

# Customer Management Report (San Mateo) All Detection Types

01-Jan-2014 to 31-Dec-2014

Operator Id: %

	SAN-HLU-01	SAN-HINO-01	SAN-HINO-03	SAN-HISA-01	SAN-SAHU-01	TOTAL
<b>Total Processed Incidents</b>	1190	686	1409	472	8047	11804
<b>Less Uncontrollable Factors</b>						
<b>Obstruction</b>						
Driver Obstruction/Duckers	47	11	28	8	131	225
Motor Cycle Helmet	10	1	0	2	9	22
Plate Obstruction	41	20	22	6	106	195
Vehicle Obstruction	29	8	50	8	619	714
<b>Police Rejects</b>						
Emergency Vehicle Responding	57	16	11	17	41	142
Funeral Procession/Police	0	4	4	2	0	10
Incorrect Plate on Vehicle	0	0	0	0	4	4
Incorrect/Incomplete DMV	2	0	1	0	1	4
Invalid Offense	0	1	0	0	0	1
Multiple vehicles in frame	0	0	4	0	153	157
On or Passed the Stop Bar (PD)	25	38	301	49	2437	2850
Plate Obstruction (PD)	0	0	0	0	1	1
Plate Unidentifiable	2	4	3	0	13	22
Safe Turn On Red	0	0	0	0	1	1
Slow Roll - right turn	0	0	21	0	347	368
Sun Glare	1	3	4	1	8	17
Weather Conditions	0	0	0	1	0	1
Yielding to an Emergency	2	0	0	0	0	2
<b>Policy/Weather</b>						
Extended Vehicle	10	2	4	0	4	20
Sun Glare	125	50	29	57	185	446
Weather/Nature	4	0	2	2	21	29
<b>Registration Issues</b>						
Out of Country Plate	0	0	1	0	0	1
Paper Plates	32	25	52	16	222	347
Wrong or No DMV	1	0	0	0	7	8
<b>Total</b>	388	183	537	169	4310	5587
<b>Sub Total Violations</b>	802	503	872	303	3737	6217
<b>Less In Progress</b>	0	0	0	0	0	0
<b>Available For Prosecution</b>	802	503	872	303	3737	6217
<b>Less Rejects</b>						
<b>Camera Malfunction</b>						
Digital Distortion	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Face Camera Flash	3-00%	0-00%	6-01%	7-02%	32-01%	48-01%
Face Camera Focus Blurry	2-00%	0-00%	30-03%	0-00%	7-00%	39-01%
Face Camera No Flash	0-00%	1-00%	2-00%	1-00%	0-00%	4-00%
Face Not in Frame	8-01%	0-00%	0-00%	0-00%	0-00%	8-00%
Image Missing	0-00%	0-00%	1-00%	0-00%	0-00%	1-00%

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# Customer Management Report (San Mateo) All Detection Types

01-Jan-2014 to 31-Dec-2014

Operator Id: %

	SAN-4HU-01	SAN-HINO-01	SAN-HINO-03	SAN-HISA-01	SAN-SAHU-01	TOTAL
Miso Camera Issue	11-01%	0-00%	62-07%	2-01%	28-01%	103-02%
Plate Burn Out	2-00%	0-00%	0-00%	0-00%	10-00%	12-00%
Plate Not in Frame	0-00%	0-00%	1-00%	1-00%	3-00%	5-00%
Rear Plate Camera Blurry	3-00%	20-04%	2-00%	1-00%	16-00%	41-01%
Rear Plate Flash Inappropriate	0-00%	1-00%	0-00%	0-00%	4-00%	5-00%
Rear Plate No Flash	1-00%	0-00%	0-00%	0-00%	9-00%	10-00%
Scene Image No Flash	0-00%	0-00%	0-00%	0-00%	2-00%	2-00%
Police Rejects						
Driver Unidentifiable Images poor	1-00%	2-00%	3-00%	1-00%	17-00%	24-00%
Insufficient Strobe Lighting	0-00%	0-00%	0-00%	0-00%	7-00%	7-00%
Unclear Scene Image	1-00%	0-00%	0-00%	0-00%	3-00%	4-00%
Process Issues						
Too Old	11-01%	7-01%	21-02%	6-02%	128-03%	173-03%
Total	43-05%	31-06%	128-15%	19-06%	266-07%	487-08%
Approved Violations	759-95%	472-94%	744-85%	284-94%	3471-98%	5730-92%
Total Notices Printed	759-95%	472-94%	744-85%	284-94%	3471-98%	5730-92%

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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