

Customer Management Report (Napa) All Detection Types

01-May-2013 to 31-May-2013

Operator Id: %

		NPA-1212-01	NPA-BRTR-01	NPA-JEFL-01	NPA-SOIM-01	TOTAL
Total Processed Incidents		53	59	139	300	551
Less Uncontrollable Factors						
Obstruction	Driver Obstruction/Duckers	3	2	0	10	15
	Plate Obstruction	1	1	0	6	8
	Vehicle Obstruction	1	0	0	7	8
Police Rejects	Driver ID - Poor Driver Image -	0	0	0	2	2
	Emergency Vehicle Responding	4	2	0	1	7
	PD-Criteria	0	0	0	1	1
	Plate Unidentifiable	0	0	0	1	1
	Police Discretion	1	3	7	6	17
Policy/Weather	Extended Vehicle	4	2	0	8	14
	Sun Glare	0	5	2	13	20
Registration Issues	Out of Country Plate	0	0	0	1	1
	Paper Plates	0	2	3	9	14
Total		14	17	12	65	108
Sub Total Violations		39	42	127	235	443
Less in Progress		0	0	0	0	0
Available For Prosecution		39	42	127	235	443
Less Rejects						
Camera Malfunction	Face Not in Frame	2-05%	0-00%	0-00%	2-01%	4-01%
	Rear Plate Camera Blurry	0-00%	0-00%	0-00%	3-01%	3-01%
Process Issues	Too Old	0-00%	0-00%	2-02%	5-02%	7-02%
Total		2-05%	0-00%	2-02%	10-04%	14-03%
Approved Violations.		37-95%	42-100%	125-98%	225-96%	429-97%

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Customer Management Report (Napa) All Detection Types

01-May-2013 to 31-May-2013

Operator Id: %

	NPA-1212-01	NPA-BRTR-01	NPA-JEF1-01	NPA-SOIM-01	TOTAL
Total Notices Printed	37-95%	42-100%	125-98%	225-96%	429-97%

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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Customer Management Report (Napa) Redlight Incidents

01-Jun-2013 to 30-Jun-2013

Operator Id: %

		NPA-1212-01	NPA-BRTR-01	NPA-JEFI-01	NPA-SOIM-01	TOTAL
Total Processed Incidents		67	60	115	279	521
Less Uncontrollable Factors						
Obstruction	Driver Obstruction/Duckers	1	1	3	8	13
	Motor Cycle Helmet	0	1	0	0	1
	Plate Obstruction	0	2	1	13	16
	Vehicle Obstruction	0	0	0	2	2
Police Rejects	Driver ID - Poor Driver Image -	0	1	2	1	4
	Driver ID - Poor Driver Image -	0	0	0	1	1
	Emergency Vehicle Responding	2	2	0	1	5
	Non Violation -Vehicle Behind	0	0	0	1	1
	Police Discretion	4	0	14	12	30
Policy/Weather	Extended Vehicle	2	4	2	8	16
	Sun Glare	1	5	2	16	24
Registration Issues	Paper Plates	1	0	3	7	11
Total		11	16	27	70	124
Sub Total Violations		56	44	88	209	397
Less in Progress		0	0	0	0	0
Available For Prosecution		56	44	88	209	397
Less Rejects						
Camera Malfunction	Face Not in Frame	1-02%	0-00%	0-00%	6-03%	7-02%
	Image Missing	0-00%	0-00%	0-00%	1-00%	1-00%
	Rear Plate Camera Blurry	0-00%	0-00%	0-00%	1-00%	1-00%
Police Rejects	No Images	0-00%	0-00%	0-00%	1-00%	1-00%
	Red-light not visible in	0-00%	1-02%	0-00%	0-00%	1-00%

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Customer Management Report (Napa) Redlight Incidents

01-Jun-2013 to 30-Jun-2013

Operator Id: %

	NPA-1212-01	NPA-BRTR-01	NPA-JEFI-01	NPA-SOIM-01	TOTAL
Process Too Old Issues	2-04%	0-00%	2-02%	6-03%	10-03%
Total	3-05%	1-02%	2-02%	15-07%	21-05%
Approved Violations	53-95%	43-98%	86-98%	194-93%	376-95%
Total Notices Printed	53-95%	43-98%	86-98%	194-93%	376-95%

Legend: (P) = Production (I) = Inoperative

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Customer Management Report (Napa) Redlight Incidents

01-Jul-2013 to 31-Jul-2013

Operator Id: %

		NPA-1212-01	NPA-BRTR-01	NPA-JEFI-01	NPA-SOIM-01	TOTAL
Total Processed Incidents		77	53	129	306	565
Less Uncontrollable Factors						
Obstruction	Driver Obstruction/Duckers	1	0	0	17	18
	Motor Cycle Helmet	0	0	0	1	1
	Plate Obstruction	2	4	1	10	17
	Vehicle Obstruction	1	1	1	2	5
Police Rejects	Driver ID - Poor Driver Image -	0	0	0	1	1
	Emergency Vehicle Responding	4	3	3	0	10
	Plate Unidentifiable	0	0	0	2	2
	Police Discretion	2	2	6	10	20
Policy/Weather	Extended Vehicle	5	1	1	14	21
	Sun Glare	2	4	3	20	29
Registration Issues	Out of Country Plate	0	0	0	1	1
	Paper Plates	1	1	2	6	10
	Wrong or No DMV	0	0	0	1	1
Total		18	16	17	85	136
Sub Total Violations		59	37	112	221	429
Less in Progress		0	0	0	0	0
Available For Prosecution		59	37	112	221	429
Less Rejects						
Camera Malfunction	Face Not in Frame	2-03%	0-00%	0-00%	1-00%	3-01%
Police Rejects	Driver Unidentifiable images poor	0-00%	1-03%	0-00%	0-00%	1-00%
	Red-light not visible in	0-00%	0-00%	0-00%	1-00%	1-00%

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Customer Management Report (Napa) Redlight Incidents

01-Jul-2013 to 31-Jul-2013

Operator Id: %

	NPA-1212-01	NPA-BRTTR-01	NPA-JEFI-01	NPA-SOIM-01	TOTAL
Process Too Old Issues	3-05%	1-03%	2-02%	6-03%	12-03%
Total	5-08%	2-05%	2-02%	8-04%	17-04%
Approved Violations	54-92%	35-95%	110-98%	213-96%	412-96%
Total Notices Printed	54-92%	35-95%	110-98%	213-96%	412-96%

Legend: (P) = Production (I) = Inoperative

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Customer Management Report (Napa) Redlight Incidents

01-Aug-2013 to 31-Aug-2013

Operator Id: %

		NPA-1212-01	NPA-BRT-01	NPA-EFF-01	NPA-SOM-01	TOTAL
Total Processed Incidents		84	76	121	360	641
Less Uncontrollable Factors						
Obstruction	Driver Obstruction/Duckers	2	3	0	11	16
	Motor Cycle Helmet	1	0	0	0	1
	Plate Obstruction	1	1	1	12	15
	Vehicle Obstruction	0	0	0	10	10
Police Rejects	Driver ID - Motorcyclist Helmet	0	0	1	0	1
	Driver ID - Poor Driver Image -	1	1	1	4	7
	Emergency Vehicle Responding	1	4	1	2	8
	Police Discretion	2	2	4	10	18
Policy/Weather	Extended Vehicle	6	7	1	12	26
	Sun Glare	1	3	0	24	28
Registration Issues	Paper Plates	2	2	1	5	10
Total		17	23	10	90	140
Sub Total Violations		67	53	111	270	501
Less in Progress		0	0	0	0	0
Available For Prosecution		67	53	111	270	501
Less Rejects						
Camera Malfunction	Face Not in Frame	3-04%	0-00%	0-00%	3-01%	6-01%
	Rear Plate Camera Blurry	0-00%	0-00%	0-00%	2-01%	2-00%
Process Issues	Too Old	1-01%	0-00%	1-01%	6-02%	8-02%
Total		4-06%	0-00%	1-01%	11-04%	16-03%
Approved Violations		63-94%	53-100%	110-99%	259-96%	485-97%

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Customer Management Report (Napa) Redlight Incidents

01-Aug-2013 to 31-Aug-2013

Operator Id: %

	NPA-1212-01	NPA-BRTR-01	NPA-JEF1-01	NPA-SOIM-01	TOTAL
Total Notices Printed	63-94%	53-100%	110-99%	259-96%	485-97%

Legend: (P) = Production (I) = Inoperative

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Customer Management Report (Napa) Redlight Incidents

01-Sep-2013 to 30-Sep-2013

Operator Id: %

		NPA-1212-01	NPA-BRTR-01	NPA-JEFI-01	NPA-SOIM-01	TOTAL
Total Processed Incidents		67	65	127	312	571
Less Uncontrollable Factors						
Obstruction	Driver Obstruction/Duckers	1	0	0	19	20
	Plate Obstruction	3	0	0	6	9
	Vehicle Obstruction	1	1	0	5	7
Police Rejects	Driver ID - Poor Driver Image -	0	3	1	2	6
	Emergency Vehicle Responding	1	7	1	0	9
	Non Violation -Vehicle Behind	1	0	0	1	2
	Police Discretion	2	4	10	4	20
Policy/Weather	Extended Vehicle	5	2	1	17	25
	Sun Glare	0	3	1	11	15
Registration Issues	Paper Plates	3	2	3	5	13
Total		17	22	17	70	126
Sub Total Violations		50	43	110	242	445
Less in Progress		0	0	0	0	0
Available For Prosecution		50	43	110	242	445
Less Rejects						
Camera Malfunction	Face Camera Flash	0-00%	2-05%	1-01%	0-00%	3-01%
	Face Not in Frame	1-02%	0-00%	1-01%	4-02%	6-01%
	Misc Camera Issue	0-00%	0-00%	6-05%	0-00%	6-01%
	Plate Burn Out	1-02%	0-00%	0-00%	0-00%	1-00%
	Plate Not in Frame	1-02%	0-00%	0-00%	1-00%	2-00%
	Rear Plate Camera Blurry	0-00%	0-00%	0-00%	1-00%	1-00%

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Customer Management Report (Napa) Redlight Incidents

01-Sep-2013 to 30-Sep-2013

Operator Id: %

		NPA-1212-01	NPA-BRTR-01	NPA-JEFI-01	NPA-SOIM-01	TOTAL
Police	Driver Unidentifiable images poor	1-02%	0-00%	0-00%	3-01%	4-01%
Rejects	Too Old	1-02%	1-02%	2-02%	6-02%	10-02%
Process	Issues					
Total		5-10%	3-07%	10-09%	15-06%	33-07%
Approved Violations		45-90%	40-93%	100-91%	227-94%	412-93%
Total Notices Printed		45-90%	40-93%	100-91%	227-94%	412-93%

Legend: (P) = Production (I) = Inoperative

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Customer Management Report (Napa) Redlight Incidents

01-Oct-2013 to 31-Oct-2013

Operator Id: %

	NPA-1212-01	NPA-BRTR-01	NPA-JEFI-01	NPA-SOIM-01	TOTAL	
Total Processed Incidents	59	69	107	360	595	
Less Uncontrollable Factors						
Obstruction	Driver Obstruction/Duckers	1	1	2	18	22
	Plate Obstruction	0	3	3	10	16
	Vehicle Obstruction	1	3	0	15	19
Police Rejects	Emergency Vehicle Responding	5	8	0	0	13
	Non Violation -Vehicle Behind	0	0	0	4	4
	Police Discretion	3	8	6	13	30
Policy/Weather	Extended Vehicle	3	2	1	11	17
	Sun Glare	1	2	2	11	16
Registration Issues	Paper Plates	2	1	3	7	13
Total		16	28	17	89	150
Sub Total Violations		43	41	90	271	445
Less in Progress		0	0	0	0	0
Available For Prosecution		43	41	90	271	445
Less Rejects						
Camera Malfunction	Face Camera Flash	0-00%	0-00%	0-00%	1-00%	1-00%
	Face Not in Frame	6-14%	0-00%	0-00%	2-01%	8-02%
	Misc Camera Issue	0-00%	1-02%	0-00%	0-00%	1-00%
	Plate Burn Out	0-00%	0-00%	0-00%	1-00%	1-00%
	Rear Plate Camera Blurry	0-00%	0-00%	0-00%	1-00%	1-00%
Process Issues	Too Old	1-02%	2-05%	0-00%	4-01%	7-02%
Total		7-16%	3-07%	0-00%	9-03%	19-04%
Approved Violations		36-84%	38-93%	90-100%	262-97%	426-96%
Total Notices Printed		36-84%	38-93%	90-100%	262-97%	426-96%

Legend: (P) = Production (I) = Inoperative

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Customer Management Report (Napa) Redlight Incidents

01-Nov-2013 to 30-Nov-2013

Operator Id: %

		NPA-1212-01	NPA-BTR-01	NPA-JEF-01	NPA-SOIM-01	TOTAL
Total Processed Incidents		42	34	103	176	355
Less Uncontrollable Factors						
Obstruction	Driver Obstruction/Duckers	1	0	2	7	10
	Plate Obstruction	0	0	1	5	6
	Vehicle Obstruction	0	0	0	5	5
Police Rejects	Driver ID - Poor Driver Image -	0	0	0	1	1
	Emergency Vehicle Responding	1	1	2	2	6
	Non Violation -Vehicle Behind	0	0	0	2	2
	PD-Criteria	0	0	0	1	1
	Plate Unidentifiable	0	0	0	1	1
	Police Discretion	0	0	8	6	14
	Total		4	6	25	46
Policy/Weather	Extended Vehicle	1	0	0	2	3
	Sun Glare	0	2	9	7	18
Registration Issues	Paper Plates	1	3	3	7	14
Sub Total Violations		38	28	78	130	274
Less in Progress		0	0	0	0	0
Available For Prosecution		38	28	78	130	274
Less Rejects						
Camera Malfunction	Face Camera Flash	0-00%	1-04%	0-00%	0-00%	1-00%
	Face Not in Frame	1-03%	0-00%	0-00%	0-00%	1-00%
	Misc Camera Issue	0-00%	0-00%	0-00%	3-02%	3-01%
	Plate Not in Frame	1-03%	0-00%	0-00%	0-00%	1-00%
	Rear Plate Camera Blurry	0-00%	0-00%	0-00%	3-02%	3-01%
	Rear Plate No Flash	0-00%	0-00%	0-00%	1-01%	1-00%
	Scene Image Flash Inappropriate	0-00%	1-04%	0-00%	0-00%	1-00%
	Scene Image No Flash	0-00%	1-04%	0-00%	0-00%	1-00%
Process Issues	Too Old	1-03%	0-00%	0-00%	1-01%	2-01%
Total		3-08%	3-11%	0-00%	8-06%	14-05%
Approved Violations		35-92%	25-89%	78-100%	122-94%	260-95%
Total Notices Printed		35-92%	25-89%	78-100%	122-94%	260-95%

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Customer Management Report (Napa) Redlight Incidents

01-Nov-2013 to 30-Nov-2013

Operator Id: %

	NPA-1212-01	NPA-BRTR-01	NPA-JEFL-01	NPA-SOIM-01	TOTAL
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Customer Management Report (Napa) Redlight Incidents

01-Dec-2013 to 31-Dec-2013

Operator Id: %

	NPA-1212-01	NPA-BTRR-01	NPA-JEFI-01	NPA-SOIM-01	TOTAL
Total Processed Incidents	43	43	105	143	334
Less Uncontrollable Factors					
Obstruction					
Driver Obstruction/Duckers	1	0	0	2	3
Plate Obstruction	0	2	0	2	4
Signal Obstruction	0	0	1	0	1
Vehicle Obstruction	0	1	0	6	7
Police Rejects					
Driver ID - Poor Driver Image -	1	1	0	0	2
Emergency Vehicle Responding	4	4	0	0	8
Police Discretion	1	3	13	7	24
Policy/Weather					
Extended Vehicle	1	1	0	3	5
Sun Glare	0	1	9	4	14
Registration Issues					
Paper Plates	1	1	1	2	5
Total	9	14	24	26	73
Sub Total Violations	34	29	81	117	261
Less in Progress	0	0	0	0	0
Available For Prosecution	34	29	81	117	261
Less Rejects					
Camera Malfunction					
Face Camera Flash	0-00%	0-00%	0-00%	1-01%	1-00%
Face Camera Focus Blurry	0-00%	0-00%	1-01%	0-00%	1-00%
Face Not in Frame	1-03%	0-00%	0-00%	0-00%	1-00%
Misc Camera Issue	0-00%	0-00%	0-00%	5-04%	5-02%
Rear Plate Camera Blurry	0-00%	0-00%	0-00%	1-01%	1-00%
Process Issues					
Too Old	1-03%	1-03%	1-01%	2-02%	5-02%
Total	2-06%	1-03%	2-02%	9-08%	14-05%
Approved Violations	32-94%	28-97%	79-98%	108-92%	247-95%
Total Notices Printed	32-94%	28-97%	79-98%	108-92%	247-95%

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Customer Management Report (Napa) Redlight Incidents

01-Jan-2014 to 31-Jan-2014

Operator Id: %

		NPA-1212-01	NPA-BRTR-01	NPA-JEFL-01	NPA-SOIM-01	TOTAL
Total Processed Incidents		38	43	95	90	266
Less Uncontrollable Factors						
Obstruction	Driver Obstruction/Duckers	2	0	1	2	5
	Motor Cycle Helmet	0	0	1	0	1
	Plate Obstruction	1	1	1	3	6
	Vehicle Obstruction	1	2	0	4	7
Police Rejects	Emergency Vehicle Responding	0	6	1	0	7
	Non Violation - Green Light	0	0	0	1	1
	Police Discretion	3	3	1	4	11
	Yielding to an Emergency	0	1	0	0	1
Policy/Weather	Extended Vehicle	3	2	3	0	8
	Sun Glare	0	1	1	3	5
Registration Issues	Paper Plates	2	0	2	3	7
Total		12	16	11	20	59
Sub Total Violations		26	27	84	70	207
Less in Progress		0	0	0	0	0
Available For Prosecution		26	27	84	70	207
Less Rejects						
Camera Malfunction	Face Not in Frame	1-04%	0-00%	0-00%	0-00%	1-00%
	Misc Camera Issue	0-00%	0-00%	0-00%	1-01%	1-00%
	Plate Not in Frame	1-04%	0-00%	0-00%	0-00%	1-00%
	Rear Plate Camera Blurry	0-00%	0-00%	0-00%	2-03%	2-01%
Process Issues	Too Old	0-00%	1-04%	4-05%	1-01%	6-03%
Total		2-08%	1-04%	4-05%	4-06%	11-05%
Approved Violations		24-92%	26-96%	80-95%	66-94%	196-95%
Total Notices Printed		24-92%	26-96%	80-95%	66-94%	196-95%

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