

Rec'd 11.18.10

Customer Management Report (San Mateo) Redlight Incidents

01-Jan-2005 to 31-Jul-2010 Operator Id: %

	SAN-4HU-01	SAN-HINO-01	SAN-HINO-03	SAN-HISA-01	SAN-SAHI-01	TOTAL
Total Violations	12356	4779	8057	5080	43744	74016
Less Uncontrollable Factors						
Obstruction	1054	145	389	183	1527	3298
Driver Obstruction/Duckers	23	0	1	5	44	73
Motor Cycle Helmet	347	160	274	200	3542	4523
Plate Obstruction	0	0	9	0	9	18
Signal Obstruction	125	59	142	91	1917	2334
Vehicle Obstruction	0	0	0	0	1	1
Citation Issued manually	0	10	8	13	136	167
Driver Unidentifiable	175	204	40	151	196	766
Emergency Vehicle Responding	0	0	0	0	1	1
Funeral Procession/Police	9	1	3	3	9	25
Incorrect Plate on Vehicle	3	0	2	1	19	25
Incorrect/Incomplete DMV	0	35	35	24	98	192
Invalid Offense	0	0	3	2	31	36
Multiple vehicles in frame	1	0	23	0	304	328
On or Passed the Stop Bar (PD).	1	0	0	0	0	1
Plate Obstruction (PD)	10	4	7	1	38	60
Plate Unidentifiable	0	0	0	1	0	1
Police Discretion	12	8	458	5	6991	7474
Safe Turn On Red	0	0	2	0	0	2
Weather Conditions	33	11	16	27	51	138
Policy/Weather Extended Vehicle	1304	449	541	478	784	3556
Sun Glare	79	24	50	25	109	287
Weather/Nature	1	0	0	0	2	3
Yellow with Red Light						

2005-2010

Registration Issues	16	9	32	11	47	115
Can Not Identify State	0	0	0	1	1	2
Gender Match	4	0	1	4	22	31
Out of Country Plate	314	120	198	152	1206	1990
Paper Plates	28	43	50	58	230	409
Wrong or No DMV	3539	1282	2284	1436	17315	25856
Total	8817	3497	5773	3644	26429	48160
Sub Total Violations	0	0	0	0	0	0
Less in Progress	8817	3497	5773	3644	26429	48160
Available For Prosecution						
Less Rejects						
Camera Malfunction	1-00%	2-00%	4-00%	0-00%	4-00%	11-00%
Databar Unreadable/Incorrect	0-00%	1-00%	3-00%	3-00%	8-00%	15-00%
Digital Distortion	36-00%	32-01%	55-01%	32-01%	153-01%	308-01%
Face Camera Flash	63-01%	56-02%	136-02%	39-01%	165-01%	459-01%
Face Camera Focus Blurry	132-01%	17-00%	78-01%	26-01%	203-01%	456-01%
Face Camera No Flash	17-00%	50-01%	30-01%	36-01%	31-00%	164-00%
Face Not in Frame	28-00%	20-01%	18-00%	47-01%	255-01%	368-01%
Image Missing	26-00%	52-01%	69-01%	112-03%	1400-05%	1659-03%
Misc Camera Issue	29-00%	34-01%	10-00%	9-00%	33-00%	115-00%
Plate Burn Out	4-00%	14-00%	109-02%	0-00%	203-01%	330-01%
Plate Not in Frame	50-01%	55-02%	115-02%	95-03%	61-00%	376-01%
Rear Plate Camera Blurry	21-00%	7-00%	9-00%	9-00%	14-00%	60-00%
Rear Plate Flash Inappropriate	10-00%	1-00%	0-00%	0-00%	11-00%	22-00%
Rear Plate No Flash	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Scene Image Blurry	11-00%	0-00%	19-00%	9-00%	32-00%	71-00%
Scene Image Flash Inappropriate	9-00%	14-00%	30-01%	10-00%	22-00%	85-00%
Scene Image No Flash	29-00%	11-00%	44-01%	18-00%	44-00%	146-00%
Driver Unidentifiable images poor	0-00%	1-00%	5-00%	5-00%	34-00%	45-00%
Incorrect Details	3-00%	1-00%	1-00%	0-00%	19-00%	24-00%
Incorrect Speed	3-00%	0-00%	2-00%	2-00%	3-00%	10-00%
No Images	2-00%	5-00%	0-00%	0-00%	5-00%	12-00%
No Video	0-00%	0-00%	2-00%	1-00%	12-00%	15-00%
Plate Unclear	1-00%	1-00%	4-00%	0-00%	0-00%	6-00%
Red-light not visible in	12-00%	2-00%	9-00%	1-00%	2-00%	26-00%
Sun Glare	33-00%	6-00%	29-01%	2-00%	44-00%	114-00%
Unclear Scene Image	2-00%	2-00%	14-00%	4-00%	50-00%	72-00%
Vehicle On or Passed Stop Line						

Process Issues	Too Old	62-01%	22-01%	33-01%	22-01%	184-01%	323-01%
Total	584-07%	406-12%	828-14%	482-13%	2993-11%	5293-11%	
Notices Printed	8233-93%	3091-88%	4945-86%	3162-87%	23436-89%	42867-89%	

2008-02-09

rec'd 11/28/10
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Customer Management Report (San Mateo) Redlight Incidents

01-Sep-2010 to 30-Sep-2010 Operator Id: %

	SAN-4HU-01	SAN-HINO-01	SAN-HINO-03	SAN-HISA-01	SAN-SAHI-01	TOTAL
Total Violations	225	36	64	21	761	1107
Less Uncontrollable Factors						
Obstruction	19	2	4	0	24	49
Motor Cycle Helmet	1	0	0	0	1	2
Plate Obstruction	8	2	0	1	162	173
Vehicle Obstruction	1	0	1	0	21	23
Police Rejects	4	0	0	0	2	6
Emergency Vehicle Responding	0	0	0	0	2	2
Multiple vehicles in frame	1	0	1	0	117	119
On or Passed the Stop Bar (PD).	1	0	8	0	134	143
Safe Turn On Red	2	0	0	1	1	4
Policy/Weather	12	9	17	9	12	59
Extended Vehicle	8	0	0	0	15	23
Sun Glare						
Registration Paper Plates						
Issues						
Total	57	13	31	11	491	603
Sub Total Violations	168	23	33	10	270	504
Less in Progress	0	0	0	0	0	0
Available For Prosecution	168	23	33	10	270	504
Less Rejects						
Camera Malfunction	0-00%	0-00%	1-03%	1-10%	0-00%	2-00%
Face Camera Focus Blurry	0-00%	0-00%	4-12%	2-20%	0-00%	6-01%
Face Camera No Flash	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Face Not in Frame	0-00%	0-00%	5-15%	0-00%	0-00%	5-01%
Image Missing	0-00%	2-09%	3-09%	0-00%	9-03%	14-03%
Misc Camera Issue	1-01%	1-04%	0-00%	0-00%	0-00%	2-00%
Plate Burn Out						

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Police Rejects	Driver Unidentifiable images poor	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-01%	2-00%
	Red-light not visible in	1-01%	0-00%	1-03%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%
	Unclear Scene Image	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	3-01%	15-06%	3-01%
Total		2-01%	3-13%	14-42%	3-30%	3-30%	7-70%	255-94%	467-93%			
Notices Printed												
166-99%												