

# Customer Management Report (Laguna Woods) All Detection Types

01-Nov-2010 to 30-Nov-2010

Operator Id: %

		LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
<b>Total Processed Incidents</b>		55	127	0	54	128	364
<b>Less Uncontrollable Factors</b>							
Obstruction	Driver Obstruction/Duckers	16	25	0	6	4	51
	Plate Obstruction	3	3	0	2	6	14
	Vehicle Obstruction	0	4	0	0	0	4
Police Rejects	Emergency Vehicle Responding	1	2	0	0	1	4
	Incorrect/Incomplete DMV	1	0	0	1	0	2
	On or Passed the Stop Bar (PD)	0	0	0	0	1	1
	Safe Turn On Red	0	19	0	14	1	34
	Sun Glare	1	0	0	0	0	1
Policy/Weather	Extended Vehicle	0	1	0	0	0	1
	Sun Glare	1	33	0	2	9	45
	Weather/Nature	2	1	0	0	0	3
Registration Issues	Paper Plates	0	2	0	1	2	5
<b>Total</b>		25	90	0	26	24	165
<b>Sub Total Violations</b>		30	37	0	28	104	199
Less in Progress		0	0	0	0	0	0
<b>Available For Prosecution</b>		30	37	0	28	104	199
<b>Less Rejects</b>							
Camera Malfunction	Face Not in Frame	0-00%	0-00%	0-00%	1-04%	0-00%	1-01%
	Misc Camera Issue	0-00%	2-05%	0-00%	4-14%	0-00%	6-03%
Total	Rear Plate Flash Inappropriate	0-00%	1-03%	0-00%	0-00%	0-00%	1-01%
		0-00%	3-08%	0-00%	5-18%	0-00%	8-04%

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# Customer Management Report (Laguna Woods) All Detection Types

01-Nov-2010 to 30-Nov-2010

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Approved Violations	30-100%	34-92%	0-00%	23-82%	104-100%	191-96%
Total Notices Printed	30-100%	34-92%	0-00%	23-82%	104-100%	191-96%

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# Customer Management Report (Laguna Woods) All Detection Types

01-Dec-2010 to 31-Dec-2010

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL	
<b>Total Processed Incidents</b>	15	13	42	36	101	207	
<b>Less Uncontrollable Factors</b>							
Obstruction	Driver Obstruction/Duckers	2	0	4	8	5	19
	Plate Obstruction	0	0	0	1	3	4
	Vehicle Obstruction	0	0	7	0	0	7
Police Rejects	Emergency Vehicle Responding	0	0	0	2	0	2
	Incorrect/Incomplete DMV	0	0	1	0	2	3
	Multiple vehicles in frame	0	0	0	0	1	1
	On or Passed the Stop Bar (PD)	0	0	0	0	1	1
	Safe Turn On Red	0	1	16	6	0	23
Policy/Weather	Sun Glare	0	1	0	0	0	1
	Weather/Nature	0	1	0	0	0	1
Registration Issues	Paper Plates	1	0	1	0	3	5
<b>Total</b>		3	3	29	17	15	67
<b>Sub Total Violations</b>		12	10	13	19	86	140
Less in Progress		0	0	0	0	0	0
<b>Available For Prosecution</b>		12	10	13	19	86	140

<b>Less Rejects</b>							
Camera Malfunction	Face Not in Frame	0-00%	0-00%	0-00%	0-00%	1-01%	1-01%
	Misc Camera Issue	1-08%	0-00%	0-00%	0-00%	0-00%	1-01%
	Rear Plate Camera Blurry	0-00%	6-60%	0-00%	0-00%	0-00%	6-04%
Police Rejects	Unclear Scene Image	0-00%	0-00%	1-08%	0-00%	0-00%	1-01%

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# Customer Management Report (Laguna Woods) All Detection Types

01-Dec-2010 to 31-Dec-2010

Operator Id: %

		LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Process	Too Old	0-00%	0-00%	0-00%	0-00%	8-09%	8-06%
Issues							
Total		1-08%	6-60%	1-08%	0-00%	9-10%	17-12%
Approved Violations		11-92%	4-40%	12-92%	19-100%	77-90%	123-88%
Total Notices Printed		11-92%	4-40%	12-92%	19-100%	77-90%	123-88%

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# Customer Management Report (Laguna Woods) All Detection Types

01-Feb-2011 to 28-Feb-2011

Operator Id: %

		LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
<b>Total Processed Incidents</b>		77	91	135	14	111	428
<b>Less Uncontrollable Factors</b>							
Obstruction	Driver Obstruction/Duckers	16	21	7	0	1	45
	Plate Obstruction	6	2	2	2	7	19
	Vehicle Obstruction	2	0	3	0	0	5
Police Rejects	Emergency Vehicle Responding	4	0	0	1	4	9
	Face Obstruction	0	1	1	0	0	2
	Incorrect/Incomplete DMV	0	0	1	0	0	1
	Multiple vehicles in frame	1	1	0	0	1	3
	Safe Turn On Red	2	4	36	0	0	42
	Sun Glare	0	1	2	0	1	4
	Weather Conditions	0	0	1	0	0	1
	Total	42	56	60	3	25	186
Policy/Weather	Sun Glare	5	23	4	0	8	40
	Weather/Nature	1	0	1	0	0	2
Registration Issues	Paper Plates	5	3	2	0	3	13
<b>Sub Total Violations</b>		35	35	75	11	86	242
Less in Progress		0	0	0	0	0	0
<b>Available For Prosecution</b>		35	35	75	11	86	242
<b>Less Rejects</b>							
Camera Malfunction	Face Camera Focus Blurry	0-00%	1-03%	0-00%	0-00%	0-00%	1-00%
	Face Not in Frame	0-00%	0-00%	0-00%	0-00%	1-01%	1-00%
	Misc Camera Issue	0-00%	2-06%	3-04%	0-00%	0-00%	5-02%

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# Customer Management Report (Laguna Woods) All Detection Types

01-Feb-2011 to 28-Feb-2011

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Plate Not in Frame	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%
Police Rejects						
Driver Unidentifiable images poor	0-00%	1-03%	0-00%	0-00%	0-00%	1-00%
Unclear Scene Image	0-00%	1-03%	0-00%	0-00%	0-00%	1-00%
Process Issues						
Too Old	9-26%	12-34%	15-20%	1-09%	20-23%	57-24%
Total	9-26%	17-49%	19-25%	1-09%	21-24%	67-28%
Approved Violations	26-74%	18-51%	56-75%	10-91%	65-76%	175-72%
Total Notices Printed	26-74%	18-51%	56-75%	10-91%	65-76%	175-72%

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# Customer Management Report (Laguna Woods) All Detection Types

01-Mar-2011 to 31-Mar-2011

Operator Id: %

		LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
<b>Total Processed Incidents</b>		70	33	114	22	112	351
<b>Less Uncontrollable Factors</b>							
Obstruction	Driver Obstruction/Duckers	3	5	2	0	1	11
	Plate Obstruction	10	0	1	2	6	19
	Vehicle Obstruction	2	7	11	0	0	20
Police Rejects	Emergency Vehicle Responding	1	0	0	1	0	2
	Face Obstruction	1	1	0	0	0	2
	Incorrect/Incomplete DMV	1	0	1	0	0	2
	Multiple vehicles in frame	1	0	1	1	1	4
	On or Passed the Stop Bar (PD)	0	0	0	0	1	1
	Safe Turn On Red	13	3	42	3	1	62
	Weather	Sun Glare	3	8	3	1	9
	Weather/Nature	0	0	0	0	1	1
Registration Issues	Paper Plates	0	0	3	1	3	7
<b>Total</b>		35	24	64	9	23	155
<b>Sub Total Violations</b>		35	9	50	13	89	196
Less in Progress		0	0	0	0	0	0
<b>Available For Prosecution</b>		35	9	50	13	89	196
<b>Less Rejects</b>							
Camera Malfunction	Face Camera Focus Blurry	0-00%	0-00%	1-02%	0-00%	0-00%	1-01%
	Face Not in Frame	1-03%	0-00%	0-00%	0-00%	1-01%	2-01%
Process Issues	Too Old	0-00%	0-00%	0-00%	0-00%	2-02%	2-01%

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# Customer Management Report (Laguna Woods) All Detection Types

01-Mar-2011 to 31-Mar-2011

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total	1-03%	0-00%	1-02%	0-00%	3-03%	5-03%
Approved Violations	34-97%	9-100%	49-98%	13-100%	86-97%	191-97%
Total Notices Printed	34-97%	9-100%	49-98%	13-100%	86-97%	191-97%

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# Customer Management Report (Laguna Woods) All Detection Types

01-May-2011 to 31-May-2011

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
<b>Total Processed Incidents</b>	0	0	0	15	93	108
<b>Less Uncontrollable Factors</b>						
Obstruction						
Driver Obstruction/Duckers	0	0	0	0	2	2
Plate Obstruction	0	0	0	1	7	8
Police Rejects						
Emergency Vehicle Responding	0	0	0	1	1	2
Face Obstruction	0	0	0	0	2	2
Gender Mismatch	0	0	0	0	1	1
Incorrect/Incomplete DMV	0	0	0	2	13	15
Police Discretion	0	0	0	1	1	2
Safe Turn On Red	0	0	0	1	0	1
Policy/Weather						
Sun Glare	0	0	0	0	10	10
Registration Issues						
Paper Plates	0	0	0	0	2	2
<b>Total</b>	0	0	0	6	39	45
<b>Sub Total Violations</b>	0	0	0	9	54	63
Less in Progress	0	0	0	0	0	0
<b>Available For Prosecution</b>	0	0	0	9	54	63
<b>Less Rejects</b>						
Camera Malfunction						
Misc Camera Issue	0-00%	0-00%	0-00%	4-44%	0-00%	4-06%
Process Issues						
Too Old	0-00%	0-00%	0-00%	0-00%	2-04%	2-03%
<b>Total</b>	0-00%	0-00%	0-00%	4-44%	2-04%	6-10%
<b>Approved Violations</b>	0-00%	0-00%	0-00%	5-56%	52-96%	57-90%

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# Customer Management Report (Laguna Woods) All Detection Types

01-May-2011 to 31-May-2011

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Notices Printed	0-00%	0-00%	0-00%	5-56%	52-96%	57-90%

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# Customer Management Report (Laguna Woods) All Detection Types

01-Sep-2012 to 30-Sep-2012

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
<b>Total Processed Incidents</b>	90	78	190	19	85	462
<b>Less Uncontrollable Factors</b>						
Obstruction						
Driver Obstruction/Duckers	20	18	4	1	3	46
Motor Cycle Helmet	0	0	0	0	1	1
Plate Obstruction	6	4	2	0	8	20
Vehicle Obstruction	6	3	8	0	0	17
Police Rejects						
Emergency Vehicle Responding	1	1	1	2	2	7
Face Obstruction	2	0	1	0	0	3
Incorrect/Incomplete DMV	0	0	4	0	1	5
Police Discretion	0	0	0	0	1	1
Safe Turn On Red	7	5	64	0	2	78
Policy/Weather						
Sun Glare	1	14	4	0	2	21
Registration Issues						
Paper Plates	1	2	8	1	0	12
<b>Total</b>	44	47	96	4	20	211
<b>Sub Total Violations</b>	46	31	94	15	65	251
Less in Progress	0	0	0	0	0	0
<b>Available For Prosecution</b>	46	31	94	15	65	251

<b>Less Rejects</b>							
Camera Malfunction	Face Camera Flash	0-00%	1-03%	0-00%	0-00%	0-00%	1-00%
	Face Not in Frame	2-04%	1-03%	1-01%	0-00%	1-02%	5-02%
	Rear Plate Camera Blurry	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%
Process Issues	Too Old	3-07%	2-06%	12-13%	4-27%	1-02%	22-09%

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# Customer Management Report (Laguna Woods) All Detection Types

01-Sep-2012 to 30-Sep-2012

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total	5-11%	4-13%	14-15%	4-27%	2-03%	29-12%
Approved Violations	41-89%	27-87%	80-85%	11-73%	63-97%	222-88%
Total Notices Printed	41-89%	27-87%	80-85%	11-73%	63-97%	222-88%

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# Customer Management Report (Laguna Woods) All Detection Types

01-Oct-2012 to 31-Oct-2012

Operator Id: %

		LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
<b>Total Processed Incidents</b>		81	77	193	22	72	445
<b>Less Uncontrollable Factors</b>							
Obstruction	Driver Obstruction/Duckers	25	23	16	0	4	68
	Plate Obstruction	8	1	4	0	8	21
	Vehicle Obstruction	4	2	3	0	1	10
Police Rejects	Emergency Vehicle Responding	1	0	0	1	0	2
	Face Obstruction	0	2	0	0	0	2
	Invalid Offense	0	0	1	0	0	1
	Police Discretion	2	1	3	2	5	13
	Safe Turn On Red	2	2	55	0	2	61
	Sun Glare	1	0	1	0	0	2
	Policy/Weather	Sun Glare	1	16	6	0	1
Registration Issues	Paper Plates	0	1	1	0	2	4
	Wrong or No DMV	0	1	0	0	0	1
<b>Total</b>		44	49	90	3	23	209
<b>Sub Total Violations</b>		37	28	103	19	49	236
Less in Progress		0	0	0	0	0	0
<b>Available For Prosecution</b>		37	28	103	19	49	236
<b>Less Rejects</b>							
Camera Malfunction	Face Camera Flash	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%
	Face Camera Focus Blurry	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%
	Face Not in Frame	0-00%	0-00%	0-00%	0-00%	1-02%	1-00%
	Rear Plate Camera Blurry	0-00%	1-04%	2-02%	0-00%	1-02%	4-02%

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# Customer Management Report (Laguna Woods) All Detection Types

01-Oct-2012 to 31-Oct-2012

Operator Id: %

		LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Process	Too Old	0-00%	1-04%	3-03%	0-00%	2-04%	6-03%
Issues							
Total		0-00%	2-07%	7-07%	0-00%	4-08%	13-06%
Approved Violations		37-100%	26-93%	96-93%	19-100%	45-92%	223-94%
Total Notices Printed		37-100%	26-93%	96-93%	19-100%	45-92%	223-94%

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# Customer Management Report (Laguna Woods) All Detection Types

01-Nov-2012 to 30-Nov-2012

Operator Id: %

		LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
<b>Total Processed Incidents</b>		72	65	176	21	61	395
<b>Less Uncontrollable Factors</b>							
Obstruction	Driver Obstruction/Duckers	19	20	12	0	1	52
	Motor Cycle Helmet	0	0	1	0	0	1
	Plate Obstruction	6	4	1	0	1	12
	Signal Obstruction	1	0	0	0	0	1
	Vehicle Obstruction	7	2	10	1	2	22
Police Rejects	Emergency Vehicle Responding	1	0	0	1	0	2
	Incorrect/Incomplete DMV	0	2	2	0	0	4
	Invalid Offense	0	0	2	0	0	2
	Police Discretion	0	0	0	1	2	3
	Safe Turn On Red	9	8	57	2	2	78
Policy/Weather	Sun Glare	0	4	4	0	6	14
	Weather/Nature	1	1	1	0	0	3
Registration Issues	Out of Country Plate	0	0	1	0	0	1
	Paper Plates	3	2	3	0	2	10
<b>Total</b>		47	43	94	5	16	205
<b>Sub Total Violations</b>		25	22	82	16	45	190
Less in Progress		0	0	0	0	0	0
<b>Available For Prosecution</b>		25	22	82	16	45	190

<b>Less Rejects</b>							
Camera Malfunction	Face Camera Flash	0-00%	3-14%	0-00%	0-00%	0-00%	3-02%
	Face Camera Focus Blurry	0-00%	0-00%	1-01%	0-00%	0-00%	1-01%
	Plate Burn Out	0-00%	0-00%	0-00%	0-00%	6-13%	6-03%

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# Customer Management Report (Laguna Woods) All Detection Types

01-Nov-2012 to 30-Nov-2012

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Rear Plate Camera Blurry	0-00%	0-00%	1-01%	0-00%	0-00%	1-01%
Rear Plate Flash Inappropriate	0-00%	1-05%	0-00%	0-00%	0-00%	1-01%
Police Rejects Driver Unidentifiable images poor	0-00%	1-05%	0-00%	0-00%	0-00%	1-01%
Total	0-00%	5-23%	2-02%	0-00%	6-13%	13-07%
Approved Violations	25-100%	17-77%	80-98%	16-100%	39-87%	177-93%
Total Notices Printed	25-100%	17-77%	80-98%	16-100%	39-87%	177-93%

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# Customer Management Report (Laguna Woods) All Detection Types

01-Dec-2012 to 31-Dec-2012

Operator Id: %

		LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
<b>Total Processed Incidents</b>		74	72	199	16	77	438
<b>Less Uncontrollable Factors</b>							
Obstruction	Driver Obstruction/Duckers	21	18	15	1	2	57
	Plate Obstruction	1	3	0	0	1	5
	Vehicle Obstruction	3	5	14	0	2	24
Police Rejects	Emergency Vehicle Responding	1	0	1	3	1	6
	Incorrect/Incomplete DMV	0	0	0	0	1	1
	Invalid Offense	0	0	1	0	0	1
	On or Passed the Stop Bar (PD).	0	0	0	0	1	1
	Police Discretion	1	0	2	2	7	12
	Safe Turn On Red	9	1	60	1	1	72
	Total	12	0	4	5	9	30
Policy/Weather	Extended Vehicle	1	0	0	0	0	1
	Sun Glare	1	10	4	0	1	16
	Weather/Nature	1	4	3	0	0	8
Registration Issues	Paper Plates	2	4	14	0	3	23
	Total	41	45	114	7	20	227
<b>Sub Total Violations</b>		33	27	85	9	57	211
Less in Progress		0	0	0	0	0	0
<b>Available For Prosecution</b>		33	27	85	9	57	211
<b>Less Rejects</b>							
Camera Malfunction	Face Camera Focus Blurry	1-03%	3-11%	0-00%	0-00%	0-00%	4-02%
	Misc Camera Issue	1-03%	0-00%	0-00%	0-00%	0-00%	1-00%
	Plate Burn Out	0-00%	0-00%	0-00%	0-00%	3-05%	3-01%

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# Customer Management Report (Laguna Woods) All Detection Types

01-Dec-2012 to 31-Dec-2012

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Rear Plate Camera Blurry	0-00%	1-04%	0-00%	0-00%	0-00%	1-00%
Police Rejects						
Driver Unidentifiable images poor	2-06%	3-11%	3-04%	0-00%	0-00%	8-04%
Red-light not visible in	1-03%	0-00%	0-00%	0-00%	0-00%	1-00%
Unclear Scene Image	0-00%	0-00%	0-00%	0-00%	1-02%	1-00%
Total	5-15%	7-26%	3-04%	0-00%	4-07%	19-09%
Approved Violations	28-85%	20-74%	82-96%	9-100%	53-93%	192-91%
Total Notices Printed	28-85%	20-74%	82-96%	9-100%	53-93%	192-91%

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# Customer Management Report (Laguna Woods) All Detection Types

01-Jan-2013 to 31-Jan-2013

Operator Id: %

		LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
<b>Total Processed Incidents</b>		74	32	185	16	112	419
<b>Less Uncontrollable Factors</b>							
Obstruction	Driver Obstruction/Duckers	17	9	11	0	0	37
	Plate Obstruction	2	1	2	1	4	10
	Vehicle Obstruction	5	3	11	0	0	19
Police Rejects	Emergency Vehicle Responding	2	0	0	1	1	4
	Face Obstruction	0	0	5	1	3	9
	Incorrect Plate on Vehicle	0	0	1	0	0	1
	Incorrect/Incomplete DMV	0	0	0	0	1	1
	Multiple vehicles in frame	0	0	1	0	1	2
	Police Discretion	2	0	7	1	27	37
	Safe Turn On Red	13	2	63	1	0	79
Policy/Weather	Extended Vehicle	1	0	0	0	0	1
	Sun Glare	0	1	3	0	0	4
	Weather/Nature	1	0	0	0	0	1
Registration Issues	Paper Plates	3	0	9	1	4	17
<b>Total</b>		46	16	113	6	41	222
<b>Sub Total Violations</b>		28	16	72	10	71	197
Less in Progress		0	0	0	0	0	0
<b>Available For Prosecution</b>		28	16	72	10	71	197

## Less Rejects

Camera Malfunction	Face Camera Flash	0-00%	1-06%	1-01%	0-00%	0-00%	2-01%
	Face Camera No Flash	0-00%	1-06%	0-00%	0-00%	0-00%	1-01%

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# Customer Management Report (Laguna Woods) All Detection Types

01-Jan-2013 to 31-Jan-2013

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Misc Camera Issue	1-04%	0-00%	0-00%	0-00%	0-00%	1-01%
Rear Plate Camera Blurry	0-00%	2-12%	1-01%	0-00%	0-00%	3-02%
Scene Image Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	3-04%	3-02%
Scene Image No Flash	0-00%	0-00%	0-00%	0-00%	1-01%	1-01%
Police Rejects						
Driver Unidentifiable images poor	8-29%	5-31%	9-12%	0-00%	4-06%	26-13%
Unclear Scene Image	0-00%	0-00%	1-01%	0-00%	0-00%	1-01%
Total	9-32%	9-56%	12-17%	0-00%	8-11%	38-19%
Approved Violations	19-68%	7-44%	60-83%	10-100%	63-89%	159-81%
Total Notices Printed	19-68%	7-44%	60-83%	10-100%	63-89%	159-81%

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