

Customer Management Report (Laguna Woods) All Detection Types

01-May-2013 to 31-May-2013

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Processed Incidents	103	80	191	29	56	459
Less Uncontrollable Factors						
Obstruction						
Driver Obstruction/Duckers	25	25	5	1	0	56
Motor Cycle Helmet	0	0	0	1	0	1
Plate Obstruction	7	4	1	0	3	15
Vehicle Obstruction	3	1	8	0	0	12
Police Rejects						
Emergency Vehicle Responding	0	0	0	0	1	1
Face Obstruction	23	6	40	3	14	86
Gender Mismatch	0	1	2	1	3	7
Incorrect/Incomplete DMV	0	1	1	0	1	3
Plate Obstruction (PD)	1	0	0	0	0	1
Police Discretion	4	1	2	7	7	21
Safe Turn On Red	5	1	33	0	1	40
Sun Glare	2	0	1	0	3	6
Policy/Weather						
Extended Vehicle	1	0	0	0	0	1
Sun Glare	6	13	9	0	4	32
Registration Issues						
Paper Plates	2	0	9	0	0	11
Total	79	53	111	13	37	293
Sub Total Violations	24	27	80	16	19	166
Less in Progress	0	0	0	0	0	0
Available For Prosecution	24	27	80	16	19	166

Less Rejects

Camera	Face Camera Flash	0-00%	2-07%	0-00%	0-00%	0-00%	2-01%
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Customer Management Report (Laguna Woods) All Detection Types

01-May-2013 to 31-May-2013

Operator Id: %

		LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Violation	Face Not in Frame	1-04%	0-00%	1-01%	0-00%	0-00%	2-01%
Police Rejects	Driver Unidentifiable images poor	13-54%	16-59%	45-56%	5-31%	3-16%	82-49%
	Unclear Scene Image	0-00%	4-15%	0-00%	0-00%	0-00%	4-02%
Process Issues	Too Old	5-21%	3-11%	17-21%	4-25%	3-16%	32-19%
Total		19-79%	25-93%	63-79%	9-56%	6-32%	122-73%
Approved Violations		5-21%	2-07%	17-21%	7-44%	13-68%	44-27%
Total Notices Printed		5-21%	2-07%	17-21%	7-44%	13-68%	44-27%

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Customer Management Report (Laguna Woods) All Detection Types

01-Jun-2013 to 30-Jun-2013

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Processed Incidents	76	77	137	39	87	416
Less Uncontrollable Factors						
Obstruction						
Driver Obstruction/Duckers	17	26	6	0	3	52
Plate Obstruction	8	2	1	1	3	15
Vehicle Obstruction	2	4	2	0	0	8
Police Rejects						
Emergency Vehicle Responding	0	0	1	1	3	5
Face Obstruction	11	3	19	2	22	57
Gender Mismatch	0	0	2	0	0	2
Incorrect/Incomplete DMV	2	0	1	0	2	5
Multiple vehicles in frame	0	0	0	0	1	1
Police Discretion	3	2	6	4	20	35
Safe Turn On Red	4	3	36	1	0	44
Sun Glare	0	1	1	0	2	4
Policy/Weather						
Sun Glare	4	10	7	0	1	22
Registration Issues						
Paper Plates	0	0	2	0	4	6
Total	51	51	84	9	61	256
Sub Total Violations	25	26	53	30	26	160
Less in Progress	0	0	0	0	0	0
Available For Prosecution	25	26	53	30	26	160

Less Rejects

Camera Malfunction	Misc Camera Issue	0-00%	0-00%	0-00%	21-70%	0-00%	21-13%
Police Rejects	Driver Unidentifiable images poor	7-28%	17-65%	15-28%	3-10%	13-50%	55-34%
	Unclear Scene Image	3-12%	8-31%	0-00%	0-00%	0-00%	11-07%

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Customer Management Report (Laguna Woods) All Detection Types

01-Jun-2013 to 30-Jun-2013

Operator Id: %

		LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Process	Too Old	0-00%	0-00%	0-00%	2-07%	0-00%	2-01%
Issues							
Total		10-40%	25-96%	15-28%	26-87%	13-50%	89-56%
Approved Violations		15-60%	1-04%	38-72%	4-13%	13-50%	71-44%
Total Notices Printed		15-60%	1-04%	38-72%	4-13%	13-50%	71-44%

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Customer Management Report (Laguna Woods) All Detection Types

01-Jul-2013 to 31-Jul-2013

Operator Id: %

		LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Processed Incidents		98	75	140	9	130	452
Less Uncontrollable Factors							
Obstruction	Driver Obstruction/Duckers	24	21	4	0	6	55
	Plate Obstruction	5	3	1	0	5	14
	Vehicle Obstruction	4	0	6	0	0	10
Police Rejects	Emergency Vehicle Responding	0	0	2	0	1	3
	Face Obstruction	10	5	17	1	12	45
	Gender Mismatch	0	0	1	0	0	1
	Incorrect/Incomplete DMV	2	1	4	0	2	9
	Multiple vehicles in frame	0	0	0	0	5	5
	Police Discretion	7	5	4	1	17	34
	Safe Turn On Red	5	8	26	1	0	40
	Sun Glare	3	0	1	0	2	6
	Policy/Weather	Extended Vehicle	0	0	0	0	1
Sun Glare		5	7	5	2	4	23
Registration Issues	Paper Plates	3	1	1	0	4	9
Total		68	51	72	5	59	255
Sub Total Violations		30	24	68	4	71	197
Less in Progress		0	0	0	0	0	0
Available For Prosecution		30	24	68	4	71	197
Less Rejects							
Camera Malfunction	Plate Not in Frame	1-03%	0-00%	0-00%	0-00%	0-00%	1-01%
	Rear Plate Camera Blurry	0-00%	0-00%	0-00%	0-00%	1-01%	1-01%

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Customer Management Report (Laguna Woods) All Detection Types

01-Jul-2013 to 31-Jul-2013

Operator Id: %

		LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Police Rejects	Driver Unidentifiable images poor	10-33%	3-12%	14-21%	2-50%	17-24%	46-23%
	Insufficient Strobe Lighting	0-00%	0-00%	1-01%	0-00%	0-00%	1-01%
	Unclear Scene Image	0-00%	6-25%	0-00%	0-00%	0-00%	6-03%
Process Issues	Too Old	5-17%	4-17%	12-18%	0-00%	12-17%	33-17%
Total		16-53%	13-54%	27-40%	2-50%	30-42%	88-45%
Approved Violations		14-47%	11-46%	41-60%	2-50%	41-58%	109-55%
Total Notices Printed		14-47%	11-46%	41-60%	2-50%	41-58%	109-55%

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Customer Management Report (Laguna Woods) All Detection Types

01-Aug-2013 to 31-Aug-2013

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Processed Incidents	101	69	143	34	75	422
Less Uncontrollable Factors						
Obstruction						
Driver Obstruction/Duckers	21	18	3	0	3	45
Plate Obstruction	5	3	2	1	1	12
Vehicle Obstruction	9	4	3	0	0	16
Police Rejects						
Emergency Vehicle Responding	0	0	0	1	0	1
Face Obstruction	8	3	17	1	7	36
Gender Mismatch	1	1	1	0	1	4
Incorrect/Incomplete DMV	2	0	5	1	4	12
Invalid Offense	0	0	0	0	1	1
Multiple vehicles in frame	0	0	2	0	0	2
Police Discretion	2	2	1	2	4	11
Safe Turn On Red	7	4	34	1	1	47
Sun Glare	1	0	0	0	2	3
Policy/Weather						
Extended Vehicle	0	0	0	0	1	1
Sun Glare	3	8	5	1	5	22
Registration Issues						
Paper Plates	3	2	4	0	2	11
Total	62	45	77	8	32	224
Sub Total Violations	39	24	66	26	43	198
Less in Progress	0	0	0	0	0	0
Available For Prosecution	39	24	66	26	43	198

Less Rejects

Camera	Face Camera Flash	0-00%	2-08%	0-00%	0-00%	0-00%	2-01%
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Customer Management Report (Laguna Woods) All Detection Types

01-Aug-2013 to 31-Aug-2013

Operator Id: %

		LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Violation	Face Not in Frame	0-00%	0-00%	0-00%	0-00%	1-02%	1-01%
	Misc Camera Issue	0-00%	0-00%	0-00%	0-00%	3-07%	3-02%
	Rear Plate Camera Blurry	0-00%	0-00%	1-02%	0-00%	0-00%	1-01%
Police Rejects	Driver Unidentifiable images poor	8-21%	7-29%	3-05%	1-04%	3-07%	22-11%
	Unclear Scene Image	1-03%	4-17%	0-00%	0-00%	0-00%	5-03%
Process Issues	Too Old	0-00%	0-00%	0-00%	1-04%	0-00%	1-01%
Total		9-23%	13-54%	4-06%	2-08%	7-16%	35-18%
Approved Violations		30-77%	11-46%	62-94%	24-92%	36-84%	163-82%
Total Notices Printed		30-77%	11-46%	62-94%	24-92%	36-84%	163-82%

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Customer Management Report (Laguna Woods) All Detection Types

01-Sep-2013 to 30-Sep-2013

Operator Id: %

		LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Processed Incidents		101	73	170	25	73	442
Less Uncontrollable Factors							
Obstruction	Driver Obstruction/Duckers	29	14	5	0	2	50
	Plate Obstruction	6	2	3	0	7	18
	Vehicle Obstruction	0	2	4	0	0	6
Police Rejects	Emergency Vehicle Responding	0	2	1	4	3	10
	Face Obstruction	13	5	13	1	6	38
	Incorrect/Incomplete DMV	2	0	3	0	3	8
	Police Discretion	5	1	4	3	10	23
	Safe Turn On Red	7	2	37	0	2	48
	Sun Glare	0	3	3	0	1	7
Policy/Weather	Sun Glare	2	11	0	0	1	14
Registration Issues	Out of Country Plate	0	1	1	1	0	3
	Paper Plates	2	0	7	0	2	11
Total		66	43	81	9	37	236
Sub Total Violations		35	30	89	16	36	206
Less in Progress		0	0	0	0	0	0
Available For Prosecution		35	30	89	16	36	206
Less Rejects							
Camera Malfunction	Face Camera Flash	0-00%	2-07%	1-01%	0-00%	0-00%	3-01%
	Face Not in Frame	0-00%	0-00%	0-00%	1-06%	0-00%	1-00%
	Plate Burn Out	1-03%	0-00%	0-00%	0-00%	0-00%	1-00%
	Rear Plate Camera Blurry	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%

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Customer Management Report (Laguna Woods) All Detection Types

01-Sep-2013 to 30-Sep-2013

Operator Id: %

		LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Police Rejects	Driver Unidentifiable images poor	5-14%	9-30%	4-04%	0-00%	4-11%	22-11%
	Insufficient Strobe Lighting	0-00%	0-00%	0-00%	0-00%	1-03%	1-00%
	Red-light not visible in	0-00%	0-00%	0-00%	1-06%	0-00%	1-00%
	Unclear Scene Image	2-06%	6-20%	0-00%	0-00%	0-00%	8-04%
Process Issues	Too Old	3-09%	1-03%	11-12%	0-00%	1-03%	16-08%
Total		11-31%	18-60%	17-19%	2-12%	6-17%	54-26%
Approved Violations		24-69%	12-40%	72-81%	14-88%	30-83%	152-74%
Total Notices Printed		24-69%	12-40%	72-81%	14-88%	30-83%	152-74%

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Customer Management Report (Laguna Woods) All Detection Types

01-Oct-2013 to 31-Oct-2013

Operator Id: %

		LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Processed Incidents		94	68	191	49	104	506
Less Uncontrollable Factors							
Obstruction	Driver Obstruction/Duckers	21	23	5	1	1	51
	Motor Cycle Helmet	0	0	1	1	0	2
	Plate Obstruction	1	1	0	1	7	10
	Vehicle Obstruction	2	3	14	1	2	22
Police Rejects	Emergency Vehicle Responding	0	0	3	4	7	14
	Face Obstruction	1	0	0	0	0	1
	Incorrect Plate on Vehicle	0	0	0	0	1	1
	On or Passed the Stop Bar (PD)	2	0	10	0	1	13
	Police Discretion	6	2	21	1	3	33
	Safe Turn On Red	0	1	11	0	0	12
Policy/Weather	Extended Vehicle	1	0	0	0	0	1
	Sun Glare	2	7	3	0	0	12
	Weather/Nature	1	1	5	0	0	7
Registration Issues	Out of Country Plate	0	0	0	0	1	1
	Paper Plates	2	0	9	1	3	15
Total		39	38	82	10	26	195
Sub Total Violations		55	30	109	39	78	311
Less in Progress		0	0	0	0	0	0
Available For Prosecution		55	30	109	39	78	311
Less Rejects							
Camera Malfunction	Face Camera Flash	0-00%	2-07%	0-00%	0-00%	0-00%	2-01%
	Face Camera Focus Blurry	0-00%	3-10%	2-02%	0-00%	0-00%	5-02%

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Customer Management Report (Laguna Woods) All Detection Types

01-Oct-2013 to 31-Oct-2013

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Face Not in Frame	0-00%	0-00%	0-00%	1-03%	0-00%	1-00%
Misc Camera Issue	0-00%	1-03%	0-00%	0-00%	0-00%	1-00%
Police Rejects						
Driver Unidentifiable images poor	1-02%	0-00%	0-00%	0-00%	0-00%	1-00%
No Video	0-00%	1-03%	0-00%	0-00%	0-00%	1-00%
Red-light not visible in	1-02%	0-00%	0-00%	0-00%	0-00%	1-00%
Unclear Scene Image	1-02%	1-03%	0-00%	0-00%	0-00%	2-01%
Process Issues						
Too Old	0-00%	0-00%	1-01%	1-03%	0-00%	2-01%
Total	3-05%	8-27%	3-03%	2-05%	0-00%	16-05%
Approved Violations	52-95%	22-73%	106-97%	37-95%	78-100%	295-95%
Total Notices Printed	52-95%	22-73%	106-97%	37-95%	78-100%	295-95%

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Customer Management Report (Laguna Woods) All Detection Types

01-Nov-2013 to 30-Nov-2013

Operator Id: %

		LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Processed Incidents		79	63	125	48	63	378
Less Uncontrollable Factors							
Obstruction	Driver Obstruction/Duckers	21	28	6	1	0	56
	Motor Cycle Helmet	2	0	1	0	0	3
	Plate Obstruction	1	2	2	1	2	8
	Vehicle Obstruction	1	4	9	0	1	15
Police Rejects	Emergency Vehicle Responding	1	0	1	0	3	5
	Face Obstruction	1	1	4	1	2	9
	On or Passed the Stop Bar (PD).	1	1	10	0	0	12
	Police Discretion	3	1	3	4	4	15
	Safe Turn On Red	0	0	2	0	0	2
Policy/Weather	Sun Glare	5	5	3	0	2	15
	Weather/Nature	1	0	2	0	0	3
Registration Issues	Out of Country Plate	0	0	1	0	0	1
	Paper Plates	2	1	6	3	3	15
Total		39	43	50	10	17	159
Sub Total Violations		40	20	75	38	46	219
Less in Progress		0	0	0	0	0	0
Available For Prosecution		40	20	75	38	46	219
Less Rejects							
Camera Malfunction	Face Camera Flash	0-00%	0-00%	0-00%	0-00%	1-02%	1-00%
	Face Camera Focus Blurry	1-02%	1-05%	0-00%	0-00%	0-00%	2-01%
	Face Not in Frame	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%
	Rear Plate Camera Blurry	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%

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Customer Management Report (Laguna Woods) All Detection Types

01-Nov-2013 to 30-Nov-2013

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Rear Plate Flash Inappropriate	1-02%	0-00%	0-00%	0-00%	0-00%	1-00%
Police Rejects						
Driver Unidentifiable images poor	2-05%	2-10%	2-03%	4-11%	0-00%	10-05%
Red-light not visible in	0-00%	1-05%	0-00%	0-00%	0-00%	1-00%
Unclear Scene Image	1-02%	0-00%	0-00%	0-00%	1-02%	2-01%
Total	5-12%	4-20%	4-05%	4-11%	2-04%	19-09%
Approved Violations	35-88%	16-80%	71-95%	34-89%	44-96%	200-91%
Total Notices Printed	35-88%	16-80%	71-95%	34-89%	44-96%	200-91%

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Customer Management Report (Laguna Woods) All Detection Types

01-Dec-2013 to 31-Dec-2013

Operator Id: %

		LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Processed Incidents		103	66	175	36	67	447
Less Uncontrollable Factors							
Obstruction	Driver Obstruction/Duckers	26	17	6	1	0	50
	Plate Obstruction	1	0	6	0	5	12
	Vehicle Obstruction	15	3	12	1	0	31
Police Rejects	Emergency Vehicle Responding	1	0	0	1	2	4
	On or Passed the Stop Bar (PD).	4	2	47	0	0	53
	Police Discretion	8	7	7	3	8	33
Policy/Weather	Extended Vehicle	0	0	1	0	0	1
	Sun Glare	5	5	2	1	3	16
	Weather/Nature	0	0	0	0	1	1
Registration Issues	Paper Plates	2	0	8	3	1	14
Total		62	34	89	10	20	215
Sub Total Violations		41	32	86	26	47	232
Less in Progress		0	0	0	0	0	0
Available For Prosecution		41	32	86	26	47	232
Less Rejects							
Camera Malfunction	Face Camera Flash	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%
	Face Camera Focus Blurry	0-00%	1-03%	0-00%	0-00%	0-00%	1-00%
Police Rejects	Red-light not visible in	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%
Total		0-00%	1-03%	2-02%	0-00%	0-00%	3-01%

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Customer Management Report (Laguna Woods) All Detection Types

01-Dec-2013 to 31-Dec-2013

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Approved Violations	41-100%	31-97%	84-98%	26-100%	47-100%	229-99%
Total Notices Printed	41-100%	31-97%	84-98%	26-100%	47-100%	229-99%

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