

Customer Management Report (Napa) Redlight Incidents

01-May-2013 to 20-May-2013

Operator Id: %

	NPA-1212-01	NPA-BRTR-01	NPA-JEFI-01	NPA-SOIM-01	TOTAL
Total Processed Incidents	38	37	92	200	367

Less Uncontrollable Factors

Obstruction	Driver Obstruction/Duckers	2	2	0	0	5	9
	Plate Obstruction	1	0	0	0	3	4
	Vehicle Obstruction	1	0	0	0	5	6
Police Rejects	Driver ID - Poor Driver Image -	0	0	0	0	2	2
	Emergency Vehicle Responding	3	1	0	0	1	5
	PD-Criteria	0	0	0	0	1	1
	Police Discretion	0	2	5	5	4	11
Policy/Weath	Extended Vehicle	2	1	0	0	3	6
	er Sun Glare	0	4	2	2	7	13
Registration	Out of Country Plate	0	0	0	0	1	1
Issues	Paper Plates	0	1	1	1	6	8
Total		9	11	8	8	38	66
Sub Total Violations		29	26	84	162	162	301
Less In Progress		4	5	16	28	28	53
Available For Prosecution		25	21	68	134	134	248

Less Rejects

Camera	Face Not in Frame	2-03%	0-00%	0-00%	1-01%	3-01%
Malfunction	Rear Plate Camera Blurry	0-00%	0-00%	0-00%	1-01%	1-00%
Process Issues	Too Old	0-00%	0-00%	2-03%	1-01%	3-01%
Total		2-03%	0-00%	2-03%	3-02%	7-03%
Approved Violations		23-92%	21-100%	66-97%	131-98%	241-97%

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Customer Management Report (Napa) Redlight Incidents

01-May-2013 to 20-May-2013

Operator Id: %

Operator Id	Incidents	Percentage
NPA-1212-01	23	9.2%
NPA-BRTR-01	21	100%
NPA-JEFI-01	66	97%
NPA-SOIM-01	131	98%
TOTAL	241	97%

Total Notices Printed

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Customer Management Report (Napa) Redlight Incidents

01-Apr-2013 to 30-Apr-2013

Operator Id: %

	NPA-1212-01	NPA-BRTR-01	NPA-JEFI-01	NPA-SOIM-01	TOTAL
Total Processed Incidents	51	54	125	308	538

Less Uncontrollable Factors

Obstruction	Driver Obstruction/Duckers	1	1	4	14	20
	Motor Cycle Helmet	1	0	0	0	1
	Plate Obstruction	1	3	0	2	6
	Vehicle Obstruction	0	1	1	9	11
Police Rejects	Driver ID - Poor Driver Image -	1	0	0	0	1
	Emergency Vehicle Responding	1	1	5	1	8
	Non Violation - Vehicle Behind	0	0	0	1	1
	On or Passed the Stop Bar (PD)	0	0	0	1	1
	PD-Criteria	0	0	0	1	1
	Police Discretion	1	1	9	4	15
Policy/Weath	Extended Vehicle	4	3	0	10	17
	Sun Glare	0	3	0	14	17
	Weather/Nature	1	0	0	0	1
Registration	Paper Plates	0	2	1	6	9
Issues						
Total		11	15	20	63	109
Sub Total Violations		40	39	105	245	429
Less in Progress		0	0	0	0	0
Available For Prosecution		40	39	105	245	429

Less Rejects

Camera	Face Camera Focus Blurry	0-00%	1-03%	0-00%	0-00%	1-00%
Malfunction	Face Not in Frame	3-08%	0-00%	0-00%	4-02%	7-02%
	Misc Camera Issue	0-00%	0-00%	0-00%	1-00%	1-00%

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Customer Management Report (Napa) Redlight Incidents

01-Apr-2013 to 30-Apr-2013

Operator Id: %

	NPA-1212-01	NPA-BRTR-01	NPA-JEFF-01	NPA-SOIM-01	TOTAL
Plate Not in Frame	0-00%	0-00%	0-00%	1-00%	1-00%
Rear Plate Camera Blurry	1-02%	0-00%	0-00%	0-00%	1-00%
No Video	0-00%	0-00%	1-01%	0-00%	1-00%
Police Rejects	0-00%	1-03%	0-00%	0-00%	1-00%
Process Issues	0-00%	1-03%	0-00%	7-03%	8-02%
Total	4-10%	3-08%	1-01%	13-05%	21-05%
Approved Violations	36-90%	36-92%	104-99%	232-95%	408-95%
Total Notices Printed	36-90%	36-92%	104-99%	232-95%	408-95%

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Customer Management Report (Napa) Redlight Incidents

01-Mar-2013 to 31-Mar-2013

Operator Id: %

	NPA-1212-01	NPA-BRTR-01	NPA-JEFI-01	NPA-SOIM-01	TOTAL
Total Processed Incidents	47	47	143	257	494

Less Uncontrollable Factors

Obstruction	Driver Obstruction/Duckers	2	1	2	15	20
	Plate Obstruction	2	0	2	8	12
	Vehicle Obstruction	0	0	0	6	6
Police Rejects	Emergency Vehicle Responding	1	5	3	1	10
	Gender Mismatch	0	0	0	1	1
	On or Passed the Stop Bar (PD).	1	0	0	0	1
	Police Discretion	0	1	5	4	10
Policy/Weath	Extended Vehicle	5	9	1	7	22
er	Sun Glare	0	5	3	11	19
	Weather/Nature	0	0	1	1	2
Registration	Can Not Identify State	0	0	0	1	1
Issues	Paper Plates	0	0	2	4	6
Total		11	21	19	59	110
Sub Total Violations		36	26	124	198	384
Less In Progress		0	0	0	0	0
Available For Prosecution		36	26	124	198	384

Less Rejects

Camera Malfunction	Face Not in Frame	1-03%	0-00%	0-00%	2-01%	3-01%
	Plate Not in Frame	1-03%	0-00%	0-00%	2-01%	3-01%
Process Issues	Too Old	2-06%	0-00%	3-02%	3-02%	8-02%
Total		4-11%	0-00%	3-02%	7-04%	14-04%

Approved Violations

32-89%	26-100%	121-98%	191-96%	370-96%
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Customer Management Report (Napa) Redlight Incidents

01-Mar-2013 to 31-Mar-2013

Operator Id: %

Operator Id	Percentage
NPA-1212-01	32-89%
NPA-BRTR-01	26-100%
NPA-JEFI-01	121-98%
NPA-SOIM-01	191-96%
TOTAL	370-96%

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Customer Management Report (Napa) Redlight Incidents

01-Feb-2013 to 28-Feb-2013

Operator Id: %

	NPA-1212-01	NPA-BRTR-01	NPA-JEFI-01	NPA-SOIM-01	TOTAL
Total Processed Incidents	46	45	109	245	445

Less Uncontrollable Factors

Obstruction	Driver Obstruction/Duckers	3	0	1	11	15
	Plate Obstruction	2	2	1	7	12
	Signal Obstruction	0	0	0	1	1
Police Rejects	Driver ID - Poor Driver Image -	0	0	0	2	2
	Emergency Vehicle Responding	2	6	3	0	11
	PD-Criteria	0	0	0	1	1
	Police Discretion	1	2	13	7	23
Policy/Weath	Extended Vehicle	1	1	1	8	11
	Sun Glare	1	1	1	10	13
	Weather/Nature	1	0	0	0	1
Registration	Out of Country Plate	1	0	0	1	2
Issues	Paper Plates	1	1	3	3	8
Total		13	13	23	51	100
Sub Total Violations		33	32	86	194	345
Less In Progress		0	0	0	0	0
Available For Prosecution		33	32	86	194	345

Less Rejects

Camera Malfunction	Face Not in Frame	0-00%	0-00%	0-00%	1-01%	1-00%
	Plate Not in Frame	0-00%	0-00%	0-00%	1-01%	1-00%
Process Issues	Too Old	1-03%	1-03%	0-00%	2-01%	4-01%
Total		1-03%	1-03%	0-00%	4-02%	6-02%
Approved Violations		32-97%	31-97%	86-100%	190-98%	339-98%

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Customer Management Report (Napa) Redlight Incidents

01-Feb-2013 to 28-Feb-2013

Operator Id: %

Operator Id	Incidents	Percentage
NPA-1212-01		32.97%
NPA-BRTR-01		31.97%
NPA-JEFI-01		86-100%
NPA-SOIM-01		190-98%
TOTAL		339-98%

Total Notices Printed

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Customer Management Report (Napa) Redlight Incidents

01-Jan-2013 to 31-Jan-2013

Operator Id: %

Operator	NPA-1212-01	NPA-BRTR-01	NPA-JEFI-01	NPA-SOIM-01	TOTAL

Total Processed Incidents 45 39 87 216 387

Less Uncontrollable Factors

Obstruction	Driver Obstruction/Duckers	8	0	2	7	17
	Plate Obstruction	1	1	3	2	7
	Vehicle Obstruction	0	0	1	8	9
Police Rejects	Emergency Vehicle Responding	0	1	1	1	3
	On or Passed the Stop Bar (PD).	0	0	0	1	1
	PD-Criteria	0	0	1	0	1
	Plate Unidentifiable	0	0	0	1	1
	Police Discretion	0	1	7	2	10
Policy/Weath	Extended Vehicle	3	0	1	6	10
er	Sun Glare	0	3	1	2	6
Registration	Paper Plates	1	0	2	5	8
Issues						
Total		13	6	19	35	73
Sub Total Violations		32	33	68	181	314
Less in Progress		0	0	0	0	0
Available For Prosecution		32	33	68	181	314

Less Rejects

Camera	Databar Unreadable/Incorrect	1-03%	0-00%	0-00%	0-00%	1-00%
Malfunction	Face Not in Frame	2-06%	0-00%	0-00%	5-03%	7-02%
	Plate Burn Out	0-00%	1-03%	1-01%	0-00%	2-01%
Process	Too Old	0-00%	0-00%	0-00%	2-01%	2-01%
Issues						
Total		3-09%	1-03%	1-01%	7-04%	12-04%

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Customer Management Report (Napa) Redlight Incidents

01-Jan-2013 to 31-Jan-2013

Operator Id: %

	NPA-1212-01	NPA-BRTR-01	NPA-JEFI-01	NPA-SOIM-01	TOTAL
Approved Violations	29:91%	32:97%	67:99%	174:96%	302:96%
Total Notices Printed	29:91%	32:97%	67:99%	174:96%	302:96%

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Customer Management Report (Napa) Redlight Incidents

01-Dec-2012 to 31-Dec-2012

Operator Id: %

	NPA-1212-01	NPA-BRTR-01	NPA-JEFF-01	NPA-SOIM-01	TOTAL

Total Processed Incidents 34 42 104 260 440

Less Uncontrollable Factors

Obstruction Driver Obstruction/Duckers 1 0 1 8 10

Motor Cycle Helmet 0 0 0 1 1

Plate Obstruction 0 1 0 3 4

Vehicle Obstruction 0 1 3 8 12

Police Rejects Driver ID - Poor Driver Image - 0 1 0 2 3

Emergency Vehicle Responding 2 3 2 1 8

Police Discretion 1 7 10 3 21

Policy/Weath er Extended Vehicle 1 1 4 7 13

Sun Glare 0 0 0 2 2

Weather/Nature 1 2 0 1 4

Registration Paper Plates 0 0 0 6 6

Issues 0 0 0 6 6

Total 6 16 20 42 84

Sub Total Violations 28 26 84 218 356

Less In Progress 0 0 0 0 0

Available For Prosecution 28 26 84 218 356

Less Rejects

Camera Face Not In Frame 4-14% 0-00% 0-00% 2-01% 6-02%

Malfuniction Rear Plate Flash Inappropriate 0-00% 0-00% 0-00% 1-00% 1-00%

Police Rejects Driver Unidentifiable images poor 0-00% 0-00% 0-00% 1-00% 1-00%

Process Issues Too Old 0-00% 1-04% 0-00% 1-00% 2-01%

Total 4-14% 1-04% 0-00% 5-02% 10-03%

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Customer Management Report (Napa) Redlight Incidents

01-Dec-2012 to 31-Dec-2012

Operator Id: %

	NPA-1212-01	NPA-BRTR-01	NPA-JEFI-01	NPA-SOIM-01	TOTAL
Approved Violations	24-86%	25-96%	84-100%	213-98%	346-97%
Total Notices Printed	24-86%	25-96%	84-100%	213-98%	346-97%

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Customer Management Report (Napa) Redlight Incidents

01-Nov-2012 to 30-Nov-2012 Operator Id: %

	NPA-1212-01	NPA-BRTR-01	NPA-JEFI-01	NPA-SOM-01	TOTAL
Total Processed Incidents	60	43	100	267	470

Less Uncontrollable Factors

Obstruction	4	1	1	10	16
Driver Obstruction/Duckers					
Motor Cycle Helmet	1	0	0	2	3
Plate Obstruction	2	0	1	11	14
Vehicle Obstruction	0	1	0	9	10
Police Rejects	0	0	0	1	1
Driver ID - Poor Driver Image -					
Driver ID - Poor Driver Image -	0	0	1	0	1
Emergency Vehicle Responding	2	3	1	2	8
On or Passed the Stop Bar (PD),	0	0	0	2	2
Police Discretion	1	4	7	6	18
Policy/Weath	5	0	1	4	10
Extended Vehicle					
Sun Glare	0	1	0	7	8
Registration Issues	2	2	1	3	8
Paper Plates					
Total	17	12	13	57	99
Sub Total Violations	43	31	87	210	371
Less in Progress	0	0	0	0	0
Available For Prosecution	43	31	87	210	371

Less Rejects

Camera Malfunction	0-00%	0-00%	0-00%	6-03%	6-02%
Face Not in Frame					
Plate Burn Out	0-00%	0-00%	1-01%	0-00%	1-00%
Rear Plate Camera Blurry	0-00%	1-03%	1-01%	1-00%	3-01%
Police Rejects	0-00%	1-03%	0-00%	0-00%	1-00%
Driver Unidentifiable Images poor					
Rejects					

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Customer Management Report (Napa) Redlight Incidents

01-Nov-2012 to 30-Nov-2012

Operator Id: %

	NPA-1212-01	NPA-BRTR-01	NPA-JEFI-01	NPA-SOIM-01	TOTAL
Process	0-00%	0-00%	0-00%	1-00%	1-00%
Issues	0-00%	2-06%	2-02%	8-04%	12-03%
Total	43-100%	29-94%	85-98%	202-96%	359-97%
Approved Violations	43-100%	29-94%	85-98%	202-96%	359-97%
Total Notices Printed	43-100%	29-94%	85-98%	202-96%	359-97%

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Customer Management Report (Napa) Redlight Incidents

01-Oct-2012 to 31-Oct-2012

Operator Id: %

	NPA-1212-01	NPA-BRTR-01	NPA-JEFI-01	NPA-SOIM-01	TOTAL
Total Processed Incidents	64	46	102	360	572

Less Uncontrollable Factors

Obstruction	4	2	0	19	25
Driver Obstruction/Duckers					
Motor Cycle Helmet	0	0	0	1	1
Plate Obstruction	4	0	2	4	10
Vehicle Obstruction	2	1	1	15	19
Police Rejects	0	1	0	0	1
Driver ID - Poor Driver Image -					
Emergency Vehicle Responding	1	3	4	0	8
Non Violation - Vehicle Behind	0	0	0	1	1
Plate Unidentifiable	0	0	0	1	1
Police Discretion	0	0	7	3	10
Policy/Weath er	4	2	1	19	26
Sun Glare	0	0	1	10	11
Registration Issues	0	0	0	1	1
Can Not Identify State					
Paper Plates	2	1	2	6	11
Total	17	10	18	80	125
Sub Total Violations	47	36	84	280	447
Less In Progress	0	0	0	0	0
Available For Prosecution	47	36	84	280	447

Less Rejects

Camera Malfunction	2-04%	0-00%	0-00%	3-01%	5-01%
Face Not in Frame					
Misc Camera Issue	0-00%	0-00%	2-02%	0-00%	2-00%
Plate Burn Out	0-00%	0-00%	1-01%	0-00%	1-00%
Plate Not in Frame	1-02%	0-00%	0-00%	1-00%	2-00%
Rear Plate Camera Blurry	1-02%	0-00%	0-00%	0-00%	1-00%

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Customer Management Report (Napa) Redlight Incidents

01-Oct-2012 to 31-Oct-2012

Operator Id: %

	NPA-1212-01	NPA-BRTR-01	NPA-JEFF-01	NPA-SOIM-01	TOTAL
Rear Plate Flash Inappropriate	0-00%	0-00%	0-00%	1-00%	1-00%
Driver Unidentifiable Images poor	0-00%	1-03%	0-00%	0-00%	1-00%
Police Rejects	4-09%	1-03%	3-04%	5-02%	13-03%
Total	43-91%	35-97%	81-96%	275-98%	434-97%
Approved Violations	43-91%	35-97%	81-96%	275-98%	434-97%
Total Notices Printed	43-91%	35-97%	81-96%	275-98%	434-97%

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