



# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Modesto) Redlight Incidents

01-Oct-2005 to 31-Oct-2005

	<u>PROCESSED</u> <u>INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR</u> <u>PROSECUTION</u>	<u>REJECTED</u> <u>VIOLATIONS</u>	<u>APPROVED</u> <u>VIOLATIONS</u>	<u>TOTAL NOTICES</u> <u>PRINTED</u>	<u>ISSUANCE</u> <u>RATE</u>
MOD-BRPR-01	136	28	0	108	29	79	79	73%
MOD-COSY-01	0	0	0	0	0	0	0	100%
MOD-OABR-01	183	56	0	127	31	96	96	76%
MOD-STSI-01	516	254	0	262	90	172	172	66%
MOD-TUST-01	67	32	0	35	13	22	22	63%
TOTAL	902	370	0	532	163	369	369	69%

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## CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Modesto) Redlight Incidents

01-Apr-2006 to 30-Apr-2006

	<u>PROCESSED</u> <u>INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR</u> <u>PROSECUTION</u>	<u>REJECTED</u> <u>VIOLATIONS</u>	<u>APPROVED</u> <u>VIOLATIONS</u>	<u>TOTAL NOTICES</u> <u>PRINTED</u>	<u>ISSUANCE</u> <u>RATE</u>
MOD-BRPR-01	81	29	0	52	10	42	42	81%
MOD-COSY-01	0	0	0	0	0	0	0	100%
MOD-OABR-01	125	53	0	72	26	46	46	64%
MOD-STSI-01	184	95	0	89	19	70	70	79%
MOD-TUST-01	41	27	0	14	5	9	9	64%
TOTAL	431	204	0	227	60	167	167	74%

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## CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Modesto) Redlight Incidents

01-Oct-2006 to 31-Oct-2006

	<u>PROCESSED</u> <u>INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR</u> <u>PROSECUTION</u>	<u>REJECTED</u> <u>VIOLATIONS</u>	<u>APPROVED</u> <u>VIOLATIONS</u>	<u>TOTAL NOTICES</u> <u>PRINTED</u>	<u>ISSUANCE</u> <u>RATE</u>
MOD-BRPR-01	87	33	0	54	10	44	44	81%
MOD-COSY-01	0	0	0	0	0	0	0	100%
MOD-OABR-01	153	53	0	100	13	87	87	87%
MOD-STSI-01	243	135	0	108	21	87	87	81%
MOD-TUST-01	54	43	0	11	3	8	8	73%
TOTAL	537	264	0	273	47	226	226	83%

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Modesto) Redlight Incidents

01-Apr-2007 to 30-Apr-2007

	<u>PROCESSED</u> <u>INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR</u> <u>PROSECUTION</u>	<u>REJECTED</u> <u>VIOLATIONS</u>	<u>APPROVED</u> <u>VIOLATIONS</u>	<u>TOTAL NOTICES</u> <u>PRINTED</u>	<u>ISSUANCE</u> <u>RATE</u>
MOD-BRPR-01	57	31	0	26	0	26	26	100%
MOD-COSY-01	923	499	0	424	246	178	178	42%
MOD-OABR-01	145	46	0	99	7	92	92	93%
MOD-STSI-01	143	91	0	52	5	47	47	90%
MOD-TUST-01	23	18	0	5	0	5	5	100%
TOTAL	1291	685	0	606	258	348	348	57%

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Modesto) Redlight Incidents

01-Oct-2007 to 31-Oct-2007

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
MOD-BRPR-01	310	106	0	204	8	196	196	96%
MOD-COSY-01	356	200	0	156	78	78	78	50%
MOD-OABR-01	113	53	0	60	6	54	54	90%
MOD-STSI-01	346	181	0	165	19	146	146	88%
MOD-TUST-01	99	57	0	42	5	37	37	88%
TOTAL	1224	597	0	627	116	511	511	81%

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## CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Modesto) Redlight Incidents

01-Apr-2008 to 30-Apr-2008

	<u>PROCESSED</u> <u>INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR</u> <u>PROSECUTION</u>	<u>REJECTED</u> <u>VIOLATIONS</u>	<u>APPROVED</u> <u>VIOLATIONS</u>	<u>TOTAL NOTICES</u> <u>PRINTED</u>	<u>ISSUANCE</u> <u>RATE</u>
MOD-BRPR-01	231	162	0	69	10	59	59	86%
MOD-COSY-01	407	272	0	135	15	120	120	89%
MOD-OABR-01	166	76	0	90	15	75	75	83%
MOD-STSI-01	163	116	0	47	18	29	29	62%
MOD-TUST-01	0	0	0	0	0	0	0	100%
TOTAL	967	626	0	341	58	283	283	83%

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Modesto) Redlight Incidents

01-Oct-2008 to 31-Oct-2008

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
MOD-BRPR-01	269	97	0	172	29	143	143	83%
MOD-COSY-01	280	147	0	133	39	94	94	71%
MOD-OABR-01	62	22	0	40	3	37	37	92%
MOD-STSI-01	256	171	0	85	17	68	68	80%
MOD-TUST-01	0	0	0	0	0	0	0	100%
TOTAL	867	437	0	430	88	342	342	80%

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Modesto) Redlight Incidents

01-Apr-2009 to 30-Apr-2009

	<u>PROCESSED</u> <u>INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR</u> <u>PROSECUTION</u>	<u>REJECTED</u> <u>VIOLATIONS</u>	<u>APPROVED</u> <u>VIOLATIONS</u>	<u>TOTAL NOTICES</u> <u>PRINTED</u>	<u>ISSUANCE</u> <u>RATE</u>
MOD-BRPR-01	407	198	0	209	17	192	192	92%
MOD-COSY-01	355	220	0	135	18	117	117	87%
MOD-OABR-01	84	28	0	56	0	56	56	100%
MOD-STSI-01	43	19	0	24	8	16	16	67%
MOD-TUST-01	0	0	0	0	0	0	0	100%
TOTAL	889	465	0	424	43	381	381	90%

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Modesto) Redlight Incidents

01-Oct-2009 to 31-Oct-2009

	<u>PROCESSED</u> <u>INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR</u> <u>PROSECUTION</u>	<u>REJECTED</u> <u>VIOLATIONS</u>	<u>APPROVED</u> <u>VIOLATIONS</u>	<u>TOTAL NOTICES</u> <u>PRINTED</u>	<u>ISSUANCE</u> <u>RATE</u>
MOD-BRPR-01	275	99	0	176	18	158	158	90%
MOD-COSY-01	330	204	0	126	20	106	106	84%
MOD-OABR-01	121	39	0	82	15	67	67	82%
MOD-STSI-01	79	51	0	28	3	25	25	89%
MOD-TUST-01	0	0	0	0	0	0	0	100%
TOTAL	805	393	0	412	56	356	356	86%

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## CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Modesto) Redlight Incidents

01-May-2013 to 31-May-2013

	<u>PROCESSED</u> <u>INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR</u> <u>PROSECUTION</u>	<u>REJECTED</u> <u>VIOLATIONS</u>	<u>APPROVED</u> <u>VIOLATIONS</u>	<u>TOTAL NOTICES</u> <u>PRINTED</u>	<u>ISSUANCE</u> <u>RATE</u>
MOD-BRPR-01	330	142	0	188	11	177	177	94%
MOD-COSY-01	166	97	0	69	6	63	63	91%
MOD-OABR-01	112	58	0	54	1	53	53	98%
MOD-STSI-01	59	40	0	19	3	16	16	84%
MOD-TUST-01	0	0	0	0	0	0	0	100%
TOTAL	667	337	0	330	21	309	309	94%

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Modesto) Redlight Incidents

01-Jun-2013 to 30-Jun-2013

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
MOD-BRPR-01	320	141	0	179	8	171	171	96%
MOD-COSY-01	135	72	0	63	9	54	54	86%
MOD-OABR-01	132	66	0	66	9	57	57	86%
MOD-STSI-01	45	28	0	17	5	12	12	71%
MOD-TUST-01	0	0	0	0	0	0	0	100%
TOTAL	632	307	0	325	31	294	294	90%

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Modesto) Redlight Incidents

01-Jul-2013 to 30-Jul-2013

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
MOD-BRPR-01	286	116	0	170	13	157	157	92%
MOD-COSY-01	121	68	0	53	5	48	48	91%
MOD-OABR-01	140	74	0	66	3	63	63	95%
MOD-STSI-01	82	46	0	36	7	29	29	81%
MOD-TUST-01	0	0	0	0	0	0	0	100%
<b>TOTAL</b>	<b>629</b>	<b>304</b>	<b>0</b>	<b>325</b>	<b>28</b>	<b>297</b>	<b>297</b>	<b>91%</b>

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Modesto) Redlight Incidents

01-Aug-2013 to 31-Aug-2013

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
MOD-BRPR-01	327	138	0	189	20	169	169	89%
MOD-COSY-01	162	86	0	76	13	63	63	83%
MOD-OABR-01	182	87	0	95	9	86	86	91%
MOD-STSI-01	173	117	0	56	6	50	50	89%
MOD-TUST-01	0	0	0	0	0	0	0	100%
TOTAL	844	428	0	416	48	368	368	88%

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Modesto) Redlight Incidents

01-Sep-2013 to 30-Sep-2013

	<u>PROCESSED</u> <u>INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR</u> <u>PROSECUTION</u>	<u>REJECTED</u> <u>VIOLATIONS</u>	<u>APPROVED</u> <u>VIOLATIONS</u>	<u>TOTAL NOTICES</u> <u>PRINTED</u>	<u>ISSUANCE</u> <u>RATE</u>
MOD-BRPR-01	306	136	0	170	28	142	142	84%
MOD-COSY-01	120	73	0	47	11	36	36	77%
MOD-OABR-01	125	55	0	70	22	48	48	69%
MOD-STSI-01	115	71	0	44	14	30	30	68%
MOD-TUST-01	0	0	0	0	0	0	0	100%
TOTAL	666	335	0	331	75	256	256	77%

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Modesto) Redlight Incidents

01-Oct-2013 to 31-Oct-2013

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
MOD-BRPR-01	310	122	0	188	24	164	164	87%
MOD-COSY-01	123	63	0	60	14	46	46	77%
MOD-OABR-01	132	65	0	67	12	55	55	82%
MOD-STSI-01	104	57	0	47	3	44	44	94%
MOD-TUST-01	0	0	0	0	0	0	0	100%
TOTAL	669	307	0	362	53	309	309	85%

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Modesto) Redlight Incidents

01-Nov-2013 to 30-Nov-2013

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
MOD-BRPR-01	375	110	0	265	13	252	252	95%
MOD-COSY-01	63	36	0	27	11	16	16	59%
MOD-OABR-01	105	43	0	62	23	39	39	63%
MOD-STSI-01	94	41	0	53	7	46	46	87%
MOD-TUST-01	0	0	0	0	0	0	0	100%
TOTAL	637	230	0	407	54	353	353	87%

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Modesto) Redlight Incidents

01-Dec-2013 to 31-Dec-2013

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
MOD-BRPR-01	170	43	7	120	2	118	112	98%
MOD-COSY-01	58	20	7	31	11	20	20	65%
MOD-OABR-01	66	34	8	24	3	21	18	88%
MOD-STSI-01	53	18	14	21	7	14	14	67%
MOD-TUST-01	0	0	0	0	0	0	0	100%
TOTAL	347	115	36	196	23	173	164	88%

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