

# Customer Management Report (Napa) Redlight Incidents

01-Dec-2011 to 31-Dec-2011

Operator Id: %

		NPA-1212-01	NPA-BRTTR-01	NPA-JEFFI-01	NPA-SOIM-01	TOTAL
<b>Total Processed Incidents</b>		69	34	116	251	470
<b>Less Uncontrollable Factors</b>						
Obstruction	Driver Obstruction/Duckers	2	0	2	15	19
	Plate Obstruction	2	1	0	13	16
	Signal Obstruction	0	0	1	0	1
	Vehicle Obstruction	0	0	0	2	2
Police Rejects	Driver ID - Poor Driver Image -	0	0	0	1	1
	Emergency Vehicle Responding	2	2	0	1	5
	Invalid Offense	0	0	5	0	5
	Non Violation -Vehicle Behind	1	0	0	0	1
	On or Passed the Stop Bar (PD)	0	1	1	0	2
	PD-Criteria	0	0	1	0	1
	Plate Unidentifiable	0	0	0	1	1
	Police Discretion	2	4	5	11	22
Policy/Weather	Extended Vehicle	3	0	3	10	16
er	Sun Glare	0	1	0	3	4
	Weather/Nature	1	0	0	1	2
Registration Issues	Paper Plates	1	3	3	6	13
<b>Total</b>		14	12	21	64	111
<b>Sub Total Violations</b>		55	22	95	187	359
Less in Progress		0	0	0	0	0
<b>Available For Prosecution</b>		55	22	95	187	359
<b>Less Rejects</b>						
Camera Malfunction	Face Camera Flash	0-00%	1-05%	0-00%	0-00%	1-00%
	Face Not in Frame	1-02%	0-00%	2-02%	8-04%	11-03%
	Misc Camera Issue	0-00%	1-05%	0-00%	0-00%	1-00%
	Plate Not in Frame	0-00%	0-00%	0-00%	1-01%	1-00%
Process Issues	Too Old	0-00%	0-00%	5-05%	1-01%	6-02%
<b>Total</b>		1-02%	2-09%	7-07%	10-05%	20-06%
<b>Approved Violations</b>		54-98%	20-91%	88-93%	177-95%	339-94%
<b>Total Notices Printed</b>		54-98%	20-91%	88-93%	177-95%	339-94%

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# Customer Management Report (Napa) Redlight Incidents

01-Dec-2011 to 31-Dec-2011

Operator Id: %

TOTAL	NPA-SOIM-01	NPA-JEFL-01	NPA-BRTR-01	NPA-1212-01
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# Customer Management Report (Napa) Redlight Incidents

01-Jan-2012 to 31-Jan-2012

Operator Id: %

	NPA-1212-01	NPA-BRTR-01	NPA-JEFI-01	NPA-SOIM-01	TOTAL
<b>Total Processed Incidents</b>	80	34	116	210	440
<b>Less Uncontrollable Factors</b>					
Obstruction					
Driver Obstruction/Duckers	4	1	1	10	16
Plate Obstruction	7	1	2	9	19
Vehicle Obstruction	0	0	0	2	2
Police Rejects					
Driver ID - Poor Driver Image -	1	0	0	1	2
Emergency Vehicle Responding	2	2	0	3	7
On or Passed the Stop Bar (PD).	0	0	2	0	2
Police Discretion	4	5	12	8	29
Policy/Weather					
Extended Vehicle	1	0	2	1	4
Sun Glare	2	0	0	2	4
Registration Issues					
Paper Plates	2	0	3	3	8
<b>Total</b>	23	9	22	39	93
<b>Sub Total Violations</b>	57	25	94	171	347
Less in Progress	0	0	0	0	0
<b>Available For Prosecution</b>	57	25	94	171	347
<b>Less Rejects</b>					
Camera Malfunction					
Face Not in Frame	1-02%	0-00%	1-01%	3-02%	5-01%
Image Missing	1-02%	0-00%	1-01%	0-00%	2-01%
Plate Burn Out	0-00%	0-00%	1-01%	1-01%	2-01%
Police Rejects					
Red-light not visible in	0-00%	0-00%	0-00%	1-01%	1-00%
<b>Total</b>	2-04%	0-00%	3-03%	5-03%	10-03%
<b>Approved Violations</b>	55-96%	25-100%	91-97%	166-97%	337-97%
<b>Total Notices Printed</b>	55-96%	25-100%	91-97%	166-97%	337-97%

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# Customer Management Report (Napa) Redlight Incidents

01-Feb-2012 to 29-Feb-2012

Operator Id: %

		NPA-1212-01	NPA-BTR-01	NPA-JEF-01	NPA-SOIM-01	TOTAL
<b>Total Processed Incidents</b>		77	32	126	264	499
<b>Less Uncontrollable Factors</b>						
Obstruction	Driver Obstruction/Duckers	5	1	0	19	25
	Plate Obstruction	4	0	1	11	16
	Vehicle Obstruction	0	0	0	5	5
Police Rejects	Emergency Vehicle Responding	1	1	0	3	5
	Plate Unidentifiable	0	0	0	2	2
	Police Discretion	1	1	7	9	18
Policy/Weather	Extended Vehicle	5	0	0	3	8
	Sun Glare	0	0	0	7	7
	Weather/Nature	3	0	0	0	3
Registration Issues	Paper Plates	3	0	2	5	10
<b>Total</b>		22	3	10	64	99
<b>Sub Total Violations</b>		55	29	116	200	400
Less in Progress		0	0	0	0	0
<b>Available For Prosecution</b>		55	29	116	200	400
<b>Less Rejects</b>						
Camera Malfunction	Face Camera Flash	0-00%	1-03%	0-00%	0-00%	1-00%
	Face Not in Frame	1-02%	0-00%	0-00%	2-01%	3-01%
	Plate Burn Out	0-00%	0-00%	1-01%	0-00%	1-00%
Process Issues	Too Old	0-00%	0-00%	1-01%	1-00%	2-00%
<b>Total</b>		1-02%	1-03%	2-02%	3-02%	7-02%
<b>Approved Violations</b>		54-98%	28-97%	114-98%	197-98%	393-98%
<b>Total Notices Printed</b>		54-98%	28-97%	114-98%	197-98%	393-98%

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# Customer Management Report (Napa) Redlight Incidents

01-Mar-2012 to 31-Mar-2012

Operator Id: %

		NPA-1212-01	NPA-BRTR-01	NPA-JEFI-01	NPA-SQIM-01	TOTAL
<b>Total Processed Incidents</b>		80	45	138	256	519
<b>Less Uncontrollable Factors</b>						
Obstruction	Driver Obstruction/Duckers	5	0	3	14	22
	Motor Cycle Helmet	0	0	0	1	1
	Plate Obstruction	5	2	2	6	15
	Vehicle Obstruction	0	0	0	5	5
Police Rejects	Emergency Vehicle Responding	4	2	0	0	6
	Police Discretion	1	4	5	3	13
	Yielding to an Emergency	1	0	0	0	1
Policy/Weather	Extended Vehicle	5	4	2	9	20
	Sun Glare	0	0	1	10	11
	Weather/Nature	0	1	0	1	2
Registration Issues	Paper Plates	1	1	3	2	7
<b>Total</b>		22	14	16	51	103
<b>Sub Total Violations</b>		58	31	122	205	416
Less in Progress		0	0	0	0	0
<b>Available For Prosecution</b>		58	31	122	205	416
<b>Less Rejects</b>						
Camera Malfunction	Face Camera Flash	0-00%	1-03%	0-00%	0-00%	1-00%
	Face Not in Frame	3-05%	0-00%	4-03%	6-03%	13-03%
	Misc Camera Issue	1-02%	0-00%	0-00%	0-00%	1-00%
	Rear Plate Camera Blurry	1-02%	0-00%	0-00%	0-00%	1-00%
<b>Total</b>		5-09%	1-03%	4-03%	6-03%	16-04%
<b>Approved Violations</b>		53-91%	30-97%	118-97%	199-97%	400-96%
<b>Total Notices Printed</b>		53-91%	30-97%	118-97%	199-97%	400-96%

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# Customer Management Report (Napa) Redlight Incidents

01-Apr-2012 to 30-Apr-2012

Operator Id: %

		NPA-1212-01	NPA-BRTR-01	NPA-JEFI-01	NPA-SOIM-01	TOTAL
<b>Total Processed Incidents</b>		52	34	139	251	476
<b>Less Uncontrollable Factors</b>						
Obstruction	Driver Obstruction/Duckers	5	3	4	18	30
	Motor Cycle Helmet	0	0	1	0	1
	Plate Obstruction	1	0	0	9	10
	Vehicle Obstruction	0	0	0	4	4
Police Rejects	Emergency Vehicle Responding	3	2	0	2	7
	Non Violation - Green Light	0	0	0	1	1
	Police Discretion	3	1	9	7	20
Policy/Weather	Extended Vehicle	3	1	0	7	11
	Sun Glare	0	2	1	18	21
	Weather/Nature	0	0	0	1	1
Registration Issues	Paper Plates	1	1	6	2	10
<b>Total</b>		16	10	21	69	116
<b>Sub Total Violations</b>		36	24	118	182	360
Less in Progress		0	0	0	0	0
<b>Available For Prosecution</b>		36	24	118	182	360
<b>Less Rejects</b>						
Camera Malfunction	Face Not in Frame	1-03%	0-00%	6-05%	4-02%	11-03%
Process Issues	Too Old	0-00%	0-00%	1-01%	0-00%	1-00%
<b>Total</b>		1-03%	0-00%	7-06%	4-02%	12-03%
<b>Approved Violations</b>		35-97%	24-100%	111-94%	178-98%	348-97%
<b>Total Notices Printed</b>		35-97%	24-100%	111-94%	178-98%	348-97%

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# Customer Management Report (Napa) Redlight Incidents

01-May-2012 to 31-May-2012

Operator Id: %

		NPA-1212-01	NPA-BRTR-01	NPA-JEFL-01	NPA-SOIM-01	TOTAL
<b>Total Processed Incidents</b>		50	40	135	337	562
<b>Less Uncontrollable Factors</b>						
Obstruction	Driver Obstruction/Duckers	6	4	0	21	31
	Motor Cycle Helmet	0	0	1	0	1
	Plate Obstruction	1	1	0	4	6
	Vehicle Obstruction	0	0	0	8	8
Police Rejects	Driver ID - Poor Driver Image -	0	0	1	3	4
	Emergency Vehicle Responding	0	1	0	5	6
	Non Violation - Green Light	0	0	1	0	1
	Police Discretion	2	1	8	14	25
Policy/Weather	Extended Vehicle	3	0	3	11	17
	Sun Glare	1	2	0	21	24
Registration Issues	Out of Country Plate	0	0	1	0	1
	Paper Plates	1	0	1	8	10
<b>Total</b>		14	9	16	95	134
<b>Sub Total Violations</b>		36	31	119	242	428
Less in Progress		0	0	0	0	0
<b>Available For Prosecution</b>		36	31	119	242	428
<b>Less Rejects</b>						
Camera Malfunction	Face Not in Frame	2-06%	0-00%	0-00%	4-02%	6-01%
Process Issues	Too Old	0-00%	1-03%	0-00%	0-00%	1-00%
<b>Total</b>		2-06%	1-03%	0-00%	4-02%	7-02%
<b>Approved Violations</b>		34-94%	30-97%	119-100%	238-98%	421-98%
<b>Total Notices Printed</b>		34-94%	30-97%	119-100%	238-98%	421-98%

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# Customer Management Report (Napa) Redlight Incidents

01-Jun-2012 to 30-Jun-2012

Operator Id: %

	NPA-1212-01	NPA-BRTR-01	NPA-JEFI-01	NPA-SOIM-01	TOTAL
<b>Total Processed Incidents</b>	52	58	101	315	526
<b>Less Uncontrollable Factors</b>					
Obstruction					
Driver Obstruction/Duckers	4	3	0	14	21
Plate Obstruction	1	2	1	8	12
Vehicle Obstruction	0	0	0	2	2
Police Rejects					
Driver ID - Poor Driver Image -	1	1	1	1	4
Emergency Vehicle Responding	4	3	0	5	12
Police Discretion	1	4	7	7	19
Policy/Weather					
Extended Vehicle	5	1	1	8	15
Sun Glare	0	3	1	22	26
Registration Issues					
Paper Plates	1	0	1	7	9
<b>Total</b>	17	17	12	74	120
<b>Sub Total Violations</b>	35	41	89	241	406
Less in Progress	0	0	0	0	0
<b>Available For Prosecution</b>	35	41	89	241	406
<b>Less Rejects</b>					
Camera Malfunction					
Face Not in Frame	1-03%	0-00%	0-00%	5-02%	6-01%
Plate Not in Frame	0-00%	0-00%	0-00%	2-01%	2-00%
Rear Plate Flash Inappropriate	0-00%	0-00%	1-01%	0-00%	1-00%
Police Rejects					
No Video	0-00%	0-00%	0-00%	1-00%	1-00%
<b>Total</b>	1-03%	0-00%	1-01%	8-03%	10-02%
<b>Approved Violations</b>	34-97%	41-100%	88-99%	233-97%	396-98%
<b>Total Notices Printed</b>	34-97%	41-100%	88-99%	233-97%	396-98%

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# Customer Management Report (Napa) Redlight Incidents

01-Jul-2012 to 31-Jul-2012

Operator Id: %

		NPA-1212-01	NPA-BTR-01	NPA-JEF-01	NPA-SOIM-01	TOTAL
<b>Total Processed Incidents</b>		53	48	102	337	540
<b>Less Uncontrollable Factors</b>						
Obstruction	Driver Obstruction/Duckers	4	1	1	18	24
	Plate Obstruction	2	0	0	9	11
	Signal Obstruction	0	0	1	0	1
	Vehicle Obstruction	0	0	0	8	8
Police Rejects	Driver ID - Poor Driver Image -	0	0	0	3	3
	Driver ID - Poor Driver Image -	0	0	0	1	1
	Emergency Vehicle Responding	2	0	1	0	3
	PD-Criteria	0	0	1	2	3
	Police Discretion	2	2	9	9	22
Policy/Weather	Extended Vehicle	1	3	2	20	26
	Sun Glare	2	3	1	22	28
Registration Issues	Paper Plates	0	1	0	9	10
<b>Total</b>		13	10	16	101	140
<b>Sub Total Violations</b>		40	38	86	236	400
Less in Progress		0	0	0	0	0
<b>Available For Prosecution</b>		40	38	86	236	400
<b>Less Rejects</b>						
Camera Malfunction	Face Camera Flash	0-00%	2-05%	0-00%	0-00%	2-00%
	Face Not in Frame	0-00%	0-00%	0-00%	7-03%	7-02%
	Misc Camera Issue	0-00%	0-00%	2-02%	0-00%	2-00%
Police Rejects	Driver Unidentifiable images poor	1-02%	0-00%	0-00%	0-00%	1-00%
	No Video	0-00%	0-00%	1-01%	0-00%	1-00%
Process Issues	Too Old	0-00%	0-00%	1-01%	0-00%	1-00%
<b>Total</b>		1-02%	2-05%	4-05%	7-03%	14-04%
<b>Approved Violations</b>		39-98%	36-95%	82-95%	229-97%	386-96%
<b>Total Notices Printed</b>		39-98%	36-95%	82-95%	229-97%	386-96%

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# Customer Management Report (Napa) Redlight Incidents

01-Aug-2012 to 31-Aug-2012

Operator Id: %

		NPA-1212-01	NPA-BRTR-01	NPA-JEFL-01	NPA-SOIM-01	TOTAL
<b>Total Processed Incidents</b>		60	65	100	345	570
<b>Less Uncontrollable Factors</b>						
Obstruction	Driver Obstruction/Duckers	2	2	3	16	23
	Motor Cycle Helmet	1	0	1	2	4
	Plate Obstruction	7	3	1	6	17
	Vehicle Obstruction	0	2	0	9	11
Police Rejects	Driver ID - Poor Driver Image -	0	0	0	3	3
	Driver ID - Poor Driver Image -	1	0	0	0	1
	Emergency Vehicle Responding	4	1	3	0	8
	Police Discretion	4	4	10	11	29
Policy/Weather	Extended Vehicle	1	1	1	14	17
	Sun Glare	1	6	1	28	36
Registration Issues	Paper Plates	1	0	2	11	14
<b>Total</b>		22	19	22	100	163
<b>Sub Total Violations</b>		38	46	78	245	407
Less in Progress		0	0	0	0	0
<b>Available For Prosecution</b>		38	46	78	245	407
<b>Less Rejects</b>						
Camera Malfunction	Face Not in Frame	0-00%	0-00%	0-00%	5-02%	5-01%
	Plate Burn Out	0-00%	0-00%	0-00%	1-00%	1-00%
	Rear Plate Camera Blurry	0-00%	0-00%	0-00%	3-01%	3-01%
Process Issues	Too Old	0-00%	0-00%	0-00%	2-01%	2-00%
<b>Total</b>		0-00%	0-00%	0-00%	11-04%	11-03%
<b>Approved Violations</b>		38-100%	46-100%	78-100%	234-96%	396-97%
<b>Total Notices Printed</b>		38-100%	46-100%	78-100%	234-96%	396-97%

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# Customer Management Report (Napa) Redlight Incidents

01-Sep-2012 to 30-Sep-2012

Operator Id: %

		NPA-1212-01	NPA-BRTR-01	NPA-JEFI-01	NPA-SOIM-01	TOTAL
<b>Total Processed Incidents</b>		72	38	107	363	580
<b>Less Uncontrollable Factors</b>						
Obstruction	Driver Obstruction/Duckers	7	2	0	25	34
	Motor Cycle Helmet	1	0	0	2	3
	Plate Obstruction	2	1	0	6	9
	Vehicle Obstruction	1	0	0	3	4
Police Rejects	Driver ID - Poor Driver Image -	0	0	0	2	2
	Emergency Vehicle Responding	2	1	0	1	4
	Non Violation - Green Light	1	0	0	0	1
	On or Passed the Stop Bar (PD).	0	0	1	0	1
	PD-Criteria	0	0	7	0	7
	Police Discretion	1	0	5	4	10
Policy/Weather	Extended Vehicle	1	0	3	12	16
	Sun Glare	0	2	0	19	21
Registration Issues	Paper Plates	2	0	3	11	16
<b>Total</b>		18	6	19	85	128
<b>Sub Total Violations</b>		54	32	88	278	452
Less in Progress		0	0	0	0	0
<b>Available For Prosecution</b>		54	32	88	278	452
<b>Less Rejects</b>						
Camera Malfunction	Face Not in Frame	0-00%	0-00%	0-00%	3-01%	3-01%
	Plate Not in Frame	1-02%	0-00%	0-00%	1-00%	2-00%
Police Rejects Process Issues	Driver Unidentifiable images poor	0-00%	1-03%	0-00%	1-00%	2-00%
	Too Old	0-00%	0-00%	2-02%	2-01%	4-01%
<b>Total</b>		1-02%	1-03%	2-02%	7-03%	11-02%
<b>Approved Violations</b>		53-98%	31-97%	86-98%	271-97%	441-98%
<b>Total Notices Printed</b>		53-98%	31-97%	86-98%	271-97%	441-98%

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