Plates | 34 | 19 | 4 | 10 | 5 | 17 | 0 | 2 | 9 | 6 | 106 |
| Wrong or No DMV | 1 | 0 | 0 | 0 | 2 | 2 | 0 | 0 | 2 | 0 | 7 |
| Total | 369 | 238 | 25 | 120 | 353 | 574 | 43 | 95 | 294 | 150 | 2261 |
| Sub Total Violations | 699 | 620 | 72 | 214 | 108 | 305 | 71 | 119 | 218 | 102 | 2528 |
| Less in Progress | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Available For Prosecution | 699 | 620 | 72 | 214 | 108 | 305 | 71 | 119 | 218 | 102 | 2528 |
| Less Rejects | | | | | | | | | | | |
| Camera Malfunction | 0-00% | 1-00% | 0-00% | 0-00% | 2-02% | 0-00% | 0-00% | 1-01% | 0-00% | 0-00% | 4-00% |
| Face Camera Flash | | | | | | | | | | | |

Customer Management Report (Hayward) Redlight Incidents

01-Jan-2011 to 31-Jan-2011

Operator Id: %

| | HAY-A880-01 | HAY-A880-03 | HAY-B2ND-01 | HAY-HEAS-01 | HAY-INHU-01 | HAY-INWH-01 | HAY-MIIN-01 | HAY-SCJA-01 | HAY-WIHE-01 | HAY-WIHE-03 | TOTAL |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------|
| Total Processed Incidents | 548 | 579 | 123 | 286 | 427 | 459 | 84 | 183 | 403 | 149 | 3241 |
| Less Uncontrollable Factors | | | | | | | | | | | |
| Obstruction | 20 | 8 | 4 | 13 | 5 | 147 | 4 | 12 | 12 | 9 | 234 |
| Driver Obstruction/Duckers | | | | | | | | | | | |
| Motor Cycle Helmet | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| Plate Obstruction | 33 | 21 | 0 | 9 | 7 | 12 | 3 | 3 | 50 | 24 | 162 |
| Signal Obstruction | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| Vehicle Obstruction | 3 | 0 | 0 | 6 | 19 | 12 | 0 | 6 | 43 | 22 | 111 |
| Police Rejects | | | | | | | | | | | |
| Driver Face Obstructed | 4 | 2 | 0 | 2 | 0 | 11 | 0 | 0 | 0 | 0 | 19 |
| Emergency Vehicle Responding | 12 | 22 | 4 | 2 | 17 | 5 | 3 | 2 | 4 | 1 | 72 |
| Funeral Procession/Police | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 3 |
| Invalid Offense | 2 | 2 | 2 | 2 | 2 | 2 | 6 | 2 | 0 | 1 | 21 |
| On or Passed the Stop Bar (PD). | 52 | 76 | 7 | 5 | 37 | 42 | 1 | 55 | 4 | 1 | 280 |
| Plate Unidentifiable | 6 | 2 | 0 | 0 | 1 | 2 | 0 | 1 | 0 | 0 | 12 |
| Police Discretion | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 |
| Safe Turn On Red | 8 | 5 | 1 | 1 | 1 | 3 | 0 | 0 | 0 | 0 | 19 |
| Vehicle Obstruction (PD) | 1 | 2 | 0 | 3 | 1 | 2 | 1 | 0 | 22 | 2 | 34 |
| Weather Conditions | 10 | 4 | 0 | 1 | 2 | 10 | 0 | 0 | 1 | 3 | 31 |
| Policy/Weather | | | | | | | | | | | |
| Extended Vehicle | 7 | 4 | 1 | 1 | 209 | 33 | 0 | 6 | 108 | 1 | 370 |
| Sun Glare | 7 | 5 | 2 | 27 | 27 | 17 | 5 | 5 | 2 | 19 | 116 |
| Weather/Nature | 0 | 0 | 0 | 0 | 1 | 2 | 0 | 0 | 1 | 0 | 4 |
| Yellow with Red Light | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| Registration Issues | | | | | | | | | | | |
| Out of Country Plate | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 |
| Paper Plates | 21 | 21 | 5 | 5 | 7 | 8 | 1 | 4 | 4 | 3 | 79 |
| Wrong or No DMV | 1 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5 |
| Total | 187 | 178 | 28 | 79 | 337 | 308 | 25 | 98 | 251 | 86 | 1577 |
| Sub Total Violations | 361 | 401 | 95 | 207 | 90 | 151 | 59 | 85 | 152 | 63 | 1664 |

Customer Management Report (Hayward) Redlight Incidents

01-Jan-2011 to 31-Jan-2011

Operator Id: %

| | HAY-A880-01 | HAY-A880-03 | HAY-B2ND-01 | HAY-HEAS-01 | HAY-INHU-01 | HAY-INWH-01 | HAY-MIIN-01 | HAY-SCJA-01 | HAY-WIHE-01 | HAY-WIHE-03 | TOTAL |
|--|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|----------|
| Less in Progress | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Available For Prosecution | 361 | 401 | 95 | 207 | 90 | 151 | 59 | 85 | 152 | 63 | 1664 |
| Less Rejects | | | | | | | | | | | |
| Camera Face Camera Focus Blurry | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 1-02% | 1-01% | 0-00% | 0-00% | 2-00% |
| Camera Malfunction Face Not in Frame | 0-00% | 1-00% | 0-00% | 0-00% | 0-00% | 4-03% | 0-00% | 5-06% | 3-02% | 2-03% | 15-01% |
| Plate Burn Out | 0-00% | 1-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 1-01% | 0-00% | 2-00% |
| Plate Not in Frame | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 1-02% | 1-00% |
| Rear Plate Camera Blurry | 0-00% | 2-00% | 0-00% | 0-00% | 1-01% | 0-00% | 0-00% | 0-00% | 2-01% | 1-02% | 6-00% |
| Rear Plate Flash Inappropriate | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 1-01% | 0-00% | 1-00% |
| Scene Image Flash Inappropriate | 0-00% | 0-00% | 0-00% | 0-00% | 1-01% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 1-00% |
| Scene Image No Flash | 0-00% | 0-00% | 0-00% | 1-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 1-00% |
| Police Rejects Driver Unidentifiable images poor | 1-00% | 1-00% | 0-00% | 34-16% | 1-01% | 1-01% | 19-32% | 10-12% | 1-01% | 17-27% | 85-05% |
| Red-light not visible in | 0-00% | 0-00% | 1-01% | 11-05% | 2-02% | 1-01% | 0-00% | 0-00% | 5-03% | 4-06% | 24-01% |
| Process Issues Too Old | 12-03% | 17-04% | 5-05% | 11-05% | 7-08% | 11-07% | 4-07% | 14-16% | 7-05% | 3-05% | 91-05% |
| Total | 13-04% | 22-05% | 6-06% | 57-28% | 12-13% | 17-11% | 24-41% | 30-35% | 20-13% | 28-44% | 229-14% |
| Approved Violations | 348-96% | 379-95% | 89-94% | 150-72% | 78-87% | 134-89% | 35-59% | 55-65% | 132-87% | 35-56% | 1435-86% |
| Total Notices Printed | 345-96% | 377-94% | 89-94% | 150-72% | 78-87% | 134-89% | 34-58% | 54-64% | 129-85% | 35-56% | 1425-86% |

Customer Management Report (Hayward) Redlight Incidents

01-Apr-2011 to 30-Apr-2011

Operator Id: %

| | HAY-A880-01 | HAY-A880-03 | HAY-B2ND-01 | HAY-HEAS-01 | HAY-INHU-01 | HAY-INWH-01 | HAY-MIIN-01 | HAY-SCJA-01 | HAY-WIHE-01 | HAY-WIHE-03 | TOTAL | |
|-----------------------------|---------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------|--------|
| Total Processed Incidents | 510 | 639 | 135 | 325 | 509 | 109 | 111 | 224 | 475 | 56 | 3093 | |
| Less Uncontrollable Factors | | | | | | | | | | | | |
| Obstruction | Driver Obstruction/Duckers | 30 | 10 | 3 | 7 | 9 | 3 | 11 | 11 | 11 | 3 | 98 |
| | Motor Cycle Helmet | 0 | 2 | 2 | 1 | 0 | 0 | 1 | 0 | 1 | 1 | 8 |
| | Plate Obstruction | 24 | 6 | 1 | 10 | 8 | 6 | 4 | 6 | 23 | 5 | 93 |
| | Signal Obstruction | 0 | 3 | 0 | 0 | 0 | 1 | 0 | 3 | 2 | 0 | 9 |
| | Vehicle Obstruction | 2 | 1 | 0 | 4 | 16 | 6 | 0 | 2 | 67 | 7 | 105 |
| Police Rejects | Driver Face Obstructed | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 1 |
| | Emergency Vehicle Responding | 3 | 30 | 2 | 3 | 14 | 0 | 2 | 4 | 2 | 3 | 63 |
| | Invalid Offense | 9 | 15 | 0 | 2 | 2 | 0 | 3 | 15 | 2 | 0 | 48 |
| | On or Passed the Stop Bar (PD) | 2 | 5 | 2 | 0 | 1 | 1 | 1 | 2 | 1 | 0 | 15 |
| | Plate Unidentifiable | 5 | 3 | 0 | 0 | 0 | 2 | 0 | 1 | 1 | 0 | 12 |
| | Safe Turn On Red | 42 | 70 | 9 | 6 | 31 | 0 | 0 | 40 | 1 | 0 | 199 |
| | Vehicle Obstruction (PD) | 4 | 0 | 0 | 4 | 2 | 1 | 0 | 3 | 16 | 2 | 32 |
| | Weather Conditions | 16 | 6 | 2 | 0 | 1 | 1 | 2 | 6 | 2 | 0 | 36 |
| | Yielding to an Emergency | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 2 |
| Policy/Weather | Extended Vehicle | 4 | 9 | 1 | 5 | 302 | 14 | 3 | 4 | 140 | 6 | 488 |
| | Sun Glare | 72 | 105 | 8 | 34 | 37 | 15 | 16 | 34 | 30 | 5 | 356 |
| | Yellow with Red Light | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| Registration Issues | Can Not Identify State | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 |
| | Paper Plates | 20 | 13 | 6 | 9 | 6 | 2 | 2 | 3 | 6 | 1 | 68 |
| | Wrong or No DMV | 1 | 0 | 1 | 1 | 2 | 0 | 0 | 3 | 0 | 0 | 8 |
| Total | | 234 | 278 | 37 | 88 | 433 | 53 | 45 | 134 | 308 | 33 | 1643 |
| Sub Total Violations | | 276 | 361 | 98 | 237 | 76 | 56 | 66 | 90 | 167 | 23 | 1450 |
| Less in Progress | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Available For Prosecution | | 276 | 361 | 98 | 237 | 76 | 56 | 66 | 90 | 167 | 23 | 1450 |
| Less Rejects | | | | | | | | | | | | |
| Camera Malfunction | Face Camera Flash | 2-01% | 0-00% | 1-01% | 0-00% | 1-01% | 0-00% | 0-00% | 1-01% | 2-01% | 0-00% | 7-00% |
| | Face Camera Focus Blurry | 0-00% | 4-01% | 0-00% | 1-00% | 1-01% | 0-00% | 1-02% | 3-03% | 2-01% | 1-04% | 13-01% |
| | Face Not in Frame | 1-00% | 0-00% | 0-00% | 0-00% | 0-00% | 1-02% | 4-06% | 7-08% | 1-01% | 1-04% | 15-01% |
| | Image Missing | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 1-01% | 0-00% | 0-00% | 1-00% |
| | Misc Camera Issue | 0-00% | 0-00% | 0-00% | 1-00% | 0-00% | 0-00% | 0-00% | 1-01% | 0-00% | 0-00% | 2-00% |
| | Plate Burn Out | 0-00% | 1-00% | 0-00% | 0-00% | 1-01% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 2-00% |
| | Plate Not in Frame | 0-00% | 1-00% | 0-00% | 0-00% | 1-01% | 0-00% | 1-02% | 0-00% | 8-05% | 0-00% | 11-01% |
| | Rear Plate Camera Blurry | 1-00% | 4-01% | 0-00% | 1-00% | 0-00% | 0-00% | 1-02% | 0-00% | 0-00% | 0-00% | 7-00% |
| | Rear Plate Flash Inappropriate | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 1-01% | 0-00% | 1-00% |
| | Rear Plate No Flash | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 1-02% | 0-00% | 0-00% | 0-00% | 0-00% | 1-00% |
| | Scene Image Flash Inappropriate | 1-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 1-00% |

Customer Management Report (Hayward) Redlight Incidents

01-Apr-2011 to 30-Apr-2011

Operator Id: %

| | | HAY-A880-01 | HAY-A880-03 | HAY-B2ND-01 | HAY-HEAS-01 | HAY-INHU-01 | HAY-INWH-01 | HAY-MIIN-01 | HAY-SCLA-01 | HAY-WIIE-01 | HAY-WIIE-03 | TOTAL |
|-----------------------|-----------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|----------|
| Police Rejects | Driver Unidentifiable images poor | 0-00% | 1-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 1-00% |
| | Red-light not visible in | 0-00% | 0-00% | 0-00% | 25-11% | 0-00% | 0-00% | 0-00% | 0-00% | 1-01% | 0-00% | 26-02% |
| Process Issues | Too Old | 22-08% | 12-03% | 1-01% | 9-04% | 4-05% | 3-05% | 1-02% | 7-08% | 9-05% | 3-13% | 71-05% |
| Total | | 27-10% | 23-06% | 2-02% | 37-16% | 8-11% | 5-09% | 8-12% | 20-22% | 24-14% | 5-22% | 159-11% |
| Approved Violations | | 249-90% | 338-94% | 96-98% | 200-84% | 68-89% | 51-91% | 58-88% | 70-78% | 143-86% | 18-78% | 1291-89% |
| Total Notices Printed | | 248-90% | 330-91% | 95-97% | 199-84% | 66-87% | 49-88% | 57-86% | 70-78% | 142-85% | 18-78% | 1274-88% |

Customer Management Report (Hayward) Redlight Incidents

01-Jun-2011 to 30-Jun-2011

Operator Id: %

| | HAY-A880-01 | HAY-A880-03 | HAY-B2ND-01 | HAY-HEAS-01 | HAY-INHU-01 | HAY-INWH-01 | HAY-MIIN-01 | HAY-SCJA-01 | HAY-WIHE-01 | HAY-WIHE-03 | TOTAL |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------|
| Total Processed Incidents | 995 | 593 | 108 | 319 | 454 | 44 | 117 | 176 | 236 | 107 | 3149 |
| Less Uncontrollable Factors | | | | | | | | | | | |
| Obstruction | 33 | 7 | 2 | 21 | 10 | 6 | 5 | 10 | 14 | 9 | 117 |
| Driver Obstruction/Duckers | | | | | | | | | | | |
| Motor Cycle Helmet | 2 | 2 | 0 | 2 | 1 | 0 | 1 | 1 | 1 | 0 | 10 |
| Plate Obstruction | 42 | 17 | 0 | 9 | 6 | 2 | 4 | 9 | 35 | 18 | 142 |
| Signal Obstruction | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 4 |
| Vehicle Obstruction | 4 | 0 | 0 | 5 | 26 | 0 | 1 | 6 | 54 | 13 | 109 |
| Police Rejects | | | | | | | | | | | |
| Emergency Vehicle Responding | 15 | 8 | 1 | 1 | 11 | 0 | 4 | 1 | 0 | 1 | 42 |
| Funeral Procession/Police | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 |
| Invalid Offense | 6 | 6 | 2 | 1 | 6 | 0 | 6 | 2 | 0 | 0 | 29 |
| On or Passed the Stop Bar (PD) | 19 | 12 | 0 | 1 | 5 | 0 | 0 | 7 | 1 | 0 | 45 |
| Plate Unidentifiable | 3 | 3 | 0 | 2 | 0 | 0 | 1 | 0 | 0 | 0 | 9 |
| Police Discretion | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| Safe Turn On Red | 40 | 37 | 2 | 3 | 11 | 0 | 0 | 23 | 0 | 0 | 116 |
| Vehicle Obstruction (PD) | 3 | 0 | 0 | 0 | 3 | 0 | 2 | 1 | 11 | 2 | 22 |
| Weather Conditions | 2 | 3 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 8 |
| Policy/Weather | | | | | | | | | | | |
| Extended Vehicle | 13 | 5 | 1 | 6 | 262 | 10 | 5 | 5 | 23 | 2 | 332 |
| Sun Glare | 220 | 169 | 15 | 53 | 44 | 5 | 9 | 34 | 23 | 23 | 595 |
| Weather/Nature | 3 | 1 | 0 | 2 | 1 | 0 | 0 | 2 | 1 | 0 | 10 |
| Registration Issues | | | | | | | | | | | |
| Can Not Identify State | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 2 |
| Paper Plates | 28 | 12 | 4 | 6 | 3 | 0 | 1 | 4 | 1 | 4 | 63 |
| Wrong or No DMV | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 2 |
| Total | 434 | 285 | 29 | 112 | 391 | 23 | 41 | 107 | 164 | 73 | 1659 |
| Sub Total Violations | 561 | 308 | 79 | 207 | 63 | 21 | 76 | 69 | 72 | 34 | 1490 |
| Less in Progress | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Available For Prosecution | 561 | 308 | 79 | 207 | 63 | 21 | 76 | 69 | 72 | 34 | 1490 |

Customer Management Report (Hayward) Redlight Incidents

01-Jun-2011 to 30-Jun-2011

Operator Id: %

| | HAY-A880-01 | HAY-A880-03 | HAY-B2ND-01 | HAY-HEAS-01 | HAY-INHU-01 | HAY-INWH-01 | HAY-MIIN-01 | HAY-SCJA-01 | HAY-WIHE-01 | HAY-WIHE-03 | TOTAL |
|-----------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|----------|
| Less Rejects | | | | | | | | | | | |
| Camera Malfunction | 0-00% | 0-00% | 0-00% | 1-00% | 0-00% | 0-00% | 0-00% | 0-00% | 3-04% | 0-00% | 4-00% |
| Face Camera Flash | 2-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 3-04% | 0-00% | 0-00% | 5-00% |
| Face Camera Focus Blurry | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 8-11% | 0-00% | 8-01% |
| Face Camera No Flash | 1-00% | 0-00% | 0-00% | 0-00% | 1-02% | 0-00% | 1-01% | 5-07% | 1-01% | 2-06% | 11-01% |
| Face Not in Frame | 1-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 1-01% | 0-00% | 0-00% | 2-00% |
| Image Missing | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 2-00% |
| Misc Camera Issue | 0-00% | 0-00% | 0-00% | 2-01% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 2-00% |
| Plate Burn Out | 1-00% | 1-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 2-00% |
| Rear Plate Camera Blurry | 0-00% | 0-00% | 0-00% | 0-00% | 1-02% | 0-00% | 0-00% | 1-01% | 1-01% | 0-00% | 3-00% |
| Rear Plate Flash Inappropriate | 6-01% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 6-00% |
| Scene Image Flash Inappropriate | 18-03% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 18-01% |
| Scene Image No Flash | 80-14% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 80-05% |
| Police Rejects | 0-00% | 1-00% | 0-00% | 0-00% | 0-00% | 0-00% | 1-01% | 1-01% | 1-01% | 0-00% | 4-00% |
| Driver Unidentifiable images poor | 1-00% | 0-00% | 0-00% | 17-08% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 18-01% |
| Red-light not visible in | 91-16% | 45-15% | 18-23% | 25-12% | 11-17% | 8-38% | 13-17% | 12-17% | 12-17% | 4-12% | 239-16% |
| Too Old | 201-36% | 47-15% | 18-23% | 45-22% | 13-21% | 8-38% | 15-20% | 23-33% | 26-36% | 6-18% | 402-27% |
| Approved Violations | 360-64% | 261-85% | 61-77% | 162-78% | 50-79% | 13-62% | 61-80% | 46-67% | 46-64% | 28-82% | 1088-73% |
| Total Notices Printed | 360-64% | 261-85% | 61-77% | 162-78% | 50-79% | 13-62% | 61-80% | 46-67% | 46-64% | 28-82% | 1088-73% |

Customer Management Report (Hayward) Redlight Incidents

01-Sep-2011 to 30-Sep-2011

Operator Id: %

| | HAY-A880-01 | HAY-A880-03 | HAY-B2ND-01 | HAY-HEAS-01 | HAY-INHU-01 | HAY-INWH-01 | HAY-MIIN-01 | HAY-SCJA-01 | HAY-WIHE-01 | HAY-WIHE-03 | TOTAL |
|-----------------------------|--------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------|
| Total Processed Incidents | 901 | 581 | 75 | 253 | 322 | 173 | 163 | 190 | 704 | 59 | 3421 |
| Less Uncontrollable Factors | | | | | | | | | | | |
| Obstruction | Driver Obstruction/Duckers | | | | | | | | | | |
| | 20 | 6 | 3 | 7 | 8 | 32 | 11 | 10 | 17 | 5 | 119 |
| | Motor Cycle Helmet | | | | | | | | | | |
| | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 2 | 0 | 5 |
| | Plate Obstruction | | | | | | | | | | |
| | 68 | 14 | 1 | 6 | 12 | 2 | 6 | 5 | 39 | 8 | 161 |
| | Vehicle Obstruction | | | | | | | | | | |
| | 3 | 1 | 0 | 2 | 7 | 1 | 1 | 1 | 59 | 2 | 77 |
| Police Rejects | Emergency Vehicle Responding | | | | | | | | | | |
| | 14 | 5 | 2 | 0 | 5 | 0 | 1 | 1 | 3 | 0 | 31 |
| | Invalid Offense | | | | | | | | | | |
| | 8 | 2 | 0 | 1 | 2 | 0 | 2 | 0 | 0 | 0 | 15 |
| | On or Passed the Stop Bar (PD) | | | | | | | | | | |
| | 15 | 23 | 3 | 0 | 1 | 0 | 1 | 3 | 12 | 0 | 58 |
| | Plate Obstruction (PD) | | | | | | | | | | |
| | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| | Plate Unidentifiable | | | | | | | | | | |
| | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| | Police Discretion | | | | | | | | | | |
| | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 |
| | Safe Turn On Red | | | | | | | | | | |
| | 15 | 7 | 0 | 2 | 1 | 1 | 0 | 3 | 9 | 0 | 38 |
| | Vehicle Obstruction (PD) | | | | | | | | | | |
| | 6 | 0 | 0 | 3 | 1 | 0 | 0 | 2 | 7 | 0 | 19 |
| | Weather Conditions | | | | | | | | | | |
| | 10 | 2 | 0 | 0 | 0 | 0 | 0 | 4 | 1 | 0 | 17 |
| Policy/Weather | Extended Vehicle | | | | | | | | | | |
| | 11 | 11 | 2 | 9 | 141 | 9 | 5 | 6 | 141 | 2 | 337 |
| | Sun Glare | | | | | | | | | | |
| | 55 | 95 | 0 | 28 | 41 | 11 | 19 | 22 | 42 | 8 | 321 |
| | Weather/Nature | | | | | | | | | | |
| | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 2 |
| Registration Issues | Can Not Identify State | | | | | | | | | | |
| | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 |
| | Out of Country Plate | | | | | | | | | | |
| | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| | Paper Plates | | | | | | | | | | |
| | 33 | 17 | 1 | 7 | 5 | 1 | 6 | 8 | 12 | 4 | 94 |
| | Wrong or No DMV | | | | | | | | | | |
| | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 2 | 0 | 5 |
| Total | 263 | 188 | 13 | 66 | 224 | 58 | 53 | 65 | 348 | 29 | 1307 |
| Sub Total Violations | 638 | 393 | 62 | 187 | 98 | 115 | 110 | 125 | 356 | 30 | 2114 |
| Less in Progress | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Available For Prosecution | 638 | 393 | 62 | 187 | 98 | 115 | 110 | 125 | 356 | 30 | 2114 |
| Less Rejects | | | | | | | | | | | |
| Camera Malfunction | Databar Unreadable/Incorrect | | | | | | | | | | |
| | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 1-01% | 0-00% | 0-00% | 1-00% |
| | Face Camera Flash | | | | | | | | | | |
| | 0-00% | 0-00% | 0-00% | 0-00% | 2-02% | 0-00% | 0-00% | 6-05% | 2-01% | 0-00% | 10-00% |
| | Face Camera Focus Blurry | | | | | | | | | | |
| | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 1-01% | 0-00% | 0-00% | 1-00% |
| | Face Camera No Flash | | | | | | | | | | |
| | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 1-01% | 0-00% | 0-00% | 1-00% |
| | Face Not in Frame | | | | | | | | | | |
| | 3-00% | 0-00% | 0-00% | 0-00% | 1-01% | 1-01% | 2-02% | 1-01% | 2-01% | 2-07% | 12-01% |
| | Image Missing | | | | | | | | | | |
| | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 11-10% | 0-00% | 0-00% | 0-00% | 0-00% | 11-01% |
| | Misc Camera Issue | | | | | | | | | | |
| | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 51-44% | 0-00% | 0-00% | 0-00% | 0-00% | 51-02% |
| | Plate Burn Out | | | | | | | | | | |
| | 1-00% | 0-00% | 0-00% | 0-00% | 1-01% | 0-00% | 0-00% | 0-00% | 17-05% | 0-00% | 19-01% |
| | Plate Not in Frame | | | | | | | | | | |
| | 2-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 1-00% | 0-00% | 3-00% |
| | Rear Plate Camera Blurry | | | | | | | | | | |
| | 1-00% | 0-00% | 1-02% | 0-00% | 1-01% | 0-00% | 0-00% | 0-00% | 1-00% | 0-00% | 4-00% |

Generated By: J LUTZINGER

Generated On: 10/11/2011 9:59:28 AM

Customer Management Report (Hayward) Redlight Incidents

01-Sep-2011 to 30-Sep-2011

Operator Id: %

| | HAY-A880-01 | HAY-A880-03 | HAY-B2ND-01 | HAY-HEAS-01 | HAY-INHU-01 | HAY-INWH-01 | HAY-MIIN-01 | HAY-SCJA-01 | HAY-WIHE-01 | HAY-WIHE-03 | TOTAL |
|-----------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|----------|
| Rear Plate Flash Inappropriate | 1-00% | 1-00% | 0-00% | 0-00% | 2-02% | 0-00% | 0-00% | 0-00% | 9-03% | 0-00% | 13-01% |
| Scene Image Flash Inappropriate | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 2-01% | 0-00% | 2-00% |
| Scene Image No Flash | 0-00% | 0-00% | 0-00% | 0-00% | 1-01% | 0-00% | 0-00% | 0-00% | 3-01% | 0-00% | 4-00% |
| Police Rejects | | | | | | | | | | | |
| Driver Unidentifiable images poor | 5-01% | 3-01% | 0-00% | 1-01% | 0-00% | 0-00% | 3-03% | 0-00% | 1-00% | 1-03% | 14-01% |
| Red-light not visible in | 0-00% | 0-00% | 0-00% | 1-01% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 0-00% | 1-00% |
| Process Issues | | | | | | | | | | | |
| Too Old | 343-54% | 205-52% | 28-45% | 105-56% | 62-63% | 39-34% | 59-54% | 72-58% | 203-57% | 21-70% | 1137-54% |
| Total | 356-56% | 209-53% | 29-47% | 107-57% | 70-71% | 102-89% | 64-58% | 82-66% | 241-68% | 24-80% | 1284-61% |
| Approved Violations | 282-44% | 184-47% | 33-53% | 80-43% | 28-29% | 13-11% | 46-42% | 43-34% | 115-32% | 6-20% | 830-39% |
| Total Notices Printed | 282-44% | 184-47% | 33-53% | 80-43% | 28-29% | 13-11% | 46-42% | 43-34% | 115-32% | 6-20% | 830-39% |

Generated By: JLUZINGER

Generated On: 10/11/2011 9:59:28 AM