

recd 8-17-11

Customer Management Report (Grand Terrace) All Detection Types

01-Sep-2007 to 30-Sep-2007

Operator Id: %

		GTE-MIBA-01	GTE-MYBA-01	TOTAL
Total Processed Incidents		98	77	175
Less Uncontrollable Factors				
Obstruction	Driver Obstruction/Duckers	6	2	8
	Motor Cycle Helmet	0	2	2
	Vehicle Obstruction	3	0	3
Police Rejects	Emergency Vehicle Responding	3	5	8
	Invalid Offense	2	0	2
	Plate Unidentifiable	1	0	1
	Police Discretion	2	0	2
	Safe Turn On Red	4	0	4
Policy/Weather	Sun Glare	6	0	6
	Weather/Nature	0	1	1
Registration Issues	Paper Plates	3	3	6
	Wrong or No DMV	1	1	2
Total		31	14	45
Sub Total Violations		67	63	130
Less in Progress		0	0	0
Available For Prosecution		67	63	130
Less Rejects				
Camera Malfunction	Face Camera Focus Blurry	0-00%	2-03%	2-02%
	Face Not in Frame	0-00%	1-02%	1-01%
	Misc Camera Issue	3-04%	0-00%	3-02%
	Rear Plate Camera Blurry	0-00%	1-02%	1-01%
Police Rejects	Driver Unidentifiable images poor	2-03%	1-02%	3-02%
	Plate Unclear	0-00%	1-02%	1-01%
Total		5-07%	6-10%	11-08%
Approved Violations		62-93%	57-90%	119-92%
Total Notices Printed		62-93%	57-90%	119-92%

Customer Management Report (Grand Terrace) All Detection Types

01-Oct-2007 to 31-Oct-2007

Operator Id: %

	GTE-MIBA-01	GTE-MVBA-01	TOTAL
Total Processed Incidents	77	67	144
Less Uncontrollable Factors			
Obstruction			
Driver Obstruction/Duckers	12	3	15
Motor Cycle Helmet	1	0	1
Vehicle Obstruction	1	1	2
Police Rejects			
Emergency Vehicle Responding	9	5	14
Invalid Offense	3	0	3
Plate Unidentifiable	0	3	3
Police Discretion	1	0	1
Policy/Weather			
Sun Glare	4	2	6
Weather/Nature	0	1	1
Registration Issues			
Paper Plates	3	7	10
Total	34	22	56
Sub Total Violations	43	45	88
Less in Progress	0	0	0
Available For Prosecution	43	45	88
Less Rejects			
Camera Malfunction			
Face Camera Focus Blurry	0-00%	1-02%	1-01%
Rear Plate No Flash	0-00%	1-02%	1-01%
Scene Image Flash Inappropriate	1-02%	0-00%	1-01%
Total	1-02%	2-04%	3-03%
Approved Violations	42-98%	43-96%	85-97%
Total Notices Printed	42-98%	43-96%	85-97%

Customer Management Report (Grand Terrace) All Detection Types

01-Nov-2007 to 30-Nov-2007

Operator Id: %

		GTE-MIBA-01	GTE-MVBA-01	TOTAL
Total Processed Incidents		62	74	136
Less Uncontrollable Factors				
Obstruction	Driver Obstruction/Duckers	12	9	21
	Plate Obstruction	1	3	4
	Vehicle Obstruction	1	1	2
Police Rejects	Emergency Vehicle Responding	2	6	8
	Invalid Offense	0	1	1
	Plate Unidentifiable	2	0	2
	Safe Turn On Red	1	0	1
	Yielding to an Emergency	0	2	2
Policy/Weather	Sun Glare	6	2	8
	Weather/Nature	1	2	3
Registration Issues	Peper Plates	5	4	9
Total		31	30	61
Sub Total Violations		31	44	75
Less in Progress		0	0	0
Available For Prosecution		31	44	75
Less Rejects				
Camera Malfunction	Face Camera Focus Blurry	1-03%	2-05%	3-04%
	Plate Not in Frame	0-00%	3-07%	3-04%
	Rear Plate No Flash	0-00%	1-02%	1-01%
Total		1-03%	6-14%	7-09%
Approved Violations		30-97%	38-86%	68-91%
Total Notices Printed		30-97%	38-88%	68-91%

Customer Management Report (Grand Terrace) All Detection Types

01-Dec-2007 to 31-Dec-2007

Operator Id: %

	GTE-MIBA-01	GTE-MBA-01	TOTAL
Total Processed Incidents	103	71	174
Less Uncontrollable Factors			
Obstruction Driver Obstruction/Duckers	19	4	23
Motor Cycle Helmet	1	1	2
Police Rejects Emergency Vehicle Responding	1	3	4
Incorrect/Incomplete DMV	1	2	3
Invalid Offense	4	1	5
Plate Unidentifiable	2	2	4
Police Discretion	4	2	6
Policy/Weather Sun Glare	11	1	12
Registration Paper Plates Issues	2	6	8
Total	45	22	67
Sub Total Violations	58	49	107
Less in Progress	0	0	0
Available For Prosecution	58	49	107
Less Rejects			
Camera Malfunction Face Camera Flash	1-02%	0-00%	1-01%
Face Camera Focus Blurry	1-02%	3-08%	4-04%
Misc Camera Issue	11-19%	0-00%	11-10%
Plate Burn Out	1-02%	0-00%	1-01%
Plate Not In Frame	1-02%	0-00%	1-01%
Rear Plate No Flash	0-00%	1-02%	1-01%
Total	15-26%	4-08%	19-18%
Approved Violations	43-74%	45-92%	88-82%
Total Notices Printed	43-74%	45-92%	88-82%

Customer Management Report (Grand Terrace) All Detection Types

01-Jan-2008 to 31-Jan-2008

Operator Id: %

	GTE-MIBA-01	GTE-MVBA-01	TOTAL
Total Processed Incidents	59	61	120
Less Uncontrollable Factors			
Obstruction Driver Obstruction/Duckers	7	3	10
Vehicle Obstruction	0	1	1
Police Rejects Emergency Vehicle Responding	8	3	11
Plate Unidentifiable	2	2	4
Police Discretion	6	0	6
Policy/Weather Sun Glare	4	0	4
Registration Paper Plates Issues	5	1	6
Total	32	10	42
Sub Total Violations	27	51	78
Less in Progress	0	0	0
Available For Prosecution	27	51	78
Less Rejects			
Police Rejects Driver Unidentifiable Images poor	0-00%	1-02%	1-01%
Total	0-00%	1-02%	1-01%
Approved Violations	27-100%	50-98%	77-99%
Total Notices Printed	27-100%	50-98%	77-99%

Customer Management Report (Grand Terrace) All Detection Types

01-Feb-2008 to 29-Feb-2008

Operator Id: %

	GTE-MBA-01	GTE-MBA-01	TOTAL
Total Processed Incidents	53	76	129
Less Uncontrollable Factors			
Obstruction Driver Obstruction/Duckers	2	6	8
Plate Obstruction	1	0	1
Police Rejects Emergency Vehicle Responding	5	3	8
Invalid Offense	1	0	1
Plate Unidentifiable	3	2	5
Police Discretion	0	1	1
Policy/Weather Sun Glare	1	0	1
Weather/Nature	0	2	2
Registration Issues Paper Plates	8	1	9
Total	21	15	36
Sub Total Violations	32	61	93
Less in Progress	0	0	0
Available For Prosecution	32	61	93
Less Rejects			
Camera Malfunction Scene Image No Flash	0-00%	1-02%	1-01%
Police Rejects Sun Glare	1-03%	0-00%	1-01%
Vehicle On or Passed Stop Line	5-16%	2-03%	7-08%
Total	6-19%	3-05%	9-10%
Approved Violations	26-81%	58-95%	84-90%
Total Notices Printed	26-81%	58-95%	84-90%

Customer Management Report (Grand Terrace) All Detection Types

01-Jul-2008 to 31-Jul-2008

Operator Id: %

	GTE-MIBA-01	GTE-MIBA-01	TOTAL
Total Processed Incidents	102	121	223
Less Uncontrollable Factors			
Obstruction			
Driver Obstruction/Duckers	11	4	15
Motor Cycle Helmet	3	1	4
Plate Obstruction	0	3	3
Vehicle Obstruction	0	3	3
Police Rejects			
Emergency Vehicle Responding	0	4	4
Incorrect/Incomplete DMV	1	0	1
Invalid Offense	2	2	4
Plate Unidentifiable	1	0	1
Police Discretion	9	6	15
Safe Turn On Red	8	5	13
Policy/Weather			
Sun Glare	26	19	45
Weather/Nature	2	3	5
Registration Issues			
Paper Plates	3	6	9
Total	66	56	122
Sub Total Violations	36	65	101
Less in Progress	0	0	0
Available For Prosecution	36	65	101
Less Rejects			
Camera Malfunction			
Plate Not in Frame	0-00%	1-02%	1-01%
Total	0-00%	1-02%	1-01%
Approved Violations	36-100%	64-98%	100-99%
Total Notices Printed	36-100%	64-98%	100-99%

Customer Management Report (Grand Terrace) All Detection Types

01-Jan-2009 to 31-Jan-2009

Operator Id: %

	GTE-MBA-01	GTE-MBA-01	TOTAL
Total Processed Incidents	193	212	405
Less Uncontrollable Factors			
Obstruction			
Driver Obstruction/Duckers	9	5	14
Motor Cycle Helmet	0	1	1
Plate Obstruction	3	3	6
Vehicle Obstruction	0	3	3
Police Rejects			
Emergency Vehicle Responding	2	4	6
Invalid Offense	27	19	46
Plate Unidentifiable	1	5	6
Police Discretion	74	68	142
Policy/Weather			
Sun Glare	1	0	1
Registration Issues			
Paper Plates	13	9	22
Total	130	117	247
Sub Total Violations	83	95	158
Less in Progress	0	0	0
Available For Prosecution	63	95	158
Less Rejects			
Camera Malfunction			
Plata Burn Out	0-00%	1-01%	1-01%
Plate Not in Frame	0-00%	3-03%	3-02%
Rear Plate Camera Blurry	0-00%	1-01%	1-01%
Police Rejects			
Driver Unidentifiable images poor	3-05%	1-01%	4-03%
Red-light not visible in	1-02%	0-00%	1-01%
Sun Glare	3-05%	0-00%	3-02%
Vehicle On or Passed Stop Line	2-03%	2-02%	4-03%
Total	9-14%	8-08%	17-11%
Approved Violations	54-86%	87-92%	141-89%
Total Notices Printed	54-86%	87-92%	141-89%

Customer Management Report (Grand Terrace) All Detection Types

01-Jul-2009 to 31-Jul-2009

Operator Id: %

		GTE-MIRA-01	GTE-MVBA-01	TOTAL
Total Processed Incidents		261	140	401
Less Uncontrollable Factors				
Obstruction	Driver Obstruction/Duckers	22	5	27
	Motor Cycle Helmet	3	0	3
	Plate Obstruction	2	3	5
	Vehicle Obstruction	1	3	4
Police Rejects	Emergency Vehicle Responding	5	2	7
	Incorrect/Incomplete DMV	4	2	6
	Invalid Offense	74	24	98
	Police Discretion	85	34	119
	Safe Turn On Red	1	1	2
Policy/Weather Registration Issues	Sun Glare	0	2	2
	Out of Country Plate	1	0	1
	Paper Plates	9	6	15
	Wrong or No DMV	1	0	1
Total		208	82	290
Sub Total Violations		53	58	111
Less In Progress		0	0	0
Available For Prosecution		53	58	111
Less Rejects				
Police Rejects	Driver Unidentifiable images poor	5-09%	3-05%	8-07%
	Sun Glare	4-08%	0-00%	4-04%
Total		9-17%	3-05%	12-11%
Approved Violations		44-83%	55-95%	99-89%
Total Notices Printed		44-83%	55-95%	99-89%

Customer Management Report (Grand Terrace) All Detection Types

01-Jan-2010 to 31-Jan-2010

Operator Id: %

	GTE-MIBA-01	GTE-NVBA-01	TOTAL
Total Processed Incidents	120	113	233
Less Uncontrollable Factors			
Obstruction Driver Obstruction/Duckers	15	11	26
Plate Obstruction	0	2	2
Police Rejects Emergency Vehicle Responding	0	1	1
Incorrect/Incomplete DMV	2	5	7
Invalid Offense	15	7	22
Police Discretion	16	6	22
Safe Turn On Red	34	21	55
Registration Issues Paper Plates	4	5	9
Total	86	58	144
Sub Total Violations	34	55	89
Less in Progress	0	0	0
Available For Prosecution	34	55	89
Less Rejects			
Camera Malfunction Face Camera Focus Blurry	2-06%	0-00%	2-02%
Police Rejects Driver Unidentifiable images poor	1-03%	0-00%	1-01%
Total	3-09%	0-00%	3-03%
Approved Violations	31-91%	55-100%	86-97%
Total Notices Printed	31-91%	55-100%	86-97%

Customer Management Report (Grand Terrace) All Detection Types

01-Jul-2010 to 31-Jul-2010

Operator Id: %

		GTE-MIBA-01	GTE-MVBA-01	TOTAL
Total Processed Incidents		126	91	217
Less Uncontrollable Factors				
Obstruction	Driver Obstruction/Duckers	16	5	21
	Motor Cycle Helmet	0	1	1
	Vehicle Obstruction	1	1	2
Police Rejects	Emergency Vehicle Responding	4	5	9
	Incorrect/Incomplete DMV	4	1	5
	Invalid Offense	8	8	14
	On or Passed the Stop Bar (PD)	1	0	1
	Police Discretion	3	3	6
	Safe Turn On Red	42	18	60
Registration Issues	Paper Plates	1	7	8
Total		80	47	127
Sub Total Violations		46	44	90
Less in Progress		0	0	0
Available For Prosecution		46	44	90
Less Rejects				
Camera Malfunction	Face Camera Focus Blurry	1-02%	1-02%	2-02%
Police Rejects	Driver Unidentifiable images poor	3-07%	0-00%	3-03%
	Sun Glare	2-04%	1-02%	3-03%
Total		6-13%	2-05%	8-09%
Approved Violations		40-87%	42-95%	82-91%
Total Notices Printed		40-87%	42-95%	82-91%

Customer Management Report (Grand Terrace) All Detection Types

01-Jan-2011 to 31-Jan-2011

Operator Id: %

		GTE-MIBA-01	GTE-MVBA-01	TOTAL
Total Processed Incidents		128	134	262
Less Uncontrollable Factors				
Obstruction	Driver Obstruction/Duckers	14	4	18
	Plate Obstruction	3	2	5
	Vehicle Obstruction	2	3	5
Police Rejects	Emergency Vehicle Responding	1	2	3
	Incorrect/Incomplete DMV	0	1	1
	Invalid Offense	4	2	6
	Police Discretion	46	41	87
	Safe Turn On Red	10	10	20
Policy/Weather Registration Issues	Sun Glare	1	1	2
	Paper Plates	5	6	11
Total		86	72	158
Sub Total Violations		42	62	104
Less in Progress		0	0	0
Available For Prosecution		42	62	104
Less Rejects				
Camera Malfunction	Face Camera Focus Blurry	1-02%	1-02%	2-02%
	Face Not in Frame	0-00%	1-02%	1-01%
	Rear Plate Camera Blurry	0-00%	1-02%	1-01%
Total		1-02%	3-05%	4-04%
Approved Violations		41-98%	59-95%	100-96%
Total Notices Printed		41-98%	59-95%	100-96%

Customer Management Report (Grand Terrace) All Detection Types

01-Jul-2011 to 20-Jul-2011

Operator Id: %

	GTE-MIBA-01	GTE-MVBA-01	TOTAL
Total Processed Incidents	104	72	176
Less Uncontrollable Factors			
Obstruction Driver Obstruction/Duckers	5	4	9
Motor Cycle Helmet	1	0	1
Plate Obstruction	1	0	1
Vehicle Obstruction	0	1	1
Police Rejects Police Discretion	36	20	56
Policy/Weather Sun Glare	0	1	1
Registration Paper Plates Issues	2	5	7
Total	45	31	76
Sub Total Violations	59	41	100
Less in Progress	21	22	43
Available For Prosecution	38	19	57
Less Rejects			
Camera Malfunction Face Camera Flash	1-03%	0-00%	1-02%
Misc Camera Issue	17-45%	0-00%	17-30%
Police Rejects Unclear Scene Image	2-05%	0-00%	2-04%
Total	20-53%	0-00%	20-35%
Approved Violations	18-47%	19-100%	37-85%
Total Notices Printed	15-39%	13-68%	28-49%