

Customer Management Report (Highland) All Detection Types

01-Oct-2012 to 31-Oct-2012

Operator Id: %

		HIG-HIVI-01	HIG-STBA-01	TOTAL
Total Processed Incidents		323	187	510
Less Uncontrollable Factors				
Obstruction	Driver Obstruction/Duckers	22	6	28
	Plate Obstruction	12	6	18
	Vehicle Obstruction	7	5	12
Police Rejects	Emergency Vehicle Responding	6	7	13
	Invalid Offense	1	0	1
	On or Passed the Stop Bar (PD).	1	0	1
	Safe Turn On Red	11	1	12
Policy/Weather	Extended Vehicle	3	0	3
	Sun Glare	27	7	34
	Weather/Nature	1	0	1
Registration Issues	Out of Country Plate	1	1	2
	Paper Plates	15	7	22
Total		107	40	147
Sub Total Violations		216	147	363
Less in Progress		0	0	0
Available For Prosecution		216	147	363
Less Rejects				
Camera Malfunction	Face Camera Focus Blurry	1-00%	0-00%	1-00%
	Image Missing	1-00%	0-00%	1-00%
	Misc Camera Issue	0-00%	1-01%	1-00%
	Plate Burn Out	1-00%	0-00%	1-00%
	Rear Plate Camera Blurry	5-02%	0-00%	5-01%
	Rear Plate Flash Inappropriate	2-01%	0-00%	2-01%
	Scene Image Flash Inappropriate	0-00%	10-07%	10-03%
	Scene Image No Flash	0-00%	6-04%	6-02%
Police Rejects	Plate Unclear	2-01%	0-00%	2-01%
Total		12-06%	17-12%	29-08%
Approved Violations		204-94%	130-88%	334-92%
Total Notices Printed		204-94%	130-88%	334-92%

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Customer Management Report (Highland) All Detection Types

01-Nov-2012 to 30-Nov-2012

Operator Id: %

		HIG-HIVI-01	HIG-STBA-01	TOTAL
Total Processed Incidents		302	175	477
Less Uncontrollable Factors				
Obstruction	Driver Obstruction/Duckers	24	7	31
	Plate Obstruction	21	5	26
	Vehicle Obstruction	17	8	25
Police Rejects	Emergency Vehicle Responding	0	10	10
	Incorrect/Incomplete DMV	1	0	1
	Safe Turn On Red	10	3	13
Policy/Weather	Sun Glare	11	1	12
	Weather/Nature	1	0	1
Registration Issues	Paper Plates	13	6	19
Total		98	40	138
Sub Total Violations		204	135	339
Less in Progress		0	0	0
Available For Prosecution		204	135	339
Less Rejects				
Camera Malfunction	Face Camera Flash	3-01%	0-00%	3-01%
	Face Not in Frame	1-00%	1-01%	2-01%
	Image Missing	1-00%	0-00%	1-00%
	Plate Burn Out	1-00%	0-00%	1-00%
	Rear Plate Camera Blurry	17-08%	0-00%	17-05%
	Rear Plate Flash Inappropriate	0-00%	1-01%	1-00%
	Rear Plate No Flash	0-00%	1-01%	1-00%
	Scene Image Flash Inappropriate	1-00%	3-02%	4-01%
	Scene Image No Flash	0-00%	1-01%	1-00%
Total		24-12%	7-05%	31-09%
Approved Violations		180-88%	128-95%	308-91%
Total Notices Printed		180-88%	128-95%	308-91%

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Customer Management Report (Highland) All Detection Types

01-Dec-2012 to 31-Dec-2012

Operator Id: %

		HIG-HIVI-01	HIG-STBA-01	TOTAL
Total Processed Incidents		302	169	471
Less Uncontrollable Factors				
Obstruction	Driver Obstruction/Duckers	7	0	7
	Plate Obstruction	18	12	30
	Vehicle Obstruction	21	12	33
Police Rejects	Emergency Vehicle Responding	4	6	10
	Invalid Offense	2	0	2
	Police Discretion	1	1	2
	Safe Turn On Red	8	0	8
Policy/Weather	Extended Vehicle	1	0	1
	Sun Glare	6	5	11
	Weather/Nature	6	1	7
Registration Issues	Paper Plates	11	5	16
	Wrong or No DMV	1	1	2
Total		86	43	129
Sub Total Violations		216	126	342
Less in Progress		0	0	0
Available For Prosecution		216	126	342
Less Rejects				
Camera Malfunction	Rear Plate Camera Blurry	17-08%	1-01%	18-05%
	Scene Image Flash Inappropriate	0-00%	1-01%	1-00%
	Scene Image No Flash	1-00%	2-02%	3-01%
Police Rejects	Driver Unidentifiable images poor	1-00%	0-00%	1-00%
Total		19-09%	4-03%	23-07%
Approved Violations		197-91%	122-97%	319-93%
Total Notices Printed		197-91%	122-97%	319-93%

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Customer Management Report (Highland) All Detection Types

01-Jan-2013 to 31-Jan-2013

Operator Id: %

		HIG-HIVI-01	HIG-STBA-01	TOTAL
Total Processed Incidents		318	191	509
Less Uncontrollable Factors				
Obstruction	Driver Obstruction/Duckers	13	3	16
	Plate Obstruction	14	11	25
	Vehicle Obstruction	11	10	21
Police Rejects	Emergency Vehicle Responding	6	5	11
	Gender Mismatch	1	0	1
	Incorrect/Incomplete DMV	1	2	3
	Safe Turn On Red	5	0	5
Policy/Weather	Extended Vehicle	2	0	2
	Sun Glare	14	5	19
Registration Issues	Out of Country Plate	0	1	1
	Paper Plates	12	10	22
Total		79	47	126
Sub Total Violations		239	144	383
Less in Progress		0	0	0
Available For Prosecution		239	144	383
Less Rejects				
Camera Malfunction	Image Missing	2-01%	0-00%	2-01%
	Misc Camera Issue	1-00%	0-00%	1-00%
	Plate Not in Frame	0-00%	1-01%	1-00%
	Rear Plate Camera Blurry	2-01%	0-00%	2-01%
Total		5-02%	1-01%	6-02%
Approved Violations		234-98%	143-99%	377-98%
Total Notices Printed		234-98%	143-99%	377-98%

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Customer Management Report (Highland) All Detection Types

01-Feb-2013 to 28-Feb-2013

Operator Id: %

		HIG-HIVI-01	HIG-STBA-01	TOTAL
Total Processed Incidents		403	233	636
Less Uncontrollable Factors				
Obstruction	Driver Obstruction/Duckers	25	10	35
	Plate Obstruction	42	14	56
	Vehicle Obstruction	20	9	29
Police Rejects	Emergency Vehicle Responding	4	3	7
	Police Discretion	1	0	1
	Safe Turn On Red	2	0	2
Policy/Weather	Extended Vehicle	8	0	8
	Sun Glare	27	13	40
	Weather/Nature	1	1	2
Registration Issues	Paper Plates	19	7	26
	Wrong or No DMV	1	0	1
Total		150	57	207
Sub Total Violations		253	176	429
Less in Progress		0	0	0
Available For Prosecution		253	176	429
Less Rejects				
Camera Malfunction	Face Camera Flash	0-00%	1-01%	1-00%
	Plate Not in Frame	1-00%	0-00%	1-00%
	Rear Plate Camera Blurry	1-00%	3-02%	4-01%
	Scene Image Flash Inappropriate	1-00%	0-00%	1-00%
	Scene Image No Flash	4-02%	0-00%	4-01%
Police Rejects	Plate Unclear	1-00%	0-00%	1-00%
Total		8-03%	4-02%	12-03%
Approved Violations		245-97%	172-98%	417-97%
Total Notices Printed		245-97%	172-98%	417-97%

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Customer Management Report (Highland) All Detection Types

01-Mar-2013 to 31-Mar-2013

Operator Id: %

		HIG-HIVI-01	HIG-STBA-01	TOTAL
Total Processed Incidents		498	297	795
Less Uncontrollable Factors				
Obstruction	Driver Obstruction/Duckers	35	8	43
	Motor Cycle Helmet	1	0	1
	Plate Obstruction	28	15	43
	Vehicle Obstruction	20	1	21
Police Rejects	Emergency Vehicle Responding	5	10	15
	Incorrect Plate on Vehicle	0	1	1
	Incorrect/Incomplete DMV	4	0	4
	Multiple vehicles in frame	0	1	1
	Safe Turn On Red	6	2	8
Policy/Weather	Extended Vehicle	5	0	5
	Sun Glare	35	13	48
	Weather/Nature	1	0	1
Registration Issues	Paper Plates	15	12	27
Total		155	63	218
Sub Total Violations		343	234	577
Less in Progress		0	0	0
Available For Prosecution		343	234	577
Less Rejects				
Camera Malfunction	Face Camera Flash	1-00%	1-00%	2-00%
	Misc Camera Issue	1-00%	0-00%	1-00%
	Plate Not in Frame	4-01%	1-00%	5-01%
	Rear Plate Camera Blurry	2-01%	1-00%	3-01%
	Rear Plate Flash Inappropriate	1-00%	0-00%	1-00%
	Rear Plate No Flash	1-00%	0-00%	1-00%
	Scene Image Flash Inappropriate	1-00%	0-00%	1-00%
Process Issues	Too Old	0-00%	1-00%	1-00%
Total		11-03%	4-02%	15-03%
Approved Violations		332-97%	230-98%	562-97%
Total Notices Printed		332-97%	230-98%	562-97%

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Customer Management Report (Highland) All Detection Types

01-Mar-2013 to 31-Mar-2013

Operator Id: %

	HIG-HIVI-01	HIG-STBA-01	TOTAL
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Customer Management Report (Highland) All Detection Types

01-Apr-2013 to 30-Apr-2013

Operator Id: %

		HIG-HIVI-01	HIG-STBA-01	TOTAL
Total Processed Incidents		466	343	809
Less Uncontrollable Factors				
Obstruction	Driver Obstruction/Duckers	24	12	36
	Plate Obstruction	18	7	25
	Vehicle Obstruction	14	9	23
Police Rejects	Emergency Vehicle Responding	7	6	13
	Incorrect/Incomplete DMV	0	1	1
	Invalid Offense	0	1	1
	Plate Unidentifiable	1	0	1
	Safe Turn On Red	1	2	3
	Yielding to an Emergency	3	1	4
Policy/Weather	Extended Vehicle	2	0	2
	Sun Glare	57	26	83
Registration Issues	Out of Country Plate	1	1	2
	Paper Plates	13	13	26
	Wrong or No DMV	0	1	1
Total		141	80	221
Sub Total Violations		325	263	588
Less in Progress		0	0	0
Available For Prosecution		325	263	588
Less Rejects				
Camera Malfunction	Face Camera Flash	1-00%	0-00%	1-00%
	Face Camera Focus Blurry	1-00%	3-01%	4-01%
	Face Not in Frame	1-00%	1-00%	2-00%
	Plate Not in Frame	1-00%	1-00%	2-00%
	Rear Plate Camera Blurry	1-00%	1-00%	2-00%
	Rear Plate Flash Inappropriate	1-00%	0-00%	1-00%
	Scene Image Flash Inappropriate	1-00%	0-00%	1-00%
Process Issues	Too Old	1-00%	0-00%	1-00%
Total		8-02%	6-02%	14-02%
Approved Violations		317-98%	257-98%	574-98%
Total Notices Printed		317-98%	257-98%	574-98%

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Customer Management Report (Highland) All Detection Types

01-Apr-2013 to 30-Apr-2013

Operator Id: %

	HIG-HIVI-01	HIG-STBA-01	TOTAL
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