

Customer Management Report (Laguna Woods) All Detection Types

01-Feb-2013 to 28-Feb-2013

Operator Id: %

		LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Processed Incidents		49	164	145	20	93	471
Less Uncontrollable Factors							
Obstruction	Driver Obstruction/Duckers	11	45	8	0	2	66
	Motor Cycle Helmet	0	1	0	0	0	1
	Plate Obstruction	3	5	1	0	4	13
	Vehicle Obstruction	3	26	13	0	2	44
Police Rejects	Emergency Vehicle Responding	1	0	0	1	1	3
	Face Obstruction	1	0	1	1	3	6
	Gender Mismatch	2	0	3	0	1	6
	Incorrect/Incomplete DMV	0	0	3	2	2	7
	Multiple vehicles in frame	0	1	1	0	0	2
	Police Discretion	3	1	7	4	17	32
	Safe Turn On Red	1	19	26	0	1	47
Policy/Weather	Sun Glare	1	34	2	0	1	38
Registration Issues	Out of Country Plate	0	0	1	0	0	1
	Paper Plates	0	0	6	0	2	8
Total		26	132	72	8	36	274
Sub Total Violations		23	32	73	12	57	197
Less in Progress		0	0	0	0	0	0
Available For Prosecution		23	32	73	12	57	197
Less Rejects							
Camera Malfunction	Face Camera Flash	0-00%	1-03%	0-00%	0-00%	0-00%	1-01%
	Face Camera Focus Blurry	0-00%	1-03%	0-00%	0-00%	0-00%	1-01%
	Face Not in Frame	0-00%	0-00%	0-00%	1-08%	0-00%	1-01%

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Customer Management Report (Laguna Woods) All Detection Types

01-Feb-2013 to 28-Feb-2013

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Plate Not in Frame	0-00%	0-00%	1-01%	0-00%	0-00%	1-01%
Rear Plate Camera Blurry	0-00%	4-12%	0-00%	1-08%	0-00%	5-03%
Police Rejects						
Driver Unidentifiable images poor	4-17%	13-41%	19-26%	1-08%	7-12%	44-22%
Unclear Scene Image	0-00%	10-31%	0-00%	0-00%	0-00%	10-05%
Total	4-17%	29-91%	20-27%	3-25%	7-12%	63-32%
Approved Violations	19-83%	3-09%	53-73%	9-75%	50-88%	134-68%
Total Notices Printed	19-83%	3-09%	53-73%	9-75%	50-88%	134-68%

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Customer Management Report (Laguna Woods) All Detection Types

01-Mar-2013 to 31-Mar-2013

Operator Id: %

		LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Processed Incidents		84	394	121	43	118	760
Less Uncontrollable Factors							
Obstruction	Driver Obstruction/Duckers	20	80	6	2	3	111
	Plate Obstruction	5	31	0	0	7	43
	Vehicle Obstruction	2	45	4	0	0	51
Police Rejects	Emergency Vehicle Responding	1	0	2	1	3	7
	Face Obstruction	4	1	3	1	2	11
	Gender Mismatch	1	0	3	1	2	7
	Incorrect/Incomplete DMV	0	0	1	0	0	1
	Police Discretion	2	1	8	6	27	44
	Safe Turn On Red	2	49	40	0	2	93
	Sun Glare	1	2	0	0	2	5
Policy/Weather	Extended Vehicle	1	0	0	0	0	1
	Sun Glare	5	92	6	0	5	108
	Weather/Nature	1	0	0	1	2	4
	Yellow with Red Light	0	0	0	1	0	1
Registration Issues	Paper Plates	1	6	4	1	1	13
Total		46	307	77	14	56	500
Sub Total Violations		38	87	44	29	62	260
Less in Progress		0	0	0	0	0	0
Available For Prosecution		38	87	44	29	62	260
Less Rejects							
Camera Malfunction	Face Camera Flash	0-00%	8-09%	0-00%	0-00%	0-00%	8-03%

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Customer Management Report (Laguna Woods) All Detection Types

01-Mar-2013 to 31-Mar-2013

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
violation						
Face Camera No Flash	0-00%	1-01%	0-00%	0-00%	0-00%	1-00%
Face Not in Frame	0-00%	0-00%	0-00%	1-03%	2-03%	3-01%
Misc Camera Issue	0-00%	0-00%	1-02%	0-00%	0-00%	1-00%
Rear Plate Camera Blurry	1-03%	1-01%	0-00%	0-00%	0-00%	2-01%
Rear Plate Flash Inappropriate	0-00%	1-01%	0-00%	0-00%	2-03%	3-01%
Scene Image No Flash	1-03%	0-00%	0-00%	0-00%	0-00%	1-00%
Police Rejects						
Driver Unidentifiable images poor	16-42%	23-26%	17-39%	4-14%	7-11%	67-26%
Unclear Scene Image	0-00%	37-43%	1-02%	0-00%	1-02%	39-15%
Total	18-47%	71-82%	19-43%	5-17%	12-19%	125-48%
Approved Violations	20-53%	16-18%	25-57%	24-83%	50-81%	135-52%
Total Notices Printed	20-53%	16-18%	25-57%	24-83%	50-81%	135-52%

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Customer Management Report (Laguna Woods) All Detection Types

01-Apr-2013 to 30-Apr-2013

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Processed Incidents	68	89	177	46	93	473
Less Uncontrollable Factors						
Obstruction						
Driver Obstruction/Duckers	12	14	9	1	2	38
Plate Obstruction	4	1	3	0	9	17
Vehicle Obstruction	1	1	1	0	0	3
Police Rejects						
Emergency Vehicle Responding	0	0	0	3	5	8
Face Obstruction	9	0	17	8	6	40
Gender Mismatch	0	0	2	2	2	6
Incorrect/Incomplete DMV	0	0	2	0	2	4
Police Discretion	5	2	9	13	23	52
Safe Turn On Red	3	3	56	0	0	62
Sun Glare	1	2	0	0	1	4
Policy/Weather						
Extended Vehicle	1	0	0	0	0	1
Sun Glare	8	38	10	0	2	58
Weather/Nature	0	1	0	0	0	1
Registration Issues						
Paper Plates	3	2	4	0	2	11
Total	47	64	113	27	54	305
Sub Total Violations	21	25	64	19	39	168
Less in Progress	0	0	0	0	0	0
Available For Prosecution	21	25	64	19	39	168

Less Rejects

Camera Malfunction	Face Camera Flash	0-00%	2-08%	2-03%	0-00%	0-00%	4-02%
	Face Camera Focus Blurry	0-00%	3-12%	0-00%	0-00%	0-00%	3-02%

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Customer Management Report (Laguna Woods) All Detection Types

01-Apr-2013 to 30-Apr-2013

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Face Camera No Flash	0-00%	3-12%	0-00%	0-00%	0-00%	3-02%
Face Not in Frame	0-00%	2-08%	0-00%	0-00%	0-00%	2-01%
Plate Burn Out	4-19%	0-00%	0-00%	0-00%	0-00%	4-02%
Plate Not in Frame	0-00%	0-00%	1-02%	0-00%	0-00%	1-01%
Rear Plate Camera Blurry	0-00%	0-00%	1-02%	0-00%	2-05%	3-02%
Police Rejects						
Driver Unidentifiable images poor	13-62%	9-36%	35-55%	3-16%	7-18%	67-40%
Unclear Scene Image	0-00%	3-12%	1-02%	0-00%	0-00%	4-02%
Total	17-81%	22-88%	40-62%	3-16%	9-23%	91-54%
Approved Violations	4-19%	3-12%	24-38%	16-84%	30-77%	77-46%
Total Notices Printed	4-19%	3-12%	24-38%	16-84%	30-77%	77-46%

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Customer Management Report (Laguna Woods) All Detection Types

01-May-2013 to 31-May-2013

Operator Id: %

		LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Processed Incidents		100	79	189	31	56	455
Less Uncontrollable Factors							
Obstruction	Driver Obstruction/Duckers	24	24	5	1	0	54
	Motor Cycle Helmet	0	0	0	1	0	1
	Plate Obstruction	7	4	1	0	3	15
	Vehicle Obstruction	3	1	8	0	0	12
Police Rejects	Emergency Vehicle Responding	0	0	0	0	1	1
	Face Obstruction	19	5	36	3	12	75
	Gender Mismatch	0	1	2	1	2	6
	Incorrect/Incomplete DMV	0	1	1	0	1	3
	Plate Obstruction (PD)	1	0	0	0	0	1
	Police Discretion	4	1	2	5	7	19
	Safe Turn On Red	3	1	31	0	1	36
	Sun Glare	2	0	1	0	3	6
Policy/Weather	Sun Glare	6	13	9	0	4	32
Registration Issues	Paper Plates	2	0	8	0	0	10
Total		71	51	104	11	34	271
Sub Total Violations		29	28	85	20	22	184
Less in Progress		7	6	11	5	3	32
Available For Prosecution		22	22	74	15	19	152
Less Rejects							
Camera Malfunction	Face Camera Flash	0-00%	2-09%	0-00%	0-00%	0-00%	2-01%
	Face Not in Frame	1-05%	0-00%	1-01%	0-00%	0-00%	2-01%

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Customer Management Report (Laguna Woods) All Detection Types

01-May-2013 to 31-May-2013

Operator Id: %

		LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Police Rejects	Driver Unidentifiable images poor	11-50%	12-55%	41-55%	4-27%	3-16%	71-47%
	Unclear Scene Image	0-00%	3-14%	0-00%	0-00%	0-00%	3-02%
Process Issues	Too Old	5-23%	3-14%	17-23%	4-27%	3-16%	32-21%
Total		17-77%	20-91%	59-80%	8-53%	6-32%	110-72%
Approved Violations		5-23%	2-09%	15-20%	7-47%	13-68%	42-28%
Total Notices Printed		5-23%	2-09%	15-20%	7-47%	13-68%	42-28%

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