

(c) A yellow light change interval may exceed the minimum interval established pursuant to subdivision (a).

See Appendix A, Cal Trans phasing interval chart and timing verification document.

23. Passengers' faces shall be masked on the citation.

24. Where only partial driver information is available or no DMV information is available, Redflex will process the incident with "dummy" information, check the "Incomplete Details" Box and place it in the police authorization queue. The name field will read "NOF", the address line will read "123 Any Street" and Redflex will mark the incident as "Incomplete Details".

a. If the Elk Grove Police Department is able to obtain full details, they will uncheck the "Incomplete Details" box and Redflex will mail of **Notice to Appear**.

b. If the Elk Grove Police Department is unable to obtain full details, they will leave the "Incomplete Details Box" checked in police authorization and Redflex will mail a **Notice of Violation** (Corporate Notice). Case by case – city will likely do a search on each NOF – nomination process will occur on case by case situation.

25. Redflex will reject violations for obvious mitigating events (i.e., funeral procession, officer-controlled intersection, parade, etc.) and for camera malfunctions.

26. In a manner consistent with section 4.3.4 of the contract, incidents where the driver's gender appears to be different than the registered owner's name will be placed in police authorization for disposition by the Elk Grove Police Department. The production department at Redflex will check the "Incomplete Details" Box. If the police determine that a gender mismatch has not occurred they will uncheck the "Incomplete Details" Box and Redflex will mail a Notice to Appear. If the police believe a gender mismatch exists, the Incomplete Details box will remain checked and Redflex will issue a Notice of Violation.

27. Incidents involving traffic accidents will be placed in police authorization for disposition by the police department.

28. A Notice to Appear issued pursuant to CVC §40518 for an alleged violation recorded by an automated enforcement system shall contain, or be accompanied by, an Affidavit of Non-Liability and information as to what constitutes non-liability, information as to the

effect of executing the affidavit, and instructions for returning the affidavit to the issuing agency.

29. Redflex will receive the Affidavit of Non-Liability, update the information, process the new citation and send it to the Elk Grove Police Department for approval. Once approved, the original citation will be placed on the Dismissal Report. The Elk Grove Police Department also has the option of updating citation information from an Affidavit of Non-Liability by accessing the appropriate web-site.
 - a. Incomplete Affidavit of Non-Liability and/or other correspondence concerning a violation received by Redflex will be forwarded to the Elk Grove Police Department for disposition.
 - b. It will be the responsibility of the Elk Grove Police Department to retrieve the dismissal list from the online reports link and deliver this to the court for final disposition.
30. Citations returned to Redflex with a forwarding address will be re-addressed and mailed to the new address. The citation will not be amended.
31. Citations returned to Redflex with no forwarding address will be forwarded to the Elk Grove Police Department to research a new address. If successful, the police will place the citation in a new envelope and mail the citation to the new address. The citation will not be amended. If the police are unsuccessful in their search for a new address, the police will update the status of the record to "**Bad Address**" in Redflex SmartOps Online application. Updating the record to this status will place the record on the Dismissal Report. Redflex will send the dismissal report to the Elk Grove Police Department and Sacramento Court in electronic (soft copy) format (see Attachment B). Reports will be emailed to: joshua.salesky@saccourt.com and redlight@elkgrovecity.org. The court will dismiss these citations.
32. The Elk Grove Police Department will authorize violations within **4** days of receipt from Redflex.
33. Redflex will mail the citation on or before the **15th** day from the date of violation in order to meet proof of service requirements (CVC §40518 (a)).

A Certificate of Mailing will accompany each citation (CCP 1013 a).